



PROVINCE OF BRITISH COLUMBIA

BRITISH COLUMBIA UTILITIES COMMISSION

IN THE MATTER OF the Utilities Commission
Act, S.B.C. 1980, c. 60, as amended

and

IN THE MATTER OF a complaint against Pacific
Northern Gas Ltd. by Northwest Panelboard

BEFORE: J.D.V. Newlands,)
Deputy Chairman;)
D.B. Kilpatrick,) August 4, 1987
Commissioner; and)
N. Martin,)
Commissioner

ORDER

WHEREAS on September 10, 1986 a written complaint on behalf of Northwest Panelboard, Smithers, B.C. against Pacific Northern Gas Ltd. was filed with the Commission; and

WHEREAS the complaint alleged that Northwest Panelboard may have been billed for excessive volumes of natural gas consumption during an eight-month period in 1984/85; and

WHEREAS on November 14, 1986 the Commission issued Order No. G-70-86 directing Mr. W.J. Grant, Director of Petroleum Engineering to investigate the complaint and report thereon as soon as possible; and

WHEREAS on April 23, 1987 Mr. Grant submitted a report on the investigation to the Commission; and

WHEREAS a further matter caused Mr. Grant to look into other matters which were considered to possibly influence his April 23, 1987 report; and

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ORDER

NUMBER G-47-87

WHEREAS on July 2, 1987 Mr. Grant advised the Commission that his April 23, 1987 report should stand.

NOW THEREFORE the Commission hereby orders Pacific Northern Gas Ltd. as follows:

1. The Commission adopts Mr. Grant's April 23, 1987 report on the investigation of the Northwest Panelboard complaint as final.
2. In accordance with the recommendations in Mr. Grant's report PNG is to accept responsibility for payment of costs arising from a recent meter change out and testing involving the complainant.
3. In future, Pacific Northern Gas Ltd. shall arrange for the testing for efficiency of all industrial meters when they are pulled from service.

DATED at the City of Vancouver, in the Province of British Columbia, this 25 day of September, 1987.

BY ORDER


Deputy Chairman