



LETTER No. L-104-09

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VIA EMAIL

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November 19, 2009

Mr. Michael Stedman
Vice President
Active Energy ULC
Suite 402, 390 Brant Street
Burlington, Ontario L7R 4J4

Dear Mr. Stedman:

Re: Active Renewable Marketing Limited ("Active Renewable")
Consumer Enrollment Inquiry

Article 23 of the Code of Conduct states, in part, that "A Gas Marketer shall maintain on file and provide such information to the Commission upon request:

- A list of all Salespersons and sub-contractors who act for that Gas Marketer;
- A list of Consumers;
- A log of cancellation requests, including confirmation numbers provided to Consumers and the name or identification number of the representative who accepted the request for cancellation;
- The Notices of Appointment of Marketer signed by its Consumers;
- Copies of the Gas Marketer's supply contract with each Consumer containing the Consumer's written signature; and
- Copies of the Commercial Consumer's written consent waiving the 10 day Cancellation Period."

Pursuant to this Article, please provide a complete list of Active Renewable's enrolled consumers under the Customer Choice Program from **May 1, 2009 to November 18, 2009**. The list must include both new enrollments as well as renewals during this period. The list should contain the following information: consumer's full name; contact information (including phone number, address and email address); contract identification number; date signed; flow start/end dates; and full name and identification number of Active Renewable sales agent or representative who enrolled the consumer.

Please provide this list in an Excel format and submit to the Commission on or before **November 25, 2009**.

Yours truly,

Original signed by:

Erica M. Hamilton