



LETTER NO. L-85-09

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VIA E-MAIL

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September 29, 2009

Ms. Gaetana Girardi
Director, Compliance and Regulatory Affairs
Summitt Energy BC L.P.
100 Milverton Drive, Suite 608
Mississauga, ON L5R 4H1

Dear Ms. Girardi:

Re: Summitt Energy BC LP ("Summitt Energy")
Application for a Licence to Market Natural Gas – Complaints

As noted in Commission Letter L-69-09, the Commission is in receipt of Summitt Energy's Application for a Licence to Market Natural Gas ("Application") dated August 27, 2009.

In its Application, Summitt Energy reported a total of 196 complaints that were received in writing in the last twelve months, from August 2008 to July 2009.

The Commission requests that Summitt Energy provide the following information:

1. Please provide a report detailing the (a) names of the complainants; (b) nature of the complaints; (c) the name of the salesperson(s) and/or representative the complaints were in relation to; (d) indicate if the complaint was received from the customer or from the BCUC; and (e) indicate any action taken by Summitt Energy to address each complaint individually, and collectively.
2. The report should be presented in an Excel format following the template of the Quarterly Salesperson Activity Report but with modified fields to include the information requested.

Please provide this information to the Commission on or before **October 12, 2009**.

Yours truly,

Original Signed by: J. Torres

For: Erica M. Hamilton: