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**BRITISH COLUMBIA
UTILITIES COMMISSION**

**ORDER
NUMBER** G-102-04

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**IN THE MATTER OF
the Utilities Commission Act, R.S.B.C. 1996, Chapter 473**

and

**An Application by Terasen Gas Inc.
for Approval of the Discontinuation of the Manual Consumption Request Service**

BEFORE: L.F. Kelsey, Commissioner
K.L. Hall, Commissioner November 12, 2004

O R D E R

WHEREAS:

- A. Commission Order No. G-90-03 approved for Terasen Gas Inc. ("Terasen Gas") major components of the framework for the Commercial Commodity Unbundling Program reflected in the Terasen Gas Commodity Unbundling Application dated October 27, 2003, Revisions to the Terasen Gas Commodity October 27, 2003 Application dated December 4, 2003 and Terasen Gas' December 15, 2003 letter; and
- B. The Commission's January 9, 2004 letter required Terasen Gas to provide a report to the Commission by October 31, 2004 to determine whether the manual method of retrieving customer consumption information for the Commercial Commodity Unbundling Program should be continued or whether marketers are satisfied with Terasen Gas' Account Online service; and
- C. The Commission finds that since there were no requests for use of the manual request service from marketers the application for the discontinuation of the Manual Consumption Request Service should be approved.

NOW THEREFORE the Commission orders as follows:

- 1. The Commission approves for Terasen Gas the discontinuance of the Manual Consumption Request Service for the Commercial Commodity Unbundling Program.
- 2. Terasen Gas is to file Gas Tariff amendments in accordance with this Order.

DATED at the City of Vancouver, in the Province of British Columbia, this 17th day of November 2004.

BY ORDER

Original signed by:

L.F. Kelsey
Commissioner