



**ORDER NUMBER
R-39-17**

IN THE MATTER OF
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

British Columbia Hydro and Power Authority
Mandatory Reliability Standards Assessment Report No. 10

BEFORE:

W. M. Everett, QC, Commissioner

on July 26, 2017

ORDER

WHEREAS:

- A. On May 1, 2017, the British Columbia Hydro and Power Authority (BC Hydro) filed Mandatory Reliability Standards Assessment Report No. 10 (Report) assessing 38 new and revised/replacement standards (Revised Standards) developed by the North American Electric Reliability Corporation (NERC) and/or the Western Electricity Coordinating Council (WECC). In the Report, BC Hydro used the date the reliability standard was adopted in the United States (US) by the Federal Energy Regulatory Commission (FERC) as the date of regulatory approval to determine the reliability standards assessed during the Assessment Period (December 1, 2015 to November 30, 2016). In addition, BC Hydro assessed BAL-002-2 and BAL-002-WECC-2a which were adopted by FERC after the Assessment Period, as BC Hydro deemed these Revised Standards to be sufficiently critical to reliability that they warrant implementation in BC to coincide with implementation in the US. BC Hydro assessed the reliability standards excluding the accompanying Compliance Provisions. If adopted, the 38 Revised Standards would supersede existing reliability standards previously adopted by the Commission;
- B. The Revised Standards assessed by BC Hydro in the Report are based on defined terms contained in the NERC Glossary of Terms Used in Reliability Standards dated November 28, 2016 (NERC Glossary). In addition, BC Hydro assessed eight defined terms intended for BAL-002-2 which were adopted by FERC in the NERC Glossary of Terms Used in Reliability Standards dated February 7, 2017, as BC Hydro deemed them to be sufficiently critical to reliability that they warrant implementation in BC to coincide with implementation in the US. The Report included an assessment of 43 new or revised defined glossary terms (Glossary Terms);
- C. In the Report, BC Hydro concludes that 35 of the 38 Revised Standards and 40 of the 43 Glossary Terms are suitable for adoption in BC at this time;
- D. BC Hydro recommends that the Revised Standard CIP-003-6 be held in abeyance and be of no force or effect in BC due to technical suitability issues that will not improve reliability and instead place an undue burden on entities. BC Hydro does not recommend NERC Glossary Terms “Low Impact BES Cyber System Electronic Access Point” and “Low Impact External Routable Connectivity”, intended for CIP-003-6, for adoption in BC

at this time. When adopted by FERC, the NERC approved CIP-003-7(i) will retire CIP-003-6 as well as the two NERC Glossary terms intended for CIP-003-6. Reliability Standard CIP-003-7(i) is anticipated to be assessed in the next MRS Assessment Report;

- E. To date, BC Hydro has acted as the Planning Authority/Planning Coordinator (PA/PC) for the BC Hydro asset footprint only. The PA/PC responsibilities for the province require clarification at this time. Revised Standards PRC-026-1 and TPL-007-1 considered in the Report contain requirements that pertain to the PC function and BC Hydro recommends these reliability standards be held in abeyance and be of no force or effect in BC until the PC function is resolved. BC Hydro does not recommend Glossary Term “Geomagnetic Disturbance Vulnerability Assessment or GMD Vulnerability Assessment”, intended for TPL-007-1, for adoption in BC at this time;
- F. BC Hydro recommends that, in connection with the recommendation for adoption of CIP-004-6, CIP-007-6, CIP-009-6, CIP-010-2, CIP-011-2 (collectively CIP Revised Standards) and PRC-005-6, BC-specific versions of the FERC approved CIP Version 5 Revisions Implementation Plan and PRC-005-6 Implementation Plan be implemented in BC. BC Hydro provided BC-specific versions of the CIP Version 5 Revisions Implementation Plan and PRC-005-6 Implementation Plan as part of the Report for the Commission’s consideration;
- G. By Commission Order R-33-17 dated May 15, 2017, BC Hydro was directed to publish a Notice of Mandatory Reliability Standards Assessment Report No. 10 and Process for Public Comments and established the Regulatory Timetable for a public comment process (Exhibit A-2);
- H. On June 9, 2017, FortisBC Inc. (FortisBC) submitted comments stating that it considers assessment of TPL-001-4 to be associated with Assessment Report No. 10. FortisBC also stated that it agrees with the BC Hydro recommended BC effective date of the CIP Revised Standards as long as that effective date coincides with the effective date of the adopted CIP Version 5 standards, so as to avoid the need to achieve compliance with requirements that are known to be superseded (Exhibit C1-1);
- I. On June 23, 2017, BC Hydro submitted its response to the FortisBC comments (Exhibit B-2). BC Hydro stated that it filed a TPL-001-4 standard specific assessment report (TPL-001-4 Report) on May 3, 2017, which includes stakeholder feedback provided on TPL-001-4 in the stakeholder feedback forms issued by BC Hydro for the Report and BC Hydro stated that a regulatory process to review the TPL-001-4 Report will be established by the Commission. BC Hydro also addressed the FortisBC comments regarding the effective dates for CIP Revised Standards stating that it proposes that the CIP Revised Standards effective date be October 1, 2018 to ensure that the currently adopted CIP Version 5 standards being superseded do not take effect. Alternatively, BC Hydro suggests the Commission may consider adjusting the effective dates of the CIP Version 5 standards already adopted to coincide with the later effective date of the CIP Revised Standards recommended for adoption in the Report;
- J. Pursuant to section 125.2(6) of the *Utilities Commission Act*, the Commission must adopt the Reliability Standard(s) addressed in the Report if the Commission considers that the Reliability Standard(s) are required to maintain or achieve consistency in BC with other jurisdictions that have adopted the Reliability Standard(s);
- K. The Commission has reviewed and considered the Report, the Revised Standards and Glossary Terms assessed therein, as well as the comments received and considers that the adoption of the recommendations in the Report is warranted;
- L. The Commission did not review the recoverability of the estimated costs to adopt the Revised Standards and Glossary Terms; and

M. Although not assessed by BC Hydro, the Commission considers that the Compliance Provisions of the Reliability Standards should be adopted to maintain compliance monitoring consistency with other jurisdictions that have adopted the Reliability Standards with the Compliance Provisions and finds it appropriate to provide effective dates for entities to come into compliance with the Revised Standards and Glossary Terms adopted in this order.

NOW THEREFORE pursuant to section 125.2 of the *Utilities Commission Act*, which provides that the British Columbia Utilities Commission has exclusive jurisdiction to determine whether a reliability standard is in the public interest and should be adopted in BC, the Commission orders as follows:

1. The 35 Revised Standards recommended for adoption in the Report are adopted with effective dates in Table 1 of Attachment A to this order and each standard to be superseded by a reliability standard adopted in this order shall remain in effect until the effective date of the reliability standard superseding it.
2. All Reliability Standards listed in Attachment B to this order are in effect in BC as of the dates shown. The effective dates for the Reliability Standards listed in Attachment B supersede the effective dates that were included in any similar list appended to any previous order. Attachment B to this order also includes those Reliability Standards with effective dates held in abeyance to be assessed at a later date.
3. Individual requirements within Reliability Standards that incorporate, by reference, Reliability Standards that have not been adopted by the Commission, are of no force and effect in BC and individual requirements or sub-requirements within Reliability Standards, which the Commission has adopted but for which the Commission has not determined an effective date, are of no force and effect in BC.
4. The NERC Glossary dated November 28, 2016 is adopted to define terms employed in the Reliability Standards. The effective date of each of the new or revised Glossary Terms is the date in Table 2 of Attachment A to this order. Each Glossary Term to be superseded by a revised Glossary Term adopted in this order shall remain in effect until the effective date of the Glossary Term superseding it.
5. The Glossary Terms listed in Attachment C to this order are Glossary Terms in effect in BC as of the effective dates indicated. The effective dates for the Glossary Terms listed in Attachment C supersede the effective dates that were included in any similar list appended to any previous order.
6. The Glossary Terms within the NERC Glossary November 28, 2016, that do not include a US FERC approval date on or before November 30, 2016, are of no force or effect in BC with the exception of the eight Glossary Terms “Balancing Contingency Event”, “Contingency Event Recovery Period”, “Contingency Reserve”, “Contingency Reserve Restoration Period”, “Most Severe Single Contingency”, “Pre-Reporting Contingency Event ACE Value”, “Reportable Balancing Contingency Event”, and “Reserve Sharing Group Reporting ACE” intended for Reliability Standard BAL-002-2. The Glossary Terms within the NERC Glossary of Terms used in Reliability Standards dated November 28, 2016, that do not include a US FERC approval date on or before November 30 2016, are of no force or effect in BC. The Electric Reliability Council of Texas, Northeast Power Coordinating Council and Reliability First regional definitions listed at the end of the NERC Glossary of Terms used in Reliability Standards, dated November 28, 2016 are of no force or effect in BC.
7. The Compliance Provisions as defined in the Rules of Procedure for Reliability Standards in British Columbia that accompany each of the adopted Reliability Standards, are approved in the form directed by the Commission and as amended from time to time.

8. The BC-specific versions of the CIP Version 5 Revisions Implementation Plan and PRC-005-6 Implementation Plan are adopted in the form directed by the Commission and as amended from time to time, and made effective in BC as in Attachment D to this order. The BC-specific versions of the CIP Version 5 Revisions Implementation Plan and PRC-005-6 Implementation Plan will be posted on the WECC website with links from the Commission website.
9. The Reliability Standards in their written form are adopted as set out in Attachment E to this order.
10. The Reliability Standards adopted in BC will be posted on the WECC website with a link from the Commission website.
11. Entities subject to Mandatory Reliability Standards are required to report to the Commission and may, on a voluntary basis, report to NERC as an Electric Reliability Organization or to FERC.

DATED at the City of Vancouver, in the Province of British Columbia, this 26th day of July 2017.

BY ORDER

Original signed by:

W. M. Everett, QC
Commissioner

Attachments

British Columbia Utilities Commission
Reliability Standards and Glossary Terms Adopted by this Order

Table 1 British Columbia Utilities Commission Reliability Standards with Effective Dates as Adopted

	Standard	Standard Name	Effective Date	Type	Commission Approved Standard(s) Being Superseded¹
1	BAL-002-2	Disturbance Control Standard – Contingency Reserve for Recovery from a Balancing Contingency Event	January 1, 2018	Revised	BAL-002-1
2	BAL-002-WECC-2a	Contingency Reserve	July 26, 2017	Revised	BAL-002-WECC-2
3	CIP-003-6	Cyber Security — Security Management Controls	Not recommended for adoption in BC due to CIP-003-7(i) revision (NERC approved) awaiting FERC approval in the US which clarifies elements for which electronic access protections need to be applied as directed by FERC to NERC to clarify as a condition of adopting CIP-003-6.	Revised	CIP-003-5
4	CIP-004-6	Cyber Security — Personnel & Training	October 1, 2018 See BC CIP Version 5 Revisions Implementation Plan.	Revised	CIP-004-5.1
5	CIP-006-6	Cyber Security — Physical Security of BES Cyber Systems	October 1, 2018 See BC CIP Version 5 Revisions Implementation Plan.	Revised	CIP-006-5
6	CIP-007-6	Cyber Security — System Security Management	October 1, 2018 See BC CIP Version 5 Revisions Implementation Plan.	Revised	CIP-007-5
7	CIP-009-6	Cyber Security — Recovery Plans for BES Cyber Systems	October 1, 2018 See BC CIP Version 5 Revisions Implementation Plan.	Revised	CIP-009-5

¹ Commission approved reliability standard(s) to be superseded by the replacement or revised reliability standard assessed.

	Standard	Standard Name	Effective Date	Type	Commission Approved Standard(s) Being Superseded ¹
8	CIP-010-2	Cyber Security — Configuration Change Management and Vulnerability Assessments	October 1, 2018 See BC CIP Version 5 Revisions Implementation Plan.	Revised	CIP-010-1
9	CIP-011-2	Cyber Security — Information Protection	October 1, 2018 See BC CIP Version 5 Revisions Implementation Plan.	Revised	CIP-011-1
10	COM-001-3	Communications	R1, R2: October 1, 2017 R3-R13: October 1, 2018	Revised	COM-001-2.1
11	EOP-004-3	Event Reporting	October 1, 2017	Revised	EOP-004-2
12	EOP-011-1	Emergency Operations	October 1, 2018	New	Consolidates and replaces EOP-001-2.1b, EOP-002-3.1, and in conjunction with PRC-010-2 Requirement 1 (adoption held in abeyance in BC due to PA/PC dependencies), replaces EOP-003-1.
13	FAC-003-4	Transmission Vegetation Management	October 1, 2017	Revised	FAC-003-3
14	FAC-010-3	System Operating Limits Methodology for the Planning Horizon	R1-R4: October 1, 2017 R5: Was retired by FERC and the BCUC (per FAC-010-2 R5; requirement has not changed) effective January 21, 2014 and is therefore to remain in a state of retirement in BC.	Revised	FAC-010-2.1
15	FAC-011-3	System Operating Limits Methodology for the Operations Horizon	October 1, 2017	Revised	FAC-011-2
16	IRO-001-4	Reliability Coordination – Responsibilities	October 1, 2017	Revised	See “IRO and TOP Reliability Standards Supersession Mapping” Attachment B to this Order.

	Standard	Standard Name	Effective Date	Type	Commission Approved Standard(s) Being Superseded ¹
17	IRO-002-4	Reliability Coordination – Monitoring and Analysis	October 1, 2017	Revised	See “IRO and TOP Reliability Standards Supersession Mapping” Attachment B to this Order.
18	IRO-008-2	Reliability Coordinator Operational Analyses and Real-time Assessments	October 1, 2017	Revised	See “IRO and TOP Reliability Standards Supersession Mapping” Attachment B to this Order.
19	IRO-009-2	Reliability Coordinator Actions to Operate Within IROLs	October 1, 2017	Revised	IRO-009-1
20	IRO-010-2	Reliability Coordinator Data Specification and Collection	April 1, 2019	Revised	See “IRO and TOP Reliability Standards Supersession Mapping” Attachment B to this Order.
21	IRO-014-3	Coordination Among Reliability Coordinators	October 1, 2017	Revised	See “IRO and TOP Reliability Standards Supersession Mapping” Attachment B to this Order.
22	IRO-017-1	Outage Coordination	October 1, 2020	New	See “IRO and TOP Reliability Standards Supersession Mapping” Attachment B to this Order.
23	IRO-018-1	Reliability Coordinator Real-time Reliability Monitoring and Analysis Capabilities	April 1, 2018	New	n/a
24	MOD-029-2a	Rated System Path Methodology	October 1, 2017	Revised	MOD-029-1a
25	MOD-030-3	Flowgate Methodology	October 1, 2017	Revised	MOD-30-2
26	MOD-031-2	Demand Energy Data	April 1, 2018	Revised	MOD-031-1
27	PRC-004-WECC-2	Protection System and Remedial Action Scheme Misoperation	October 1, 2017	Revised	PRC-004-WECC-1
28	PRC-005-6	Protection System, Automatic Reclosing, and Sudden Pressure Relaying Maintenance	R1, R2, R5: Regarding auto-reclosers and sudden pressure relay Protection System components, October 1, 2019 Remaining Protection System aspects of PRC-005-6 will continue to follow the staged implementation plan of PRC-005-2(i) currently adopted in BC.	Revised	PRC-005-2(i)

	Standard	Standard Name	Effective Date	Type	Commission Approved Standard(s) Being Superseded ¹
			<p>R3, R4: Regarding auto-reclosers and sudden pressure relay Protection System components, for unmonitored components with maximum allowable intervals of six years: - 30% compliant October 1, 2021 - 60% compliant October 1, 2023 - 100% compliant October 1, 2025</p> <p>For monitored components with maximum allowable intervals of 12 years: - 30% compliant October 1, 2023 - 60% compliant October 1, 2027 - 100% compliant October 1, 2031</p> <p>Remaining Protection System aspects of PRC-005-6 will continue to follow the staged implementation plan of PRC-005-2(i) currently adopted in BC. See PRC-005-6 Implementation Plan.</p>		
29	PRC-015-1	Remedial Action Scheme Data and Documentation	October 1, 2017	Revised	PRC-015-0
30	PRC-016-1	Remedial Action Scheme Misoperations	October 1, 2017	Revised	PRC-016-0.1
31	PRC-017-1	Remedial Action Scheme Maintenance and Testing	October 1, 2017	Revised	PRC-017-0
32	PRC-023-4	Transmission Relay Loadability	<p>R1-R5 - regarding Circuits 4.2.1.1, 4.2.1.4 per Applicability section 4: October 1, 2017, with the exception of Criterion 6 of R1 which will not become effective until PRC-025-1 R1 is completely effective in BC. Until then, PRC-023-2 R1, Criterion 6 will remain in effect.⁴</p>	Revised	PRC-023-3

	Standard	Standard Name	Effective Date	Type	Commission Approved Standard(s) Being Superseded ¹
			<p>R1-R5: regarding Circuits 4.2.1.2, 4.2.1.3, 4.2.1.5, and 4.2.1.6 per Applicability section 4: TBD. Unable to be assessed at this time.</p> <p>R6: To be determined . Unable to be assessed at this time.</p>		
33	PRC-026-1	Relay Performance During Stable Power Swings	To be determined. Unable to be assessed at this time.	New	n/a
34	TOP-001-3	Transmission Operations	October 1, 2020	Revised	See "IRO and TOP Reliability Standards Supersession Mapping" Attachment B to this Order.
35	TOP-002-4	Operations Planning	October 1, 2020	Revised	See "IRO and TOP Reliability Standards Supersession Mapping" Attachment B to this Order.
36	TOP-003-3	Operational Reliability Data	April 1, 2019	Revised	See "IRO and TOP Reliability Standards Supersession Mapping" Attachment B to this Order.
37	TOP-010-1	Real-time Reliability Monitoring and Analysis Capabilities	October 1, 2020	New	n/a
38	TPL-007-1	Transmission System Planned Performance for Geomagnetic Disturbance Events	To be determined. Unable to be assessed at this time.	New	n/a

British Columbia Utilities Commission
Reliability Standards and Glossary Terms Adopted by this Order

Table 2 British Columbia Utilities Commission NERC Glossary Terms with Effective Dates as Adopted

	NERC Glossary Term²	Acronym	Effective Date	Commission Approved Term to be Replaced or Retired³
1	Balancing Contingency Event	-	January 1, 2018	-
2	BES Cyber Asset	BCA	October 1, 2018 See BC CIP Version 5 Revisions Implementation Plan.	BES Cyber Asset
3	Blackstart Resource	-	October 1, 2017	Blackstart Resource
4	Bulk-Power System	-	October 1, 2017	Bulk-Power System
5	Cascading	-	October 1, 2017	Cascading
6	Contingency Event Recovery Period	-	January 1, 2018	-
7	Contingency Reserve	-	January 1, 2018	Contingency Reserve
8	Contingency Reserve Restoration Period	-	January 1, 2018	-
9	Distribution Provider	DP	October 1, 2017	Distribution Provider
10	Element	-	October 1, 2017	Element
11	Generator Operator	GOP	October 1, 2017	Generator Operator
12	Generator Owner	GO	October 1, 2017	Generator Owner
13	Geomagnetic Disturbance Vulnerability Assessment or GMD Vulnerability Assessment	GMD	To be determined. Unable to be assessed at this time.	-
14	Interchange Authority	IA	October 1, 2017	Interchange Authority
15	Interconnected Operations Service	-	October 1, 2017	Interconnected Operations Service

² FERC approved terms in the NERC Glossary of Terms as of November 28, 2016.

³ Commission approved terms in the NERC Glossary of Terms as of December 7, 2015 as adopted by the Commission Order No. R-32-16.

	NERC Glossary Term²	Acronym	Effective Date	Commission Approved Term to be Replaced or Retired³
16	Interconnection	-	October 1, 2017	Interconnection
17	Load-Serving Entity	LSE	October 1, 2017	Load-Serving Entity
18	Low Impact BES Cyber System Electronic Access Point	LEAP	Not recommended for adoption in BC due to CIP-003-7(i) revision (NERC approved) awaiting FERC approval in the U.S. which clarifies elements for which electronic access protections need to be applied as directed by FERC to NERC to clarify as a condition of adopting CIP 003-6 and retires this Glossary Term.	-
19	Low Impact External Routable Connectivity	LERC	Not recommended for adoption in BC due to CIP-003-7(i) revision (NERC approved) awaiting FERC approval in the U.S. which clarifies elements for which electronic access protections need to be applied as directed by FERC to NERC to clarify as a condition of adopting CIP-003-6 and retires this Glossary Term.	-
20	Most Severe Single Contingency	MSSC	January 1, 2018	-
21	Planning Authority	PA	October 1, 2017	Planning Authority
22	Point of Receipt	POR	October 1, 2017	Point of Receipt
23	Pre-Reporting Contingency Event ACE Value	-	January 1, 2018	-
24	Protected Cyber Assets	PCA	October 1, 2018	Protected Cyber Assets
25	Protection System Maintenance Program (PRC-005-6)	PSMP	October 1, 2019	Protection System Maintenance Program (PRC-005-2)
26	Reactive Power	-	October 1, 2017	Reactive Power
27	Real Power	-	October 1, 2017	Real Power
28	Reliability Coordinator	RC	October 1, 2017	Reliability Coordinator
29	Reliability Standard	-	October 1, 2017	Reliability Standard
30	Reliable Operation	-	October 1, 2017	Reliable Operation
31	Removable Media	-	October 1, 2018	-

	NERC Glossary Term²	Acronym	Effective Date	Commission Approved Term to be Replaced or Retired³
32	Reportable Balancing Contingency Event	-	January 1, 2018	-
33	Reserve Sharing Group	-	October 1, 2017	Reserve Sharing Group
34	Reserve Sharing Group Reporting ACE	-	January 1, 2018	Reserve Sharing Group Reporting ACE
35	Resource Planner	RP	October 1, 2017	Resource Planner
36	Special Protection System (Remedial Action Scheme)	SPS	Coincide with the effective date of PRC-010-2 in BC. (currently held in abeyance due to PC dependencies).	Special Protection System (Remedial Action Scheme)
37	System Operating Limit	-	October 1, 2017	System Operating Limit
38	Transient Cyber Asset	-	October 1, 2018	-
39	Transmission Customer	-	October 1, 2017	Transmission Customer
40	Transmission Operator	TOP	October 1, 2017	Transmission Operator
41	Transmission Owner	TO	October 1, 2017	Transmission Owner
42	Transmission Planner	TP	October 1, 2017	Transmission Planner
43	Transmission Service Provider	TSP	October 1, 2017	Transmission Service Provider

British Columbia Utilities Commission
Reliability Standards with Effective Dates adopted in British Columbia

Standard	Name	Commission Order Adopting	Effective Date
BAL-001-2	Real Power Balancing Control Performance	R-14-16	July 1, 2016
BAL-002-1 ¹	Disturbance Control Performance	R-41-13	December 12, 2013
BAL-002-2	Disturbance Control Standard – Contingency Reserve for Recovery from a Balancing Contingency Event	R-39-17	January 1, 2018
BAL-002-WECC-2 ¹	Contingency Reserve	R-32-14	October 1, 2014
BAL-002-WECC-2a	Contingency Reserve	R-39-17	July 26, 2017
BAL-003-1.1	Frequency Response and Frequency Bias Setting	R-32-16	October 1, 2016
BAL-004-0	Time Error Correction	G-67-09	November 1, 2010
BAL-004-WECC-2	Automatic Time Error Correction	R-32-14	October 1, 2014
BAL-005-0.2b	Automatic Generation Control	R-41-13	December 12, 2013 R2: Retired January 21, 2014 ²
BAL-006-2	Inadvertent Interchange	R-1-13	April 15, 2013
CIP-002-3 ¹	Cyber Security – Critical Cyber Asset Identification	G-162-11	July 1, 2012
CIP-002-5.1	Cyber Security – BES Cyber System Categorization	R-38-15	October 1, 2018
CIP-003-3 ^{1, 3, 4}	Cyber Security – Security Management Controls	G-162-11	July 1, 2012 R1.2, R3, R3.1, R3.2, R3.3, and R4.2: Retired January 21, 2014 ²
CIP-003-5 ¹	Cyber Security – Security Management Controls	R-38-15	October 1, 2018
CIP-003-6	Cyber Security – Security Management Controls	n/a	Adoption held in abeyance at this time ⁵
CIP-004-3a ¹	Cyber Security - Personnel & Training	R-32-14	August 1, 2014
CIP-004-5.1 ¹	Cyber Security – Personnel & Training	R-38-15	October 1, 2018

¹ Reliability standard is superseded by the revised/replacement reliability standard listed immediately below it as of the effective date(s) of the revised/replacement reliability standard.

² On November 21, 2013, FERC Order 788 (referred to as Paragraph 81) approved the retiring of the reliability standard requirements.

³ Reliability standard is superseded by CIP-010-1 as of the CIP-010-1 effective date.

⁴ Reliability standard is superseded by CIP-011-1 as of the CIP-011-1 effective date.

⁵ BC Hydro recommends that the CIP-003-6 reliability standard be held in abeyance and be of no force or effect in BC due to technical suitability issues that will not improve reliability and instead place undue burden on responsible entities. When adopted by FERC, the NERC approved CIP-003-7(i) reliability standard will retire CIP-003-6. CIP-003-7(i) is anticipated to be assessed in the next MRS Assessment Report.

Standard	Name	Commission Order Adopting	Effective Date
CIP-004-6	Cyber Security — Personnel & Training	R-39-17	October 1, 2018 See BC CIP Version 5 Revisions Implementation Plan
CIP-005-3a ^{1,3}	Cyber Security – Electronic Security Perimeter(s)	R-1-13	July 15, 2013 R2.6: Retired January 21, 2014 ²
CIP-005-5	Cyber Security – Electronic Security Perimeter(s)	R-38-15	October 1, 2018
CIP-006-3c ¹	Cyber Security – Physical Security of Critical Cyber Assets	G-162-11	July 1, 2012
CIP-006-5 ¹	Cyber Security – Physical Security of BES Cyber Systems	R-38-15	October 1, 2018
CIP-006-6	Cyber Security — Physical Security of BES Cyber Systems	R-39-17	October 1, 2018 See BC CIP Version 5 Revisions Implementation Plan
CIP-007-3a ^{1,3,4}	Cyber Security - Systems Security Management	R-32-14	August 1, 2014 R7.3: Retired January 21, 2014 ²
CIP-007-5 ¹	Cyber Security – System Security Management	R-38-15	October 1, 2018
CIP-007-6	Cyber Security — System Security Management	R-39-17	October 1, 2018 See BC CIP Version 5 Revisions Implementation Plan
CIP-008-3 ¹	Cyber Security – Incident Reporting and Response Planning	G-162-11	July 1, 2012
CIP-008-5	Cyber Security – Incident Reporting and Response Planning	R-38-15	October 1, 2018
CIP-009-3 ¹	Cyber Security – Recovery Plans for Critical Cyber Assets	G-162-11	July 1, 2012
CIP-009-5 ¹	Cyber Security – Recovery Plans for BES Cyber Systems	R-38-15	October 1, 2018
CIP-009-6	Cyber Security — Recovery Plans for BES Cyber Systems	R-39-17	October 1, 2018 See BC CIP Version 5 Revisions Implementation Plan
CIP-010-1 ¹	Cyber Security – Configuration Change Management and Vulnerability Assessments	R-38-15	October 1, 2018
CIP-010-2	Cyber Security – Configuration Change Management and Vulnerability Assessments	R-39-17	October 1, 2018 See BC CIP Version 5 Revisions Implementation Plan
CIP-011-1 ¹	Cyber Security – Information Protection	R-38-15	October 1, 2018
CIP-011-2	Cyber Security – Information Protection	R-39-17	October 1, 2018 See BC CIP Version 5 Revisions Implementation Plan
CIP-014-2	Physical Security	R-32-16	October 1, 2017 and as per BC-specific Implementation Plan

Standard	Name	Commission Order Adopting	Effective Date
COM-001-1.1 ^{1, 6}	Telecommunications	G-167-10	January 1, 2011
COM-001-2.1 ¹	Communications	R-32-16	October 1, 2017
COM-001-3	Communications	R-39-17	R1, R2: October 1, 2017 R3 – R13: October 1, 2018
COM-002-4	Operating Personnel Communications Protocols	R-32-16	April 1, 2017
EOP-001-2.1b ⁷	Emergency Operations Planning	R-32-14	August 1, 2014
EOP-002-3.1 ⁷	Capacity and Energy Emergencies	R-32-14	August 1, 2014
EOP-003-1 ⁸	Load Shedding Plans	G-67-09	November 1, 2010
EOP-003-2 ⁹	Load Shedding Plans		Adoption held in abeyance at this time ¹⁰
EOP-004-2 ¹	Event Reporting	R-32-14	August 1, 2015
EOP-004-3	Event Reporting	R-39-17	October 1, 2017
EOP-005-2	System Restoration and Blackstart Resources	R-32-14	August 1, 2015 R3.1: Retired January 21, 2014 ²
EOP-006-2	System Restoration Coordination	R-32-14	August 1, 2014
EOP-008-1	Loss of Control Center Functionality	R-32-14	August 1, 2015
EOP-010-1 ¹¹	Geomagnetic Disturbance Operations	R-38-15	R1, R3: October 1, 2016 R2: At retirement of IRO-005-3.1aR3
EOP-011-1	Emergency Operations	R-39-17	October 1, 2018
FAC-001-2	Facility Interconnection Requirements	R-38-15	October 1, 2016
FAC-002-2	Facility Interconnection Studies	R-38-15	October 1, 2015
FAC-003-3 ¹	Transmission Vegetation Management	R-32-14	August 1, 2015
FAC-003-4	Transmission Vegetation Management	R-39-17	October 1, 2017
FAC-501-WECC-1	Transmission Maintenance	R-1-13	April 15, 2013

⁶ Requirement 4 of the reliability standard is superseded by COM-002-4 as of the COM-002-4 effective date.

⁷ Reliability standard is superseded by EOP-011-1 as of the EOP-011-1 effective date.

⁸ Reliability standard would be superseded by EOP-003-2 if adopted in BC. Adoption of EOP-003-2 pending reassessment.

⁹ Reliability standard is superseded by EOP-011-1 as of the EOP-011-1 effective date in conjunction with PRC-010-2 Requirement 1 if adopted in BC. Adoption of PRC-010-2 pending reassessment.

¹⁰ Unable to assess based on undefined Planning Coordinator/Planning Authority footprints and entities responsible. The Commission Reasons for Decision for Order No. R-41-13 (page 20), indicated that a separate process would be established to consider this matter as it pertains to BC.

¹¹ Requirement 2 of the reliability standard will be effective upon the retirement of IRO-005-3.1a Requirement 3 which follows the effective date of IRO-002-4.

Standard	Name	Commission Order Adopting	Effective Date
FAC-008-3	Facility Ratings	R-32-14	August 1, 2015 R4 and R5: Retired January 21, 2014 ²
FAC-010-2.1 ¹	System Operating Limits Methodology for the Planning Horizon	G-162-11	October 30, 2011 R5: Retired January 21, 2014 ²
FAC-010-3	System Operating Limits Methodology for the Planning Horizon	R-39-17	R1 – R4: October 1, 2017 R5: Retired
FAC-011-2 ¹	System Operating Limits Methodology for the Operations Horizon	G-167-10	January 1, 2011 R5: Retired January 21, 2014 ²
FAC-011-3	System Operating Limits Methodology for the Operations Horizon	R-39-17	October 1, 2017
FAC-013-1 ¹²	Establish and Communicate Transfer Capability	G-67-09	November 1, 2010
FAC-013-2	Assessment of Transfer Capability for the Near-Term Transmission Planning Horizon		Adoption held in abeyance at this time ¹⁰
FAC-014-2	Establish and Communicate System Operating Limits	G-167-10	January 1, 2011
INT-004-3.1	Dynamic Transfers	R-38-15	R1, R2: October 1, 2015 R3: January 1, 2016
INT-006-4	Evaluation of Interchange Transactions	R-38-15	October 1, 2015
INT-009-2.1	Implementation of Interchange	R-38-15	October 1, 2015
INT-010-2.1	Interchange Initiation and Modification for Reliability	R-38-15	October 1, 2015
INT-011-1.1	Intra-Balancing Authority Transaction Identification	R-38-15	October 1, 2015
IRO-001-1.1 ¹³	Reliability Coordination Responsibilities and Authorities	G-167-10	January 1, 2011
IRO-001-4	Reliability Coordination – Responsibilities	R-39-17	October 1, 2017
IRO-002-2 ¹³	Reliability Coordination – Facilities	R-1-13	April 15, 2013
IRO-002-4	Reliability Coordination – Monitoring and Analysis	R-39-17	October 1, 2017
IRO-003-2 ¹³	Reliability Coordination – Wide Area View	G-67-09	November 1, 2010

¹² Reliability standard would be superseded by the FAC-013-2 if adopted in B.C. Adoption of FAC-013-2 pending reassessment.

¹³ See “IRO and TOP Reliability Standards Supersession Mapping” section below.

Standard	Name	Commission Order Adopting	Effective Date
IRO-004-2 ¹³	Reliability Coordination – Operations planning	R-1-13	April 15, 2013
IRO-005-3.1a ^{13,14}	Reliability Coordination - Current Day Operations	R-32-14	August 1, 2014
IRO-006-5	Reliability Coordination – Transmission Loading Relief	R-1-13	April 15, 2013
IRO-006-WECC-2	Qualified Transfer Path Unscheduled Flow (USF) Relief	R-38-15	October 1, 2015
IRO-008-1 ¹³	Reliability Coordinator Operational Analyses and Real-time Assessments	R-1-13	April 15, 2013
IRO-008-2	Reliability Coordinator Operational Analyses and Real-time Assessments	R-39-17	October 1, 2017
IRO-009-1 ¹	Reliability Coordinator Actions to Operate Within IROs	R-1-13	April 15, 2013
IRO-009-2	Reliability Coordinator Actions to Operate Within IROs	R-39-17	October 1, 2017
IRO-010-1a ¹³	Reliability Coordinator Data Specification and Collection	R-1-13	April 15, 2013
IRO-010-2	Reliability Coordinator Data Specification and Collection	R-39-17	April 1, 2019
IRO-014-1 ¹³	Procedures, Processes, or Plans to Support Coordination Between Reliability coordinators	G-67-09	November 1, 2010
IRO-014-3	Coordination Among Reliability Coordinators	R-39-17	October 1, 2017
IRO-015-1 ¹³	Notification and Information Exchange	G-67-09	November 1, 2010
IRO-016-1 ¹³	Coordination of Real-Time Activities	G-67-09	November 1, 2010 R2: Retired January 21, 2014 ²
IRO-017-1	Outage Coordination	R-39-17	October 1, 2020
IRO-018-1	Reliability Coordinator Real-time Reliability Monitoring and Analysis Capabilities	R-39-17	April 1, 2018
MOD-001-1a	Available Transmission System Capability	G-175-11	November 30, 2011
MOD-004-1	Capacity Benefit Margin	G-175-11	November 30, 2011
MOD-008-1	Transmission Reliability Margin Calculation Methodology	G-175-11	November 30, 2011

¹⁴ Requirement 3 of the reliability standard is superseded by EOP-010-1 Requirement 2 as of the IRO-002-4 effective date.

Standard	Name	Commission Order Adopting	Effective Date
MOD-010-0 ¹⁵	Steady-State Data for Modeling and Simulation for the Interconnected Transmission System	G-67-09	November 1, 2010
MOD-012-0 ¹⁵	Dynamics Data for Modeling and Simulation of the Interconnected Transmission System	G-67-09	November 1, 2010
MOD-020-0	Providing Interruptible Demands and Direct Control Load management Data to System Operators and Reliability Coordinators	G-67-09	November 1, 2010
MOD-025-2	Verification and Data Reporting of Generator Real and Reactive Power Capability and Synchronous Condenser Reactive Power Capability	R-38-15	40% by October 1, 2017 60% by October 1, 2018 80% by October 1, 2019 100% by October 1, 2020
MOD-026-1	Verification of Models and Data for Generator Excitation Control System or Plant Volt/Var Control Functions	R-38-15	R1: October 1, 2016 R2: 30% by October 1, 2019 50% by October 1, 2021 100% by October 1, 2025 R3-R6: October 1, 2015
MOD-027-1	Verification of Models and Data for Turbine/Governor and Load Control or Active Power/Frequency Control Functions	R-38-15	R1: October 1, 2016 R2: 30% by October 1, 2019 50% by October 1, 2021 100% by October 1, 2025 R3-R5: October 1, 2015
MOD-028-2	Area Interchange Methodology	R-32-14	August 1, 2014
MOD-029-1a ¹	Rated System Path Methodology	G-175-11	November 30, 2011
MOD-029-2a	Rated System Path Methodology	R-39-17	October 1, 2017
MOD-030-2 ¹	Flowgate Methodology	G-175-11	November 30, 2011
MOD-030-3	Flowgate Methodology	R-39-17	October 1, 2017
MOD-031-1 ¹	Demand and Energy Data	R-32-16	October 1, 2016
MOD-031-2	Demand and Energy Data	R-39-17	April 1, 2018
MOD-032-1	Data for Power System Modeling and Analysis	R-38-15	Effective date held in abeyance ¹⁰
MOD-033-1	Steady-State and Dynamic System Model Validation	R-38-15	Effective date held in abeyance ¹⁰
NUC-001-3	Nuclear Plant Interface Coordination	R-38-15	January 1, 2016
PER-001-0.2 ¹³	Operating Personnel Responsibility and Authority	R-41-13	December 12, 2013
PER-002-0	Operating Personnel Training	G-67-09	November 1, 2010

¹⁵ Reliability standard will be superseded by MOD-032-1 and MOD-033-1 if adopted in BC. Adoption of MOD-032-1 and MOD-033-1 pending reassessment.

Standard	Name	Commission Order Adopting	Effective Date
PER-003-1	Operating Personnel Credentials	R-41-13	January 1, 2015
PER-004-2	Reliability Coordination – Staffing	R-1-13	January 15, 2013
PER-005-2	Operations Personnel Training	R-38-15	R1-R4, R6: October 1, 2016 R5: October 1, 2017
PRC-001-1.1(ii)	System Protection Coordination	R-32-16	October 1, 2016
PRC-002-2	Disturbance Monitoring and Reporting Requirements	R-32-16	R1, R5: April 1, 2017 R2-R4, R6-R11: staged as per BC-specific Implementation Plan R12: July 1, 2017
PRC-004-2.1a ¹	Analysis and Mitigation of Transmission and Generation Protection System Misoperations	R-32-14	August 1, 2014
PRC-004-5(i)	Protection System Misoperation Identification and Correction	R-32-16	October 1, 2017
PRC-004-WECC-1 ¹	Protection System and Remedial Action Scheme Misoperation	R-1-13	July 15, 2013
PRC-004-WECC-2	Protection System and Remedial Action Scheme Misoperation	R-39-17	October 1, 2017
PRC-005-1.1b ^{1,18}	Transmission and Generation Protection System Maintenance and Testing	R-32-14	January 1, 2015
PRC-005-2 ¹	Protection System Maintenance	R-38-15	R1, R2, R5: October 1, 2017 R3, R4: staged as per BC-specific Implementation Plan
PRC-005-2(i) ¹	Protection System Maintenance	R-32-16	R1, R2, R5: October 1, 2017 R3, R4: staged as per BC-specific Implementation Plan
PRC-005-6	Protection System, Automatic Reclosing, and Sudden Pressure Relaying Maintenance	R-39-17	R1, R2, R5: October 1, 2019 R3, R4: See Implementation Plan
PRC-006-2 ¹⁶	Automatic Underfrequency Load Shedding		Adoption held in abeyance at this time ¹⁰
PRC-007-0 ¹⁷	Assuring consistency of entity Underfrequency Load Shedding Program Requirements	G-67-09	November 1, 2010
PRC-008-0 ¹⁸	Implementation and Documentation of Underfrequency Load Shedding Equipment Maintenance Program	G-67-09	November 1, 2010

¹⁶ Reliability standard supersedes PRC-006-1 which has been held in abeyance due to the undefined Planning Coordinator/Planning Authority footprints and entities responsible.

¹⁷ Reliability standard will be superseded by PRC-006-2 if adopted in BC. Adoption of PRC-006-2 pending reassessment.

¹⁸ Reliability standard is superseded by PRC-005-6 as per the PRC-005-6 BC specific Implementation Plan.

Standard	Name	Commission Order Adopting	Effective Date
PRC-009-0 ¹⁷	Analysis and Documentation of Underfrequency Load Shedding Performance Following an Underfrequency Event	G-67-09	November 1, 2010
PRC-010-0 ¹	Technical Assessment of the Design and Effectiveness of Undervoltage Load Shedding Program	G-67-09	November 1, 2010 R2: Retired January 21, 2014 ²
PRC-010-2	Under Voltage Load Shedding		Adoption held in abeyance at this time ¹⁰
PRC-011-0 ¹⁸	Undervoltage Load Shedding system Maintenance and Testing	G-67-09	November 1, 2010
PRC-015-0 ¹	Special Protection System Data and Documentation	G-67-09	November 1, 2010
PRC-015-1	Remedial Action Scheme Data and Documentation	R-39-17	October 1, 2017
PRC-016-0.1 ¹	Special Protection System Misoperations	G-167-10	January 1, 2011
PRC-016-1	Remedial Action Scheme Misoperations	R-39-17	October 1, 2017
PRC-017-0 ^{1,18}	Special Protection System Maintenance and Testing	G-67-09	November 1, 2010
PRC-017-1 ¹⁸	Remedial Action Scheme Maintenance and Testing	R-39-17	October 1, 2017
PRC-018-1 ¹⁹	Disturbance Monitoring Equipment Installation and Data Reporting	G-67-09	November 1, 2010
PRC-019-2	Coordination of Generating Unit or Plant Capabilities, Voltage Regulating Controls, and Protection	R-32-16	40% by October 1, 2017 60% by October 1, 2018 80% by October 1, 2019 100% by October 1, 2020
PRC-021-1 ²⁰	Under Voltage Load Shedding Program Data	G-67-09	November 1, 2010
PRC-022-1 ²⁰	Under Voltage Load Shedding Program Performance	G-67-09	November 1, 2010 R2: Retired January 21, 2014 ²
PRC-023-2 ^{1,21}	Transmission Relay Loadability	R-41-13	R1-R5: For circuits identified by sections 4.2.1.1 and 4.2.1.4: January 1, 2016 For circuits identified by sections 4.2.1.2, 4.2.1.3, 4.2.1.5, and 4.2.1.6: To be determined ¹⁰ R6: To be determined ¹⁰

¹⁹ Reliability standard is superseded by PRC-002-2 as of the PRC-002-2 effective date.

²⁰ Reliability standard is superseded by PRC-010-2 if adopted in B.C. Adoption of PRC-010-2 pending reassessment.

²¹ PRC-023-2 Requirement 1, Criterion 6 only is superseded by PRC-025-1 as of PRC-025-1's 100 per cent Effective Date.

Standard	Name	Commission Order Adopting	Effective Date
PRC-023-3 ¹	Transmission Relay Loadability	R-38-15	R1-R5: regarding circuits 4.2.1.1 and 4.2.1.4 January 1, 2016 R1-R5: Circuits 4.2.1.2, 4.2.1.3, 4.2.1.5 and 4.2.1.6: To be determined ⁷ R6: To be determined ¹⁰
PRC-023-4	Transmission Relay Loadability	R-39-17	R1-R5 Circuits 4.2.1.1, 4.2.1.4: October 1, 2017 with the exception of Criterion 6 of R1 which will not become effective until PRC-025-1 R1 is completely effective in BC. Until then, PRC-023-2 R1, Criterion 6 will remain in effect. R1-R5 Circuits 4.2.1.2, 4.2.1.3, 4.2.1.5, 4.2.1.6 and R6: To be determined
PRC-024-2	Generator Frequency and Voltage Protective Relay Settings	R-32-16	40% by October 1, 2017 60% by October 1, 2018 80% by October 1, 2019 100% by October 1, 2020
PRC-025-1	Generator Relay Loadability	R-38-15	40% by October 1, 2017 60% by October 1, 2018 80% by October 1, 2019 100% by October 1, 2020
PRC-026-1	Relay Performance During Stable Power Swings	n/a	Adoption held in abeyance at this time ¹⁰
TOP-001-1a ¹³	Reliability Responsibilities and Authorities	R-1-13	January 15, 2013
TOP-001-3	Transmission Operations	R-39-17	October 1, 2020
TOP-002-2.1b ¹³	Normal Operations Planning	R-41-13	December 12, 2013
TOP-002-4	Operations Planning	R-39-17	October 1, 2020
TOP-003-1 ¹³	Planned Outage Coordination	R-1-13	April 15, 2013
TOP-003-3	Operational Reliability Data	R-39-17	April 1, 2019
TOP-004-2 ¹³	Transmission Operations	G-167-10	January 1, 2011
TOP-005-2a ¹³	Operational Reliability Information	R-1-13	April 15, 2013
TOP-006-2 ¹³	Monitoring System Conditions	R-1-13	April 15, 2013
TOP-007-0 ¹³	Reporting System Operating Unit (SOL) and Interconnection Reliability Operating Limit (IROL) Violations	G-67-09	November 1, 2010
TOP-007-WECC-1a	System Operating Limits	R-38-15	October 1, 2015
TOP-008-1 ¹³	Response to Transmission Limit Violations	G-67-09	November 1, 2010

Standard	Name	Commission Order Adopting	Effective Date
TOP-010-1	Real-time Reliability Monitoring and Analysis Capabilities	R-39-17	October 1, 2020
TPL-001-0.1 ²²	System Performance Under Normal (No Contingency) Conditions (Category A)	G-167-10	January 1, 2011
TPL-001-4	Transmission System Planning Performance Requirements	Adoption pending reassessment	To be determined
TPL-002-0b ²²	System Performance Following Loss of a Single Bulk Electric System Element (Category B)	R-1-13	January 15, 2013
TPL-003-0b ²²	System Performance Following Loss of Two or More Bulk Electric System Elements (Category C)	R-32-14	August 1, 2014
TPL-004-0a ²²	System Performance Following Extreme Events Resulting in the Loss of Two or More Bulk Electric System Elements (Category D)	R-32-14	August 1, 2014
TPL-007-1	Transmission System Planned Performance for Geomagnetic Disturbance Events	n/a	Adoption held in abeyance at this time ¹⁰
VAR-001-4.1	Voltage and Reactive Control	R-32-16	October 1, 2016
VAR-002-4	Generator Operation for Maintaining Network Voltage Schedules	R-32-16	October 1, 2016
VAR-002-WECC-2	Automatic Voltage Regulators (AVR)	R-32-16	October 1, 2016
VAR-501-WECC-2	Power System Stabilizer (PSS)	R-32-16	October 1, 2016

²² Reliability standard will be superseded by TPL-001-4 Requirements 2-6, and 8 if adopted in BC as of their effective dates. Adoption of TPL-001-4 pending reassessment.

British Columbia Utilities Commission

**IRO and TOP Reliability Standards
Supersession Mapping**

This following mapping shows the supersession of Requirements for the following IRO, TOP, and PER reliability standards by the revised/replacement IRO and TOP reliability standards adopted or yet to be adopted in BC as of the effective date in the “BC Reliability Standards” section above:

- IRO-001-1.1 — Reliability Coordination - Responsibilities and Authorities
- IRO-002-2 — Reliability Coordination - Facilities
- IRO-003-2 — Reliability Coordination - Wide-Area View
- IRO-004-2 — Reliability Coordination - Operations Planning
- IRO-005-3.1a — Reliability Coordination - Current Day Operations
- IRO-008-1 — Reliability Coordinator Operational Analyses and Real-time Assessments
- IRO-010-1a — Reliability Coordinator Data Specification and Collection
- IRO-014-1 — Procedures, Processes, or Plans to Support Coordination Between Reliability Coordinators
- IRO-015-1 — Notifications and Information Exchange Between Reliability Coordinators
- IRO-016-1 — Coordination of Real-time Activities Between Reliability Coordinators
- PER-001-0.2 — Operating Personnel Responsibility and Authority
- TOP-001-1a — Reliability Responsibilities and Authorities
- TOP-002-2.1b — Normal Operations Planning
- TOP-003-1 — Planned Outage Coordination
- TOP-004-2 — Transmission Operations
- TOP-005-2a — Operational Reliability Information
- TOP-006-2 — Monitoring System Conditions
- TOP-007-0 — Reporting System Operating Limit (SOL) and Interconnection Reliability Operating Limit (IROL) Violations
- TOP-008-1 — Response to Transmission Limit Violations

Standard IRO-001-1.1 — Reliability Coordination - Responsibilities and Authorities	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
Requirements R1-R6, R8, R9	IRO-001-4
Requirement R7	IRO-014-3

Standard IRO-002-2 — Reliability Coordination – Facilities	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
Requirements R1, R3-R5, R7, and R8	IRO-002-4
Requirement R2	IRO-010-2
Requirement R6	IRO-008-2

Standard IRO-003-2 — Reliability Coordination - Wide-Area View	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
All Requirements	IRO-002-4

Standard IRO-004-2 — Reliability Coordination - Operations Planning	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
All Requirements	IRO-001-4 IRO-008-2

Standard IRO-005-3.1a — Reliability Coordination - Current Day Operations	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
Requirements R1-R3	IRO-002-4
Requirement R4	IRO-008-2
Requirements R5 and R8	IRO-001-4 IRO-002-4
Requirements R6 and R7	IRO-008-2 IRO-017-1
Requirement R8	IRO-001-4 IRO-002-4
Requirement R9	IRO-002-4 IRO-010-2
Requirement R10	IRO-009-1 TOP-001-3
Requirement R11	MOD-001-2, Requirement R2 (pending FERC adoption in the US and subsequent assessment and adoption in BC.)
Requirement R12	IRO-008-2

Standard IRO-008-1 — Reliability Coordination - Current Day Operations	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
All Requirements	IRO-008-2

Standard IRO-010-1a — Reliability Coordinator Data Specification and Collection	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
All Requirements	IRO-010-2

Standard IRO-014-1 — Procedures, Processes, or Plans to Support Coordination Between Reliability Coordinators	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
Requirement R1	IRO-014-3 IRO-010-2
Requirements R2-R4	IRO-014-3

Standard IRO-015-1 — Notifications and Information Exchange Between Reliability Coordinators	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
Requirements R1 and R2	IRO-014-3
Requirement R3	IRO-010-2

Standard IRO-016-1 — Coordination of Real-time Activities Between Reliability Coordinators	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
All Requirements	IRO-014-3

Standard PER-001-0.2 — Operating Personnel Responsibility and Authority	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
All Requirements	TOP-001-3

Standard TOP-001-1a — Reliability Responsibilities and Authorities	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
Requirements R1, R2, R4, R5, R6	TOP-001-3
Requirement R3	IRO-001-4 TOP-001-3
Requirement R7	TOP-001-3 TOP-003-3 IRO-010-2
Requirement R8	EOP-003-2, Requirement 1 (adoption held in abeyance in BC due to PA/PC dependencies) IRO-009-1

Standard TOP-002-2.1b — Normal Operations Planning	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
Requirement R1	TOP-001-3 TOP-002-4
Requirements R2, R5-R9, R12	TOP-002-4
Requirement R3	IRO-017-1 TOP-003-3
Requirement R4	IRO-017-1 IRO-008-2
Requirement R10	IRO-017-1 TOP-001-3 TOP-002-4 TOP-003-3
Requirement R11	TOP-001-3 TOP-002-4
Requirement R13	TOP-001-3 TOP-003-3
Requirements R14, R15, and R19	TOP-003-3
Requirements R16, R17, and R18	IRO-010-2

Standard TOP-003-1 — Planned Outage Coordination	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
Requirement R1	IRO-010-2 TOP-003-3
Requirement R2	IRO-017-1 TOP-003-3
Requirement R3	TOP-001-3
Requirement R4	IRO-008-2 IRO-017-1

Standard TOP-004-2 — Transmission Operations	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
Requirement R1	TOP-001-3
Requirement R2	TOP-001-3 TOP-002-4
Requirements R3 and R4	TOP-001-3
Requirement R5	Retired
Requirement R6	IRO-017-1 TOP-001-3

Standard TOP-005-2a — Operational Reliability Information	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
Requirement R1	IRO-010-2 TOP-003-3
Requirement R2	TOP-003-3
Requirement R3	Retired

Standard TOP-006-2 — Monitoring System Conditions	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
Requirement R1	IRO-010-2 TOP-001-3 TOP-003-3
Requirement R2	IRO-002-4 TOP-001-3
Requirement R3	IRO-010-2 TOP-003-3
Requirement R4	TOP-003-3
Requirement R5	IRO-002-4 TOP-001-3
Requirement R6	TOP-003-3
Requirement R7	IRO-002-4 TOP-001-3

Standard TOP-007-0 — Reporting System Operating Limit (SOL) and Interconnection Reliability Operating Limit (IROL) Violations	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
Requirement R1	IRO-008-2 TOP-001-3
Requirement R2	IRO-009-1 TOP-001-3
Requirement R3	EOP-003-2, Requirement 1 (adoption held in abeyance in BC due to PA/PC dependencies) IRO-009-1
Requirement R4	IRO-008-2

Standard TOP-008-1 — Response to Transmission Limit Violations	
Requirement Being Superseded	Superseding BCUC Approved Standard(s)
Requirements R1	EOP-003-2, Requirement 1 (adoption held in abeyance in BC due to PA/PC dependencies) TOP-001-3
Requirements R2 and R3	TOP-001-3
Requirement R4	TOP-001-3 TOP-002-4 TOP-003-3

**British Columbia (BC) Exceptions to the Glossary of Terms Used in
North American Electric Reliability Corporation (NERC) Reliability Standards (NERC Glossary)**

Updated: July 26, 2017

Introduction:

This document is to be used in conjunction with the NERC Glossary dated November 28, 2016.

- The NERC Glossary terms listed in Table 1 below are effective in BC on the date specified in the “Effective Date” column.
- Table 2 below outlines the adoption history by the Commission of the NERC Glossaries in BC.
- Any NERC Glossary terms and definitions in the NERC Glossary that are not approved by Federal Energy Regulatory Commission (FERC) on or before November 30, 2016 are of no force or effect in BC, with the exceptions of eight NERC Glossary terms and definitions intended for the BAL-002-2 reliability standard that were FERC approved in the NERC Glossary of Terms as of February 7, 2017 and assessed in MRS Assessment Report No. 10. These eight NERC Glossary terms are included in Table 1 below.
- Any NERC Glossary terms that have been remanded or retired by NERC are of no force or effect in BC, with the exception of those remanded or retired NERC Glossary terms which have not yet been retired in BC.
- The Electric Reliability Council of Texas, Northeast Power Coordinating Council and Reliability First regional definitions listed at the end of the NERC Glossary have been adopted by the NERC Board of Trustees for use in regional standards and are of no force or effect in BC.

Table 1 BC Effective Date Exceptions to Definitions in the November 28, 2016 Version of the NERC Glossary

NERC Glossary Term	Acronym	Assessment Report Number	Commission Order Number	Commission Adoption or Retirement	Effective Date
Adjacent Balancing Authority	-	Report No. 8	R-38-15	Adoption	October 1, 2015
Alternative Interpersonal Communication	-	Report No. 9	R-32-16	Adoption	October 1, 2017
Area Control Error (from NERC section of the Glossary)	ACE	Report No. 7	R-32-14	Adoption	October 1, 2014
Area Control Error (from the WECC Regional Definitions section of the Glossary)	ACE	Report No. 7	R-32-14	Retirement	October 1, 2014
Arranged Interchange	-	Report No. 8	R-38-15	Adoption	October 1, 2015
Attaining Balancing Authority	-	Report No. 8	R-38-15	Adoption	October 1, 2015
Automatic Time Error Correction	-	Report No. 7	R-32-14	Adoption	October 1, 2014
Balancing Contingency Event ¹	-	Report No. 10	R-39-17	Adoption	January 1, 2018
BES Cyber Asset ²	-	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.
BES Cyber Asset	BCA	Report No. 10	R-39-17	Adoption	October 1, 2018
BES Cyber System	-	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.
BES Cyber System Information	-	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.
Blackstart Capability Plan	-	Report No. 7	R-32-14	Retirement	August 1, 2015

¹ FERC approved terms in the NERC Glossary of Terms as of February 7, 2017; intended for BAL-002-2.

² NERC Glossary term definition is superseded by the revised NERC Glossary term definition listed immediately below it as of the effective date(s) of the revised NERC Glossary term definition.

³ CIP Version 5 standards include CIP-002-5.1, CIP-003-5, CIP-004-5, CIP-005-5, CIP-006-5, CIP-007-5, CIP-008-5, CIP-009-5, CIP-010-1, and CIP-011-1.

NERC Glossary Term	Acronym	Assessment Report Number	Commission Order Number	Commission Adoption or Retirement	Effective Date
Blackstart Resource ²	-	Report No. 6	R-41-13	Adoption	December 12, 2013
Blackstart Resource	-	Report No. 10	R-39-17	Adoption	October 1, 2017
Bulk Electric System	BES	Report No. 8	R-38-15	-	October 1, 2015
Bulk-Power System ²	-	Report No. 8	R-38-15	-	October 1, 2015
Bulk-Power System	-	Report No. 10	R-39-17	Adoption	October 1, 2017
Bus-tie Breaker	-	Report No. 8	R-38-15	-	To be determined ⁴
Cascading	-	Report No. 10	R-39-17	Adoption	October 1, 2017
CIP Exceptional Circumstance	-	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.
CIP Senior Manager	-	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.
Composite Confirmed Interchange	-	Report No. 8	R-38-15	Adoption	October 1, 2015
Confirmed Interchange	-	Report No. 8	R-38-15	Adoption	October 1, 2015
Composite Protection System	-	Report No. 9	R-32-16	Adoption	October 1, 2017
Consequential Load Loss	-	Report No. 8	R-38-15	-	To be determined ⁴
Contingency Event Recovery Period ¹	-	Report No. 10	R-39-17	Adoption	January 1, 2018
Contingency Reserve ¹	-	Report No. 10	R-39-17	Adoption	January 1, 2018
Contingency Reserve Restoration Period ¹	-	Report No. 10	R-39-17	Adoption	January 1, 2018
Control Center	-	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.

⁴ NERC Glossary term is specific to the TPL-001-04 reliability standard. NERC Glossary term will be assessed in a TPL-001-4 specific assessment report.

NERC Glossary Term	Acronym	Assessment Report Number	Commission Order Number	Commission Adoption or Retirement	Effective Date
Critical Assets	-	Report No. 9	R-32-16	Retirement	September 30, 2018
Critical Cyber Assets	-	Report No. 9	R-32-16	Retirement	September 30, 2018
Cyber Assets	-	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.
Cyber Security Incident	-	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.
Demand-Side Management	DSM	Report No. 9	R-32-16	Adoption	October 1, 2016
Dial-up Connectivity	-	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.
Distribution Provider	DP	Report No. 10	R-39-17	Adoption	October 1, 2017
Dynamic Interchange Schedule or Dynamic Schedule	-	Report No. 8	R-38-15	Adoption	October 1, 2015
Electronic Access Control or Monitoring Systems	EACMS	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.
Electronic Access Point	EAP	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.
Electronic Security Perimeter	ESP	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.
Element	-	Report No. 10	R-39-17	Adoption	October 1, 2017
Energy Emergency	-	Report No. 9	R-32-16	Adoption	October 1, 2016
External Routable Connectivity	-	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.
Frequency Bias Setting	-	Report No. 8	R-38-15	Adoption	Align with earliest effective date of BAL-003-1 standard where this term is referenced
Frequency Response Measure	FRM	Report No. 8	R-38-15	Adoption	Align with earliest effective date of BAL-003-1 standard where this term is referenced

NERC Glossary Term	Acronym	Assessment Report Number	Commission Order Number	Commission Adoption or Retirement	Effective Date
Frequency Response Obligation	FRO	Report No. 8	R-38-15	Adoption	Align with earliest effective date of BAL-003-1 standard where this term is referenced
Frequency Response Sharing Group	FRSG	Report No. 8	R-38-15	Adoption	Align with earliest effective date of BAL-003-1 standard where this term is referenced
Generator Operator	GOP	Report No. 10	R-39-17	Adoption	October 1, 2017
Generator Owner	GO	Report No. 10	R-39-17	Adoption	October 1, 2017
Geomagnetic Disturbance Vulnerability Assessment or GMD Vulnerability Assessment	GMD	Report No. 10	R-39-17	Adoption	To be determined ⁵
Interactive Remote Access	-	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.
Interchange Authority	IA	Report No. 10	R-39-17	Adoption	October 1, 2017
Interconnected Operations Service	-	Report No. 10	R-39-17	Adoption	October 1, 2017
Interconnection	-	Report No. 10	R-39-17	Adoption	October 1, 2017
Interconnection Reliability Operating Limit	IROL	Report No. 6	R-41-13	Adoption	December 12, 2013
Intermediate Balancing Authority	-	Report No. 8	R-38-15	Adoption	October 1, 2015
Intermediate System	-	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.
Interpersonal Communication	-	Report No. 9	R-32-16	Adoption	October 1, 2017
Load-Serving Entity	LSE	Report No. 10	R-39-17	Adoption	October 1, 2017
Long-Term Transmission Planning Horizon	-	Report No. 8	R-38-15	-	To be determined ⁴

⁵ The NERC Glossary term is associated with reliability standard that is dependent on the Planning Authority/Planning Coordinator function. BCUC Reasons for Decision for Order No. R-41-13 (page 20), indicated that a separate process would be established to consider this matter as it pertains to BC.

NERC Glossary Term	Acronym	Assessment Report Number	Commission Order Number	Commission Adoption or Retirement	Effective Date
Low Impact BES Cyber System Electronic Access Point ⁶	LEAP	Report No. 10		Adoption	Not recommended for adoption in BC at this time.
Low Impact External Routable Connectivity ⁶	LERC	Report No. 10		Adoption	Not recommended for adoption in BC at this time.
Minimum Vegetation Clearance Distance	MVCD	Report No. 7	R-32-14	Adoption	August 1, 2015
Misoperation	-	Report No. 9	R-32-16	Adoption	October 1, 2017
Most Severe Single Contingency ¹	MSSC	Report No. 10	R-39-17	Adoption	January 1, 2018
Native Balancing Authority	-	Report No. 8	R-38-15	Adoption	October 1, 2015
Non-Consequential Load Loss	-	Report No. 8	R-38-15	-	To be determined ⁴
Operating Instruction	-	Report No. 9	R-32-16	Adoption	April 1, 2017
Operational Planning Analysis ²	-	Report No. 6	R-41-13	Adoption	December 12, 2013
Operational Planning Analysis ²	-	Report No. 8	R-38-15	Adoption	October 1, 2015
Operational Planning Analysis	-	Report No. 9	R-32-16	Adoption	October 1, 2016
Operations Support Personnel	-	Report No. 8	R-38-15	Adoption	Align with effective date of Requirement 5 of the PER-005-2 standard where this term is referenced
Physical Access Control Systems	PACS	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.
Physical Security Perimeter	PSP	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.
Planning Assessment	-	Report No. 8	R-38-15	-	To be determined ⁴
Planning Authority	PA	Report No. 10	R-39-17	Adoption	October 1, 2017

⁶ Intended for CIP-003-6 and to be held in abeyance and be of no force or effect in BC due to technical suitability issues. When adopted by FERC, the NERC approved CIP-003-7(i) will retire the NERC Glossary terms. CIP-003-7(i) is anticipated to be assessed in the next MRS Assessment Report.

NERC Glossary Term	Acronym	Assessment Report Number	Commission Order Number	Commission Adoption or Retirement	Effective Date
Point of Receipt	POR	Report No. 10	R-39-17	Adoption	October 1, 2017
Pre-Reporting Contingency Event ACE Value ¹	-	Report No. 10	R-39-17	Adoption	January 1, 2018
Protected Cyber Assets ²	PCA	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.
Protected Cyber Assets	PCA	Report No. 10	R-39-17	Adoption	October 1, 2018
Protection System	-	Report No. 6	R-41-13	Adoption	January 1, 2015 for each entity to modify its protection system maintenance and testing program to reflect the new definition (to coincide with recommended effective date of PRC-005-1b) and until the end of the first complete maintenance and testing cycle to implement any additional maintenance and testing for battery chargers as required by that entity's program.
Protection System Maintenance Program	PSMP	Report No. 8	R-38-15	Adoption	Align with effective date of Requirement 1 of the PRC-005-2 standard where this term is referenced
Protection System Maintenance Program (PRC-005-4) ⁷	PSMP	Report No. 9		-	Not recommended for adoption in B.C at this time.
Protection System Maintenance Program (PRC-005-6)	PSMP	Report No. 10	R-39-17	Adoption	October 1, 2019
Pseudo-Tie	-	Report No. 8	R-38-15	Adoption	October 1, 2015
Reactive Power	-	Report No. 10	R-39-17	Adoption	October 1, 2017
Real Power	-	Report No. 10	R-39-17	Adoption	October 1, 2017
Real-time Assessment ²	-	Report No. 6	R-41-13	Adoption	January 1, 2014
Real-time Assessment	-	Report No. 9	R-32-16	Adoption	October 1, 2016
Reliability Adjustment Arranged Interchange	-	Report No. 8	R-38-15	Adoption	October 1, 2015

⁷ Intended for reliability standard PRC-005-4 which was deferred by FERC and is not included in Assessment Report No. 9.

NERC Glossary Term	Acronym	Assessment Report Number	Commission Order Number	Commission Adoption or Retirement	Effective Date
Reliability Coordinator	RC	Report No. 10	R-39-17	Adoption	October 1, 2017
Reliability Directive	-	Report No. 9	R-32-16	Retirement	July 18, 2016
Reliability Standard ²	-	Report No. 8	R-32-14	Adoption	October 1, 2015
Reliability Standard	-	Report No. 10	R-39-17	Adoption	October 1, 2017
Reliable Operation ²	-	Report No. 8	R-32-14	Adoption	October 1, 2015
Reliable Operation	-	Report No. 10	R-39-17	Adoption	October 1, 2017
Relief Requirement (WECC Regional Term)	-	Report No. 8	R-38-15	Adoption	Align with effective date of IRO-006-WECC-2 standard where this term is referenced
Remedial Action Scheme	RAS	Report No. 1	G-67-09	Adoption	June 4, 2009
Remedial Action Scheme	RAS	Report No. 9		-	To be determined ⁵
Removable Media	-	Report No. 10	R-39-17	Adoption	October 1, 2018
Reportable Balancing Contingency Event ¹	-	Report No. 10	R-39-17	Adoption	January 1, 2018
Reportable Cyber Security Incident	-	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ where this term is referenced.
Request for Interchange	RFI	Report No. 8	R-38-15	Adoption	October 1, 2015
Reserve Sharing Group	-	Report No. 10	R-39-17	Adoption	October 1, 2017
Reserve Sharing Group Reporting ACE ¹	-	Report No. 10	R-39-17	Adoption	January 1, 2018
Resource Planner	RP	Report No. 10	R-39-17	Adoption	October 1, 2017
Sink Balancing Authority	-	Report No. 8	R-38-15	Adoption	October 1, 2015
Source Balancing Authority	-	Report No. 8	R-38-15	Adoption	October 1, 2015
Special Protection System (Remedial Action Scheme)	SPS	Report No. 1	G-67-09	Adoption	June 4, 2009

NERC Glossary Term	Acronym	Assessment Report Number	Commission Order Number	Commission Adoption or Retirement	Effective Date
Special Protection System (Remedial Action Scheme)	SPS	Report No. 10	R-39-17	Adoption	Held in abeyance due to PC dependencies
System Operating Limit	-	Report No. 10	R-39-17	Adoption	October 1, 2017
System Operator	-	Report No. 8	R-38-15	Adoption	Align with effective date of CIP Version 5 standards ³ as reference is made to the term Control Center as part of the definition of System Operator. "Control Center" is in turn referenced from the CIP Version 5 standards.
Total Internal Demand	-	Report No. 9	R-32-16	Adoption	October 1, 2016
Transient Cyber Asset	-	Report No. 10	R-39-17	Adoption	October 1, 2018
Transmission Customer	-	Report No. 10	R-39-17	Adoption	October 1, 2017
Transmission Operator	TOP	Report No. 10	R-39-17	Adoption	October 1, 2017
Transmission Owner	TO	Report No. 10	R-39-17	Adoption	October 1, 2017
Transmission Planner	TP	Report No. 10	R-39-17	Adoption	October 1, 2017
Transmission Service Provider	TSP	Report No. 10	R-39-17	Adoption	October 1, 2017
Under Voltage Load Shedding Program	-	Report No. 9		-	To be determined ⁵
Right-of-Way	ROW	Report No. 7	R-32-14	Adoption	August 1, 2015
TLR (Transmission Loading Relief) Log	-	Report No. 7	R-32-14	Adoption	August 1, 2014
Vegetation Inspection	-	Report No. 7	R-32-14	Adoption	August 1, 2015

Table 2 NERC Glossary Adoption History in BC

NERC Glossary of Terms Version Date	Assessment Report Number	Commission Order Adoption Date	Commission Order Adopting	Notes pertaining to NERC Glossary Effective Dates
February 12, 2008	Report No. 1	June 4, 2009	G-67-09	<ol style="list-style-type: none"> 1. The NERC Glossaries listed became effective as of the date of the respective Commission Orders adopting them. See the exception of the BAL-001-2 Glossary Terms within the NERC Glossary dated December 7, 2015.¹ 2. Specific effective dates of new and revised NERC Glossary terms adopted in a Commission Order appear in attachments to the Order. Each Glossary term to be superseded by a revised Glossary term adopted in the Order shall remain in effect until the effective date of the Glossary term superseding it. 3. NERC Glossary terms which have not been approved by FERC are of no force or effect in BC. 4. Any NERC Glossary terms that have been remanded or retired by NERC are of no force or effect in BC, with the exception of those remanded or retired NERC Glossary terms which have not yet been retired in BC. 5. The Electric Reliability Council of Texas, Northeast Power Coordinating Council and Reliability First regional definitions listed at the end of the NERC Glossary of Terms are of no force or effect in BC.
April 20, 2010	Report No. 2	November 10, 2010	G-167-10	
August 4, 2011	Report No. 3	September 1, 2011	G-162-11 replacing G-151-11	
December 13, 2011	Report No. 5	January 15, 2013	R-1-13	
December 5, 2012	Report No. 6	December 12, 2013	R-41-13	
January 2, 2014	Report No. 7	July 17, 2014	R-32-14	
October 1, 2014	Report No. 8	July 24, 2015	R-38-15	
December 7, 2015	BAL-001-2	April 21, 2016	R-14-16	
December 7, 2015	Report No. 9 ²	July 18, 2016	R-32-16	
November 28, 2016	Report No. 10	July 26, 2017	R-39-17	

¹ The BAL-001-2 Glossary Terms (Interconnection, Regulation Reserve Sharing Group, Reporting Ace and Reserve Sharing Group Reporting Ace) became effective as of July 1, 2016.

² With the adoption of the NERC Glossary as part of MRS Assessment Report No. 9, the BAL-001-2 Glossary Terms were no longer exceptions to the NERC Glossary and so are not included in Table 1.

British Columbia Utilities Commission (BCUC) CIP Version 5 Revisions Implementation Plan

Approval Date: July 26, 2017

This Implementation Plan is for the Reliability Standards developed as part of the CIP Version 5 Revisions indicated below.

Approvals

- CIP-004-6 — Cyber Security — Personnel & Training
- CIP-006-6 — Cyber Security — Physical Security of BES Cyber Systems
- CIP-007-6 — Cyber Security — Systems Security Management
- CIP-009-6 — Cyber Security — Recovery Plans for BES Cyber Systems
- CIP-010-2 — Cyber Security — Configuration Change Management and Vulnerability Assessments
- CIP-011-2 — Cyber Security — Information Protection

Retirements

- CIP-004-5.1 — Cyber Security — Personnel & Training
- CIP-006-5 — Cyber Security — Physical Security of BES Cyber Systems
- CIP-007-5 — Cyber Security — Systems Security Management
- CIP-009-5 — Cyber Security — Recovery Plans for BES Cyber Systems
- CIP-010-1 — Cyber Security — Configuration Change Management and Vulnerability Assessments
- CIP-011-1 — Cyber Security — Information Protection

Prerequisite Approvals

None

Revisions to Defined Terms in the North American Electric Reliability Corporation (NERC) Glossary

The following CIP Version 5 Revisions associated defined terms were modified by NERC in the NERC Glossary:

BES Cyber Asset (BCA) A Cyber Asset that if rendered unavailable, degraded, or misused would, within 15 minutes of its required operation, misoperation, or non-operation, adversely impact one or more Facilities, systems, or equipment, which, if destroyed, degraded, or otherwise rendered unavailable when needed, would affect the reliable operation of the Bulk Electric System. Redundancy of affected Facilities, systems, and equipment shall not be considered when determining adverse impact. Each BES Cyber Asset is included in one or more BES Cyber Systems.

Protected Cyber Asset (PCA) One or more Cyber Assets connected using a routable protocol within or on an Electronic Security Perimeter that is not part of the highest impact BES Cyber System within the same Electronic Security Perimeter. The impact rating of Protected Cyber Assets is equal to the highest rated BES Cyber System in the same ESP.

The following CIP Version 5 Revisions associated new defined terms were incorporated by NERC into the NERC Glossary:

- Removable Media** Storage media that (i) are not Cyber Assets, (ii) are capable of transferring executable code, (iii) can be used to store, copy, move, or access data, and (iv) are directly connected for 30 consecutive calendar days or less to a BES Cyber Asset, a network within an ESP, or a Protected Cyber Asset. Examples include, but are not limited to, floppy disks, compact disks, USB flash drives, external hard drives, and other flash memory cards/drives that contain nonvolatile memory.
- Transient Cyber Asset** A Cyber Asset that (i) is capable of transmitting or transferring executable code, (ii) is not included in a BES Cyber System, (iii) is not a Protected Cyber Asset (PCA), and (iv) is directly connected (e.g., using Ethernet, serial, Universal Serial Bus, or wireless, including near field or Bluetooth communication) for 30 consecutive calendar days or less to a BES Cyber Asset, a network within an ESP, or a PCA. Examples include, but are not limited to, Cyber Assets used for data transfer, vulnerability assessment, maintenance, or troubleshooting purposes.

Effective Dates

The effective dates for each of the Reliability Standards and associated NERC Glossary terms are provided below. Where the BCUC identified the need for a longer implementation period for compliance with a particular section of a proposed Reliability Standard (i.e., an entire Requirement or a portion thereof), the additional time for compliance with that section is specified below. The compliance date for those particular sections represents the date that entities must begin to comply with that particular section of the Reliability Standard, even where the Reliability Standard goes into effect at an earlier date.

CIP-004-6 — Cyber Security — Personnel & Training

Reliability Standard CIP-004-6 shall become effective on October 1, 2018 (to coincide with the effective date of the CIP Version 5 Reliability Standards in British Columbia (BC)).

CIP-006-6 — Cyber Security — Physical Security of BES Cyber Systems

Reliability Standard CIP-006-6 shall become effective on October 1, 2018 (to coincide with the effective date of the CIP Version 5 Reliability Standards in BC..

Compliance Date for CIP-006-6, Requirement R1, Part 1.10

For new high or medium impact BES Cyber Systems at Control Centers identified by CIP-002-5.1 which were not identified as Critical Cyber Assets in CIP Version 3, Registered Entities shall not be required to comply with Reliability Standard CIP-006-6, Requirement R1, Part 1.10 until one year after the effective date of Reliability Standard CIP-006-6.

CIP-007-6 — Cyber Security — Systems Security Management

Reliability Standard CIP-007-6 shall become effective on October 1, 2018 (to coincide with the effective date of the CIP Version 5 Reliability Standards in BC.

Compliance Date for CIP-007-6, Requirement R1, Part 1.2

Registered Entities shall not be required to comply with Reliability Standard CIP-007-6, Requirement R1, Part 1.2 that apply to PCAs and nonprogrammable communication components located inside a PSP and inside an ESP and associated with high and medium impact BES Cyber Systems until one year after the effective date of Reliability Standard CIP-007-6.

CIP-009-6 — Cyber Security — Recovery Plans for BES Cyber Systems

Reliability Standard CIP-009-6 shall become effective on October 1, 2018 (to coincide with the effective date of the CIP Version 5 Reliability Standards in BC..

CIP-010-2 — Cyber Security — Configuration Change Management and Vulnerability Assessments

Reliability Standard CIP-010-2 shall become effective on October 1, 2018 (to coincide with the effective date of the CIP Version 5 Reliability Standards in BC.

Compliance Date for CIP-010-2, Requirement R4

Registered Entities shall not be required to comply with Reliability Standard CIP-010-2, Requirement R4 until one year after the effective date of Reliability Standard CIP-010-2.

CIP-011-2 — Cyber Security — Information Protection

Reliability Standard CIP-011-2 shall become effective on October 1, 2018 (to coincide with the effective date of the CIP Version 5 Reliability Standards in BC.

New and Revised NERC Glossary Terms

The new and revised NERC Glossary Terms BES Cyber Asset, Protected Cyber Asset, Removable Media, and Transient Cyber Asset shall become effective on the compliance date for Reliability Standard CIP-010-2, Requirement R4 in BC.

Standards for Retirement

- CIP-004-5.1 shall retire at midnight of the day immediately prior to the effective date of CIP-004-6 in BC.
- CIP-006-5 shall retire at midnight of the day immediately prior to the effective date of CIP-006-6 in BC.
- CIP-007-5 shall retire at midnight of the day immediately prior to the effective date of CIP-007-6 in BC.
- CIP-009-5 shall retire at midnight of the day immediately prior to the effective date of CIP-009-6 in BC.
- CIP-010-1 shall retire at midnight of the day immediately prior to the effective date of CIP-010-2 in BC.
- CIP-011-1 shall retire at midnight of the day immediately prior to the effective date of CIP-011-2 in BC.

Certain Compliance Dates in the Implementation Plan for Version 5 CIP Cyber Security Standards Remain the Same

The following sections of the BCUC Implementation Plan for Version 5 CIP Cyber Security Standards¹ (Version 5 Plan) remain the same:

Initial Performance of Certain Periodic Requirements

For those requirements with recurring periodic obligations, refer to the Version 5 Plan for compliance dates. These compliance dates are not extended by the effective date of CIP Version 5 Revisions.

Previous Identity Verification

The same concept in this section applies for CIP Version 5 Revisions. A documented identity verification performed pursuant to a previous version of the CIP Cyber Security Standards does not need to be repeated under CIP-004-6, Requirement R3, Part 3.1.

Planned or Unplanned Changes Resulting in a Higher Categorization

The same concept applies for CIP Version 5 Revisions.

¹ BCUC Implementation Plan for Version 5 CIP Cyber Security Standards, July 24, 2015, available online under BCUC Order R-38-15 on the BCUC's website (www.bcuc.com).

British Columbia Utilities Commission (BCUC) Implementation Plan for PRC-005-6 Standard

Approval Date: July 26, 2017

Standards Involved

Approval:

- PRC-005-6 – Protection System, Automatic Reclosing, and Sudden Pressure Relaying Maintenance

Retirement:

- PRC-005-2 (i) – Protection System Maintenance
- PRC-005-1.1b – Transmission and Generation Protection System Maintenance and Testing
- PRC-008-0 – Implementation and Documentation of Underfrequency Load Shedding Equipment Maintenance Program
- PRC-011-0 – Undervoltage Load Shedding System Maintenance and Testing
- PRC-017-1 – Special Protection System Maintenance and Testing

Prerequisite Approvals

Not Applicable

Background

This Implementation Plan addresses:

- The implementation of changes relating to maintenance and testing of supervisory relays and associated voltage sensing devices related to Automatic Reclosing.
- The phased implementation approach included in the approved PRC-005-2(i) (PRC-005-2 has been retired by PRC-005-2(i)) will remain as-is and is carried forward and incorporated by reference.
- Because PRC-005-6 incorporates all revisions to date, this implementation plan will supersede the implementation plans for PRC-005-2(i) when PRC-005-6 becomes effective. PRC-005-2(i) will remain in effect and not be retired until entities are required to be compliant with R1, R2, and R5 of the PRC-005-6 standard under this implementation plan.

The Implementation Plan reflects consideration of the following:

1. The requirements set forth in the proposed standard, which carry forward requirements from PRC-005-2, and PRC-005-2(i), establish minimum maintenance activities for Protection System, Automatic Reclosing, and Sudden Pressure Relaying Component Types as well as the maximum allowable maintenance intervals for these maintenance activities.
2. The maintenance activities established in the various PRC-005 versions may not be presently performed by some registered entities and the established maximum allowable intervals may be shorter than those currently in use by some entities. Therefore, registered entities may not be presently performing a maintenance activity or may be using longer intervals than the maximum allowable intervals established in the PRC-005 standards. For these registered entities, it is unrealistic to become immediately

compliant with the new activities or intervals. Further, registered entities should be allowed to become compliant in such a way as to facilitate a continuing PRC-005 maintenance program. The registered entities that have previously been performing maintenance within the newly specified intervals may not have all the documentation needed to demonstrate compliance with all of the maintenance activities specified.

3. The implementation schedule set forth below carries forward and incorporates by reference the implementation schedules contained in the currently-effective BCUC PRC-005-2(i) implementation plan (which is the same as the BCUC PRC-005-2 implementation plan). In addition, the implementation schedule includes changes needed to address the addition of Automatic Reclosing supervisory relays and associated voltage sensing devices in PRC-005-6.

General Considerations

Each Transmission Owner, Generator Owner, and Distribution Provider shall maintain documentation to demonstrate compliance with PRC-005-1.1b, PRC-008-0, PRC-011-0, and PRC-017-1 until that entity meets all of the requirements of the currently effective PRC-005-2(i) in accordance with this implementation plan.

While registered entities are implementing the requirements of PRC-005-2(i), each registered entity must be prepared to identify whether its applicable Protection System, Automatic Reclosing, and Sudden Pressure Relaying Components were last maintained according to PRC-005-2(i), PRC-005-1.1b, PRC-008-0, PRC-011-0, PRC-017-1, or a combination thereof.

Effective Date

PRC-005-6 shall become effective on October 1, 2017 (to coincide with the effective date of PRC-005-2(i) in British Columbia (BC)).

Retirement of Existing Standards

Standards PRC-005-1.1b, PRC-008-0, PRC-011-0, and PRC-017-1 shall remain enforceable throughout the phased implementation period set forth in the PRC-005-2(i) implementation plan, incorporated herein by reference, and shall be applicable to a registered entity's Protection System Component maintenance activities not yet transitioned to PRC-005-2(i).

Standards PRC-005-1.1b, PRC-008-0, PRC-011-0, and PRC-017-1 shall be retired at midnight of September 29, 2029.

PRC-005-2(i) shall be retired the same day the BCUC approves PRC-005-6.

Implementation Plan for Definitions

This section includes all newly defined or revised terms used in the proposed standard. Terms already defined in the Reliability Standards Glossary of Terms (Glossary) are not repeated here. New or revised definitions listed below become approved when the proposed standard is approved by applicable governmental authority or as otherwise provided for in a jurisdiction where approval by an applicable governmental authority is required for a standard to go into effect. When the standard becomes effective, the Glossary definition will be removed from the individual standard and added to the Glossary. The definitions of terms used only in the standard will remain in the standard.

Glossary Definition

Protection System Maintenance Program (PSMP) - An ongoing program by which Protection System, Automatic Reclosing, and Sudden Pressure Relaying Components are kept in working order and proper operation of malfunctioning Components is restored. A maintenance program for a specific Component includes one or more of the following activities:

- Verify - Determine that the Component is functioning correctly.
- Monitor - Observe the routine in-service operation of the Component.
- Test - Apply signals to a Component to observe functional performance or output behavior, or to diagnose problems.
- Inspect - Examine for signs of Component failure, reduced performance or degradation.
- Calibrate - Adjust the operating threshold or measurement accuracy of a measuring element to meet the intended performance requirement.

Definitions of Terms Used in the Standard:

Automatic Reclosing – Includes the following Components:

- Reclosing relay
- Supervisory relay(s) or function(s) – relay(s) or function(s) that perform voltage and/or sync check functions that enable or disable operation of the reclosing relay
- Voltage sensing devices associated with the supervisory relay(s)
- Control circuitry associated with the reclosing relay or supervisory relay(s)

Component Type –

- Any one of the five specific elements of a Protection System.
- Any one of the four specific elements of Automatic Reclosing.
- Any one of the two specific elements of Sudden Pressure Relaying.

Component – Any individual discrete piece of equipment included in a Protection System, Automatic Reclosing, or Sudden Pressure Relaying.

Countable Event – A failure of a Component requiring repair or replacement, any condition discovered during the maintenance activities in Tables 1-1 through 1-5, Table 3, Tables 4-1 through 4-3, and Table 5, which requires corrective action or a Protection System Misoperation attributed to hardware failure or calibration failure. Misoperations due to product design errors, software errors, relay settings different from specified settings, Protection System Component, Automatic Reclosing, or Sudden Pressure Relaying configuration or application errors are not included in Countable Events.

Sudden Pressure Relaying - A system that trips an interrupting device(s) to isolate the equipment it is monitoring and includes the following Components:

- Fault pressure relay – a mechanical relay or device that detects rapid changes in gas pressure, oil pressure, or oil flow that are indicative of Faults within liquid-filled, wire-wound equipment
- Control circuitry associated with a fault pressure relay

Implementation Plan for New or Revised Definitions

The revised definitions (Protection System Maintenance Program, Automatic Reclosing, Component Type, Component, Countable Event and Sudden Pressure Relaying) become effective upon the effective date of PRC-005-6.

Implementation Plan for PRC-005-2(i) and PRC-005-6

All Components with existing requirements under currently effective PRC-005-2(i) will continue to follow the PRC-005-2(i) implementation plan, which is incorporated herein by reference. Those Components and/or Facilities newly introduced by PRC-005-6 (including Sudden Pressure Relaying, Automatic Reclosing Components, and dispersed generation resources) will be covered by the following Implementation Plan:

Requirements R1, R2, and R5

PRC-005-6: For Automatic Reclosing Components, Sudden Pressure Relaying Components, and dispersed generation resources, entities shall be 100% compliant on October 1, 2019.

Implementation Plan for Requirements R3 and R4

PRC-005-6:

1. For Automatic Reclosing Components, Sudden Pressure Relaying Components, and dispersed generation resources maintenance activities with maximum allowable intervals of six (6) calendar years, as established in Tables 4-1, 4-2(a), 4-2(b), 4-3, and 5:
 - The entity shall be at least 30% compliant on October 1, 2021, (or, for generating plants with scheduled outage intervals exceeding three years, at the conclusion of the first succeeding maintenance outage).
 - The entity shall be at least 60% compliant on October 1, 2023.
 - The entity shall be 100% compliant on the first day of October 1, 2025.

2. For Automatic Reclosing Components, Sudden Pressure Relaying Components, and dispersed generation resources maintenance activities, with maximum allowable intervals of twelve (12) calendar years, as established in Table 4-1, 4.2(a), 4.2(b), 4-3, and 5:
 - The entity shall be at least 30% compliant on October 1, 2023.
 - The entity shall be at least 60% compliant on October 1, 2027.
 - The entity shall be 100% compliant on October 1, 2031.

Applicability

This standard applies to the following functional entities:

- Transmission Owner
- Generator Owner
- Distribution Provider

BAL-002-2 – Disturbance Control Standard – Contingency Reserve for Recovery from a Balancing Contingency Event

A. Introduction

1. **Title:** Disturbance Control Standard – Contingency Reserve for Recovery from a Balancing Contingency Event
2. **Number:** BAL-002-2
3. **Purpose:** To ensure the Balancing Authority or Reserve Sharing Group balances resources and demand and returns the Balancing Authority's or Reserve Sharing Group's Area Control Error to defined values (subject to applicable limits) following a Reportable Balancing Contingency Event.
4. **Applicability:**
 - 4.1. **Responsible Entity**
 - 4.1.1. **Balancing Authority**
 - 4.1.1.1. A Balancing Authority that is a member of a Reserve Sharing Group is the Responsible Entity only in periods during which the Balancing Authority is not in active status under the applicable agreement or governing rules for the Reserve Sharing Group.
 - 4.1.2. **Reserve Sharing Group**
5. **Effective Date*:** See the Implementation Plan for BAL-002-2.
6. **Background:**

Reliably balancing an Interconnection requires frequency management and all of its aspects. Inputs to frequency management include Tie-Line Bias Control, Area Control Error (ACE), and the various Requirements in NERC Resource and Demand Balancing Standards, specifically BAL-001-2 Real Power Balancing Control Performance and BAL-003-1 Frequency Response and Frequency Bias Setting.

B. Requirements and Measures

- R1. The Responsible Entity experiencing a Reportable Balancing Contingency Event shall:
[Violation Risk Factor: Medium] [Time Horizon: Real-time Operations]
 - 1.1. within the Contingency Event Recovery Period, demonstrate recovery by returning its Reporting ACE to at least the recovery value of:
 - zero (if its Pre-Reporting Contingency Event ACE Value was positive or equal to zero); however, any Balancing Contingency Event that occurs during the Contingency Event Recovery Period shall reduce the required recovery: (i) beginning at the time of, and (ii) by the magnitude of, such individual Balancing Contingency Event,or,
 - its Pre-Reporting Contingency Event ACE Value (if its Pre-Reporting Contingency Event ACE Value was negative); however, any Balancing Contingency Event that occurs during the Contingency Event Recovery Period shall reduce the required recovery: (i) beginning at the time of, and (ii) by the magnitude of, such individual Balancing Contingency Event.

**BAL-002-2 – Disturbance Control Standard – Contingency Reserve for Recovery from a
Balancing Contingency Event**

- 1.2.** document all Reportable Balancing Contingency Events using CR Form 1.
- 1.3.** deploy Contingency Reserve, within system constraints, to respond to all Reportable Balancing Contingency Events, however, it is not subject to compliance with Requirement R1 part 1.1 if:
- 1.3.1** the Responsible Entity:
- is a Balancing Authority experiencing a Reliability Coordinator declared Energy Emergency Alert Level or is a Reserve Sharing Group whose member, or members, are experiencing a Reliability Coordinator declared Energy Emergency Alert level, and
 - is utilizing its Contingency Reserve to mitigate an operating emergency in accordance with its emergency Operating Plan, and
 - has depleted its Contingency Reserve to a level below its Most Severe Single Contingency

or,

- 1.3.2** the Responsible Entity experiences:
- multiple Contingencies where the combined MW loss exceeds its Most Severe Single Contingency and that are defined as a single Balancing Contingency Event, or
 - multiple Balancing Contingency Events within the sum of the time periods defined by the Contingency Event Recovery Period and Contingency Reserve Restoration Period whose combined magnitude exceeds the Responsible Entity's Most Severe Single Contingency.

M1. Each Responsible Entity shall have, and provide upon request, as evidence, a CR Form 1 with date and time of occurrence to show compliance with Requirement R1. If Requirement R1 part 1.3 applies, then dated documentation that demonstrates compliance with Requirement R1 part 1.3 must also be provided.

R2. Each Responsible Entity shall develop, review and maintain annually, and implement an Operating Process as part of its Operating Plan to determine its Most Severe Single Contingency and make preparations to have Contingency Reserve equal to, or greater than the Responsible Entity's Most Severe Single Contingency available for maintaining system reliability. *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning]*

M2. Each Responsible Entity will have the following documentation to show compliance with Requirement R2:

- a dated Operating Process;
- evidence to indicate that the Operating Process has been reviewed and maintained annually; and,
- evidence such as Operating Plans or other operator documentation that demonstrate that the entity determines its Most Severe Single Contingency and that Contingency Reserves equal to or greater than its Most Severe Single Contingency are included in this process.

BAL-002-2 – Disturbance Control Standard – Contingency Reserve for Recovery from a Balancing Contingency Event

- R3.** Each Responsible Entity, following a Reportable Balancing Contingency Event, shall restore its Contingency Reserve to at least its Most Severe Single Contingency, before the end of the Contingency Reserve Restoration Period, but any Balancing Contingency Event that occurs before the end of a Contingency Reserve Restoration Period resets the beginning of the Contingency Event Recovery Period. *[Violation Risk Factor: Medium] [Time Horizon: Real-time Operations]*
- M3.** Each Responsible Entity will have documentation demonstrating its Contingency Reserve was restored within the Contingency Reserve Restoration Period, such as historical data, computer logs or operator logs.

C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

The British Columbia Utilities Commission

1.2. Evidence Retention

The following evidence retention period(s) identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show that it was compliant for the full-time period since the last audit.

The Responsible Entity shall retain data or evidence to show compliance for the current year, plus three previous calendar years, unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation.

If a Responsible Entity is found noncompliant, it shall keep information related to the noncompliance until found compliant, or for the time period specified above, whichever is longer.

The Compliance Enforcement Authority shall keep the last audit records and all subsequent requested and submitted records.

1.3. Compliance Monitoring and Assessment Processes:

As defined in the NERC Rules of Procedure, “Compliance Monitoring and Assessment Processes” refers to the identification of the processes that will be used to evaluate data or information for the purpose of assessing performance or outcomes with the associated Reliability Standard.

1.4. Additional Compliance Information

The Responsible Entity may use Contingency Reserve for any Balancing Contingency Event and as required for any other applicable standards.

BAL-002-2 – Disturbance Control Standard – Contingency Reserve for Recovery from a Balancing Contingency Event

Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1.	Real-time Operations	Medium	<p>The Responsible Entity achieved less than 100% but at least 90% of required recovery from a Reportable Balancing Contingency Event during the Contingency Event Recovery Period</p> <p>OR</p> <p>The Responsible Entity failed to use CR Form 1 to document a Reportable Balancing Contingency Event.</p>	<p>The Responsible Entity achieved less than 90% but at least 80% of required recovery from a Reportable Balancing Contingency Event during the Contingency Event Recovery Period.</p>	<p>The Responsible Entity achieved less than 80% but at least 70% of required recovery from a Reportable Balancing Contingency Event during the Contingency Event Recovery Period.</p>	<p>The Responsible Entity achieved less than 70% of required recovery from a Reportable Balancing Contingency Event during the Contingency Event Recovery Period.</p>
R2.	Operations Planning	Medium	<p>The Responsible Entity developed and implemented an Operating Process to determine its Most Severe Single Contingency and to have Contingency Reserve equal to, or greater than the Responsible Entity's Most Severe Single Contingency but failed to maintain annually the Operating Process.</p>	N/A	<p>The Responsible Entity developed an Operating Process to determine its Most Severe Single Contingency and to have Contingency Reserve equal to, or greater than the Responsible Entity's Most Severe Single Contingency but failed to implement the Operating Process.</p>	<p>The Responsible Entity failed to develop an Operating Process to determine its Most Severe Single Contingency and to have Contingency Reserve equal to, or greater than the Responsible Entity's Most Severe Single Contingency..</p>

BAL-002-2 – Disturbance Control Standard – Contingency Reserve for Recovery from a Balancing Contingency Event

R3	Real-time Operations	Medium	The Responsible Entity restored less than 100% but at least 90% of required Contingency Reserve following a Reportable Balancing Contingency Event during the Contingency Event Restoration Period.	The Responsible Entity restored less than 90% but at least 80% of required Contingency Reserve following a Reportable Balancing Contingency Event during the Contingency Event Restoration Period.	The Responsible Entity restored less than 80% but at least 70% of required Contingency Reserve following a Reportable Balancing Contingency Event during the Contingency Event Restoration Period.	The Responsible Entity restored less than 70% of required Contingency Reserve following a Reportable Balancing Contingency Event during the Contingency Event Restoration Period.
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D. Regional Variances

None.

E. Interpretations

None.

F. Associated Documents

BAL-002-2 Contingency Reserve for Recovery from a Balancing Contingency Event Background Document

CR Form 1

**BAL-002-2 – Disturbance Control Standard – Contingency Reserve for Recovery from a
Balancing Contingency Event**

Version History

Version	Date	Action	Change Tracking
0	April 1, 2005	Effective Date	New
0	August 8, 2005	Removed "Proposed" from Effective Date	Errata
0	February 14, 2006	Revised graph on page 3, "10 min." to "Recovery time." Removed fourth bullet.	Errata
1	September 9, 2010	Filed petition for revisions to BAL-002 Version 1 with the Commission	Revision
1	January 10, 2011	FERC letter ordered in Docket No. RD10-15-00 approving BAL-002-1	
1	April 1, 2012	Effective Date of BAL-002-1	
1a	November 7, 2012	Interpretation adopted by the NERC Board of Trustees	
1a	February 12, 2013	Interpretation submitted to FERC	
2	November 5, 2015	Adopted by NERC Board of Trustees	Complete revision

Supplemental Material

Rationale

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT adoption, the text from the rationale text boxes was moved to this section.

Rationale for Requirement R1:

Requirement R1 reflects the operating principles first established by NERC Policy 1 (Generation Control and Performance). Its objective is to assure the Responsible Entity balances resources and demand and returns its Reporting Area Control Error (ACE) to defined values (subject to applicable limits) following a Reportable Balancing Contingency Event. It requires the Responsible Entity to recover from events that would be less than or equal to the Responsible Entity's MSSC. It establishes the amount of Contingency Reserve and recovery and restoration timeframes the Responsible Entity must demonstrate in a compliance evaluation. It is intended to eliminate the ambiguities and questions associated with the existing standard. In addition, it allows Responsible Entities to have a clear way to demonstrate compliance and support the Interconnection to the full extent of its MSSC.

Requirement R1 does not apply when an entity experiences a Balancing Contingency Event that exceeds its MSSC (which includes multiple Balancing Contingency Events as described in R1 part 1.3.2 below) because a fundamental goal of the SDT is to assure the Responsible Entity has enough flexibility to maintain service to Demand while managing reliability. The SDT's intent is to eliminate any potential overlap or conflict with any other NERC Reliability Standard to eliminate duplicative reporting, and other issues.

Commenters suggested a Quarterly Compliance similar to the current reports sent to NERC. The drafting team attempted to draft measurement language and VSL's for quarterly monitoring of compliance to R1. But the drafting team found that the VSL levels developed were likely to place smaller BA's and RSGs in a severe violation regardless of the size of the failure. Therefore, the drafting team has not adopted a quarterly compliance calculation. Also, the proposed requirement and compliance process meets the directive in Paragraph 354 of Order 693.

Finally, commenters have suggested that the language in R1 part 1.3 be changed to specifically state under which EEA level the exclusion applies. The drafting team disagrees with this proposal. NERC is in the process of changing the EEA levels and what is expected in each level. The current EEA levels suggest that when an entity is experiencing an EEA Level 2 or 3 it is short of Contingency Reserves as normally defined to exclude readiness to curtail a specific amount of Firm Demand. Under the proposed EEA process, this would only be during an EEA Level 3. In order to reduce the need for consequent modifications of the BAL-002 standard, the drafting team has developed the proposed language in Requirement 1 Part 1.3.1 such that it addresses both current and future EEA process. In addition, the drafting team has added some clarifying language to 1.3.1 since comments were presented in previous postings expressing a concern only a Balancing Authority may request declaration of an EEA and a RSG cannot request an EEA. The standard drafting team's intent has always been if a BA is experiencing an EEA event under which its contingency reserve has been activated, the RSG in which it resides would also be considered to be exempt from R1 compliance.

Rationale for Requirement R2:

R2 establishes the need to actively plan in the near term (e.g., day-ahead) for expected Reportable Balancing Contingency Events. This requirement is similar to the current standard which requires an entity to have available a level of contingency reserves equal to or greater than its Most Severe Single Contingency.

Supplemental Material

Rationale for Requirement R3:

This requirement is similar to the existing requirement that an entity that has experienced an event shall restore its Contingency Reserves within 105 minutes of the event. Note that if an entity is experiencing an EEA it may need to depend on potential availability (or make ready for potential curtailment) of its firm loads to restore Contingency Reserve. This is the reason for the changes to the definition of Contingency Reserve in the posting.

WECC Standard BAL-002-WECC-2a — Contingency Reserve

A. Introduction

1. **Title:** Contingency Reserve
2. **Number:** BAL-002-WECC-2a
3. **Purpose:** To specify the quantity and types of Contingency Reserve required to ensure reliability under normal and abnormal conditions.
4. **Applicability:**
 - 4.1 Balancing Authority
 - 4.1.1. The Balancing Authority is the responsible entity unless the Balancing Authority is a member of a Reserve Sharing Group, in which case, the Reserve Sharing Group becomes the responsible entity.
 - 4.2 Reserve Sharing Group
 - 4.2.1. The Reserve Sharing Group when comprised of a Source Balancing Authority becomes the source Reserve Sharing Group.
 - 4.2.2. The Reserve Sharing Group when comprised of a Sink Balancing Authority becomes the sink Reserve Sharing Group.
5. **Effective Date*:** See Implementation Plan.

B. Requirements and Measures

- R1. Each Balancing Authority and each Reserve Sharing Group shall maintain a minimum amount of Contingency Reserve, except within the first sixty minutes following an event requiring the activation of Contingency Reserve, that is: [*Violation Risk Factor: High*] [*Time Horizon: Real-time operations*]
 - 1.1 The greater of either:
 - The amount of Contingency Reserve equal to the loss of the most severe single contingency;
 - The amount of Contingency Reserve equal to the sum of three percent of hourly integrated Load plus three percent of hourly integrated generation.
 - 1.2 Comprised of any combination of the reserve types specified below:
 - Operating Reserve – Spinning

WECC Standard BAL-002-WECC-2a — Contingency Reserve

- Operating Reserve - Supplemental
- Interchange Transactions designated by the Source Balancing Authority as Operating Reserve – Supplemental
- Reserve held by other entities by agreement that is deliverable on Firm Transmission Service
- A resource, other than generation or load, that can provide energy or reduce energy consumption
- Load, including demand response resources, Demand-Side Management resources, Direct Control Load Management, Interruptible Load or Interruptible Demand, or any other Load made available for curtailment by the Balancing Authority or the Reserve Sharing Group via contract or agreement.
- All other load, not identified above, once the Reliability Coordinator has declared an energy emergency alert signifying that firm load interruption is imminent or in progress.

1.3 Based on real-time hourly load and generating energy values averaged over each Clock Hour (excluding Qualifying Facilities covered in 18 C.F.R. § 292.101, as addressed in FERC Order 464).

1.4 An amount of capacity from a resource that is deployable within ten minutes.

M1. Each Balancing Authority and each Reserve Sharing Group will have documentation demonstrating its Contingency Reserve was maintained, except within the first sixty minutes following an event requiring the activation of Contingency Reserve.

Part 1.1

Each Balancing Authority and each Reserve Sharing Group will have dated documentation that demonstrates its Contingency Reserve was maintained in accordance with the amounts identified in Requirement R1, Part 1.1, except within the first sixty minutes following an event requiring the activation of Contingency Reserve.

Attachment A is a practical illustration showing how the generation amount may be calculated under Requirement R1.

- Where Dynamic Schedules are used as part of the generation amount upon which Contingency Reserve is predicated, additional evidence of compliance with Requirement R1, Part 1.1 may include, but is not limited to, documentation showing a reciprocal acknowledgement as to which entity is carrying the reserves. This transfer may be all or some portion of the physical generator and is not limited to the entire physical capability

WECC Standard BAL-002-WECC-2a — Contingency Reserve

of the generator.

- Where Pseudo-Ties are used as part of the generation amount upon which Contingency Reserve is predicated, additional evidence of compliance with Requirement R1, Part 1.1, may include, but is not limited to, documentation accounting for the transfers included in the Pseudo-Ties.

Part 1.2

Each Balancing Authority and each Reserve Sharing Group will have dated documentation that demonstrates compliance with Requirement R1, Part 1.2. Evidence may include, but is not limited to, documentation that reserves were comprised of the types listed in Requirement R1, Part 1.2 for purposes of meeting the Contingency Reserve obligation of Requirement R1. Additionally, for purposes of the last bullet of Requirement R1, Part 1.2, evidence of compliance may include, but is not limited to, documentation that the reliability coordinator had issued an energy emergency alert, indicating that firm Load interruption was imminent or was in progress.

Part 1.3

Each Balancing Authority and each Reserve Sharing Group will have dated documentation that demonstrates compliance with Requirement R1, Part 1.3. Evidence of compliance with Requirement R1, Part 1.3 may include, but is not limited to, documentation that Contingency Reserve amounts are based upon load and generating data averaged over each Clock Hour and excludes Qualifying Facilities covered in 18 C.F.R. § 292.101, as addressed in FERC Order 464.

Part 1.4

Evidence of compliance with Requirement R1, Part 1.4 may include, but is not limited to, documentation that the reserves maintained to comply with Requirement R1, Part 1.4 are fully deployable within ten minutes.

R2. Each Balancing Authority and each Reserve Sharing Group shall maintain at least half of its minimum amount of Contingency Reserve identified in Requirement R1, as Operating Reserve – Spinning that meets both of the following reserve characteristics. [*Violation Risk Factor: High*] [*Time Horizon: Real-time operations*]

2.1 Reserve that is immediately and automatically responsive to frequency deviations through the action of a governor or other control system;

2.2 Reserve that is capable of fully responding within ten minutes.

M2. Each Balancing Authority and each Reserve Sharing Group will have dated documentation that demonstrates it maintained at least half of the Contingency Reserve identified in Requirement R1 as Operating Reserve – Spinning, averaged

WECC Standard BAL-002-WECC-2a — Contingency Reserve

over each Clock Hour, that met both of the reserve characteristics identified in Requirement R2, Part 2.1 and Requirement R2, Part 2.2.

- R3.** Each Sink Balancing Authority and each sink Reserve Sharing Group shall maintain an amount of Operating Reserve, in addition to the minimum Contingency Reserve in Requirement R1, equal to the amount of Operating Reserve–Supplemental for any Interchange Transaction designated as part of the Source Balancing Authority’s Operating Reserve–Supplemental or source Reserve Sharing Group’s Operating Reserve–Supplemental, except within the first sixty minutes following an event requiring the activation of Contingency Reserve. *[Violation Risk Factor: High] [Time Horizon: Real-time operations]*
- M3.** Each Sink Balancing Authority and each sink Reserve Sharing Group will have dated documentation demonstrating it maintained an amount of Operating Reserve, in addition to the Contingency Reserve identified in Requirement R1, equal to the amount of Operating Reserve–Supplemental for any Interchange Transaction designated as part of the Source Balancing Authority’s Operating Reserve–Supplemental or source Reserve Sharing Group’s Operating Reserve–Supplemental, for the entire period of the transaction, except within the first sixty minutes following an event requiring the activation of Contingency Reserves, in accordance with Requirement 3.
- R4.** Each Source Balancing Authority and each source Reserve Sharing Group shall maintain an amount of Operating Reserve, in addition to the minimum Contingency Reserve amounts identified in Requirement R1, equal to the amount and type of Operating Reserves for any Operating Reserve transactions for which it is the Source Balancing Authority or source Reserve Sharing Group. *[Violation Risk Factor: High] [Time Horizon: Real-time operations]*
- M4.** Each Source Balancing Authority and each source Reserve Sharing Group will have dated documentation that demonstrates it maintained an amount of additional Operating Reserves identified in Requirement R1, greater than or equal to the amount and type of that identified in Requirement 4, for the entire period of the transaction.

C. Compliance

1. Compliance Monitoring Process

1.1 Compliance Enforcement Authority

The British Columbia Utilities Commission.

WECC Standard BAL-002-WECC-2a — Contingency Reserve

1.2 Compliance Monitoring and Assessment Processes:

- Compliance Audit
- Self-Certification
- Spot Checking
- Compliance Investigation
- Self-Reporting
- Complaint

1.3 Evidence Retention

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

Each Balancing Authority and each Reserve Sharing Group shall keep evidence for Requirement R1 through R4 for three years plus calendar current.

1.4. Additional Compliance Information

1.4.1. This Standard shall apply to each Balancing Authority and each Reserve Sharing Group that has registered with WECC as provided in Part 1.4.2 of Section C.

Each Balancing Authority identified in the registration with WECC as provided in Part 1.4.2 of Section C shall be responsible for compliance with this Standard through its participation in the Reserve Sharing Group and not on an individual basis.

1.4.2. A Reserve Sharing Group may register as the Responsible Entity for purposes of compliance with this Standard by providing written notice to the WECC: 1) indicating that the Reserve Sharing Group is registering as the Responsible Entity for purposes of compliance with this Standard, 2) identifying each Balancing Authority that is a member of the Reserve Sharing Group, and 3) identifying the person or organization that will serve as agent on behalf of the Reserve Sharing Group for purposes of communications and data submissions related to or required by this Standard.

1.4.3. If an agent properly designated in accordance with Part 1.4.2 of Section C identifies individual Balancing Authorities within the Reserve Sharing Group responsible for noncompliance at the time of data submission, together with the percentage of responsibility attributable to each identified Balancing Authority, then, except as may otherwise be finally

WECC Standard BAL-002-WECC-2a — Contingency Reserve

determined through a duly conducted review or appeal of the initial finding of noncompliance: 1) any penalties assessed for noncompliance by the Reserve Sharing Group shall be allocated to the individual Balancing Authorities identified in the applicable data submission in proportion to their respective percentages of responsibility as specified in the data submission, 2) each Balancing Authority shall be solely responsible for all penalties allocated to it according to its percentage of responsibility as provided in subsection 1) of this Part 1.4.3 of Section C, and 3) neither the Reserve Sharing Group nor any member of the Reserve Sharing Group shall be responsible for any portion of a penalty assessed against another member of the Reserve Sharing Group in accordance with subsection 1) of this Part 1.4.3 of Section C (even if the member of Reserve Sharing Group against which the penalty is assessed is not subject to or otherwise fails to pay its allocated share of the penalty).

- 1.4.4.** If an agent properly designated in accordance with Part 1.4.2 of Section C fails to identify individual Balancing Authorities within the Reserve Sharing Group responsible for noncompliance at the time of data submission or fails to specify percentages of responsibility attributable to each identified Balancing Authority, any penalties for noncompliance shall be assessed against the agent on behalf of the Reserve Sharing Group, and it shall be the responsibility of the members of the Reserve Sharing Group to allocate responsibility for such noncompliance.
- 1.4.5.** Any Balancing Authority that is a member of a Reserve Sharing Group that has failed to register as provided in Part 1.4.2 of Section C shall be subject to this Standard on an individual basis.

Table of Compliance Elements

R	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Real-time Operations	High	The Balancing Authority or the Reserve Sharing Group that incurs one Clock Hour, during a calendar month, in which Contingency Reserve is less than 100% but	The Balancing Authority or the Reserve Sharing Group that incurs one Clock Hour, during a calendar month, in which Contingency Reserve is less	The Balancing Authority or the Reserve Sharing Group that incurs one Clock Hour, during a calendar month, in which Contingency Reserve is less than 80% but	The Balancing Authority or the Reserve Sharing Group that incurs one Clock Hour, during a calendar month, in which Contingency Reserve is less

WECC Standard BAL-002-WECC-2a — Contingency Reserve

R	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			greater than or equal to 90% of the required Contingency Reserve amount, with the characteristics specified in Requirement R1.	than 90% but greater than or equal to 80% of the required Contingency Reserve amount, with the characteristics specified in Requirement R1.	greater than or equal to 70% of the required Contingency Reserve amount, with the characteristics specified in Requirement R1.	than 70% of the required Contingency Reserve amount, with the characteristics specified in Requirement R1.
R2	Real-time Operations	High	The Balancing Authority or the Reserve Sharing Group that incurs one Clock Hour, during a calendar month, in which Contingency Reserve Operating Reserve - Spinning is less than 100% but greater than or equal to 90% of the required Operating Reserve–Spinning amount specified in Requirement R2, and both characteristics were met.	The Balancing Authority or the Reserve Sharing Group that incurs one Clock Hour, during a calendar month, in which Contingency Reserve Operating Reserve - Spinning is less than 90% but greater than or equal to 80% of the required Operating Reserve–Spinning amount specified in Requirement R2, and both characteristics were met.	The Balancing Authority or the Reserve Sharing Group that incurs one Clock Hour, during a calendar month, in which Contingency Reserve Operating Reserve - Spinning is less than 80% but greater than or equal to 70% of the required Operating Reserve–Spinning amount specified in Requirement R2, and both characteristics were met.	The Balancing Authority or the Reserve Sharing Group that incurs one Clock Hour, during a calendar month, in which Contingency Reserve Operating Reserve - Spinning is less than 70% of the required Operating Reserve–Spinning amount specified in Requirement R2, and both characteristics were met.
R3	Real-time Operations	High	The Balancing Authority or the Reserve Sharing Group that incurs one hour,	The Balancing Authority or the Reserve Sharing Group that incurs one	The Balancing Authority or the Reserve Sharing Group that incurs one	The Balancing Authority or the Reserve Sharing Group that incurs one

WECC Standard BAL-002-WECC-2a — Contingency Reserve

R	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			during a calendar month, in which Contingency Reserve is less than 100% but greater than or equal to 90% of the required Operating Reserve amount specified in Requirement R3.	hour, during a calendar month, in which Contingency Reserve is less than 90% but greater than or equal to 80% of the required Operating Reserve amount specified in Requirement R3.	hour, during a calendar month, in which Contingency Reserve is less than 80% but greater than or equal to 70% of the required Operating Reserve amount specified in Requirement R3.	hour, during a calendar month, in which Contingency Reserve is less than 70% of the required Operating Reserve amount specified in Requirement R3.
R4	Real-time Operations	High	The Balancing Authority or the Reserve Sharing Group that incurs one hour, during a calendar month, in which Contingency Reserve Operating Reserve is less than 100% but greater than or equal to 90% of the required Operating Reserve amount specified in Requirement R4.	The Balancing Authority or the Reserve Sharing Group that incurs one hour, during a calendar month, in which Contingency Reserve Operating Reserve is less than 90% but greater than or equal to 80% of the required Operating Reserve amount specified in Requirement R4.	The Balancing Authority or the Reserve Sharing Group that incurs one hour, during a calendar month, in which Contingency Reserve Operating Reserve is less than 80% but greater than or equal to 70% of the required Operating Reserve amount specified in Requirement R4.	The Balancing Authority or the Reserve Sharing Group that incurs one hour, during a calendar month, in which Contingency Reserve Operating Reserve is less than 70% of the required Operating Reserve amount specified in Requirement R4.

D. Regional Variances

None.

E. Interpretations

WECC Standard BAL-002-WECC-2a — Contingency Reserve

Interpretation Requested

Arizona Public Service (APS) sought clarification that for purposes of BAL-002-WECC-2, Requirement R2, APS and other Balancing Authorities and/or Reserve Sharing Groups can include “technologies, such as batteries, both contemplated and not yet contemplated...as potential resources [to meet the Operating Reserve – Spinning requirement of BAL-002-WECC-2, Requirement R2] – so long as the...resource can meet the response characteristics described in the standard.”

A standards interpretation team comprised of members of the original BAL drafting team concluded that APS’ understanding was correct.

“[N]on-traditional resources, including electric storage facilities, may qualify as “Operating Reserve – Spinning” so long as they meet the technical and performance requirements in Requirement R2 (i.e., that the resources must be immediately and automatically responsive to frequency deviations through the action of a control system and capable of fully responding within ten minutes).¹

In Order 789, Paragraph 48, the Federal Energy Regulatory Commission (Commission) responded to the California Independent System Operator that:

Commission Determination

48. The Commission determines that non-traditional resources, including electric storage facilities, may qualify as “Operating Reserve – Spinning” provided those resources satisfy the technical and performance requirements in Requirement R2. Our determination is supported by the standard drafting team’s response to a comment during the standard drafting process where the standard drafting team stated that “technologies, such as batteries, both contemplated and not yet contemplated are included in the standard as potential resources – so long as the undefined resource can meet the response characteristics described in the standard ...The language does not preclude any specific technology; rather, the language delineates how that technology must [] respond.”² We also note that non-traditional resources could contribute to contingency reserve under the regional Reliability Standard if they are resources, “other than generation or load, that can provide energy or reduce energy consumption.”

¹ FERC Order 789, P47. July 18, 2013.

See also FERC Order 740, Section E, Demand-Side Management as a Resource, at P 50:

“The Commission clarified that the purpose of this directive was to ensure comparable treatment of demand-side management with conventional generation or any other technology and to allow demand-side management to be considered as a resource for contingency reserves on this basis without requiring the use of any particular contingency reserve option.”

² “Fn 44 Petition, Exhibit C at 20.”

WECC Standard BAL-002-WECC-2a — Contingency Reserve

F. Associated Documents

None.

WECC Standard BAL-002-WECC-2a — Contingency Reserve

Attachment A

Attachment A is illustrative only; it is not a requirement. Requirement R1 calls for an amount of Contingency Reserve to be maintained, predicated on an amount of generation and load required in Requirement R1, Part 1.1., specifically:

“1.1 The greater of either:

- The amount of Contingency Reserve equal to the loss of the most severe single contingency;
- The amount of Contingency Reserve equal to the sum of three percent of hourly integrated Load plus three percent of hourly integrated generation.”

Attachment A illustrates one possible way to account for and calculate the amount of generation upon which the Contingency Reserve amount is predicated.

Below is a practical illustration showing how the generation amount may be calculated under Requirement R1 for Balancing Authorities (BA) and Reserve Sharing Groups (RSG).

BA1 / RSG 1	Generation	Part of Generator
Generator 1	300 MWs online	Yes
Generator 2	200 MWs online	Yes
Generator 3 (Pseudo-Tied out to BA2)	100 MWs online	No
Generator 4 QF (has backup contract)	10 MWs online	No
Generator 5 QF in EMS	10 MWs online	Yes
Generator 6	0 MWs online	Yes
<u>Dynamic Schedule to BA2 from BA1³</u>		<u>(50 MWs)</u>
Generation	620 MWs	(The sum of gen 1-6)
BA generation (EMS)	510 MWs	(The sum of gen 1, 2, and 5)
Generation to use Under BAL-002-WECC-1	460 MWs**	(The sum of gen 1, 2 and 5 minus Dynamic Schedule)

** Assumes BA1 and BA2 agree on Dynamic Schedule treatment. If no agreement, BA1 would maintain reserves based on 510 MWs Generation.

BA2 / RSG2	Generation	Part of Generator
Generator 11	100 MWs	Yes
Generator 12	100 MWs	Yes
Generator 3 (Pseudo-Tied in from BA1)	100 MWs	Yes

³ Note: This Dynamic Schedule is not the same as the Generator 3 Pseudo-Tie.

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<u>Dynamic Schedule from BA1 to BA2</u>	<u>50 MWs</u>	<u>Yes</u>
Generation	300 MWs	(The sum of gen 11, 12 and 3.)
BA generation (EMS)	300 MWs	(The sum of gen 11, 12 and 3)
Generation to use Under BAL-002-WECC-1	350 MWs**	(The sum of gen 11, 12 and 3 plus Dynamic Schedule)

** Assumes BA1 and BA2 agree on Dynamic Schedule treatment. If no agreement, BA1 would have to maintain reserves based on 510MWs Generation and BA2 would determine its generation to be 300 MWs.

WECC Standard BAL-002-WECC-2a — Contingency Reserve

Guideline and Technical Basis

A Guidance Document addressing implementation of this standard has been filed with this standard.

Version History

Version	Date	Action	Change Tracking
1	October 29, 2008	Adopted by NERC Board of Trustees	
1	October 21, 2010	Order issued remanding BAL-002-WECC-1	
2	November 7, 2012	Adopted by NERC Board of Trustees	
2	November 21, 2013	FERC Order issued approving BAL-002-WECC-2. (Order becomes effective 1/28/14.)	
2a	December 1, 2015	Approved by WECC Board of Directors	Clarified resources available for use in Requirement R2
2a	November 2, 2016	Approved by NERC Board of Trustees	
2a	January 24, 2017	FERC letter Order approving BAL-002-WECC-2a. Docket No. RD17-3-000	

A. Introduction

1. **Title:** Cyber Security — Personnel & Training
2. **Number:** CIP-004-6
3. **Purpose:** To minimize the risk against compromise that could lead to misoperation or instability in the Bulk Electric System (BES) from individuals accessing BES Cyber Systems by requiring an appropriate level of personnel risk assessment, training, and security awareness in support of protecting BES Cyber Systems.
4. **Applicability:**
 - 4.1. **Functional Entities:** For the purpose of the requirements contained herein, the following list of functional entities will be collectively referred to as “Responsible Entities.” For requirements in this standard where a specific functional entity or subset of functional entities are the applicable entity or entities, the functional entity or entities are specified explicitly.
 - 4.1.1. **Balancing Authority**
 - 4.1.2. **Distribution Provider** that owns one or more of the following Facilities, systems, and equipment for the protection or restoration of the BES:
 - 4.1.2.1. Each underfrequency Load shedding (UFLS) or undervoltage Load shedding (UVLS) system that:
 - 4.1.2.1.1. is part of a Load shedding program that is subject to one or more requirements in a NERC or Regional Reliability Standard; and
 - 4.1.2.1.2. performs automatic Load shedding under a common control system owned by the Responsible Entity, without human operator initiation, of 300 MW or more.
 - 4.1.2.2. Each Special Protection System (SPS) or Remedial Action Scheme (RAS) where the SPS or RAS is subject to one or more requirements in a NERC or Regional Reliability Standard.
 - 4.1.2.3. Each Protection System (excluding UFLS and UVLS) that applies to Transmission where the Protection System is subject to one or more requirements in a NERC or Regional Reliability Standard.
 - 4.1.2.4. Each Cranking Path and group of Elements meeting the initial switching requirements from a Blackstart Resource up to and including the first interconnection point of the starting station service of the next generation unit(s) to be started.
 - 4.1.3. **Generator Operator**
 - 4.1.4. **Generator Owner**
 - 4.1.5. **Interchange Coordinator or Interchange Authority**

4.1.6. Reliability Coordinator

4.1.7. Transmission Operator

4.1.8. Transmission Owner

4.2. Facilities: For the purpose of the requirements contained herein, the following Facilities, systems, and equipment owned by each Responsible Entity in 4.1 above are those to which these requirements are applicable. For requirements in this standard where a specific type of Facilities, system, or equipment or subset of Facilities, systems, and equipment are applicable, these are specified explicitly.

4.2.1. Distribution Provider: One or more of the following Facilities, systems and equipment owned by the Distribution Provider for the protection or restoration of the BES:

4.2.1.1. Each UFLS or UVLS System that:

4.2.1.1.1. is part of a Load shedding program that is subject to one or more requirements in a NERC or Regional Reliability Standard; and

4.2.1.1.2. performs automatic Load shedding under a common control system owned by the Responsible Entity, without human operator initiation, of 300 MW or more.

4.2.1.2. Each SPS or RAS where the SPS or RAS is subject to one or more requirements in a NERC or Regional Reliability Standard.

4.2.1.3. Each Protection System (excluding UFLS and UVLS) that applies to Transmission where the Protection System is subject to one or more requirements in a NERC or Regional Reliability Standard.

4.2.1.4. Each Cranking Path and group of Elements meeting the initial switching requirements from a Blackstart Resource up to and including the first interconnection point of the starting station service of the next generation unit(s) to be started.

4.2.2. Responsible Entities listed in 4.1 other than Distribution Providers:

All BES Facilities.

4.2.3. Exemptions: The following are exempt from Standard CIP-004-6:

4.2.3.1. Cyber Assets at Facilities regulated by the Canadian Nuclear Safety Commission.

4.2.3.2. Cyber Assets associated with communication networks and data communication links between discrete Electronic Security Perimeters.

4.2.3.3. The systems, structures, and components that are regulated by the Nuclear Regulatory Commission under a cyber security plan pursuant to 10 C.F.R. Section 73.54.

4.2.3.4. For Distribution Providers, the systems and equipment that are not included in section 4.2.1 above.

4.2.3.5. Responsible Entities that identify that they have no BES Cyber Systems categorized as high impact or medium impact according to the CIP-002-5.1 identification and categorization processes.

5. Effective Dates*:

See Implementation Plan for CIP-004-6.

6. Background:

Standard CIP-004 exists as part of a suite of CIP Standards related to cyber security, which require the initial identification and categorization of BES Cyber Systems and require a minimum level of organizational, operational, and procedural controls to mitigate risk to BES Cyber Systems.

Most requirements open with, “*Each Responsible Entity shall implement one or more documented [processes, plan, etc.] that include the applicable items in [Table Reference].*” The referenced table requires the applicable items in the procedures for the common subject matter of the requirements.

The term *documented processes* refers to a set of required instructions specific to the Responsible Entity and to achieve a specific outcome. This term does not imply any particular naming or approval structure beyond what is stated in the requirements. An entity should include as much as it believes necessary in its documented processes, but it must address the applicable requirements in the table.

The terms *program* and *plan* are sometimes used in place of *documented processes* where it makes sense and is commonly understood. For example, documented processes describing a response are typically referred to as *plans* (i.e., incident response plans and recovery plans). Likewise, a security plan can describe an approach involving multiple procedures to address a broad subject matter.

Similarly, the term *program* may refer to the organization’s overall implementation of its policies, plans and procedures involving a subject matter. Examples in the standards include the personnel risk assessment program and the personnel training program. The full implementation of the CIP Cyber Security Standards could also be referred to as a program. However, the terms *program* and *plan* do not imply any additional requirements beyond what is stated in the standards.

Responsible Entities can implement common controls that meet requirements for multiple high and medium impact BES Cyber Systems. For example, a single training program could meet the requirements for training personnel across multiple BES Cyber Systems.

Measures for the initial requirement are simply the documented processes themselves. Measures in the table rows provide examples of evidence to show documentation and implementation of applicable items in the documented processes. These measures serve to provide guidance to entities in acceptable records of compliance and should not be viewed as an all-inclusive list.

Throughout the standards, unless otherwise stated, bulleted items in the requirements and measures are items that are linked with an “or,” and numbered items are items that are linked with an “and.”

Many references in the Applicability section use a threshold of 300 MW for UFLS and UVLS. This particular threshold of 300 MW for UVLS and UFLS was provided in Version 1 of the CIP Cyber Security Standards. The threshold remains at 300 MW since it is specifically addressing UVLS and UFLS, which are last ditch efforts to save the BES. A review of UFLS tolerances defined within regional reliability standards for UFLS program requirements to date indicates that the historical value of 300 MW represents an adequate and reasonable threshold value for allowable UFLS operational tolerances.

“Applicable Systems” Columns in Tables:

Each table has an “Applicable Systems” column to further define the scope of systems to which a specific requirement row applies. The CSO706 SDT adapted this concept from the National Institute of Standards and Technology (“NIST”) Risk Management Framework as a way of applying requirements more appropriately based on impact and connectivity characteristics. The following conventions are used in the “Applicable Systems” column as described.

- **High Impact BES Cyber Systems** – Applies to BES Cyber Systems categorized as high impact according to the CIP-002-5.1 identification and categorization processes.
- **Medium Impact BES Cyber Systems** – Applies to BES Cyber Systems categorized as medium impact according to the CIP-002-5.1 identification and categorization processes.
- **Medium Impact BES Cyber Systems with External Routable Connectivity** – Only applies to medium impact BES Cyber Systems with External Routable Connectivity. This also excludes Cyber Assets in the BES Cyber System that cannot be directly accessed through External Routable Connectivity.
- **Electronic Access Control or Monitoring Systems (EACMS)** – Applies to each Electronic Access Control or Monitoring System associated with a referenced high impact BES Cyber System or medium impact BES Cyber System. Examples may include, but are not limited to, firewalls, authentication servers, and log monitoring and alerting systems.
- **Physical Access Control Systems (PACS)** – Applies to each Physical Access Control System associated with a referenced high impact BES Cyber System or medium impact BES Cyber System with External Routable Connectivity.

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B. Requirements and Measures

R1. Each Responsible Entity shall implement one or more documented processes that collectively include each of the applicable requirement parts in *CIP-004-6 Table R1 – Security Awareness Program*. [Violation Risk Factor: Lower] [Time Horizon: Operations Planning]

M1. Evidence must include each of the applicable documented processes that collectively include each of the applicable requirement parts in *CIP-004-6 Table R1 – Security Awareness Program* and additional evidence to demonstrate implementation as described in the Measures column of the table.

CIP-004-6 Table R1 – Security Awareness Program			
Part	Applicable Systems	Requirements	Measures
1.1	High Impact BES Cyber Systems Medium Impact BES Cyber Systems	Security awareness that, at least once each calendar quarter, reinforces cyber security practices (which may include associated physical security practices) for the Responsible Entity’s personnel who have authorized electronic or authorized unescorted physical access to BES Cyber Systems.	An example of evidence may include, but is not limited to, documentation that the quarterly reinforcement has been provided. Examples of evidence of reinforcement may include, but are not limited to, dated copies of information used to reinforce security awareness, as well as evidence of distribution, such as: <ul style="list-style-type: none"> • direct communications (for example, e-mails, memos, computer-based training); or • indirect communications (for example, posters, intranet, or brochures); or • management support and reinforcement (for example, presentations or meetings).

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- R2.** Each Responsible Entity shall implement one or more cyber security training program(s) appropriate to individual roles, functions, or responsibilities that collectively includes each of the applicable requirement parts in *CIP-004-6 Table R2 – Cyber Security Training Program*. [*Violation Risk Factor: Lower*] [*Time Horizon: Operations Planning*]
- M2.** Evidence must include the training program that includes each of the applicable requirement parts in *CIP-004-6 Table R2 – Cyber Security Training Program* and additional evidence to demonstrate implementation of the program(s).

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CIP-004-6 Table R2 – Cyber Security Training Program			
Part	Applicable Systems	Requirements	Measures
2.1	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>Training content on:</p> <ol style="list-style-type: none"> 2.1.1. Cyber security policies; 2.1.2. Physical access controls; 2.1.3. Electronic access controls; 2.1.4. The visitor control program; 2.1.5. Handling of BES Cyber System Information and its storage; 2.1.6. Identification of a Cyber Security Incident and initial notifications in accordance with the entity’s incident response plan; 2.1.7. Recovery plans for BES Cyber Systems; 2.1.8. Response to Cyber Security Incidents; and 2.1.9. Cyber security risks associated with a BES Cyber System’s electronic interconnectivity and interoperability with other Cyber Assets, including Transient Cyber Assets, and with Removable Media. 	<p>Examples of evidence may include, but are not limited to, training material such as power point presentations, instructor notes, student notes, handouts, or other training materials.</p>

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CIP-004-6 Table R2 – Cyber Security Training Program			
Part	Applicable Systems	Requirements	Measures
2.2	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>Require completion of the training specified in Part 2.1 prior to granting authorized electronic access and authorized unescorted physical access to applicable Cyber Assets, except during CIP Exceptional Circumstances.</p>	<p>Examples of evidence may include, but are not limited to, training records and documentation of when CIP Exceptional Circumstances were invoked.</p>
2.3	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>Require completion of the training specified in Part 2.1 at least once every 15 calendar months.</p>	<p>Examples of evidence may include, but are not limited to, dated individual training records.</p>

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- R3.** Each Responsible Entity shall implement one or more documented personnel risk assessment program(s) to attain and retain authorized electronic or authorized unescorted physical access to BES Cyber Systems that collectively include each of the applicable requirement parts in *CIP-004-6 Table R3 – Personnel Risk Assessment Program*. [Violation Risk Factor: Medium] [Time Horizon: Operations Planning].
- M3.** Evidence must include the documented personnel risk assessment programs that collectively include each of the applicable requirement parts in *CIP-004-6 Table R3 – Personnel Risk Assessment Program* and additional evidence to demonstrate implementation of the program(s).

CIP-004-6 Table R3 – Personnel Risk Assessment Program			
Part	Applicable Systems	Requirements	Measures
3.1	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	Process to confirm identity.	An example of evidence may include, but is not limited to, documentation of the Responsible Entity’s process to confirm identity.

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CIP-004-6 Table R3 – Personnel Risk Assessment Program			
Part	Applicable Systems	Requirements	Measures
3.2	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>Process to perform a seven year criminal history records check as part of each personnel risk assessment that includes:</p> <ol style="list-style-type: none"> 3.2.1. current residence, regardless of duration; and 3.2.2. other locations where, during the seven years immediately prior to the date of the criminal history records check, the subject has resided for six consecutive months or more. <p>If it is not possible to perform a full seven year criminal history records check, conduct as much of the seven year criminal history records check as possible and document the reason the full seven year criminal history records check could not be performed.</p>	<p>An example of evidence may include, but is not limited to, documentation of the Responsible Entity’s process to perform a seven year criminal history records check.</p>

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CIP-004-6 Table R3 – Personnel Risk Assessment Program			
Part	Applicable Systems	Requirements	Measures
3.3	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>Criteria or process to evaluate criminal history records checks for authorizing access.</p>	<p>An example of evidence may include, but is not limited to, documentation of the Responsible Entity’s process to evaluate criminal history records checks.</p>
3.4	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>Criteria or process for verifying that personnel risk assessments performed for contractors or service vendors are conducted according to Parts 3.1 through 3.3.</p>	<p>An example of evidence may include, but is not limited to, documentation of the Responsible Entity’s criteria or process for verifying contractors or service vendors personnel risk assessments.</p>

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CIP-004-6 Table R3 – Personnel Risk Assessment Program			
Part	Applicable Systems	Requirements	Measures
3.5	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>Process to ensure that individuals with authorized electronic or authorized unescorted physical access have had a personnel risk assessment completed according to Parts 3.1 to 3.4 within the last seven years.</p>	<p>An example of evidence may include, but is not limited to, documentation of the Responsible Entity’s process for ensuring that individuals with authorized electronic or authorized unescorted physical access have had a personnel risk assessment completed within the last seven years.</p>

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- R4.** Each Responsible Entity shall implement one or more documented access management program(s) that collectively include each of the applicable requirement parts in *CIP-004-6 Table R4 – Access Management Program*. [Violation Risk Factor: Medium] [Time Horizon: Operations Planning and Same Day Operations].
- M4.** Evidence must include the documented processes that collectively include each of the applicable requirement parts in *CIP-004-6 Table R4 – Access Management Program* and additional evidence to demonstrate that the access management program was implemented as described in the Measures column of the table.

CIP-004-6 Table R4 – Access Management Program			
Part	Applicable Systems	Requirements	Measures
4.1	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>Process to authorize based on need, as determined by the Responsible Entity, except for CIP Exceptional Circumstances:</p> <ol style="list-style-type: none"> 4.1.1. Electronic access; 4.1.2. Unescorted physical access into a Physical Security Perimeter; and 4.1.3. Access to designated storage locations, whether physical or electronic, for BES Cyber System Information. 	<p>An example of evidence may include, but is not limited to, dated documentation of the process to authorize electronic access, unescorted physical access in a Physical Security Perimeter, and access to designated storage locations, whether physical or electronic, for BES Cyber System Information.</p>

CIP-004-6 Table R4 – Access Management Program			
Part	Applicable Systems	Requirements	Measures
4.2	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>Verify at least once each calendar quarter that individuals with active electronic access or unescorted physical access have authorization records.</p>	<p>Examples of evidence may include, but are not limited to:</p> <ul style="list-style-type: none"> • Dated documentation of the verification between the system generated list of individuals who have been authorized for access (i.e., workflow database) and a system generated list of personnel who have access (i.e., user account listing), or • Dated documentation of the verification between a list of individuals who have been authorized for access (i.e., authorization forms) and a list of individuals provisioned for access (i.e., provisioning forms or shared account listing).

CIP-004-6 Table R4 – Access Management Program			
Part	Applicable Systems	Requirements	Measures
4.3	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>For electronic access, verify at least once every 15 calendar months that all user accounts, user account groups, or user role categories, and their specific, associated privileges are correct and are those that the Responsible Entity determines are necessary.</p>	<p>An example of evidence may include, but is not limited to, documentation of the review that includes all of the following:</p> <ol style="list-style-type: none"> 1. A dated listing of all accounts/account groups or roles within the system; 2. A summary description of privileges associated with each group or role; 3. Accounts assigned to the group or role; and 4. Dated evidence showing verification of the privileges for the group are authorized and appropriate to the work function performed by people assigned to each account.

CIP-004-6 Table R4 – Access Management Program			
Part	Applicable Systems	Requirements	Measures
4.4	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>Verify at least once every 15 calendar months that access to the designated storage locations for BES Cyber System Information, whether physical or electronic, are correct and are those that the Responsible Entity determines are necessary for performing assigned work functions.</p>	<p>An example of evidence may include, but is not limited to, the documentation of the review that includes all of the following:</p> <ol style="list-style-type: none"> 1. A dated listing of authorizations for BES Cyber System information; 2. Any privileges associated with the authorizations; and 3. Dated evidence showing a verification of the authorizations and any privileges were confirmed correct and the minimum necessary for performing assigned work functions.

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- R5.** Each Responsible Entity shall implement one or more documented access revocation program(s) that collectively include each of the applicable requirement parts in *CIP-004-6 Table R5 – Access Revocation*. [*Violation Risk Factor: Medium*] [*Time Horizon: Same Day Operations and Operations Planning*].
- M5.** Evidence must include each of the applicable documented programs that collectively include each of the applicable requirement parts in *CIP-004-6 Table R5 – Access Revocation* and additional evidence to demonstrate implementation as described in the Measures column of the table.

CIP-004-6 Table R5 – Access Revocation			
Part	Applicable Systems	Requirements	Measures
5.1	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>A process to initiate removal of an individual’s ability for unescorted physical access and Interactive Remote Access upon a termination action, and complete the removals within 24 hours of the termination action (Removal of the ability for access may be different than deletion, disabling, revocation, or removal of all access rights).</p>	<p>An example of evidence may include, but is not limited to, documentation of all of the following:</p> <ol style="list-style-type: none"> 1. Dated workflow or sign-off form verifying access removal associated with the termination action; and 2. Logs or other demonstration showing such persons no longer have access.

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CIP-004-6 Table R5 – Access Revocation			
Part	Applicable Systems	Requirements	Measures
5.2	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>For reassignments or transfers, revoke the individual’s authorized electronic access to individual accounts and authorized unescorted physical access that the Responsible Entity determines are not necessary by the end of the next calendar day following the date that the Responsible Entity determines that the individual no longer requires retention of that access.</p>	<p>An example of evidence may include, but is not limited to, documentation of all of the following:</p> <ol style="list-style-type: none"> 1. Dated workflow or sign-off form showing a review of logical and physical access; and 2. Logs or other demonstration showing such persons no longer have access that the Responsible Entity determines is not necessary.

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CIP-004-6 Table R5 – Access Revocation			
Part	Applicable Systems	Requirements	Measures
5.3	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>For termination actions, revoke the individual’s access to the designated storage locations for BES Cyber System Information, whether physical or electronic (unless already revoked according to Requirement R5.1), by the end of the next calendar day following the effective date of the termination action.</p>	<p>An example of evidence may include, but is not limited to, workflow or sign-off form verifying access removal to designated physical areas or cyber systems containing BES Cyber System Information associated with the terminations and dated within the next calendar day of the termination action.</p>

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CIP-004-6 Table R5 – Access Revocation			
Part	Applicable Systems	Requirements	Measures
5.4	<p>High Impact BES Cyber Systems and their associated:</p> <ul style="list-style-type: none"> EACMS 	<p>For termination actions, revoke the individual’s non-shared user accounts (unless already revoked according to Parts 5.1 or 5.3) within 30 calendar days of the effective date of the termination action.</p>	<p>An example of evidence may include, but is not limited to, workflow or sign-off form showing access removal for any individual BES Cyber Assets and software applications as determined necessary to completing the revocation of access and dated within thirty calendar days of the termination actions.</p>

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CIP-004-6 Table R5 – Access Revocation			
Part	Applicable Systems	Requirements	Measures
5.5	<p>High Impact BES Cyber Systems and their associated:</p> <ul style="list-style-type: none"> EACMS 	<p>For termination actions, change passwords for shared account(s) known to the user within 30 calendar days of the termination action. For reassignments or transfers, change passwords for shared account(s) known to the user within 30 calendar days following the date that the Responsible Entity determines that the individual no longer requires retention of that access.</p> <p>If the Responsible Entity determines and documents that extenuating operating circumstances require a longer time period, change the password(s) within 10 calendar days following the end of the operating circumstances.</p>	<p>Examples of evidence may include, but are not limited to:</p> <ul style="list-style-type: none"> Workflow or sign-off form showing password reset within 30 calendar days of the termination; Workflow or sign-off form showing password reset within 30 calendar days of the reassignments or transfers; or Documentation of the extenuating operating circumstance and workflow or sign-off form showing password reset within 10 calendar days following the end of the operating circumstance.

C. Compliance

1. Compliance Monitoring Process:

1.1. Compliance Enforcement Authority:

The British Columbia Utilities Commission

1.2. Evidence Retention:

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the CEA may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

The Responsible Entity shall keep data or evidence to show compliance as identified below unless directed by its CEA to retain specific evidence for a longer period of time as part of an investigation:

- Each Responsible Entity shall retain evidence of each requirement in this standard for three calendar years.
- If a Responsible Entity is found non-compliant, it shall keep information related to the non-compliance until mitigation is complete and approved or for the time specified above, whichever is longer.
- The CEA shall keep the last audit records and all requested and submitted subsequent audit records.

