



LETTER NO. L-27-97

ROBERT J. PELLATT
COMMISSION SECRETARY

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VIA FACSIMILE

June 18, 1997

Ms. Darlene Barnett
Senior Vice-President
Marketing and Customer Services
British Columbia Hydro and Power Authority
17th Floor
333 Dunsmuir Street
Vancouver, B.C.
V6B 5R3

Dear Ms. Barnett:

Re: British Columbia Hydro and Power Authority
Complaint by West Kootenay Power Ltd. ("WKP")

The Commission has received a letter from West Kootenay Power Ltd. (WKP") dated June 9, 1997 in which WKP complains about the involvement of B.C. Hydro's Marketing and Customer Services business unit in the operation of B.C. Hydro's transmission function and statements made by representatives of B.C. Hydro's Marketing and Customer Services unit and Power Supply unit to WKP's wholesale customers with respect to the service reliability they could expect to receive if they were to buy their power from B.C. Hydro. The Commission understands that you have received a copy of this letter.

In order that the Commission may address these concerns, please provide your response to these complaints no later than July 4, 1997.

Yours truly,

A handwritten signature in black ink, appearing to read "R. Pellatt", written over a horizontal line.

Robert J. Pellatt

cms

cc: Mr. Robert H. Hobbs
Director, Regulatory Affairs and Corporate Secretary
West Kootenay Power Ltd.