



LETTER NO. L-31-10

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VIA EMAIL

regulatory@fortisbc.com

April 8, 2010

Ms. Joyce Martin
Manager, Regulatory Affairs
FortisBC Inc.
Suite 100, 1975 Springfield Road
Kelowna, BC V1Y 7V7

Dear Ms. Martin:

Re: FortisBC Inc.
Complaint by Greg Wozney
under section 23 of the *Utilities Commission Act*
regarding the December 16, 2009 Ymir Power Surge

In response to the Commission's letter dated March 10, 2010, FortisBC filed its Incident Report (Report) on the December 16, 2009 power surge event near Ymir, BC.

Commission staff have accepted the Report for filing. By this letter, as follow up to the Report, the Commission directs FortisBC to:

1. Improve its customer engagement in these circumstances; and
2. Provide an explanation as to why only 15 of the 21 customers served by YMIR Feeder 1 were affected by this power surge assuming it was the result of an overvoltage on the distribution system; and
3. Provide a report on any damage to the Ymir Water Treatment Plant in the Regional District of Central Kootenay, and
4. Comply with the BC Safety Authority as outlined in the Safety Standards Act, Division 4 - Incident Reports and Investigations.

The Commission requires FortisBC to reply to these directives and provide any additional comments by no later than Monday, May 17, 2010.

Yours truly,

Original signed by:

for: Erica M. Hamilton

JBW/dg

cc: Mr. Greg Wozney
Box 21
Ymir, BC V0G2K0

Mr. Stephen Hinde
Electrical Safety Manager
BCSA
(Via email: Stephen.Hinde@safetyauthority.ca)

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