1.3. Compliance Monitoring and Assessment Processes:

Compliance Audits

Self-Certifications

Spot Checking

Compliance Violation Investigations

Self-Reporting

Complaints

1.4. Additional Compliance Information:

None

2. Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels (CIP-004-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Operations Planning	Lower	The Responsible Entity did not reinforce cyber security practices during a calendar quarter but did so less than 10 calendar days after the start of a subsequent calendar quarter. (1.1)	The Responsible Entity did not reinforce cyber security practices during a calendar quarter but did so between 10 and 30 calendar days after the start of a subsequent calendar quarter. (1.1)	The Responsible Entity did not reinforce cyber security practices during a calendar quarter but did so within the subsequent quarter but beyond 30 calendar days after the start of that calendar quarter. (1.1)	The Responsible Entity did not document or implement any security awareness process(es) to reinforce cyber security practices. (R1) OR The Responsible Entity did not reinforce cyber security practices and associated physical security practices for at least two consecutive calendar quarters. (1.1)
R2	Operations Planning	Lower	The Responsible Entity implemented a cyber security training program but failed to include one of the training	The Responsible Entity implemented a cyber security training program but failed to include two of the training content topics in Requirement Parts 2.1.1 through 2.1.9. (2.1) OR	The Responsible Entity implemented a cyber security training program but failed to include three of the training content topics in Requirement Parts 2.1.1 through 2.1.9. (2.1) OR	The Responsible Entity did not implement a cyber security training program appropriate to individual roles, functions, or responsibilities. (R2) OR The Responsible Entity

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-004-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			<p>content topics in Requirement Parts 2.1.1 through 2.1.9. (2.1)</p> <p>OR</p> <p>The Responsible Entity implemented a cyber security training program but failed to train one individual (with the exception of CIP Exceptional Circumstances) prior to their being granted authorized electronic and authorized unescorted physical access. (2.2)</p>	<p>The Responsible Entity implemented a cyber security training program but failed to train two individuals (with the exception of CIP Exceptional Circumstances) prior to their being granted authorized electronic and authorized unescorted physical access. (2.2)</p> <p>OR</p> <p>The Responsible Entity implemented a cyber security training program but failed to train two individuals with authorized electronic or authorized unescorted physical access within 15 calendar months of the previous training completion date. (2.3)</p>	<p>The Responsible Entity implemented a cyber security training program but failed to train three individuals (with the exception of CIP Exceptional Circumstances) prior to their being granted authorized electronic and authorized unescorted physical access. (2.2)</p> <p>OR</p> <p>The Responsible Entity implemented a cyber security training program but failed to train three individuals with authorized electronic or authorized unescorted physical access within 15 calendar months of the previous training completion date. (2.3)</p>	<p>implemented a cyber security training program but failed to include four or more of the training content topics in Requirement Parts 2.1.1 through 2.1.9. (2.1)</p> <p>OR</p> <p>The Responsible Entity implemented a cyber security training program but failed to train four or more individuals (with the exception of CIP Exceptional Circumstances) prior to their being granted authorized electronic and authorized unescorted physical access. (2.2)</p> <p>OR</p> <p>The Responsible Entity implemented a cyber security training</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-004-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			OR The Responsible Entity implemented a cyber security training program but failed to train one individual with authorized electronic or authorized unescorted physical access within 15 calendar months of the previous training completion date. (2.3)			program but failed to train four or more individuals with authorized electronic or authorized unescorted physical access within 15 calendar months of the previous training completion date. (2.3)
R3	Operations Planning	Medium	The Responsible Entity has a program for conducting	The Responsible Entity has a program for conducting Personnel Risk Assessments (PRAs) for individuals, including	The Responsible Entity has a program for conducting Personnel Risk Assessments (PRAs) for individuals, including	The Responsible Entity did not have all of the required elements as described by 3.1 through 3.4 included

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-004-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			<p>Personnel Risk Assessments (PRAs) for individuals, including contractors and service vendors, but did not conduct the PRA as a condition of granting authorized electronic or authorized unescorted physical access for one individual. (R3)</p> <p>OR</p> <p>The Responsible Entity did conduct Personnel Risk Assessments (PRAs) for individuals,</p>	<p>contractors and service vendors, but did not conduct the PRA as a condition of granting authorized electronic or authorized unescorted physical access for two individuals. (R3)</p> <p>OR</p> <p>The Responsible Entity did conduct Personnel Risk Assessments (PRAs) for individuals, including contractors and service vendors, with authorized electronic or authorized unescorted physical access but did not confirm identity for two individuals. (3.1 & 3.4)</p> <p>OR</p> <p>The Responsible Entity has a process to perform seven-year criminal history record checks for individuals,</p>	<p>contractors and service vendors, but did not conduct the PRA as a condition of granting authorized electronic or authorized unescorted physical access for three individuals. (R3)</p> <p>OR</p> <p>The Responsible Entity did conduct Personnel Risk Assessments (PRAs) for individuals, including contractors and service vendors, with authorized electronic or authorized unescorted physical access but did not confirm identity for three individuals. (3.1 & 3.4)</p> <p>OR</p> <p>The Responsible Entity has a process to perform seven-year criminal history record checks for individuals,</p>	<p>within documented program(s) for implementing Personnel Risk Assessments (PRAs), for individuals, including contractors and service vendors, for obtaining and retaining authorized cyber or authorized unescorted physical access. (R3)</p> <p>OR</p> <p>The Responsible Entity has a program for conducting Personnel Risk Assessments (PRAs) for individuals, including contractors and service vendors, but did not conduct the PRA as a condition of granting authorized electronic or authorized unescorted physical access for four or more individuals. (R3)</p> <p>OR</p> <p>The Responsible Entity</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-004-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			<p>including contractors and service vendors, with authorized electronic or authorized unescorted physical access but did not confirm identity for one individual. (3.1 & 3.4)</p> <p>OR</p> <p>The Responsible Entity has a process to perform seven-year criminal history record checks for individuals, including contractors and service vendors, with</p>	<p>including contractors and service vendors, with authorized electronic or authorized unescorted physical access but did not include the required checks described in 3.2.1 and 3.2.2 for two individuals. (3.2 & 3.4)</p> <p>OR</p> <p>The Responsible Entity did conduct Personnel Risk Assessments (PRAs) for individuals, including contractors and service vendors, with authorized electronic or authorized unescorted physical access but did not evaluate criminal history records check for access authorization for two individuals. (3.3 & 3.4)</p> <p>OR</p> <p>The Responsible Entity</p>	<p>including contractors and service vendors, with authorized electronic or authorized unescorted physical access but did not include the required checks described in 3.2.1 and 3.2.2 for three individuals. (3.2 & 3.4)</p> <p>OR</p> <p>The Responsible Entity did conduct Personnel Risk Assessments (PRAs) for individuals, including contractors and service vendors, with authorized electronic or authorized unescorted physical access but did not evaluate criminal history records check for access authorization for three individuals. (3.3 & 3.4)</p> <p>OR</p> <p>The Responsible Entity</p>	<p>did conduct Personnel Risk Assessments (PRAs) for individuals, including contractors and service vendors, with authorized electronic or authorized unescorted physical access but did not confirm identity for four or more individuals. (3.1 & 3.4)</p> <p>OR</p> <p>The Responsible Entity has a process to perform seven-year criminal history record checks for individuals, including contractors and service vendors, with authorized electronic or authorized unescorted physical access but did not include the required checks described in 3.2.1 and 3.2.2 for four or more individuals. (3.2 & 3.4)</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-004-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			<p>authorized electronic or authorized unescorted physical access but did not include the required checks described in 3.2.1 and 3.2.2 for one individual. (3.2 & 3.4)</p> <p>OR</p> <p>The Responsible Entity did conduct Personnel Risk Assessments (PRAs) for individuals, including contractors and service vendors, with authorized</p>	<p>did not conduct Personnel Risk Assessments (PRAs) for two individuals with authorized electronic or authorized unescorted physical access within 7 calendar years of the previous PRA completion date. (3.5)</p>	<p>did not conduct Personnel Risk Assessments (PRAs) for three individuals with authorized electronic or authorized unescorted physical access within 7 calendar years of the previous PRA completion date. (3.5)</p>	<p>OR</p> <p>The Responsible Entity did conduct Personnel Risk Assessments (PRAs) for individuals, including contractors and service vendors, with authorized electronic or authorized unescorted physical access but did not evaluate criminal history records check for access authorization for four or more individuals. (3.3 & 3.4)</p> <p>OR</p> <p>The Responsible Entity did not conduct Personnel Risk Assessments (PRAs) for four or more individuals with authorized electronic or authorized unescorted physical access within 7 calendar years of the previous PRA completion date.</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-004-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			<p>electronic or authorized unescorted physical access but did not evaluate criminal history records check for access authorization for one individual. (3.3 & 3.4)</p> <p>OR</p> <p>The Responsible Entity did not conduct Personnel Risk Assessments (PRAs) for one individual with authorized electronic or authorized unescorted physical access within 7</p>			(3.5)

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-004-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			calendar years of the previous PRA completion date. (3.5)			
R4	Operations Planning and Same Day Operations	Medium	<p>The Responsible Entity did not verify that individuals with active electronic or active unescorted physical access have authorization records during a calendar quarter but did so less than 10 calendar days after the start of a subsequent calendar quarter. (4.2)</p>	<p>The Responsible Entity did not verify that individuals with active electronic or active unescorted physical access have authorization records during a calendar quarter but did so between 10 and 20 calendar days after the start of a subsequent calendar quarter. (4.2)</p> <p>OR</p> <p>The Responsible Entity has implemented processes to verify that user accounts, user account groups, or user role categories, and their specific, associated privileges are correct</p>	<p>The Responsible Entity did not verify that individuals with active electronic or active unescorted physical access have authorization records during a calendar quarter but did so between 20 and 30 calendar days after the start of a subsequent calendar quarter. (4.2)</p> <p>OR</p> <p>The Responsible Entity has implemented processes to verify that user accounts, user account groups, or user role categories, and their specific, associated privileges are correct</p>	<p>The Responsible Entity did not implement any documented program(s) for access management. (R4)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more documented program(s) for access management that includes a process to authorize electronic access, unescorted physical access, or access to the designated storage locations where BES Cyber System Information is located. (4.1)</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-004-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			<p>OR</p> <p>The Responsible Entity has implemented processes to verify that user accounts, user account groups, or user role categories, and their specific, associated privileges are correct and necessary within 15 calendar months of the previous verification but for 5% or less of its BES Cyber Systems, privileges were incorrect or unnecessary.</p>	<p>and necessary within 15 calendar months of the previous verification but for more than 5% but less than (or equal to) 10% of its BES Cyber Systems, privileges were incorrect or unnecessary. (4.3)</p> <p>OR</p> <p>The Responsible Entity has implemented processes to verify that access to the designated storage locations for BES Cyber System Information is correct and necessary within 15 calendar months of the previous verification but for more than 5% but less than (or equal to) 10% of its BES Cyber System Information storage locations, privileges were incorrect or</p>	<p>and necessary within 15 calendar months of the previous verification but for more than 10% but less than (or equal to) 15% of its BES Cyber Systems, privileges were incorrect or unnecessary. (4.3)</p> <p>OR</p> <p>The Responsible Entity has implemented processes to verify that access to the designated storage locations for BES Cyber System Information is correct and necessary within 15 calendar months of the previous verification but for more than 10% but less than (or equal to) 15% of its BES Cyber System Information storage locations, privileges were incorrect or</p>	<p>OR</p> <p>The Responsible Entity did not verify that individuals with active electronic or active unescorted physical access have authorization records for at least two consecutive calendar quarters. (4.2)</p> <p>OR</p> <p>The Responsible Entity has implemented processes to verify that user accounts, user account groups, or user role categories, and their specific, associated privileges are correct and necessary within 15 calendar months of the previous verification but for more than 15% of its BES Cyber Systems, privileges were incorrect or</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-004-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			(4.3) OR The Responsible Entity has implemented processes to verify that access to the designated storage locations for BES Cyber System Information is correct and necessary within 15 calendar months of the previous verification but for 5% or less of its BES Cyber System Information storage locations,	unnecessary. (4.4)	unnecessary. (4.4)	unnecessary. (4.3) OR The Responsible Entity has implemented processes to verify that access to the designated storage locations for BES Cyber System Information is correct and necessary within 15 calendar months of the previous verification but for more than 15% of its BES Cyber System Information storage locations, privileges were incorrect or unnecessary. (4.4)

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-004-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			privileges were incorrect or unnecessary. (4.4)			
R5	Same Day Operations and Operations Planning	Medium	<p>The Responsible Entity has implemented one or more process(es) to revoke the individual's access to the designated storage locations for BES Cyber System Information but, for one individual, did not do so by the end of the next calendar day following the effective date and time of the</p>	<p>The Responsible Entity has implemented one or more process(es) to remove the ability for unescorted physical access and Interactive Remote Access upon a termination action or complete the removal within 24 hours of the termination action but did not initiate those removals for one individual. (5.1)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more process(es) to determine that an individual no longer requires retention of access following</p>	<p>The Responsible Entity has implemented one or more process(es) to remove the ability for unescorted physical access and Interactive Remote Access upon a termination action or complete the removal within 24 hours of the termination action but did not initiate those removals for two individuals. (5.1)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more process(es) to determine that an individual no longer requires retention of access following</p>	<p>The Responsible Entity has not implemented any documented program(s) for access revocation for electronic access, unescorted physical access, or BES Cyber System Information storage locations. (R5)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more process(es) to remove the ability for unescorted physical access and Interactive Remote Access upon a termination action or complete the removal within 24 hours of the termination action but did not initiate those removals for three or</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-004-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			<p>termination action. (5.3)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more process(es) to revoke the individual's user accounts upon termination action but did not do so for within 30 calendar days of the date of termination action for one or more individuals. (5.4)</p> <p>OR</p> <p>The Responsible</p>	<p>reassignments or transfers but, for one individual, did not revoke the authorized electronic access to individual accounts and authorized unescorted physical access by the end of the next calendar day following the predetermined date. (5.2)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more process(es) to revoke the individual's access to the designated storage locations for BES Cyber System Information but, for two individuals, did not do so by the end of the next calendar day following the effective date and time of the termination action.</p>	<p>reassignments or transfers but, for two individuals, did not revoke the authorized electronic access to individual accounts and authorized unescorted physical access by the end of the next calendar day following the predetermined date. (5.2)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more process(es) to revoke the individual's access to the designated storage locations for BES Cyber System Information but, for three or more individuals, did not do so by the end of the next calendar day following the effective date and time of the</p>	<p>more individuals. (5.1)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more process(es) to determine that an individual no longer requires retention of access following reassignments or transfers but, for three or more individuals, did not revoke the authorized electronic access to individual accounts and authorized unescorted physical access by the end of the next calendar day following the predetermined date. (5.2)</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-004-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			Entity has implemented one or more process(es) to change passwords for shared accounts known to the user upon termination action, reassignment, or transfer, but did not do so for within 30 calendar days of the date of termination action, reassignment, or transfer for one or more individuals. (5.5) OR The Responsible	(5.3)	termination action. (5.3)	

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-004-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			Entity has implemented one or more process(es) to determine and document extenuating operating circumstances following a termination action, reassignment, or transfer, but did not change one or more passwords for shared accounts known to the user within 10 calendar days following the end of the extenuating operating circumstances. (5.5)			

Guidelines and Technical Basis

D. Regional Variances

None.

E. Interpretations

None.

F. Associated Documents

None.

Version History

Version	Date	Action	Change Tracking
1	1/16/06	R3.2 — Change “Control Center” to “control center.”	3/24/06
2	9/30/09	Modifications to clarify the requirements and to bring the compliance elements into conformance with the latest guidelines for developing compliance elements of standards. Removal of reasonable business judgment. Replaced the RRO with the RE as a responsible entity. Rewording of Effective Date. Changed compliance monitor to Compliance Enforcement Authority.	
3	12/16/09	Updated Version Number from -2 to -3 In Requirement 1.6, deleted the sentence pertaining to removing component or system from service in order to perform testing, in response to FERC order issued September 30, 2009.	
3	12/16/09	Approved by the NERC Board of Trustees.	
3	3/31/10	Approved by FERC.	
4	1/24/11	Approved by the NERC Board of Trustees.	

Guidelines and Technical Basis

Version	Date	Action	Change Tracking
5	11/26/12	Adopted by the NERC Board of Trustees.	Modified to coordinate with other CIP standards and to revise format to use RBS Template.
5	11/22/13	FERC Order issued approving CIP-004-5.	
5.1	9/30/13	Modified two VSLs in R4	Errata
6	11/13/14	Adopted by the NERC Board of Trustees.	Addressed two FERC directives from Order No. 791 related to identify, assess, and correct language and communication networks.
6	2/12/15	Adopted by the NERC Board of Trustees.	Replaces the version adopted by the Board on 11/13/2014. Revised version addresses remaining directives from Order No. 791 related to transient devices and low impact BES Cyber Systems.
6	1/21/16	FERC order issued approving CIP-004-6. Docket No. RM15-14-000	

Guidelines and Technical Basis

Section 4 – Scope of Applicability of the CIP Cyber Security Standards

Section “4. Applicability” of the standards provides important information for Responsible Entities to determine the scope of the applicability of the CIP Cyber Security Requirements.

Section “4.1. Functional Entities” is a list of NERC functional entities to which the standard applies. If the entity is registered as one or more of the functional entities listed in Section 4.1, then the NERC CIP Cyber Security Standards apply. Note that there is a qualification in Section 4.1 that restricts the applicability in the case of Distribution Providers to only those that own certain types of systems and equipment listed in 4.2.

Section “4.2. Facilities” defines the scope of the Facilities, systems, and equipment owned by the Responsible Entity, as qualified in Section 4.1, that is subject to the requirements of the standard. As specified in the exemption section 4.2.3.5, this standard does not apply to Responsible Entities that do not have High Impact or Medium Impact BES Cyber Systems under CIP-002-5.1’s categorization. In addition to the set of BES Facilities, Control Centers, and other systems and equipment, the list includes the set of systems and equipment owned by Distribution Providers. While the NERC Glossary term “Facilities” already includes the BES characteristic, the additional use of the term BES here is meant to reinforce the scope of applicability of these Facilities where it is used, especially in this applicability scoping section. This in effect sets the scope of Facilities, systems, and equipment that is subject to the standards.

Requirement R1:

The security awareness program is intended to be an informational program, not a formal training program. It should reinforce security practices to ensure that personnel maintain awareness of best practices for both physical and electronic security to protect its BES Cyber Systems. The Responsible Entity is not required to provide records that show that each individual received or understood the information, but they must maintain documentation of the program materials utilized in the form of posters, memos, and/or presentations.

Examples of possible mechanisms and evidence, when dated, which can be used are:

- Direct communications (e.g., emails, memos, computer based training, etc.);
- Indirect communications (e.g., posters, intranet, brochures, etc.);
- Management support and reinforcement (e.g., presentations, meetings, etc.).

Requirement R2:

Training shall cover the policies, access controls, and procedures as developed for the BES Cyber Systems and include, at a minimum, the required items appropriate to personnel roles and responsibilities from Table R2. The Responsible Entity has the flexibility to define the training program and it may consist of multiple modules and multiple delivery mechanisms, but

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a single training program for all individuals needing to be trained is acceptable. The training can focus on functions, roles or responsibilities at the discretion of the Responsible Entity.

One new element in the training content is intended to encompass networking hardware and software and other issues of electronic interconnectivity supporting the operation and control of BES Cyber Systems as per FERC Order No. 706, Paragraph 434. Additionally, training should address the risk posed when connecting and using Transient Cyber Assets and Removable Media with BES Cyber Systems or within an Electronic Security Perimeter. As noted in FERC Order No. 791, Paragraph 135, Transient Cyber Assets and Removable Media have been the source of incidents where malware was introduced into electric generation industrial control systems in real-world situations. Training on their use is a key element in protecting BES Cyber Systems. This is not intended to provide technical training to individuals supporting networking hardware and software, but educating system users of the cyber security risks associated with the interconnectedness of these systems. The users, based on their function, role, or responsibility, should have a basic understanding of which systems can be accessed from other systems and how the actions they take can affect cyber security.

Each Responsible Entity shall ensure all personnel who are granted authorized electronic access and/or authorized unescorted physical access to its BES Cyber Systems, including contractors and service vendors, complete cyber security training prior to their being granted authorized access, except for CIP Exceptional Circumstances. To retain the authorized accesses, individuals must complete the training at least one every 15 months.

Requirement R3:

Each Responsible Entity shall ensure a personnel risk assessment is performed for all personnel who are granted authorized electronic access and/or authorized unescorted physical access to its BES Cyber Systems, including contractors and service vendors, prior to their being granted authorized access, except for program specified exceptional circumstances that are approved by the single senior management official or their delegate and impact the reliability of the BES or emergency response. Identity should be confirmed in accordance with federal, state, provincial, and local laws, and subject to existing collective bargaining unit agreements. Identity only needs to be confirmed prior to initially granting access and only requires periodic confirmation according to the entity's process during the tenure of employment, which may or may not be the same as the initial verification action.

A seven year criminal history check should be performed for those locations where the individual has resided for at least six consecutive months. This check should also be performed in accordance with federal, state, provincial, and local laws, and subject to existing collective bargaining unit agreements. When it is not possible to perform a full seven year criminal history check, documentation must be made of what criminal history check was performed, and the reasons a full seven-year check could not be performed. Examples of this could include individuals under the age of 25 where a juvenile criminal history may be protected by law, individuals who may have resided in locations from where it is not possible to obtain a criminal history records check, violates the law or is not allowed under the existing collective bargaining agreement. The Responsible Entity should consider the absence of information for the full seven years when assessing the risk of granting access during the process to evaluate the

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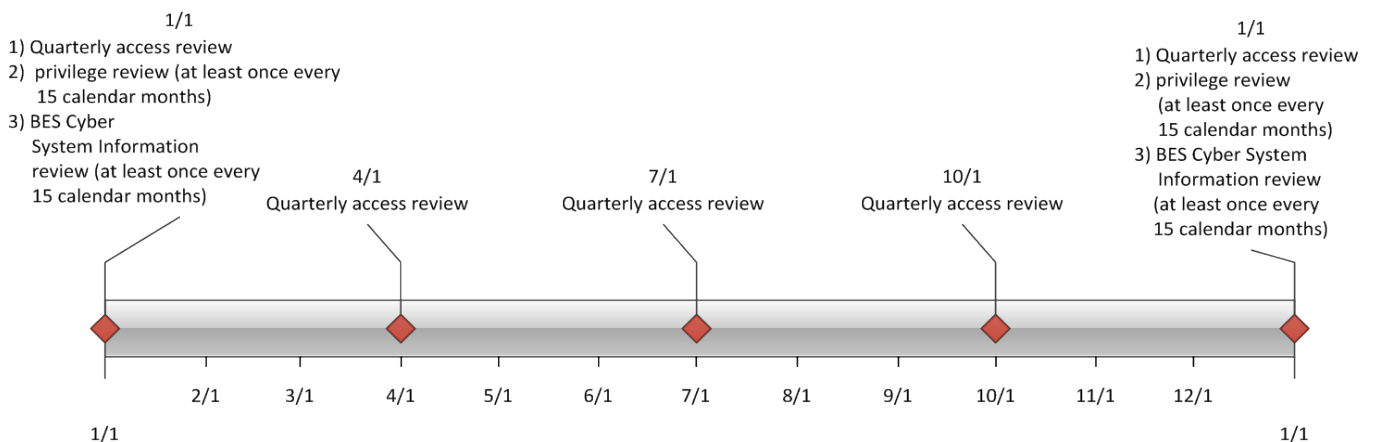
criminal history check. There needs to be a personnel risk assessment that has been completed within the last seven years for each individual with access. A new criminal history records check must be performed as part of the new PRA. Individuals who have been granted access under a previous version of these standards need a new PRA within seven years of the date of their last PRA. The clarifications around the seven year criminal history check in this version do not require a new PRA be performed by the implementation date.

Requirement R4:

Authorization for electronic and unescorted physical access and access to BES Cyber System Information must be on the basis of necessity in the individual performing a work function. Documentation showing the authorization should have some justification of the business need included. To ensure proper segregation of duties, access authorization and provisioning should not be performed by the same person where possible.

This requirement specifies both quarterly reviews and reviews at least once every 15 calendar months. Quarterly reviews are to perform a validation that only authorized users have been granted access to BES Cyber Systems. This is achieved by comparing individuals actually provisioned to a BES Cyber System against records of individuals authorized to the BES Cyber System. The focus of this requirement is on the integrity of provisioning access rather than individual accounts on all BES Cyber Assets. The list of provisioned individuals can be an automatically generated account listing. However, in a BES Cyber System with several account databases, the list of provisioned individuals may come from other records such as provisioning workflow or a user account database where provisioning typically initiates.

The privilege review at least once every 15 calendar months is more detailed to ensure an individual's associated privileges are the minimum necessary to perform their work function (i.e., least privilege). Entities can more efficiently perform this review by implementing role-based access. This involves determining the specific roles on the system (e.g., system operator, technician, report viewer, administrator, etc.) then grouping access privileges to the role and assigning users to the role. Role-based access does not assume any specific software and can be implemented by defining specific provisioning processes for each role where access group assignments cannot be performed. Role-based access permissions eliminate the need to



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perform the privilege review on individual accounts. An example timeline of all the reviews in Requirement R4 is included below.

Separation of duties should be considered when performing the reviews in Requirement R4. The person reviewing should be different than the person provisioning access.

If the results of quarterly or at least once every 15 calendar months account reviews indicate an administrative or clerical error in which access was not actually provisioned, then the SDT intends that this error should not be considered a violation of this requirement.

For BES Cyber Systems that do not have user accounts defined, the controls listed in Requirement R4 are not applicable. However, the Responsible Entity should document such configurations.

Requirement R5:

The requirement to revoke access at the time of the termination action includes procedures showing revocation of access concurrent with the termination action. This requirement recognizes that the timing of the termination action may vary depending on the circumstance. Some common scenarios and possible processes on when the termination action occurs are provided in the following table. These scenarios are not an exhaustive list of all scenarios, but are representative of several routine business practices.

Scenario	Possible Process
Immediate involuntary termination	Human resources or corporate security escorts the individual off site and the supervisor or human resources personnel notify the appropriate personnel to begin the revocation process.
Scheduled involuntary termination	Human resources personnel are notified of the termination and work with appropriate personnel to schedule the revocation of access at the time of termination.
Voluntary termination	Human resources personnel are notified of the termination and work with appropriate personnel to schedule the revocation of access at the time of termination.
Retirement where the last working day is several weeks prior to the termination date	Human resources personnel coordinate with manager to determine the final date access is no longer needed and schedule the revocation of access on the determined day.
Death	Human resources personnel are notified of the death and work with appropriate personnel to begin the revocation process.

Revocation of electronic access should be understood to mean a process with the end result that electronic access to BES Cyber Systems is no longer possible using credentials assigned to

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or known by the individual(s) whose access privileges are being revoked. Steps taken to accomplish this outcome may include deletion or deactivation of accounts used by the individual(s), but no specific actions are prescribed. Entities should consider the ramifications of deleting an account may include incomplete event log entries due to an unrecognized account or system services using the account to log on.

The initial revocation required in Requirement R5.1 includes unescorted physical access and Interactive Remote Access. These two actions should prevent any further access by the individual after termination. If an individual still has local access accounts (i.e., accounts on the Cyber Asset itself) on BES Cyber Assets, then the Responsible Entity has 30 days to complete the revocation process for those accounts. However, nothing prevents a Responsible Entity from performing all of the access revocation at the time of termination.

For transferred or reassigned individuals, a review of access privileges should be performed. This review could entail a simple listing of all authorizations for an individual and working with the respective managers to determine which access will still be needed in the new position. For instances in which the individual still needs to retain access as part of a transitory period, the entity should schedule a time to review these access privileges or include the privileges in the quarterly account review or annual privilege review.

Revocation of access to shared accounts is called out separately to prevent the situation where passwords on substation and generation devices are constantly changed due to staff turnover.

Requirement 5.5 specified that passwords for shared account are to be changed within 30 calendar days of the termination action or when the Responsible Entity determines an individual no longer requires access to the account as a result of a reassignment or transfer. The 30 days applies under normal operating conditions. However, circumstances may occur where this is not possible. Some systems may require an outage or reboot of the system in order to complete the password change. In periods of extreme heat or cold, many Responsible Entities may prohibit system outages and reboots in order to maintain reliability of the BES. When these circumstances occur, the Responsible Entity must document these circumstances and prepare to change the password within 10 calendar days following the end of the operating circumstances. Records of activities must be retained to show that the Responsible Entity followed the plan they created.

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for Requirement R1:

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Ensures that Responsible Entities with personnel who have authorized electronic or authorized unescorted physical access to BES Cyber Assets take action so that those personnel with such authorized electronic or authorized unescorted physical access maintain awareness of the Responsible Entity's security practices.

Rationale for Requirement R2:

To ensure that the Responsible Entity's training program for personnel who need authorized electronic access and/or authorized unescorted physical access to BES Cyber Systems covers the proper policies, access controls, and procedures to protect BES Cyber Systems and are trained before access is authorized.

Rationale for Requirement R3:

To ensure that individuals who need authorized electronic or authorized unescorted physical access to BES Cyber Systems have been assessed for risk. Whether initial access or maintaining access, those with access must have had a personnel risk assessment completed within the last 7 years.

Rationale for Requirement R4:

To ensure that individuals with access to BES Cyber Systems and the physical and electronic locations where BES Cyber System Information is stored by the Responsible Entity have been properly authorized for such access. "Authorization" should be considered to be a grant of permission by a person or persons empowered by the Responsible Entity to perform such grants and included in the delegations referenced in CIP-003-6. "Provisioning" should be considered the actions to provide access to an individual.

Access is physical, logical, and remote permissions granted to Cyber Assets composing the BES Cyber System or allowing access to the BES Cyber System. When granting, reviewing, or revoking access, the Responsible Entity must address the Cyber Asset specifically as well as the systems used to enable such access (i.e., physical access control system, remote access system, directory services).

CIP Exceptional Circumstances are defined in a Responsible Entity's policy from CIP-003-6 and allow an exception to the requirement for authorization to BES Cyber Systems and BES Cyber System Information.

Quarterly reviews in Part 4.5 are to perform a validation that only authorized users have been granted access to BES Cyber Systems. This is achieved by comparing individuals actually provisioned to a BES Cyber System against records of individuals authorized to access the BES Cyber System. The focus of this requirement is on the integrity of provisioning access rather than individual accounts on all BES Cyber Assets. The list of provisioned individuals can be an automatically generated account listing. However, in a BES Cyber System with several account databases, the list of provisioned individuals may come from other records such as provisioning workflow or a user account database where provisioning typically initiates.

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If the results of quarterly or annual account reviews indicate an administrative or clerical error in which access was not actually provisioned, then the SDT intends that the error should not be considered a violation of this requirement.

For BES Cyber Systems that do not have user accounts defined, the controls listed in Requirement R4 are not applicable. However, the Responsible Entity should document such configurations.

Rationale for Requirement R5:

The timely revocation of electronic access to BES Cyber Systems is an essential element of an access management regime. When an individual no longer requires access to a BES Cyber System to perform his or her assigned functions, that access should be revoked. This is of particular importance in situations where a change of assignment or employment is involuntary, as there is a risk the individual(s) involved will react in a hostile or destructive manner.

In considering how to address directives in FERC Order No. 706 directing “immediate” revocation of access for involuntary separation, the SDT chose not to specify hourly time parameters in the requirement (e.g., revoking access within 1 hour). The point in time at which an organization terminates a person cannot generally be determined down to the hour. However, most organizations have formal termination processes, and the timeliest revocation of access occurs in concurrence with the initial processes of termination.

Access is physical, logical, and remote permissions granted to Cyber Assets composing the BES Cyber System or allowing access to the BES Cyber System. When granting, reviewing, or revoking access, the Responsible Entity must address the Cyber Asset specifically as well as the systems used to enable such access (e.g., physical access control system, remote access system, directory services).

CIP-006-6 — Cyber Security — Physical Security of BES Cyber Systems

A. Introduction

- 1. Title:** Cyber Security — Physical Security of BES Cyber Systems
- 2. Number:** CIP-006-6
- 3. Purpose:** To manage physical access to Bulk Electric System (BES) Cyber Systems by specifying a physical security plan in support of protecting BES Cyber Systems against compromise that could lead to misoperation or instability in the BES.

4. Applicability:

- 4.1. Functional Entities:** For the purpose of the requirements contained herein, the following list of functional entities will be collectively referred to as “Responsible Entities.” For requirements in this standard where a specific functional entity or subset of functional entities are the applicable entity or entities, the functional entity or entities are specified explicitly.

4.1.1 Balancing Authority

- 4.1.2 Distribution Provider** that owns one or more of the following Facilities, systems, and equipment for the protection or restoration of the BES:

- 4.1.2.1** Each underfrequency Load shedding (UFLS) or undervoltage Load shedding (UVLS) system that:

- 4.1.2.1.1** is part of a Load shedding program that is subject to one or more requirements in a NERC or Regional Reliability Standard; and
- 4.1.2.1.2** performs automatic Load shedding under a common control system owned by the Responsible Entity, without human operator initiation, of 300 MW or more.

- 4.1.2.2** Each Special Protection System (SPS) or Remedial Action Scheme (RAS) where the SPS or RAS is subject to one or more requirements in a NERC or Regional Reliability Standard.

- 4.1.2.3** Each Protection System (excluding UFLS and UVLS) that applies to Transmission where the Protection System is subject to one or more requirements in a NERC or Regional Reliability Standard.

- 4.1.2.4** Each Cranking Path and group of Elements meeting the initial switching requirements from a Blackstart Resource up to and including the first interconnection point of the starting station service of the next generation unit(s) to be started.

4.1.3 Generator Operator

4.1.4 Generator Owner

4.1.5 Interchange Coordinator or Interchange Authority

4.1.6 Reliability Coordinator

4.1.7 Transmission Operator

4.1.8 Transmission Owner

4.2. Facilities: For the purpose of the requirements contained herein, the following Facilities, systems, and equipment owned by each Responsible Entity in 4.1 above are those to which these requirements are applicable. For requirements in this standard where a specific type of Facilities, system, or equipment or subset of Facilities, systems, and equipment are applicable, these are specified explicitly.

4.2.1 Distribution Provider: One or more of the following Facilities, systems and equipment owned by the Distribution Provider for the protection or restoration of the BES:

4.2.1.1 Each UFLS or UVLS System that:

4.2.1.1.1 is part of a Load shedding program that is subject to one or more requirements in a NERC or Regional Reliability Standard; and

4.2.1.1.2 performs automatic Load shedding under a common control system owned by the Responsible Entity, without human operator initiation, of 300 MW or more.

4.2.1.2 Each SPS or RAS where the SPS or RAS is subject to one or more requirements in a NERC or Regional Reliability Standard.

4.2.1.3 Each Protection System (excluding UFLS and UVLS) that applies to Transmission where the Protection System is subject to one or more requirements in a NERC or Regional Reliability Standard.

4.2.1.4 Each Cranking Path and group of Elements meeting the initial switching requirements from a Blackstart Resource up to and including the first interconnection point of the starting station service of the next generation unit(s) to be started.

4.2.2 Responsible Entities listed in 4.1 other than Distribution Providers:

All BES Facilities.

4.2.3 Exemptions: The following are exempt from Standard CIP-006-6:

4.2.3.1 Cyber Assets at Facilities regulated by the Canadian Nuclear Safety Commission.

4.2.3.2 Cyber Assets associated with communication networks and data communication links between discrete Electronic Security Perimeters.

4.2.3.3 The systems, structures, and components that are regulated by the Nuclear Regulatory Commission under a cyber security plan pursuant to 10 C.F.R. Section 73.54.

4.2.3.4 For Distribution Providers, the systems and equipment that are not included in section 4.2.1 above.

4.2.3.5 Responsible Entities that identify that they have no BES Cyber Systems categorized as high impact or medium impact according to the CIP-002-5.1 identification and categorization processes.

5. Effective Dates*:

See Implementation Plan for CIP-006-6.

6. Background:

Standard CIP-006 exists as part of a suite of CIP Standards related to cyber security, which require the initial identification and categorization of BES Cyber Systems and require a minimum level of organizational, operational and procedural controls to mitigate risk to BES Cyber Systems.

Most requirements open with, “*Each Responsible Entity shall implement one or more documented [processes, plan, etc.] that include the applicable items in [Table Reference].*” The referenced table requires the applicable items in the procedures for the requirement’s common subject matter.

The term *documented processes* refers to a set of required instructions specific to the Responsible Entity and to achieve a specific outcome. This term does not imply any particular naming or approval structure beyond what is stated in the requirements. An entity should include as much as it believes necessary in its documented processes, but it must address the applicable requirements in the table.

The terms *program* and *plan* are sometimes used in place of *documented processes* where it makes sense and is commonly understood. For example, documented processes describing a response are typically referred to as *plans* (i.e., incident response plans and recovery plans). Likewise, a security plan can describe an approach involving multiple procedures to address a broad subject matter.

Similarly, the term *program* may refer to the organization’s overall implementation of its policies, plans and procedures involving a subject matter. Examples in the standards include the personnel risk assessment program and the personnel training program. The full implementation of the CIP Cyber Security Standards could also be referred to as a program. However, the terms *program* and *plan* do not imply any additional requirements beyond what is stated in the standards.

Responsible Entities can implement common controls that meet requirements for multiple high and medium impact BES Cyber Systems. For example, a single training program could meet the requirements for training personnel across multiple BES Cyber Systems.

Measures for the initial requirement are simply the documented processes themselves. Measures in the table rows provide examples of evidence to show documentation and implementation of applicable items in the documented

processes. These measures serve to provide guidance to entities in acceptable records of compliance and should not be viewed as an all-inclusive list.

Throughout the standards, unless otherwise stated, bulleted items in the requirements and measures are items that are linked with an “or,” and numbered items are items that are linked with an “and.”

Many references in the Applicability section use a threshold of 300 MW for UFLS and UVLS. This particular threshold of 300 MW for UVLS and UFLS was provided in Version 1 of the CIP Cyber Security Standards. The threshold remains at 300 MW since it is specifically addressing UVLS and UFLS, which are last ditch efforts to save the Bulk Electric System. A review of UFLS tolerances defined within regional reliability standards for UFLS program requirements to date indicates that the historical value of 300 MW represents an adequate and reasonable threshold value for allowable UFLS operational tolerances.

“Applicable Systems” Columns in Tables:

Each table has an “Applicable Systems” column to further define the scope of systems to which a specific requirement row applies. The CSO706 SDT adapted this concept from the National Institute of Standards and Technology (“NIST”) Risk Management Framework as a way of applying requirements more appropriately based on impact and connectivity characteristics. The following conventions are used in the “Applicable Systems” column as described.

- **High Impact BES Cyber Systems** – Applies to BES Cyber Systems categorized as high impact according to the CIP-002-5.1 identification and categorization processes.
- **Medium Impact BES Cyber Systems** – Applies to BES Cyber Systems categorized as medium impact according to the CIP-002-5.1 identification and categorization processes.
- **Medium Impact BES Cyber Systems without External Routable Connectivity** – Only applies to medium impact BES Cyber Systems without External Routable Connectivity.
- **Medium Impact BES Cyber Systems with External Routable Connectivity** – Only applies to medium impact BES Cyber Systems with External Routable Connectivity. This also excludes Cyber Assets in the BES Cyber System that cannot be directly accessed through External Routable Connectivity.
- **Electronic Access Control or Monitoring Systems (EACMS)** – Applies to each Electronic Access Control or Monitoring System associated with a referenced high impact BES Cyber System or medium impact BES Cyber System. Examples may include, but are not limited to, firewalls, authentication servers, and log monitoring and alerting systems.

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- **Physical Access Control Systems (PACS)** – Applies to each Physical Access Control System associated with a referenced high impact BES Cyber System or medium impact BES Cyber System.
- **Protected Cyber Assets (PCA)** – Applies to each Protected Cyber Asset associated with a referenced high impact BES Cyber System or medium impact BES Cyber System.
- **Locally mounted hardware or devices at the Physical Security Perimeter** – Applies to the locally mounted hardware or devices (e.g. such as motion sensors, electronic lock control mechanisms, and badge readers) at a Physical Security Perimeter associated with a referenced high impact BES Cyber System or medium impact BES Cyber System with External Routable Connectivity, and that does not contain or store access control information or independently perform access authentication. These hardware and devices are excluded in the definition of Physical Access Control Systems.

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B. Requirements and Measures

- R1.** Each Responsible Entity shall implement one or more documented physical security plan(s) that collectively include all of the applicable requirement parts in *CIP-006-6 Table R1 – Physical Security Plan*. [*Violation Risk Factor: Medium*] [*Time Horizon: Long Term Planning and Same Day Operations*].
- M1.** Evidence must include each of the documented physical security plans that collectively include all of the applicable requirement parts in *CIP-006-6 Table R1 – Physical Security Plan* and additional evidence to demonstrate implementation of the plan or plans as described in the Measures column of the table.

CIP-006-6 Table R1 – Physical Security Plan			
Part	Applicable Systems	Requirements	Measures
1.1	<p>Medium Impact BES Cyber Systems without External Routable Connectivity</p> <p>Physical Access Control Systems (PACS) associated with:</p> <ul style="list-style-type: none"> • High Impact BES Cyber Systems, or • Medium Impact BES Cyber Systems with External Routable Connectivity 	Define operational or procedural controls to restrict physical access.	An example of evidence may include, but is not limited to, documentation that operational or procedural controls exist.

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CIP-006-6 Table R1 – Physical Security Plan			
Part	Applicable Systems	Requirements	Measures
1.2	<p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PCA 	<p>Utilize at least one physical access control to allow unescorted physical access into each applicable Physical Security Perimeter to only those individuals who have authorized unescorted physical access.</p>	<p>An example of evidence may include, but is not limited to, language in the physical security plan that describes each Physical Security Perimeter and how unescorted physical access is controlled by one or more different methods and proof that unescorted physical access is restricted to only authorized individuals, such as a list of authorized individuals accompanied by access logs.</p>

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CIP-006-6 Table R1 – Physical Security Plan			
Part	Applicable Systems	Requirements	Measures
1.3	High Impact BES Cyber Systems and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PCA 	Where technically feasible, utilize two or more different physical access controls (this does not require two completely independent physical access control systems) to collectively allow unescorted physical access into Physical Security Perimeters to only those individuals who have authorized unescorted physical access.	An example of evidence may include, but is not limited to, language in the physical security plan that describes the Physical Security Perimeters and how unescorted physical access is controlled by two or more different methods and proof that unescorted physical access is restricted to only authorized individuals, such as a list of authorized individuals accompanied by access logs.

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CIP-006-6 Table R1– Physical Security Plan			
Part	Applicable Systems	Requirements	Measures
1.4	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PCA <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PCA 	<p>Monitor for unauthorized access through a physical access point into a Physical Security Perimeter.</p>	<p>An example of evidence may include, but is not limited to, documentation of controls that monitor for unauthorized access through a physical access point into a Physical Security Perimeter.</p>

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CIP-006-6 Table R1– Physical Security Plan			
Part	Applicable Systems	Requirements	Measures
1.5	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PCA <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PCA 	<p>Issue an alarm or alert in response to detected unauthorized access through a physical access point into a Physical Security Perimeter to the personnel identified in the BES Cyber Security Incident response plan within 15 minutes of detection.</p>	<p>An example of evidence may include, but is not limited to, language in the physical security plan that describes the issuance of an alarm or alert in response to unauthorized access through a physical access control into a Physical Security Perimeter and additional evidence that the alarm or alert was issued and communicated as identified in the BES Cyber Security Incident Response Plan, such as manual or electronic alarm or alert logs, cell phone or pager logs, or other evidence that documents that the alarm or alert was generated and communicated.</p>
1.6	<p>Physical Access Control Systems (PACS) associated with:</p> <ul style="list-style-type: none"> • High Impact BES Cyber Systems, or • Medium Impact BES Cyber Systems with External Routable Connectivity 	<p>Monitor each Physical Access Control System for unauthorized physical access to a Physical Access Control System.</p>	<p>An example of evidence may include, but is not limited to, documentation of controls that monitor for unauthorized physical access to a PACS.</p>

CIP-006-6 — Cyber Security — Physical Security of BES Cyber Systems

CIP-006-6 Table R1– Physical Security Plan			
Part	Applicable Systems	Requirements	Measures
1.7	<p>Physical Access Control Systems (PACS) associated with:</p> <ul style="list-style-type: none"> • High Impact BES Cyber Systems, or • Medium Impact BES Cyber Systems with External Routable Connectivity 	<p>Issue an alarm or alert in response to detected unauthorized physical access to a Physical Access Control System to the personnel identified in the BES Cyber Security Incident response plan within 15 minutes of the detection.</p>	<p>An example of evidence may include, but is not limited to, language in the physical security plan that describes the issuance of an alarm or alert in response to unauthorized physical access to Physical Access Control Systems and additional evidence that the alarm or alerts was issued and communicated as identified in the BES Cyber Security Incident Response Plan, such as alarm or alert logs, cell phone or pager logs, or other evidence that the alarm or alert was generated and communicated.</p>

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CIP-006-6 Table R1 – Physical Security Plan			
Part	Applicable Systems	Requirements	Measures
1.8	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PCA <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PCA 	<p>Log (through automated means or by personnel who control entry) entry of each individual with authorized unescorted physical access into each Physical Security Perimeter, with information to identify the individual and date and time of entry.</p>	<p>An example of evidence may include, but is not limited to, language in the physical security plan that describes logging and recording of physical entry into each Physical Security Perimeter and additional evidence to demonstrate that this logging has been implemented, such as logs of physical access into Physical Security Perimeters that show the individual and the date and time of entry into Physical Security Perimeter.</p>

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CIP-006-6 Table R1 – Physical Security Plan			
Part	Applicable Systems	Requirements	Measures
1.9	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PCA <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PCA 	<p>Retain physical access logs of entry of individuals with authorized unescorted physical access into each Physical Security Perimeter for at least ninety calendar days.</p>	<p>An example of evidence may include, but is not limited to, dated documentation such as logs of physical access into Physical Security Perimeters that show the date and time of entry into Physical Security Perimeter.</p>

CIP-006-6 — Cyber Security — Physical Security of BES Cyber Systems

CIP-006-6 Table R1 – Physical Security Plan			
Part	Applicable Systems	Requirements	Measures
1.10	<p>High Impact BES Cyber Systems and their associated:</p> <ul style="list-style-type: none"> • PCA <p>Medium Impact BES Cyber Systems at Control Centers and their associated:</p> <ul style="list-style-type: none"> • PCA 	<p>Restrict physical access to cabling and other nonprogrammable communication components used for connection between applicable Cyber Assets within the same Electronic Security Perimeter in those instances when such cabling and components are located outside of a Physical Security Perimeter.</p> <p>Where physical access restrictions to such cabling and components are not implemented, the Responsible Entity shall document and implement one or more of the following:</p> <ul style="list-style-type: none"> • encryption of data that transits such cabling and components; or • monitoring the status of the communication link composed of such cabling and components and issuing an alarm or alert in response to detected communication failures to the personnel identified in the BES Cyber Security Incident response plan within 15 minutes of detection; or • an equally effective logical protection. 	<p>An example of evidence may include, but is not limited to, records of the Responsible Entity’s implementation of the physical access restrictions (e.g., cabling and components secured through conduit or secured cable trays) encryption, monitoring, or equally effective logical protections.</p>

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- R2.** Each Responsible Entity shall implement one or more documented visitor control program(s) that include each of the applicable requirement parts in *CIP-006-6 Table R2 – Visitor Control Program*. [Violation Risk Factor: Medium] [Time Horizon: Same Day Operations.]
- M2.** Evidence must include one or more documented visitor control programs that collectively include each of the applicable requirement parts in *CIP-006-6 Table R2 – Visitor Control Program* and additional evidence to demonstrate implementation as described in the Measures column of the table.

CIP-006-6 Table R2 – Visitor Control Program			
Part	Applicable Systems	Requirements	Measures
2.1	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PCA <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PCA 	<p>Require continuous escorted access of visitors (individuals who are provided access but are not authorized for unescorted physical access) within each Physical Security Perimeter, except during CIP Exceptional Circumstances.</p>	<p>An example of evidence may include, but is not limited to, language in a visitor control program that requires continuous escorted access of visitors within Physical Security Perimeters and additional evidence to demonstrate that the process was implemented, such as visitor logs.</p>

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CIP-006-6 Table R2 – Visitor Control Program			
Part	Applicable Systems	Requirements	Measures
2.2	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PCA <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PCA 	<p>Require manual or automated logging of visitor entry into and exit from the Physical Security Perimeter that includes date and time of the initial entry and last exit, the visitor’s name, and the name of an individual point of contact responsible for the visitor, except during CIP Exceptional Circumstances.</p>	<p>An example of evidence may include, but is not limited to, language in a visitor control program that requires continuous escorted access of visitors within Physical Security Perimeters and additional evidence to demonstrate that the process was implemented, such as dated visitor logs that include the required information.</p>
2.3	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PCA <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PCA 	<p>Retain visitor logs for at least ninety calendar days.</p>	<p>An example of evidence may include, but is not limited to, documentation showing logs have been retained for at least ninety calendar days.</p>

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- R3.** Each Responsible Entity shall implement one or more documented Physical Access Control System maintenance and testing program(s) that collectively include each of the applicable requirement parts in *CIP-006-6 Table R3 – Maintenance and Testing Program*. [Violation Risk Factor: Medium] [Time Horizon: Long Term Planning].
- M3.** Evidence must include each of the documented Physical Access Control System maintenance and testing programs that collectively include each of the applicable requirement parts in *CIP-006-6 Table R3 – Maintenance and Testing Program* and additional evidence to demonstrate implementation as described in the Measures column of the table.

CIP-006-6 Table R3 – Physical Access Control System Maintenance and Testing Program			
Part	Applicable Systems	Requirement	Measures
3.1	<p>Physical Access Control Systems (PACS) associated with:</p> <ul style="list-style-type: none"> High Impact BES Cyber Systems, or Medium Impact BES Cyber Systems with External Routable Connectivity <p>Locally mounted hardware or devices at the Physical Security Perimeter associated with:</p> <ul style="list-style-type: none"> High Impact BES Cyber Systems, or Medium Impact BES Cyber Systems with External Routable Connectivity 	<p>Maintenance and testing of each Physical Access Control System and locally mounted hardware or devices at the Physical Security Perimeter at least once every 24 calendar months to ensure they function properly.</p>	<p>An example of evidence may include, but is not limited to, a maintenance and testing program that provides for testing each Physical Access Control System and locally mounted hardware or devices associated with each applicable Physical Security Perimeter at least once every 24 calendar months and additional evidence to demonstrate that this testing was done, such as dated maintenance records, or other documentation showing testing and maintenance has been performed on each applicable device or system at least once every 24 calendar months.</p>

C. Compliance

1. Compliance Monitoring Process:

1.1. Compliance Enforcement Authority:

The British Columbia Utilities Commission

1.2. Evidence Retention:

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the CEA may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

The Responsible Entity shall keep data or evidence to show compliance as identified below unless directed by its CEA to retain specific evidence for a longer period of time as part of an investigation:

- Each Responsible Entity shall retain evidence of each requirement in this standard for three calendar years.
- If a Responsible Entity is found non-compliant, it shall keep information related to the non-compliance until mitigation is complete and approved or for the time specified above, whichever is longer.
- The CEA shall keep the last audit records and all requested and submitted subsequent audit records.

1.3. Compliance Monitoring and Assessment Processes:

Compliance Audits

Self-Certifications

Spot Checking

Compliance Investigations

Self-Reporting

Complaints

1.4. Additional Compliance Information:

None

2. Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels (CIP-006-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Long Term Planning Same-Day Operations	Medium	N/A	N/A	N/A	<p>The Responsible Entity did not document or implement physical security plans. (R1)</p> <p>OR</p> <p>The Responsible Entity did not document or implement operational or procedural controls to restrict physical access. (1.1)</p> <p>OR</p> <p>The Responsible Entity has documented and implemented physical access controls, but at least one control does not exist to restrict access to Applicable Systems. (1.2)</p> <p>OR</p> <p>The Responsible Entity has documented and implemented physical</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-006-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
						<p>access controls, but at least two different controls do not exist to restrict access to Applicable Systems. (1.3)</p> <p>OR</p> <p>The Responsible Entity does not have a process to monitor for unauthorized access through a physical access point into a Physical Security Perimeter. (1.4)</p> <p>OR</p> <p>The Responsible Entity does not have a process to alert for detected unauthorized access through a physical access point into a Physical Security Perimeter or to communicate such alerts within 15 minutes to identified personnel.</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-006-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
						<p>(1.5)</p> <p>OR</p> <p>The Responsible Entity does not have a process to monitor each Physical Access Control System for unauthorized physical access to a Physical Access Control Systems. (1.6)</p> <p>OR</p> <p>The Responsible Entity does not have a process to alert for unauthorized physical access to Physical Access Control Systems or to communicate such alerts within 15 minutes to identified personnel. (1.7)</p> <p>OR</p> <p>The Responsible Entity does not have a process to log authorized physical entry into each</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-006-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
						Physical Security Perimeter with sufficient information to identify the individual and date and time of entry. (1.8) OR The Responsible Entity does not have a process to retain physical access logs for 90 calendar days. (1.9) OR The Responsible Entity did not document or implement physical access restrictions, encryption, monitoring or equally effective logical protections for cabling and other nonprogrammable communication components used for connection between applicable Cyber Assets within the same

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-006-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
						Electronic Security Perimeter in those instances when such cabling and components are located outside of a Physical Security Perimeter. (1.10)
R2	Same-Day Operations	Medium	N/A	N/A	N/A	<p>The Responsible Entity has failed to include or implement a visitor control program that requires continuous escorted access of visitors within any Physical Security Perimeter. (2.1)</p> <p>OR</p> <p>The Responsible Entity has failed to include or implement a visitor control program that requires logging of the initial entry and last exit dates and times of the visitor, the visitor's name, and the point of</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-006-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
						contact. (2.2) OR The Responsible Entity failed to include or implement a visitor control program to retain visitor logs for at least ninety days. (2.3)
R3	Long Term Planning	Medium	The Responsible Entity has documented and implemented a maintenance and testing program for Physical Access Control Systems and locally mounted hardware or devices at the Physical Security Perimeter, but	The Responsible Entity has documented and implemented a maintenance and testing program for Physical Access Control Systems and locally mounted hardware or devices at the Physical Security Perimeter, but did not complete required testing within 25 calendar months but did complete required testing within 26 calendar months. (3.1)	The Responsible Entity has documented and implemented a maintenance and testing program for Physical Access Control Systems and locally mounted hardware or devices at the Physical Security Perimeter, but did not complete required testing within 26 calendar months but did complete required testing within 27 calendar months. (3.1)	The Responsible Entity did not document or implement a maintenance and testing program for Physical Access Control Systems and locally mounted hardware or devices at the Physical Security Perimeter. (3.1) OR The Responsible Entity has documented and implemented a maintenance and testing program for Physical Access Control Systems and locally

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-006-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			did not complete required testing within 24 calendar months but did complete required testing within 25 calendar months. (3.1)			mounted hardware or devices at the Physical Security Perimeter, but did not complete required testing within 27 calendar months. (3.1)

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D. Regional Variances

None.

E. Interpretations

None.

F. Associated Documents

None.

Version History

Version	Date	Action	Change Tracking
1	1/16/06	R3.2 — Change “Control Center” to “control center.”	3/24/06
2	9/30/09	Modifications to clarify the requirements and to bring the compliance elements into conformance with the latest guidelines for developing compliance elements of standards. Removal of reasonable business judgment. Replaced the RRO with the RE as a responsible entity. Rewording of Effective Date. Changed compliance monitor to Compliance Enforcement Authority.	
3	12/16/09	Updated Version Number from -2 to -3 In Requirement 1.6, deleted the sentence pertaining to removing component or system from service in order to perform testing, in response to FERC order issued September 30, 2009.	
3	12/16/09	Approved by the NERC Board of Trustees.	
3	3/31/10	Approved by FERC.	
4	1/24/11	Approved by the NERC Board of	

CIP-006-6 — Cyber Security — Physical Security of BES Cyber Systems

Version	Date	Action	Change Tracking
		Trustees.	
5	11/26/12	Adopted by the NERC Board of Trustees.	Modified to coordinate with other CIP standards and to revise format to use RBS Template.
5	11/22/13	FERC Order issued approving CIP-006-5.	
6	11/13/14	Adopted by the NERC Board of Trustees.	Addressed FERC directives from Order No. 791.
6	1/21/16	FERC order issued approving CIP-006-6. Docket No. RM15-14-000	

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Section 4 – Scope of Applicability of the CIP Cyber Security Standards

Section “4. Applicability” of the standards provides important information for Responsible Entities to determine the scope of the applicability of the CIP Cyber Security Requirements.

Section “4.1. Functional Entities” is a list of NERC functional entities to which the standard applies. If the entity is registered as one or more of the functional entities listed in Section 4.1, then the NERC CIP Cyber Security Standards apply. Note that there is a qualification in Section 4.1 that restricts the applicability in the case of Distribution Providers to only those that own certain types of systems and equipment listed in 4.2.

Section “4.2. Facilities” defines the scope of the Facilities, systems, and equipment owned by the Responsible Entity, as qualified in Section 4.1, that is subject to the requirements of the standard. As specified in the exemption section 4.2.3.5, this standard does not apply to Responsible Entities that do not have High Impact or Medium Impact BES Cyber Systems under CIP-002-5.1’s categorization. In addition to the set of BES Facilities, Control Centers, and other systems and equipment, the list includes the set of systems and equipment owned by Distribution Providers. While the NERC Glossary term “Facilities” already includes the BES characteristic, the additional use of the term BES here is meant to reinforce the scope of applicability of these Facilities where it is used, especially in this applicability scoping section. This in effect sets the scope of Facilities, systems, and equipment that is subject to the standards.

General:

While the focus of this Reliability Standard has shifted away from the definition and management of a completely enclosed “six-wall” boundary, it is expected that in many instances a six-wall boundary will remain a primary mechanism for controlling, alerting, and logging access to BES Cyber Systems. Taken together, these controls outlined below will effectively constitute the physical security plan to manage physical access to BES Cyber Systems.

Requirement R1:

Methods of physical access control include:

- **Card Key:** A means of electronic access where the access rights of the card holder are predefined in a computer database. Access rights may differ from one perimeter to another.
- **Special Locks:** These include, but are not limited to, locks with “restricted key” systems, magnetic locks that can be operated remotely, and “man-trap” systems.
- **Security Personnel:** Personnel responsible for controlling physical access who may reside on-site or at a monitoring station.

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- Other Authentication Devices: Biometric, keypad, token, or other equivalent devices that control physical access into the Physical Security Perimeter.

Methods to monitor physical access include:

- Alarm Systems: Systems that alarm to indicate interior motion or when a door, gate, or window has been opened without authorization. These alarms must provide for notification within 15 minutes to individuals responsible for response.
- Human Observation of Access Points: Monitoring of physical access points by security personnel who are also controlling physical access.

Methods to log physical access include:

- Computerized Logging: Electronic logs produced by the Responsible Entity's selected access control and alerting method.
- Video Recording: Electronic capture of video images of sufficient quality to determine identity.
- Manual Logging: A log book or sign-in sheet, or other record of physical access maintained by security or other personnel authorized to control and monitor physical access.

The FERC Order No. 706, Paragraph 572, directive discussed utilizing two or more different and complementary physical access controls to provide defense in depth. It does not require two or more Physical Security Perimeters, nor does it exclude the use of layered perimeters. Use of two-factor authentication would be acceptable at the same entry points for a non-layered single perimeter. For example, controls for a sole perimeter could include either a combination of card key and pin code (something you know and something you have), or a card key and biometric scanner (something you have and something you are), or a physical key in combination with a guard-monitored remote camera and door release, where the "guard" has adequate information to authenticate the person the guard is observing or talking to prior to permitting access (something you have and something you are). The two-factor authentication could be implemented using a single Physical Access Control System but more than one authentication method must be utilized. For physically layered protection, a locked gate in combination with a locked control-building could be acceptable, provided no single authenticator (e.g., key or card key) would provide access through both.

Entities may choose for certain PACS to reside in a PSP controlling access to applicable BES Cyber Systems. For these PACS, there is no additional obligation to comply with Requirement Parts 1.1, 1.6 and 1.7 beyond what is already required for the PSP.

The new requirement part CIP-006-6, Requirement R1, Part 1.10 responds to the directive found in FERC Order No. 791, Paragraph 150. The requirement intends to protect cabling and nonprogrammable communication components that are within an ESP, but extend outside of a PSP. This protection, similar to the FERC Approved NERC Petition on the interpretation on CIP-006-2 from PacifiCorp, must be accomplished either by physically protecting the cabling and components that leave a PSP (such as by conduit or secured cable trays) or through data encryption, circuit monitoring, or equally effective logical protections. It is intended that the

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physical protections reduce the possibility of tampering or allowing direct access to the nonprogrammable devices. Conduit, secured cable trays, and secured communication closets are examples of these types of protections. These physical security measures should be implemented in such a way that they would provide some mechanism to detect or recognize that someone could have tampered with the cabling and non-programmable components. This could be something as simple as a padlock on a communications closet where the entity would recognize if the padlock had been cut off. Alternatively, this protection may also be accomplished through the use of armored cabling or via the stainless steel or aluminum tube protecting the fiber inside an optical ground wire (OPGW) cable. In using any of these methods, care should be taken to protect the entire length of the cabling including any termination points that may be outside of a defined PSP.

This requirement part only covers those portions of cabling and nonprogrammable communications components that are located outside of the PSP, but inside the ESP. Where this cabling and non-programmable communications components exist inside the PSP, this requirement part no longer applies.

The requirement focuses on physical protection of the communications cabling and components as this is a requirement in a physical security standard and the gap in protection identified by FERC in Order 791 is one of physical protections. However, the requirement part recognizes that there is more than one way to provide protection to communication cabling and nonprogrammable components. In particular, the requirement provides a mechanism for entities to select an alternative to physical security protection that may be chosen in a situation where an entity cannot implement physical security or simply chooses not to implement physical security. The entity is under no obligation to justify or explain why it chose logical protections over physical protections identified in the requirement.

The alternative protective measures identified in the CIP-006-6 R1, Part 1.10 (encryption and circuit monitoring) were identified as acceptable alternatives in NERC petition of the PacifiCorp Interpretation of CIP-006-2 which was approved by FERC (RD10-13-000). If an entity chooses to implement an “an equally effective logical protection” in lieu of one of the protection mechanisms identified in the standard, the entity would be expected to document how the protection is equally effective. NERC explained in its petition of the PacifiCorp Interpretation of CIP-006-2 that the measures are relevant to access or physical tampering. Therefore, the entity may choose to discuss how its protection may provide detection of tampering. The entity may also choose to explain how its protection is equivalent to the other logical options identified in the standard in terms of the CIA triad (confidentiality, integrity, and availability). The entity may find value in reviewing their plans prior to implementation with the regional entity, but there is no obligation to do so.

The intent of the requirement is not to require physical protection of third party components, consistent with FERC Order 791-A. The requirement allows flexibility in that the entity has control of how to design its ESP and also has the ability to extend its ESP outside its PSP via the logical mechanisms specified in CIP-006-6 Requirement 1, Part 1.10 such as encryption (which is an option specifically identified in FERC Order 791-A). These mechanisms should provide sufficient protections to an entity’s BES Cyber Systems while not requiring controls to be

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implemented on third-party components when entities rely on leased third-party communications.

In addition to the cabling, the components in scope of this requirement part are those components outside of a PSP that could otherwise be considered a BES Cyber Asset or Protected Cyber Asset except that they do not meet the definition of Cyber Asset because they are nonprogrammable. Examples of these nonprogrammable components include, but are not limited to, unmanaged switches, hubs, patch panels, media converters, port savers, and couplers.

Requirement R2:

The logging of visitors should capture each visit of the individual and does not need to capture each entry or exit during that visit. This is meant to allow a visitor to temporarily exit the Physical Security Perimeter to obtain something they left in their vehicle or outside the area without requiring a new log entry for each and every entry during the visit.

The SDT also determined that a point of contact should be documented who can provide additional details about the visit if questions arise in the future. The point of contact could be the escort, but there is no need to document everyone that acted as an escort for the visitor.

Requirement R3:

This includes the testing of locally mounted hardware or devices used in controlling, alerting or logging access to the Physical Security Perimeter. This includes motion sensors, electronic lock control mechanisms, and badge readers which are not deemed to be part of the Physical Access Control System but are required for the protection of the BES Cyber Systems.

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for Requirement R1:

Each Responsible Entity shall ensure that physical access to all BES Cyber Systems is restricted and appropriately managed. Entities may choose for certain Physical Access Control Systems (PACS) to reside in a Physical Security Perimeter (PSP) controlling access to applicable BES Cyber Systems. For these PACS, there is no additional obligation to comply with Requirement R1, Parts 1.1, 1.6 and 1.7 beyond what is already required for the PSP.

Regarding Requirement R1, Part 1.10, when cabling and other nonprogrammable components of a Control Center's communication network cannot be secured in a PSP, steps must be taken to ensure the integrity of the BES Cyber Systems. Exposed communication pathways outside of a PSP necessitate that physical or logical protections be installed to reduce the likelihood that man-in-the-middle attacks could compromise the integrity of their connected BES Cyber Assets or PCAs that are required to reside within PSPs. While it is anticipated that priority consideration will be given to physically securing the cabling and nonprogrammable

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communications components, the SDT understands that configurations arise when physical access restrictions are not ideal and Responsible Entities are able to reasonably defend their physically exposed communications components through specific additional logical protections.

Rationale for Requirement R2:

To control when personnel without authorized unescorted physical access can be in any Physical Security Perimeters protecting BES Cyber Systems or Electronic Access Control or Monitoring Systems, as applicable in Table R2.

Rationale for Requirement R3:

To ensure all Physical Access Control Systems and devices continue to function properly.

CIP-007-6 — Cyber Security – Systems Security Management

A. Introduction

- 1. Title:** Cyber Security — System Security Management
- 2. Number:** CIP-007-6
- 3. Purpose:** To manage system security by specifying select technical, operational, and procedural requirements in support of protecting BES Cyber Systems against compromise that could lead to misoperation or instability in the Bulk Electric System (BES).
- 4. Applicability:**
 - 4.1. Functional Entities:** For the purpose of the requirements contained herein, the following list of functional entities will be collectively referred to as “Responsible Entities.” For requirements in this standard where a specific functional entity or subset of functional entities are the applicable entity or entities, the functional entity or entities are specified explicitly.
 - 4.1.1 Balancing Authority**
 - 4.1.2 Distribution Provider** that owns one or more of the following Facilities, systems, and equipment for the protection or restoration of the BES:
 - 4.1.2.1** Each underfrequency Load shedding (UFLS) or undervoltage Load shedding (UVLS) system that:
 - 4.1.2.1.1** is part of a Load shedding program that is subject to one or more requirements in a NERC or Regional Reliability Standard; and
 - 4.1.2.1.2** performs automatic Load shedding under a common control system owned by the Responsible Entity, without human operator initiation, of 300 MW or more.
 - 4.1.2.2** Each Special Protection System (SPS) or Remedial Action Scheme (RAS) where the SPS or RAS is subject to one or more requirements in a NERC or Regional Reliability Standard.
 - 4.1.2.3** Each Protection System (excluding UFLS and UVLS) that applies to Transmission where the Protection System is subject to one or more requirements in a NERC or Regional Reliability Standard.
 - 4.1.2.4** Each Cranking Path and group of Elements meeting the initial switching requirements from a Blackstart Resource up to and including the first interconnection point of the starting station service of the next generation unit(s) to be started.
 - 4.1.3 Generator Operator**
 - 4.1.4 Generator Owner**
 - 4.1.5 Interchange Coordinator or Interchange Authority**
 - 4.1.6 Reliability Coordinator**

4.1.7 Transmission Operator

4.1.8 Transmission Owner

4.2. Facilities: For the purpose of the requirements contained herein, the following Facilities, systems, and equipment owned by each Responsible Entity in 4.1 above are those to which these requirements are applicable. For requirements in this standard where a specific type of Facilities, system, or equipment or subset of Facilities, systems, and equipment are applicable, these are specified explicitly.

4.2.1 Distribution Provider: One or more of the following Facilities, systems and equipment owned by the Distribution Provider for the protection or restoration of the BES:

4.2.1.1 Each UFLS or UVLS System that:

4.2.1.1.1 is part of a Load shedding program that is subject to one or more requirements in a NERC or Regional Reliability Standard; and

4.2.1.1.2 performs automatic Load shedding under a common control system owned by the Responsible Entity, without human operator initiation, of 300 MW or more.

4.2.1.2 Each SPS or RAS where the SPS or RAS is subject to one or more requirements in a NERC or Regional Reliability Standard.

4.2.1.3 Each Protection System (excluding UFLS and UVLS) that applies to Transmission where the Protection System is subject to one or more requirements in a NERC or Regional Reliability Standard.

4.2.1.4 Each Cranking Path and group of Elements meeting the initial switching requirements from a Blackstart Resource up to and including the first interconnection point of the starting station service of the next generation unit(s) to be started.

4.2.2 Responsible Entities listed in 4.1 other than Distribution Providers:

All BES Facilities.

4.2.3 Exemptions: The following are exempt from Standard CIP-007-6:

4.2.3.1 Cyber Assets at Facilities regulated by the Canadian Nuclear Safety Commission.

4.2.3.2 Cyber Assets associated with communication networks and data communication links between discrete Electronic Security Perimeters.

4.2.3.3 The systems, structures, and components that are regulated by the Nuclear Regulatory Commission under a cyber security plan pursuant to 10 C.F.R. Section 73.54.

4.2.3.4 For Distribution Providers, the systems and equipment that are not included in section 4.2.1 above.

4.2.3.5 Responsible Entities that identify that they have no BES Cyber Systems categorized as high impact or medium impact according to the CIP-002-5.1 identification and categorization processes.

5. Effective Dates*:

See Implementation Plan for CIP-007-6.

6. Background:

Standard CIP-007 exists as part of a suite of CIP Standards related to cyber security, which requires the initial identification and categorization of BES Cyber Systems and require a minimum level of organizational, operational and procedural controls to mitigate risk to BES Cyber Systems.

Most requirements open with, “*Each Responsible Entity shall implement one or more documented [processes, plan, etc.] that include the applicable items in [Table Reference].*” The referenced table requires the applicable items in the procedures for the requirement’s common subject matter.

The term *documented processes* refers to a set of required instructions specific to the Responsible Entity and to achieve a specific outcome. This term does not imply any particular naming or approval structure beyond what is stated in the requirements. An entity should include as much as it believes necessary in its documented processes, but it must address the applicable requirements in the table.

The terms *program* and *plan* are sometimes used in place of *documented processes* where it makes sense and is commonly understood. For example, documented processes describing a response are typically referred to as *plans* (i.e., incident response plans and recovery plans). Likewise, a security plan can describe an approach involving multiple procedures to address a broad subject matter.

Similarly, the term *program* may refer to the organization’s overall implementation of its policies, plans and procedures involving a subject matter. Examples in the standards include the personnel risk assessment program and the personnel training program. The full implementation of the CIP Cyber Security Standards could also be referred to as a program. However, the terms *program* and *plan* do not imply any additional requirements beyond what is stated in the standards.

Responsible Entities can implement common controls that meet requirements for multiple high and medium impact BES Cyber Systems. For example, a single training program could meet the requirements for training personnel across multiple BES Cyber Systems.

Measures for the initial requirement are simply the documented processes themselves. Measures in the table rows provide examples of evidence to show documentation and implementation of applicable items in the documented processes. These measures serve to provide guidance to entities in acceptable records of compliance and should not be viewed as an all-inclusive list.

Throughout the standards, unless otherwise stated, bulleted items in the requirements and measures are items that are linked with an “or,” and numbered items are items that are linked with an “and.”

Many references in the Applicability section use a threshold of 300 MW for UFLS and UVLS. This particular threshold of 300 MW for UVLS and UFLS was provided in Version 1 of the CIP Cyber Security Standards. The threshold remains at 300 MW since it is specifically addressing UVLS and UFLS, which are last ditch efforts to save the BES. A review of UFLS tolerances defined within regional reliability standards for UFLS program requirements to date indicates that the historical value of 300 MW represents an adequate and reasonable threshold value for allowable UFLS operational tolerances.

“Applicable Systems” Columns in Tables:

Each table has an “Applicable Systems” column to further define the scope of systems to which a specific requirement row applies. The CS0706 SDT adapted this concept from the National Institute of Standards and Technology (“NIST”) Risk Management Framework as a way of applying requirements more appropriately based on impact and connectivity characteristics. The following conventions are used in the “Applicable Systems” column as described.

- **High Impact BES Cyber Systems** – Applies to BES Cyber Systems categorized as high impact according to the CIP-002-5.1 identification and categorization processes.
- **Medium Impact BES Cyber Systems** – Applies to BES Cyber Systems categorized as medium impact according to the CIP-002-5.1 identification and categorization processes.
- **Medium Impact BES Cyber Systems at Control Centers** – Only applies to medium impact BES Cyber Systems located at a Control Center.
- **Medium Impact BES Cyber Systems with External Routable Connectivity** – Only applies to medium impact BES Cyber Systems with External Routable Connectivity. This also excludes Cyber Assets in the BES Cyber System that cannot be directly accessed through External Routable Connectivity.
- **Electronic Access Control or Monitoring Systems (EACMS)** – Applies to each Electronic Access Control or Monitoring System associated with a referenced high impact BES Cyber System or medium impact BES Cyber System in the applicability column. Examples may include, but are not limited to, firewalls, authentication servers, and log monitoring and alerting systems.
- **Physical Access Control Systems (PACS)** – Applies to each Physical Access Control System associated with a referenced high impact BES Cyber System or medium impact BES Cyber System.

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- **Protected Cyber Assets (PCA)** – Applies to each Protected Cyber Asset associated with a referenced high impact BES Cyber System or medium impact BES Cyber System.

B. Requirements and Measures

- R1.** Each Responsible Entity shall implement one or more documented process(es) that collectively include each of the applicable requirement parts in *CIP-007-6 Table R1 – Ports and Services*. [*Violation Risk Factor: Medium*] [*Time Horizon: Same Day Operations.*]
- M1.** Evidence must include the documented processes that collectively include each of the applicable requirement parts in *CIP-007-6 Table R1 – Ports and Services* and additional evidence to demonstrate implementation as described in the Measures column of the table.

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CIP-007-6 Table R1– Ports and Services			
Part	Applicable Systems	Requirements	Measures
1.1	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>Where technically feasible, enable only logical network accessible ports that have been determined to be needed by the Responsible Entity, including port ranges or services where needed to handle dynamic ports. If a device has no provision for disabling or restricting logical ports on the device then those ports that are open are deemed needed.</p>	<p>Examples of evidence may include, but are not limited to:</p> <ul style="list-style-type: none"> • Documentation of the need for all enabled ports on all applicable Cyber Assets and Electronic Access Points, individually or by group. • Listings of the listening ports on the Cyber Assets, individually or by group, from either the device configuration files, command output (such as netstat), or network scans of open ports; or • Configuration files of host-based firewalls or other device level mechanisms that only allow needed ports and deny all others.

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CIP-007-6 Table R1– Ports and Services			
Part	Applicable Systems	Requirements	Measures
1.2	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. PCA; and 2. Nonprogrammable communication components located inside both a PSP and an ESP. <p>Medium Impact BES Cyber Systems at Control Centers and their associated:</p> <ol style="list-style-type: none"> 1. PCA; and 2. Nonprogrammable communication components located inside both a PSP and an ESP. 	<p>Protect against the use of unnecessary physical input/output ports used for network connectivity, console commands, or Removable Media.</p>	<p>An example of evidence may include, but is not limited to, documentation showing types of protection of physical input/output ports, either logically through system configuration or physically using a port lock or signage.</p>

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- R2.** Each Responsible Entity shall implement one or more documented process(es) that collectively include each of the applicable requirement parts in *CIP-007-6 Table R2 – Security Patch Management*. [Violation Risk Factor: Medium] [Time Horizon: Operations Planning].
- M2.** Evidence must include each of the applicable documented processes that collectively include each of the applicable requirement parts in *CIP-007-6 Table R2 – Security Patch Management* and additional evidence to demonstrate implementation as described in the Measures column of the table.

CIP-007-6 Table R2 – Security Patch Management			
Part	Applicable Systems	Requirements	Measures
2.1	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>A patch management process for tracking, evaluating, and installing cyber security patches for applicable Cyber Assets. The tracking portion shall include the identification of a source or sources that the Responsible Entity tracks for the release of cyber security patches for applicable Cyber Assets that are updateable and for which a patching source exists.</p>	<p>An example of evidence may include, but is not limited to, documentation of a patch management process and documentation or lists of sources that are monitored, whether on an individual BES Cyber System or Cyber Asset basis.</p>

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CIP-007-6 Table R2 – Security Patch Management			
Part	Applicable Systems	Requirements	Measures
2.2	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>At least once every 35 calendar days, evaluate security patches for applicability that have been released since the last evaluation from the source or sources identified in Part 2.1.</p>	<p>An example of evidence may include, but is not limited to, an evaluation conducted by, referenced by, or on behalf of a Responsible Entity of security-related patches released by the documented sources at least once every 35 calendar days.</p>

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CIP-007-6 Table R2 – Security Patch Management			
Part	Applicable Systems	Requirements	Measures
2.3	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>For applicable patches identified in Part 2.2, within 35 calendar days of the evaluation completion, take one of the following actions:</p> <ul style="list-style-type: none"> • Apply the applicable patches; or • Create a dated mitigation plan; or • Revise an existing mitigation plan. <p>Mitigation plans shall include the Responsible Entity’s planned actions to mitigate the vulnerabilities addressed by each security patch and a timeframe to complete these mitigations.</p>	<p>Examples of evidence may include, but are not limited to:</p> <ul style="list-style-type: none"> • Records of the installation of the patch (e.g., exports from automated patch management tools that provide installation date, verification of BES Cyber System Component software revision, or registry exports that show software has been installed); or • A dated plan showing when and how the vulnerability will be addressed, to include documentation of the actions to be taken by the Responsible Entity to mitigate the vulnerabilities addressed by the security patch and a timeframe for the completion of these mitigations.

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CIP-007-6 Table R2 – Security Patch Management			
Part	Applicable Systems	Requirements	Measures
2.4	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>For each mitigation plan created or revised in Part 2.3, implement the plan within the timeframe specified in the plan, unless a revision to the plan or an extension to the timeframe specified in Part 2.3 is approved by the CIP Senior Manager or delegate.</p>	<p>An example of evidence may include, but is not limited to, records of implementation of mitigations.</p>

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- R3.** Each Responsible Entity shall implement one or more documented process(es) that collectively include each of the applicable requirement parts in *CIP-007-6 Table R3 – Malicious Code Prevention*. [*Violation Risk Factor: Medium*] [*Time Horizon: Same Day Operations*].
- M3.** Evidence must include each of the documented processes that collectively include each of the applicable requirement parts in *CIP-007-6 Table R3 – Malicious Code Prevention* and additional evidence to demonstrate implementation as described in the Measures column of the table.

CIP-007-6 Table R3 – Malicious Code Prevention			
Part	Applicable Systems	Requirements	Measures
3.1	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	Deploy method(s) to deter, detect, or prevent malicious code.	An example of evidence may include, but is not limited to, records of the Responsible Entity’s performance of these processes (e.g., through traditional antivirus, system hardening, policies, etc.).

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CIP-007-6 Table R3 – Malicious Code Prevention			
Part	Applicable Systems	Requirements	Measures
3.2	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	Mitigate the threat of detected malicious code.	<p>Examples of evidence may include, but are not limited to:</p> <ul style="list-style-type: none"> • Records of response processes for malicious code detection • Records of the performance of these processes when malicious code is detected.
3.3	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	For those methods identified in Part 3.1 that use signatures or patterns, have a process for the update of the signatures or patterns. The process must address testing and installing the signatures or patterns.	An example of evidence may include, but is not limited to, documentation showing the process used for the update of signatures or patterns.

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- R4.** Each Responsible Entity shall implement one or more documented process(es) that collectively include each of the applicable requirement parts in *CIP-007-6 Table R4 – Security Event Monitoring*. [Violation Risk Factor: Medium] [Time Horizon: Same Day Operations and Operations Assessment.]
- M4.** Evidence must include each of the documented processes that collectively include each of the applicable requirement parts in *CIP-007-6 Table R4 – Security Event Monitoring* and additional evidence to demonstrate implementation as described in the Measures column of the table.

CIP-007-6 Table R4 – Security Event Monitoring			
Part	Applicable Systems	Requirements	Measures
4.1	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>Log events at the BES Cyber System level (per BES Cyber System capability) or at the Cyber Asset level (per Cyber Asset capability) for identification of, and after-the-fact investigations of, Cyber Security Incidents that includes, as a minimum, each of the following types of events:</p> <ol style="list-style-type: none"> 4.1.1. Detected successful login attempts; 4.1.2. Detected failed access attempts and failed login attempts; 4.1.3. Detected malicious code. 	<p>Examples of evidence may include, but are not limited to, a paper or system generated listing of event types for which the BES Cyber System is capable of detecting and, for generated events, is configured to log. This listing must include the required types of events.</p>

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CIP-007-6 Table R4 – Security Event Monitoring			
Part	Applicable Systems	Requirements	Measures
4.2	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>Generate alerts for security events that the Responsible Entity determines necessitates an alert, that includes, as a minimum, each of the following types of events (per Cyber Asset or BES Cyber System capability):</p> <ol style="list-style-type: none"> 4.2.1. Detected malicious code from Part 4.1; and 4.2.2. Detected failure of Part 4.1 event logging. 	<p>Examples of evidence may include, but are not limited to, paper or system-generated listing of security events that the Responsible Entity determined necessitate alerts, including paper or system generated list showing how alerts are configured.</p>

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CIP-007-6 Table R4 – Security Event Monitoring			
Part	Applicable Systems	Requirements	Measures
4.3	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems at Control Centers and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>Where technically feasible, retain applicable event logs identified in Part 4.1 for at least the last 90 consecutive calendar days except under CIP Exceptional Circumstances.</p>	<p>Examples of evidence may include, but are not limited to, documentation of the event log retention process and paper or system generated reports showing log retention configuration set at 90 days or greater.</p>
4.4	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PCA 	<p>Review a summarization or sampling of logged events as determined by the Responsible Entity at intervals no greater than 15 calendar days to identify undetected Cyber Security Incidents.</p>	<p>Examples of evidence may include, but are not limited to, documentation describing the review, any findings from the review (if any), and dated documentation showing the review occurred.</p>

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- R5.** Each Responsible Entity shall implement one or more documented process(es) that collectively include each of the applicable requirement parts in *CIP-007-6 Table R5 – System Access Controls*. [*Violation Risk Factor: Medium*] [*Time Horizon: Operations Planning*].
- M5.** Evidence must include each of the applicable documented processes that collectively include each of the applicable requirement parts in *CIP-007-6 Table 5 – System Access Controls* and additional evidence to demonstrate implementation as described in the Measures column of the table.

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CIP-007-6 Table R5 – System Access Control			
Part	Applicable Systems	Requirements	Measures
5.1	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems at Control Centers and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>Have a method(s) to enforce authentication of interactive user access, where technically feasible.</p>	<p>An example of evidence may include, but is not limited to, documentation describing how access is authenticated.</p>

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CIP-007-6 Table R5 – System Access Control			
Part	Applicable Systems	Requirements	Measures
5.2	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>Identify and inventory all known enabled default or other generic account types, either by system, by groups of systems, by location, or by system type(s).</p>	<p>An example of evidence may include, but is not limited to, a listing of accounts by account types showing the enabled or generic account types in use for the BES Cyber System.</p>

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CIP-007-6 Table R5 – System Access Control			
Part	Applicable Systems	Requirements	Measures
5.3	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	Identify individuals who have authorized access to shared accounts.	An example of evidence may include, but is not limited to, listing of shared accounts and the individuals who have authorized access to each shared account.

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CIP-007-6 Table R5 – System Access Control			
Part	Applicable Systems	Requirements	Measures
5.4	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	Change known default passwords, per Cyber Asset capability	<p>Examples of evidence may include, but are not limited to:</p> <ul style="list-style-type: none"> • Records of a procedure that passwords are changed when new devices are in production; or • Documentation in system manuals or other vendor documents showing default vendor passwords were generated pseudo-randomly and are thereby unique to the device.

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CIP-007-6 Table R5 – System Access Control			
Part	Applicable Systems	Requirements	Measures
5.5	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>For password-only authentication for interactive user access, either technically or procedurally enforce the following password parameters:</p> <ol style="list-style-type: none"> 5.5.1. Password length that is, at least, the lesser of eight characters or the maximum length supported by the Cyber Asset; and 5.5.2. Minimum password complexity that is the lesser of three or more different types of characters (e.g., uppercase alphabetic, lowercase alphabetic, numeric, non-alphanumeric) or the maximum complexity supported by the Cyber Asset. 	<p>Examples of evidence may include, but are not limited to:</p> <ul style="list-style-type: none"> • System-generated reports or screen-shots of the system-enforced password parameters, including length and complexity; or • Attestations that include a reference to the documented procedures that were followed.

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CIP-007-6 Table R5 – System Access Control			
Part	Applicable Systems	Requirements	Measures
5.6	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>Where technically feasible, for password-only authentication for interactive user access, either technically or procedurally enforce password changes or an obligation to change the password at least once every 15 calendar months.</p>	<p>Examples of evidence may include, but are not limited to:</p> <ul style="list-style-type: none"> • System-generated reports or screen-shots of the system-enforced periodicity of changing passwords; or • Attestations that include a reference to the documented procedures that were followed.

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CIP-007-6 Table R5 – System Access Control			
Part	Applicable Systems	Requirements	Measures
5.7	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems at Control Centers and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>Where technically feasible, either:</p> <ul style="list-style-type: none"> • Limit the number of unsuccessful authentication attempts; or • Generate alerts after a threshold of unsuccessful authentication attempts. 	<p>Examples of evidence may include, but are not limited to:</p> <ul style="list-style-type: none"> • Documentation of the account-lockout parameters; or • Rules in the alerting configuration showing how the system notified individuals after a determined number of unsuccessful login attempts.

C. Compliance

1. Compliance Monitoring Process:

1.1. Compliance Enforcement Authority:

The British Columbia Utilities Commission

1.2. Evidence Retention:

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the CEA may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

The Responsible Entity shall keep data or evidence to show compliance as identified below unless directed by its CEA to retain specific evidence for a longer period of time as part of an investigation:

- Each Responsible Entity shall retain evidence of each requirement in this standard for three calendar years.
- If a Responsible Entity is found non-compliant, it shall keep information related to the non-compliance until mitigation is complete and approved or for the time specified above, whichever is longer.
- The CEA shall keep the last audit records and all requested and submitted subsequent audit records.

1.3. Compliance Monitoring and Assessment Processes:

Compliance Audits

Self-Certifications

Spot Checking

Compliance Violation Investigations

Self-Reporting

Complaints

1.4. Additional Compliance Information:

None

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2. Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels (CIP-007-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Same Day Operations	Medium	N/A	The Responsible Entity has implemented and documented processes for Ports and Services but had no methods to protect against unnecessary physical input/output ports used for network connectivity, console commands, or Removable Media. (1.2)	The Responsible Entity has implemented and documented processes for determining necessary Ports and Services but, where technically feasible, had one or more unneeded logical network accessible ports enabled. (1.1)	The Responsible Entity did not implement or document one or more process(es) that included the applicable items in CIP-007-6 Table R1. (R1)
R2	Operations Planning	Medium	The Responsible Entity has documented and implemented one or more process(es) to evaluate uninstalled released security patches for	The Responsible Entity has documented or implemented one or more process(es) for patch management but did not include any processes,	The Responsible Entity has documented or implemented one or more process(es) for patch management but did not include any processes for	The Responsible Entity did not implement or document one or more process(es) that included the applicable items in CIP-007-6 Table R2.

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-007-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			<p>applicability but did not evaluate the security patches for applicability within 35 calendar days but less than 50 calendar days of the last evaluation for the source or sources identified. (2.2)</p> <p>OR</p> <p>The Responsible Entity has one or more documented process(es) for evaluating cyber security patches but, in order to mitigate the vulnerabilities exposed by applicable security patches, did not apply the applicable patches, create a dated mitigation plan, or revise an</p>	<p>including the identification of sources, for tracking or evaluating cyber security patches for applicable Cyber Assets. (2.1)</p> <p>OR</p> <p>The Responsible Entity has documented and implemented one or more process(es) to evaluate uninstalled released security patches for applicability but did not evaluate the security patches for applicability within 50 calendar days but less than 65 calendar days of the last evaluation for the source or sources identified.</p>	<p>installing cyber security patches for applicable Cyber Assets. (2.1)</p> <p>OR</p> <p>The Responsible Entity has documented and implemented one or more process(es) to evaluate uninstalled released security patches for applicability but did not evaluate the security patches for applicability within 65 calendar days of the last evaluation for the source or sources identified. (2.2)</p> <p>OR</p> <p>The Responsible Entity has one or more documented</p>	<p>(R2)</p> <p>OR</p> <p>The Responsible Entity has documented or implemented one or more process(es) for patch management but did not include any processes for tracking, evaluating, or installing cyber security patches for applicable Cyber Assets. (2.1)</p> <p>OR</p> <p>The Responsible Entity documented a mitigation plan for an applicable cyber security patch and documented a revision or extension to the timeframe but did not obtain approval</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-007-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			existing mitigation plan within 35 calendar days but less than 50 calendar days of the evaluation completion. (2.3)	(2.2) OR The Responsible Entity has one or more documented process(es) for evaluating cyber security patches but, in order to mitigate the vulnerabilities exposed by applicable security patches, did not apply the applicable patches, create a dated mitigation plan, or revise an existing mitigation plan within 50 calendar days but less than 65 calendar days of the evaluation completion. (2.3)	process(es) for evaluating cyber security patches but, in order to mitigate the vulnerabilities exposed by applicable security patches, did not apply the applicable patches, create a dated mitigation plan, or revise an existing mitigation plan within 65 calendar days of the evaluation completion. (2.3)	by the CIP Senior Manager or delegate. (2.4) OR The Responsible Entity documented a mitigation plan for an applicable cyber security patch but did not implement the plan as created or revised within the timeframe specified in the plan. (2.4)

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-007-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R3	Same Day Operations	Medium	N/A	The Responsible Entity has implemented one or more documented process(es), but, where signatures or patterns are used, the Responsible Entity did not address testing the signatures or patterns. (3.3)	The Responsible Entity has implemented one or more documented process(es) for malicious code prevention but did not mitigate the threat of detected malicious code. (3.2) OR The Responsible Entity has implemented one or more documented process(es) for malicious code prevention, but where signatures or patterns are used, the Responsible Entity did not update malicious code protections. (3.3).	The Responsible Entity did not implement or document one or more process(es) that included the applicable items in CIP-007-6 Table R3. (R3). OR The Responsible Entity has implemented one or more documented process(es) for malicious code prevention but did not deploy method(s) to deter, detect, or prevent malicious code. (3.1)

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-007-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R4	Same Day Operations and Operations Assessment	Medium	The Responsible Entity has documented and implemented one or more process(es) to identify undetected Cyber Security Incidents by reviewing an entity-determined summarization or sampling of logged events at least every 15 calendar days but missed an interval and completed the review within 22 calendar days of the prior review. (4.4)	The Responsible Entity has documented and implemented one or more process(es) to identify undetected Cyber Security Incidents by reviewing an entity-determined summarization or sampling of logged events at least every 15 calendar days but missed an interval and completed the review within 30 calendar days of the prior review. (4.4)	The Responsible Entity has documented and implemented one or more process(es) to generate alerts for necessary security events (as determined by the responsible entity) for the Applicable Systems (per device or system capability) but did not generate alerts for all of the required types of events described in 4.2.1 through 4.2.2. (4.2) OR The Responsible Entity has documented and implemented one or more process(es) to log applicable events identified in	The Responsible Entity did not implement or document one or more process(es) that included the applicable items in CIP-007-6 Table R4. (R4) OR The Responsible Entity has documented and implemented one or more process(es) to log events for the Applicable Systems (per device or system capability) but did not detect and log all of the required types of events described in 4.1.1 through 4.1.3. (4.1)

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-007-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
					<p>4.1 (where technically feasible and except during CIP Exceptional Circumstances) but did not retain applicable event logs for at least the last 90 consecutive days. (4.3)</p> <p>OR</p> <p>The Responsible Entity has documented and implemented one or more process(es) to identify undetected Cyber Security Incidents by reviewing an entity-determined summarization or sampling of logged events at least every 15 calendar days but missed two or more</p>	

CIP-007-6 — Cyber Security – Systems Security Management

R #	Time Horizon	VRF	Violation Severity Levels (CIP-007-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
					intervals. (4.4)	
R5	Operations Planning	Medium	The Responsible Entity has implemented one or more documented process(es) for password-only authentication for interactive user access but did not technically or procedurally enforce password changes or an obligation to change the password within 15 calendar months but less than or equal to 16 calendar months of the last password change. (5.6)	The Responsible Entity has implemented one or more documented process(es) for password-only authentication for interactive user access but did not technically or procedurally enforce password changes or an obligation to change the password within 16 calendar months but less than or equal to 17 calendar months of the last password change. (5.6)	The Responsible Entity has implemented one or more documented process(es) for System Access Controls but, did not include the identification or inventory of all known enabled default or other generic account types, either by system, by groups of systems, by location, or by system type(s). (5.2) OR The Responsible Entity has implemented one or more documented process(es) for System Access	The Responsible Entity did not implement or document one or more process(es) that included the applicable items in CIP-007-6 Table R5. (R5) OR The Responsible Entity has implemented one or more documented process(es) for System Access Controls but, where technically feasible, does not have a method(s) to enforce authentication of interactive user access. (5.1)

CIP-007-6 — Cyber Security – Systems Security Management

R #	Time Horizon	VRF	Violation Severity Levels (CIP-007-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
					<p>Controls but, did not include the identification of the individuals with authorized access to shared accounts. (5.3)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more documented process(es) for password-only authentication for interactive user access that did not technically or procedurally enforce one of the two password parameters as described in 5.5.1 and 5.5.2. (5.5)</p> <p>OR</p> <p>The Responsible</p>	<p>OR</p> <p>The Responsible Entity has implemented one or more documented process(es) for System Access Controls but, where technically feasible, does not have a method(s) to enforce authentication of interactive user access. (5.1)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more documented process(es) for System Access Controls but did not, per device capability, change known default</p>

CIP-007-6 — Cyber Security – Systems Security Management

R #	Time Horizon	VRF	Violation Severity Levels (CIP-007-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
					<p>Entity has implemented one or more documented process(es) for password-only authentication for interactive user access that did not technically or procedurally enforce one of the two password parameters as described in 5.5.1 and 5.5.2. (5.5)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more documented process(es) for password-only authentication for interactive user access but did not technically or procedurally enforce</p>	<p>passwords. (5.4)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more documented process(es) for password-only authentication for interactive user access but the Responsible Entity did not technically or procedurally enforce all of the password parameters described in 5.5.1 and 5.5.2. (5.5)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more documented process(es) for password-only</p>

CIP-007-6 — Cyber Security – Systems Security Management

R #	Time Horizon	VRF	Violation Severity Levels (CIP-007-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
					password changes or an obligation to change the password within 17 calendar months but less than or equal to 18 calendar months of the last password change. (5.6)	<p>authentication for interactive user access but did not technically or procedurally enforce password changes or an obligation to change the password within 18 calendar months of the last password change. (5.6)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more documented process(es) for System Access Control but, where technically feasible, did not either limit the number of unsuccessful authentication attempts or generate alerts after</p>

CIP-007-6 — Cyber Security – Systems Security Management

R #	Time Horizon	VRF	Violation Severity Levels (CIP-007-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
						a threshold of unsuccessful authentication attempts. (5.7)

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D. Regional Variances

None.

E. Interpretations

None.

F. Associated Documents

None.

Version History

Version	Date	Action	Change Tracking
1	1/16/06	R3.2 — Change “Control Center” to “control center.”	3/24/06
2	9/30/09	Modifications to clarify the requirements and to bring the compliance elements into conformance with the latest guidelines for developing compliance elements of standards. Removal of reasonable business judgment. Replaced the RRO with the RE as a responsible entity. Rewording of Effective Date. Changed compliance monitor to Compliance Enforcement Authority.	
3	12/16/09	Updated Version Number from -2 to -3 In Requirement 1.6, deleted the sentence pertaining to removing component or system from service in order to perform testing, in response to FERC order issued September 30, 2009.	
3	12/16/09	Approved by the NERC Board of Trustees.	
3	3/31/10	Approved by FERC.	
4	1/24/11	Approved by the NERC Board of	

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Version	Date	Action	Change Tracking
		Trustees.	
5	11/26/12	Adopted by the NERC Board of Trustees.	Modified to coordinate with other CIP standards and to revise format to use RBS Template.
5	11/22/13	FERC Order issued approving CIP-007-5.	
6	11/13/14	Adopted by the NERC Board of Trustees.	Addressed two FERC directives from Order No. 791 related to identify, assess, and correct language and communication networks.
6	2/15/15	Adopted by the NERC Board of Trustees.	Replaces the version adopted by the Board on 11/13/2014. Revised version addresses remaining directives from Order No. 791 related to transient devices and low impact BES Cyber Systems.
6	1/21/16	FERC order issued approving CIP-007-6. Docket No. RM15-14-000	

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Section 4 – Scope of Applicability of the CIP Cyber Security Standards

Section “4. Applicability” of the standards provides important information for Responsible Entities to determine the scope of the applicability of the CIP Cyber Security Requirements.

Section “4.1. Functional Entities” is a list of NERC functional entities to which the standard applies. If the entity is registered as one or more of the functional entities listed in Section 4.1, then the NERC CIP Cyber Security Standards apply. Note that there is a qualification in Section 4.1 that restricts the applicability in the case of Distribution Providers to only those that own certain types of systems and equipment listed in 4.2.

Section “4.2. Facilities” defines the scope of the Facilities, systems, and equipment owned by the Responsible Entity, as qualified in Section 4.1, that is subject to the requirements of the standard. As specified in the exemption section 4.2.3.5, this standard does not apply to Responsible Entities that do not have High Impact or Medium Impact BES Cyber Systems under CIP-002-5.1’s categorization. In addition to the set of BES Facilities, Control Centers, and other systems and equipment, the list includes the set of systems and equipment owned by Distribution Providers. While the NERC Glossary term “Facilities” already includes the BES characteristic, the additional use of the term BES here is meant to reinforce the scope of applicability of these Facilities where it is used, especially in this applicability scoping section. This in effect sets the scope of Facilities, systems, and equipment that is subject to the standards.

Requirement R1:

Requirement R1 exists to reduce the attack surface of Cyber Assets by requiring entities to disable known unnecessary ports. The SDT intends for the entity to know what network accessible (“listening”) ports and associated services are accessible on their assets and systems, whether they are needed for that Cyber Asset’s function, and disable or restrict access to all other ports.

1.1. This requirement is most often accomplished by disabling the corresponding service or program that is listening on the port or configuration settings within the Cyber Asset. It can also be accomplished through using host-based firewalls, TCP_Wrappers, or other means on the Cyber Asset to restrict access. Note that the requirement is applicable at the Cyber Asset level. The Cyber Assets are those which comprise the applicable BES Cyber Systems and their associated Cyber Assets. This control is another layer in the defense against network-based attacks, therefore the SDT intends that the control be on the device itself, or positioned inline in a non-bypassable manner. Blocking ports at the ESP border does not substitute for this device level requirement. If a device has no provision for disabling or restricting logical ports on the device (example - purpose built devices that run from firmware with no port configuration available) then those ports that are open are deemed ‘needed.’

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1.2. Examples of physical I/O ports include network, serial and USB ports external to the device casing. BES Cyber Systems should exist within a Physical Security Perimeter in which case the physical I/O ports have protection from unauthorized access, but it may still be possible for accidental use such as connecting a modem, connecting a network cable that bridges networks, or inserting a USB drive. Ports used for ‘console commands’ primarily means serial ports on Cyber Assets that provide an administrative interface.

The protection of these ports can be accomplished in several ways including, but not limited to:

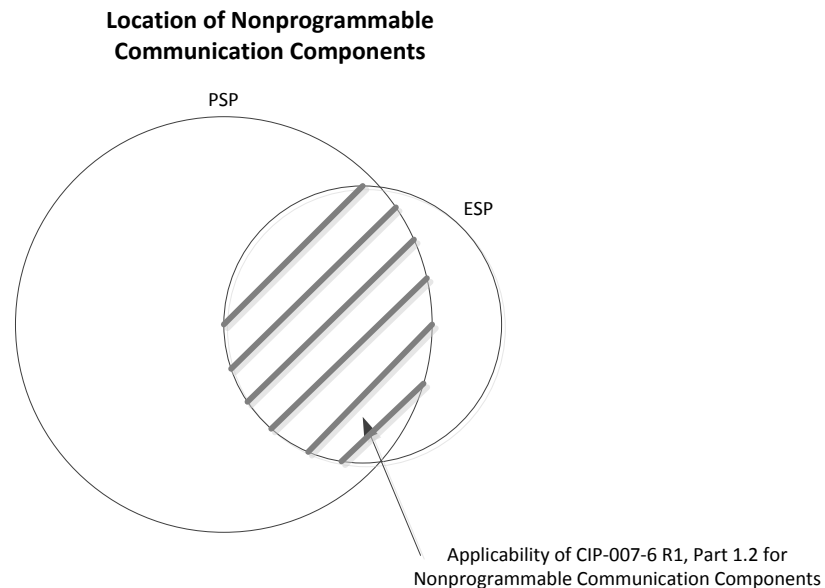
- Disabling all unneeded physical ports within the Cyber Asset’s configuration
- Prominent signage, tamper tape, or other means of conveying that the ports should not be used without proper authorization
- Physical port obstruction through removable locks

The network ports included in the scope of this requirement part are not limited to those on the BES Cyber System itself. The scope of physical network ports includes those ports that may exist on nonprogrammable devices such as unmanaged switches, hubs, or patch panels.

This is a ‘defense in depth’ type control and it is acknowledged that there are other layers of control (the PSP for one) that prevent unauthorized personnel from gaining physical access to these ports. Even with physical access, it has been pointed out there are other ways to circumvent the control. This control, with its inclusion of means such as signage, is not meant to be a preventative control against intruders. Signage is indeed a directive control, not a preventative one. However, with a defense-in-depth posture, different layers and types of controls are required throughout the standard with this providing another layer for depth in Control Center environments. Once physical access has been achieved through the other preventative and detective measures by authorized personnel, a directive control that outlines proper behavior as a last line of defense is appropriate in these highest risk areas. In essence, signage would be used to remind authorized users to “think before you plug anything into one of these systems” which is the intent. This control is not designed primarily for intruders, but for example the authorized employee who intends to plug his possibly infected smartphone into an operator console USB port to charge the battery.

The Applicable Systems column was updated on CIP-007-6 Requirement 1, Part 1.2 to include “Nonprogrammable communication components located inside both a PSP and an ESP.” This should be interpreted to apply to only those nonprogrammable communication components that are inside both an ESP and a PSP in combination, not those components that are in only one perimeter as can be illustrated in the following diagram:

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Requirement R2:

The SDT's intent of Requirement R2 is to require entities to know, track, and mitigate the known software vulnerabilities associated with their BES Cyber Assets. It is not strictly an "install every security patch" requirement; the main intention is to "be aware of in a timely manner and manage all known vulnerabilities" requirement.

Patch management is required for BES Cyber Systems that are accessible remotely as well as standalone systems. Standalone systems are vulnerable to intentional or unintentional introduction of malicious code. A sound defense-in-depth security strategy employs additional measures such as physical security, malware prevention software, and software patch management to reduce the introduction of malicious code or the exploit of known vulnerabilities.

One or multiple processes could be utilized. An overall assessment process may exist in a top tier document with lower tier documents establishing the more detailed process followed for individual systems. Lower tier documents could be used to cover BES Cyber System nuances that may occur at the system level.

2.1. The Responsible Entity is to have a patch management program that covers tracking, evaluating, and installing cyber security patches. The requirement applies to patches only, which are fixes released to handle a specific vulnerability in a hardware or software product. The requirement covers only patches that involve cyber security fixes and does not cover patches that are purely functionality related with no cyber security impact. Tracking involves processes for notification of the availability of new cyber security patches for the Cyber Assets. Documenting the patch source in the tracking portion of the process is required to determine when the assessment timeframe clock starts. This requirement handles the situation where security patches can come from an original source (such as an operating system vendor), but must be approved or certified by another source (such as a control system vendor) before they

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can be assessed and applied in order to not jeopardize the availability or integrity of the control system. The source can take many forms. The National Vulnerability Database, Operating System vendors, or Control System vendors could all be sources to monitor for release of security related patches, hotfixes, and/or updates. A patch source is not required for Cyber Assets that have no updateable software or firmware (there is no user accessible way to update the internal software or firmware executing on the Cyber Asset), or those Cyber Assets that have no existing source of patches such as vendors that no longer exist. The identification of these sources is intended to be performed once unless software is changed or added to the Cyber Asset's baseline.

2.2. Responsible Entities are to perform an assessment of security related patches within 35 days of release from their monitored source. An assessment should consist of determination of the applicability of each patch to the entity's specific environment and systems. Applicability determination is based primarily on whether the patch applies to a specific software or hardware component that the entity does have installed in an applicable Cyber Asset. A patch that applies to a service or component that is not installed in the entity's environment is not applicable. If the patch is determined to be non-applicable, that is documented with the reasons why and the entity is compliant. If the patch is applicable, the assessment can include a determination of the risk involved, how the vulnerability can be remediated, the urgency and timeframe of the remediation, and the steps the entity has previously taken or will take. Considerable care must be taken in applying security related patches, hotfixes, and/or updates or applying compensating measures to BES Cyber System or BES Cyber Assets that are no longer supported by vendors. It is possible security patches, hotfixes, and updates may reduce the reliability of the system, and entities should take this into account when determining the type of mitigation to apply. The Responsible Entities can use the information provided in the Department of Homeland Security "Quarterly Report on Cyber Vulnerabilities of Potential Risk to Control Systems" as a source. The DHS document "Recommended Practice for Patch Management of Control Systems" provides guidance on an evaluative process. It uses severity levels determined using the Common Vulnerability Scoring System Version 2. Determination that a security related patch, hotfix, and/or update poses too great a risk to install on a system or is not applicable due to the system configuration should not require a TFE.

When documenting the remediation plan measures it may not be necessary to document them on a one to one basis. The remediation plan measures may be cumulative. A measure to address a software vulnerability may involve disabling a particular service. That same service may be exploited through other software vulnerabilities. Therefore disabling the single service has addressed multiple patched vulnerabilities.

2.3. The requirement handles the situations where it is more of a reliability risk to patch a running system than the vulnerability presents. In all cases, the entity either installs the patch or documents (either through the creation of a new or update of an existing mitigation plan) what they are going to do to mitigate the vulnerability and when they are going to do so. There are times when it is in the best interest of reliability to not install a patch, and the entity can document what they have done to mitigate the vulnerability. For those security related patches that are determined to be applicable, the Responsible Entity must within 35 days either install the patch, create a dated mitigation plan which will outline the actions to be taken or

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those that have already been taken by the Responsible Entity to mitigate the vulnerabilities addressed by the security patch, or revise an existing mitigation plan. Timeframes do not have to be designated as a particular calendar day but can have event designations such as “at next scheduled outage of at least two days duration.” “Mitigation plans” in the standard refers to internal documents and are not to be confused with plans that are submitted to Regional Entities in response to violations.

2.4. The entity has been notified of, has assessed, and has developed a plan to remediate the known risk and that plan must be implemented. Remediation plans that only include steps that have been previously taken are considered implemented upon completion of the documentation. Remediation plans that have steps to be taken to remediate the vulnerability must be implemented by the timeframe the entity documented in their plan. There is no maximum timeframe in this requirement as patching and other system changes carries its own risk to the availability and integrity of the systems and may require waiting until a planned outage. In periods of high demand or threatening weather, changes to systems may be curtailed or denied due to the risk to reliability.

Requirement R3:

3.1. Due to the wide range of equipment comprising the BES Cyber Systems and the wide variety of vulnerability and capability of that equipment to malware as well as the constantly evolving threat and resultant tools and controls, it is not practical within the standard to prescribe how malware is to be addressed on each Cyber Asset. Rather, the Responsible Entity determines on a BES Cyber System basis which Cyber Assets have susceptibility to malware intrusions and documents their plans and processes for addressing those risks and provides evidence that they follow those plans and processes. There are numerous options available including traditional antivirus solutions for common operating systems, white-listing solutions, network isolation techniques, Intrusion Detection/Prevention (IDS/IPS) solutions, etc. If an entity has numerous BES Cyber Systems or Cyber Assets that are of identical architecture, they may provide one process that describes how all the like Cyber Assets are covered. If a specific Cyber Asset has no updateable software and its executing code cannot be altered, then that Cyber Asset is considered to have its own internal method of deterring malicious code.

3.2. When malicious code is detected on a Cyber Asset within the applicability of this requirement, the threat posed by that code must be mitigated. In situations where traditional antivirus products are used, they may be configured to automatically remove or quarantine the malicious code. In white-listing situations, the white-listing tool itself can mitigate the threat as it will not allow the code to execute, however steps should still be taken to remove the malicious code from the Cyber Asset. In some instances, it may be in the best interest of reliability to not immediately remove or quarantine the malicious code, such as when availability of the system may be jeopardized by removal while operating and a rebuild of the system needs to be scheduled. In that case, monitoring may be increased and steps taken to insure the malicious code cannot communicate with other systems. In some instances the entity may be working with law enforcement or other governmental entities to closely monitor the code and track the perpetrator(s). For these reasons, there is no maximum timeframe or

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method prescribed for the removal of the malicious code, but the requirement is to mitigate the threat posed by the now identified malicious code.

Entities should also have awareness of malware protection requirements for Transient Cyber Assets and Removable Media (“transient devices”) in CIP-010-2. The protections required here in CIP-007-6, Requirement R3 complement, but do not meet, the additional obligations for transient devices.

3.3. In instances where malware detection technologies depend on signatures or patterns of known attacks, the effectiveness of these tools against evolving threats is tied to the ability to keep these signatures and patterns updated in a timely manner. The entity is to have a documented process that includes the testing and installation of signature or pattern updates. In a BES Cyber System, there may be some Cyber Assets that would benefit from the more timely installation of the updates where availability of that Cyber Asset would not jeopardize the availability of the BES Cyber System’s ability to perform its function. For example, some HMI workstations where portable media is utilized may benefit from having the very latest updates at all times with minimal testing. Other Cyber Assets should have any updates thoroughly tested before implementation where the result of a ‘false positive’ could harm the availability of the BES Cyber System. The testing should not negatively impact the reliability of the BES. The testing should be focused on the update itself and if it will have an adverse impact on the BES Cyber System. Testing in no way implies that the entity is testing to ensure that malware is indeed detected by introducing malware into the environment. It is strictly focused on ensuring that the update does not negatively impact the BES Cyber System before those updates are placed into production.

Requirement R4:

Refer to NIST 800-92 and 800-137 for additional guidance in security event monitoring.

4.1. In a complex computing environment and faced with dynamic threats and vulnerabilities, it is not practical within the standard to enumerate all security-related events necessary to support the activities for alerting and incident response. Rather, the Responsible Entity determines which computer generated events are necessary to log, provide alerts and monitor for their particular BES Cyber System environment.

Specific security events already required in Version 4 of the CIP Standards carry forward in this version. This includes access attempts at the Electronic Access Points, if any have been identified for a BES Cyber Systems. Examples of access attempts include: (i) blocked network access attempts, (ii) successful and unsuccessful remote user access attempts, (iii) blocked network access attempts from a remote VPN, and (iv) successful network access attempts or network flow information.

User access and activity events include those events generated by Cyber Assets within the Electronic Security Perimeter that have access control capability. These types of events include: (i) successful and unsuccessful authentication, (ii) account management, (iii) object access, and (iv) processes started and stopped.

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It is not the intent of the SDT that if a device cannot log a particular event that a TFE must be generated. The SDT's intent is that if any of the items in the bulleted list (for example, user logouts) can be logged by the device then the entity must log that item. If the device does not have the capability of logging that event, the entity remains compliant.

4.2. Real-time alerting allows the cyber system to automatically communicate events of significance to designated responders. This involves configuration of a communication mechanism and log analysis rules. Alerts can be configured in the form of an email, text message, or system display and alarming. The log analysis rules can exist as part of the operating system, specific application or a centralized security event monitoring system. On one end, a real-time alert could consist of a set point on an RTU for a login failure, and on the other end, a security event monitoring system could provide multiple alerting communications options triggered on any number of complex log correlation rules.

The events triggering a real-time alert may change from day to day as system administrators and incident responders better understand the types of events that might be indications of a cyber-security incident. Configuration of alerts also must balance the need for responders to know an event occurred with the potential inundation of insignificant alerts. The following list includes examples of events a Responsible Entity should consider in configuring real-time alerts:

- Detected known or potential malware or malicious activity
- Failure of security event logging mechanisms
- Login failures for critical accounts
- Interactive login of system accounts
- Enabling of accounts
- Newly provisioned accounts
- System administration or change tasks by an unauthorized user
- Authentication attempts on certain accounts during non-business hours
- Unauthorized configuration changes
- Insertion of Removable Media in violation of a policy

4.3 Logs that are created under Part 4.1 are to be retained on the applicable Cyber Assets or BES Cyber Systems for at least 90 days. This is different than the evidence retention period called for in the CIP standards used to prove historical compliance. For such audit purposes, the entity should maintain evidence that shows that 90 days were kept historically. One example would be records of disposition of event logs beyond 90 days up to the evidence retention period.

4.4. Reviewing logs at least every 15 days (approximately every two weeks) can consist of analyzing a summarization or sampling of logged events. NIST SP800-92 provides a lot of guidance in periodic log analysis. If a centralized security event monitoring system is used, log analysis can be performed top-down starting with a review of trends from summary reports. The log review can also be an extension of the exercise in identifying those events needing real-

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time alerts by analyzing events that are not fully understood or could possibly inundate the real-time alerting.

Requirement R5:

Account types referenced in this guidance typically include:

- Shared user account: An account used by multiple users for normal business functions by employees or contractors. Usually on a device that does not support Individual User Accounts.
- Individual user account: An account used by a single user.
- Administrative account: An account with elevated privileges for performing administrative or other specialized functions. These can be individual or shared accounts.
- System account: Accounts used to run services on a system (web, DNS, mail etc.). No users have access to these accounts.
- Application account: A specific system account, with rights granted at the application level often used for access into a Database.
- Guest account: An individual user account not typically used for normal business functions by employees or contractors and not associated with a specific user. May or may not be shared by multiple users.
- Remote access account: An individual user account only used for obtaining Interactive Remote Access to the BES Cyber System.
- Generic account: A group account set up by the operating system or application to perform specific operations. This differs from a shared user account in that individual users do not receive authorization for access to this account type.

5.1 Reference the Requirement's rationale.

5.2 Where possible, default and other generic accounts provided by a vendor should be removed, renamed, or disabled prior to production use of the Cyber Asset or BES Cyber System. If this is not possible, the passwords must be changed from the default provided by the vendor. Default and other generic accounts remaining enabled must be documented. For common configurations, this documentation can be performed at a BES Cyber System or more general level.

5.3 Entities may choose to identify individuals with access to shared accounts through the access authorization and provisioning process, in which case the individual authorization records suffice to meet this Requirement Part. Alternatively, entities may choose to maintain a separate listing for shared accounts. Either form of evidence achieves the end result of maintaining control of shared accounts.

5.4. Default passwords can be commonly published in vendor documentation that is readily available to all customers using that type of equipment and possibly published online.

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The requirement option to have unique password addresses cases where the Cyber Asset generates or has assigned pseudo-random default passwords at the time of production or installation. In these cases, the default password does not have to change because the system or manufacturer created it specific to the Cyber Asset.

5.5. Interactive user access does not include read-only information access in which the configuration of the Cyber Asset cannot change (e.g. front panel displays, web-based reports, etc.). For devices that cannot technically or for operational reasons perform authentication, an entity may demonstrate all interactive user access paths, both remote and local, are configured for authentication. Physical security suffices for local access configuration if the physical security can record who is in the Physical Security Perimeter and at what time.

Technical or procedural enforcement of password parameters are required where passwords are the only credential used to authenticate individuals. Technical enforcement of the password parameters means a Cyber Asset verifies an individually selected password meets the required parameters before allowing the account to authenticate with the selected password. Technical enforcement should be used in most cases when the authenticating Cyber Asset supports enforcing password parameters. Likewise, procedural enforcement means requiring the password parameters through procedures. Individuals choosing the passwords have the obligation of ensuring the password meets the required parameters.

Password complexity refers to the policy set by a Cyber Asset to require passwords to have one or more of the following types of characters: (1) lowercase alphabetic, (2) uppercase alphabetic, (3) numeric, and (4) non-alphanumeric or “special” characters (e.g. #, \$, @, &), in various combinations.

5.6 Technical or procedural enforcement of password change obligations are required where passwords are the only credential used to authenticate individuals. Technical enforcement of password change obligations means the Cyber Asset requires a password change after a specified timeframe prior to allowing access. In this case, the password is not required to change by the specified time as long as the Cyber Asset enforces the password change after the next successful authentication of the account. Procedural enforcement means manually changing passwords used for interactive user access after a specified timeframe.

5.7 Configuring an account lockout policy or alerting after a certain number of failed authentication attempts serves to prevent unauthorized access through an online password guessing attack. The threshold of failed authentication attempts should be set high enough to avoid false-positives from authorized users failing to authenticate. It should also be set low enough to account for online password attacks occurring over an extended period of time. This threshold may be tailored to the operating environment over time to avoid unnecessary account lockouts.

Entities should take caution when configuring account lockout to avoid locking out accounts necessary for the BES Cyber System to perform a BES reliability task. In such cases, entities should configure authentication failure alerting.

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Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for Requirement R1:

The requirement is intended to minimize the attack surface of BES Cyber Systems through disabling or limiting access to unnecessary network accessible logical ports and services and physical I/O ports.

In response to FERC Order No. 791, specifically FERC's reference to NIST 800-53 rev. 3 security control PE-4 in paragraph 149, Part 1.2 has been expanded to include PCAs and nonprogrammable communications components. This increase in applicability expands the scope of devices that receive the protection afforded by the defense-in-depth control included in Requirement R1, Part 1.2.

The applicability is limited to those nonprogrammable communications components located both inside a PSP and an ESP in order to allow for a scenario in which a Responsible Entity may implement an extended ESP (with corresponding logical protections identified in CIP-006, Requirement R1, Part 1.10). In this scenario, nonprogrammable components of the communication network may exist out of the Responsible Entity's control (i.e. as part of the telecommunication carrier's network).

Rationale for Requirement R2:

Security patch management is a proactive way of monitoring and addressing known security vulnerabilities in software before those vulnerabilities can be exploited in a malicious manner to gain control of or render a BES Cyber Asset or BES Cyber System inoperable.

Rationale for Requirement R3:

Malicious code prevention has the purpose of limiting and detecting the addition of malicious code onto the applicable Cyber Assets of a BES Cyber System. Malicious code (viruses, worms, botnets, targeted code such as Stuxnet, etc.) may compromise the availability or integrity of the BES Cyber System.

Rationale for Requirement R4:

Security event monitoring has the purpose of detecting unauthorized access, reconnaissance and other malicious activity on BES Cyber Systems, and comprises of the activities involved with the collection, processing, alerting and retention of security-related computer logs. These logs can provide both (1) the detection of an incident and (2) useful evidence in the investigation of an incident. The retention of security-related logs is intended to support post-event data analysis.

Audit processing failures are not penalized in this requirement. Instead, the requirement specifies processes which must be in place to monitor for and notify personnel of audit processing failures.

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Rationale for Requirement R5:

To help ensure that no authorized individual can gain electronic access to a BES Cyber System until the individual has been authenticated, i.e., until the individual's logon credentials have been validated. Requirement R5 also seeks to reduce the risk that static passwords, where used as authenticators, may be compromised.

Requirement Part 5.1 ensures the BES Cyber System or Cyber Asset authenticates individuals that can modify configuration information. This requirement addresses the configuration of authentication. The authorization of individuals is addressed elsewhere in the CIP Cyber Security Standards. Interactive user access does not include read-only information access in which the configuration of the Cyber Asset cannot change (e.g. front panel displays, web-based reports, etc.). For devices that cannot technically or for operational reasons perform authentication, an entity may demonstrate all interactive user access paths, both remote and local, are configured for authentication. Physical security suffices for local access configuration if the physical security can record who is in the Physical Security Perimeter and at what time.

Requirement Part 5.2 addresses default and other generic account types. Identifying the use of default or generic account types that could introduce vulnerabilities has the benefit ensuring entities understand the possible risk these accounts pose to the BES Cyber System. The Requirement Part avoids prescribing an action to address these accounts because the most effective solution is situation specific, and in some cases, removing or disabling the account could have reliability consequences.

Requirement Part 5.3 addresses identification of individuals with access to shared accounts. This Requirement Part has the objective of mitigating the risk of unauthorized access through shared accounts. This differs from other CIP Cyber Security Standards Requirements to authorize access. An entity can authorize access and still not know who has access to a shared account. Failure to identify individuals with access to shared accounts would make it difficult to revoke access when it is no longer needed. The term "authorized" is used in the requirement to make clear that individuals storing, losing, or inappropriately sharing a password is not a violation of this requirement.

Requirement 5.4 addresses default passwords. Changing default passwords closes an easily exploitable vulnerability in many systems and applications. Pseudo-randomly system generated passwords are not considered default passwords.

For password-based user authentication, using strong passwords and changing them periodically helps mitigate the risk of successful password cracking attacks and the risk of accidental password disclosure to unauthorized individuals. In these requirements, the drafting team considered multiple approaches to ensuring this requirement was both effective and flexible enough to allow Responsible Entities to make good security decisions. One of the approaches considered involved requiring minimum password entropy, but the calculation for true information entropy is more highly complex and makes several assumptions in the passwords users choose. Users can pick poor passwords well below the calculated minimum entropy.

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The drafting team also chose to not require technical feasibility exceptions for devices that cannot meet the length and complexity requirements in password parameters. The objective of this requirement is to apply a measurable password policy to deter password cracking attempts, and replacing devices to achieve a specified password policy does not meet this objective. At the same time, this requirement has been strengthened to require account lockout or alerting for failed login attempts, which in many instances better meets the requirement objective.

The requirement to change passwords exists to address password cracking attempts if an encrypted password were somehow attained and also to refresh passwords which may have been accidentally disclosed over time. The requirement permits the entity to specify the periodicity of change to accomplish this objective. Specifically, the drafting team felt determining the appropriate periodicity based on a number of factors is more effective than specifying the period for every BES Cyber System in the Standard. In general, passwords for user authentication should be changed at least annually. The periodicity may increase in some cases. For example, application passwords that are long and pseudo-randomly generated could have a very long periodicity. Also, passwords used only as a weak form of application authentication, such as accessing the configuration of a relay may only need to be changed as part of regularly scheduled maintenance.

The Cyber Asset should automatically enforce the password policy for individual user accounts. However, for shared accounts in which no mechanism exists to enforce password policies, the Responsible Entity can enforce the password policy procedurally and through internal assessment and audit.

Requirement Part 5.7 assists in preventing online password attacks by limiting the number of guesses an attacker can make. This requirement allows either limiting the number of failed authentication attempts or alerting after a defined number of failed authentication attempts. Entities should take caution in choosing to limit the number of failed authentication attempts for all accounts because this would allow the possibility for a denial of service attack on the BES Cyber System.

CIP-009-6 — Cyber Security — Recovery Plans for BES Cyber Systems

A. Introduction

- 1. Title:** Cyber Security — Recovery Plans for BES Cyber Systems
- 2. Number:** CIP-009-6
- 3. Purpose:** To recover reliability functions performed by BES Cyber Systems by specifying recovery plan requirements in support of the continued stability, operability, and reliability of the BES.
- 4. Applicability:**
 - 4.1. Functional Entities:** For the purpose of the requirements contained herein, the following list of functional entities will be collectively referred to as “Responsible Entities.” For requirements in this standard where a specific functional entity or subset of functional entities are the applicable entity or entities, the functional entity or entities are specified explicitly.
 - 4.1.1 Balancing Authority**
 - 4.1.2 Distribution Provider** that owns one or more of the following Facilities, systems, and equipment for the protection or restoration of the BES:
 - 4.1.2.1** Each underfrequency Load shedding (UFLS) or undervoltage Load shedding (UVLS) system that:
 - 4.1.2.1.1** is part of a Load shedding program that is subject to one or more requirements in a NERC or Regional Reliability Standard; and
 - 4.1.2.1.2** performs automatic Load shedding under a common control system owned by the Responsible Entity, without human operator initiation, of 300 MW or more.
 - 4.1.2.2** Each Special Protection System or Remedial Action Scheme where the Special Protection System or Remedial Action Scheme is subject to one or more requirements in a NERC or Regional Reliability Standard.
 - 4.1.2.3** Each Protection System (excluding UFLS and UVLS) that applies to Transmission where the Protection System is subject to one or more requirements in a NERC or Regional Reliability Standard.
 - 4.1.2.4** Each Cranking Path and group of Elements meeting the initial switching requirements from a Blackstart Resource up to and including the first interconnection point of the starting station service of the next generation unit(s) to be started.
 - 4.1.3 Generator Operator**
 - 4.1.4 Generator Owner**
 - 4.1.5 Interchange Coordinator or Interchange Authority**
 - 4.1.6 Reliability Coordinator**

4.1.7 Transmission Operator

4.1.8 Transmission Owner

4.2. Facilities: For the purpose of the requirements contained herein, the following Facilities, systems, and equipment owned by each Responsible Entity in 4.1 above are those to which these requirements are applicable. For requirements in this standard where a specific type of Facilities, system, or equipment or subset of Facilities, systems, and equipment are applicable, these are specified explicitly.

4.2.1 Distribution Provider: One or more of the following Facilities, systems and equipment owned by the Distribution Provider for the protection or restoration of the BES:

4.2.1.1 Each UFLS or UVLS System that:

4.2.1.1.1 is part of a Load shedding program that is subject to one or more requirements in a NERC or Regional Reliability Standard; and

4.2.1.1.2 performs automatic Load shedding under a common control system owned by the Responsible Entity, without human operator initiation, of 300 MW or more.

4.2.1.2 Each Special Protection System or Remedial Action Scheme where the Special Protection System or Remedial Action Scheme is subject to one or more requirements in a NERC or Regional Reliability Standard.

4.2.1.3 Each Protection System (excluding UFLS and UVLS) that applies to Transmission where the Protection System is subject to one or more requirements in a NERC or Regional Reliability Standard.

4.2.1.4 Each Cranking Path and group of Elements meeting the initial switching requirements from a Blackstart Resource up to and including the first interconnection point of the starting station service of the next generation unit(s) to be started.

4.2.2 Responsible Entities listed in 4.1 other than Distribution Providers:

All BES Facilities.

4.2.3 Exemptions: The following are exempt from Standard CIP-009-6:

4.2.3.1 Cyber Assets at Facilities regulated by the Canadian Nuclear Safety Commission.

4.2.3.2 Cyber Assets associated with communication networks and data communication links between discrete Electronic Security Perimeters.

4.2.3.3 The systems, structures, and components that are regulated by the Nuclear Regulatory Commission under a cyber security plan pursuant to 10 C.F.R. Section 73.54.

4.2.3.4 For Distribution Providers, the systems and equipment that are not included in section 4.2.1 above.

4.2.3.5 Responsible Entities that identify that they have no BES Cyber Systems categorized as high impact or medium impact according to the CIP-002-5.1 identification and categorization processes.

5. Effective Dates*:

See Implementation Plan for CIP-009-6.

6. Background:

Standard CIP-009 exists as part of a suite of CIP Standards related to cyber security, which require the initial identification and categorization of BES Cyber Systems and require a minimum level of organizational, operational, and procedural controls to mitigate risk to BES Cyber Systems.

Most requirements open with, “*Each Responsible Entity shall implement one or more documented [processes, plan, etc.] that include the applicable items in [Table Reference].*” The referenced table requires the applicable items in the procedures for the requirement’s common subject matter.

The term *documented processes* refers to a set of required instructions specific to the Responsible Entity and to achieve a specific outcome. This term does not imply any particular naming or approval structure beyond what is stated in the requirements. An entity should include as much as it believes necessary in their documented processes, but they must address the applicable requirements in the table.

The terms *program* and *plan* are sometimes used in place of *documented processes* where it makes sense and is commonly understood. For example, documented processes describing a response are typically referred to as *plans* (i.e., incident response plans and recovery plans). Likewise, a security plan can describe an approach involving multiple procedures to address a broad subject matter.

Similarly, the term *program* may refer to the organization’s overall implementation of its policies, plans and procedures involving a subject matter. Examples in the standards include the personnel risk assessment program and the personnel training program. The full implementation of the CIP Cyber Security Standards could also be referred to as a program. However, the terms *program* and *plan* do not imply any additional requirements beyond what is stated in the standards.

Responsible Entities can implement common controls that meet requirements for multiple high and medium impact BES Cyber Systems. For example, a single training program could meet the requirements for training personnel across multiple BES Cyber Systems.

Measures for the initial requirement are simply the documented processes themselves. Measures in the table rows provide examples of evidence to show

documentation and implementation of applicable items in the documented processes. These measures serve to provide guidance to entities in acceptable records of compliance and should not be viewed as an all-inclusive list.

Throughout the standards, unless otherwise stated, bulleted items in the requirements and measures are items that are linked with an “or,” and numbered items are items that are linked with an “and.”

Many references in the Applicability section use a threshold of 300 MW for UFLS and UVLS. This particular threshold of 300 MW for UVLS and UFLS was provided in Version 1 of the CIP Cyber Security Standards. The threshold remains at 300 MW since it is specifically addressing UVLS and UFLS, which are last ditch efforts to save the Bulk Electric System. A review of UFLS tolerances defined within regional reliability standards for UFLS program requirements to date indicates that the historical value of 300 MW represents an adequate and reasonable threshold value for allowable UFLS operational tolerances.

“Applicable Systems” Columns in Tables:

Each table has an “Applicable Systems” column to further define the scope of systems to which a specific requirement row applies. The CSO706 SDT adapted this concept from the National Institute of Standards and Technology (“NIST”) Risk Management Framework as a way of applying requirements more appropriately based on impact and connectivity characteristics. The following conventions are used in the “Applicable Systems” column as described.

- **High Impact BES Cyber Systems** – Applies to BES Cyber Systems categorized as high impact according to the CIP-002-5.1 identification and categorization processes.
- **Medium Impact BES Cyber Systems** – Applies to BES Cyber Systems categorized as medium impact according to the CIP-002-5.1 identification and categorization processes.
- **Medium Impact BES Cyber Systems at Control Centers** – Only applies to BES Cyber Systems located at a Control Center and categorized as medium impact according to the CIP-002-5.1 identification and categorization processes.
- **Electronic Access Control or Monitoring Systems (EACMS)** – Applies to each Electronic Access Control or Monitoring System associated with a referenced high impact BES Cyber System or medium impact BES Cyber System. Examples include, but are not limited to firewalls, authentication servers, and log monitoring and alerting systems.
- **Physical Access Control Systems (PACS)** – Applies to each Physical Access Control System associated with a referenced high impact BES Cyber System or medium impact BES Cyber System with External Routable Connectivity.

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B. Requirements and Measures

- R1.** Each Responsible Entity shall have one or more documented recovery plan(s) that collectively include each of the applicable requirement parts in *CIP-009-6 Table R1 – Recovery Plan Specifications*. [*Violation Risk Factor: Medium*] [*Time Horizon: Long Term Planning*].
- M1.** Evidence must include the documented recovery plan(s) that collectively include the applicable requirement parts in *CIP-009-6 Table R1 – Recovery Plan Specifications*.

CIP-009-6 Table R1 – Recovery Plan Specifications			
Part	Applicable Systems	Requirements	Measures
1.1	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>Conditions for activation of the recovery plan(s).</p>	<p>An example of evidence may include, but is not limited to, one or more plans that include language identifying conditions for activation of the recovery plan(s).</p>

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CIP-009-6 Table R1 – Recovery Plan Specifications			
Part	Applicable Systems	Requirements	Measures
1.2	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	Roles and responsibilities of responders.	An example of evidence may include, but is not limited to, one or more recovery plans that include language identifying the roles and responsibilities of responders.
1.3	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	One or more processes for the backup and storage of information required to recover BES Cyber System functionality.	An example of evidence may include, but is not limited to, documentation of specific processes for the backup and storage of information required to recover BES Cyber System functionality.

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CIP-009-6 Table R1 – Recovery Plan Specifications			
Part	Applicable Systems	Requirements	Measures
1.4	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems at Control Centers and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>One or more processes to verify the successful completion of the backup processes in Part 1.3 and to address any backup failures.</p>	<p>An example of evidence may include, but is not limited to, logs, workflow or other documentation confirming that the backup process completed successfully and backup failures, if any, were addressed.</p>
1.5	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>One or more processes to preserve data, per Cyber Asset capability, for determining the cause of a Cyber Security Incident that triggers activation of the recovery plan(s). Data preservation should not impede or restrict recovery.</p>	<p>An example of evidence may include, but is not limited to, procedures to preserve data, such as preserving a corrupted drive or making a data mirror of the system before proceeding with recovery.</p>

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- R2.** Each Responsible Entity shall implement its documented recovery plan(s) to collectively include each of the applicable requirement parts in *CIP-009-6 Table R2 – Recovery Plan Implementation and Testing*. [Violation Risk Factor: Lower] [Time Horizon: Operations Planning and Real-time Operations.]
- M2.** Evidence must include, but is not limited to, documentation that collectively demonstrates implementation of each of the applicable requirement parts in *CIP-009-6 Table R2 – Recovery Plan Implementation and Testing*.

CIP-009-6 Table R2 – Recovery Plan Implementation and Testing			
Part	Applicable Systems	Requirements	Measures
2.1	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems at Control Centers and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>Test each of the recovery plans referenced in Requirement R1 at least once every 15 calendar months:</p> <ul style="list-style-type: none"> • By recovering from an actual incident; • With a paper drill or tabletop exercise; or • With an operational exercise. 	<p>An example of evidence may include, but is not limited to, dated evidence of a test (by recovering from an actual incident, with a paper drill or tabletop exercise, or with an operational exercise) of the recovery plan at least once every 15 calendar months. For the paper drill or full operational exercise, evidence may include meeting notices, minutes, or other records of exercise findings.</p>

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CIP-009-6 Table R2 – Recovery Plan Implementation and Testing			
Part	Applicable Systems	Requirements	Measures
2.2	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems at Control Centers and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>Test a representative sample of information used to recover BES Cyber System functionality at least once every 15 calendar months to ensure that the information is useable and is compatible with current configurations.</p> <p>An actual recovery that incorporates the information used to recover BES Cyber System functionality substitutes for this test.</p>	<p>An example of evidence may include, but is not limited to, operational logs or test results with criteria for testing the usability (e.g. sample tape load, browsing tape contents) and compatibility with current system configurations (e.g. manual or automated comparison checkpoints between backup media contents and current configuration).</p>
2.3	High Impact BES Cyber Systems	<p>Test each of the recovery plans referenced in Requirement R1 at least once every 36 calendar months through an operational exercise of the recovery plans in an environment representative of the production environment.</p> <p>An actual recovery response may substitute for an operational exercise.</p>	<p>Examples of evidence may include, but are not limited to, dated documentation of:</p> <ul style="list-style-type: none"> • An operational exercise at least once every 36 calendar months between exercises, that demonstrates recovery in a representative environment; or • An actual recovery response that occurred within the 36 calendar month timeframe that exercised the recovery plans.

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- R3.** Each Responsible Entity shall maintain each of its recovery plan(s) in accordance with each of the applicable requirement parts in *CIP-009-6 Table R3 – Recovery Plan Review, Update and Communication*. [*Violation Risk Factor: Lower*] [*Time Horizon: Operations Assessment*].
- M3.** Acceptable evidence includes, but is not limited to, each of the applicable requirement parts in *CIP-009-6 Table R3 – Recovery Plan Review, Update and Communication*.

CIP-009-6 Table R3 – Recovery Plan Review, Update and Communication			
Part	Applicable Systems	Requirements	Measures
3.1	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems at Control Centers and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>No later than 90 calendar days after completion of a recovery plan test or actual recovery:</p> <ol style="list-style-type: none"> 3.1.1. Document any lessons learned associated with a recovery plan test or actual recovery or document the absence of any lessons learned; 3.1.2. Update the recovery plan based on any documented lessons learned associated with the plan; and 3.1.3. Notify each person or group with a defined role in the recovery plan of the updates to the recovery plan based on any documented lessons learned. 	<p>An example of evidence may include, but is not limited to, all of the following:</p> <ol style="list-style-type: none"> 1. Dated documentation of identified deficiencies or lessons learned for each recovery plan test or actual incident recovery or dated documentation stating there were no lessons learned; 2. Dated and revised recovery plan showing any changes based on the lessons learned; and 3. Evidence of plan update distribution including, but not limited to: <ul style="list-style-type: none"> • Emails; • USPS or other mail service; • Electronic distribution system; or • Training sign-in sheets.

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CIP-009-6 Table R3 – Recovery Plan Review, Update and Communication			
Part	Applicable Systems	Requirements	Measures
3.2	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems at Control Centers and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>No later than 60 calendar days after a change to the roles or responsibilities, responders, or technology that the Responsible Entity determines would impact the ability to execute the recovery plan:</p> <ol style="list-style-type: none"> 3.2.1. Update the recovery plan; and 3.2.2. Notify each person or group with a defined role in the recovery plan of the updates. 	<p>An example of evidence may include, but is not limited to, all of the following:</p> <ol style="list-style-type: none"> 1. Dated and revised recovery plan with changes to the roles or responsibilities, responders, or technology; and 2. Evidence of plan update distribution including, but not limited to: <ul style="list-style-type: none"> • Emails; • USPS or other mail service; • Electronic distribution system; or • Training sign-in sheets.

C. Compliance

1. Compliance Monitoring Process:

1.1. Compliance Enforcement Authority:

The British Columbia Utilities Commission

1.2. Evidence Retention:

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the CEA may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

The Responsible Entity shall keep data or evidence to show compliance as identified below unless directed by its CEA to retain specific evidence for a longer period of time as part of an investigation:

- Each Responsible Entity shall retain evidence of each requirement in this standard for three calendar years.
- If a Responsible Entity is found non-compliant, it shall keep information related to the non-compliance until mitigation is complete and approved or for the time specified above, whichever is longer.
- The CEA shall keep the last audit records and all requested and submitted subsequent audit records.

1.3. Compliance Monitoring and Assessment Processes:

Compliance Audits

Self-Certifications

Spot Checking

Compliance Investigations

Self-Reporting

Complaints

1.4. Additional Compliance Information:

None

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2. Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels (CIP-009-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Long-term Planning	Medium	N/A	The Responsible Entity has developed recovery plan(s), but the plan(s) do not address one of the requirements included in Parts 1.2 through 1.5.	The Responsible Entity has developed recovery plan(s), but the plan(s) do not address two of the requirements included in Parts 1.2 through 1.5.	The Responsible Entity has not created recovery plan(s) for BES Cyber Systems. OR The Responsible Entity has created recovery plan(s) for BES Cyber Systems, but the plan(s) does not address the conditions for activation in Part 1.1. OR The Responsible Entity has created recovery plan(s) for BES Cyber Systems, but the plan(s) does not address three or more of the requirements in Parts 1.2 through 1.5.
R2	Operations Planning	Lower	The Responsible Entity has not tested the recovery plan(s)	The Responsible Entity has not tested the recovery plan(s)	The Responsible Entity has not tested the recovery plan(s)	The Responsible Entity has not tested the recovery plan(s)

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-009-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
	Real-time Operations		<p>according to R2 Part 2.1 within 15 calendar months, not exceeding 16 calendar months between tests of the plan. (2.1)</p> <p>OR</p> <p>The Responsible Entity has not tested a representative sample of the information used in the recovery of BES Cyber System functionality according to R2 Part 2.2 within 15 calendar months, not exceeding 16 calendar months between tests. (2.2)</p> <p>OR</p> <p>The Responsible Entity has not tested the recovery plan according to R2 Part 2.3 within 36</p>	<p>within 16 calendar months, not exceeding 17 calendar months between tests of the plan. (2.1)</p> <p>OR</p> <p>The Responsible Entity has not tested a representative sample of the information used in the recovery of BES Cyber System functionality according to R2 Part 2.2 within 16 calendar months, not exceeding 17 calendar months between tests. (2.2)</p> <p>OR</p> <p>The Responsible Entity has not tested the recovery plan according to R2 Part 2.3 within 37 calendar months,</p>	<p>according to R2 Part 2.1 within 17 calendar months, not exceeding 18 calendar months between tests of the plan. (2.1)</p> <p>OR</p> <p>The Responsible Entity has not tested a representative sample of the information used in the recovery of BES Cyber System functionality according to R2 Part 2.2 within 17 calendar months, not exceeding 18 calendar months between tests. (2.2)</p> <p>OR</p> <p>The Responsible Entity has not tested the recovery plan according to R2 Part 2.3 within 38</p>	<p>according to R2 Part 2.1 within 18 calendar months between tests of the plan. (2.1)</p> <p>OR</p> <p>The Responsible Entity has not tested a representative sample of the information used in the recovery of BES Cyber System functionality according to R2 Part 2.2 within 18 calendar months between tests. (2.2)</p> <p>OR</p> <p>The Responsible Entity has not tested the recovery plan(s) according to R2 Part 2.3 within 39 calendar months between tests of the plan. (2.3)</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-009-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			calendar months, not exceeding 37 calendar months between tests. (2.3)	not exceeding 38 calendar months between tests. (2.3)	calendar months, not exceeding 39 calendar months between tests. (2.3)	
R3	Operations Assessment	Lower	The Responsible Entity has not notified each person or group with a defined role in the recovery plan(s) of updates within 90 and less than 120 calendar days of the update being completed. (3.1.3)	The Responsible Entity has not updated the recovery plan(s) based on any documented lessons learned within 90 and less than 120 calendar days of each recovery plan test or actual recovery. (3.1.2) OR The Responsible Entity has not notified each person or group with a defined role in the recovery plan(s) of updates within 120 calendar days of the update being completed. (3.1.3) OR The Responsible	The Responsible Entity has neither documented lessons learned nor documented the absence of any lessons learned within 90 and less than 120 calendar days of each recovery plan test or actual recovery. (3.1.1) OR The Responsible Entity has not updated the recovery plan(s) based on any documented lessons learned within 120 calendar days of each recovery plan test or actual recovery. (3.1.2)	The Responsible Entity has neither documented lessons learned nor documented the absence of any lessons learned within 120 calendar days of each recovery plan test or actual recovery. (3.1.1)

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-009-6)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
				<p>Entity has not updated the recovery plan(s) or notified each person or group with a defined role within 60 and less than 90 calendar days of any of the following changes that the responsible entity determines would impact the ability to execute the plan: (3.2)</p> <ul style="list-style-type: none"> • Roles or responsibilities, or • Responders, or • Technology changes. 	<p>OR</p> <p>The Responsible Entity has not updated the recovery plan(s) or notified each person or group with a defined role within 90 calendar days of any of the following changes that the responsible entity determines would impact the ability to execute the plan: (3.2)</p> <ul style="list-style-type: none"> • Roles or responsibilities, or • Responders, or • Technology changes. 	

CIP-009-6 — Cyber Security — Recovery Plans for BES Cyber Systems

D. Regional Variances

None.

E. Interpretations

None.

F. Associated Documents

None.

Version History

Version	Date	Action	Change Tracking
1	1/16/06	R3.2 — Change “Control Center” to “control center.”	3/24/06
2	9/30/09	Modifications to clarify the requirements and to bring the compliance elements into conformance with the latest guidelines for developing compliance elements of standards. Removal of reasonable business judgment. Replaced the RRO with the RE as a responsible entity. Rewording of Effective Date. Changed compliance monitor to Compliance Enforcement Authority.	
3	12/16/09	Updated Version Number from -2 to -3 In Requirement 1.6, deleted the sentence pertaining to removing component or system from service in order to perform testing, in response to FERC order issued September 30, 2009.	
3	12/16/09	Approved by the NERC Board of Trustees.	
3	3/31/10	Approved by FERC.	
4	1/24/11	Approved by the NERC Board of Trustees.	

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Version	Date	Action	Change Tracking
5	11/26/12	Adopted by the NERC Board of Trustees.	Modified to coordinate with other CIP standards and to revise format to use RBS Template.
5	11/22/13	FERC Order issued approving CIP-009-5.	
6	11/13/14	Adopted by the NERC Board of Trustees.	Addressed FERC directives from Order No. 791
6	1/21/16	FERC Order issued approving CIP-009-6. Docket No. RM15-14-000	

Guidelines and Technical Basis

Section 4 – Scope of Applicability of the CIP Cyber Security Standards

Section “4. Applicability” of the standards provides important information for Responsible Entities to determine the scope of the applicability of the CIP Cyber Security Requirements.

Section “4.1. Functional Entities” is a list of NERC functional entities to which the standard applies. If the entity is registered as one or more of the functional entities listed in Section 4.1, then the NERC CIP Cyber Security Standards apply. Note that there is a qualification in Section 4.1 that restricts the applicability in the case of Distribution Providers to only those that own certain types of systems and equipment listed in 4.2.

Section “4.2. Facilities” defines the scope of the Facilities, systems, and equipment owned by the Responsible Entity, as qualified in Section 4.1, that is subject to the requirements of the standard. As specified in the exemption section 4.2.3.5, this standard does not apply to Responsible Entities that do not have High Impact or Medium Impact BES Cyber Systems under CIP-002-5.1’s categorization. In addition to the set of BES Facilities, Control Centers, and other systems and equipment, the list includes the set of systems and equipment owned by Distribution Providers. While the NERC Glossary term “Facilities” already includes the BES characteristic, the additional use of the term BES here is meant to reinforce the scope of applicability of these Facilities where it is used, especially in this applicability scoping section. This in effect sets the scope of Facilities, systems, and equipment that is subject to the standards.

Requirement R1:

The following guidelines are available to assist in addressing the required components of a recovery plan:

- NERC, Security Guideline for the Electricity Sector: Continuity of Business Processes and Operations Operational Functions, September 2011, online at <http://www.nerc.com/docs/cip/sgwg/Continuity%20of%20Business%20and%20Operational%20Functions%20FINAL%20102511.pdf>
- National Institute of Standards and Technology, Contingency Planning Guide for Federal Information Systems, Special Publication 800-34 revision 1, May 2010, online at http://csrc.nist.gov/publications/nistpubs/800-34-rev1/sp800-34-rev1_errata-Nov11-2010.pdf

The term recovery plan is used throughout this Reliability Standard to refer to a documented set of instructions and resources needed to recover reliability functions performed by BES Cyber Systems. The recovery plan may exist as part of a larger business continuity or disaster recovery plan, but the term does not imply any additional obligations associated with those disciplines outside of the Requirements.

Guidelines and Technical Basis

A documented recovery plan may not be necessary for each applicable BES Cyber System. For example, the short-term recovery plan for a BES Cyber System in a specific substation may be managed on a daily basis by advanced power system applications such as state estimation, contingency and remedial action, and outage scheduling. One recovery plan for BES Cyber Systems should suffice for several similar facilities such as those found in substations or power plants.

For Part 1.1, the conditions for activation of the recovery plan should consider viable threats to the BES Cyber System such as natural disasters, computing equipment failures, computing environment failures, and Cyber Security Incidents. A business impact analysis for the BES Cyber System may be useful in determining these conditions.

For Part 1.2, entities should identify the individuals required for responding to a recovery operation of the applicable BES Cyber System.

For Part 1.3, entities should consider the following types of information to recover BES Cyber System functionality:

1. Installation files and media;
2. Current backup tapes and any additional documented configuration settings;
3. Documented build or restoration procedures; and
4. Cross site replication storage.

For Part 1.4, the processes to verify the successful completion of backup processes should include checking for: (1) usability of backup media, (2) logs or inspection showing that information from current, production system could be read, and (3) logs or inspection showing that information was written to the backup media. Test restorations are not required for this Requirement Part. The following backup scenarios provide examples of effective processes to verify successful completion and detect any backup failures:

- Periodic (e.g. daily or weekly) backup process – Review generated logs or job status reports and set up notifications for backup failures.
- Non-periodic backup process– If a single backup is provided during the commissioning of the system, then only the initial and periodic (every 15 months) testing must be done. Additional testing should be done as necessary and can be a part of the configuration change management program.
- Data mirroring – Configure alerts on the failure of data transfer for an amount of time specified by the entity (e.g. 15 minutes) in which the information on the mirrored disk may no longer be useful for recovery.
- Manual configuration information – Inspect the information used for recovery prior to storing initially and periodically (every 15 months). Additional inspection should be done as necessary and can be a part of the configuration change management program.

The plan must also include processes to address backup failures. These processes should specify the response to failure notifications or other forms of identification.

Guidelines and Technical Basis

For Part 1.5, the recovery plan must include considerations for preservation of data to determine the cause of a Cyber Security Incident. Because it is not always possible to initially know if a Cyber Security Incident caused the recovery activation, the data preservation procedures should be followed until such point a Cyber Security Incident can be ruled out. CIP-008 addresses the retention of data associated with a Cyber Security Incident.

Requirement R2:

A Responsible Entity must exercise each BES Cyber System recovery plan every 15 months. However, this does not necessarily mean that the entity must test each plan individually. BES Cyber Systems that are numerous and distributed, such as those found at substations, may not require an individual recovery plan and the associated redundant facilities since reengineering and reconstruction may be the generic response to a severe event. Conversely, there is typically one control center per bulk transmission service area that requires a redundant or backup facility. Because of these differences, the recovery plans associated with control centers differ a great deal from those associated with power plants and substations.

A recovery plan test does not necessarily cover all aspects of a recovery plan and failure scenarios, but the test should be sufficient to ensure the plan is up to date and at least one restoration process of the applicable cyber systems is covered.

Entities may use an actual recovery as a substitute for exercising the plan every 15 months. Otherwise, entities must exercise the plan with a paper drill, tabletop exercise, or operational exercise. For more specific types of exercises, refer to the FEMA Homeland Security Exercise and Evaluation Program (HSEEP). It lists the following four types of discussion-based exercises: seminar, workshop, tabletop, and games. In particular, it defines that, "A tabletop exercise involves key personnel discussing simulated scenarios in an informal setting. [Table top exercises (TTX)] can be used to assess plans, policies, and procedures."

The HSEEP lists the following three types of operations-based exercises: Drill, functional exercise, and full-scale exercise. It defines that, "[A] full-scale exercise is a multi-agency, multi-jurisdictional, multi-discipline exercise involving functional (e.g., joint field office, Emergency operation centers, etc.) and 'boots on the ground' response (e.g., firefighters decontaminating mock victims)."

For Part 2.2, entities should refer to the backup and storage of information required to recover BES Cyber System functionality in Requirement Part 1.3. This provides additional assurance that the information will actually recover the BES Cyber System as necessary. For most complex computing equipment, a full test of the information is not feasible. Entities should determine the representative sample of information that provides assurance in the processes for Requirement Part 1.3. The test must include steps for ensuring the information is useable and current. For backup media, this can include testing a representative sample to make sure the information can be loaded, and checking the content to make sure the information reflects the current configuration of the applicable Cyber Assets.

Guidelines and Technical Basis

Requirement R3:

This requirement ensures entities maintain recovery plans. There are two requirement parts that trigger plan updates: (1) lessons learned and (2) organizational or technology changes.

The documentation of lessons learned is associated with each recovery activation, and it involves the activities as illustrated in Figure 1, below. The deadline to document lessons learned starts after the completion of the recovery operation in recognition that complex recovery activities can take a few days or weeks to complete. The process of conducting lessons learned can involve the recovery team discussing the incident to determine gaps or areas of improvement within the plan. It is possible to have a recovery activation without any documented lessons learned. In such cases, the entity must retain documentation of the absence of any lessons learned associated with the recovery activation.

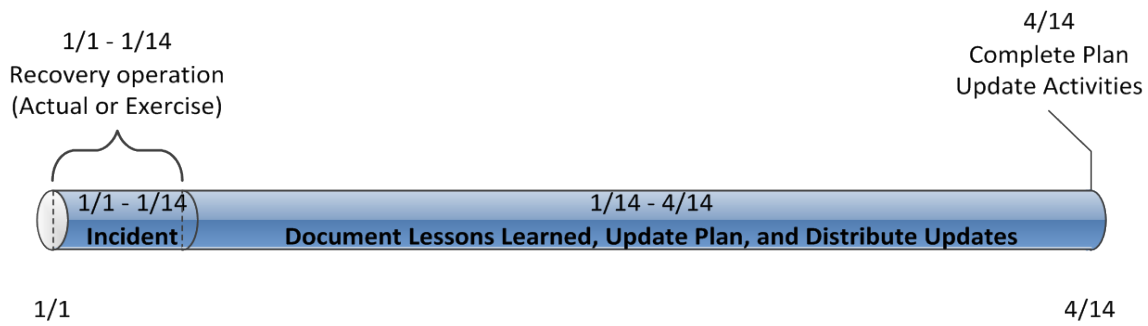


Figure 1: CIP-009-6 R3 Timeline

The activities necessary to complete the lessons learned include updating the plan and distributing those updates. Entities should consider meeting with all of the individuals involved in the recovery and documenting the lessons learned as soon after the recovery activation as possible. This allows more time for making effective updates to the plan, obtaining any necessary approvals, and distributing those updates to the recovery team.

The plan change requirement is associated with organization and technology changes referenced in the plan and involves the activities illustrated in Figure 2, below. Organizational changes include changes to the roles and responsibilities people have in the plan or changes to the response groups or individuals. This may include changes to the names or contact information listed in the plan. Technology changes affecting the plan may include referenced information sources, communication systems, or ticketing systems.

Guidelines and Technical Basis

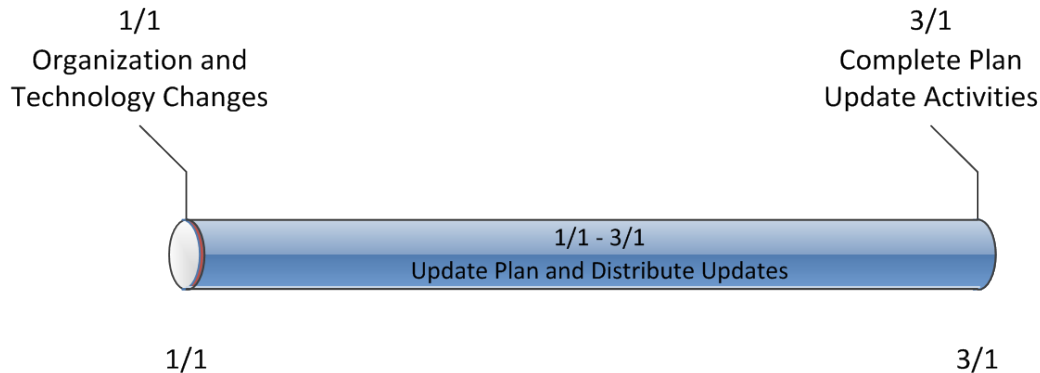


Figure 2: Timeline for Plan Changes in 3.2

When notifying individuals of response plan changes, entities should keep in mind that recovery plans may be considered BES Cyber System Information, and they should take the appropriate measures to prevent unauthorized disclosure of recovery plan information. For example, the recovery plan itself, or other sensitive information about the recovery plan, should be redacted from Email or other unencrypted transmission.

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for Requirement R1:

Preventative activities can lower the number of incidents, but not all incidents can be prevented. A preplanned recovery capability is, therefore, necessary for rapidly recovering from incidents, minimizing loss and destruction, mitigating the weaknesses that were exploited, and restoring computing services so that planned and consistent recovery action to restore BES Cyber System functionality occurs.

Rationale for Requirement R2:

The implementation of an effective recovery plan mitigates the risk to the reliable operation of the BES by reducing the time to recover from various hazards affecting BES Cyber Systems. This requirement ensures continued implementation of the response plans.

Requirement Part 2.2 provides further assurance in the information (e.g. backup tapes, mirrored hot-sites, etc.) necessary to recover BES Cyber Systems. A full test is not feasible in most instances due to the amount of recovery information, and the Responsible Entity must determine a sampling that provides assurance in the usability of the information.

Guidelines and Technical Basis

Rationale for Requirement R3:

To improve the effectiveness of BES Cyber System recovery plan(s) following a test, and to ensure the maintenance and distribution of the recovery plan(s). Responsible Entities achieve this by (i) performing a lessons learned review in 3.1 and (ii) revising the plan in 3.2 based on specific changes in the organization or technology that would impact plan execution. In both instances when the plan needs to change, the Responsible Entity updates and distributes the plan.

CIP-010-2 — Cyber Security — Configuration Change Management and Vulnerability Assessments

A. Introduction

1. **Title:** Cyber Security — Configuration Change Management and Vulnerability Assessments
2. **Number:** CIP-010-2
3. **Purpose:** To prevent and detect unauthorized changes to BES Cyber Systems by specifying configuration change management and vulnerability assessment requirements in support of protecting BES Cyber Systems from compromise that could lead to misoperation or instability in the Bulk Electric System (BES).
4. **Applicability:**
 - 4.1. **Functional Entities:** For the purpose of the requirements contained herein, the following list of functional entities will be collectively referred to as “Responsible Entities.” For requirements in this standard where a specific functional entity or subset of functional entities are the applicable entity or entities, the functional entity or entities are specified explicitly.
 - 4.1.1 **Balancing Authority**
 - 4.1.2 **Distribution Provider** that owns one or more of the following Facilities, systems, and equipment for the protection or restoration of the BES:
 - 4.1.2.1 Each underfrequency Load shedding (UFLS) or undervoltage Load shedding (UVLS) system that:
 - 4.1.2.1.1 is part of a Load shedding program that is subject to one or more requirements in a NERC or Regional Reliability Standard; and
 - 4.1.2.1.2 performs automatic Load shedding under a common control system owned by the Responsible Entity, without human operator initiation, of 300 MW or more.
 - 4.1.2.2 Each Special Protection System (SPS) or Remedial Action Scheme (RAS) where the SPS or RAS is subject to one or more requirements in a NERC or Regional Reliability Standard.
 - 4.1.2.3 Each Protection System (excluding UFLS and UVLS) that applies to Transmission where the Protection System is subject to one or more requirements in a NERC or Regional Reliability Standard.
 - 4.1.2.4 Each Cranking Path and group of Elements meeting the initial switching requirements from a Blackstart Resource up to and including the first interconnection point of the starting station service of the next generation unit(s) to be started.
 - 4.1.3 **Generator Operator**
 - 4.1.4 **Generator Owner**
 - 4.1.5 **Interchange Coordinator or Interchange Authority**

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4.1.6 Reliability Coordinator

4.1.7 Transmission Operator

4.1.8 Transmission Owner

4.2. Facilities: For the purpose of the requirements contained herein, the following Facilities, systems, and equipment owned by each Responsible Entity in 4.1 above are those to which these requirements are applicable. For requirements in this standard where a specific type of Facilities, system, or equipment or subset of Facilities, systems, and equipment are applicable, these are specified explicitly.

4.2.1 Distribution Provider: One or more of the following Facilities, systems and equipment owned by the Distribution Provider for the protection or restoration of the BES:

4.2.1.1 Each UFLS or UVLS System that:

4.2.1.1.1 is part of a Load shedding program that is subject to one or more requirements in a NERC or Regional Reliability Standard; and

4.2.1.1.2 performs automatic Load shedding under a common control system owned by the Responsible Entity, without human operator initiation, of 300 MW or more.

4.2.1.2 Each SPS or RAS where the SPS or RAS is subject to one or more requirements in a NERC or Regional Reliability Standard.

4.2.1.3 Each Protection System (excluding UFLS and UVLS) that applies to Transmission where the Protection System is subject to one or more requirements in a NERC or Regional Reliability Standard.

4.2.1.4 Each Cranking Path and group of Elements meeting the initial switching requirements from a Blackstart Resource up to and including the first interconnection point of the starting station service of the next generation unit(s) to be started.

4.2.2 Responsible Entities listed in 4.1 other than Distribution Providers:

All BES Facilities.

4.2.3 Exemptions: The following are exempt from Standard CIP-010-2:

4.2.3.1 Cyber Assets at Facilities regulated by the Canadian Nuclear Safety Commission.

4.2.3.2 Cyber Assets associated with communication networks and data communication links between discrete Electronic Security Perimeters.

4.2.3.3 The systems, structures, and components that are regulated by the Nuclear Regulatory Commission under a cyber security plan pursuant to 10 C.F.R. Section 73.54.

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4.2.3.4 For Distribution Providers, the systems and equipment that are not included in section 4.2.1 above.

4.2.3.5 Responsible Entities that identify that they have no BES Cyber Systems categorized as high impact or medium impact according to the CIP-002-5.1 identification and categorization processes.

5. Effective Dates*:

See Implementation Plan for CIP-010-2.

6. Background:

Standard CIP-010 exists as part of a suite of CIP Standards related to cyber security, which require the initial identification and categorization of BES Cyber Systems and require a minimum level of organizational, operational and procedural controls to mitigate risk to BES Cyber Systems.

Most requirements open with, “*Each Responsible Entity shall implement one or more documented [processes, plan, etc.] that include the applicable items in [Table Reference].*” The referenced table requires the applicable items in the procedures for the requirement’s common subject matter.

The term *documented processes* refers to a set of required instructions specific to the Responsible Entity and to achieve a specific outcome. This term does not imply any particular naming or approval structure beyond what is stated in the requirements. An entity should include as much as it believes necessary in its documented processes, but it must address the applicable requirements in the table.

The terms *program* and *plan* are sometimes used in place of *documented processes* where it makes sense and is commonly understood. For example, documented processes describing a response are typically referred to as *plans* (i.e., incident response plans and recovery plans). Likewise, a security plan can describe an approach involving multiple procedures to address a broad subject matter.

Similarly, the term *program* may refer to the organization’s overall implementation of its policies, plans, and procedures involving a subject matter. Examples in the standards include the personnel risk assessment program and the personnel training program. The full implementation of the CIP Cyber Security Standards could also be referred to as a program. However, the terms *program* and *plan* do not imply any additional requirements beyond what is stated in the standards.

Responsible Entities can implement common controls that meet requirements for multiple high and medium impact BES Cyber Systems. For example, a single training program could meet the requirements for training personnel across multiple BES Cyber Systems.

Measures for the initial requirement are simply the documented processes themselves. Measures in the table rows provide examples of evidence to show

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documentation and implementation of applicable items in the documented processes. These measures serve to provide guidance to entities in acceptable records of compliance and should not be viewed as an all-inclusive list.

Throughout the standards, unless otherwise stated, bulleted items in the requirements and measures are items that are linked with an “or,” and numbered items are items that are linked with an “and.”

Many references in the Applicability section use a threshold of 300 MW for UFLS and UVLS. This particular threshold of 300 MW for UVLS and UFLS was provided in Version 1 of the CIP Cyber Security Standards. The threshold remains at 300 MW since it is specifically addressing UVLS and UFLS, which are last ditch efforts to save the BES. A review of UFLS tolerances defined within regional reliability standards for UFLS program requirements to date indicates that the historical value of 300 MW represents an adequate and reasonable threshold value for allowable UFLS operational tolerances.

“Applicable Systems” Columns in Tables:

Each table has an “Applicable Systems” column to further define the scope of systems to which a specific requirement row applies. The CSO706 SDT adapted this concept from the National Institute of Standards and Technology (“NIST”) Risk Management Framework as a way of applying requirements more appropriately based on impact and connectivity characteristics. The following conventions are used in the applicability column as described.

- **High Impact BES Cyber Systems** – Applies to BES Cyber Systems categorized as high impact according to the CIP-002-5.1 identification and categorization processes.
- **Medium Impact BES Cyber Systems** – Applies to BES Cyber Systems categorized as medium impact according to the CIP-002-5.1 identification and categorization processes.
- **Electronic Access Control or Monitoring Systems (EACMS)** – Applies to each Electronic Access Control or Monitoring System associated with a referenced high impact BES Cyber System or medium impact BES Cyber System. Examples may include, but are not limited to, firewalls, authentication servers, and log monitoring and alerting systems.
- **Physical Access Control Systems (PACS)** – Applies to each Physical Access Control System associated with a referenced high impact BES Cyber System or medium impact BES Cyber System with External Routable Connectivity.
- **Protected Cyber Assets (PCA)** – Applies to each Protected Cyber Asset associated with a referenced high impact BES Cyber System or medium impact BES Cyber System.

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B. Requirements and Measures

- R1.** Each Responsible Entity shall implement one or more documented process(es) that collectively include each of the applicable requirement parts in *CIP-010-2 Table R1 – Configuration Change Management*. [Violation Risk Factor: Medium] [Time Horizon: Operations Planning].
- M1.** Evidence must include each of the applicable documented processes that collectively include each of the applicable requirement parts in *CIP-010-2 Table R1 – Configuration Change Management* and additional evidence to demonstrate implementation as described in the Measures column of the table.

CIP-010-2 Table R1 – Configuration Change Management			
Part	Applicable Systems	Requirements	Measures
1.1	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>Develop a baseline configuration, individually or by group, which shall include the following items:</p> <ol style="list-style-type: none"> 1.1.1. Operating system(s) (including version) or firmware where no independent operating system exists; 1.1.2. Any commercially available or open-source application software (including version) intentionally installed; 1.1.3. Any custom software installed; 1.1.4. Any logical network accessible ports; and 1.1.5. Any security patches applied. 	<p>Examples of evidence may include, but are not limited to:</p> <ul style="list-style-type: none"> • A spreadsheet identifying the required items of the baseline configuration for each Cyber Asset, individually or by group; or • A record in an asset management system that identifies the required items of the baseline configuration for each Cyber Asset, individually or by group.

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CIP-010-2 Table R1 – Configuration Change Management			
Part	Applicable Systems	Requirements	Measures
1.2	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>Authorize and document changes that deviate from the existing baseline configuration.</p>	<p>Examples of evidence may include, but are not limited to:</p> <ul style="list-style-type: none"> • A change request record and associated electronic authorization (performed by the individual or group with the authority to authorize the change) in a change management system for each change; or • Documentation that the change was performed in accordance with the requirement.

CIP-010-2 — Cyber Security — Configuration Change Management and Vulnerability Assessments

CIP-010-2 Table R1 – Configuration Change Management			
Part	Applicable Systems	Requirements	Measures
1.3	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>For a change that deviates from the existing baseline configuration, update the baseline configuration as necessary within 30 calendar days of completing the change.</p>	<p>An example of evidence may include, but is not limited to, updated baseline documentation with a date that is within 30 calendar days of the date of the completion of the change.</p>
1.4	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>For a change that deviates from the existing baseline configuration:</p> <ol style="list-style-type: none"> 1.4.1. Prior to the change, determine required cyber security controls in CIP-005 and CIP-007 that could be impacted by the change; 1.4.2. Following the change, verify that required cyber security controls determined in 1.4.1 are not adversely affected; and 1.4.3. Document the results of the verification. 	<p>An example of evidence may include, but is not limited to, a list of cyber security controls verified or tested along with the dated test results.</p>

CIP-010-2 — Cyber Security — Configuration Change Management and Vulnerability Assessments

CIP-010-2 Table R1 – Configuration Change Management			
Part	Applicable Systems	Requirements	Measures
1.5	High Impact BES Cyber Systems	<p>Where technically feasible, for each change that deviates from the existing baseline configuration:</p> <p>1.5.1. Prior to implementing any change in the production environment, test the changes in a test environment or test the changes in a production environment where the test is performed in a manner that minimizes adverse effects, that models the baseline configuration to ensure that required cyber security controls in CIP-005 and CIP-007 are not adversely affected; and</p> <p>1.5.2. Document the results of the testing and, if a test environment was used, the differences between the test environment and the production environment, including a description of the measures used to account for any differences in operation between the test and production environments.</p>	<p>An example of evidence may include, but is not limited to, a list of cyber security controls tested along with successful test results and a list of differences between the production and test environments with descriptions of how any differences were accounted for, including of the date of the test.</p>

CIP-010-2 — Cyber Security — Configuration Change Management and Vulnerability Assessments

- R2.** Each Responsible Entity shall implement one or more documented process(es) that collectively include each of the applicable requirement parts in *CIP-010-2 Table R2 – Configuration Monitoring*. [Violation Risk Factor: Medium] [Time Horizon: Operations Planning].
- M2.** Evidence must include each of the applicable documented processes that collectively include each of the applicable requirement parts in *CIP-010-2 Table R2 – Configuration Monitoring* and additional evidence to demonstrate implementation as described in the Measures column of the table.

CIP-010-2 Table R2 – Configuration Monitoring			
Part	Applicable Systems	Requirements	Measures
2.1	High Impact BES Cyber Systems and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PCA 	Monitor at least once every 35 calendar days for changes to the baseline configuration (as described in Requirement R1, Part 1.1). Document and investigate detected unauthorized changes.	An example of evidence may include, but is not limited to, logs from a system that is monitoring the configuration along with records of investigation for any unauthorized changes that were detected.

- R3.** Each Responsible Entity shall implement one or more documented process(es) that collectively include each of the applicable requirement parts in *CIP-010-2 Table R3– Vulnerability Assessments*. [Violation Risk Factor: Medium] [Time Horizon: Long-term Planning and Operations Planning]
- M3.** Evidence must include each of the applicable documented processes that collectively include each of the applicable requirement parts in *CIP-010-2 Table R3 – Vulnerability Assessments* and additional evidence to demonstrate implementation as described in the Measures column of the table.

CIP-010-2 — Cyber Security — Configuration Change Management and Vulnerability Assessments

CIP-010-2 Table R3 – Vulnerability Assessments			
Part	Applicable Systems	Requirements	Measures
3.1	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>At least once every 15 calendar months, conduct a paper or active vulnerability assessment.</p>	<p>Examples of evidence may include, but are not limited to:</p> <ul style="list-style-type: none"> • A document listing the date of the assessment (performed at least once every 15 calendar months), the controls assessed for each BES Cyber System along with the method of assessment; or • A document listing the date of the assessment and the output of any tools used to perform the assessment.

CIP-010-2 — Cyber Security — Configuration Change Management and Vulnerability Assessments

CIP-010-2 Table R3 – Vulnerability Assessments			
Part	Applicable Systems	Requirements	Measures
3.2	High Impact BES Cyber Systems	<p>Where technically feasible, at least once every 36 calendar months:</p> <p>3.2.1 Perform an active vulnerability assessment in a test environment, or perform an active vulnerability assessment in a production environment where the test is performed in a manner that minimizes adverse effects, that models the baseline configuration of the BES Cyber System in a production environment; and</p> <p>3.2.2 Document the results of the testing and, if a test environment was used, the differences between the test environment and the production environment, including a description of the measures used to account for any differences in operation between the test and production environments.</p>	<p>An example of evidence may include, but is not limited to, a document listing the date of the assessment (performed at least once every 36 calendar months), the output of the tools used to perform the assessment, and a list of differences between the production and test environments with descriptions of how any differences were accounted for in conducting the assessment.</p>

CIP-010-2 — Cyber Security — Configuration Change Management and Vulnerability Assessments

CIP-010-2 Table R3 – Vulnerability Assessments			
Part	Applicable Systems	Requirements	Measures
3.3	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PCA 	<p>Prior to adding a new applicable Cyber Asset to a production environment, perform an active vulnerability assessment of the new Cyber Asset, except for CIP Exceptional Circumstances and like replacements of the same type of Cyber Asset with a baseline configuration that models an existing baseline configuration of the previous or other existing Cyber Asset.</p>	<p>An example of evidence may include, but is not limited to, a document listing the date of the assessment (performed prior to the commissioning of the new Cyber Asset) and the output of any tools used to perform the assessment.</p>
3.4	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>Document the results of the assessments conducted according to Parts 3.1, 3.2, and 3.3 and the action plan to remediate or mitigate vulnerabilities identified in the assessments including the planned date of completing the action plan and the execution status of any remediation or mitigation action items.</p>	<p>An example of evidence may include, but is not limited to, a document listing the results or the review or assessment, a list of action items, documented proposed dates of completion for the action plan, and records of the status of the action items (such as minutes of a status meeting, updates in a work order system, or a spreadsheet tracking the action items).</p>

CIP-010-2 — Cyber Security — Configuration Change Management and Vulnerability Assessments

- R4.** Each Responsible Entity, for its high impact and medium impact BES Cyber Systems and associated Protected Cyber Assets, shall implement, except under CIP Exceptional Circumstances, one or more documented plan(s) for Transient Cyber Assets and Removable Media that include the sections in Attachment 1. *[Violation Risk Factor: Medium] [Time Horizon: Long-term Planning and Operations Planning]*
- M4.** Evidence shall include each of the documented plan(s) for Transient Cyber Assets and Removable Media that collectively include each of the applicable sections in Attachment 1 and additional evidence to demonstrate implementation of plan(s) for Transient Cyber Assets and Removable Media. Additional examples of evidence per section are located in Attachment 2. If a Responsible Entity does not use Transient Cyber Asset(s) or Removable Media, examples of evidence include, but are not limited to, a statement, policy, or other document that states the Responsible Entity does not use Transient Cyber Asset(s) or Removable Media.

C. Compliance

1. Compliance Monitoring Process:

1.1. Compliance Enforcement Authority:

The British Columbia Utilities Commission

1.2. Evidence Retention:

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the CEA may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

The Responsible Entity shall keep data or evidence to show compliance as identified below unless directed by its CEA to retain specific evidence for a longer period of time as part of an investigation:

- Each Responsible Entity shall retain evidence of each requirement in this standard for three calendar years.
- If a Responsible Entity is found non-compliant, it shall keep information related to the non-compliance until mitigation is complete and approved or for the time specified above, whichever is longer.
- The CEA shall keep the last audit records and all requested and submitted subsequent audit records.

1.3. Compliance Monitoring and Assessment Processes:

Compliance Audits

Self-Certifications

Spot Checking

Compliance Violation Investigations

Self-Reporting

Complaints

1.4. Additional Compliance Information:

None

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2. Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels (CIP-010-2)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Operations Planning	Medium	The Responsible Entity has documented and implemented a configuration change management process(es) that includes only four of the required baseline items listed in 1.1.1 through 1.1.5. (1.1)	The Responsible Entity has documented and implemented a configuration change management process(es) that includes only three of the required baseline items listed in 1.1.1 through 1.1.5. (1.1)	The Responsible Entity has documented and implemented a configuration change management process(es) that includes only two of the required baseline items listed in 1.1.1 through 1.1.5. (1.1)	The Responsible Entity has not documented or implemented any configuration change management process(es). (R1) OR The Responsible Entity has documented and implemented a configuration change management process(es) that includes only one of the required baseline items listed in 1.1.1 through 1.1.5. (1.1) OR The Responsible Entity does not have a process(es) that

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-010-2)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
						<p>requires authorization and documentation of changes that deviate from the existing baseline configuration. (1.2)</p> <p>OR</p> <p>The Responsible Entity does not have a process(es) to update baseline configurations within 30 calendar days of completing a change(s) that deviates from the existing baseline configuration.(1.3)</p> <p>OR</p> <p>The Responsible Entity does not have a process(es) to determine required security controls in CIP-005 and CIP-007</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-010-2)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
						<p>that could be impacted by a change(s) that deviates from the existing baseline configuration. (1.4.1)</p> <p>OR</p> <p>The Responsible Entity has a process(es) to determine required security controls in CIP-005 and CIP-007 that could be impacted by a change(s) that deviates from the existing baseline configuration but did not verify and document that the required controls were not adversely affected following the change. (1.4.2 & 1.4.3)</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-010-2)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
						<p>OR</p> <p>The Responsible Entity does not have a process for testing changes in an environment that models the baseline configuration prior to implementing a change that deviates from baseline configuration. (1.5.1)</p> <p>OR</p> <p>The Responsible Entity does not have a process to document the test results and, if using a test environment, document the differences between the test and production environments. (1.5.2)</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-010-2)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R2	Operations Planning	Medium	N/A	N/A	N/A	The Responsible Entity has not documented or implemented a process(es) to monitor for, investigate, and document detected unauthorized changes to the baseline at least once every 35 calendar days. (2.1)
R3	Long-term Planning and Operations Planning	Medium	The Responsible Entity has implemented one or more documented vulnerability assessment processes for each of its applicable BES Cyber Systems, but has performed a vulnerability assessment more than 15 months, but less than 18 months,	The Responsible Entity has implemented one or more documented vulnerability assessment processes for each of its applicable BES Cyber Systems, but has performed a vulnerability assessment more than 18 months, but less than 21, months	The Responsible Entity has implemented one or more documented vulnerability assessment processes for each of its applicable BES Cyber Systems, but has performed a vulnerability assessment more than 21 months, but less than 24 months,	The Responsible Entity has not implemented any vulnerability assessment processes for one of its applicable BES Cyber Systems. (R3) OR The Responsible Entity has implemented one or more documented

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-010-2)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			<p>since the last assessment on one of its applicable BES Cyber Systems. (3.1)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more documented active vulnerability assessment processes for Applicable Systems, but has performed an active vulnerability assessment more than 36 months, but less than 39 months, since the last active assessment on one of its applicable BES Cyber Systems. (3.2)</p>	<p>since the last assessment on one of its applicable BES Cyber Systems. (3.1)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more documented active vulnerability assessment processes for Applicable Systems, but has performed an active vulnerability assessment more than 39 months, but less than 42 months, since the last active assessment on one of its applicable BES Cyber Systems. (3.2)</p>	<p>since the last assessment on one of its applicable BES Cyber Systems. (3.1)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more documented active vulnerability assessment processes for Applicable Systems, but has performed an active vulnerability assessment more than 42 months, but less than 45 months, since the last active assessment on one of its applicable BES Cyber Systems. (3.2)</p>	<p>vulnerability assessment processes for each of its applicable BES Cyber Systems, but has performed a vulnerability assessment more than 24 months since the last assessment on one of its applicable BES Cyber Systems. (3.1)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more documented active vulnerability assessment processes for Applicable Systems, but has performed an active vulnerability assessment more than 45 months since the last active</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-010-2)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
						<p>assessment on one of its applicable BES Cyber Systems.(3.2)</p> <p>OR</p> <p>The Responsible Entity has implemented and documented one or more vulnerability assessment processes for each of its applicable BES Cyber Systems, but did not perform the active vulnerability assessment in a manner that models an existing baseline configuration of its applicable BES Cyber Systems. (3.3)</p> <p>OR</p> <p>The Responsible Entity has implemented one or more documented</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-010-2)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
						vulnerability assessment processes for each of its applicable BES Cyber Systems, but has not documented the results of the vulnerability assessments, the action plans to remediate or mitigate vulnerabilities identified in the assessments, the planned date of completion of the action plan, and the execution status of the mitigation plans. (3.4)
R4	Long-term Planning and Operations Planning	Medium	The Responsible Entity documented its plan(s) for Transient Cyber Assets and Removable Media, but failed to	The Responsible Entity documented its plan(s) for Transient Cyber Assets and Removable Media, but failed to	The Responsible Entity documented its plan(s) for Transient Cyber Assets and Removable Media, but failed to	The Responsible Entity failed to document or implement one or more plan(s) for Transient Cyber Assets and

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-010-2)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			<p>manage its Transient Cyber Asset(s) according to CIP-010-2, Requirement R4, Attachment 1, Section 1.1. (R4)</p> <p>OR</p> <p>The Responsible Entity documented its plan(s) for Transient Cyber Assets and Removable Media, but failed to document the Removable Media sections according to CIP-010-2, Requirement R4, Attachment 1, Section 3. (R4)</p> <p>OR</p> <p>The Responsible Entity documented its plan(s) for</p>	<p>implement the Removable Media sections according to CIP-010-2, Requirement R4, Attachment 1, Section 3. (R4)</p> <p>OR</p> <p>The Responsible Entity documented its plan(s) for Transient Cyber Assets and Removable Media plan, but failed to document mitigation of software vulnerabilities, mitigation for the introduction of malicious code, or mitigation of the risk of unauthorized use for Transient Cyber Assets managed by the Responsible Entity according to</p>	<p>authorize its Transient Cyber Asset(s) according to CIP-010-2, Requirement R4, Attachment 1, Section 1.2. (R4)</p> <p>OR</p> <p>The Responsible Entity documented its plan(s) for Transient Cyber Assets and Removable Media, but failed to implement mitigation of software vulnerabilities, mitigation for the introduction of malicious code, or mitigation of the risk of unauthorized use for Transient Cyber Assets managed by the Responsible</p>	<p>Removable Media according to CIP-010-2, Requirement R4. (R4)</p>

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-010-2)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			<p>Transient Cyber Assets and Removable Media, but failed to document authorization for Transient Cyber Assets managed by the Responsible Entity according to CIP-010-2, Requirement R4, Attachment 1, Section 1.2. (R4)</p>	<p>CIP-010-2, Requirement R4, Attachment 1, Sections 1.3, 1.4, and 1.5. (R4)</p> <p>OR</p> <p>The Responsible Entity documented its plan(s) for Transient Cyber Assets and Removable Media, but failed to document mitigation of software vulnerabilities or mitigation for the introduction of malicious code for Transient Cyber Assets managed by a party other than the Responsible Entity according to CIP-010-2, Requirement R4, Attachment 1, Sections 2.1, 2.2, and</p>	<p>Entity according to CIP-010-2, Requirement R4, Attachment 1, Sections 1.3, 1.4, and 1.5. (R4)</p> <p>OR</p> <p>The Responsible Entity documented its plan(s) for Transient Cyber Assets and Removable Media, but failed to implement mitigation of software vulnerabilities or mitigation for the introduction of malicious code for Transient Cyber Assets managed by a party other than the Responsible Entity according to CIP-010-2, Requirement</p>	

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R #	Time Horizon	VRF	Violation Severity Levels (CIP-010-2)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
				2.3. (R4)	R4, Attachment 1, Sections 2.1, 2.2, and 2.3. (R4)	

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D. Regional Variances

None.

E. Interpretations

None.

F. Associated Documents

Guideline and Technical Basis (attached).

Version History

Version	Date	Action	Change Tracking
1	11/26/12	Adopted by the NERC Board of Trustees.	Developed to define the configuration change management and vulnerability assessment requirements in coordination with other CIP standards and to address the balance of the FERC directives in its Order 706.
1	11/22/13	FERC Order issued approving CIP-010-1. (Order becomes effective on 2/3/14.)	
2	11/13/14	Adopted by the NERC Board of Trustees.	Addressed two FERC directives from Order No. 791 related to identify, assess, and correct language and communication networks.
2	2/12/15	Adopted by the NERC Board of Trustees.	Replaces the version adopted by the Board on 11/13/2014. Revised version addresses remaining directives from Order No. 791 related to transient devices and low impact BES Cyber Systems.
2	1/21/16	FERC Order issued approving CIP-010-2. Docket No. RM15-14-000	

CIP-010-2 - Attachment 1

Required Sections for Plans for Transient Cyber Assets and Removable Media

Responsible Entities shall include each of the sections provided below in their plan(s) for Transient Cyber Assets and Removable Media as required under Requirement R4.

Section 1. Transient Cyber Asset(s) Managed by the Responsible Entity.

- 1.1.** Transient Cyber Asset Management: Responsible Entities shall manage Transient Cyber Asset(s), individually or by group: (1) in an ongoing manner to ensure compliance with applicable requirements at all times, (2) in an on-demand manner applying the applicable requirements before connection to a BES Cyber System, or (3) a combination of both (1) and (2) above.
- 1.2.** Transient Cyber Asset Authorization: For each individual or group of Transient Cyber Asset(s), each Responsible Entity shall authorize:
 - 1.2.1.** Users, either individually or by group or role;
 - 1.2.2.** Locations, either individually or by group; and
 - 1.2.3.** Uses, which shall be limited to what is necessary to perform business functions.
- 1.3.** Software Vulnerability Mitigation: Use one or a combination of the following methods to achieve the objective of mitigating the risk of vulnerabilities posed by unpatched software on the Transient Cyber Asset (per Transient Cyber Asset capability):
 - Security patching, including manual or managed updates;
 - Live operating system and software executable only from read-only media;
 - System hardening; or
 - Other method(s) to mitigate software vulnerabilities.
- 1.4.** Introduction of Malicious Code Mitigation: Use one or a combination of the following methods to achieve the objective of mitigating the introduction of malicious code (per Transient Cyber Asset capability):
 - Antivirus software, including manual or managed updates of signatures or patterns;
 - Application whitelisting; or
 - Other method(s) to mitigate the introduction of malicious code.
- 1.5.** Unauthorized Use Mitigation: Use one or a combination of the following methods to achieve the objective of mitigating the risk of unauthorized use of Transient Cyber Asset(s):

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- Restrict physical access;
- Full-disk encryption with authentication;
- Multi-factor authentication; or
- Other method(s) to mitigate the risk of unauthorized use.

Section 2. Transient Cyber Asset(s) Managed by a Party Other than the Responsible Entity.

2.1 Software Vulnerabilities Mitigation: Use one or a combination of the following methods to achieve the objective of mitigating the risk of vulnerabilities posed by unpatched software on the Transient Cyber Asset (per Transient Cyber Asset capability):

- Review of installed security patch(es);
- Review of security patching process used by the party;
- Review of other vulnerability mitigation performed by the party; or
- Other method(s) to mitigate software vulnerabilities.

2.2 Introduction of malicious code mitigation: Use one or a combination of the following methods to achieve the objective of mitigating malicious code (per Transient Cyber Asset capability):

- Review of antivirus update level;
- Review of antivirus update process used by the party;
- Review of application whitelisting used by the party;
- Review use of live operating system and software executable only from read-only media;
- Review of system hardening used by the party; or
- Other method(s) to mitigate malicious code.

2.3 For any method used to mitigate software vulnerabilities or malicious code as specified in 2.1 and 2.2, Responsible Entities shall determine whether any additional mitigation actions are necessary and implement such actions prior to connecting the Transient Cyber Asset.

Section 3. Removable Media

3.1. Removable Media Authorization: For each individual or group of Removable Media, each Responsible Entity shall authorize:

- 3.1.1.** Users, either individually or by group or role; and
- 3.1.2.** Locations, either individually or by group.

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- 3.2.** Malicious Code Mitigation: To achieve the objective of mitigating the threat of introducing malicious code to high impact or medium impact BES Cyber Systems and their associated Protected Cyber Assets, each Responsible Entity shall:
- 3.2.1.** Use method(s) to detect malicious code on Removable Media using a Cyber Asset other than a BES Cyber System or Protected Cyber Assets; and
 - 3.2.2.** Mitigate the threat of detected malicious code on Removable Media prior to connecting the Removable Media to a high impact or medium impact BES Cyber System or associated Protected Cyber Assets.

CIP-010-2 - Attachment 2

Examples of Evidence for Plans for Transient Cyber Assets and Removable Media

- Section 1.1: Examples of evidence for Section 1.1 may include, but are not limited to, the method(s) of management for the Transient Cyber Asset(s). This can be included as part of the Transient Cyber Asset plan(s), part of the documentation related to authorization of Transient Cyber Asset(s) managed by the Responsible Entity or part of a security policy.
- Section 1.2: Examples of evidence for Section 1.2 may include, but are not limited to, documentation from asset management systems, human resource management systems, or forms or spreadsheets that show authorization of Transient Cyber Asset(s) managed by the Responsible Entity. Alternatively, this can be documented in the overarching plan document.
- Section 1.3: Examples of evidence for Section 1.3 may include, but are not limited to, documentation of the method(s) used to mitigate software vulnerabilities posed by unpatched software such as security patch management implementation, the use of live operating systems from read-only media, system hardening practices or other method(s) to mitigate the software vulnerability posed by unpatched software. Evidence can be from change management systems, automated patch management solutions, procedures or processes associated with using live operating systems, or procedures or processes associated with system hardening practices. If a Transient Cyber Asset does not have the capability to use method(s) that mitigate the risk from unpatched software, evidence may include documentation by the vendor or Responsible Entity that identifies that the Transient Cyber Asset does not have the capability.
- Section 1.4: Examples of evidence for Section 1.4 may include, but are not limited to, documentation of the method(s) used to mitigate the introduction of malicious code such as antivirus software and processes for managing signature or pattern updates, application whitelisting practices, processes to restrict communication, or other method(s) to mitigate the introduction of malicious code. If a Transient Cyber Asset does not have the capability to use method(s) that mitigate the introduction of malicious code, evidence may include documentation by the vendor or Responsible Entity that identifies that the Transient Cyber Asset does not have the capability.
- Section 1.5: Examples of evidence for Section 1.5 may include, but are not limited to, documentation through policies or procedures of the method(s) to restrict physical access; method(s) of the full-disk encryption solution along with the authentication protocol; method(s) of the multi-factor authentication solution; or documentation of other method(s) to mitigate the risk of unauthorized use.

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Section 2.1: Examples of evidence for Section 2.1 may include, but are not limited to, documentation from change management systems, electronic mail or procedures that document a review of installed security patch(es); memoranda, electronic mail, policies or contracts from parties other than the Responsible Entity that identify the security patching process or vulnerability mitigation performed by the party other than the Responsible Entity; evidence from change management systems, electronic mail, system documentation or contracts that identifies acceptance by the Responsible Entity that the practices of the party other than the Responsible Entity are acceptable; or documentation of other method(s) to mitigate software vulnerabilities for Transient Cyber Asset(s) managed by a party other than the Responsible Entity. If a Transient Cyber Asset does not have the capability to use method(s) that mitigate the risk from unpatched software, evidence may include documentation by the Responsible Entity or the party other than the Responsible Entity that identifies that the Transient Cyber Asset does not have the capability.

Section 2.2: Examples of evidence for Section 2.2 may include, but are not limited to, documentation from change management systems, electronic mail or procedures that document a review of the installed antivirus update level; memoranda, electronic mail, system documentation, policies or contracts from the party other than the Responsible Entity that identify the antivirus update process, the use of application whitelisting, use of live of operating systems or system hardening performed by the party other than the Responsible Entity; evidence from change management systems, electronic mail or contracts that identifies the Responsible Entity's acceptance that the practices of the party other than the Responsible Entity are acceptable; or documentation of other method(s) to mitigate malicious code for Transient Cyber Asset(s) managed by a party other than the Responsible Entity. If a Transient Cyber Asset does not have the capability to use method(s) that mitigate the introduction of malicious code, evidence may include documentation by the Responsible Entity or the party other than the Responsible Entity that identifies that the Transient Cyber Asset does not have the capability.

Section 2.3: Examples of evidence for Section 2.3 may include, but are not limited to, documentation from change management systems, electronic mail, or contracts that identifies a review to determine whether additional mitigations are necessary and that they have been implemented prior to connecting the Transient Cyber Asset managed by a party other than the Responsible Entity.

Section 3.1: Examples of evidence for Section 3.1 may include, but are not limited to, documentation from asset management systems, human resource management systems, forms or spreadsheets that shows authorization of Removable Media. The documentation must identify Removable Media, individually or by group of Removable Media, along with the authorized users,

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either individually or by group or role, and the authorized locations, either individually or by group.

Section 3.2: Examples of evidence for Section 3.2 may include, but are not limited to, documented process(es) of the method(s) used to mitigate malicious code such as results of scan settings for Removable Media, or implementation of on-demand scanning. Documented process(es) for the method(s) used for mitigating the threat of detected malicious code on Removable Media, such as logs from the method(s) used to detect malicious code that show the results of scanning and that show mitigation of detected malicious code on Removable Media or documented confirmation by the entity that the Removable Media was deemed to be free of malicious code.

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Section 4 – Scope of Applicability of the CIP Cyber Security Standards

Section “4. Applicability” of the standards provides important information for Responsible Entities to determine the scope of the applicability of the CIP Cyber Security Requirements.

Section “4.1. Functional Entities” is a list of NERC functional entities to which the standard applies. If the entity is registered as one or more of the functional entities listed in Section 4.1, then the NERC CIP Cyber Security Standards apply. Note that there is a qualification in Section 4.1 that restricts the applicability in the case of Distribution Providers to only those that own certain types of systems and equipment listed in 4.2.

Section “4.2. Facilities” defines the scope of the Facilities, systems, and equipment owned by the Responsible Entity, as qualified in Section 4.1, that is subject to the requirements of the standard. As specified in the exemption section 4.2.3.5, this standard does not apply to Responsible Entities that do not have High Impact or Medium Impact BES Cyber Systems under CIP-002-5.1’s categorization. In addition to the set of BES Facilities, Control Centers, and other systems and equipment, the list includes the set of systems and equipment owned by Distribution Providers. While the NERC Glossary term “Facilities” already includes the BES characteristic, the additional use of the term BES here is meant to reinforce the scope of applicability of these Facilities where it is used, especially in this applicability scoping section. This in effect sets the scope of Facilities, systems, and equipment that is subject to the standards.

Requirement R1:

Baseline Configuration

The concept of establishing a Cyber Asset’s baseline configuration is meant to provide clarity on requirement language found in previous CIP standard versions. Modification of any item within an applicable Cyber Asset’s baseline configuration provides the triggering mechanism for when entities must apply change management processes.

Baseline configurations in CIP-010 consist of five different items: Operating system/firmware, commercially available software or open-source application software, custom software, logical network accessible port identification, and security patches. Operating system information identifies the software and version that is in use on the Cyber Asset. In cases where an independent operating system does not exist (such as for a protective relay), then firmware information should be identified. Commercially available or open-source application software identifies applications that were intentionally installed on the cyber asset. The use of the term “intentional” was meant to ensure that only software applications that were determined to be necessary for Cyber Asset use should be included in the baseline configuration. The SDT does not intend for notepad, calculator, DLL, device drivers, or other applications included in an operating system package as commercially available or open-source application software to be included. Custom software installed may include scripts developed for local entity functions or other custom software developed for a specific task or function for the entity’s use. If

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additional software was intentionally installed and is not commercially available or open-source, then this software could be considered custom software. If a specific device needs to communicate with another device outside the network, communications need to be limited to only the devices that need to communicate per the requirement in CIP-007-6. Those ports which are accessible need to be included in the baseline. Security patches applied would include all historical and current patches that have been applied on the cyber asset. While CIP-007-6 Requirement R2, Part 2.1 requires entities to track, evaluate, and install security patches, CIP-010 Requirement R1, Part 1.1.5 requires entities to list all applied historical and current patches.

Further guidance can be understood with the following example that details the baseline configuration for a serial-only microprocessor relay:

Asset #051028 at Substation Alpha

- R1.1.1 – Firmware: [MANUFACTURER]-[MODEL]-XYZ-1234567890-ABC
- R1.1.2 – Not Applicable
- R1.1.3 – Not Applicable
- R1.1.4 – Not Applicable
- R1.1.5 – Patch 12345, Patch 67890, Patch 34567, Patch 437823

Also, for a typical IT system, the baseline configuration could reference an IT standard that includes configuration details. An entity would be expected to provide that IT standard as part of their compliance evidence.

Cyber Security Controls

The use of cyber security controls refers specifically to controls referenced and applied according to CIP-005 and CIP-007. The concept presented in the relevant requirement sub-parts in CIP-010 R1 is that an entity is to identify/verify controls from CIP-005 and CIP-007 that could be impacted for a change that deviates from the existing baseline configuration. The SDT does not intend for Responsible Entities to identify/verify all controls located within CIP-005 and CIP-007 for each change. The Responsible Entity is only to identify/verify those control(s) that could be affected by the baseline configuration change. For example, changes that affect logical network ports would only involve CIP-007 R1 (Ports and Services), while changes that affect security patches would only involve CIP-007 R2 (Security Patch Management). The SDT chose not to identify the specific requirements from CIP-005 and CIP-007 in CIP-010 language as the intent of the related requirements is to be able to identify/verify any of the controls in those standards that are affected as a result of a change to the baseline configuration. The SDT believes it possible that all requirements from CIP-005 and CIP-007 may be identified for a

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major change to the baseline configuration, and therefore, CIP-005 and CIP-007 was cited at the standard-level versus the requirement-level.

Test Environment

The Control Center test environment (or production environment where the test is performed in a manner that minimizes adverse effects) should model the baseline configuration, but may have a different set of components. For instance, an entity may have a BES Cyber System that runs a database on one component and a web server on another component. The test environment may have the same operating system, security patches, network accessible ports, and software, but have both the database and web server running on a single component instead of multiple components.

Additionally, the Responsible Entity should note that wherever a test environment (or production environment where the test is performed in a manner that minimizes adverse effects) is mentioned, the requirement is to “model” the baseline configuration and not duplicate it exactly. This language was chosen deliberately in order to allow for individual elements of a BES Cyber System at a Control Center to be modeled that may not otherwise be able to be replicated or duplicated exactly; such as, but not limited to, a legacy map-board controller or the numerous data communication links from the field or to other Control Centers (such as by ICCP).

Requirement R2:

The SDT’s intent of R2 is to require automated monitoring of the BES Cyber System. However, the SDT understands that there may be some Cyber Assets where automated monitoring may not be possible (such as a GPS time clock). For that reason, automated technical monitoring was not explicitly required, and a Responsible Entity may choose to accomplish this requirement through manual procedural controls.

Requirement R3:

The Responsible Entity should note that the requirement provides a distinction between paper and active vulnerability assessments. The justification for this distinction is well-documented in FERC Order No. 706 and its associated Notice of Proposed Rulemaking. In developing their vulnerability assessment processes, Responsible Entities are strongly encouraged to include at least the following elements, several of which are referenced in CIP-005 and CIP-007:

Paper Vulnerability Assessment:

1. Network Discovery - A review of network connectivity to identify all Electronic Access Points to the Electronic Security Perimeter.
2. Network Port and Service Identification - A review to verify that all enabled ports and services have an appropriate business justification.

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3. Vulnerability Review - A review of security rule-sets and configurations including controls for default accounts, passwords, and network management community strings.
4. Wireless Review - Identification of common types of wireless networks (such as 802.11a/b/g/n) and a review of their controls if they are in any way used for BES Cyber System communications.

Active Vulnerability Assessment:

1. Network Discovery - Use of active discovery tools to discover active devices and identify communication paths in order to verify that the discovered network architecture matches the documented architecture.
2. Network Port and Service Identification – Use of active discovery tools (such as Nmap) to discover open ports and services.
3. Vulnerability Scanning – Use of a vulnerability scanning tool to identify network accessible ports and services along with the identification of known vulnerabilities associated with services running on those ports.
4. Wireless Scanning – Use of a wireless scanning tool to discover wireless signals and networks in the physical perimeter of a BES Cyber System. Serves to identify unauthorized wireless devices within the range of the wireless scanning tool.

In addition, Responsible Entities are strongly encouraged to review NIST SP800-115 for additional guidance on how to conduct a vulnerability assessment.

Requirement R4:

Because most BES Cyber Assets and BES Cyber Systems are isolated from external public or untrusted networks, Transient Cyber Assets and Removable Media are a means for cyber-attack. Transient Cyber Assets and Removable Media are often the only way to transport files to and from secure areas to maintain, monitor, or troubleshoot critical systems. To protect the BES Cyber Assets and BES Cyber Systems, entities are required to document and implement a plan for how they will manage the use of Transient Cyber Assets and Removable Media. The approach of defining a plan allows the Responsible Entity to document the processes that are supportable within its organization and in alignment with its change management processes.

Transient Cyber Assets and Removable Media are those devices connected temporarily to: (1) a BES Cyber Asset, (2) a network within an ESP, or (3) a Protected Cyber Asset. Transient Cyber Assets and Removable Media do not provide BES reliability services and are not part of the BES Cyber Asset to which they are connected. Examples of these temporarily connected devices include, but are not limited to:

- Diagnostic test equipment;
- Packet sniffers;
- Equipment used for BES Cyber System maintenance;

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- Equipment used for BES Cyber System configuration; or
- Equipment used to perform vulnerability assessments.

Transient Cyber Assets can be one of many types of devices from a specially-designed device for maintaining equipment in support of the BES to a platform such as a laptop, desktop, or tablet that may just interface with or run applications that support BES Cyber Systems and is capable of transmitting executable code. Removable Media in scope of this requirement can be in the form of floppy disks, compact disks, USB flash drives, external hard drives, and other flash memory cards/drives that contain nonvolatile memory.

While the definitions of Transient Cyber Asset and Removable Media include a conditional provision that requires them to be connected for 30 days or less, Section 1.1 of Attachment 1 allows the Responsible Entity to include provisions in its plan(s) that allow continuous or on-demand treatment and application of controls independent of the connected state. Please note that for on-demand treatment, the requirements only apply when Transient Cyber Assets and Removable Media are being connected to a BES Cyber System or Protected Cyber Asset. Once the transient device is disconnected, the requirements listed herein are not applicable until that Transient Cyber Asset or Removable Media is to be reconnected to the BES Cyber Asset or Protected Cyber Asset.

The attachment was created to specify the capabilities and possible security methods available to Responsible Entities based upon asset type, ownership, and management.

With the list of options provided in Attachment 1 for each control area, the entity has the discretion to use the option(s) that is most appropriate. This includes documenting its approach for how and when the entity manages or reviews the Transient Cyber Asset under its control or under the control of parties other than the Responsible Entity. The entity should avoid implementing a security function that jeopardizes reliability by taking actions that would negatively impact the performance or support of the Transient Cyber Asset, BES Cyber Asset, or Protected Cyber Asset.

Vulnerability Mitigation

The terms “mitigate”, “mitigating”, and “mitigation” are used in the sections in Attachment 1 to address the risks posed by malicious code, software vulnerabilities, and unauthorized use when connecting Transient Cyber Assets and Removable Media. Mitigation in this context does not require that each vulnerability is individually addressed or remediated, as many may be unknown or not have an impact on the system to which the Transient Cyber Asset or Removable Media is connected. Mitigation is meant to reduce security risks presented by connecting the Transient Cyber Asset.

Per Transient Cyber Asset Capability

As with other CIP standards, the requirements are intended for an entity to use the method(s) that the system is capable of performing. The use of “per Transient Cyber Asset capability” is to eliminate the need for a Technical Feasibility Exception when it is understood that the device cannot use a method(s). For example, for malicious code, many types of appliances are not capable of implementing antivirus software; therefore, because it is not a capability of those

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types of devices, implementation of the antivirus software would not be required for those devices.

Requirement R4, Attachment 1, Section 1 - Transient Cyber Asset(s) Managed by the Responsible Entity

Section 1.1: Entities have a high level of control for the assets that they manage. The requirements listed herein allow entities the flexibility to either pre-authorize an inventory of devices or authorize devices at the time of connection or use a combination of these methods. The devices may be managed individually or by group.

Section 1.2: Entities are to document and implement their process(es) to authorize the use of Transient Cyber Assets for which they have direct management. The Transient Cyber Assets may be listed individually or by asset type. To meet this requirement part, the entity is to document the following:

- 1.2.1 User(s), individually or by group/role, allowed to use the Transient Cyber Asset(s). This can be done by listing a specific person, department, or job function. Caution: consider whether these user(s) must also have authorized electronic access to the applicable system in accordance with CIP-004.
- 1.2.2 Locations where the Transient Cyber Assets may be used. This can be done by listing a specific location or a group of locations.
- 1.2.3 The intended or approved use of each individual, type, or group of Transient Cyber Asset. This should also include the software or application packages that are authorized with the purpose of performing defined business functions or tasks (e.g., used for data transfer, vulnerability assessment, maintenance, or troubleshooting purposes), and approved network interfaces (e.g., wireless, including near field communication or Bluetooth, and wired connections). Activities, and software or application packages, not specifically listed as acceptable should be considered as prohibited. It may be beneficial to educate individuals through the CIP-004 Security Awareness Program and Cyber Security Training Program about authorized and unauthorized activities or uses (e.g., using the device to browse the Internet or to check email or using the device to access wireless networks in hotels or retail locations).

Entities should exercise caution when using Transient Cyber Assets and ensure they do not have features enabled (e.g., wireless or Bluetooth features) in a manner that would allow the device to bridge an outside network to an applicable system. Doing so would cause the Transient Cyber Asset to become an unauthorized Electronic Access Point in violation of CIP-005, Requirement R1.

Attention should be paid to Transient Cyber Assets that may be used for assets in differing impact areas (i.e., high impact, medium impact, and low impact). These impact areas have differing levels of protection under the CIP requirements, and measures should be taken to prevent the introduction of malicious code from a lower impact area. An entity may want to consider the need to have separate Transient Cyber Assets for each impact level.

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Section 1.3: Entities are to document and implement their process(es) to mitigate software vulnerabilities posed by unpatched software through the use of one or more of the protective measures listed. This needs to be applied based on the capability of the device. Recognizing there is a huge diversity of the types of devices that can be included as Transient Cyber Assets and the advancement in software vulnerability management solutions, options are listed that include the alternative for the entity to use a technology or process that effectively mitigates vulnerabilities.

- Security patching, including manual or managed updates provides flexibility to the Responsible Entity to determine how its Transient Cyber Asset(s) will be used. It is possible for an entity to have its Transient Cyber Asset be part of an enterprise patch process and receive security patches on a regular schedule or the entity can verify and apply security patches prior to connecting the Transient Cyber Asset to an applicable Cyber Asset. Unlike CIP-007, Requirement R2, there is no expectation of creating dated mitigation plans or other documentation other than what is necessary to identify that the Transient Cyber Asset is receiving appropriate security patches.
- Live operating system and software executable only from read-only media is provided to allow a protected operating system that cannot be modified to deliver malicious software. When entities are creating custom live operating systems, they should check the image during the build to ensure that there is not malicious software on the image.
- System hardening, also called operating system hardening, helps minimize security vulnerabilities by removing all non-essential software programs and utilities and only installing the bare necessities that the computer needs to function. While other programs may provide useful features, they can provide "back-door" access to the system, and should be removed to harden the system.
- When selecting to use other methods that mitigate software vulnerabilities to those listed, entities need to have documentation that identifies how the other method(s) meet the software vulnerability mitigation objective.

Section 1.4: Entities are to document and implement their process(es) to mitigate malicious code through the use of one or more of the protective measures listed. This needs to be applied based on the capability of the device. As with vulnerability management, there is diversity of the types of devices that can be included as Transient Cyber Assets and the advancement in malicious code protections. When addressing malicious code protection, the Responsible Entity should address methods deployed to deter, detect, or prevent malicious code. If malicious code is discovered, it must be removed or mitigated to prevent it from being introduced into the BES Cyber Asset or BES Cyber System. Entities should also consider whether the detected malicious code is a Cyber Security Incident.

- Antivirus software, including manual or managed updates of signatures or patterns, provides flexibility just as with security patching, to manage Transient Cyber Asset(s) by deploying antivirus or endpoint security tools that maintain a scheduled update

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of the signatures or patterns. Also, for devices that do not regularly connect to receive scheduled updates, entities may choose to scan the Transient Cyber Asset prior to connection to ensure no malicious software is present.

- Application whitelisting is a method of authorizing only the applications and processes that are necessary on the Transient Cyber Asset. This reduces the opportunity that malicious software could become resident, much less propagate, from the Transient Cyber Asset to the BES Cyber Asset or BES Cyber System.
- Restricted communication to limit the exchange of data to only the Transient Cyber Asset and the Cyber Assets to which it is connected by restricting or disabling serial or network (including wireless) communications on a managed Transient Cyber Asset can be used to minimize the opportunity to introduce malicious code onto the Transient Cyber Asset while it is not connected to BES Cyber Systems. This renders the device unable to communicate with devices other than the one to which it is connected.
- When selecting to use other methods that mitigate the introduction of malicious code to those listed, entities need to have documentation that identifies how the other method(s) meet the mitigation of the introduction of malicious code objective.

Section 1.5: Entities are to document and implement their process(es) to protect and evaluate Transient Cyber Assets to ensure they mitigate the risks that unauthorized use of the Transient Cyber Asset may present to the BES Cyber System. The concern addressed by this section is the possibility that the Transient Cyber Asset could be tampered with, or exposed to malware, while not in active use by an authorized person. Physical security of the Transient Cyber Asset is certainly a control that will mitigate this risk, but other tools and techniques are also available. The bulleted list of example protections provides some suggested alternatives.

- For restricted physical access, the intent is that the Transient Cyber Asset is maintained within a Physical Security Perimeter or other physical location or enclosure that uses physical access controls to protect the Transient Cyber Asset.
- Full disk encryption with authentication is an option that can be employed to protect a Transient Cyber Asset from unauthorized use. However, it is important that authentication be required to decrypt the device. For example, pre-boot authentication, or power-on authentication, provides a secure, tamper-proof environment external to the operating system as a trusted authentication layer. Authentication prevents data from being read from the hard disk until the user has confirmed they have the correct password or other credentials. By performing the authentication prior to the system decrypting and booting, the risk that an unauthorized person may manipulate the Transient Cyber Asset is mitigated.
- Multi-factor authentication is used to ensure the identity of the person accessing the device. Multi-factor authentication also mitigates the risk that an unauthorized person may manipulate the Transient Cyber Asset.

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- In addition to authentication and pure physical security methods, other alternatives are available that an entity may choose to employ. Certain theft recovery solutions can be used to locate the Transient Cyber Asset, detect access, remotely wipe, and lockout the system, thereby mitigating the potential threat from unauthorized use if the Transient Cyber Asset was later connected to a BES Cyber Asset. Other low tech solutions may also be effective to mitigate the risk of using a maliciously-manipulated Transient Cyber Asset, such as tamper evident tags or seals, and executing procedural controls to verify the integrity of the tamper evident tag or seal prior to use.
- When selecting to use other methods that mitigate the risk of unauthorized use to those listed, entities need to have documentation that identifies how the other method(s) meet the mitigation of the risk of unauthorized use objective.

Requirement R4, Attachment 1, Section 2 - Transient Cyber Asset(s) Managed by a Party Other than the Responsible Entity

The attachment also recognizes the lack of control for Transient Cyber Assets that are managed by parties other than the Responsible Entity. However, this does not obviate the Responsible Entity's responsibility to ensure that methods have been deployed to deter, detect, or prevent malicious code on Transient Cyber Assets it does not manage. The requirements listed herein allow entities the ability to review the assets to the best of their capability and to meet their obligations.

To facilitate these controls, Responsible Entities may choose to execute agreements with other parties to provide support services to BES Cyber Systems and BES Cyber Assets that may involve the use of Transient Cyber Assets. Entities may consider using the Department of Energy Cybersecurity Procurement Language for Energy Delivery dated April 2014.¹ Procurement language may unify the other party and entity actions supporting the BES Cyber Systems and BES Cyber Assets. CIP program attributes may be considered including roles and responsibilities, access controls, monitoring, logging, vulnerability, and patch management along with incident response and back up recovery may be part of the other party's support. Entities should consider the "General Cybersecurity Procurement Language" and "The Supplier's Life Cycle Security Program" when drafting Master Service Agreements, Contracts, and the CIP program processes and controls.

Section 2.1: Entities are to document and implement their process(es) to mitigate software vulnerabilities through the use of one or more of the protective measures listed.

- Conduct a review of the Transient Cyber Asset managed by a party other than the Responsible Entity to determine whether the security patch level of the device is adequate to mitigate the risk of software vulnerabilities before connecting the Transient Cyber Asset to an applicable system.

¹ <http://www.energy.gov/oe/downloads/cybersecurity-procurement-language-energy-delivery-april-2014>

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- Conduct a review of the other party's security patching process. This can be done either at the time of contracting but no later than prior to connecting the Transient Cyber Asset to an applicable system. Just as with reviewing the security patch level of the device, selecting to use this approach aims to ensure that the Responsible Entity has mitigated the risk of software vulnerabilities to applicable systems.
- Conduct a review of other processes that the other party uses to mitigate the risk of software vulnerabilities. This can be reviewing system hardening, application whitelisting, virtual machines, etc.
- When selecting to use other methods to mitigate software vulnerabilities to those listed, entities need to have documentation that identifies how the other method(s) meet mitigation of the risk of software vulnerabilities.

Section 2.2: Entities are to document and implement their process(es) to mitigate the introduction of malicious code through the use of one or more of the protective measures listed.

- Review the use of antivirus software and signature or pattern levels to ensure that the level is adequate to the Responsible Entity to mitigate the risk of malicious software being introduced to an applicable system.
- Review the antivirus or endpoint security processes of the other party to ensure that their processes are adequate to the Responsible Entity to mitigate the risk of introducing malicious software to an applicable system.
- Review the use of application whitelisting used by the other party to mitigate the risk of introducing malicious software to an applicable system.
- Review the use of live operating systems or software executable only from read-only media to ensure that the media is free from malicious software itself. Entities should review the processes to build the read-only media as well as the media itself.
- Review system hardening practices used by the other party to ensure that unnecessary ports, services, applications, etc. have been disabled or removed. This will limit the chance of introducing malicious software to an applicable system.

Section 2.3: Determine whether additional mitigation actions are necessary, and implement such actions prior to connecting the Transient Cyber Asset managed by a party other than the Responsible Entity. The intent of this section is to ensure that after conducting the selected review from Sections 2.1 and 2.2, if there are deficiencies that do not meet the Responsible Entity's security posture, the other party is required to complete the mitigations prior to connecting their devices to an applicable system.

Requirement R4, Attachment 1, Section 3 - Removable Media

Entities have a high level of control for Removable Media that are going to be connected to their BES Cyber Assets.

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Section 3.1: Entities are to document and implement their process(es) to authorize the use of Removable Media. The Removable Media may be listed individually or by type.

- Document the user(s), individually or by group/role, allowed to use the Removable Media. This can be done by listing a specific person, department, or job function. Authorization includes vendors and the entity's personnel. Caution: consider whether these user(s) must have authorized electronic access to the applicable system in accordance with CIP-004.
- Locations where the Removable Media may be used. This can be done by listing a specific location or a group/role of locations.

Section 3.2: Entities are to document and implement their process(es) to mitigate the introduction of malicious code through the use of one or more method(s) to detect malicious code on the Removable Media before it is connected to a BES Cyber Asset. When using the method(s) to detect malicious code, it is expected to occur from a system that is not part of the BES Cyber System to reduce the risk of propagating malicious code into the BES Cyber System network or onto one of the BES Cyber Assets. If malicious code is discovered, it must be removed or mitigated to prevent it from being introduced into the BES Cyber Asset or BES Cyber System. Entities should also consider whether the detected malicious code is a Cyber Security Incident. Frequency and timing of the methods used to detect malicious code were intentionally excluded from the requirement because there are multiple timing scenarios that can be incorporated into a plan to mitigate the risk of malicious code. The entities must use the method(s) to detect malicious code on Removable Media before it is connected to the BES Cyber Asset. The timing dictated and documented in the entity's plan should reduce the risk of introducing malicious code to the BES Cyber Asset or Protected Cyber Asset.

As a method to detect malicious code, entities may choose to use Removable Media with on-board malicious code detection tools. For these tools, the Removable Media are still used in conjunction with a Cyber Asset to perform the detection. For Section 3.2.1, the Cyber Asset used to perform the malicious code detection must be outside of the BES Cyber System or Protected Cyber Asset.

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Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for Requirement R1:

The configuration change management processes are intended to prevent unauthorized modifications to BES Cyber Systems.

Rationale for Requirement R2:

The configuration monitoring processes are intended to detect unauthorized modifications to BES Cyber Systems.

Rationale for Requirement R3:

The vulnerability assessment processes are intended to act as a component in an overall program to periodically ensure the proper implementation of cyber security controls as well as to continually improve the security posture of BES Cyber Systems.

The vulnerability assessment performed for this requirement may be a component of deficiency identification, assessment, and correction.

Rationale for R4:

Requirement R4 responds to the directive in FERC Order No. 791, at Paragraphs 6 and 136, to address security-related issues associated with Transient Cyber Assets and Removable Media used on a temporary basis for tasks such as data transfer, vulnerability assessment, maintenance, or troubleshooting. These tools are potential vehicles for transporting malicious code into a facility and subsequently into Cyber Assets or BES Cyber Systems. To mitigate the risks associated with such tools, Requirement R4 was developed to accomplish the following security objectives:

- Preventing unauthorized access or malware propagation to BES Cyber Systems through Transient Cyber Assets or Removable Media; and
- Preventing unauthorized access to BES Cyber System Information through Transient Cyber Assets or Removable Media.

Requirement R4 incorporates the concepts from other CIP requirements in CIP-010-2 and CIP-007-6 to help define the requirements for Transient Cyber Assets and Removable Media.

Summary of Changes: All requirements related to Transient Cyber Assets and Removable Media are included within a single standard, CIP-010. Due to the newness of the requirements and definition of asset types, the SDT determined that placing the requirements in a single standard would help ensure that entities were able to quickly identify the requirements for these asset types. A separate standard was considered for these requirements. However, the SDT determined that these types of assets would be used in relation to change management and vulnerability assessment processes and should, therefore, be placed in the same standard as those processes.

A. Introduction

1. **Title:** Cyber Security — Information Protection
2. **Number:** CIP-011-2
3. **Purpose:** To prevent unauthorized access to BES Cyber System Information by specifying information protection requirements in support of protecting BES Cyber Systems against compromise that could lead to misoperation or instability in the Bulk Electric System (BES).
4. **Applicability:**
 - 4.1. **Functional Entities:** For the purpose of the requirements contained herein, the following list of functional entities will be collectively referred to as “Responsible Entities.” For requirements in this standard where a specific functional entity or subset of functional entities are the applicable entity or entities, the functional entity or entities are specified explicitly.
 - 4.1.1 **Balancing Authority**
 - 4.1.2 **Distribution Provider** that owns one or more of the following Facilities, systems, and equipment for the protection or restoration of the BES:
 - 4.1.2.1 Each underfrequency Load shedding (UFLS) or undervoltage Load shedding (UVLS) system that:
 - 4.1.2.1.1 is part of a Load shedding program that is subject to one or more requirements in a NERC or Regional Reliability Standard; and
 - 4.1.2.1.2 performs automatic Load shedding under a common control system owned by the Responsible Entity, without human operator initiation, of 300 MW or more.
 - 4.1.2.2 Each Special Protection System (SPS) or Remedial Action Scheme (RAS) where the SPS or RAS is subject to one or more requirements in a NERC or Regional Reliability Standard.
 - 4.1.2.3 Each Protection System (excluding UFLS and UVLS) that applies to Transmission where the Protection System is subject to one or more requirements in a NERC or Regional Reliability Standard.
 - 4.1.2.4 Each Cranking Path and group of Elements meeting the initial switching requirements from a Blackstart Resource up to and including the first interconnection point of the starting station service of the next generation unit(s) to be started.
 - 4.1.3 **Generator Operator**
 - 4.1.4 **Generator Owner**
 - 4.1.5 **Interchange Coordinator or Interchange Authority**
 - 4.1.6 **Reliability Coordinator**

4.1.7 Transmission Operator

4.1.8 Transmission Owner

4.2. Facilities: For the purpose of the requirements contained herein, the following Facilities, systems, and equipment owned by each Responsible Entity in 4.1 above are those to which these requirements are applicable. For requirements in this standard where a specific type of Facilities, system, or equipment or subset of Facilities, systems, and equipment are applicable, these are specified explicitly.

4.2.1 Distribution Provider: One or more of the following Facilities, systems and equipment owned by the Distribution Provider for the protection or restoration of the BES:

4.2.1.1 Each UFLS or UVLS System that:

4.2.1.1.1 is part of a Load shedding program that is subject to one or more requirements in a NERC or Regional Reliability Standard; and

4.2.1.1.2 performs automatic Load shedding under a common control system owned by the Responsible Entity, without human operator initiation, of 300 MW or more.

4.2.1.2 Each SPS or RAS where the SPS or RAS is subject to one or more requirements in a NERC or Regional Reliability Standard.

4.2.1.3 Each Protection System (excluding UFLS and UVLS) that applies to Transmission where the Protection System is subject to one or more requirements in a NERC or Regional Reliability Standard.

4.2.1.4 Each Cranking Path and group of Elements meeting the initial switching requirements from a Blackstart Resource up to and including the first interconnection point of the starting station service of the next generation unit(s) to be started.

4.2.2 Responsible Entities listed in 4.1 other than Distribution Providers:

All BES Facilities.

4.2.3 Exemptions: The following are exempt from Standard CIP-011-2:

4.2.3.1 Cyber Assets at Facilities regulated by the Canadian Nuclear Safety Commission.

4.2.3.2 Cyber Assets associated with communication networks and data communication links between discrete Electronic Security Perimeters.

4.2.3.3 The systems, structures, and components that are regulated by the Nuclear Regulatory Commission under a cyber security plan pursuant to 10 C.F.R. Section 73.54.

4.2.3.4 For Distribution Providers, the systems and equipment that are not included in section 4.2.1 above.

4.2.3.5 Responsible Entities that identify that they have no BES Cyber Systems categorized as high impact or medium impact according to the CIP-002-5.1 identification and categorization processes.

5. Effective Dates*:

See Implementation Plan for CIP-011-2.

6. Background:

Standard CIP-011 exists as part of a suite of CIP Standards related to cyber security, which require the initial identification and categorization of BES Cyber Systems and require a minimum level of organizational, operational, and procedural controls to mitigate risk to BES Cyber Systems.

Most requirements open with, “*Each Responsible Entity shall implement one or more documented [processes, plan, etc.] that include the applicable items in [Table Reference].*” The referenced table requires the applicable items in the procedures for the requirement’s common subject matter.

The term *documented processes* refers to a set of required instructions specific to the Responsible Entity and to achieve a specific outcome. This term does not imply any particular naming or approval structure beyond what is stated in the requirements. An entity should include as much as it believes necessary in its documented processes, but it must address the applicable requirements in the table.

The terms *program* and *plan* are sometimes used in place of *documented processes* where it makes sense and is commonly understood. For example, documented processes describing a response are typically referred to as *plans* (i.e., incident response plans and recovery plans). Likewise, a security plan can describe an approach involving multiple procedures to address a broad subject matter.

Similarly, the term *program* may refer to the organization’s overall implementation of its policies, plans and procedures involving a subject matter. Examples in the standards include the personnel risk assessment program and the personnel training program. The full implementation of the CIP Cyber Security Standards could also be referred to as a program. However, the terms *program* and *plan* do not imply any additional requirements beyond what is stated in the standards.

Responsible Entities can implement common controls that meet requirements for multiple high and medium impact BES Cyber Systems. For example, a single training program could meet the requirements for training personnel across multiple BES Cyber Systems.

Measures for the initial requirement are simply the documented processes themselves. Measures in the table rows provide examples of evidence to show documentation and implementation of applicable items in the documented processes. These measures serve to provide guidance to entities in acceptable records of compliance and should not be viewed as an all-inclusive list.

Throughout the standards, unless otherwise stated, bulleted items in the requirements and measures are items that are linked with an “or,” and numbered items are items that are linked with an “and.”

Many references in the Applicability section use a threshold of 300 MW for UFLS and UVLS. This particular threshold of 300 MW for UVLS and UFLS was provided in Version 1 of the CIP Cyber Security Standards. The threshold remains at 300 MW since it is specifically addressing UVLS and UFLS, which are last ditch efforts to save the BES. A review of UFLS tolerances defined within regional reliability standards for UFLS program requirements to date indicates that the historical value of 300 MW represents an adequate and reasonable threshold value for allowable UFLS operational tolerances.

“Applicable Systems” Columns in Tables:

Each table has an “Applicable Systems” column to further define the scope of systems to which a specific requirement row applies. The CSO706 SDT adapted this concept from the National Institute of Standards and Technology (“NIST”) Risk Management Framework as a way of applying requirements more appropriately based on impact and connectivity characteristics. The following conventions are used in the “Applicable Systems” column as described.

- **High Impact BES Cyber Systems** – Applies to BES Cyber Systems categorized as high impact according to the CIP-002-5.1 identification and categorization processes.
- **Medium Impact BES Cyber Systems** – Applies to BES Cyber Systems categorized as medium impact according to the CIP-002-5.1 identification and categorization processes.
- **Electronic Access Control or Monitoring Systems (EACMS)** – Applies to each Electronic Access Control or Monitoring System associated with a referenced high impact BES Cyber System or medium impact BES Cyber System. Examples may include, but are not limited to, firewalls, authentication servers, and log monitoring and alerting systems.
- **Physical Access Control Systems (PACS)** – Applies to each Physical Access Control System associated with a referenced high impact BES Cyber System or medium impact BES Cyber System with External Routable Connectivity.
- **Protected Cyber Assets (PCA)** – Applies to each Protected Cyber Asset associated with a referenced high impact BES Cyber System or medium impact BES Cyber System.

B. Requirements and Measures

- R1.** Each Responsible Entity shall implement one or more documented information protection program(s) that collectively includes each of the applicable requirement parts in *CIP-011-2 Table R1 – Information Protection*. [*Violation Risk Factor: Medium*] [*Time Horizon: Operations Planning*].
- M1.** Evidence for the information protection program must include the applicable requirement parts in *CIP-011-2 Table R1 – Information Protection* and additional evidence to demonstrate implementation as described in the Measures column of the table.

CIP-011-2 Table R1 – Information Protection			
Part	Applicable Systems	Requirements	Measures
1.1	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>Method(s) to identify information that meets the definition of BES Cyber System Information.</p>	<p>Examples of acceptable evidence include, but are not limited to:</p> <ul style="list-style-type: none"> • Documented method to identify BES Cyber System Information from entity’s information protection program; or • Indications on information (e.g., labels or classification) that identify BES Cyber System Information as designated in the entity’s information protection program; or • Training materials that provide personnel with sufficient knowledge to recognize BES Cyber System Information; or • Repository or electronic and physical location designated for housing BES Cyber System Information in the entity’s information protection program.

CIP-011-2 — Cyber Security — Information Protection

CIP-011-2 Table R1 – Information Protection			
Part	Applicable Systems	Requirement	Measure
1.2	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>Procedure(s) for protecting and securely handling BES Cyber System Information, including storage, transit, and use.</p>	<p>Examples of acceptable evidence include, but are not limited to:</p> <ul style="list-style-type: none"> • Procedures for protecting and securely handling, which include topics such as storage, security during transit, and use of BES Cyber System Information; or • Records indicating that BES Cyber System Information is handled in a manner consistent with the entity's documented procedure(s).

CIP-011-2 — Cyber Security — Information Protection

- R2.** Each Responsible Entity shall implement one or more documented process(es) that collectively include the applicable requirement parts in *CIP-011-2 Table R2 – BES Cyber Asset Reuse and Disposal*. [Violation Risk Factor: Lower] [Time Horizon: Operations Planning].
- M2.** Evidence must include each of the applicable documented processes that collectively include each of the applicable requirement parts in *CIP-011-2 Table R2 – BES Cyber Asset Reuse and Disposal* and additional evidence to demonstrate implementation as described in the Measures column of the table.

CIP-011-2 Table R2 – BES Cyber Asset Reuse and Disposal			
Part	Applicable Systems	Requirements	Measures
2.1	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>Prior to the release for reuse of applicable Cyber Assets that contain BES Cyber System Information (except for reuse within other systems identified in the “Applicable Systems” column), the Responsible Entity shall take action to prevent the unauthorized retrieval of BES Cyber System Information from the Cyber Asset data storage media.</p>	<p>Examples of acceptable evidence include, but are not limited to:</p> <ul style="list-style-type: none"> • Records tracking sanitization actions taken to prevent unauthorized retrieval of BES Cyber System Information such as clearing, purging, or destroying; or • Records tracking actions such as encrypting, retaining in the Physical Security Perimeter or other methods used to prevent unauthorized retrieval of BES Cyber System Information.

CIP-011-2 Table R2 – BES Cyber Asset Reuse and Disposal			
Part	Applicable Systems	Requirements	Measures
2.2	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA <p>Medium Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; 2. PACS; and 3. PCA 	<p>Prior to the disposal of applicable Cyber Assets that contain BES Cyber System Information, the Responsible Entity shall take action to prevent the unauthorized retrieval of BES Cyber System Information from the Cyber Asset or destroy the data storage media.</p>	<p>Examples of acceptable evidence include, but are not limited to:</p> <ul style="list-style-type: none"> • Records that indicate that data storage media was destroyed prior to the disposal of an applicable Cyber Asset; or • Records of actions taken to prevent unauthorized retrieval of BES Cyber System Information prior to the disposal of an applicable Cyber Asset.

C. Compliance

1. Compliance Monitoring Process:

1.1. Compliance Enforcement Authority:

The British Columbia Utilities Commission

1.2. Evidence Retention:

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the CEA may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

The Responsible Entity shall keep data or evidence to show compliance as identified below unless directed by its CEA to retain specific evidence for a longer period of time as part of an investigation:

- Each Responsible Entity shall retain evidence of each requirement in this standard for three calendar years.
- If a Responsible Entity is found non-compliant, it shall keep information related to the non-compliance until mitigation is complete and approved or for the time specified above, whichever is longer.
- The CEA shall keep the last audit records and all requested and submitted subsequent audit records.

1.3. Compliance Monitoring and Assessment Processes:

- Compliance Audits
- Self-Certifications
- Spot Checking
- Compliance Violation Investigations
- Self-Reporting
- Complaints

1.4. Additional Compliance Information:

None

CIP-011-2 — Cyber Security — Information Protection

2. Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels (CIP-011-2)			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Operations Planning	Medium	N/A	N/A	N/A	The Responsible Entity has not documented or implemented a BES Cyber System Information protection program (R1).
R2	Operations Planning	Lower	N/A	The Responsible Entity implemented one or more documented processes but did not include processes for reuse as to prevent the unauthorized retrieval of BES Cyber System Information from the BES Cyber Asset. (2.1)	The Responsible Entity implemented one or more documented processes but did not include disposal or media destruction processes to prevent the unauthorized retrieval of BES Cyber System Information from the BES Cyber Asset. (2.2)	The Responsible Entity has not documented or implemented any processes for applicable requirement parts in CIP-011-2 Table R2 – BES Cyber Asset Reuse and Disposal. (R2)

Guidelines and Technical Basis

D. Regional Variances

None.

E. Interpretations

None.

F. Associated Documents

Guideline and Technical Basis (attached).

Version History

Version	Date	Action	Change Tracking
1	11/26/12	Adopted by the NERC Board of Trustees.	Developed to define the information protection requirements in coordination with other CIP standards and to address the balance of the FERC directives in its Order 706.
1	11/22/13	FERC Order issued approving CIP-011-1. (Order becomes effective on 2/3/14.)	
2	11/13/14	Adopted by the NERC Board of Trustees.	Addressed two FERC directives from Order No. 791 related to identify, assess, and correct language and communication networks.
2	2/12/15	Adopted by the NERC Board of Trustees.	Replaces the version adopted by the Board on 11/13/2014. Revised version addresses remaining directives from Order No. 791 related to transient devices and low impact BES Cyber Systems.
2	1/21/16	FERC Order issued approving CIP-011-2. Docket No. RM15-14-000	

Guidelines and Technical Basis

Section 4 – Scope of Applicability of the CIP Cyber Security Standards

Section “4. Applicability” of the standards provides important information for Responsible Entities to determine the scope of the applicability of the CIP Cyber Security Requirements.

Section “4.1. Functional Entities” is a list of NERC functional entities to which the standard applies. If the entity is registered as one or more of the functional entities listed in Section 4.1, then the NERC CIP Cyber Security Standards apply. Note that there is a qualification in Section 4.1 that restricts the applicability in the case of Distribution Providers to only those that own certain types of systems and equipment listed in 4.2.

Section “4.2. Facilities” defines the scope of the Facilities, systems, and equipment owned by the Responsible Entity, as qualified in Section 4.1, that is subject to the requirements of the standard. As specified in the exemption section 4.2.3.5, this standard does not apply to Responsible Entities that do not have High Impact or Medium Impact BES Cyber Systems under CIP-002-5.1’s categorization. In addition to the set of BES Facilities, Control Centers, and other systems and equipment, the list includes the set of systems and equipment owned by Distribution Providers. While the NERC Glossary term “Facilities” already includes the BES characteristic, the additional use of the term BES here is meant to reinforce the scope of applicability of these Facilities where it is used, especially in this applicability scoping section. This in effect sets the scope of Facilities, systems, and equipment that is subject to the standards.

Requirement R1:

Responsible Entities are free to utilize existing change management and asset management systems. However, the information contained within those systems must be evaluated, as the information protection requirements still apply.

The justification for this requirement is pre-existing from previous versions of CIP and is also documented in FERC Order No. 706 and its associated Notice of Proposed Rulemaking.

This requirement mandates that BES Cyber System Information be identified. The Responsible Entity has flexibility in determining how to implement the requirement. The Responsible Entity should explain the method for identifying the BES Cyber System Information in their information protection program. For example, the Responsible Entity may decide to mark or label the documents. Identifying separate classifications of BES Cyber System Information is not specifically required. However, a Responsible Entity maintains the flexibility to do so if they desire. As long as the Responsible Entity’s information protection program includes all applicable items, additional classification levels (e.g., confidential, public, internal use only, etc.) can be created that go above and beyond the requirements. If the entity chooses to use classifications, then the types of classifications used by the entity and any associated labeling should be documented in the entity’s BES Cyber System Information Program.

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The Responsible Entity may store all of the information about BES Cyber Systems in a separate repository or location (physical and/or electronic) with access control implemented. For example, the Responsible Entity's program could document that all information stored in an identified repository is considered BES Cyber System Information, the program may state that all information contained in an identified section of a specific repository is considered BES Cyber System Information, or the program may document that all hard copies of information are stored in a secured area of the building. Additional methods for implementing the requirement are suggested in the measures section. However, the methods listed in measures are not meant to be an exhaustive list of methods that the entity may choose to utilize for the identification of BES Cyber System Information.

The SDT does not intend that this requirement cover publicly available information, such as vendor manuals that are available via public websites or information that is deemed to be publicly releasable.

Information protection pertains to both digital and hardcopy information. R1.2 requires one or more procedures for the protection and secure handling BES Cyber System Information, including storage, transit, and use. This includes information that may be stored on Transient Cyber Assets or Removable Media.

The entity's written Information Protection Program should explain how the entity handles aspects of information protection including specifying how BES Cyber System Information is to be securely handled during transit in order to protect against unauthorized access, misuse, or corruption and to protect confidentiality of the communicated BES Cyber System Information. For example, the use of a third-party communication service provider instead of organization-owned infrastructure may warrant the use of encryption to prevent unauthorized disclosure of information during transmission. The entity may choose to establish a trusted communications path for transit of BES Cyber System Information. The trusted communications path would utilize a logon or other security measures to provide secure handling during transit. The entity may employ alternative physical protective measures, such as the use of a courier or locked container for transmission of information. It is not the intent of this standard to mandate the use of one particular format for secure handling during transit.

A good Information Protection Program will document the circumstances under which BES Cyber System Information can be shared with or used by third parties. The organization should distribute or share information on a need-to-know basis. For example, the entity may specify that a confidentiality agreement, non-disclosure arrangement, contract, or written agreement of some kind concerning the handling of information must be in place between the entity and the third party. The entity's Information Protection Program should specify circumstances for sharing of BES Cyber System Information with and use by third parties, for example, use of a non-disclosure agreement. The entity should then follow their documented program. These requirements do not mandate one specific type of arrangement.

Requirement R2:

This requirement allows for BES Cyber Systems to be removed from service and analyzed with their media intact, as that should not constitute a release for reuse. However, following the

Guidelines and Technical Basis

analysis, if the media is to be reused outside of a BES Cyber System or disposed of, the entity must take action to prevent the unauthorized retrieval of BES Cyber System Information from the media.

The justification for this requirement is pre-existing from previous versions of CIP and is also documented in FERC Order No. 706 and its associated Notice of Proposed Rulemaking.

If an applicable Cyber Asset is removed from the Physical Security Perimeter prior to action taken to prevent the unauthorized retrieval of BES Cyber System Information or destroying the data storage media, the Responsible Entity should maintain documentation that identifies the custodian for the data storage media while the data storage media is outside of the Physical Security Perimeter prior to actions taken by the entity as required in R2.

Media sanitization is the process used to remove information from system media such that reasonable assurance exists that the information cannot be retrieved or reconstructed. Media sanitization is generally classified into four categories: Disposal, clearing, purging, and destroying. For the purposes of this requirement, disposal by itself, with the exception of certain special circumstances, such as the use of strong encryption on a drive used in a SAN or other media, should never be considered acceptable. The use of clearing techniques may provide a suitable method of sanitization for media that is to be reused, whereas purging techniques may be more appropriate for media that is ready for disposal.

The following information from NIST SP800-88 provides additional guidance concerning the types of actions that an entity might take to prevent the unauthorized retrieval of BES Cyber System Information from the Cyber Asset data storage media:

Clear: One method to sanitize media is to use software or hardware products to overwrite storage space on the media with non-sensitive data. This process may include overwriting not only the logical storage location of a file(s) (e.g., file allocation table) but also may include all addressable locations. The security goal of the overwriting process is to replace written data with random data. Overwriting cannot be used for media that are damaged or not rewriteable. The media type and size may also influence whether overwriting is a suitable sanitization method [SP 800-36].

Purge: Degaussing and executing the firmware Secure Erase command (for ATA drives only) are acceptable methods for purging. Degaussing is exposing the magnetic media to a strong magnetic field in order to disrupt the recorded magnetic domains. A degausser is a device that generates a magnetic field used to sanitize magnetic media. Degaussers are rated based on the type (i.e., low energy or high energy) of magnetic media they can purge. Degaussers operate using either a strong permanent magnet or an electromagnetic coil. Degaussing can be an effective method for purging damaged or inoperative media, for purging media with exceptionally large storage capacities, or for quickly purging diskettes. [SP 800-36] Executing the firmware Secure Erase command (for ATA drives only) and degaussing are examples of acceptable methods for purging.

Guidelines and Technical Basis

Degaussing of any hard drive assembly usually destroys the drive as the firmware that manages the device is also destroyed.

Destroy: There are many different types, techniques, and procedures for media destruction. Disintegration, Pulverization, Melting, and Incineration are sanitization methods designed to completely destroy the media. They are typically carried out at an outsourced metal destruction or licensed incineration facility with the specific capabilities to perform these activities effectively, securely, and safely. Optical mass storage media, including compact disks (CD, CD-RW, CD-R, CD-ROM), optical disks (DVD), and MO disks, must be destroyed by pulverizing, crosscut shredding or burning. In some cases such as networking equipment, it may be necessary to contact the manufacturer for proper sanitization procedure.

It is critical that an organization maintain a record of its sanitization actions to prevent unauthorized retrieval of BES Cyber System Information. Entities are strongly encouraged to review NIST SP800-88 for guidance on how to develop acceptable media sanitization processes.

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for Requirement R1:

The SDT's intent of the information protection program is to prevent unauthorized access to BES Cyber System Information.

Rationale for Requirement R2:

The intent of the BES Cyber Asset reuse and disposal process is to prevent the unauthorized dissemination of BES Cyber System Information upon reuse or disposal.

COM-001-3 Communications

A. Introduction

1. **Title:** **Communications**
2. **Number:** **COM-001-3**
3. **Purpose:** To establish Interpersonal Communication capabilities necessary to maintain reliability.
4. **Applicability:**
 - 4.1. **Functional Entities:**
 - 4.1.1. Transmission Operator
 - 4.1.2. Balancing Authority
 - 4.1.3. Reliability Coordinator
 - 4.1.4. Distribution Provider
 - 4.1.5. Generator Operator
5. **Effective Date*:** See Implementation Plan

B. Requirements and Measures

- R1.** Each Reliability Coordinator shall have Interpersonal Communication capability with the following entities (unless the Reliability Coordinator detects a failure of its Interpersonal Communication capability in which case Requirement R10 shall apply): *[Violation Risk Factor: High] [Time Horizon: Real-time Operations]*
 - 1.1.** All Transmission Operators and Balancing Authorities within its Reliability Coordinator Area.
 - 1.2.** Each adjacent Reliability Coordinator within the same Interconnection.
- M1.** Each Reliability Coordinator shall have and provide upon request evidence that it has Interpersonal Communication capability with all Transmission Operators and Balancing Authorities within its Reliability Coordinator Area and with each adjacent Reliability Coordinator within the same Interconnection, which could include, but is not limited to:
 - physical assets, or
 - dated evidence, such as, equipment specifications and installation documentation, test records, operator logs, voice recordings, transcripts of voice recordings, or electronic communications. (R1.)
- R2.** Each Reliability Coordinator shall designate an Alternative Interpersonal Communication capability with the following entities: *[Violation Risk Factor: High] [Time Horizon: Real-time Operations]*

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- 2.1. All Transmission Operators and Balancing Authorities within its Reliability Coordinator Area.
 - 2.2. Each adjacent Reliability Coordinator within the same Interconnection.
- M2.** Each Reliability Coordinator shall have and provide upon request evidence that it designated an Alternative Interpersonal Communication capability with all Transmission Operators and Balancing Authorities within its Reliability Coordinator Area and with each adjacent Reliability Coordinator within the same Interconnection, which could include, but is not limited to:
 - physical assets, or
 - dated evidence, such as, equipment specifications and installation documentation, test records, operator logs, voice recordings, transcripts of voice recordings, or electronic communications. (R2.)
- R3.** Each Transmission Operator shall have Interpersonal Communication capability with the following entities (unless the Transmission Operator detects a failure of its Interpersonal Communication capability in which case Requirement R10 shall apply):
[Violation Risk Factor: High] [Time Horizon: Real-time Operations]
 - 3.1. Its Reliability Coordinator.
 - 3.2. Each Balancing Authority within its Transmission Operator Area.
 - 3.3. Each Distribution Provider within its Transmission Operator Area.
 - 3.4. Each Generator Operator within its Transmission Operator Area.
 - 3.5. Each adjacent Transmission Operator synchronously connected.
 - 3.6. Each adjacent Transmission Operator asynchronously connected.
- M3.** Each Transmission Operator shall have and provide upon request evidence that it has Interpersonal Communication capability with its Reliability Coordinator, each Balancing Authority, Distribution Provider, and Generator Operator within its Transmission Operator Area, and each adjacent Transmission Operator asynchronously or synchronously connected, which could include, but is not limited to:
 - Physical assets, or
 - Dated evidence, such as, equipment specifications and installation documentation, test records, operator logs, voice recordings, transcripts of voice recordings, or electronic communication. (R3.)
- R4.** Each Transmission Operator shall designate an Alternative Interpersonal Communication capability with the following entities: *[Violation Risk Factor: High] [Time Horizon: Real-time Operations]*
 - 4.1. Its Reliability Coordinator.

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- 4.2. Each Balancing Authority within its Transmission Operator Area.
 - 4.3. Each adjacent Transmission Operator synchronously connected.
 - 4.4. Each adjacent Transmission Operator asynchronously connected.
- M4.** Each Transmission Operator shall have and provide upon request evidence that it designated an Alternative Interpersonal Communication capability with its Reliability Coordinator, each Balancing Authority within its Transmission Operator Area, and each adjacent Transmission Operator asynchronously and synchronously connected, which could include, but is not limited to:
- Physical assets, or
 - Dated evidence, such as, equipment specifications and installation documentation, test records, operator logs, voice recordings, transcripts of voice recordings, or electronic communications. (R4.)
- R5.** Each Balancing Authority shall have Interpersonal Communication capability with the following entities (unless the Balancing Authority detects a failure of its Interpersonal Communication capability in which case Requirement R10 shall apply): *[Violation Risk Factor: High] [Time Horizon: Real-time Operations]*
- 5.1. Its Reliability Coordinator.
 - 5.2. Each Transmission Operator that operates Facilities within its Balancing Authority Area.
 - 5.3. Each Distribution Provider within its Balancing Authority Area.
 - 5.4. Each Generator Operator that operates Facilities within its Balancing Authority Area.
 - 5.5. Each Adjacent Balancing Authority.
- M5.** Each Balancing Authority shall have and provide upon request evidence that it has Interpersonal Communication capability with its Reliability Coordinator, each Transmission Operator and Generator Operator that operates Facilities within its Balancing Authority Area, each Distribution Provider within its Balancing Authority Area, and each adjacent Balancing Authority, which could include, but is not limited to:
- Physical assets, or
 - Dated evidence, such as, equipment specifications and installation documentation, test records, operator logs, voice recordings, transcripts of voice recordings, or electronic communications. (R5.)

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- R6.** Each Balancing Authority shall designate an Alternative Interpersonal Communication capability with the following entities: *[Violation Risk Factor: High] [Time Horizon: Real-time Operations]*
- 6.1.** Its Reliability Coordinator.
 - 6.2.** Each Transmission Operator that operates Facilities within its Balancing Authority Area.
 - 6.3.** Each Adjacent Balancing Authority.
- M6.** Each Balancing Authority shall have and provide upon request evidence that it designated an Alternative Interpersonal Communication capability with its Reliability Coordinator, each Transmission Operator that operates Facilities within its Balancing Authority Area, and each adjacent Balancing Authority, which could include, but is not limited to:
- Physical assets, or
 - Dated evidence, such as, equipment specifications and installation documentation, test records, operator logs, voice recordings, transcripts of voice recordings, or electronic communications. (R6.)
- R7.** Each Distribution Provider shall have Interpersonal Communication capability with the following entities (unless the Distribution Provider detects a failure of its Interpersonal Communication capability in which case Requirement R11 shall apply): *[Violation Risk Factor: Medium] [Time Horizon: Real-time Operations]*
- 7.1.** Its Balancing Authority.
 - 7.2.** Its Transmission Operator.
- M7.** Each Distribution Provider shall have and provide upon request evidence that it has Interpersonal Communication capability with its Transmission Operator and its Balancing Authority, which could include, but is not limited to:
- Physical assets, or
 - Dated evidence, such as, equipment specifications and installation documentation, test records, operator logs, voice recordings, transcripts of voice recordings, or electronic communications. (R7.)
- R8.** Each Generator Operator shall have Interpersonal Communication capability with the following entities (unless the Generator Operator detects a failure of its Interpersonal Communication capability in which case Requirement R11 shall apply): *[Violation Risk Factor: High] [Time Horizon: Real-time Operations]*
- 8.1.** Its Balancing Authority.
 - 8.2.** Its Transmission Operator.

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- M8.** Each Generator Operator shall have and provide upon request evidence that it has Interpersonal Communication capability with its Balancing Authority and its Transmission Operator, which could include, but is not limited to:
- Physical assets, or
 - Dated evidence, such as, equipment specifications and installation documentation, test records, operator logs, voice recordings, transcripts of voice recordings, or electronic communications. (R8.)
- R9.** Each Reliability Coordinator, Transmission Operator, and Balancing Authority shall test its Alternative Interpersonal Communication capability at least once each calendar month. If the test is unsuccessful, the responsible entity shall initiate action to repair or designate a replacement Alternative Interpersonal Communication capability within 2 hours. *[Violation Risk Factor: Medium][Time Horizon: Real-time Operations, Same-day Operations]*
- M9.** Each Reliability Coordinator, Transmission Operator, and Balancing Authority shall have and provide upon request evidence that it tested, at least once each calendar month, its Alternative Interpersonal Communication capability designated in Requirements R2, R4, or R6. If the test was unsuccessful, the entity shall have and provide upon request evidence that it initiated action to repair or designated a replacement Alternative Interpersonal Communication capability within 2 hours. Evidence could include, but is not limited to: dated and time-stamped test records, operator logs, voice recordings, transcripts of voice recordings, or electronic communications. (R9.)
- R10.** Each Reliability Coordinator, Transmission Operator, and Balancing Authority shall notify entities as identified in Requirements R1, R3, and R5, respectively within 60 minutes of the detection of a failure of its Interpersonal Communication capability that lasts 30 minutes or longer. *[Violation Risk Factor: Medium] [Time Horizon: Real-time Operations]*
- M10.** Each Reliability Coordinator, Transmission Operator, and Balancing Authority shall have and provide upon request evidence that it notified entities as identified in Requirements R1, R3, and R5, respectively within 60 minutes of the detection of a failure of its Interpersonal Communication capability that lasted 30 minutes or longer. Evidence could include, but is not limited to: dated and time-stamped test records, operator logs, voice recordings, transcripts of voice recordings, or electronic communications. (R10.)
- R11.** Each Distribution Provider and Generator Operator that detects a failure of its Interpersonal Communication capability shall consult each entity affected by the failure, as identified in Requirement R7 for a Distribution Provider or Requirement R8 for a Generator Operator, to determine a mutually agreeable action for the

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restoration of its Interpersonal Communication capability. *[Violation Risk Factor: Medium] [Time Horizon: Real-time Operations]*

- M11.** Each Distribution Provider and Generator Operator that detected a failure of its Interpersonal Communication capability shall have and provide upon request evidence that it consulted with each entity affected by the failure, as identified in Requirement R7 for a Distribution Provider or Requirement R8 for a Generator Operator, to determine mutually agreeable action to restore the Interpersonal Communication capability. Evidence could include, but is not limited to: dated operator logs, voice recordings, transcripts of voice recordings, or electronic communications. (R11.)
- R12.** Each Reliability Coordinator, Transmission Operator, Generator Operator, and Balancing Authority shall have internal Interpersonal Communication capabilities for the exchange of information necessary for the Reliable Operation of the BES. This includes communication capabilities between Control Centers within the same functional entity, and/or between a Control Center and field personnel. *[Violation Risk Factor: High] [Time Horizon: Real-time Operations]*
- M12.** Each Reliability Coordinator, Transmission Operator, Generator Operator, and Balancing Authority shall have and provide upon request evidence that it has internal Interpersonal Communication capability, which could include, but is not limited to:
- physical assets, or
 - dated evidence, such as, equipment specifications and installation documentation, operating procedures, test records, operator logs, voice recordings, transcripts of voice recordings, or electronic communications.
- R13.** Each Distribution Provider shall have internal Interpersonal Communication capabilities for the exchange of information necessary for the Reliable Operation of the BES. This includes communication capabilities between control centers within the same functional entity, and/or between a control center and field personnel. *[Violation Risk Factor: Medium] [Time Horizon: Real-time Operations]*
- M13.** Each Distribution Provider shall have and provide upon request evidence that it has internal Interpersonal Communication capability, which could include, but is not limited to:
- physical assets, or
 - dated evidence, such as, equipment specifications and installation documentation, operating procedures, test records, operator logs, voice recordings, transcripts of voice recordings, or electronic communications.

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Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority:

The British Columbia Utilities Commission

1.2. Evidence Retention

The following evidence retention period(s) identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show that it was compliant for the full-time period since the last audit.

The applicable entity shall keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation:

- The Reliability Coordinator for Requirements R1, R2, R9, and R10, Measures M1, M2, M9, and M10 shall retain written documentation for the most recent twelve calendar months and voice recordings for the most recent 90 calendar days.
- The Transmission Operator for Requirements R3, R4, R9, and R10, Measures M3, M4, M9, and M10 shall retain written documentation for the most recent twelve calendar months and voice recordings for the most recent 90 calendar days.
- The Balancing Authority for Requirements R5, R6, R9, and R10, Measures M5, M6, M9, and M10 shall retain written documentation for the most recent twelve calendar months and voice recordings for the most recent 90 calendar days.
- The Distribution Provider for Requirements R7 and R11, Measures M7 and M11 shall retain written documentation for the most recent twelve calendar months and voice recordings for the most recent 90 calendar days.
- The Generator Operator for Requirements R8 and R11, Measures M8 and M11 shall retain written documentation for the most recent twelve calendar months and voice recordings for the most recent 90 calendar days.
- Responsible entities under Requirement R12, Measure M12 shall retain written documentation for the most recent twelve calendar months and voice recordings for the most recent 90 calendar days.
- Responsible entities under Requirement R13, Measure M13 shall retain written documentation for the most recent twelve calendar months and voice recordings for the most recent 90 calendar days.

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1.3. Compliance Monitoring and Enforcement Program

As defined in the NERC Rules of Procedure, “Compliance Monitoring and Enforcement Program” refers to the identification of the processes that will be used to evaluate data or information for the purpose of assessing performance or outcomes with the associated Reliability Standard.

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Violation Severity Levels

R #	Violation Severity Levels			
	Lower VSL	Moderate VSL	High VSL	Severe VSL
R1.	N/A	N/A	The Reliability Coordinator failed to have Interpersonal Communication capability with one of the entities listed in Requirement R1, Parts 1.1 or 1.2, except when the Reliability Coordinator detected a failure of its Interpersonal Communication capability in accordance with Requirement R10.	The Reliability Coordinator failed to have Interpersonal Communication capability with two or more of the entities listed in Requirement R1, Parts 1.1 or 1.2, except when the Reliability Coordinator detected a failure of its Interpersonal Communication capability in accordance with Requirement R10.
R2.	N/A	N/A	The Reliability Coordinator failed to designate Alternative Interpersonal Communication capability with one of the entities listed in Requirement R2, Parts 2.1 or 2.2.	The Reliability Coordinator failed to designate Alternative Interpersonal Communication capability with two or more of the entities listed in Requirement R2, Parts 2.1 or 2.2.
R3.	N/A	N/A	The Transmission Operator failed to have Interpersonal Communication capability	The Transmission Operator failed to have Interpersonal Communication capability

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			with one of the entities listed in Requirement R3, Parts 3.1, 3.2, 3.3, 3.4, 3.5, or 3.6, except when the Transmission Operator detected a failure of its Interpersonal Communication capability in accordance with Requirement R10.	with two or more of the entities listed in Requirement R3, Parts 3.1, 3.2, 3.3, 3.4, 3.5, or 3.6, except when the Transmission Operator detected a failure of its Interpersonal Communication capability in accordance with Requirement R10.
R4.	N/A	N/A	The Transmission Operator failed to designate Alternative Interpersonal Communication capability with one of the entities listed in Requirement R4, Parts 4.1, 4.2, 4.3, or 4.4.	The Transmission Operator failed to designate Alternative Interpersonal Communication capability with two or more of the entities listed in Requirement R4, Parts 4.1, 4.2, 4.3, or 4.4.
R5.	N/A	N/A	The Balancing Authority failed to have Interpersonal Communication capability with one of the entities listed in Requirement R5, Parts 5.1, 5.2, 5.3, 5.4, or 5.5, except when the Balancing Authority detected a failure of its Interpersonal Communication capability in accordance with	The Balancing Authority failed to have Interpersonal Communication capability with two or more of the entities listed in Requirement R5, Parts 5.1, 5.2, 5.3, 5.4, or 5.5, except when the Balancing Authority detected a failure of its Interpersonal Communication capability in

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			Requirement R10.	accordance with Requirement R10.
R6.	N/A	N/A	The Balancing Authority failed to designate Alternative Interpersonal Communication capability with one of the entities listed in Requirement R6, Parts 6.1, 6.2, or 6.3.	The Balancing Authority failed to designate Alternative Interpersonal Communication capability with two or more of the entities listed in Requirement R6, Parts 6.1, 6.2, or 6.3.
R7.	N/A	N/A	The Distribution Provider failed to have Interpersonal Communication capability with one of the entities listed in Requirement R7, Parts 7.1 or 7.2, except when the Distribution Provider detected a failure of its Interpersonal Communication capability in accordance with Requirement R11.	The Distribution Provider failed to have Interpersonal Communication capability with two or more of the entities listed in Requirement R7, Parts 7.1 or 7.2, except when the Distribution Provider detected a failure of its Interpersonal Communication capability in accordance with Requirement R11.
R8.	N/A	N/A	The Generator Operator failed to have Interpersonal Communication capability with one of the entities listed in Requirement R8, Parts 8.1 or 8.2, except when	The Generator Operator failed to have Interpersonal Communication capability with two or more of the entities listed in Requirement R8, Parts 8.1 or

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			a Generator Operator detected a failure of its Interpersonal Communication capability in accordance with Requirement R11.	8.2, except when a Generator Operator detected a failure of its Interpersonal Communication capability in accordance with Requirement R11.
R9.	The Reliability Coordinator, Transmission Operator, or Balancing Authority tested the Alternative Interpersonal Communication capability but failed to initiate action to repair or designate a replacement Alternative Interpersonal Communication in more than 2 hours and less than or equal to 4 hours upon an unsuccessful test.	The Reliability Coordinator, Transmission Operator, or Balancing Authority tested the Alternative Interpersonal Communication capability but failed to initiate action to repair or designate a replacement Alternative Interpersonal Communication in more than 4 hours and less than or equal to 6 hours upon an unsuccessful test.	The Reliability Coordinator, Transmission Operator, or Balancing Authority tested the Alternative Interpersonal Communication capability but failed to initiate action to repair or designate a replacement Alternative Interpersonal Communication in more than 6 hours and less than or equal to 8 hours upon an unsuccessful test.	The Reliability Coordinator, Transmission Operator, or Balancing Authority failed to test the Alternative Interpersonal Communication capability once each calendar month. OR The Reliability Coordinator, Transmission Operator, or Balancing Authority tested the Alternative Interpersonal Communication capability but failed to initiate action to repair or designate a replacement Alternative Interpersonal Communication in more than 8 hours upon an unsuccessful test.
R10.	The Reliability Coordinator, Transmission Operator, or	The Reliability Coordinator, Transmission Operator, or	The Reliability Coordinator, Transmission Operator, or	The Reliability Coordinator, Transmission Operator, or

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	Balancing Authority failed to notify the entities identified in Requirements R1, R3, and R5, respectively upon the detection of a failure of its Interpersonal Communication capability in more than 60 minutes but less than or equal to 70 minutes.	Balancing Authority failed to notify the entities identified in Requirements R1, R3, and R5, respectively upon the detection of a failure of its Interpersonal Communication capability in more than 70 minutes but less than or equal to 80 minutes.	Balancing Authority failed to notify the entities identified in Requirements R1, R3, and R5, respectively upon the detection of a failure of its Interpersonal Communication capability in more than 80 minutes but less than or equal to 90 minutes.	Balancing Authority failed to notify the entities identified in Requirements R1, R3, and R5, respectively upon the detection of a failure of its Interpersonal Communication capability in more than 90 minutes.
R11.	N/A	N/A	N/A	The Distribution Provider or Generator Operator that detected a failure of its Interpersonal Communication capability failed to consult with each entity affected by the failure, as identified in Requirement R7 for a Distribution Provider or Requirement R8 for a Generator Operator, to determine a mutually agreeable action for the restoration of the Interpersonal Communication capability.
R12.	N/A	N/A	N/A	The Reliability Coordinator, Transmission Operator, Generator Operator, or Balancing Authority failed to

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				have internal Interpersonal Communication capability for the exchange of operating information.
R13.	N/A	N/A	N/A	The Distribution Provider failed to have internal Interpersonal Communication capability for the exchange of operating information.

Regional Variances

None.

Associated Documents

None.

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Version History

Version	Date	Action	Change Tracking
0	April 1, 2005	Effective Date	New
0	August 8, 2005	Removed "Proposed" from Effective Date	Errata
1	November 1, 2006	Adopted by Board of Trustees	Revised
1	April 4, 2007	Regulatory Approval — Effective Date	New
1	April 6, 2007	Requirement 1, added the word "for" between "facilities" and "the exchange."	Errata
1.1	October 29, 2008	BOT adopted errata changes; updated version number to "1.1"	Errata
2	November 7, 2012	Adopted by Board of Trustees	Revised in accordance with SAR for Project 2006-06, Reliability Coordination (RC SDT). Replaced R1 with R1-R8; R2 replaced by R9; R3 included within new R1; R4 remains enforce pending Project 2007-02; R5 redundant with EOP-008-0, retiring R5 as redundant with EOP-008-0, R1; retiring R6, relates to ERO procedures; R10 & R11, new.
2	April 16, 2015	FERC Order issued approving COM-001-2	
2.1	August 25, 2015	Changed numbered parts under	2.1
2.1	November 13, 2015	FERC Order issued approving errata to COM-001-2.1	Errata to correct inadvertent numbering errors in the parts to Requirement R6.

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3	August 11, 2016	Adopted by the NERC Board of Trustees	New
3	October 28, 2016	FERC letter Order issued approving COM-001-3. Docket No. RD16-9-000.	

Supplemental Material

Rationale

Rationale for Requirement R12:

The focus of the requirement is on the *capabilities* that an entity must have for the purpose of exchanging information necessary for the Reliable Operation of the BES. That is, the entity must have the capability to communicate internally by, “any medium that allows two or more individuals to interact, consult, or exchange information.” The standard does not prescribe the specific type of capability (*i.e.*, hardware or software). The determination of the appropriate type of capability is left to the entity. Regardless, the entity must have the capability to exchange information *whenever* the internal Interpersonal Communications may directly impact operations of the BES. Therefore, the applicable entities must have the capability to exchange information between Control Centers of that functional entity. For example, a TOP with multiple control centers that are geographical separated must have the capability to communicate internally between or among those control centers. The communication capability may occur through any medium that supports Interpersonal Communication, such as land line telephone, cellular device, Voice Over Internet Protocol (VOIP), satellite telephone, radio, or electronic message. Also, applicable entities must have the capability to exchange information between a Control Center and field personnel. For example, a TOP system operator providing instruction to a field personnel to perform a reliability activity, such as switching Facilities.

In the course of normal control center operation, system operators within a single Control Center communicate as needed to ensure the reliability of the BES, including face-to-face communications. These internal communications are ongoing and occur throughout the day as part of day-to-day operations. However, these types of communications are not the focus of this requirement. The focus is on the capability of an entity to communicate internally where face-to-face communications are not available.

Rationale for Requirement R13:

The NERC Glossary definition for “Control Center” was not used in this requirement because Distribution Provider is not listed as an entity within the definition. The Glossary definition for “Control Center” is, “[o]ne or more facilities hosting operating personnel that monitor and control the Bulk Electric System (BES) in real-time to perform the reliability tasks, including their associated data centers, of: 1) a Reliability Coordinator, 2) a Balancing Authority, 3) a Transmission Operator for transmission Facilities at two or more locations, or 4) a Generator Operator for generation Facilities at two or more locations.” Therefore in this requirement, control center is intended to mean the Distribution Provider facilities hosting operating personnel performing the operational functions of the Distribution Provider that are necessary for the Reliable Operation of the BES, often referred to as a distribution control center, or distribution center. Examples of Distribution Providers exchanging information necessary for the Reliable Operation of the BES include Distribution Providers included in restoration plans, load shed plans, load reconfiguration, and voltage control plans. The Distribution Provider must have the capability to exchange information *whenever* the internal Interpersonal Communications may directly impact operations of the BES. Therefore, the Distribution

Supplemental Material

Provider must have the capability to exchange information between control centers as necessary. For example, a Distribution Provider with multiple control centers that are geographical separated, where face-to-face communications are not available, must have the capability to communicate internally between or among those control centers.

EOP-004-3 — Event Reporting

A. Introduction

1. **Title:** Event Reporting
2. **Number:** EOP-004-3
3. **Purpose:** To improve the reliability of the Bulk Electric System by requiring the reporting of events by Responsible Entities.
4. **Applicability:**
 - 4.1. **Functional Entities:** For the purpose of the Requirements and the EOP-004 Attachment 1 contained herein, the following functional entities will be collectively referred to as “Responsible Entity.”
 - 4.1.1. Reliability Coordinator
 - 4.1.2. Balancing Authority
 - 4.1.3. Transmission Owner
 - 4.1.4. Transmission Operator
 - 4.1.5. Generator Owner
 - 4.1.6. Generator Operator
 - 4.1.7. Distribution Provider

5. Effective Dates*:

See Implementation Plan for the Revised Definition of “Remedial Action Scheme”

6. Background:

NERC established a SAR Team in 2009 to investigate and propose revisions to the CIP-001 and EOP-004 Reliability Standards. The team was asked to consider the following:

1. CIP-001 could be merged with EOP-004 to eliminate redundancies.
2. Acts of sabotage have to be reported to the DOE as part of EOP-004.
3. Specific references to the DOE form need to be eliminated.
4. EOP-004 had some ‘fill-in-the-blank’ components to eliminate.

The development included other improvements to the standards deemed appropriate by the drafting team, with the consensus of stakeholders, consistent with establishing high quality, enforceable and technically sufficient Bulk Electric System reliability standards.

EOP-004-3 — Event Reporting

The SAR for Project 2009-01, Disturbance and Sabotage Reporting was moved forward for standard drafting by the NERC Standards Committee in August of 2009. The Disturbance and Sabotage Reporting Standard Drafting Team (DSR SDT) was formed in late 2009.

The DSR SDT developed a concept paper to solicit stakeholder input regarding the proposed reporting concepts that the DSR SDT had developed. The posting of the concept paper sought comments from stakeholders on the “road map” that will be used by the DSR SDT in updating or revising CIP-001 and EOP-004. The concept paper provided stakeholders the background information and thought process of the DSR SDT. The DSR SDT has reviewed the existing standards, the SAR, issues from the NERC issues database and FERC Order 693 Directives in order to determine a prudent course of action with respect to revision of these standards.

B. Requirements and Measures

- R1.** Each Responsible Entity shall have an event reporting Operating Plan in accordance with EOP-004-2-3 Attachment 1 that includes the protocol(s) for reporting to the Electric Reliability Organization and other organizations (e.g., the Regional Entity, company personnel, the Responsible Entity’s Reliability Coordinator, law enforcement, or governmental authority). *[Violation Risk Factor: Lower] [Time Horizon: Operations Planning]*
- M1.** Each Responsible Entity will have a dated event reporting Operating Plan that includes, but is not limited to the protocol(s) and each organization identified to receive an event report for event types specified in EOP-004-3 Attachment 1 and in accordance with the entity responsible for reporting.
- R2.** Each Responsible Entity shall report events per their Operating Plan within 24 hours of recognition of meeting an event type threshold for reporting or by the end of the next business day if the event occurs on a weekend (which is recognized to be 4 PM local time on Friday to 8 AM Monday local time). *[Violation Risk Factor: Medium] [Time Horizon: Operations Assessment]*
- M2.** Each Responsible Entity will have as evidence of reporting an event, copy of the completed EOP-004-3 Attachment 2 form or a DOE-OE-417 form; and evidence of submittal (e.g., operator log or other operating documentation, voice recording, electronic mail message, or confirmation of facsimile) demonstrating the event report was submitted within 24 hours of recognition of meeting the threshold for reporting or by the end of the next business day if the event occurs on a weekend (which is recognized to be 4 PM local time on Friday to 8 AM Monday local time). (R2)

EOP-004-3 — Event Reporting

- R3.** Each Responsible Entity shall validate all contact information contained in the Operating Plan pursuant to Requirement R1 each calendar year. *[Violation Risk Factor: Medium]*
[Time Horizon: Operations Planning]
- M3.** Each Responsible Entity will have dated records to show that it validated all contact information contained in the Operating Plan each calendar year. Such evidence may include, but are not limited to, dated voice recordings and operating logs or other communication documentation. (R3)

C. Compliance

1. Compliance Monitoring Process

1.1 Compliance Enforcement Authority

The British Columbia Utilities Commission

1.2 Evidence Retention

The Responsible Entity shall keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation:

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

- Each Responsible Entity shall retain the current Operating Plan plus each version issued since the last audit for Requirements R1, and Measure M1.
- Each Responsible Entity shall retain evidence of compliance since the last audit for Requirements R2, R3 and Measure M2, M3.

If a Responsible Entity is found non-compliant, it shall keep information related to the non-compliance until mitigation is complete and approved or for the duration specified above, whichever is longer.

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records.

EOP-004-3 — Event Reporting

1.3 Compliance Monitoring and Enforcement Processes:

Compliance Audit
Self-Certification
Spot Checking
Compliance Investigation
Self-Reporting
Complaint

1.4 Additional Compliance Information

None

EOP-004-3 — Event Reporting

Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Operations Planning	Lower	The Responsible Entity had an Operating Plan, but failed to include one applicable event type.	The Responsible Entity had an Operating Plan, but failed to include two applicable event types.	The Responsible Entity had an Operating Plan, but failed to include three applicable event types.	The Responsible Entity had an Operating Plan, but failed to include four or more applicable event types. OR The Responsible Entity failed to have an event reporting Operating Plan.

EOP-004-3 — Event Reporting

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R2	Operations Assessment	Medium	<p>The Responsible Entity submitted an event report (e.g., written or verbal) to all required recipients more than 24 hours but less than or equal to 36 hours after meeting an event threshold for reporting.</p> <p>OR</p> <p>The Responsible Entity failed to submit an event report (e.g., written or verbal) to one entity identified in its event reporting Operating Plan within 24 hours.</p>	<p>The Responsible Entity submitted an event report (e.g., written or verbal) to all required recipients more than 36 hours but less than or equal to 48 hours after meeting an event threshold for reporting.</p> <p>OR</p> <p>The Responsible Entity failed to submit an event report (e.g., written or verbal) to two entities identified in its event reporting Operating Plan within 24 hours.</p>	<p>The Responsible Entity submitted an event report (e.g., written or verbal) to all required recipients more than 48 hours but less than or equal to 60 hours after meeting an event threshold for reporting.</p> <p>OR</p> <p>The Responsible Entity failed to submit an event report (e.g., written or verbal) to three entities identified in its event reporting Operating Plan within 24 hours.</p>	<p>The Responsible Entity submitted an event report (e.g., written or verbal) to all required recipients more than 60 hours after meeting an event threshold for reporting.</p> <p>OR</p> <p>The Responsible Entity failed to submit an event report (e.g., written or verbal) to four or more entities identified in its event reporting Operating Plan within 24 hours.</p> <p>OR</p> <p>The Responsible Entity failed to submit a report for an event in EOP-004 Attachment 1.</p>

EOP-004-3 — Event Reporting

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R3	Operations Planning	Medium	<p>The Responsible Entity validated all contact information contained in the Operating Plan but was late by less than one calendar month.</p> <p>OR</p> <p>The Responsible Entity validated 75% but less than 100% of the contact information contained in the Operating Plan.</p>	<p>The Responsible Entity validated all contact information contained in the Operating Plan but was late by one calendar month or more but less than two calendar months.</p> <p>OR</p> <p>The Responsible Entity validated 50% and less than 75% of the contact information contained in the Operating Plan.</p>	<p>The Responsible Entity validated all contact information contained in the Operating Plan but was late by two calendar months or more but less than three calendar months.</p> <p>OR</p> <p>The Responsible Entity validated 25% and less than 50% of the contact information contained in the Operating Plan.</p>	<p>The Responsible Entity validated all contact information contained in the Operating Plan but was late by three calendar months or more.</p> <p>OR</p> <p>The Responsible Entity validated less than 25% of contact information contained in the Operating Plan.</p>

D. Variances

None.

E. Interpretations

None.

F. References

Guideline and Technical Basis (attached)

EOP-004-3 — Event Reporting

EOP-004 - Attachment 1: Reportable Events

NOTE: Under certain adverse conditions (e.g. severe weather, multiple events) it may not be possible to report the damage caused by an event and issue a written Event Report within the timing in the standard. In such cases, the affected Responsible Entity shall notify parties per Requirement R2 and provide as much information as is available at the time of the notification. Submit reports to the ERO via one of the following: e-mail: systemawareness@nerc.net, Facsimile 404-446-9770 or Voice: 404-446-9780.

Submit EOP-004 Attachment 2 (or DOE-OE-417) pursuant to Requirements R1 and R2.

Event Type	Entity with Reporting Responsibility	Threshold for Reporting
Damage or destruction of a Facility	RC, BA, TOP	Damage or destruction of a Facility within its Reliability Coordinator Area, Balancing Authority Area or Transmission Operator Area that results in actions to avoid a BES Emergency.
Damage or destruction of a Facility	BA, TO, TOP, GO, GOP, DP	Damage or destruction of its Facility that results from actual or suspected intentional human action.
Physical threats to a Facility	BA, TO, TOP, GO, GOP, DP	Physical threat to its Facility excluding weather or natural disaster related threats, which has the potential to degrade the normal operation of the Facility. OR Suspicious device or activity at a Facility. Do not report theft unless it degrades normal operation of a Facility.

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Event Type	Entity with Reporting Responsibility	Threshold for Reporting
Physical threats to a BES control center	RC, BA, TOP	Physical threat to its BES control center, excluding weather or natural disaster related threats, which has the potential to degrade the normal operation of the control center. OR Suspicious device or activity at a BES control center.
BES Emergency requiring public appeal for load reduction	Initiating entity is responsible for reporting	Public appeal for load reduction event.
BES Emergency requiring system-wide voltage reduction	Initiating entity is responsible for reporting	System wide voltage reduction of 3% or more.
BES Emergency requiring manual firm load shedding	Initiating entity is responsible for reporting	Manual firm load shedding \geq 100 MW.
BES Emergency resulting in automatic firm load shedding	DP, TOP	Automatic firm load shedding \geq 100 MW (via automatic undervoltage or underfrequency load shedding schemes, or RAS).
Voltage deviation on a Facility	TOP	Observed within its area a voltage deviation of \pm 10% of nominal voltage sustained for \geq 15 continuous minutes.

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Event Type	Entity with Reporting Responsibility	Threshold for Reporting
IROL Violation (all Interconnections) or SOL Violation for Major WECC Transfer Paths (WECC only)	RC	Operate outside the IROL for time greater than IROL T_v (all Interconnections) or Operate outside the SOL for more than 30 minutes for Major WECC Transfer Paths (WECC only).
Loss of firm load	BA, TOP, DP	Loss of firm load for ≥ 15 Minutes: ≥ 300 MW for entities with previous year's demand $\geq 3,000$ OR ≥ 200 MW for all other entities
System separation (islanding)	RC, BA, TOP	Each separation resulting in an island ≥ 100 MW
Generation loss	BA, GOP	Total generation loss, within one minute, of : $\geq 2,000$ MW for entities in the Eastern or Western Interconnection OR $\geq 1,000$ MW for entities in the ERCOT or Quebec Interconnection
Complete loss of off-site power to a nuclear generating plant (grid supply)	TO, TOP	Complete loss of off-site power affecting a nuclear generating station per the Nuclear Plant Interface Requirement

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Event Type	Entity with Reporting Responsibility	Threshold for Reporting
Transmission loss	TOP	Unexpected loss within its area, contrary to design, of three or more BES Elements caused by a common disturbance (excluding successful automatic reclosing).
Unplanned BES control center evacuation	RC, BA, TOP	Unplanned evacuation from BES control center facility for 30 continuous minutes or more.
Complete loss of voice communication capability	RC, BA, TOP	Complete loss of voice communication capability affecting a BES control center for 30 continuous minutes or more.
Complete loss of monitoring capability	RC, BA, TOP	Complete loss of monitoring capability affecting a BES control center for 30 continuous minutes or more such that analysis capability (i.e., State Estimator or Contingency Analysis) is rendered inoperable.

EOP-004-3 — Event Reporting

EOP-004 - Attachment 2: Event Reporting Form

EOP-004 Attachment 2: Event Reporting Form	
<p>Use this form to report events. The Electric Reliability Organization will accept the DOE OE-417 form in lieu of this form if the entity is required to submit an OE-417 report. Submit reports to the ERO via one of the following: e-mail: systemawareness@nerc.net , Facsimile 404-446-9770 or voice: 404-446-9780.</p>	
Task	Comments
1.	<p>Entity filing the report include: Company name: Name of contact person: Email address of contact person: Telephone Number: Submitted by (name):</p>
2.	<p>Date and Time of recognized event. Date: (mm/dd/yyyy) Time: (hh:mm) Time/Zone:</p>
3.	<p>Did the event originate in your system? Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/></p>
4.	<p style="text-align: center;">Event Identification and Description:</p> <p>(Check applicable box)</p> <p><input type="checkbox"/> Damage or destruction of a Facility</p> <p><input type="checkbox"/> Physical Threat to a Facility</p> <p><input type="checkbox"/> Physical Threat to a control center</p> <p><input type="checkbox"/> BES Emergency:</p> <p style="padding-left: 20px;"><input type="checkbox"/> public appeal for load reduction</p> <p style="padding-left: 20px;"><input type="checkbox"/> system-wide voltage reduction</p> <p style="padding-left: 20px;"><input type="checkbox"/> manual firm load shedding</p> <p style="padding-left: 20px;"><input type="checkbox"/> automatic firm load shedding</p> <p><input type="checkbox"/> Voltage deviation on a Facility</p> <p><input type="checkbox"/> IROL Violation (all Interconnections) or SOL Violation for Major WECC Transfer Paths (WECC only)</p> <p><input type="checkbox"/> Loss of firm load</p> <p><input type="checkbox"/> System separation</p> <p><input type="checkbox"/> Generation loss</p> <p><input type="checkbox"/> Complete loss of off-site power to a nuclear generating plant (grid supply)</p> <p><input type="checkbox"/> Transmission loss</p> <p><input type="checkbox"/> unplanned control center evacuation</p> <p><input type="checkbox"/> Complete loss of voice communication capability</p> <p><input type="checkbox"/> Complete loss of monitoring capability</p> <p style="text-align: right;">Written description (optional):</p>

EOP-004-3 — Event Reporting

Guideline and Technical Basis

Distribution Provider Applicability Discussion

The DSR SDT has included Distribution Providers (DP) as an applicable entity under this standard. The team realizes that not all DPs will own BES Facilities and will not meet the “Threshold for Reporting” for any event listed in Attachment 1. These DPs will not have any reports to submit under Requirement R2. However, these DPs will be responsible for meeting Requirements R1 and R3. The DSR SDT does not intend for these entities to have a detailed Operating Plan to address events that are not applicable to them. In this instance, the DSR SDT intends for the DP to have a very simple Operating Plan that includes a statement that there are no applicable events in Attachment 1 (to meet R1) and that the DP will review the list of events in Attachment 1 each year (to meet R3). The team does not think this will be a burden on any entity as the development and annual validation of the Operating Plan should not take more than 30 minutes on an annual basis. If a DP discovers applicable events during the annual review, it is expected that the DP will develop a more detailed Operating Plan to comply with the requirements of the standard.

Multiple Reports for a Single Organization

For entities that have multiple registrations, the DSR SDT intends that these entities will only have to submit one report for any individual event. For example, if an entity is registered as a Reliability Coordinator, Balancing Authority and Transmission Operator, the entity would only submit one report for a particular event rather than submitting three reports as each individual registered entity.

Summary of Key Concepts

The DSR SDT identified the following principles to assist them in developing the standard:

- Develop a single form to report disturbances and events that threaten the reliability of the Bulk Electric System
- Investigate other opportunities for efficiency, such as development of an electronic form and possible inclusion of regional reporting requirements
- Establish clear criteria for reporting
- Establish consistent reporting timelines
- Provide clarity around who will receive the information and how it will be used

During the development of concepts, the DSR SDT considered the FERC directive to “further define sabotage”. There was concern among stakeholders that a definition may be ambiguous and subject to interpretation. Consequently, the DSR SDT decided to eliminate the term sabotage from the standard. The team felt that it was almost impossible to determine if an act or event was sabotage or vandalism without the intervention of law enforcement. The DSR SDT felt that attempting to define sabotage would result in further ambiguity with respect to

EOP-004-3 — Event Reporting

reporting events. The term “sabotage” is no longer included in the standard. The events listed in EOP-004 Attachment 1 were developed to provide guidance for reporting both actual events as well as events which may have an impact on the Bulk Electric System. The DSR SDT believes that this is an equally effective and efficient means of addressing the FERC Directive.

The types of events that are required to be reported are contained within EOP-004 Attachment 1. The DSR SDT has coordinated with the NERC Events Analysis Working Group to develop the list of events that are to be reported under this standard. EOP-004 Attachment 1 pertains to those actions or events that have impacted the Bulk Electric System. These events were previously reported under EOP-004-1, CIP-001-1 or the Department of Energy form OE-417. EOP-004 Attachment 1 covers similar items that may have had an impact on the Bulk Electric System or has the potential to have an impact and should be reported.

The DSR SDT wishes to make clear that the proposed Standard does not include any real-time operating notifications for the events listed in EOP-004 Attachment 1. Real-time communication is achieved is covered in other standards. The proposed standard deals exclusively with after-the-fact reporting.

Data Gathering

The requirements of EOP-004-1 require that entities “promptly analyze Bulk Electric System disturbances on its system or facilities” (Requirement R2). The requirements of EOP-004-3 specify that certain types of events are to be reported but do not include provisions to analyze events. Events reported under EOP-004-3 may trigger further scrutiny by the ERO Events Analysis Program. If warranted, the Events Analysis Program personnel may request that more data for certain events be provided by the reporting entity or other entities that may have experienced the event. Entities are encouraged to become familiar with the Events Analysis Program and the NERC Rules of Procedure to learn more about with the expectations of the program.

Law Enforcement Reporting

The reliability objective of EOP-004-3 is to improve the reliability of the Bulk Electric System by requiring the reporting of events by Responsible Entities. Certain outages, such as those due to vandalism and terrorism, may not be reasonably preventable. These are the types of events that should be reported to law enforcement. Entities rely upon law enforcement agencies to respond to and investigate those events which have the potential to impact a wider area of the BES. The inclusion of reporting to law enforcement enables and supports reliability principles such as protection of Bulk Electric System from malicious physical attack. The importance of BES awareness of the threat around them is essential to the effective operation and planning to mitigate the potential risk to the BES.

Stakeholders in the Reporting Process

- Industry

EOP-004-3 — Event Reporting

- NERC (ERO), Regional Entity
- FERC
- DOE
- NRC
- DHS – Federal
- Homeland Security- State
- State Regulators
- Local Law Enforcement
- State or Provincial Law Enforcement
- FBI
- Royal Canadian Mounted Police (RCMP)

The above stakeholders have an interest in the timely notification, communication and response to an incident at a Facility. The stakeholders have various levels of accountability and have a vested interest in the protection and response to ensure the reliability of the BES.

Present expectations of the industry under CIP-001-1a:

It has been the understanding by industry participants that an occurrence of sabotage has to be reported to the FBI. The FBI has the jurisdictional requirements to investigate acts of sabotage and terrorism. The CIP-001-1-1a standard requires a liaison relationship on behalf of the industry and the FBI or RCMP. These requirements, under the standard, of the industry have not been clear and have led to misunderstandings and confusion in the industry as to how to demonstrate that the liaison is in place and effective. As an example of proof of compliance with Requirement R4, Responsible Entities have asked FBI Office personnel to provide, on FBI letterhead, confirmation of the existence of a working relationship to report acts of sabotage, the number of years the liaison relationship has been in existence, and the validity of the telephone numbers for the FBI.

Coordination of Local and State Law Enforcement Agencies with the FBI

The Joint Terrorism Task Force (JTTF) came into being with the first task force being established in 1980. JTTFs are small cells of highly trained, locally based, committed investigators, analysts, linguists, SWAT experts, and other specialists from dozens of U.S. law enforcement and intelligence agencies. The JTTF is a multi-agency effort led by the Justice Department and FBI designed to combine the resources of federal, state, and local law enforcement. Coordination and communications largely through the interagency National Joint Terrorism Task Force, working out of FBI Headquarters, which makes sure that information and intelligence flows freely among the local JTTFs. This information flow can be most beneficial to the industry in analytical intelligence, incident response and investigation. Historically, the most immediate response to an industry incident has been local and state law enforcement agencies to suspected vandalism and criminal damages at industry facilities. Relying upon the JTTF

EOP-004-3 — Event Reporting

coordination between local, state and FBI law enforcement would be beneficial to effective communications and the appropriate level of investigative response.

Coordination of Local and Provincial Law Enforcement Agencies with the RCMP

A similar law enforcement coordination hierarchy exists in Canada. Local and Provincial law enforcement coordinate to investigate suspected acts of vandalism and sabotage. The Provincial law enforcement agency has a reporting relationship with the Royal Canadian Mounted Police (RCMP).

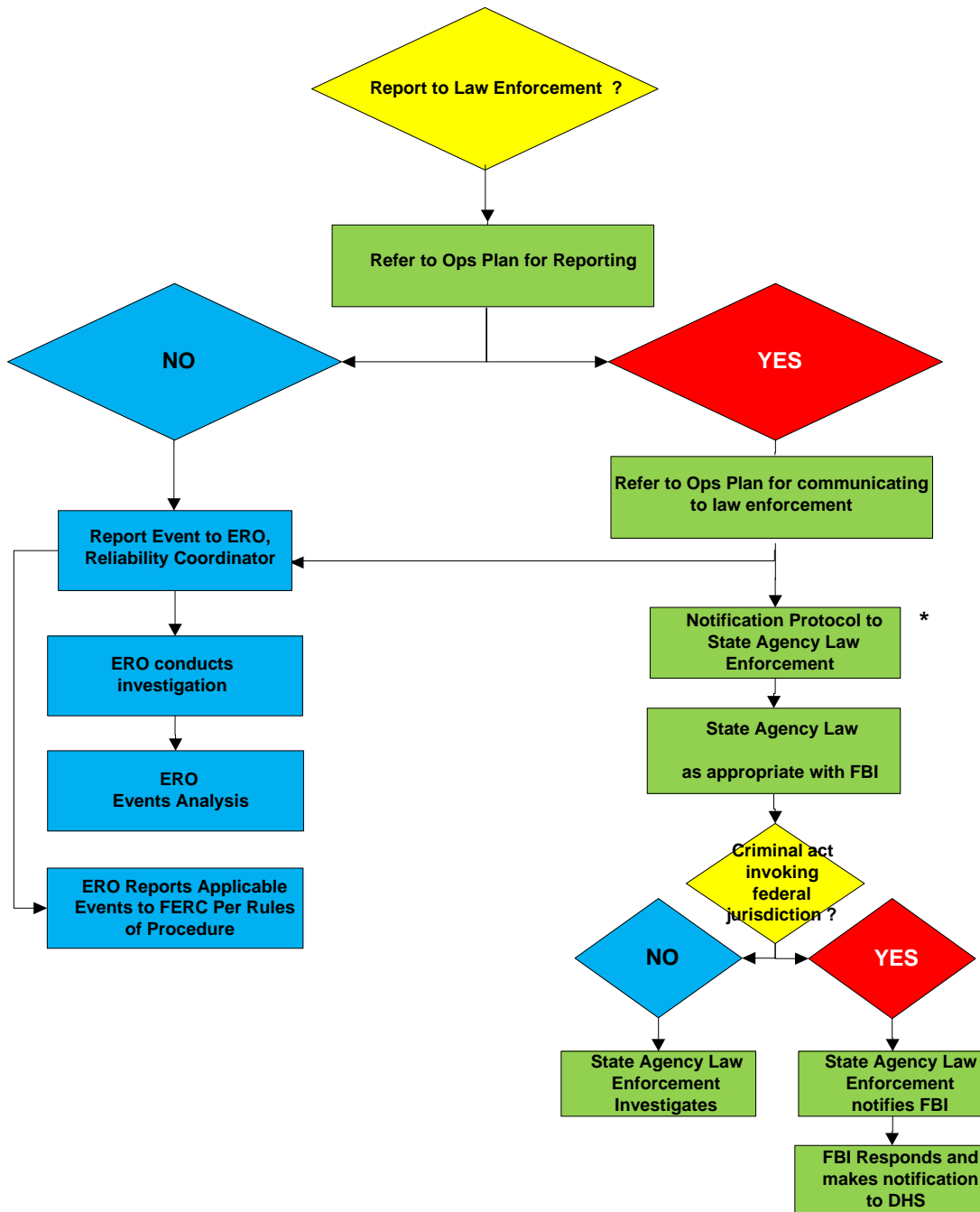
A Reporting Process Solution – EOP-004

A proposal discussed with the FBI, FERC Staff, NERC Standards Project Coordinator and the SDT Chair is reflected in the flowchart below (Reporting Hierarchy for Reportable Events). Essentially, reporting an event to law enforcement agencies will only require the industry to notify the state or provincial or local level law enforcement agency. The state or provincial or local level law enforcement agency will coordinate with law enforcement with jurisdiction to investigate. If the state or provincial or local level law enforcement agency decides federal agency law enforcement or the RCMP should respond and investigate, the state or provincial or local level law enforcement agency will notify and coordinate with the FBI or the RCMP.

EOP-004-3 — Event Reporting

Example of Reporting Process including Law Enforcement

Entity Experiencing An Event in Attachment 1



* Canadian entities will follow law enforcement protocols applicable in their jurisdictions

EOP-004-3 — Event Reporting

Disturbance and Sabotage Reporting Standard Drafting Team (Project 2009-01) - Reporting Concepts

Introduction

The SAR for Project 2009-01, Disturbance and Sabotage Reporting was moved forward for standard drafting by the NERC Standards Committee in August of 2009. The Disturbance and Sabotage Reporting Standard Drafting Team (DSR SDT) was formed in late 2009 and has developed updated standards based on the SAR.

The standards listed under the SAR are:

- CIP-001 — Sabotage Reporting
- EOP-004 — Disturbance Reporting

The changes do not include any real-time operating notifications for the types of events covered by CIP-001 and EOP-004. The real-time reporting requirements are achieved through the RCIS and are covered in other standards (e.g. EOP-002-Capacity and Energy Emergencies). These standards deal exclusively with after-the-fact reporting.

The DSR SDT has consolidated disturbance and sabotage event reporting under a single standard. These two components and other key concepts are discussed in the following sections.

Summary of Concepts and Assumptions:

The Standard:

- Requires reporting of “events” that impact or may impact the reliability of the Bulk Electric System
- Provides clear criteria for reporting
- Includes consistent reporting timelines
- Identifies appropriate applicability, including a reporting hierarchy in the case of disturbance reporting
- Provides clarity around of who will receive the information

Discussion of Disturbance Reporting

Disturbance reporting requirements existed in the previous version of EOP-004. The current approved definition of Disturbance from the NERC Glossary of Terms is:

1. An unplanned event that produces an abnormal system condition.
2. Any perturbation to the electric system.

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3. The unexpected change in ACE that is caused by the sudden failure of generation or interruption of load.

Disturbance reporting requirements and criteria were in the previous EOP-004 standard and its attachments. The DSR SDT discussed the reliability needs for disturbance reporting and developed the list of events that are to be reported under this standard (EOP-004 Attachment 1).

Discussion of Event Reporting

There are situations worthy of reporting because they have the potential to impact reliability.

Event reporting facilitates industry awareness, which allows potentially impacted parties to prepare for and possibly mitigate any associated reliability risk. It also provides the raw material, in the case of certain potential reliability threats, to see emerging patterns.

Examples of such events include:

- Bolts removed from transmission line structures
- Train derailment adjacent to a Facility that either could have damaged a Facility directly or could indirectly damage a Facility (e.g. flammable or toxic cargo that could pose fire hazard or could cause evacuation of a control center)
- Destruction of Bulk Electric System equipment

What about sabotage?

One thing became clear in the DSR SDT's discussion concerning sabotage: everyone has a different definition. The current standard CIP-001 elicited the following response from FERC in FERC Order 693, paragraph 471 which states in part: *“. . . the Commission directs the ERO to develop the following modifications to the Reliability Standard through the Reliability Standards development process: (1) further define sabotage and provide guidance as to the triggering events that would cause an entity to report a sabotage event.”*

Often, the underlying reason for an event is unknown or cannot be confirmed. The DSR SDT believes that by reporting material risks to the Bulk Electric System using the event categorization in this standard, it will be easier to get the relevant information for mitigation, awareness, and tracking, while removing the distracting element of motivation.

Certain types of events should be reported to NERC, the Department of Homeland Security (DHS), the Federal Bureau of Investigation (FBI), and/or Provincial or local law enforcement. Other types of events may have different reporting requirements. For example, an event that is related to copper theft may only need to be reported to the local law enforcement authorities.

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Potential Uses of Reportable Information

Event analysis, correlation of data, and trend identification are a few potential uses for the information reported under this standard. The standard requires Functional entities to report the incidents and provide known information at the time of the report. Further data gathering necessary for event analysis is provided for under the Events Analysis Program and the NERC Rules of Procedure. Other entities (e.g. – NERC, Law Enforcement, etc) will be responsible for performing the analyses. The [NERC Rules of Procedure \(section 800\)](#) provide an overview of the responsibilities of the ERO in regards to analysis and dissemination of information for reliability. Jurisdictional agencies (which may include DHS, FBI, NERC, RE, FERC, Provincial Regulators, and DOE) have other duties and responsibilities.

Collection of Reportable Information or “One stop shopping”

The DSR SDT recognizes that some regions require reporting of additional information beyond what is in EOP-004. The DSR SDT has updated the listing of reportable events in EOP-004 Attachment 1 based on discussions with jurisdictional agencies, NERC, Regional Entities and stakeholder input. There is a possibility that regional differences still exist.

The reporting required by this standard is intended to meet the uses and purposes of NERC. The DSR SDT recognizes that other requirements for reporting exist (e.g., DOE-417 reporting), which may duplicate or overlap the information required by NERC. To the extent that other reporting is required, the DSR SDT envisions that duplicate entry of information should not be necessary, and the submission of the alternate report will be acceptable to NERC so long as all information required by NERC is submitted. For example, if the NERC Report duplicates information from the DOE form, the DOE report may be sent to the NERC in lieu of entering that information on the NERC report.

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for R1:

The requirement to have an Operating Plan for reporting specific types of events provides the entity with a method to have its operating personnel recognize events that affect reliability and to be able to report them to appropriate parties; e.g., Regional Entities, applicable Reliability Coordinators, and law enforcement and other jurisdictional agencies when so recognized. In addition, these event reports are an input to the NERC Events Analysis Program. These other parties use this information to promote reliability, develop a culture of reliability excellence, provide industry collaboration and promote a learning organization.

Every Registered Entity that owns or operates elements or devices on the grid has a formal or informal process, procedure, or steps it takes to gather information regarding what happened when events occur. This requirement has the Responsible Entity establish documentation on

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how that procedure, process, or plan is organized. This documentation may be a single document or a combination of various documents that achieve the reliability objective. The communication protocol(s) could include a process flowchart, identification of internal and external personnel or entities to be notified, or a list of personnel by name and their associated contact information. An existing procedure that meets the requirements of CIP-001-2a may be included in this Operating Plan along with other processes, procedures or plans to meet this requirement.

Rationale for R2:

Each Responsible Entity must report and communicate events according to its Operating Plan based on the information in EOP-004-3 Attachment 1. By implementing the event reporting Operating Plan the Responsible Entity will assure situational awareness to the Electric Reliability Organization so that they may develop trends and prepare for a possible next event and mitigate the current event. This will assure that the BES remains secure and stable by mitigation actions that the Responsible Entity has within its function. By communicating events per the Operating Plan, the Responsible Entity will assure that people/agencies are aware of the current situation and they may prepare to mitigate current and further events.

Rationale for R3:

Requirement 3 calls for the Responsible Entity to validate the contact information contained in the Operating Plan each calendar year. This requirement helps ensure that the event reporting Operating Plan is up to date and entities will be able to effectively report events to assure situational awareness to the Electric Reliability Organization. If an entity experiences an actual event, communication evidence from the event may be used to show compliance with the validation requirement for the specific contacts used for the event.

Rationale for EOP-004 Attachment 1:

The DSR SDT used the defined term “Facility” to add clarity for several events listed in Attachment 1. A Facility is defined as:

“A set of electrical equipment that operates as a single Bulk Electric System Element (e.g., a line, a generator, a shunt compensator, transformer, etc.)”

The DSR SDT does not intend the use of the term Facility to mean a substation or any other facility (not a defined term) that one might consider in everyday discussions regarding the grid. This is intended to mean ONLY a Facility as defined above.

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Version History

Version	Date	Action	Change Tracking
2		Merged CIP-001-2a Sabotage Reporting and EOP-004-1 Disturbance Reporting into EOP-004-2 Event Reporting; Retire CIP-001-2a Sabotage Reporting and Retired EOP-004-1 Disturbance Reporting.	Revision to entire standard (Project 2009-01)
2	November 7, 2012	Adopted by the NERC Board of Trustees	
2	June 20, 2013	FERC approved	
3	November 13, 2014	Adopted by the NERC Board of Trustees	Replaced references to Special Protection System and SPS with Remedial Action Scheme and RAS
3	November 19, 2015	FERC Order issued approving EOP-004-3. Docket No. RM15-13-000.	

EOP-011-1 Emergency Operations

A. Introduction

1. **Title:** **Emergency Operations**
2. **Number:** **EOP-011-1**
3. **Purpose:** To address the effects of operating Emergencies by ensuring each Transmission Operator and Balancing Authority has developed Operating Plan(s) to mitigate operating Emergencies, and that those plans are coordinated within a Reliability Coordinator Area.
4. **Applicability:**
 - 4.1. **Functional Entities:**
 - 4.1.1 Balancing Authority
 - 4.1.2 Reliability Coordinator
 - 4.1.3 Transmission Operator
5. **Effective Date*:**

See *Implementation Plan for EOP-011-1*
6. **Background:**

EOP-011-1 consolidates requirements from three standards: EOP-001-2.1b, EOP-002-3.1, and EOP-003-2.

The standard streamlines the requirements for Emergency operations for the Bulk Electric System into a clear and concise standard that is organized by Functional Entity. In addition, the revisions clarify the critical requirements for Emergency Operations, while ensuring strong communication and coordination across the Functional Entities.

B. Requirements and Measures

- R1. Each Transmission Operator shall develop, maintain, and implement one or more Reliability Coordinator-reviewed Operating Plan(s) to mitigate operating Emergencies in its Transmission Operator Area. The Operating Plan(s) shall include the following, as applicable: [*Violation Risk Factor: High*] [*Time Horizon: Real-Time Operations, Operations Planning, Long-term Planning*]
 - 1.1. Roles and responsibilities for activating the Operating Plan(s);
 - 1.2. Processes to prepare for and mitigate Emergencies including:
 - 1.2.1. Notification to its Reliability Coordinator, to include current and projected conditions, when experiencing an operating Emergency;
 - 1.2.2. Cancellation or recall of Transmission and generation outages;
 - 1.2.3. Transmission system reconfiguration;
 - 1.2.4. Redispatch of generation request;

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- 1.2.5. Provisions for operator-controlled manual Load shedding that minimizes the overlap with automatic Load shedding and are capable of being implemented in a timeframe adequate for mitigating the Emergency; and
 - 1.2.6. Reliability impacts of extreme weather conditions.
- M1. Each Transmission Operator will have a dated Operating Plan(s) developed in accordance with Requirement R1 and reviewed by its Reliability Coordinator; evidence such as a review or revision history to indicate that the Operating Plan(s) has been maintained; and will have as evidence, such as operator logs or other operating documentation, voice recordings or other communication documentation to show that its Operating Plan(s) was implemented for times when an Emergency has occurred, in accordance with Requirement R1.
- R2. Each Balancing Authority shall develop, maintain, and implement one or more Reliability Coordinator-reviewed Operating Plan(s) to mitigate Capacity Emergencies and Energy Emergencies within its Balancing Authority Area. The Operating Plan(s) shall include the following, as applicable: *[Violation Risk Factor: High] [Time Horizon: Real-Time Operations, Operations Planning, Long-term Planning]*
 - 2.1. Roles and responsibilities for activating the Operating Plan(s);
 - 2.2. Processes to prepare for and mitigate Emergencies including:
 - 2.2.1. Notification to its Reliability Coordinator, to include current and projected conditions when experiencing a Capacity Emergency or Energy Emergency;
 - 2.2.2. Requesting an Energy Emergency Alert, per Attachment 1;
 - 2.2.3. Managing generating resources in its Balancing Authority Area to address:
 - 2.2.3.1. capability and availability;
 - 2.2.3.2. fuel supply and inventory concerns;
 - 2.2.3.3. fuel switching capabilities; and
 - 2.2.3.4. environmental constraints.
 - 2.2.4. Public appeals for voluntary Load reductions;
 - 2.2.5. Requests to government agencies to implement their programs to achieve necessary energy reductions;
 - 2.2.6. Reduction of internal utility energy use;
 - 2.2.7. Use of Interruptible Load, curtailable Load and demand response;
 - 2.2.8. Provisions for operator-controlled manual Load shedding that minimizes the overlap with automatic Load shedding and are capable of being implemented in a timeframe adequate for mitigating the Emergency; and
 - 2.2.9. Reliability impacts of extreme weather conditions.

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- M2.** Each Balancing Authority will have a dated Operating Plan(s) developed in accordance with Requirement R2 and reviewed by its Reliability Coordinator; evidence such as a review or revision history to indicate that the Operating Plan(s) has been maintained; and will have as evidence, such as operator logs or other operating documentation, voice recordings, or other communication documentation to show that its Operating Plan(s) was implemented for times when an Emergency has occurred, in accordance with Requirement R2.
- R3.** The Reliability Coordinator shall review the Operating Plan(s) to mitigate operating Emergencies submitted by a Transmission Operator or a Balancing Authority regarding any reliability risks that are identified between Operating Plans. *[Violation Risk Factor: High] [Time Horizon: Operations Planning]*
- 3.1.** Within 30 calendar days of receipt, the Reliability Coordinator shall:
- 3.1.1.** Review each submitted Operating Plan(s) on the basis of compatibility and inter-dependency with other Balancing Authorities' and Transmission Operators' Operating Plans;
 - 3.1.2.** Review each submitted Operating Plan(s) for coordination to avoid risk to Wide Area reliability; and
 - 3.1.3.** Notify each Balancing Authority and Transmission Operator of the results of its review, specifying any time frame for resubmittal of its Operating Plan(s) if revisions are identified.
- M3.** The Reliability Coordinator will have documentation, such as dated e-mails or other correspondences that it reviewed Transmission Operator and Balancing Authority Operating Plans within 30 calendar days of submittal in accordance with Requirement R3.
- R4.** Each Transmission Operator and Balancing Authority shall address any reliability risks identified by its Reliability Coordinator pursuant to Requirement R3 and resubmit its Operating Plan(s) to its Reliability Coordinator within a time period specified by its Reliability Coordinator. *[Violation Risk Factor: High] [Time Horizon: Operation Planning]*
- M4.** The Transmission Operator and Balancing Authority will have documentation, such as dated emails or other correspondence, with an Operating Plan(s) version history showing that it responded and updated the Operating Plan(s) within the timeframe identified by its Reliability Coordinator in accordance with Requirement R4.
- R5.** Each Reliability Coordinator that receives an Emergency notification from a Transmission Operator or Balancing Authority within its Reliability Coordinator Area shall notify, within 30 minutes from the time of receiving notification, other Balancing Authorities and Transmission Operators in its Reliability Coordinator Area, and neighboring Reliability Coordinators. *[Violation Risk Factor: High] [Time Horizon: Real-Time Operations]*

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- M5.** Each Reliability Coordinator that receives an Emergency notification from a Balancing Authority or Transmission Operator within its Reliability Coordinator Area will have, and provide upon request, evidence that could include, but is not limited to, operator logs, voice recordings or transcripts of voice recordings, electronic communications, or equivalent evidence that will be used to determine if the Reliability Coordinator communicated, in accordance with Requirement R5, with other Balancing Authorities and Transmission Operators in its Reliability Coordinator Area, and neighboring Reliability Coordinators .
- R6.** Each Reliability Coordinator that has a Balancing Authority experiencing a potential or actual Energy Emergency within its Reliability Coordinator Area shall declare an Energy Emergency Alert, as detailed in Attachment 1. *[Violation Risk Factor: High]*
[Time Horizon: Real-Time Operations]
- M6.** Each Reliability Coordinator, with a Balancing Authority experiencing a potential or actual Energy Emergency within its Reliability Coordinator Area, will have, and provide upon request, evidence that could include, but is not limited to, operator logs, voice recordings or transcripts of voice recordings, electronic communications, or equivalent evidence that it declared an Energy Emergency Alert, as detailed in Attachment 1, in accordance with Requirement R6.

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C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

The British Columbia Utilities Commission

1.2. Evidence Retention

The Balancing Authority, Reliability Coordinator, and Transmission Operator shall keep data or evidence to show compliance, as identified below, unless directed by its Compliance Enforcement Authority (CEA) to retain specific evidence for a longer period of time as part of an investigation. For instances where the evidence retention period specified below is shorter than the time since the last audit, the CEA may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

- The Transmission Operator shall retain the current Operating Plan(s), evidence of review or revision history plus each version issued since the last audit and evidence of compliance since the last audit for Requirements R1 and R4 and Measures M1 and M4.
- The Balancing Authority shall retain the current Operating Plan(s), evidence of review or revision history plus each version issued since the last audit and evidence of compliance since the last audit for Requirements R2 and R4, and Measures M2 and M4.
- The Reliability Coordinator shall maintain evidence of compliance since the last audit for Requirements R3, R5, and R6 and Measures M3, M5, and M6.

If a Balancing Authority, Reliability Coordinator or Transmission Operator is found non-compliant, it shall keep information related to the non-compliance until found compliant.

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records.

1.3. Compliance Monitoring and Assessment Processes:

As defined in the NERC Rules of Procedure; "Compliance Monitoring and Assessment Processes" refers to the identification of the processes that will be used to evaluate data or information for the purpose of assessing performance or outcomes with the associated reliability standard.

1.4. Additional Compliance Information

None

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Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Real-time Operations, Operations Planning, Long-term Planning	High		The Transmission Operator developed a Reliability Coordinator-reviewed Operating Plan(s) to mitigate operating Emergencies in its Transmission Operator Area but failed to maintain it.	The Transmission Operator developed an Operating Plan(s) to mitigate operating Emergencies in its Transmission Operator Area but failed to have it reviewed by its Reliability Coordinator.	The Transmission Operator failed to develop an Operating Plan(s) to mitigate operating Emergencies in its Transmission Operator Area. OR The Transmission Operator developed a Reliability Coordinator-reviewed Operating Plan(s) to mitigate operating Emergencies in its Transmission Operator Area but failed to implement it.
R2	Real-time	High	N/A	The Balancing	The Balancing	The Balancing

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R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
	Operations, Operations Planning, Long-term Planning			Authority developed a Reliability Coordinator-reviewed Operating Plan(s) to mitigate operating Emergencies within its Balancing Authority Area but failed to maintain it.	Authority developed an Operating Plan(s) to mitigate operating Emergencies within its Balancing Authority Area but failed to have it reviewed by its Reliability Coordinator.	Authority failed to develop an Operating Plan(s) to mitigate operating Emergencies within its Balancing Authority Area. OR The Balancing Authority developed a Reliability Coordinator-reviewed Operating Plan(s) to mitigate operating Emergencies within its Balancing Authority Area but failed to implement it.
R3	Operations	High	N/A	N/A	The Reliability Coordinator	The Reliability Coordinator

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R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
	Planning				identified a reliability risk but failed to notify the Balancing Authority or Transmission Operator within 30 calendar days.	identified a reliability risk but failed to notify the Balancing Authority or Transmission Operator.
R4	Operations Planning	High	N/A	N/A	The Transmission Operator or Balancing Authority failed to update and resubmit its Operating Plan(s) to its Reliability Coordinator within the timeframe specified by its Reliability Coordinator.	The Transmission Operator or Balancing Authority failed to update and resubmit its Operating Plan(s) to its Reliability Coordinator.
R5	Real-time Operations	High	N/A	N/A	The Reliability Coordinator that received an Emergency notification from a Transmission	The Reliability Coordinator that received an Emergency notification from a Transmission

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R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
					Operator or Balancing Authority did not notify neighboring Reliability Coordinators, Balancing Authorities and Transmission Operators but failed to notify within 30 minutes from the time of receiving notification.	Operator or Balancing Authority failed to notify neighboring Reliability Coordinators, Balancing Authorities and Transmission Operators.
R6	Real-time Operations	High	N/A	N/A	N/A	The Reliability Coordinator that had a Balancing Authority experiencing a potential or actual Energy Emergency within its Reliability Coordinator Area failed to declare an Energy Emergency Alert.

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D. Regional Variances

None.

E. Interpretations

None.

F. Associated Documents

None.

Version History

Version	Date	Action	Change Tracking
1	November 13, 2014	Adopted by Board of Trustees	Merged EOP-001-2.1b, EOP-002-3.1 and EOP-003-2.
1	November 19, 2015	FERC approved EOP-011-1. Docket Nos. RM15-7-000, RM15-12-000, and RM15-13-000. Order No. 818	

Attachment 1

Attachment 1-EOP-011-1 Energy Emergency Alerts

Introduction

This Attachment provides the process and descriptions of the levels used by the Reliability Coordinator in which it communicates the condition of a Balancing Authority which is experiencing an Energy Emergency.

A. General Responsibilities

- 1. Initiation by Reliability Coordinator.** An Energy Emergency Alert (EEA) may be initiated only by a Reliability Coordinator at 1) the Reliability Coordinator's own request, or 2) upon the request of an energy deficient Balancing Authority.
- 2. Notification.** A Reliability Coordinator who declares an EEA shall notify all Balancing Authorities and Transmission Operators in its Reliability Coordinator Area. The Reliability Coordinator shall also notify all neighboring Reliability Coordinators.

B. EEA Levels

Introduction

To ensure that all Reliability Coordinators clearly understand potential and actual Energy Emergencies in the Interconnection, NERC has established three levels of EEAs. The Reliability Coordinators will use these terms when communicating Energy Emergencies to each other. An EEA is an Emergency procedure, not a daily operating practice, and is not intended as an alternative to compliance with NERC Reliability Standards.

The Reliability Coordinator may declare whatever alert level is necessary, and need not proceed through the alerts sequentially.

1. EEA 1 — All available generation resources in use.

Circumstances:

- The Balancing Authority is experiencing conditions where all available generation resources are committed to meet firm Load, firm transactions, and reserve commitments, and is concerned about sustaining its required Contingency Reserves.
- Non-firm wholesale energy sales (other than those that are recallable to meet reserve requirements) have been curtailed.

2. EEA 2 — Load management procedures in effect.

Circumstances:

- The Balancing Authority is no longer able to provide its expected energy requirements and is an energy deficient Balancing Authority.
- An energy deficient Balancing Authority has implemented its Operating Plan(s) to mitigate Emergencies.

Attachment 1

- An energy deficient Balancing Authority is still able to maintain minimum Contingency Reserve requirements.

During EEA 2, Reliability Coordinators and energy deficient Balancing Authorities have the following responsibilities:

2.1 Notifying other Balancing Authorities and market participants. The energy deficient Balancing Authority shall communicate its needs to other Balancing Authorities and market participants. Upon request from the energy deficient Balancing Authority, the respective Reliability Coordinator shall post the declaration of the alert level, along with the name of the energy deficient Balancing Authority on the RCIS website.

2.2 Declaration period. The energy deficient Balancing Authority shall update its Reliability Coordinator of the situation at a minimum of every hour until the EEA 2 is terminated. The Reliability Coordinator shall update the energy deficiency information posted on the RCIS website as changes occur and pass this information on to the neighboring Reliability Coordinators, Balancing Authorities and Transmission Operators.

2.3 Sharing information on resource availability. Other Reliability Coordinators of Balancing Authorities with available resources shall coordinate, as appropriate, with the Reliability Coordinator that has an energy deficient Balancing Authority.

2.4 Evaluating and mitigating Transmission limitations. The Reliability Coordinator shall review Transmission outages and work with the Transmission Operator(s) to see if it's possible to return to service any Transmission Elements that may relieve the loading on System Operating Limits (SOLs) or Interconnection Reliability Operating Limits (IROLs).

2.5 Requesting Balancing Authority actions. Before requesting an EEA 3, the energy deficient Balancing Authority must make use of all available resources; this includes, but is not limited to:

2.5.1 All available generation units are on line. All generation capable of being on line in the time frame of the Emergency is on line.

2.5.2 Demand-Side Management. Activate Demand-Side Management within provisions of any applicable agreements.

3. EEA 3 —Firm Load interruption is imminent or in progress.

Circumstances:

- The energy deficient Balancing Authority is unable to meet minimum Contingency Reserve requirements.

During EEA 3, Reliability Coordinators and Balancing Authorities have the following responsibilities:

3.1 Continue actions from EEA 2. The Reliability Coordinators and the energy deficient Balancing Authority shall continue to take all actions initiated during EEA 2.

Attachment 1

3.2 Declaration Period. The energy deficient Balancing Authority shall update its Reliability Coordinator of the situation at a minimum of every hour until the EEA 3 is terminated. The Reliability Coordinator shall update the energy deficiency information posted on the RCIS website as changes occur and pass this information on to the neighboring Reliability Coordinators, Balancing Authorities, and Transmission Operators.

3.3 Reevaluating and revising SOLs and IROLs. The Reliability Coordinator shall evaluate the risks of revising SOLs and IROLs for the possibility of delivery of energy to the energy deficient Balancing Authority. Reevaluation of SOLs and IROLs shall be coordinated with other Reliability Coordinators and only with the agreement of the Transmission Operator whose Transmission Owner (TO) equipment would be affected. SOLs and IROLs shall only be revised as long as an EEA 3 condition exists, or as allowed by the Transmission Owner whose equipment is at risk. The following are minimum requirements that must be met before SOLs or IROLs are revised:

3.3.1 Energy deficient Balancing Authority obligations. The energy deficient Balancing Authority, upon notification from its Reliability Coordinator of the situation, it will immediately take whatever actions are necessary to mitigate any undue risk to the Interconnection. These actions may include Load shedding.

3.4 Returning to pre-Emergency conditions. Whenever energy is made available to an energy deficient Balancing Authority such that the Systems can be returned to its pre-Emergency SOLs or IROLs condition, the energy deficient Balancing Authority shall request the Reliability Coordinator to downgrade the alert level.

3.4.1 Notification of other parties. Upon notification from the energy deficient Balancing Authority that an alert has been downgraded, the Reliability Coordinator shall notify the neighboring Reliability Coordinators (via the RCIS), Balancing Authorities and Transmission Operators that its Systems can be returned to its normal limits.

Alert 0 - Termination. When the energy deficient Balancing Authority is able to meet its Load and Operating Reserve requirements, it shall request its Reliability Coordinator to terminate the EEA.

0.1 Notification. The Reliability Coordinator shall notify all other Reliability Coordinators via the RCIS of the termination. The Reliability Coordinator shall also notify the neighboring Balancing Authorities and Transmission Operators.

Application Guidelines

Guidelines and Technical Basis

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for R1:

The EOP SDT examined the recommendation of the EOP Five-Year Review Team (FYRT) and FERC directive to provide guidance on applicable entity responsibility that was included in EOP-001-2.1b. The EOP SDT removed EOP-001-2.1b, Attachment 1, and incorporated it into this standard under the applicable requirements. This also establishes a separate requirement for the Transmission Operator to create an Operating Plan(s) for mitigating operating Emergencies in its Transmission Operator Area.

The Operating Plan(s) can be one plan, or it can be multiple plans.

“Notification to its Reliability Coordinator, to include current and projected conditions, when experiencing an operating Emergency” was retained. This is a process in the plan(s) that determines when the Transmission Operator must notify its Reliability Coordinator.

To meet the associated measure, an entity would likely provide evidence that such an evaluation was conducted along with an explanation of why any overlap of Loads between manual and automatic load shedding was unavoidable or reasonable.

An Operating Plan(s) is implemented by carrying out its stated actions.

If any Parts of Requirement R1 are not applicable, the Transmission Operator should note “not applicable” in the Operating Plan(s). The EOP SDT recognizes that across the regions, Operating Plan(s) may not include all the elements listed in this requirement due to restrictions, other methods of managing situations, and documents that may already exist that speak to a process that already exists. Therefore, the entity must provide in the plan(s) that the element is not applicable and detail why it is not applicable for the plan(s).

With respect to automatic Load shedding schemes that include both UVLS and UFLS, the EOP SDT’s intent is to keep manual and automatic Load shed schemes as separate as possible, but realizes that sometimes, due to system design, there will be overlap. The intent in Requirement R1 Part 1.2.5. is to minimize, as much as possible, the use of manual Load shedding which is already armed for automatic Load shedding. The automatic Load shedding schemes are the important backstops against Cascading outages or System collapse. If any entity manually sheds a Load which was included in an automatic scheme, it reduces the effectiveness of that automatic scheme. Each entity should review their automatic Load shedding schemes and coordinate their manual processes so that any overlapping use of Loads is avoided to the extent reasonably possible.

Application Guidelines

Rationale for R2:

To address the recommendation of the FYRT and the FERC directive to provide guidance on applicable entity responsibility in EOP-001-2.1b, Attachment 1, the EOP SDT removed EOP-001-2.1b, Attachment 1, and incorporated it into this standard under the applicable requirements. EOP-011-1 also establishes a separate requirement for the Balancing Authority to create its Operating Plan(s) to address Capacity and Energy Emergencies. The Operating Plan(s) can be one plan, or it can be multiple plans.

An Operating Plan(s) is implemented by carrying out its stated actions.

If any Parts of Requirement R2 are not applicable, the Balancing Authority should note “not applicable” in the Operating Plan(s). The EOP SDT recognizes that across the regions, Operating Plan(s) may not include all the elements listed in this requirement due to restrictions, other methods of managing situations, and documents that may already exist that speak to a process that already exists. Therefore, the entity must provide in the plan(s) that the element is not applicable and detail why it is not applicable for the plan(s).

The EOP SDT retained the statement “Operator-controlled manual Load shedding,” as it was in the current EOP-003-2 and is consistent with the intent of the EOP SDT.

With respect to automatic Load shedding schemes that include both UVLS and UFLS, the EOP SDT’s intent is to keep manual and automatic Load shedding schemes as separate as possible, but realizes that sometimes, due to system design, there will be overlap. The intent in Requirement R2 Part 2.2.8. is to minimize as much as possible the use manual Load shedding which is already armed for automatic Load shedding. The automatic Load shedding schemes are the important backstops against Cascading outages or System collapse. If an entity manually sheds a Load that was included in an automatic scheme, it reduces the effectiveness of that automatic scheme. Each entity should review its automatic Load shedding schemes and coordinate its manual processes so that any overlapping use of Loads is avoided to the extent possible.

The EOP SDT retained Requirement R8 from EOP-002-3.1 and added it to the Parts in Requirement R2.

Rationale for R3:

The SDT agreed with industry comments that the Reliability Coordinator does not need to approve BA and TOP plan(s). The SDT has changed this requirement to remove the approval but still require the RC to review each entity’s plan(s), looking specifically for reliability risks. This is consistent with the Reliability Coordinator’s role within the Functional Model and meets the FERC directive regarding the RC’s involvement in Operating Plan(s) for mitigating Emergencies.

Rationale for Requirement R4:

Requirement R4 supports the coordination of Operating Plans within a Reliability Coordinator Area in order to identify and correct any Wide Area reliability risks. The EOP SDT expects the Reliability Coordinator to make a reasonable request for response time. The time period requested by the Reliability Coordinator to the Transmission Operator and Balancing Authority to update the Operating Plan(s) will depend on the scope and urgency of the requested change.

Application Guidelines

Rationale for R5

The EOP SDT used the existing requirement in EOP-002-3.1 for the Balancing Authority and added the words “within 30 minutes from the time of receiving notification” to the requirement to communicate the intent that timeliness is important, while balancing the concern that in an Emergency there may be a need to alleviate excessive notifications on Balancing Authorities and Transmission Operators. By adding this time limitation, a measurable standard is set for when the Reliability Coordinator must complete these notifications.

Rationale for Introduction

LSEs were removed from Attachment 1, as an LSE has no Real-time reliability functionality with respect to EEAs.

EOP-002-3.1 Requirement R9 was in place to allow for a Transmission Service Provider to change the priority of a service request, as permitted in its transmission tariff, informing the Reliability Coordinator so that the service would not be curtailed by a TLR; and since the Tagging Specs did not allow profiles to be changed, this was the only method to accomplish it. Under NAESB WEQ E-tag Specification v1811 R3.6.1.3, this has been modified and now the TSP has the ability to change the Transmission priority which, in turn, is reflected in the IDC. This technology change allows for the deletion of Requirement R9 in its entirety. Requirement R9 meets with Criterion A of Paragraph 81 and should be retired.

Rationale for (2) Notification

The EOP SDT deleted the language, *“The Reliability Coordinator shall also notify all other Reliability Coordinators of the situation via the Reliability Coordinator Information System (RCIS). Additionally, conference calls between RCs shall be held as necessary to communicate system conditions. The RC shall also notify the other RCs when the alert has ended”* as duplicative to proposed IRO-014-3 Requirement R1:

R1. Each Reliability Coordinator shall have and implement Operating Procedures, Operating Processes, or Operating Plans, for activities that require notification or coordination of actions that may impact adjacent Reliability Coordinator Areas, to support Interconnection reliability. These Operating Procedures, Operating Processes, or Operating Plans shall include, but are not limited to, the following:

- 1.1 Communications and notifications, and the process to follow in making those notifications.
- 1.2 Energy and capacity shortages.
- 1.3 Control of voltage, including the coordination of reactive resources.
Exchange of information including planned and unplanned outage information to support its Operational Planning Analyses and Real-time Assessments.
- 1.5 Authority to act to prevent and mitigate system conditions which could adversely impact other Reliability Coordinator Areas.
- 1.6 Provisions for weekly conference calls.

Application Guidelines

Rationale for EEA 2:

The EOP SDT modified the “Circumstances” for EEA 2 to show that an entity will be in this level when it has implemented its Operating Plan(s) to mitigate Emergencies but is still able to maintain Contingency Reserves.

Rationale for EEA 3:

This rationale was added at the request of stakeholders asking for justification for moving a lack of Contingency Reserves into the EEA3 category.

The previous language in EOP-002-3.1, EEA 2 used “Operating Reserve,” which is an all-inclusive term, including all reserves (including Contingency Reserves). Many Operating Reserves are used continuously, every hour of every day. Total Operating Reserve requirements are kind of nebulous since they do not have a specific hard minimum value. Contingency Reserves are used far less frequently. Because of the confusion over this issue, evidenced by the comments received, the drafting team thought that using minimum Contingency Reserve in the language would eliminate some of the confusion. This is a different approach but the drafting team believes this is a good approach and was supported by several commenters.

Using Contingency Reserves (which is a subset of Operating Reserves) puts a BA closer to the operating edge. The drafting team felt that the point where a BA can no longer maintain this important Contingency Reserves margin is a most serious condition and puts the BA into a position where they are very close to shedding Load (“imminent or in progress”). The drafting team felt that this warrants categorization at the highest level of EEA.

FAC-003-4 Transmission Vegetation Management

A. Introduction

1. **Title:** Transmission Vegetation Management
2. **Number:** FAC-003-4
3. **Purpose:** To maintain a reliable electric transmission system by using a defense-in-depth strategy to manage vegetation located on transmission rights of way (ROW) and minimize encroachments from vegetation located adjacent to the ROW, thus preventing the risk of those vegetation-related outages that could lead to Cascading.
4. **Applicability:**
 - 4.1. **Functional Entities:**
 - 4.1.1. Applicable Transmission Owners
 - 4.1.1.1. Transmission Owners that own Transmission Facilities defined in 4.2.
 - 4.1.2. Applicable Generator Owners
 - 4.1.2.1. Generator Owners that own generation Facilities defined in 4.3.
 - 4.2. **Transmission Facilities:** Defined below (referred to as “applicable lines”), including but not limited to those that cross lands owned by federal¹, state, provincial, public, private, or tribal entities:
 - 4.2.1. Each overhead transmission line operated at 200kV or higher.
 - 4.2.2. Each overhead transmission line operated below 200kV identified as an element of an IROL under NERC Standard FAC-014 by the Planning Coordinator.
 - 4.2.3. Each overhead transmission line operated below 200 kV identified as an element of a Major WECC Transfer Path in the Bulk Electric System by WECC.
 - 4.2.4. Each overhead transmission line identified above (4.2.1. through 4.2.3.) located outside the fenced area of the switchyard, station or substation and any portion of the span of the transmission line that is crossing the substation fence.
 - 4.3. **Generation Facilities:** Defined below (referred to as “applicable lines”), including but not limited to those that cross lands owned by federal², state, provincial, public, private, or tribal entities:

¹ EAct 2005 section 1211c: “Access approvals by Federal agencies.”

² *Id.*

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4.3.1. Overhead transmission lines that (1) extend greater than one mile or 1.609 kilometers beyond the fenced area of the generating station switchyard to the point of interconnection with a Transmission Owner's Facility or (2) do not have a clear line of sight³ from the generating station switchyard fence to the point of interconnection with a Transmission Owner's Facility and are:

4.3.1.1. Operated at 200kV or higher; or

4.3.1.2. Operated below 200kV identified as an element of an IROL under NERC Standard FAC-014 by the Planning Coordinator; or

4.3.1.3. Operated below 200 kV identified as an element of a Major WECC Transfer Path in the Bulk Electric System by WECC.

5. Effective Date*: See Implementation Plan

6. Background: This standard uses three types of requirements to provide layers of protection to prevent vegetation related outages that could lead to Cascading:

- a) Performance-based defines a particular reliability objective or outcome to be achieved. In its simplest form, a results-based requirement has four components: *who, under what conditions (if any), shall perform what action, to achieve what particular bulk power system performance result or outcome?*
- b) Risk-based preventive requirements to reduce the risks of failure to acceptable tolerance levels. A risk-based reliability requirement should be framed as: *who, under what conditions (if any), shall perform what action, to achieve what particular result or outcome that reduces a stated risk to the reliability of the bulk power system?*
- c) Competency-based defines a minimum set of capabilities an entity needs to have to demonstrate it is able to perform its designated reliability functions. A competency-based reliability requirement should be framed as: *who, under what conditions (if any), shall have what capability, to achieve what particular result or outcome to perform an action to achieve a result or outcome or to reduce a risk to the reliability of the bulk power system?*

The defense-in-depth strategy for reliability standards development recognizes that each requirement in a NERC reliability standard has a role in preventing system failures, and that these roles are complementary and reinforcing. Reliability standards should not be viewed as a body of unrelated requirements, but rather should be viewed as part of a portfolio of requirements designed to achieve an overall defense-in-depth strategy and comport with the quality objectives of a reliability standard.

³ "Clear line of sight" means the distance that can be seen by the average person without special instrumentation (e.g., binoculars, telescope, spyglasses, etc.) on a clear day.

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This standard uses a defense-in-depth approach to improve the reliability of the electric Transmission system by:

- Requiring that vegetation be managed to prevent vegetation encroachment inside the flash-over clearance (R1 and R2);
- Requiring documentation of the maintenance strategies, procedures, processes and specifications used to manage vegetation to prevent potential flash-over conditions including consideration of 1) conductor dynamics and 2) the interrelationships between vegetation growth rates, control methods and the inspection frequency (R3);
- Requiring timely notification to the appropriate control center of vegetation conditions that could cause a flash-over at any moment (R4);
- Requiring corrective actions to ensure that flash-over distances will not be violated due to work constraints such as legal injunctions (R5);
- Requiring inspections of vegetation conditions to be performed annually (R6); and
- Requiring that the annual work needed to prevent flash-over is completed (R7).

For this standard, the requirements have been developed as follows:

- Performance-based: Requirements 1 and 2
- Competency-based: Requirement 3
- Risk-based: Requirements 4, 5, 6 and 7

R3 serves as the first line of defense by ensuring that entities understand the problem they are trying to manage and have fully developed strategies and plans to manage the problem. R1, R2, and R7 serve as the second line of defense by requiring that entities carry out their plans and manage vegetation. R6, which requires inspections, may be either a part of the first line of defense (as input into the strategies and plans) or as a third line of defense (as a check of the first and second lines of defense). R4 serves as the final line of defense, as it addresses cases in which all the other lines of defense have failed.

Major outages and operational problems have resulted from interference between overgrown vegetation and transmission lines located on many types of lands and ownership situations. Adherence to the standard requirements for applicable lines on any kind of land or easement, whether they are Federal Lands, state or provincial lands, public or private lands, franchises, easements or lands owned in fee, will reduce and manage this risk. For the purpose of the standard the term “public lands” includes municipal lands, village lands, city lands, and a host of other governmental entities.

FAC-003-4 Transmission Vegetation Management

This standard addresses vegetation management along applicable overhead lines and does not apply to underground lines, submarine lines or to line sections inside an electric station boundary.

This standard focuses on transmission lines to prevent those vegetation related outages that could lead to Cascading. It is not intended to prevent customer outages due to tree contact with lower voltage distribution system lines. For example, localized customer service might be disrupted if vegetation were to make contact with a 69kV transmission line supplying power to a 12kV distribution station. However, this standard is not written to address such isolated situations which have little impact on the overall electric transmission system.

Since vegetation growth is constant and always present, unmanaged vegetation poses an increased outage risk, especially when numerous transmission lines are operating at or near their Rating. This can present a significant risk of consecutive line failures when lines are experiencing large sags thereby leading to Cascading. Once the first line fails the shift of the current to the other lines and/or the increasing system loads will lead to the second and subsequent line failures as contact to the vegetation under those lines occurs. Conversely, most other outage causes (such as trees falling into lines, lightning, animals, motor vehicles, etc.) are not an interrelated function of the shift of currents or the increasing system loading. These events are not any more likely to occur during heavy system loads than any other time. There is no cause-effect relationship which creates the probability of simultaneous occurrence of other such events. Therefore these types of events are highly unlikely to cause large-scale grid failures. Thus, this standard places the highest priority on the management of vegetation to prevent vegetation grow-ins.

B. Requirements and Measures

- R1.** Each applicable Transmission Owner and applicable Generator Owner shall manage vegetation to prevent encroachments into the Minimum Vegetation Clearance Distance (MVCD) of its applicable line(s) which are either an element of an IROL, or an element of a Major WECC Transfer Path; operating within their Rating and all Rated Electrical Operating Conditions of the types shown below⁴ [*Violation Risk Factor: High*] [*Time Horizon: Real-time*]:

⁴ This requirement does not apply to circumstances that are beyond the control of an applicable Transmission Owner or applicable Generator Owner subject to this reliability standard, including natural disasters such as earthquakes, fires, tornados, hurricanes, landslides, wind shear, fresh gale, major storms as defined either by the applicable Transmission Owner or applicable Generator Owner or an applicable regulatory body, ice storms, and floods; human or animal activity such as logging, animal severing tree, vehicle contact with tree, or installation, removal, or digging of vegetation. Nothing in this footnote should be construed to limit the Transmission Owner's or applicable Generator Owner's right to exercise its full legal rights on the ROW.

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- 1.1. An encroachment into the MVCD as shown in FAC-003-Table 2, observed in Real-time, absent a Sustained Outage,⁵
- 1.2. An encroachment due to a fall-in from inside the ROW that caused a vegetation-related Sustained Outage,⁶
- 1.3. An encroachment due to the blowing together of applicable lines and vegetation located inside the ROW that caused a vegetation-related Sustained Outage⁷,
- 1.4. An encroachment due to vegetation growth into the MVCD that caused a vegetation-related Sustained Outage.⁸

M1. Each applicable Transmission Owner and applicable Generator Owner has evidence that it managed vegetation to prevent encroachment into the MVCD as described in R1. Examples of acceptable forms of evidence may include dated attestations, dated reports containing no Sustained Outages associated with encroachment types 2 through 4 above, or records confirming no Real-time observations of any MVCD encroachments. (R1)

R2. Each applicable Transmission Owner and applicable Generator Owner shall manage vegetation to prevent encroachments into the MVCD of its applicable line(s) which are not either an element of an IROL, or an element of a Major WECC Transfer Path; operating within its Rating and all Rated Electrical Operating Conditions of the types shown below⁹ [*Violation Risk Factor: High*] [*Time Horizon: Real-time*]:

- 2.1. An encroachment into the MVCD, observed in Real-time, absent a Sustained Outage,¹⁰
- 2.2. An encroachment due to a fall-in from inside the ROW that caused a vegetation-related Sustained Outage,¹¹
- 2.3. An encroachment due to the blowing together of applicable lines and vegetation located inside the ROW that caused a vegetation-related Sustained Outage,¹²
- 2.4. An encroachment due to vegetation growth into the line MVCD that caused a vegetation-related Sustained Outage.¹³

⁵ If a later confirmation of a Fault by the applicable Transmission Owner or applicable Generator Owner shows that a vegetation encroachment within the MVCD has occurred from vegetation within the ROW, this shall be considered the equivalent of a Real-time observation.

⁶ Multiple Sustained Outages on an individual line, if caused by the same vegetation, will be reported as one outage regardless of the actual number of outages within a 24-hour period.

⁷ *Id.*

⁸ *Id.*

⁹ See footnote 4.

¹⁰ See footnote 5.

¹¹ See footnote 6.

¹² *Id.*

¹³ *Id.*

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- M2.** Each applicable Transmission Owner and applicable Generator Owner has evidence that it managed vegetation to prevent encroachment into the MVCD as described in R2. Examples of acceptable forms of evidence may include dated attestations, dated reports containing no Sustained Outages associated with encroachment types 2 through 4 above, or records confirming no Real-time observations of any MVCD encroachments. (R2)
- R3.** Each applicable Transmission Owner and applicable Generator Owner shall have documented maintenance strategies or procedures or processes or specifications it uses to prevent the encroachment of vegetation into the MVCD of its applicable lines that accounts for the following: *[Violation Risk Factor: Lower] [Time Horizon: Long Term Planning]*:
- 3.1.** Movement of applicable line conductors under their Rating and all Rated Electrical Operating Conditions;
- 3.2.** Inter-relationships between vegetation growth rates, vegetation control methods, and inspection frequency.
- M3.** The maintenance strategies or procedures or processes or specifications provided demonstrate that the applicable Transmission Owner and applicable Generator Owner can prevent encroachment into the MVCD considering the factors identified in the requirement. (R3)
- R4.** Each applicable Transmission Owner and applicable Generator Owner, without any intentional time delay, shall notify the control center holding switching authority for the associated applicable line when the applicable Transmission Owner and applicable Generator Owner has confirmed the existence of a vegetation condition that is likely to cause a Fault at any moment *[Violation Risk Factor: Medium] [Time Horizon: Real-time]*.
- M4.** Each applicable Transmission Owner and applicable Generator Owner that has a confirmed vegetation condition likely to cause a Fault at any moment will have evidence that it notified the control center holding switching authority for the associated transmission line without any intentional time delay. Examples of evidence may include control center logs, voice recordings, switching orders, clearance orders and subsequent work orders. (R4)
- R5.** When an applicable Transmission Owner and an applicable Generator Owner are constrained from performing vegetation work on an applicable line operating within its Rating and all Rated Electrical Operating Conditions, and the constraint may lead to a vegetation encroachment into the MVCD prior to the implementation of the next annual work plan, then the applicable Transmission Owner or applicable Generator Owner shall take corrective action to ensure continued vegetation management to prevent encroachments *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning]*.

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- M5.** Each applicable Transmission Owner and applicable Generator Owner has evidence of the corrective action taken for each constraint where an applicable transmission line was put at potential risk. Examples of acceptable forms of evidence may include initially-planned work orders, documentation of constraints from landowners, court orders, inspection records of increased monitoring, documentation of the de-rating of lines, revised work orders, invoices, or evidence that the line was de-energized. (R5)
- R6.** Each applicable Transmission Owner and applicable Generator Owner shall perform a Vegetation Inspection of 100% of its applicable transmission lines (measured in units of choice - circuit, pole line, line miles or kilometers, etc.) at least once per calendar year and with no more than 18 calendar months between inspections on the same ROW¹⁴ [*Violation Risk Factor: Medium*] [*Time Horizon: Operations Planning*].
- M6.** Each applicable Transmission Owner and applicable Generator Owner has evidence that it conducted Vegetation Inspections of the transmission line ROW for all applicable lines at least once per calendar year but with no more than 18 calendar months between inspections on the same ROW. Examples of acceptable forms of evidence may include completed and dated work orders, dated invoices, or dated inspection records. (R6)
- R7.** Each applicable Transmission Owner and applicable Generator Owner shall complete 100% of its annual vegetation work plan of applicable lines to ensure no vegetation encroachments occur within the MVCD. Modifications to the work plan in response to changing conditions or to findings from vegetation inspections may be made (provided they do not allow encroachment of vegetation into the MVCD) and must be documented. The percent completed calculation is based on the number of units actually completed divided by the number of units in the final amended plan (measured in units of choice - circuit, pole line, line miles or kilometers, etc.). Examples of reasons for modification to annual plan may include [*Violation Risk Factor: Medium*] [*Time Horizon: Operations Planning*]:
- 7.1.** Change in expected growth rate/environmental factors
 - 7.2.** Circumstances that are beyond the control of an applicable Transmission Owner or applicable Generator Owner¹⁵
 - 7.3.** Rescheduling work between growing seasons

¹⁴ When the applicable Transmission Owner or applicable Generator Owner is prevented from performing a Vegetation Inspection within the timeframe in R6 due to a natural disaster, the TO or GO is granted a time extension that is equivalent to the duration of the time the TO or GO was prevented from performing the Vegetation Inspection.

¹⁵ Circumstances that are beyond the control of an applicable Transmission Owner or applicable Generator Owner include but are not limited to natural disasters such as earthquakes, fires, tornados, hurricanes, landslides, ice storms, floods, or major storms as defined either by the TO or GO or an applicable regulatory body.

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- 7.4. Crew or contractor availability/Mutual assistance agreements
 - 7.5. Identified unanticipated high priority work
 - 7.6. Weather conditions/Accessibility
 - 7.7. Permitting delays
 - 7.8. Land ownership changes/Change in land use by the landowner
 - 7.9. Emerging technologies
- M7.** Each applicable Transmission Owner and applicable Generator Owner has evidence that it completed its annual vegetation work plan for its applicable lines. Examples of acceptable forms of evidence may include a copy of the completed annual work plan (as finally modified), dated work orders, dated invoices, or dated inspection records. (R7)

C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority:

The British Columbia Utilities Commission

1.2. Evidence Retention:

The following evidence retention period(s) identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show that it was compliant for the full-time period since the last audit.

The applicable entity shall keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation.

- The applicable Transmission Owner and applicable Generator Owner retains data or evidence to show compliance with Requirements R1, R2, R3, R5, R6 and R7, for three calendar years.
- The applicable Transmission Owner and applicable Generator Owner retains data or evidence to show compliance with Requirement R4, Measure M4 for most recent 12 months of operator logs or most recent 3 months of voice recordings or transcripts of voice recordings, unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation.

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- If an applicable Transmission Owner or applicable Generator Owner is found non-compliant, it shall keep information related to the non-compliance until found compliant or for the time period specified above, whichever is longer.

1.3. Compliance Monitoring and Enforcement Program

As defined in the NERC Rules of Procedure, “Compliance Monitoring and Enforcement Program” refers to the identification of the processes that will be used to evaluate data or information for the purpose of assessing performance or outcomes with the associated Reliability Standard.

1.4. Additional Compliance Information

Periodic Data Submittal: The applicable Transmission Owner and applicable Generator Owner will submit a quarterly report to its Regional Entity, or the Regional Entity’s designee, identifying all Sustained Outages of applicable lines operated within their Rating and all Rated Electrical Operating Conditions as determined by the applicable Transmission Owner or applicable Generator Owner to have been caused by vegetation, except as excluded in footnote 2, and including as a minimum the following:

- The name of the circuit(s), the date, time and duration of the outage; the voltage of the circuit; a description of the cause of the outage; the category associated with the Sustained Outage; other pertinent comments; and any countermeasures taken by the applicable Transmission Owner or applicable Generator Owner.

A Sustained Outage is to be categorized as one of the following:

- Category 1A — Grow-ins: Sustained Outages caused by vegetation growing into applicable lines, that are identified as an element of an IROL or Major WECC Transfer Path, by vegetation inside and/or outside of the ROW;
- Category 1B — Grow-ins: Sustained Outages caused by vegetation growing into applicable lines, but are not identified as an element of an IROL or Major WECC Transfer Path, by vegetation inside and/or outside of the ROW;
- Category 2A — Fall-ins: Sustained Outages caused by vegetation falling into applicable lines that are identified as an element of an IROL or Major WECC Transfer Path, from within the ROW;
- Category 2B — Fall-ins: Sustained Outages caused by vegetation falling into applicable lines, but are not identified as an element of an IROL or Major WECC Transfer Path, from within the ROW;
- Category 3 — Fall-ins: Sustained Outages caused by vegetation falling into applicable lines from outside the ROW;
- Category 4A — Blowing together: Sustained Outages caused by vegetation and applicable lines that are identified as an element of an IROL or Major WECC Transfer Path, blowing together from within the ROW;

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- Category 4B — Blowing together: Sustained Outages caused by vegetation and applicable lines, but are not identified as an element of an IROL or Major WECC Transfer Path, blowing together from within the ROW.

The Regional Entity will report the outage information provided by applicable Transmission Owners and applicable Generator Owners, as per the above, quarterly to NERC, as well as any actions taken by the Regional Entity as a result of any of the reported Sustained Outages.

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Violation Severity Levels (Table 1)

R #	Table 1: Violation Severity Levels (VSL)			
	Lower VSL	Moderate VSL	High VSL	Severe VSL
R1.			The responsible entity failed to manage vegetation to prevent encroachment into the MVCD of a line identified as an element of an IROL or Major WECC transfer path and encroachment into the MVCD as identified in FAC-003-4-Table 2 was observed in real time absent a Sustained Outage.	The responsible entity failed to manage vegetation to prevent encroachment into the MVCD of a line identified as an element of an IROL or Major WECC transfer path and a vegetation-related Sustained Outage was caused by one of the following: <ul style="list-style-type: none"> • <i>A fall-in from inside the active transmission line ROW</i> • <i>Blowing together of applicable lines and vegetation located inside the active transmission line ROW</i> • <i>A grow-in</i>
R2.			The responsible entity failed to manage vegetation to prevent encroachment into the MVCD of a line not identified as an element of	The responsible entity failed to manage vegetation to prevent encroachment into the MVCD of a line not identified as an element of

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			an IROL or Major WECC transfer path and encroachment into the MVCD as identified in FAC-003-4-Table 2 was observed in real time absent a Sustained Outage.	an IROL or Major WECC transfer path and a vegetation-related Sustained Outage was caused by one of the following: <ul style="list-style-type: none"> • <i>A fall-in from inside the active transmission line ROW</i> • <i>Blowing together of applicable lines and vegetation located inside the active transmission line ROW</i> • <i>A grow-in</i>
R3.		The responsible entity has maintenance strategies or documented procedures or processes or specifications but has not accounted for the inter-relationships between vegetation growth rates, vegetation control methods, and inspection frequency, for the responsible entity's applicable lines. (Requirement R3, Part 3.2.)	The responsible entity has maintenance strategies or documented procedures or processes or specifications but has not accounted for the movement of transmission line conductors under their Rating and all Rated Electrical Operating Conditions, for the responsible entity's applicable lines. (Requirement R3, Part 3.1.)	The responsible entity does not have any maintenance strategies or documented procedures or processes or specifications used to prevent the encroachment of vegetation into the MVCD, for the responsible entity's applicable lines.

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R4.			The responsible entity experienced a confirmed vegetation threat and notified the control center holding switching authority for that applicable line, but there was intentional delay in that notification.	The responsible entity experienced a confirmed vegetation threat and did not notify the control center holding switching authority for that applicable line.
R5.				The responsible entity did not take corrective action when it was constrained from performing planned vegetation work where an applicable line was put at potential risk.
R6.	The responsible entity failed to inspect 5% or less of its applicable lines (measured in units of choice - circuit, pole line, line miles or kilometers, etc.)	The responsible entity failed to inspect more than 5% up to and including 10% of its applicable lines (measured in units of choice - circuit, pole line, line miles or kilometers, etc.).	The responsible entity failed to inspect more than 10% up to and including 15% of its applicable lines (measured in units of choice - circuit, pole line, line miles or kilometers, etc.).	The responsible entity failed to inspect more than 15% of its applicable lines (measured in units of choice - circuit, pole line, line miles or kilometers, etc.).
R7.	The responsible entity failed to complete 5% or less of its annual vegetation work plan for its applicable lines (as finally modified).	The responsible entity failed to complete more than 5% and up to and including 10% of its annual vegetation work plan for its applicable lines (as finally modified).	The responsible entity failed to complete more than 10% and up to and including 15% of its annual vegetation work plan for its applicable lines (as finally modified).	The responsible entity failed to complete more than 15% of its annual vegetation work plan for its applicable lines (as finally modified).

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D. Regional Variances

None.

E. Associated Documents

- [FAC-003-4 Implementation Plan](#)

Version History

Version	Date	Action	Change Tracking
1	January 20, 2006	<ol style="list-style-type: none"> 1. Added "Standard Development Roadmap." 2. Changed "60" to "Sixty" in section A, 5.2. 3. Added "Proposed Effective Date: April 7, 2006" to footer. 4. Added "Draft 3: November 17, 2005" to footer. 	New
1	April 4, 2007	Regulatory Approval - Effective Date	New
2	November 3, 2011	Adopted by the NERC Board of Trustees	New
2	March 21, 2013	<p>FERC Order issued approving FAC-003-2 (Order No. 777)</p> <p>FERC Order No. 777 was issued on March 21, 2013 directing NERC to "conduct or contract testing to</p>	Revisions

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		obtain empirical data and submit a report to the Commission providing the results of the testing.” ¹⁶	
2	May 9, 2013	Board of Trustees adopted the modification of the VRF for Requirement R2 of FAC-003-2 by raising the VRF from “Medium” to “High.”	Revisions
3	May 9, 2013	FAC-003-3 adopted by Board of Trustees	Revisions
3	September 19, 2013	A FERC order was issued on September 19, 2013, approving FAC-003-3. This standard became enforceable on July 1, 2014 for Transmission Owners. For Generator Owners, R3 became enforceable on January 1, 2015 and all other requirements (R1, R2, R4, R5, R6, and R7) became enforceable on January 1, 2016.	Revisions
3	November 22, 2013	Updated the VRF for R2 from “Medium” to “High” per a Final Rule issued by FERC	Revisions
3	July 30, 2014	Transferred the effective dates section from FAC-003-2 (for Transmission Owners) into FAC-003-3, per the FAC-003-3 implementation plan	Revisions
4	February 11, 2016	Adopted by Board of Trustees. Adjusted MVCD values in Table 2 for alternating current systems, consistent with findings reported in report filed on August 12, 2015 in Docket No. RM12-4-002 consistent with FERC’s directive in Order No. 777, and based on empirical testing results for flashover distances between conductors and vegetation.	Revisions

¹⁶ Revisions to Reliability Standard for Transmission Vegetation Management, Order No. 777, 142 FERC ¶ 61,208 (2013)

FAC-003-4 Transmission Vegetation Management

4	March 9, 2016	Corrected subpart 7.10 to M7, corrected value of .07 to .7	Errata
4	April 26, 2016	FERC Letter Order approving FAC-003-4. Docket No. RD16-4-000.	

FAC-003-4 Transmission Vegetation Management

**FAC-003 — TABLE 2 — Minimum Vegetation Clearance Distances (MVCD)¹⁷
For Alternating Current Voltages (feet)**

(AC) Nominal System Voltage (kV) [†]	(AC) Maximu m System Voltage (kV) ¹⁸	MVCD (feet) Over sea level up to 500 ft	MVCD feet Over 500 ft up to 1000 ft	MVCD feet Over 1000 ft up to 2000 ft	MVCD feet Over 2000 ft up to 3000 ft	MVCD feet Over 3000 ft up to 4000 ft	MVCD feet Over 4000 ft up to 5000 ft	MVCD feet Over 5000 ft up to 6000 ft	MVCD feet Over 6000 ft up to 7000 ft	MVCD feet Over 7000 ft up to 8000 ft	MVCD feet Over 8000 ft up to 9000 ft	MVCD feet Over 9000 ft up to 10000 ft	MVCD feet Over 10000 ft up to 11000 ft	MVCD feet Over 11000 ft up to 12000 ft	MVCD feet Over 12000 ft up to 13000 ft	MVCD feet Over 13000 ft up to 14000 ft	MVCD feet Over 14000 ft up to 15000 ft
765	800	11.6ft	11.7ft	11.9ft	12.1ft	12.2ft	12.4ft	12.6ft	12.8ft	13.0ft	13.1ft	13.3ft	13.5ft	13.7ft	13.9ft	14.1ft	14.3ft
500	550	7.0ft	7.1ft	7.2ft	7.4ft	7.5ft	7.6ft	7.8ft	7.9ft	8.1ft	8.2ft	8.3ft	8.5ft	8.6ft	8.8ft	8.9ft	9.1ft
345	362 ¹⁹	4.3ft	4.3ft	4.4ft	4.5ft	4.6ft	4.7ft	4.8ft	4.9ft	5.0ft	5.1ft	5.2ft	5.3ft	5.4ft	5.5ft	5.6ft	5.7ft
287	302	5.2ft	5.3ft	5.4ft	5.5ft	5.6ft	5.7ft	5.8ft	5.9ft	6.1ft	6.2ft	6.3ft	6.4ft	6.5ft	6.6ft	6.8ft	6.9ft
230	242	4.0ft	4.1ft	4.2ft	4.3ft	4.3ft	4.4ft	4.5ft	4.6ft	4.7ft	4.8ft	4.9ft	5.0ft	5.1ft	5.2ft	5.3ft	5.4ft
161*	169	2.7ft	2.7ft	2.8ft	2.9ft	2.9ft	3.0ft	3.0ft	3.1ft	3.2ft	3.3ft	3.3ft	3.4ft	3.5ft	3.6ft	3.7ft	3.8ft
138*	145	2.3ft	2.3ft	2.4ft	2.4ft	2.5ft	2.5ft	2.6ft	2.7ft	2.7ft	2.8ft	2.8ft	2.9ft	3.0ft	3.0ft	3.1ft	3.2ft
115*	121	1.9ft	1.9ft	1.9ft	2.0ft	2.0ft	2.1ft	2.1ft	2.2ft	2.2ft	2.3ft	2.3ft	2.4ft	2.5ft	2.5ft	2.6ft	2.7ft
88*	100	1.5ft	1.5ft	1.6ft	1.6ft	1.7ft	1.7ft	1.8ft	1.8ft	1.8ft	1.9ft	1.9ft	2.0ft	2.0ft	2.1ft	2.2ft	2.2ft
69*	72	1.1ft	1.1ft	1.1ft	1.2ft	1.2ft	1.2ft	1.2ft	1.3ft	1.3ft	1.3ft	1.4ft	1.4ft	1.4ft	1.5ft	1.6ft	1.6ft

* Such lines are applicable to this standard only if PC has determined such per FAC-014 (refer to the Applicability Section above)

[†] Table 2 – Table of MVCD values at a 1.0 gap factor (in U.S. customary units), which is located in the EPRI report filed with FERC on August 12, 2015. (The 14000-15000 foot values were subsequently provided by EPRI in an updated Table 2 on December 1, 2015, filed with the FAC-003-4 Petition at FERC)

¹⁷ The distances in this Table are the minimums required to prevent Flash-over; however prudent vegetation maintenance practices dictate that substantially greater distances will be achieved at time of vegetation maintenance.

¹⁸ Where applicable lines are operated at nominal voltages other than those listed, the applicable Transmission Owner or applicable Generator Owner should use the maximum system voltage to determine the appropriate clearance for that line.

¹⁹ The change in transient overvoltage factors in the calculations are the driver in the decrease in MVCDs for voltages of 345 kV and above. Refer to pp.29-31 in the Supplemental Materials for additional information.

FAC-003-4 Transmission Vegetation Management

TABLE 2 (CONT) — Minimum Vegetation Clearance Distances (MVCD)²⁰
For Alternating Current Voltages (meters)

(AC) Nominal System Voltage (KV) ⁺	(AC) Maximum System Voltage (kV) ²¹	MVCD meters Over sea level up to 153 m	MVCD meters Over 153m up to 305m	MVCD meters Over 305m up to 610m	MVCD meters Over 610m up to 915m	MVCD meters Over 915m up to 1220m	MVCD meters Over 1220m up to 1524m	MVCD meters Over 1524m up to 1829m	MVCD meters Over 1829m up to 2134m	MVCD meters Over 2134m up to 2439m	MVCD meters Over 2439m up to 2744m	MVCD meters Over 2744m up to 3048m	MVCD meters Over 3048m up to 3353m	MVCD meters Over 3353m up to 3657m	MVCD meters Over 3657m up to 3962m	MVCD meters Over 3962 m up to 4268 m	MVCD meters Over 4268m up to 4572m
765	800	3.6m	3.6m	3.6m	3.7m	3.7m	3.8m	3.8m	3.9m	4.0m	4.0m	4.1m	4.1m	4.2m	4.2m	4.3m	4.4m
500	550	2.1m	2.2m	2.2m	2.3m	2.3m	2.3m	2.4m	2.4m	2.5m	2.5m	2.5m	2.6m	2.6m	2.7m	2.7m	2.7m
345	362 ²²	1.3m	1.3m	1.3m	1.4m	1.4m	1.4m	1.5m	1.5m	1.5m	1.6m	1.6m	1.6m	1.6m	1.7m	1.7m	1.8m
287	302	1.6m	1.6m	1.7m	1.7m	1.7m	1.7m	1.8m	1.8m	1.9m	1.9m	1.9m	2.0m	2.0m	2.0m	2.1m	2.1m
230	242	1.2m	1.3m	1.3m	1.3m	1.3m	1.3m	1.4m	1.4m	1.4m	1.5m	1.5m	1.5m	1.6m	1.6m	1.6m	1.6m
161*	169	0.8m	0.8m	0.9m	0.9m	0.9m	0.9m	0.9m	1.0m	1.0m	1.0m	1.0m	1.0m	1.1m	1.1m	1.1m	1.1m
138*	145	0.7m	0.7m	0.7m	0.7m	0.7m	0.7m	0.8m	0.8m	0.8m	0.9m	0.9m	0.9m	0.9m	0.9m	1.0m	1.0m
115*	121	0.6m	0.6m	0.6m	0.6m	0.6m	0.6m	0.6m	0.7m	0.7m	0.7m	0.7m	0.7m	0.8m	0.8m	0.8m	0.8m
88*	100	0.4m	0.4m	0.5m	0.5m	0.5m	0.5m	0.6m	0.6m	0.6m	0.6m	0.6m	0.6m	0.6m	0.6m	0.7m	0.7m
69*	72	0.3m	0.3m	0.3m	0.4m	0.4m	0.4m	0.4m	0.4m	0.4m	0.4m	0.4m	0.4m	0.4m	0.5m	0.5m	0.5m

* Such lines are applicable to this standard only if PC has determined such per FAC-014 (refer to the Applicability Section above)

⁺ Table 2 – Table of MVCD values at a 1.0 gap factor (in U.S. customary units), which is located in the EPRI report filed with FERC on August 12, 2015. (The 14000-15000 foot values were subsequently provided by EPRI in an updated Table 2 on December 1, 2015, filed with the FAC-003-4 Petition at FERC)

²⁰ The distances in this Table are the minimums required to prevent Flash-over; however prudent vegetation maintenance practices dictate that substantially greater distances will be achieved at time of vegetation maintenance.

²¹ Where applicable lines are operated at nominal voltages other than those listed, the applicable Transmission Owner or applicable Generator Owner should use the maximum system voltage to determine the appropriate clearance for that line.

²² The change in transient overvoltage factors in the calculations are the driver in the decrease in MVCDs for voltages of 345 kV and above. Refer to pp.29-31 in the supplemental materials for additional information.

FAC-003-4 Transmission Vegetation Management

TABLE 2 (CONT) — Minimum Vegetation Clearance Distances (MVCD)²³
For Direct Current Voltages feet (meters)

(DC) Nominal Pole to Ground Voltage (kV)	MVCD meters	MVCD meters	MVCD meters	MVCD meters	MVCD meters	MVCD meters	MVCD meters	MVCD meters	MVCD meters	MVCD meters	MVCD meters	MVCD meters
	Over sea level up to 500 ft (Over sea level up to 152.4 m)	Over 500 ft up to 1000 ft (Over 152.4 m up to 304.8 m)	Over 1000 ft up to 2000 ft (Over 304.8 m up to 609.6m)	Over 2000 ft up to 3000 ft (Over 609.6m up to 914.4m)	Over 3000 ft up to 4000 ft (Over 914.4m up to 1219.2m)	Over 4000 ft up to 5000 ft (Over 1219.2m up to 1524m)	Over 5000 ft up to 6000 ft (Over 1524 m up to 1828.8 m)	Over 6000 ft up to 7000 ft (Over 1828.8m up to 2133.6m)	Over 7000 ft up to 8000 ft (Over 2133.6m up to 2438.4m)	Over 8000 ft up to 9000 ft (Over 2438.4m up to 2743.2m)	Over 9000 ft up to 10000 ft (Over 2743.2m up to 3048m)	Over 10000 ft up to 11000 ft (Over 3048m up to 3352.8m)
±750	14.12ft (4.30m)	14.31ft (4.36m)	14.70ft (4.48m)	15.07ft (4.59m)	15.45ft (4.71m)	15.82ft (4.82m)	16.2ft (4.94m)	16.55ft (5.04m)	16.91ft (5.15m)	17.27ft (5.26m)	17.62ft (5.37m)	17.97ft (5.48m)
±600	10.23ft (3.12m)	10.39ft (3.17m)	10.74ft (3.26m)	11.04ft (3.36m)	11.35ft (3.46m)	11.66ft (3.55m)	11.98ft (3.65m)	12.3ft (3.75m)	12.62ft (3.85m)	12.92ft (3.94m)	13.24ft (4.04m)	13.54ft (4.13m)
±500	8.03ft (2.45m)	8.16ft (2.49m)	8.44ft (2.57m)	8.71ft (2.65m)	8.99ft (2.74m)	9.25ft (2.82m)	9.55ft (2.91m)	9.82ft (2.99m)	10.1ft (3.08m)	10.38ft (3.16m)	10.65ft (3.25m)	10.92ft (3.33m)
±400	6.07ft (1.85m)	6.18ft (1.88m)	6.41ft (1.95m)	6.63ft (2.02m)	6.86ft (2.09m)	7.09ft (2.16m)	7.33ft (2.23m)	7.56ft (2.30m)	7.80ft (2.38m)	8.03ft (2.45m)	8.27ft (2.52m)	8.51ft (2.59m)
±250	3.50ft (1.07m)	3.57ft (1.09m)	3.72ft (1.13m)	3.87ft (1.18m)	4.02ft (1.23m)	4.18ft (1.27m)	4.34ft (1.32m)	4.5ft (1.37m)	4.66ft (1.42m)	4.83ft (1.47m)	5.00ft (1.52m)	5.17ft (1.58m)

²³ The distances in this Table are the minimums required to prevent Flash-over; however prudent vegetation maintenance practices dictate that substantially greater distances will be achieved at time of vegetation maintenance.

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Guideline and Technical Basis

Effective dates:

The Compliance section is standard language used in most NERC standards to cover the general effective date and covers the vast majority of situations. A special case covers effective dates for (1) lines initially becoming subject to the Standard, (2) lines changing in applicability within the standard.

The special case is needed because the Planning Coordinators may designate lines below 200 kV to become elements of an IROL or Major WECC Transfer Path in a future Planning Year (PY). For example, studies by the Planning Coordinator in 2015 may identify a line to have that designation beginning in PY 2025, ten years after the planning study is performed. It is not intended for the Standard to be immediately applicable to, or in effect for, that line until that future PY begins. The effective date provision for such lines ensures that the line will become subject to the standard on January 1 of the PY specified with an allowance of at least 12 months for the applicable Transmission Owner or applicable Generator Owner to make the necessary preparations to achieve compliance on that line. A line operating below 200kV designated as an element of an IROL or Major WECC Transfer Path may be removed from that designation due to system improvements, changes in generation, changes in loads or changes in studies and analysis of the network.

<u>Date that Planning Study is completed</u>	<u>PY the line will become an IROL element</u>	<u>Date 1</u>	<u>Date 2</u>	<u>Effective Date The later of Date 1 or Date 2</u>
05/15/2011	2012	05/15/2012	01/01/2012	05/15/2012
05/15/2011	2013	05/15/2012	01/01/2013	01/01/2013
05/15/2011	2014	05/15/2012	01/01/2014	01/01/2014
05/15/2011	2021	05/15/2012	01/01/2021	01/01/2021

Defined Terms:

Explanation for revising the definition of ROW:

The current NERC glossary definition of Right of Way has been modified to include Generator Owners and to address the matter set forth in Paragraph 734 of FERC Order 693. The Order pointed out that Transmission Owners may in some cases own more property or rights than are needed to reliably operate transmission lines. This definition represents a slight but significant departure from the strict legal definition of “right of way” in that this definition is based on engineering and construction considerations that establish the width of a corridor from a technical basis. The pre-2007 maintenance records are included in the current definition to allow the use of such vegetation widths if there were no engineering or construction standards that

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referenced the width of right of way to be maintained for vegetation on a particular line but the evidence exists in maintenance records for a width that was in fact maintained prior to this standard becoming mandatory. Such widths may be the only information available for lines that had limited or no vegetation easement rights and were typically maintained primarily to ensure public safety. This standard does not require additional easement rights to be purchased to satisfy a minimum right of way width that did not exist prior to this standard becoming mandatory.

Explanation for revising the definition of Vegetation Inspection:

The current glossary definition of this NERC term was modified to include Generator Owners and to allow both maintenance inspections and vegetation inspections to be performed concurrently. This allows potential efficiencies, especially for those lines with minimal vegetation and/or slow vegetation growth rates.

Explanation of the derivation of the MVCD:

The MVCD is a calculated minimum distance that is derived from the Gallet equation. This is a method of calculating a flash over distance that has been used in the design of high voltage transmission lines. Keeping vegetation away from high voltage conductors by this distance will prevent voltage flash-over to the vegetation. See the explanatory text below for Requirement R3 and associated Figure 1. Table 2 of the Standard provides MVCD values for various voltages and altitudes. The table is based on empirical testing data from EPRI as requested by FERC in Order No. 777.

Project 2010-07.1 Adjusted MVCDs per EPRI Testing:

In Order No. 777, FERC directed NERC to undertake testing to gather empirical data validating the appropriate gap factor used in the Gallet equation to calculate MVCDs, specifically the gap factor for the flash-over distances between conductors and vegetation. See, Order No. 777, at P 60. NERC engaged industry through a collaborative research project and contracted EPRI to complete the scope of work. In January 2014, NERC formed an advisory group to assist with developing the scope of work for the project. This team provided subject matter expertise for developing the test plan, monitoring testing, and vetting the analysis and conclusions to be submitted in a final report. The advisory team was comprised of NERC staff, arborists, and industry members with wide-ranging expertise in transmission engineering, insulation coordination, and vegetation management. The testing project commenced in April 2014 and continued through October 2014 with the final set of testing completed in May 2015. Based on these testing results conducted by EPRI, and consistent with the report filed in FERC Docket No. RM12-4-000, the gap factor used in the Gallet equation required adjustment from 1.3 to 1.0. This resulted in increased MVCD values for all alternating current system voltages identified. The adjusted MVCD values, reflecting the 1.0 gap factor, are included in Table 2 of version 4 of FAC-003.

The air gap testing completed by EPRI per FERC Order No. 777 established that trees with large spreading canopies growing directly below energized high voltage conductors create the

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greatest likelihood of an air gap flash over incident and was a key driver in changing the gap factor to a more conservative value of 1.0 in version 4 of this standard.

Requirements R1 and R2:

R1 and R2 are performance-based requirements. The reliability objective or outcome to be achieved is the management of vegetation such that there are no vegetation encroachments within a minimum distance of transmission lines. Content-wise, R1 and R2 are the same requirements; however, they apply to different Facilities. Both R1 and R2 require each applicable Transmission Owner or applicable Generator Owner to manage vegetation to prevent encroachment within the MVCD of transmission lines. R1 is applicable to lines that are identified as an element of an IROL or Major WECC Transfer Path. R2 is applicable to all other lines that are not elements of IROLs, and not elements of Major WECC Transfer Paths.

The separation of applicability (between R1 and R2) recognizes that inadequate vegetation management for an applicable line that is an element of an IROL or a Major WECC Transfer Path is a greater risk to the interconnected electric transmission system than applicable lines that are not elements of IROLs or Major WECC Transfer Paths. Applicable lines that are not elements of IROLs or Major WECC Transfer Paths do require effective vegetation management, but these lines are comparatively less operationally significant.

Requirements R1 and R2 state that if inadequate vegetation management allows vegetation to encroach within the MVCD distance as shown in Table 2, it is a violation of the standard. Table 2 distances are the minimum clearances that will prevent spark-over based on the Gallet equations. These requirements assume that transmission lines and their conductors are operating within their Rating. If a line conductor is intentionally or inadvertently operated beyond its Rating and Rated Electrical Operating Condition (potentially in violation of other standards), the occurrence of a clearance encroachment may occur solely due to that condition. For example, emergency actions taken by an applicable Transmission Owner or applicable Generator Owner or Reliability Coordinator to protect an Interconnection may cause excessive sagging and an outage. Another example would be ice loading beyond the line's Rating and Rated Electrical Operating Condition. Such vegetation-related encroachments and outages are not violations of this standard.

Evidence of failures to adequately manage vegetation include real-time observation of a vegetation encroachment into the MVCD (absent a Sustained Outage), or a vegetation-related encroachment resulting in a Sustained Outage due to a fall-in from inside the ROW, or a vegetation-related encroachment resulting in a Sustained Outage due to the blowing together of the lines and vegetation located inside the ROW, or a vegetation-related encroachment resulting in a Sustained Outage due to a grow-in. Faults which do not cause a Sustained outage and which are confirmed to have been caused by vegetation encroachment within the MVCD are considered the equivalent of a Real-time observation for violation severity levels.

With this approach, the VSLs for R1 and R2 are structured such that they directly correlate to the severity of a failure of an applicable Transmission Owner or applicable Generator Owner to manage vegetation and to the corresponding performance level of the Transmission Owner's

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vegetation program's ability to meet the objective of "preventing the risk of those vegetation related outages that could lead to Cascading." Thus violation severity increases with an applicable Transmission Owner's or applicable Generator Owner's inability to meet this goal and its potential of leading to a Cascading event. The additional benefits of such a combination are that it simplifies the standard and clearly defines performance for compliance. A performance-based requirement of this nature will promote high quality, cost effective vegetation management programs that will deliver the overall end result of improved reliability to the system.

Multiple Sustained Outages on an individual line can be caused by the same vegetation. For example initial investigations and corrective actions may not identify and remove the actual outage cause then another outage occurs after the line is re-energized and previous high conductor temperatures return. Such events are considered to be a single vegetation-related Sustained Outage under the standard where the Sustained Outages occur within a 24 hour period.

If the applicable Transmission Owner or applicable Generator Owner has applicable lines operated at nominal voltage levels not listed in Table 2, then the applicable TO or applicable GO should use the next largest clearance distance based on the next highest nominal voltage in the table to determine an acceptable distance.

Requirement R3:

R3 is a competency based requirement concerned with the maintenance strategies, procedures, processes, or specifications, an applicable Transmission Owner or applicable Generator Owner uses for vegetation management.

An adequate transmission vegetation management program formally establishes the approach the applicable Transmission Owner or applicable Generator Owner uses to plan and perform vegetation work to prevent transmission Sustained Outages and minimize risk to the transmission system. The approach provides the basis for evaluating the intent, allocation of appropriate resources, and the competency of the applicable Transmission Owner or applicable Generator Owner in managing vegetation. There are many acceptable approaches to manage vegetation and avoid Sustained Outages. However, the applicable Transmission Owner or applicable Generator Owner must be able to show the documentation of its approach and how it conducts work to maintain clearances.

An example of one approach commonly used by industry is ANSI Standard A300, part 7. However, regardless of the approach a utility uses to manage vegetation, any approach an applicable Transmission Owner or applicable Generator Owner chooses to use will generally contain the following elements:

1. *the maintenance strategy used (such as minimum vegetation-to-conductor distance or maximum vegetation height) to ensure that MVCD clearances are never violated*

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2. *the work methods that the applicable Transmission Owner or applicable Generator Owner uses to control vegetation*
3. *a stated Vegetation Inspection frequency*
4. *an annual work plan*

The conductor's position in space at any point in time is continuously changing in reaction to a number of different loading variables. Changes in vertical and horizontal conductor positioning are the result of thermal and physical loads applied to the line. Thermal loading is a function of line current and the combination of numerous variables influencing ambient heat dissipation including wind velocity/direction, ambient air temperature and precipitation. Physical loading applied to the conductor affects sag and sway by combining physical factors such as ice and wind loading. The movement of the transmission line conductor and the MVCD is illustrated in Figure 1 below.

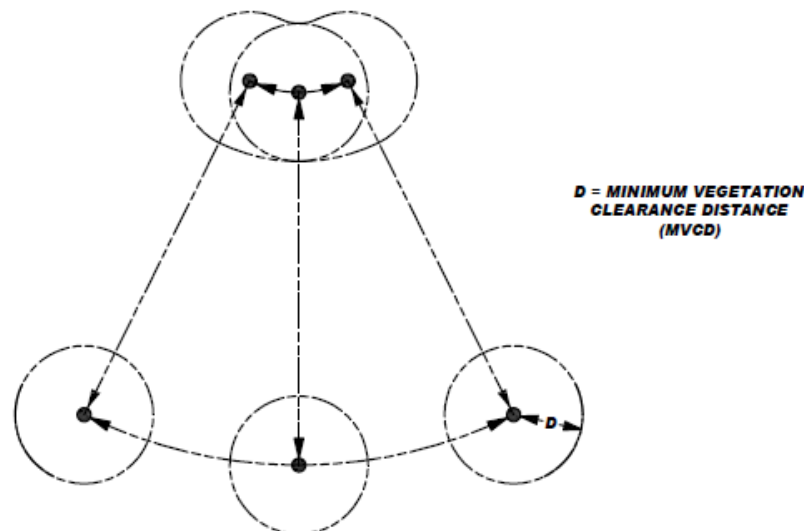


Figure 1

A cross-section view of a single conductor at a given point along the span is shown with six possible conductor positions due to movement resulting from thermal and mechanical loading.

Requirement R4:

R4 is a risk-based requirement. It focuses on preventative actions to be taken by the applicable Transmission Owner or applicable Generator Owner for the mitigation of Fault risk when a vegetation threat is confirmed. R4 involves the notification of potentially threatening vegetation conditions, without any intentional delay, to the control center holding switching authority for that specific transmission line. Examples of acceptable unintentional delays may

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include communication system problems (for example, cellular service or two-way radio disabled), crews located in remote field locations with no communication access, delays due to severe weather, etc.

Confirmation is key that a threat actually exists due to vegetation. This confirmation could be in the form of an applicable Transmission Owner or applicable Generator Owner employee who personally identifies such a threat in the field. Confirmation could also be made by sending out an employee to evaluate a situation reported by a landowner.

Vegetation-related conditions that warrant a response include vegetation that is near or encroaching into the MVCD (a grow-in issue) or vegetation that could fall into the transmission conductor (a fall-in issue). A knowledgeable verification of the risk would include an assessment of the possible sag or movement of the conductor while operating between no-load conditions and its rating.

The applicable Transmission Owner or applicable Generator Owner has the responsibility to ensure the proper communication between field personnel and the control center to allow the control center to take the appropriate action until or as the vegetation threat is relieved. Appropriate actions may include a temporary reduction in the line loading, switching the line out of service, or other preparatory actions in recognition of the increased risk of outage on that circuit. The notification of the threat should be communicated in terms of minutes or hours as opposed to a longer time frame for corrective action plans (see R5).

All potential grow-in or fall-in vegetation-related conditions will not necessarily cause a Fault at any moment. For example, some applicable Transmission Owners or applicable Generator Owners may have a danger tree identification program that identifies trees for removal with the potential to fall near the line. These trees would not require notification to the control center unless they pose an immediate fall-in threat.

Requirement R5:

R5 is a risk-based requirement. It focuses upon preventative actions to be taken by the applicable Transmission Owner or applicable Generator Owner for the mitigation of Sustained Outage risk when temporarily constrained from performing vegetation maintenance. The intent of this requirement is to deal with situations that prevent the applicable Transmission Owner or applicable Generator Owner from performing planned vegetation management work and, as a result, have the potential to put the transmission line at risk. Constraints to performing vegetation maintenance work as planned could result from legal injunctions filed by property owners, the discovery of easement stipulations which limit the applicable Transmission Owner's or applicable Generator Owner's rights, or other circumstances.

This requirement is not intended to address situations where the transmission line is not at potential risk and the work event can be rescheduled or re-planned using an alternate work methodology. For example, a land owner may prevent the planned use of herbicides to control incompatible vegetation outside of the MVCD, but agree to the use of mechanical clearing. In

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this case the applicable Transmission Owner or applicable Generator Owner is not under any immediate time constraint for achieving the management objective, can easily reschedule work using an alternate approach, and therefore does not need to take interim corrective action.

However, in situations where transmission line reliability is potentially at risk due to a constraint, the applicable Transmission Owner or applicable Generator Owner is required to take an interim corrective action to mitigate the potential risk to the transmission line. A wide range of actions can be taken to address various situations. General considerations include:

- Identifying locations where the applicable Transmission Owner or applicable Generator Owner is constrained from performing planned vegetation maintenance work which potentially leaves the transmission line at risk.
- Developing the specific action to mitigate any potential risk associated with not performing the vegetation maintenance work as planned.
- Documenting and tracking the specific action taken for the location.
- In developing the specific action to mitigate the potential risk to the transmission line the applicable Transmission Owner or applicable Generator Owner could consider location specific measures such as modifying the inspection and/or maintenance intervals. Where a legal constraint would not allow any vegetation work, the interim corrective action could include limiting the loading on the transmission line.
- The applicable Transmission Owner or applicable Generator Owner should document and track the specific corrective action taken at each location. This location may be indicated as one span, one tree or a combination of spans on one property where the constraint is considered to be temporary.

Requirement R6:

R6 is a risk-based requirement. This requirement sets a minimum time period for completing Vegetation Inspections. The provision that Vegetation Inspections can be performed in conjunction with general line inspections facilitates a Transmission Owner's ability to meet this requirement. However, the applicable Transmission Owner or applicable Generator Owner may determine that more frequent vegetation specific inspections are needed to maintain reliability levels, based on factors such as anticipated growth rates of the local vegetation, length of the local growing season, limited ROW width, and local rainfall. Therefore it is expected that some transmission lines may be designated with a higher frequency of inspections.

The VSLs for Requirement R6 have levels ranked by the failure to inspect a percentage of the applicable lines to be inspected. To calculate the appropriate VSL the applicable Transmission Owner or applicable Generator Owner may choose units such as: circuit, pole line, line miles or kilometers, etc.

For example, when an applicable Transmission Owner or applicable Generator Owner operates 2,000 miles of applicable transmission lines this applicable Transmission Owner or applicable

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Generator Owner will be responsible for inspecting all the 2,000 miles of lines at least once during the calendar year. If one of the included lines was 100 miles long, and if it was not inspected during the year, then the amount failed to inspect would be $100/2000 = 0.05$ or 5%. The “Low VSL” for R6 would apply in this example.

Requirement R7:

R7 is a risk-based requirement. The applicable Transmission Owner or applicable Generator Owner is required to complete its annual work plan for vegetation management to accomplish the purpose of this standard. Modifications to the work plan in response to changing conditions or to findings from vegetation inspections may be made and documented provided they do not put the transmission system at risk. The annual work plan requirement is not intended to necessarily require a “span-by-span”, or even a “line-by-line” detailed description of all work to be performed. It is only intended to require that the applicable Transmission Owner or applicable Generator Owner provide evidence of annual planning and execution of a vegetation management maintenance approach which successfully prevents encroachment of vegetation into the MVCD.

When an applicable Transmission Owner or applicable Generator Owner identifies 1,000 miles of applicable transmission lines to be completed in the applicable Transmission Owner’s or applicable Generator Owner’s annual plan, the applicable Transmission Owner or applicable Generator Owner will be responsible completing those identified miles. If an applicable Transmission Owner or applicable Generator Owner makes a modification to the annual plan that does not put the transmission system at risk of an encroachment the annual plan may be modified. If 100 miles of the annual plan is deferred until next year the calculation to determine what percentage was completed for the current year would be: $1000 - 100$ (deferred miles) = 900 modified annual plan, or $900 / 900 = 100\%$ completed annual miles. If an applicable Transmission Owner or applicable Generator Owner only completed 875 of the total 1000 miles with no acceptable documentation for modification of the annual plan the calculation for failure to complete the annual plan would be: $1000 - 875 = 125$ miles failed to complete then, 125 miles (not completed) / 1000 total annual plan miles = 12.5% failed to complete.

The ability to modify the work plan allows the applicable Transmission Owner or applicable Generator Owner to change priorities or treatment methodologies during the year as conditions or situations dictate. For example recent line inspections may identify unanticipated high priority work, weather conditions (drought) could make herbicide application ineffective during the plan year, or a major storm could require redirecting local resources away from planned maintenance. This situation may also include complying with mutual assistance agreements by moving resources off the applicable Transmission Owner’s or applicable Generator Owner’s system to work on another system. Any of these examples could result in acceptable deferrals or additions to the annual work plan provided that they do not put the transmission system at risk of a vegetation encroachment.

In general, the vegetation management maintenance approach should use the full extent of the applicable Transmission Owner’s or applicable Generator Owner’s easement, fee simple and

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other legal rights allowed. A comprehensive approach that exercises the full extent of legal rights on the ROW is superior to incremental management because in the long term it reduces the overall potential for encroachments, and it ensures that future planned work and future planned inspection cycles are sufficient.

When developing the annual work plan the applicable Transmission Owner or applicable Generator Owner should allow time for procedural requirements to obtain permits to work on federal, state, provincial, public, tribal lands. In some cases the lead time for obtaining permits may necessitate preparing work plans more than a year prior to work start dates. Applicable Transmission Owners or applicable Generator Owners may also need to consider those special landowner requirements as documented in easement instruments.

This requirement sets the expectation that the work identified in the annual work plan will be completed as planned. Therefore, deferrals or relevant changes to the annual plan shall be documented. Depending on the planning and documentation format used by the applicable Transmission Owner or applicable Generator Owner, evidence of successful annual work plan execution could consist of signed-off work orders, signed contracts, printouts from work management systems, spreadsheets of planned versus completed work, timesheets, work inspection reports, or paid invoices. Other evidence may include photographs, and walk-through reports.

Notes:

The SDT determined that the use of IEEE 516-2003 in version 1 of FAC-003 was a misapplication. The SDT consulted specialists who advised that the Gallet equation would be a technically justified method. The explanation of why the Gallet approach is more appropriate is explained in the paragraphs below.

The drafting team sought a method of establishing minimum clearance distances that uses realistic weather conditions and realistic maximum transient over-voltages factors for in-service transmission lines.

The SDT considered several factors when looking at changes to the minimum vegetation to conductor distances in FAC-003-1:

- avoid the problem associated with referring to tables in another standard (IEEE-516-2003)
- transmission lines operate in non-laboratory environments (wet conditions)
- transient over-voltage factors are lower for in-service transmission lines than for inadvertently re-energized transmission lines with trapped charges.

FAC-003-1 used the minimum air insulation distance (MAID) without tools formula provided in IEEE 516-2003 to determine the minimum distance between a transmission line conductor and vegetation. The equations and methods provided in IEEE 516 were developed by an IEEE Task Force in 1968 from test data provided by thirteen independent laboratories. The distances

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provided in IEEE 516 Tables 5 and 7 are based on the withstand voltage of a dry rod-rod air gap, or in other words, dry laboratory conditions. Consequently, the validity of using these distances in an outside environment application has been questioned.

FAC-003-1 allowed Transmission Owners to use either Table 5 or Table 7 to establish the minimum clearance distances. Table 7 could be used if the Transmission Owner knew the maximum transient over-voltage factor for its system. Otherwise, Table 5 would have to be used. Table 5 represented minimum air insulation distances under the worst possible case for transient over-voltage factors. These worst case transient over-voltage factors were as follows: 3.5 for voltages up to 362 kV phase to phase; 3.0 for 500 - 550 kV phase to phase; and 2.5 for 765 to 800 kV phase to phase. These worst case over-voltage factors were also a cause for concern in this particular application of the distances.

In general, the worst case transient over-voltages occur on a transmission line that is inadvertently re-energized immediately after the line is de-energized and a trapped charge is still present. The intent of FAC-003 is to keep a transmission line that is in service from becoming de-energized (i.e. tripped out) due to spark-over from the line conductor to nearby vegetation. Thus, the worst case transient overvoltage assumptions are not appropriate for this application. Rather, the appropriate over voltage values are those that occur only while the line is energized.

Typical values of transient over-voltages of in-service lines are not readily available in the literature because they are negligible compared with the maximums. A conservative value for the maximum transient over-voltage that can occur anywhere along the length of an in-service ac line was approximately 2.0 per unit. This value was a conservative estimate of the transient over-voltage that is created at the point of application (e.g. a substation) by switching a capacitor bank without pre-insertion devices (e.g. closing resistors). At voltage levels where capacitor banks are not very common (e.g. Maximum System Voltage of 362 kV), the maximum transient over-voltage of an in-service ac line are created by fault initiation on adjacent ac lines and shunt reactor bank switching. These transient voltages are usually 1.5 per unit or less.

Even though these transient over-voltages will not be experienced at locations remote from the bus at which they are created, in order to be conservative, it is assumed that all nearby ac lines are subjected to this same level of over-voltage. Thus, a maximum transient over-voltage factor of 2.0 per unit for transmission lines operated at 302 kV and below was considered to be a realistic maximum in this application. Likewise, for ac transmission lines operated at Maximum System Voltages of 362 kV and above a transient over-voltage factor of 1.4 per unit was considered a realistic maximum.

The Gallet equations are an accepted method for insulation coordination in tower design. These equations are used for computing the required strike distances for proper transmission line insulation coordination. They were developed for both wet and dry applications and can be used with any value of transient over-voltage factor. The Gallet equation also can take into

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account various air gap geometries. This approach was used to design the first 500 kV and 765 kV lines in North America.

If one compares the MAID using the IEEE 516-2003 Table 7 (table D.5 for English values) with the critical spark-over distances computed using the Gallet wet equations, for each of the nominal voltage classes and identical transient over-voltage factors, the Gallet equations yield a more conservative (larger) minimum distance value.

Distances calculated from either the IEEE 516 (dry) formulas or the Gallet “wet” formulas are not vastly different when the same transient overvoltage factors are used; the “wet” equations will consistently produce slightly larger distances than the IEEE 516 equations when the same transient overvoltage is used. While the IEEE 516 equations were only developed for dry conditions the Gallet equations have provisions to calculate spark-over distances for both wet and dry conditions.

Since no empirical data for spark over distances to live vegetation existed at the time version 3 was developed, the SDT chose a proven method that has been used in other EHV applications. The Gallet equations relevance to wet conditions and the selection of a Transient Overvoltage Factor that is consistent with the absence of trapped charges on an in-service transmission line make this methodology a better choice.

The following table is an example of the comparison of distances derived from IEEE 516 and the Gallet equations.

**Comparison of spark-over distances computed using Gallet wet equations vs.
IEEE 516-2003 MAID distances**

(AC) Nom System Voltage (kV)	(AC) Max System Voltage (kV)	Transient Over-voltage Factor (T)	Clearance (ft.) Gallet (wet) @ Alt. 3000 feet	Table 7 (Table D.5 for feet) IEEE 516-2003 MAID (ft) @ Alt. 3000 feet
765	800	2.0	14.36	13.95
500	550	2.4	11.0	10.07
345	362	3.0	8.55	7.47
230	242	3.0	5.28	4.2
115	121	3.0	2.46	2.1

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Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for Applicability (section 4.2.4):

The areas excluded in 4.2.4 were excluded based on comments from industry for reasons summarized as follows:

- 1) There is a very low risk from vegetation in this area. Based on an informal survey, no TOs reported such an event.
- 2) Substations, switchyards, and stations have many inspection and maintenance activities that are necessary for reliability. Those existing process manage the threat. As such, the formal steps in this standard are not well suited for this environment.
- 3) Specifically addressing the areas where the standard does and does not apply makes the standard clearer.

Rationale for Applicability (section 4.3):

Within the text of NERC Reliability Standard FAC-003-3, “transmission line(s)” and “applicable line(s)” can also refer to the generation Facilities as referenced in 4.3 and its subsections.

Rationale for R1 and R2:

Lines with the highest significance to reliability are covered in R1; all other lines are covered in R2.

Rationale for the types of failure to manage vegetation which are listed in order of increasing degrees of severity in non-compliant performance as it relates to a failure of an applicable Transmission Owner's or applicable Generator Owner's vegetation maintenance program:

1. This management failure is found by routine inspection or Fault event investigation, and is normally symptomatic of unusual conditions in an otherwise sound program.
2. This management failure occurs when the height and location of a side tree within the ROW is not adequately addressed by the program.
3. This management failure occurs when side growth is not adequately addressed and may be indicative of an unsound program.
4. This management failure is usually indicative of a program that is not addressing the most fundamental dynamic of vegetation management, (i.e. a grow-in under the line). If this type of failure is pervasive on multiple lines, it provides a mechanism for a Cascade.

Rationale for R3:

The documentation provides a basis for evaluating the competency of the applicable Transmission Owner's or applicable Generator Owner's vegetation program. There may be many acceptable approaches to maintain clearances. Any approach must demonstrate that the

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applicable Transmission Owner or applicable Generator Owner avoids vegetation-to-wire conflicts under all Ratings and all Rated Electrical Operating Conditions.

Rationale for R4:

This is to ensure expeditious communication between the applicable Transmission Owner or applicable Generator Owner and the control center when a critical situation is confirmed.

Rationale for R5:

Legal actions and other events may occur which result in constraints that prevent the applicable Transmission Owner or applicable Generator Owner from performing planned vegetation maintenance work.

In cases where the transmission line is put at potential risk due to constraints, the intent is for the applicable Transmission Owner and applicable Generator Owner to put interim measures in place, rather than do nothing.

The corrective action process is not intended to address situations where a planned work methodology cannot be performed but an alternate work methodology can be used.

Rationale for R6:

Inspections are used by applicable Transmission Owners and applicable Generator Owners to assess the condition of the entire ROW. The information from the assessment can be used to determine risk, determine future work and evaluate recently-completed work. This requirement sets a minimum Vegetation Inspection frequency of once per calendar year but with no more than 18 months between inspections on the same ROW. Based upon average growth rates across North America and on common utility practice, this minimum frequency is reasonable. Transmission Owners should consider local and environmental factors that could warrant more frequent inspections.

Rationale for R7:

This requirement sets the expectation that the work identified in the annual work plan will be completed as planned. It allows modifications to the planned work for changing conditions, taking into consideration anticipated growth of vegetation and all other environmental factors, provided that those modifications do not put the transmission system at risk of a vegetation encroachment.

Standard FAC-010-3 — System Operating Limits Methodology for the Planning Horizon

A. Introduction

- 1. Title:** System Operating Limits Methodology for the Planning Horizon
- 2. Number:** FAC-010-3
- 3. Purpose:** To ensure that System Operating Limits (SOLs) used in the reliable planning of the Bulk Electric System (BES) are determined based on an established methodology or methodologies.
- 4. Applicability**
 - 4.1. Planning Authority**
- 5. Effective Date*:** See Implementation Plan for the Revised Definition of “Remedial Action Scheme”

B. Requirements

- R1.** The Planning Authority shall have a documented SOL Methodology for use in developing SOLs within its Planning Authority Area. This SOL Methodology shall:
 - R1.1.** Be applicable for developing SOLs used in the planning horizon.
 - R1.2.** State that SOLs shall not exceed associated Facility Ratings.
 - R1.3.** Include a description of how to identify the subset of SOLs that qualify as IROLs.
- R2.** The Planning Authority’s SOL Methodology shall include a requirement that SOLs provide BES performance consistent with the following:
 - R2.1.** In the pre-contingency state and with all Facilities in service, the BES shall demonstrate transient, dynamic and voltage stability; all Facilities shall be within their Facility Ratings and within their thermal, voltage and stability limits. In the determination of SOLs, the BES condition used shall reflect expected system conditions and shall reflect changes to system topology such as Facility outages.
 - R2.2.** Following the single Contingencies¹ identified in Requirement 2.2.1 through Requirement 2.2.3, the system shall demonstrate transient, dynamic and voltage stability; all Facilities shall be operating within their Facility Ratings and within their thermal, voltage and stability limits; and Cascading or uncontrolled separation shall not occur.
 - R2.2.1.** Single line to ground or three-phase Fault (whichever is more severe), with Normal Clearing, on any Faulted generator, line, transformer, or shunt device.
 - R2.2.2.** Loss of any generator, line, transformer, or shunt device without a Fault.
 - R2.2.3.** Single pole block, with Normal Clearing, in a monopolar or bipolar high voltage direct current system.
 - R2.3.** Starting with all Facilities in service, the system’s response to a single Contingency, may include any of the following:
 - R2.3.1.** Planned or controlled interruption of electric supply to radial customers or some local network customers connected to or supplied by the Faulted Facility or by the affected area.

¹ The Contingencies identified in R2.2.1 through R2.2.3 are the minimum contingencies that must be studied but are not necessarily the only Contingencies that should be studied.

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- R2.3.2.** System reconfiguration through manual or automatic control or protection actions.
- R2.4.** To prepare for the next Contingency, system adjustments may be made, including changes to generation, uses of the transmission system, and the transmission system topology.
- R2.5.** Starting with all Facilities in service and following any of the multiple Contingencies identified in Reliability Standard TPL-003 the system shall demonstrate transient, dynamic and voltage stability; all Facilities shall be operating within their Facility Ratings and within their thermal, voltage and stability limits; and Cascading or uncontrolled separation shall not occur.
- R2.6.** In determining the system's response to any of the multiple Contingencies, identified in Reliability Standard TPL-003, in addition to the actions identified in R2.3.1 and R2.3.2, the following shall be acceptable:
 - R2.6.1.** Planned or controlled interruption of electric supply to customers (load shedding), the planned removal from service of certain generators, and/or the curtailment of contracted Firm (non-recallable reserved) electric power Transfers.
- R3.** The Planning Authority's methodology for determining SOLs, shall include, as a minimum, a description of the following, along with any reliability margins applied for each:
 - R3.1.** Study model (must include at least the entire Planning Authority Area as well as the critical modeling details from other Planning Authority Areas that would impact the Facility or Facilities under study).
 - R3.2.** Selection of applicable Contingencies.
 - R3.3.** Level of detail of system models used to determine SOLs.
 - R3.4.** Allowed uses of Remedial Action Schemes.
 - R3.5.** Anticipated transmission system configuration, generation dispatch and Load level.
 - R3.6.** Criteria for determining when violating a SOL qualifies as an Interconnection Reliability Operating Limit (IROL) and criteria for developing any associated IROL T_v .
- R4.** The Planning Authority shall issue its SOL Methodology, and any change to that methodology, to all of the following prior to the effectiveness of the change:
 - R4.1.** Each adjacent Planning Authority and each Planning Authority that indicated it has a reliability-related need for the methodology.
 - R4.2.** Each Reliability Coordinator and Transmission Operator that operates any portion of the Planning Authority's Planning Authority Area.
 - R4.3.** Each Transmission Planner that works in the Planning Authority's Planning Authority Area.
- R5.** If a recipient of the SOL Methodology provides documented technical comments on the methodology, the Planning Authority shall provide a documented response to that recipient within 45 calendar days of receipt of those comments. The response shall indicate whether a change will be made to the SOL Methodology and, if no change will be made to that SOL Methodology, the reason why. (Retirement approved by FERC effective January 21, 2014.)

C. Measures

- M1.** The Planning Authority's SOL Methodology shall address all of the items listed in Requirement 1 through Requirement 3.

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- M2.** The Planning Authority shall have evidence it issued its SOL Methodology and any changes to that methodology, including the date they were issued, in accordance with Requirement 4.

If the recipient of the SOL Methodology provides documented comments on its technical review of that SOL methodology, the Planning Authority that distributed that SOL Methodology shall have evidence that it provided a written response to that commenter within 45 calendar days of receipt of those comments in accordance with Requirement 5. (Retirement approved by FERC effective January 21, 2014.)

D. Compliance

1. Compliance Monitoring Process

1.1. Compliance Monitoring Responsibility

The British Columbia Utilities Commission

1.2. Compliance Monitoring Period and Reset Time Frame

Each Planning Authority shall self-certify its compliance to the Compliance Monitor at least once every three years. New Planning Authorities shall demonstrate compliance through an on-site audit conducted by the Compliance Monitor within the first year that it commences operation. The Compliance Monitor shall also conduct an on-site audit once every nine years and an investigation upon complaint to assess performance.

The Performance-Reset Period shall be twelve months from the last non-compliance.

1.3. Data Retention

The Planning Authority shall keep all superseded portions to its SOL Methodology for 12 months beyond the date of the change in that methodology ~~and shall keep all documented comments on its SOL Methodology and associated responses for three years.~~ In addition, entities found non-compliant shall keep information related to the non-compliance until found compliant. (Deleted text retired-Retirement approved by FERC effective January 21, 2014.)

The Compliance Monitor shall keep the last audit and all subsequent compliance records.

1.4. Additional Compliance Information

The Planning Authority shall make the following available for inspection during an on-site audit by the Compliance Monitor or within 15 business days of a request as part of an investigation upon complaint:

1.4.1 SOL Methodology.

Documented comments provided by a recipient of the SOL Methodology on its technical review of a SOL Methodology, and the associated responses.
(Retirement approved by FERC effective January 21, 2014.)

1.4.2 Superseded portions of its SOL Methodology that had been made within the past 12 months.

1.4.3 Evidence that the SOL Methodology and any changes to the methodology that occurred within the past 12 months were issued to all required entities.

2. Levels of Non-Compliance for Western Interconnection: (To be replaced with VSLs once developed and approved by WECC)

- 2.1. Level 1:** There shall be a level one non-compliance if either of the following conditions exists:

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- 2.1.1** The SOL Methodology did not include a statement indicating that Facility Ratings shall not be exceeded.
- 2.1.2** No evidence of responses to a recipient's comments on the SOL Methodology. (Retirement approved by FERC effective January 21, 2014.)
- 2.2. Level 2:** The SOL Methodology did not include a requirement to address all of the elements in R2.1 through R2.3 and E1.
- 2.3. Level 3:** There shall be a level three non-compliance if any of the following conditions exists:
 - 2.3.1** The SOL Methodology did not include a statement indicating that Facility Ratings shall not be exceeded and the methodology did not include evaluation of system response to one of the three types of single Contingencies identified in R2.2.
 - 2.3.2** The SOL Methodology did not include a statement indicating that Facility Ratings shall not be exceeded and the methodology did not include evaluation of system response to two of the seven types of multiple Contingencies identified in E1.1.
 - 2.3.3** The System Operating Limits Methodology did not include a statement indicating that Facility Ratings shall not be exceeded and the methodology did not address two of the six required topics in R3.
- 2.4. Level 4:** The SOL Methodology was not issued to all required entities in accordance with R4

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3. Violation Severity Levels:

Requirement	Lower	Moderate	High	Severe
R1	Not applicable.	The Planning Authority has a documented SOL Methodology for use in developing SOLs within its Planning Authority Area, but it does not address R1.2	The Planning Authority has a documented SOL Methodology for use in developing SOLs within its Planning Authority Area, but it does not address R1.3.	The Planning Authority has a documented SOL Methodology for use in developing SOLs within its Planning Authority Area, but it does not address R1.1. OR The Planning Authority has no documented SOL Methodology for use in developing SOLs within its Planning Authority Area.
R2	The Planning Authority's SOL Methodology is missing one requirement as described in R2.1, R2.2, R2.3, R2.4, R2.5, or R2.6.	The Planning Authority's SOL Methodology is missing two requirements as described in R2.1, R2.2, R2.3, R2.4, R2.5, or R2.6	The Planning Authority's SOL Methodology is missing three requirements as described in R2.1, R2.2, R2.3, R2.4, R2.5, or R2.6.	The Planning Authority's SOL Methodology is missing four or more requirements as described in R2.1, R2.2-, R2.3, R2.4, R2.5, or R2.6
R3	The Planning Authority has a methodology for determining SOLs that includes a description for all but one of the following: R3.1 through R3.6.	The Planning Authority has a methodology for determining SOLs that includes a description for all but two of the following: R3.1 through R3.6.	The Planning Authority has a methodology for determining SOLs that includes a description for all but three of the following: R3.1 through R3.6.	The Planning Authority has a methodology for determining SOLs that is missing a description of four or more of the following: R3.1 through R3.6.
R4	One or both of the following: The Planning Authority issued its SOL Methodology and changes to that methodology to all but one of the required entities. For a change in methodology, the changed methodology was provided up to 30 calendar days after the effectiveness of the change.	One of the following: The Planning Authority issued its SOL Methodology and changes to that methodology to all but one of the required entities AND for a change in methodology, the changed methodology was provided 30 calendar days or more, but less than 60 calendar days after the effectiveness of the change. OR	One of the following: The Planning Authority issued its SOL Methodology and changes to that methodology to all but one of the required entities AND for a change in methodology, the changed methodology was provided 60 calendar days or more, but less than 90 calendar days after the effectiveness of the change. OR	One of the following: The Planning Authority failed to issue its SOL Methodology and changes to that methodology to more than three of the required entities. The Planning Authority issued its SOL Methodology and changes to that methodology to all but one of the required entities AND for a change in methodology, the changed methodology was

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Requirement	Lower	Moderate	High	Severe
		<p>The Planning Authority issued its SOL Methodology and changes to that methodology to all but two of the required entities AND for a change in methodology, the changed methodology was provided up to 30 calendar days after the effectiveness of the change.</p>	<p>The Planning Authority issued its SOL Methodology and changes to that methodology to all but two of the required entities AND for a change in methodology, the changed methodology was provided 30 calendar days or more, but less than 60 calendar days after the effectiveness of the change.</p> <p>OR</p> <p>The Planning Authority issued its SOL Methodology and changes to that methodology to all but three of the required entities AND for a change in methodology, the changed methodology was provided up to 30 calendar days after the effectiveness of the change.</p>	<p>provided 90 calendar days or more after the effectiveness of the change.</p> <p>OR</p> <p>The Planning Authority issued its SOL Methodology and changes to that methodology to all but two of the required entities AND for a change in methodology, the changed methodology was provided 60 calendar days or more, but less than 90 calendar days after the effectiveness of the change.</p> <p>OR</p> <p>The Planning Authority issued its SOL Methodology and changes to that methodology to all but three of the required entities AND for a change in methodology, the changed methodology was provided 30 calendar days or more, but less than 60 calendar days after the effectiveness of the change.</p> <p>The Planning Authority issued its SOL Methodology and changes to that methodology to all but four of the required entities AND for a change in methodology, the changed methodology was provided up to 30 calendar days after the effectiveness of the change.</p>
<p>R5 (Retirement)</p>	<p>The Planning Authority received documented technical comments on its SOL Methodology and</p>	<p>The Planning Authority received documented technical comments on its SOL Methodology and</p>	<p>The Planning Authority received documented technical comments on its SOL Methodology and</p>	<p>The Planning Authority received documented technical comments on its SOL Methodology and</p>

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Requirement	Lower	Moderate	High	Severe
<p>approved by FERC effective January 21, 2014.)</p>	<p>provided a complete response in a time period that was longer than 45 calendar days but less than 60 calendar days.</p>	<p>provided a complete response in a time period that was 60 calendar days or longer but less than 75 calendar days.</p>	<p>provided a complete response in a time period that was 75 calendar days or longer but less than 90 calendar days.</p> <p>OR</p> <p>The Planning Authority's response to documented technical comments on its SOL Methodology indicated that a change will not be made, but did not include an explanation of why the change will not be made.</p>	<p>provided a complete response in a time period that was 90 calendar days or longer.</p> <p>OR</p> <p>The Planning Authority's response to documented technical comments on its SOL Methodology did not indicate whether a change will be made to the SOL Methodology.</p>

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E. Regional Differences

- 1.** The following Interconnection-wide Regional Difference shall be applicable in the Western Interconnection:
 - 1.1.** As governed by the requirements of R2.5 and R2.6, starting with all Facilities in service, shall require the evaluation of the following multiple Facility Contingencies when establishing SOLs:
 - 1.1.1** Simultaneous permanent phase to ground Faults on different phases of each of two adjacent transmission circuits on a multiple circuit tower, with Normal Clearing. If multiple circuit towers are used only for station entrance and exit purposes, and if they do not exceed five towers at each station, then this condition is an acceptable risk and therefore can be excluded.
 - 1.1.2** A permanent phase to ground Fault on any generator, transmission circuit, transformer, or bus section with Delayed Fault Clearing except for bus sectionalizing breakers or bus-tie breakers addressed in E1.1.7
 - 1.1.3** Simultaneous permanent loss of both poles of a direct current bipolar Facility without an alternating current Fault.
 - 1.1.4** The failure of a circuit breaker associated with a Remedial Action Scheme to operate when required following: the loss of any element without a Fault; or a permanent phase to ground Fault, with Normal Clearing, on any transmission circuit, transformer or bus section.
 - 1.1.5** A non-three phase Fault with Normal Clearing on common mode Contingency of two adjacent circuits on separate towers unless the event frequency is determined to be less than one in thirty years.
 - 1.1.6** A common mode outage of two generating units connected to the same switchyard, not otherwise addressed by FAC-010.
 - 1.1.7** The loss of multiple bus sections as a result of failure or delayed clearing of a bus tie or bus sectionalizing breaker to clear a permanent Phase to Ground Fault.
 - 1.2.** SOLs shall be established such that for multiple Facility Contingencies in E1.1.1 through E1.1.5 operation within the SOL shall provide system performance consistent with the following:
 - 1.2.1** All Facilities are operating within their applicable Post-Contingency thermal, frequency and voltage limits.
 - 1.2.2** Cascading does not occur.
 - 1.2.3** Uncontrolled separation of the system does not occur.
 - 1.2.4** The system demonstrates transient, dynamic and voltage stability.
 - 1.2.5** Depending on system design and expected system impacts, the controlled interruption of electric supply to customers (load shedding), the planned removal from service of certain generators, and/or the curtailment of contracted firm (non-recallable reserved) electric power transfers may be necessary to maintain the overall security of the interconnected transmission systems.
 - 1.2.6** Interruption of firm transfer, Load or system reconfiguration is permitted through manual or automatic control or protection actions.

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- 1.2.7 To prepare for the next Contingency, system adjustments are permitted, including changes to generation, Load and the transmission system topology when determining limits.
- 1.3. SOLs shall be established such that for multiple Facility Contingencies in E1.1.6 through E1.1.7 operation within the SOL shall provide system performance consistent with the following with respect to impacts on other systems:
- 1.3.1 Cascading does not occur.
- 1.4. The Western Interconnection may make changes (performance category adjustments) to the Contingencies required to be studied and/or the required responses to Contingencies for specific facilities based on actual system performance and robust design. Such changes will apply in determining SOLs.

Version History

Version	Date	Action	Change Tracking
1	November 1, 2006	Adopted by Board of Trustees	New
1	November 1, 2006	Fixed typo. Removed the word “each” from the 1 st sentence of section D.1.3, Data Retention.	01/11/07
2	June 24, 2008	Adopted by Board of Trustees; FERC Order 705	Revised
2		Changed the effective date to July 1, 2008 Changed “Cascading Outage” to “Cascading” Replaced Levels of Non-compliance with Violation Severity Levels	Revised
2	January 22, 2010	Updated effective date and footer to April 29, 2009 based on the March 20, 2009 FERC Order	Update
2.1	November 5, 2009	Adopted by the Board of Trustees — errata change Section E1.1 modified to reflect the renumbering of requirements R2.4 and R2.5 from FAC-010-1 to R2.5 and R2.6 in FAC-010-2.	Errata
2.1	April 19, 2010	FERC Approved — errata change Section E1.1 modified to reflect the renumbering of requirements R2.4 and R2.5 from FAC-010-1 to R2.5 and R2.6 in FAC-010-2.	Errata
2.1	February 7, 2013	R5 and associated elements approved by NERC Board of Trustees for retirement as part of the Paragraph 81 project (Project 2013-02) pending applicable regulatory approval.	

Standard FAC-010-3 — System Operating Limits Methodology for the Planning Horizon

2.1	November 21, 2013	R5 and associated elements approved by FERC for retirement as part of the Paragraph 81 project (Project 2013-02)	
2.1	February 24, 2014	Updated VSLs based on June 24, 2013 approval.	
3	November 13, 2014	Adopted by the NERC Board of Trustees	Replaced references to Special Protection System and SPS with Remedial Action Scheme and RAS
3	November 19, 2015	FERC Order issued approving FAC-010-3. Docket No. RM15-13-000.	

Standard FAC-011-3 — System Operating Limits Methodology for the Operations Horizon

A. Introduction

1. **Title:** System Operating Limits Methodology for the Operations Horizon
2. **Number:** FAC-011-3
3. **Purpose:** To ensure that System Operating Limits (SOLs) used in the reliable operation of the Bulk Electric System (BES) are determined based on an established methodology or methodologies.
4. **Applicability**
 - 4.1. Reliability Coordinator
5. **Effective Date*:** See Implementation Plan for the Revised Definition of “Remedial Action Scheme”.

B. Requirements

- R1.** The Reliability Coordinator shall have a documented methodology for use in developing SOLs (SOL Methodology) within its Reliability Coordinator Area. This SOL Methodology shall:
 - R1.1.** Be applicable for developing SOLs used in the operations horizon.
 - R1.2.** State that SOLs shall not exceed associated Facility Ratings.
 - R1.3.** Include a description of how to identify the subset of SOLs that qualify as IROLs.
- R2.** The Reliability Coordinator’s SOL Methodology shall include a requirement that SOLs provide BES performance consistent with the following:
 - R2.1.** In the pre-contingency state, the BES shall demonstrate transient, dynamic and voltage stability; all Facilities shall be within their Facility Ratings and within their thermal, voltage and stability limits. In the determination of SOLs, the BES condition used shall reflect current or expected system conditions and shall reflect changes to system topology such as Facility outages.
 - R2.2.** Following the single Contingencies¹ identified in Requirement 2.2.1 through Requirement 2.2.3, the system shall demonstrate transient, dynamic and voltage stability; all Facilities shall be operating within their Facility Ratings and within their thermal, voltage and stability limits; and Cascading or uncontrolled separation shall not occur.
 - R2.2.1.** Single line to ground or 3-phase Fault (whichever is more severe), with Normal Clearing, on any Faulted generator, line, transformer, or shunt device.
 - R2.2.2.** Loss of any generator, line, transformer, or shunt device without a Fault.
 - R2.2.3.** Single pole block, with Normal Clearing, in a monopolar or bipolar high voltage direct current system.
 - R2.3.** In determining the system’s response to a single Contingency, the following shall be acceptable:

¹ The Contingencies identified in FAC-011 R2.2.1 through R2.2.3 are the minimum contingencies that must be studied but are not necessarily the only Contingencies that should be studied.

Standard FAC-011-3 — System Operating Limits Methodology for the Operations Horizon

- R2.3.1.** Planned or controlled interruption of electric supply to radial customers or some local network customers connected to or supplied by the Faulted Facility or by the affected area.
 - R2.3.2.** Interruption of other network customers, (a) only if the system has already been adjusted, or is being adjusted, following at least one prior outage, or (b) if the real-time operating conditions are more adverse than anticipated in the corresponding studies
 - R2.3.3.** System reconfiguration through manual or automatic control or protection actions.
 - R2.4.** To prepare for the next Contingency, system adjustments may be made, including changes to generation, uses of the transmission system, and the transmission system topology.
- R3.** The Reliability Coordinator’s methodology for determining SOLs, shall include, as a minimum, a description of the following, along with any reliability margins applied for each:
 - R3.1.** Study model (must include at least the entire Reliability Coordinator Area as well as the critical modeling details from other Reliability Coordinator Areas that would impact the Facility or Facilities under study.)
 - R3.2.** Selection of applicable Contingencies
 - R3.3.** A process for determining which of the stability limits associated with the list of multiple contingencies (provided by the Planning Authority in accordance with FAC-014 Requirement 6) are applicable for use in the operating horizon given the actual or expected system conditions.
 - R3.3.1.** This process shall address the need to modify these limits, to modify the list of limits, and to modify the list of associated multiple contingencies.
 - R3.4.** Level of detail of system models used to determine SOLs.
 - R3.5.** Allowed uses of Remedial Action Schemes.
 - R3.6.** Anticipated transmission system configuration, generation dispatch and Load level
 - R3.7.** Criteria for determining when violating a SOL qualifies as an Interconnection Reliability Operating Limit (IROL) and criteria for developing any associated IROL T_v .
- R4.** The Reliability Coordinator shall issue its SOL Methodology and any changes to that methodology, prior to the effectiveness of the Methodology or of a change to the Methodology, to all of the following:
 - R4.1.** Each adjacent Reliability Coordinator and each Reliability Coordinator that indicated it has a reliability-related need for the methodology.
 - R4.2.** Each Planning Authority and Transmission Planner that models any portion of the Reliability Coordinator’s Reliability Coordinator Area.
 - R4.3.** Each Transmission Operator that operates in the Reliability Coordinator Area.

C. Measures

- M1.** The Reliability Coordinator’s SOL Methodology shall address all of the items listed in Requirement 1 through Requirement 3.

Standard FAC-011-3 — System Operating Limits Methodology for the Operations Horizon

- M2.** The Reliability Coordinator shall have evidence it issued its SOL Methodology, and any changes to that methodology, including the date they were issued, in accordance with Requirement 4.

D. Compliance

1. Compliance Monitoring Process

1.1. Compliance Monitoring Responsibility

British Columbia Utilities Commission

1.2. Compliance Monitoring Period and Reset Time Frame

Each Reliability Coordinator shall self-certify its compliance to the Compliance Monitor at least once every three years. New Reliability Authorities shall demonstrate compliance through an on-site audit conducted by the Compliance Monitor within the first year that it commences operation. The Compliance Monitor shall also conduct an on-site audit once every nine years and an investigation upon complaint to assess performance.

The Performance-Reset Period shall be twelve months from the last non-compliance.

1.3. Data Retention

The Reliability Coordinator shall keep all superseded portions to its SOL Methodology for 12 months beyond the date of the change in that methodology. In addition, entities found non-compliant shall keep information related to the non-compliance until found compliant

The Compliance Monitor shall keep the last audit and all subsequent compliance records.

1.4. Additional Compliance Information

The Reliability Coordinator shall make the following available for inspection during an on-site audit by the Compliance Monitor or within 15 business days of a request as part of an investigation upon complaint:

1.4.1 SOL Methodology.

1.4.2 Superseded portions of its SOL Methodology that had been made within the past 12 months.

1.4.3 Evidence that the SOL Methodology and any changes to the methodology that occurred within the past 12 months were issued to all required entities.

2. Levels of Non-Compliance for Western Interconnection: (To be replaced with VSLs once developed and approved by WECC)

2.1. Level 1: There shall be a level one non-compliance if either of the following conditions exists:

2.1.1 The SOL Methodology did not include a statement indicating that Facility Ratings shall not be exceeded.

2.2. Level 2: The SOL Methodology did not include a requirement to address all of the elements in R3.1, R3.2, R3.4 through R3.7 and E1.

2.3. Level 3: There shall be a level three non-compliance if any of the following conditions exists:

Standard FAC-011-3 — System Operating Limits Methodology for the Operations Horizon

- 2.3.1** The SOL Methodology did not include a statement indicating that Facility Ratings shall not be exceeded and the methodology did not include evaluation of system response to one of the three types of single Contingencies identified in R2.2.
- 2.3.2** The SOL Methodology did not include a statement indicating that Facility Ratings shall not be exceeded and the methodology did not include evaluation of system response to two of the seven types of multiple Contingencies identified in E1.1.
- 2.3.3** The System Operating Limits Methodology did not include a statement indicating that Facility Ratings shall not be exceeded and the methodology did not address two of the six required topics in R3.1, R3.2, R3.4 through R3.7.
- 2.4. Level 4:** The SOL Methodology was not issued to all required entities in accordance with R4.

Standard FAC-011-3 — System Operating Limits Methodology for the Operations Horizon

3. Violation Severity Levels:

Requirement	Lower	Moderate	High	Severe
R1	Not applicable.	The Reliability Coordinator has a documented SOL Methodology for use in developing SOLs within its Reliability Coordinator Area, but it does not address R1.2	The Reliability Coordinator has a documented SOL Methodology for use in developing SOLs within its Reliability Coordinator Area, but it does not address R1.3.	The Reliability Coordinator has a documented SOL Methodology for use in developing SOLs within its Reliability Coordinator Area, but it does not address R1.1. OR The Reliability Coordinator has no documented SOL Methodology for use in developing SOLs within its Reliability Coordinator Area.
R2	The Reliability Coordinator's SOL Methodology requires that SOLs are set to meet BES performance following single contingencies, but does not require that SOLs are set to meet BES performance in the pre-contingency state. (R2.1)	Not applicable.	The Reliability Coordinator's SOL Methodology requires that SOLs are set to meet BES performance in the pre-contingency state, but does not require that SOLs are set to meet BES performance following single contingencies. (R2.2 – R2.4)	The Reliability Coordinator's SOL Methodology does not require that SOLs are set to meet BES performance in the pre-contingency state and does not require that SOLs are set to meet BES performance following single contingencies. (R2.1 through R2.4)
R3	The Reliability Coordinator's SOL Methodology includes a description for all but one of the following: R3.1 through R3.7.	The Reliability Coordinator's SOL Methodology includes a description for all but two of the following: R3.1 through R3.7.	The Reliability Coordinator's SOL Methodology includes a description for all but three of the following: R3.1 through R3.7.	The Reliability Coordinator's SOL Methodology is missing a description of four or more of the following: R3.1 through R3.7.
R3.6	N/A	N/A	N/A	N/A
R4	The Reliability Coordinator failed to issue its SOL Methodology and/or one or more changes to that methodology to one of the required entities specified in R4.1, R4.2, and R4.3.	The Reliability Coordinator failed to issue its SOL Methodology and/or one or more changes to that methodology to two of the required entities specified in R4.1, R4.2, and R4.3.	The Reliability Coordinator failed to issue its SOL Methodology and/or one or more changes to that methodology to three of the required entities specified in R4.1, R4.2, and R4.3.	The Reliability Coordinator failed to issue its SOL Methodology and/or one or more changes to that methodology to four or more of the required entities specified in R4.1, R4.2, and R4.3

Standard FAC-011-3 — System Operating Limits Methodology for the Operations Horizon

Requirement	Lower	Moderate	High	Severe
	<p>OR</p> <p>For a change in methodology, the changed methodology was provided to one or more of the required entities before the effectiveness of the change, but was provided to all the required entities no more than 10 calendar days after the effectiveness of the change.</p>	<p>OR</p> <p>For a change in methodology, the changed methodology was provided to one or more of the required entities more than 10 calendar days after the effectiveness of the change, but less than or equal to 20 days after the effectiveness of the change.</p>	<p>OR</p> <p>For a change in methodology, the changed methodology was provided to one or more of the required entities more than 20 calendar days after the effectiveness of the change, but less than or equal to 30 days after the effectiveness of the change.</p>	<p>OR</p> <p>For a change in methodology, the changed methodology was provided to one or more of the required entities more than 30 calendar days after the effectiveness of the change.</p>

Standard FAC-011-3 — System Operating Limits Methodology for the Operations Horizon

Regional Differences

- 1.** The following Interconnection-wide Regional Difference shall be applicable in the Western Interconnection:
 - 1.1.** As governed by the requirements of R3.3, starting with all Facilities in service, shall require the evaluation of the following multiple Facility Contingencies when establishing SOLs:
 - 1.1.1** Simultaneous permanent phase to ground Faults on different phases of each of two adjacent transmission circuits on a multiple circuit tower, with Normal Clearing. If multiple circuit towers are used only for station entrance and exit purposes, and if they do not exceed five towers at each station, then this condition is an acceptable risk and therefore can be excluded.
 - 1.1.2** A permanent phase to ground Fault on any generator, transmission circuit, transformer, or bus section with Delayed Fault Clearing except for bus sectionalizing breakers or bus-tie breakers addressed in E1.1.7
 - 1.1.3** Simultaneous permanent loss of both poles of a direct current bipolar Facility without an alternating current Fault.
 - 1.1.4** The failure of a circuit breaker associated with a Remedial Action Scheme to operate when required following: the loss of any element without a Fault; or a permanent phase to ground Fault, with Normal Clearing, on any transmission circuit, transformer or bus section.
 - 1.1.5** A non-three phase Fault with Normal Clearing on common mode Contingency of two adjacent circuits on separate towers unless the event frequency is determined to be less than one in thirty years.
 - 1.1.6** A common mode outage of two generating units connected to the same switchyard, not otherwise addressed by FAC-011.
 - 1.1.7** The loss of multiple bus sections as a result of failure or delayed clearing of a bus tie or bus sectionalizing breaker to clear a permanent Phase to Ground Fault.
 - 1.2.** SOLs shall be established such that for multiple Facility Contingencies in E1.1.1 through E1.1.5 operation within the SOL shall provide system performance consistent with the following:
 - 1.2.1** All Facilities are operating within their applicable Post-Contingency thermal, frequency and voltage limits.
 - 1.2.2** Cascading does not occur.
 - 1.2.3** Uncontrolled separation of the system does not occur.
 - 1.2.4** The system demonstrates transient, dynamic and voltage stability.
 - 1.2.5** Depending on system design and expected system impacts, the controlled interruption of electric supply to customers (load shedding), the planned removal from service of certain generators, and/or the curtailment of contracted firm (non-recallable reserved) electric power transfers may be necessary to maintain the overall security of the interconnected transmission systems.
 - 1.2.6** Interruption of firm transfer, Load or system reconfiguration is permitted through manual or automatic control or protection actions.

Standard FAC-011-3 — System Operating Limits Methodology for the Operations Horizon

- 1.2.7** To prepare for the next Contingency, system adjustments are permitted, including changes to generation, Load and the transmission system topology when determining limits.
- 1.3.** SOLs shall be established such that for multiple Facility Contingencies in E1.1.6 through E1.1.7 operation within the SOL shall provide system performance consistent with the following with respect to impacts on other systems:
- 1.3.1** Cascading does not occur.
- 1.4.** The Western Interconnection may make changes (performance category adjustments) to the Contingencies required to be studied and/or the required responses to Contingencies for specific facilities based on actual system performance and robust design. Such changes will apply in determining SOLs.

Version History

Version	Date	Action	Change Tracking
1	November 1, 2006	Adopted by Board of Trustees	New
2		Changed the effective date to October 1, 2008 Changed “Cascading Outage” to “Cascading” Replaced Levels of Non-compliance with Violation Severity Levels Corrected footnote 1 to reference FAC-011 rather than FAC-010	Revised
2	June 24, 2008	Adopted by Board of Trustees: FERC Order 705	Revised
2	January 22, 2010	Updated effective date and footer to April 29, 2009 based on the March 20, 2009 FERC Order	Update
2	February 7, 2013	R5 and associated elements approved by NERC Board of Trustees for retirement as part of the Paragraph 81 project (Project 2013-02) pending applicable regulatory approval.	
2	November 21, 2013	R5 and associated elements approved by FERC for retirement as part of the Paragraph 81 project (Project 2013-02)	
2	February 24, 2014	Updated VSLs based on June 24, 2013 approval.	
3	November 13, 2014	Adopted by the NERC Board of Trustees	Replaced references to Special Protection System and SPS with Remedial Action Scheme and RAS
3	November 19, 2015	FERC Order issued approving FAC-011-3. Docket No. RM15-13-000.	

Standard IRO-001-4 Reliability Coordination - Responsibilities

A. Introduction

1. **Title:** Reliability Coordination – Responsibilities
2. **Number:** IRO-001-4
3. **Purpose:** To establish the responsibility of Reliability Coordinators to act or direct other entities to act.
4. **Applicability**
 - 4.1. Reliability Coordinator
 - 4.2. Transmission Operator
 - 4.3. Balancing Authority
 - 4.4. Generator Operator
 - 4.5. Distribution Provider
5. **Effective Date*:**

See Implementation Plan.
6. **Background:**

See the Project 2014-03 [project page](#).

B. Requirements and Measures

- R1.** Each Reliability Coordinator shall act to address the reliability of its Reliability Coordinator Area via direct actions or by issuing Operating Instructions. *[Violation Risk Factor: High][Time Horizon: Same-Day Operations, Real-time Operations]*
- M1.** Each Reliability Coordinator shall have and provide evidence which may include but is not limited to dated operator logs, dated records, dated and time-stamped voice recordings or dated transcripts of voice recordings, electronic communications, or equivalent documentation, that will be used to determine that it acted to address the reliability of its Reliability Coordinator Area via direct actions or by issuing Operating Instructions.
- R2.** Each Transmission Operator, Balancing Authority, Generator Operator, and Distribution Provider shall comply with its Reliability Coordinator's Operating Instructions unless compliance with the Operating Instructions cannot be physically implemented or unless such actions would violate safety, equipment, regulatory, or statutory requirements. *[Violation Risk Factor: High] [Time Horizon: Same-Day Operations, Real-time Operations]*
- M2.** Each Transmission Operator, Balancing Authority, Generator Operator, and Distribution Provider shall have and provide evidence which may include but is not limited to dated operator logs, dated records, dated and time-stamped voice recordings or dated transcripts of voice recordings, electronic communications, or

Standard IRO-001-4 Reliability Coordination - Responsibilities

equivalent documentation, that will be used to determine that it complied with its Reliability Coordinator's Operating Instructions, unless the instruction could not be physically implemented, or such actions would have violated safety, equipment, regulatory or statutory requirements. In such cases, the Transmission Operator, Balancing Authority, Generator Operator, or Distribution Provider shall have and provide copies of the safety, equipment, regulatory, or statutory requirements as evidence for not complying with the Reliability Coordinator's Operating Instructions. If such a situation has not occurred, the Transmission Operator, Balancing Authority, Generator Operator, or Distribution Provider may provide an attestation.

- R3.** Each Transmission Operator, Balancing Authority, Generator Operator, and Distribution Provider shall inform its Reliability Coordinator of its inability to perform the Operating Instruction issued by its Reliability Coordinator in Requirement R1. *[Violation Risk Factor: High] [Time Horizon: Same-Day Operations, Real-time Operations]*
- M3.** Each Transmission Operator, Balancing Authority, Generator Operator, and Distribution Provider shall have and provide evidence which may include but is not limited to dated operator logs, dated records, dated and time-stamped voice recordings or dated transcripts of voice recordings, electronic communications, or equivalent documentation, that will be used to determine that it informed its Reliability Coordinator of its inability to perform an Operating Instruction issued by its Reliability Coordinator in Requirement R1.

C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

The British Columbia Utilities Commission

1.2. Compliance Monitoring and Assessment Processes:

As defined in the NERC Rules of Procedure, "Compliance Monitoring and Assessment Processes" refers to the identification of the processes that will be used to evaluate data or information for the purpose of assessing performance or outcomes with the associated reliability standard.

1.3. Data Retention

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

Standard IRO-001-4 Reliability Coordination - Responsibilities

The Reliability Coordinator, Transmission Operator, Balancing Authority, Generator Operator, and Distribution Provider shall keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation:

- The Reliability Coordinator for Requirement R1, Measure M1 shall retain voice recordings for the most recent 90-calendar days and documentation for the most recent 12-calendar months.
- The Transmission Operator, Balancing Authority, Generator Operator, and Distribution Provider for Requirements R2 and R3, Measures M2 and M3 shall retain voice recordings for the most recent 90-calendar days and documentation for the most recent 12-calendar months.

If a Reliability Coordinator, Transmission Operator, Balancing Authority, Generator Operator, or Distribution Provider is found non-compliant, it shall keep information related to the non-compliance until mitigation is complete and approved or for the time specified above, whichever is longer.

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records.

1.4. Additional Compliance Information

None.

Standard IRO-001-4 Reliability Coordination - Responsibilities

Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Same-Day Operations, Real-time Operations	High	N/A	N/A	N/A	The Reliability Coordinator failed to act to address the reliability of its Reliability Coordinator Area via direct actions or by issuing Operating Instructions.
R2	Same-Day Operations, Real-time Operations	High	N/A	N/A	N/A	The responsible entity did not comply with the Reliability Coordinator's Operating Instructions, and compliance with the Operating Instructions could have been physically implemented and such actions would not have violated safety, equipment, regulatory, or statutory requirements.
R3	Same-Day Operations, Real-time Operations	High	N/A	N/A	N/A	The responsible entity failed to inform its Reliability Coordinator upon recognition of its inability to perform an Operating Instruction issued by its Reliability Coordinator in Requirement R1 .

Standard IRO-001-4 Reliability Coordination - Responsibilities

D. Regional Variances

None.

E. Interpretations

None.

F. Associated Documents

None.

Version History

Version	Date	Action	Change Tracking
0	April 1, 2005	Effective Date	New
0	August 8, 2005	Removed "Proposed" from Effective Date	Errata
1	November 1, 2006	Adopted by Board of Trustees	Revised
1	November 19, 2006	Changes "Distribution Provider" to "Transmission Service provider"	Errata
1	April 4, 2007	Approved by FERC – Effective Date	New
1.1	October 29, 2008	Removed "proposed" from effective date BOT adopted errata changes: updated version number to "1.1"	Errata
1.1	May 13, 2009	FERC Approval	Revised
1	May 19, 2011	Replaced Levels of Noncompliance with FERC-approved VSLs	VSL Order
2	July 25, 2011	Revisions under Project 2006-06 to remove Requirement R7 to avoid duplication with IRO-014-2	Revised
2	August 4, 2011	Adopted by Board of Trustees	
3	July 6, 2012	Revised in accordance with SAR for Project 2006-06, Reliability Coordination (RC SDT). Revised the standard and retired six requirements (R1, R2, R4, R5, R6, and R9). Requirement R3 becomes the new R1	Revised

Standard IRO-001-4 Reliability Coordination - Responsibilities

		and R8 becomes the new R2 and R3.	
3	August 16, 2012	Adopted by Board of Trustees	Revised
4	November 13, 2014	Adopted by Board of Trustees	Revisions under Project 2014-03
4	November 19, 2015	FERC approved IRO-001-4. Docket No. RM15-16-000, Order No. 817	

Standard IRO-001-4 Guidelines and Technical Basis

Guidelines and Technical Basis

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for Applicability:

Purchasing-Selling Entity and Load-Serving Entity have been deleted from the approved IRO-001-1.1 as they are not listed as entities that the Reliability Coordinator directs in Functional Model v5.

Rationale for Change from Reliability Directive to Operating Instruction:

The change from Reliability Directive to Operating Instruction throughout the standard is in response to NOPR paragraph 64 (*...“We believe that directives from a reliability coordinator or transmission operator should be mandatory at all times, and not just during emergencies (unless contrary to safety, equipment, regulatory or statutory requirements). For example, mandatory compliance with directives in non-emergency situations is important when a decision is made to alter or maintain the state of an element on the interconnected transmission network...”*) This change is also consistent with the proposed COM-002-4.

Rationale for Requirements R2 and R3:

The Transmission Service Provider has been removed from Requirements R2 and R3 as the Transmission Service Provider is not listed in the Functional Model as a recipient of corrective actions issued by the Reliability Coordinator. This allows for the retirement of IRO-004-2.

Standard IRO-002-4 — Reliability Coordination — Monitoring and Analysis

A. Introduction

1. **Title:** Reliability Coordination – Monitoring and Analysis
2. **Number:** IRO-002-4
3. **Purpose:** Provide System Operators with the capabilities necessary to monitor and analyze data needed to perform their reliability functions.
4. **Applicability**
 - 4.1. Reliability Coordinator
5. **Effective Date*:**
See Implementation Plan.
6. **Background:**
See the Project 2014-03 [project page](#).

B. Requirements and Measures

- R1.** Each Reliability Coordinator shall have data exchange capabilities with its Balancing Authorities and Transmission Operators, and with other entities it deems necessary, for it to perform its Operational Planning Analyses, Real-time monitoring, and Real-time Assessments. *[Violation Risk Factor: High] [Time Horizon: Operations Planning, Same-Day Operations, Real-time Operations]*
- M1.** Each Reliability Coordinator shall have and provide upon request, evidence that could include but is not limited to a document that lists its data exchange capabilities with its Balancing Authorities and Transmission Operators, and with other entities it deems necessary, for it to perform its operational Planning Analyses, Real-time monitoring, and Real-time Assessments.
- R2.** Each Reliability Coordinator shall provide its System Operators with the authority to approve planned outages and maintenance of its telecommunication, monitoring and analysis capabilities. *[Violation Risk Factor: High] [Time Horizon: Operations Planning, Same-Day Operations, Real-time Operations]*
- M2.** Each Reliability Coordinator shall have and provide upon request evidence that could include but is not limited to a documented procedure or equivalent evidence that will be used to confirm that the Reliability Coordinator has provided its System Operators with the authority to approve planned outages and maintenance of its telecommunication, monitoring and analysis capabilities.
- R3.** Each Reliability Coordinator shall monitor Facilities, the status of Special Protection Systems, and non-BES facilities identified as necessary by the Reliability Coordinator, within its Reliability Coordinator Area and neighboring Reliability Coordinator Areas to identify any System Operating Limit exceedances and to determine any

Standard IRO-002-4 — Reliability Coordination — Monitoring and Analysis

Interconnection Reliability Operating Limit exceedances within its Reliability Coordinator Area. *[Violation Risk Factor: High] [Time Horizon: Real-Time Operations]*

- M3.** Each Reliability Coordinator shall have, and provide upon request, evidence that could include but is not limited to Energy Management System description documents, computer printouts, SCADA data collection, or other equivalent evidence that will be used to confirm that it has monitored Facilities, the status of Special Protection Systems, and non-BES facilities identified as necessary by the Reliability Coordinator, within its Reliability Coordinator Area and neighboring Reliability Coordinator Areas to identify any System Operating Limit exceedances and to determine any Interconnection Reliability Operating Limit exceedances within its Reliability Coordinator Area.
- R4.** Each Reliability Coordinator shall have monitoring systems that provide information utilized by the Reliability Coordinator’s operating personnel, giving particular emphasis to alarm management and awareness systems, automated data transfers, and synchronized information systems, over a redundant infrastructure. *[Violation Risk Factor: High] [Time Horizon: Real-time Operations]*
- M4.** The Reliability Coordinator shall have, and provide upon request, evidence that could include but is not limited to Energy Management System description documents, computer printouts, SCADA data collection, or other equivalent evidence that will be used to confirm that it has monitoring systems consistent with the requirement.

C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

The British Columbia Utilities Commission

1.2. Compliance Monitoring and Assessment Processes:

As defined in the NERC Rules of Procedure, “Compliance Monitoring and Assessment Processes” refers to the identification of the processes that will be used to evaluate data or information for the purpose of assessing performance or outcomes with the associated reliability standard.

1.3. Data Retention

The Reliability Coordinator shall keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation: The Reliability Coordinator shall retain its current, in force document and any documents in force for the current year and previous calendar year for Requirements R1, R2, and R3 and Measures M1, M2, and M3.

Standard IRO-002-4 — Reliability Coordination — Monitoring and Analysis

The Reliability Coordinator shall keep data or evidence for Requirement R4 and Measure M4 for the current calendar year and one previous calendar year.

If a Reliability Coordinator is found non-compliant, it shall keep information related to the non-compliance until found compliant.

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records.

1.4. Additional Compliance Information

None.

Standard IRO-002-4 — Reliability Coordination — Monitoring and Analysis

Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Operations Planning, Same-Day Operations, Real-time Operations	High	The Reliability Coordinator did not have data exchange capabilities with one applicable entity, or 5% or less of the applicable entities, whichever is greater.	The Reliability Coordinator did not have data exchange capabilities with two applicable entities, or more than 5% or less than or equal to 10% of the applicable entities, whichever is greater.	The Reliability Coordinator did not have data exchange capabilities with three applicable entities, or more than 10% or less than or equal to 15% of the applicable entities, whichever is greater.	The Reliability Coordinator did not have data exchange capabilities with four or more applicable entities or greater than 15% of the applicable entities, whichever is greater.
R2	Operations Planning, Same-Day Operations, Real-time Operations	High	N/A	N/A	N/A	The Reliability Coordinator failed to provide its System Operator with the authority to approve planned outages and maintenance of its telecommunication, monitoring and analysis capabilities.
R3	Real-time Operations	High	N/A	N/A	N/A	The Reliability Coordinator did not monitor Facilities, the status of Special Protection Systems, and non-BES facilities identified as necessary by the Reliability Coordinator, within its Reliability Coordinator Area and neighboring Reliability Coordinator Areas to identify any System Operating Limit exceedances and to determine any Interconnection Reliability

Standard IRO-002-4 — Reliability Coordination — Monitoring and Analysis

R #	Time Horizon	VRF	Violation Severity Levels			
						Operating Limit exceedances within its Reliability Coordinator Area.
R4	Operations Planning, Same-Day Operations, Real-time Operations	High	N/A	N/A	N/A	The Reliability Coordinator did not have monitoring systems that provide information utilized by the Reliability Coordinator’s operating personnel, giving particular emphasis to alarm management and awareness systems, automated data transfers, and synchronized information systems, over a redundant infrastructure.

Standard IRO-002-4 — Reliability Coordination — Monitoring and Analysis

D. Regional Variances

None.

E. Interpretations

None.

F. Associated Documents

None.

Version History

Version	Date	Action	Change Tracking
0	April 1, 2005	Effective Date	New
0	August 8, 2005	Removed "Proposed" from Effective Date	Errata
1	November 1, 2006	Adopted by Board of Trustees	Revised
1	April 4, 2007	Replaced Levels of Non-compliance with the Feb 28, BOT approved Violation Severity Levels (VSLs) Corrected typographical errors in BOT approved version of VSLs	Revised to add missing measures and compliance elements
2	October 17, 2008	Adopted by NERC Board of Trustees	Deleted R2, M3 and associated compliance elements as conforming changes associated with approval of IRO-010-1. Revised as part of IROL Project
2	March 17, 2011	Order issued by FERC approving IRO-002-2 (approval effective 5/23/11)	FERC approval
2	February 24, 2014	Updated VSLs based on June 24, 2013 approval.	VSLs revised
3	July 25, 2011	Revised under Project 2006-06	Revised
3	August 4, 2011	Approved by Board of Trustees	Retired R1-R8 under Project 2006-06.

Standard IRO-002-4 — Reliability Coordination — Monitoring and Analysis

4	November 13, 2014	Approved by Board of Trustees	Revisions under Project 2014-03
4	November 19, 2015	FERC approved IRO-002-4. Docket No. RM15-16-000	

Standard IRO-002-4 — Guidelines and Technical Basis

Guidelines and Technical Basis

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Changes made to the proposed definitions were made in order to respond to issues raised in NOPR paragraphs 55, 73, and 74 dealing with analysis of SOLs in all time horizons, questions on Protection Systems and Special Protection Systems in NOPR paragraph 78, and recommendations on phase angles from the SW Outage Report (recommendation 27). The intent of such changes is to ensure that Real-time Assessments contain sufficient details to result in an appropriate level of situational awareness. Some examples include: 1) analyzing phase angles which may result in the implementation of an Operating Plan to adjust generation or curtail transactions so that a Transmission facility may be returned to service, or 2) evaluating the impact of a modified Contingency resulting from the status change of a Special Protection Scheme from enabled/in-service to disabled/out-of-service.

Rationale for Requirements:

The data exchange elements of Requirements R1 and R2 from approved IRO-002-2 have been added back into proposed IRO-002-4 in order to ensure that there is no reliability gap. The SDT found no proposed requirements in the current project that covered the issue. Voice communication is covered in proposed COM-001-2 but data communications needs to remain in IRO-002-4 as it is not covered in proposed COM-001-2. Staffing of communications and facilities in corresponding requirements from IRO-002-2 is addressed in approved PER-004-2, Requirement R1 and has been deleted from this draft.

Rationale for R2:

Requirement R2 from IRO-002-3 has been deleted because approved EOP-008-1, Requirement R1, part 1.6.2 addresses redundancy and back-up concerns for outages of analysis tools. New Requirement R4 has been added to address NOPR paragraphs 96 and 97: *"...As we explain above, the reliability coordinator's obligation to monitor SOLs is important to reliability because a SOL can evolve into an IROL during deteriorating system conditions, and for potential system conditions such as this, the reliability coordinator's monitoring of SOLs provides a necessary backup function to the transmission operator...."*

Rationale for R4:

Requirement R4 added back from approved IRO-002-2 as the SDT found no proposed requirements that covered the issues.

Standard IRO-008-2 – Reliability Coordinator Operational Analyses and Real-time Assessments

A. Introduction

1. **Title:** Reliability Coordinator Operational Analyses and Real-time Assessments
2. **Number:** IRO-008-2
3. **Purpose:** Perform analyses and assessments to prevent instability, uncontrolled separation, or Cascading.
4. **Applicability**
 - 4.1. Reliability Coordinator.
5. **Proposed Effective Date*:**
See Implementation Plan.
6. **Background**
See Project 2014-03 [project page](#).

B. Requirements and Measures

- R1.** Each Reliability Coordinator shall perform an Operational Planning Analysis that will allow it to assess whether the planned operations for the next-day will exceed System Operating Limits (SOLs) and Interconnection Operating Reliability Limits (IROLs) within its Wide Area. [*Violation Risk Factor: Medium*] [*Time Horizon: Operations Planning*]
- M1.** Each Reliability Coordinator shall have evidence of a completed Operational Planning Analysis. Such evidence could include but is not limited to dated power flow study results.
- R2.** Each Reliability Coordinator shall have a coordinated Operating Plan(s) for next-day operations to address potential System Operating Limit (SOL) and Interconnection Reliability Operating Limit (IROL) exceedances identified as a result of its Operational Planning Analysis as performed in Requirement R1 while considering the Operating Plans for the next-day provided by its Transmission Operators and Balancing Authorities. [*Violation Risk Factor: Medium*] [*Time Horizon: Operations Planning*]
- M2.** Each Reliability Coordinator shall have evidence that it has a coordinated Operating Plan for next-day operations to address potential System Operating Limit (SOL) and Interconnection Reliability Operating Limit (IROL) exceedances identified as a result of the Operational Planning Analysis performed in Requirement R1 while considering the Operating Plans for the next-day provided by its Transmission Operators and Balancing Authorities. Such evidence could include but is not limited to plans for precluding operating in excess of each SOL and IROL that were identified as a result of the Operational Planning Analysis.

Standard IRO-008-2 – Reliability Coordinator Operational Analyses and Real-time Assessments

- R3.** Each Reliability Coordinator shall notify impacted entities identified in its Operating Plan(s) cited in Requirement R2 as to their role in such plan(s). *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning]*
- M3.** Each Reliability Coordinator shall have evidence that it notified impacted entities identified in its Operating Plan(s) cited in Requirement R2 as to their role in such plan(s). Such evidence could include but is not limited to dated operator logs, or e-mail records.
- R4.** Each Reliability Coordinator shall ensure that a Real-time Assessment is performed at least once every 30 minutes. *[Violation Risk Factor: High] [Time Horizon: Same-day Operations, Real-time Operations]*
- M4.** Each Reliability Coordinator shall have, and make available upon request, evidence to show it ensured that a Real-time Assessment is performed at least once every 30 minutes. This evidence could include but is not limited to dated computer logs showing times the assessment was conducted, dated checklists, or other evidence.
- R5.** Each Reliability Coordinator shall notify impacted Transmission Operators and Balancing Authorities within its Reliability Coordinator Area, and other impacted Reliability Coordinators as indicated in its Operating Plan, when the results of a Real-time Assessment indicate an actual or expected condition that results in, or could result in, a System Operating Limit (SOL) or Interconnection Reliability Operating Limit (IROL) exceedance within its Wide Area. *[Violation Risk Factor: High] [Time Horizon: Same-Day Operations, Real-time Operations]*
- M5.** Each Reliability Coordinator shall make available upon request, evidence that it informed impacted Transmission Operators and Balancing Authorities within its Reliability Coordinator Area, and other impacted Reliability Coordinators as indicated in its Operating Plan, of its actual or expected operations that result in, or could result in, a System Operating Limit (SOL) or Interconnection Reliability Operating Limit (IROL) exceedance within its Wide Area. Such evidence could include but is not limited to dated operator logs, voice recordings or transcripts of voice recordings, electronic communications, or other equivalent evidence. If such a situation has not occurred, the Reliability Coordinator may provide an attestation.
- R6.** Each Reliability Coordinator shall notify impacted Transmission Operators and Balancing Authorities within its Reliability Coordinator Area, and other impacted Reliability Coordinators as indicated in its Operating Plan, when the System Operating Limit (SOL) or Interconnection Reliability Operating Limit (IROL) exceedance identified in Requirement R5 has been prevented or mitigated. *[Violation Risk Factor: Medium] [Time Horizon: Same-Day Operations, Real-time Operations]*
- M6.** Each Reliability Coordinator shall make available upon request, evidence that it informed impacted Transmission Operators and Balancing Authorities within its

Standard IRO-008-2 – Reliability Coordinator Operational Analyses and Real-time Assessments

Reliability Coordinator Area, and other impacted Reliability Coordinators as indicated in its Operating Plan, when the System Operating Limit (SOL) or Interconnection Reliability Operating Limit (IROL) exceedance identified in Requirement R5 has been prevented or mitigated. Such evidence could include but is not limited to dated operator logs, voice recordings or transcripts of voice recordings, electronic communications, or other equivalent evidence. If such a situation has not occurred, the Reliability Coordinator may provide an attestation.

C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

The British Columbia Utilities Commission

1.2. Compliance Monitoring and Assessment Processes

As defined in the NERC Rules of Procedure, “Compliance Monitoring and Assessment Processes” refers to the identification of the processes that will be used to evaluate data or information for the purpose of assessing performance or outcomes with the associated reliability standard.

1.3. Data Retention

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

Each Reliability Coordinator shall keep data or evidence to show compliance for Requirements R1 through R3, R5, and R6 and Measures M1 through M3, M5, and M6 for a rolling 90-calendar days period for analyses, the most recent 90-calendar days for voice recordings, and 12 months for operating logs and e-mail records unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation.

Each Reliability Coordinator shall each keep data or evidence for Requirement R4 and Measure M4 for a rolling 30-calendar day period, unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation.

If a Reliability Coordinator is found non-compliant, it shall keep information related to the non-compliance until found compliant or the time period specified above, whichever is longer.

Standard IRO-008-2 – Reliability Coordinator Operational Analyses and Real-time Assessments

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records.

1.4. Additional Compliance Information

None

Standard IRO-008-2 – Reliability Coordinator Operational Analyses and Real-time Assessments

Table of Compliance Elements

R#	Time Horizons	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Operations Planning	Medium	N/A	N/A	N/A	The Reliability Coordinator did not perform an Operational Planning Analysis allowing it to assess whether its planned operations for the next-day within its Wide Area will exceed any of its System Operating Limits (SOLs) and Interconnection Operating Reliability Limits (IROLs).
R2	Operations Planning	Medium	N/A	N/A	N/A	The Reliability Coordinator did not have a coordinated Operating Plan(s) for next-day operations to address potential System Operating Limit (SOL) and Interconnection Reliability Operating Limit (IROL) exceedances identified as a result of its Operational Planning Analysis as performed in Requirement R1 while considering the Operating Plans for the next-day provided by its Transmission Operators and Balancing Authorities.

Standard IRO-008-2 – Reliability Coordinator Operational Analyses and Real-time Assessments

R#	Time Horizons	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
<p>For the Requirement R3 and R5 VSLs, the intent of the SDT is to start with the Severe VSL first and then to work your way to the left until you find the situation that fits. In this manner, the VSL will not be discriminatory by size. If a Reliability Coordinator has just one affected reliability entity to inform, the intent is that that situation would be a Severe violation</p>						
R3	Operations Planning	Medium	The Reliability Coordinator did not notify one impacted entity or 5% or less of the impacted entities whichever is greater identified in its Operating Plan(s) as to their role in that plan(s).	The Reliability Coordinator did not notify two impacted entities or more than 5% and less than or equal to 10% of the impacted entities whichever is greater, identified in its Operating Plan(s) as to their role in that plan(s).	The Reliability Coordinator did not notify three impacted entities or more than 10% and less than or equal to 15% of the impacted entities whichever is greater, identified in its Operating Plan(s) as to their role in that plan(s).	The Reliability Coordinator did not notify four or more impacted entities or more than 15% of the impacted entities identified in its Operating Plan(s) as to their role in that plan(s).
R4	Same-day Operations, Real-time Operations	High	For any sample 24-hour period within the 30-day retention period, the Reliability	For any sample 24-hour period within the 30-day retention period, the Reliability Coordinator's	For any sample 24-hour period within the 30-day retention period, the Reliability	For any sample 24-hour period within the 30-day retention period, the Reliability Coordinator's Real-time Assessment was not conducted for three or more 30-minute periods

Standard IRO-008-2 – Reliability Coordinator Operational Analyses and Real-time Assessments

R#	Time Horizons	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			Coordinator’s Real-time Assessment was not conducted for one 30-minute period within that 24-hour period.	Real-time Assessment was not conducted for two 30-minute periods within that 24-hour period.	Coordinator’s Real-time Assessment was not conducted for three 30-minute periods within that 24-hour period.	within that 24-hour period.
R5	Same-Day Operations, Real-time Operations	High	The Reliability Coordinator did not notify one impacted Transmission Operator or Balancing Authority within its Reliability Coordinator Area or 5% or less of the impacted Transmission Operators and Balancing Authorities within its	The Reliability Coordinator did not notify two impacted Transmission Operators and Balancing Authorities within its Reliability Coordinator Area or more than 5% and less than or equal to 10% of the impacted Transmission Operators and Balancing Authorities within	The Reliability Coordinator did not notify three impacted Transmission Operators and Balancing Authorities within its Reliability Coordinator Area or more than 10% and less than or equal to 15% of the impacted Transmission Operators and	The Reliability Coordinator did not notify four or more impacted Transmission Operators and Balancing Authorities within its Reliability Coordinator Area or more than 15% of the impacted Transmission Operators and Balancing Authorities within its Reliability Coordinator Area identified in the Operating Plan(s) as to their role in the plan(s). OR The Reliability Coordinator did not notify the other impacted Reliability Coordinators, as indicated in its Operating Plan, when the results of its Real-time

Standard IRO-008-2 – Reliability Coordinator Operational Analyses and Real-time Assessments

R#	Time Horizons	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			Reliability Coordinator Area whichever is greater, when the results of its Real-time Assessment indicate an actual or expected condition that results in, or could result in, a System Operating Limit (SOL) or Interconnection Reliability Operating Limit (IROL) exceedance within its Wide Area.	its Reliability Coordinator Area whichever is greater, when the results of its Real-time Assessment indicate an actual or expected condition that results in, or could result in, a System Operating Limit (SOL) or Interconnection Reliability Operating Limit (IROL) exceedance within its Wide Area.	Balancing Authorities within its Reliability Coordinator Area whichever is greater, when the results of its Real-time Assessment indicate an actual or expected condition that results in, or could result in, a System Operating Limit (SOL) or Interconnection Reliability Operating Limit (IROL) exceedance within its Wide Area.	Assessment indicate an actual or expected condition that results in, or could result in, a System Operating Limit (SOL) or Interconnection Reliability Operating Limit (IROL) exceedance within its Wide Area.

Standard IRO-008-2 – Reliability Coordinator Operational Analyses and Real-time Assessments

R#	Time Horizons	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R6	Same-Day Operations, Real-time Operations	Medium	The Reliability Coordinator did not notify one impacted Transmission Operator or Balancing Authority within its Reliability Coordinator Area or 5% or less of the impacted Transmission Operators and Balancing Authorities within its Reliability Coordinator Area whichever is greater, when the System Operating Limit (SOL) or Interconnection Reliability	The Reliability Coordinator did not notify two impacted Transmission Operators or Balancing Authorities within its Reliability Coordinator Area or more than 5% and less than or equal to 10% of the impacted Transmission Operators and Balancing Authorities within its Reliability Coordinator Area whichever is greater, when the System Operating Limit (SOL) or Interconnection Reliability	The Reliability Coordinator did not notify three impacted Transmission Operators or Balancing Authorities within its Reliability Coordinator Area or more than 10% and less than or equal to 15% of the impacted Transmission Operators and Balancing Authorities within its Reliability Coordinator Area whichever is greater, when the System Operating Limit	The Reliability Coordinator did not notify four or more impacted Transmission Operators or Balancing Authorities within its Reliability Coordinator Area or more than 15% of the impacted Transmission Operators and Balancing Authorities within its Reliability Coordinator Area when the System Operating Limit (SOL) or Interconnection Reliability Operating Limit (IROL) exceedance identified in Requirement R5 was prevented or mitigated. OR The Reliability Coordinator did not notify four or more other impacted Reliability Coordinators as indicated in its Operating Plan when the System Operating Limit (SOL) or Interconnection Reliability Operating Limit (IROL) exceedance identified in Requirement R5 was prevented or mitigated.

Standard IRO-008-2 – Reliability Coordinator Operational Analyses and Real-time Assessments

R#	Time Horizons	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			<p>Operating Limit (IROL) exceedance identified in Requirement R5 was prevented or mitigated.</p> <p>OR</p> <p>The Reliability Coordinator did not notify one other impacted Reliability Coordinator as indicated in its Operating Plan when the System Operating Limit (SOL) or Interconnection Reliability Operating Limit (IROL) exceedance identified in</p>	<p>(IROL) exceedance identified in Requirement R6 was prevented or mitigated.</p> <p>OR</p> <p>The Reliability Coordinator did not notify two other impacted Reliability Coordinators as indicated in its Operating Plan when the System Operating Limit (SOL) or Interconnection Reliability Operating Limit (IROL) exceedance identified in Requirement R5 was prevented or</p>	<p>(SOL) or Interconnection Reliability Operating Limit (IROL) exceedance identified in Requirement R5 was prevented or mitigated.</p> <p>OR</p> <p>The Reliability Coordinator did not notify three other impacted Reliability Coordinators as indicated in its Operating Plan when the System Operating Limit (SOL) or Interconnection Reliability Operating Limit</p>	

Standard IRO-008-2 – Reliability Coordinator Operational Analyses and Real-time Assessments

R#	Time Horizons	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			Requirement R5 was prevented or mitigated.	mitigated.	(IROL) exceedance identified in Requirement R5 was prevented or mitigated.	

Standard IRO-008-2 – Guideline and Technical Basis

D. Regional Variances

None

E. Interpretations

None

F. Associated Documents

Operating Plan - An Operating Plan includes general Operating Processes and specific Operating Procedures. It may be an overview document which provides a prescription for an Operating Plan for the next-day, or it may be a specific plan to address a specific SOL or IROL exceedance identified in the Operational Planning Analysis (OPA). Consistent with the NERC definition, Operating Plans can be general in nature, or they can be specific plans to address specific reliability issues. The use of the term Operating Plan in the revised TOP/IRO standards allows room for both. An Operating Plan references processes and procedures, including electronic data exchange, which are available to the System Operator on a daily basis to allow the operator to reliably address conditions which may arise throughout the day. It is valid for tomorrow, the day after, and the day after that. Operating Plans should be augmented by temporary operating guides which outline prevention/mitigation plans for specific situations which are identified day-to-day in an OPA or a Real-time Assessment (RTA). As the definition in the Glossary of Terms states, a restoration plan is an example of an Operating Plan. It contains all the overarching principles that the System Operator needs to work his/her way through the restoration process. It is not a specific document written for a specific blackout scenario but rather a collection of tools consisting of processes, procedures, and automated software systems that are available to the operator to use in restoring the system. An Operating Plan can in turn be looked upon in a similar manner. It does not contain a prescription for the specific set-up for tomorrow but contains a treatment of all the processes, procedures, and automated software systems that are at the operator's disposal. The existence of an Operating Plan, however, does not preclude the need for creating specific action plans for specific SOL or IROL exceedances identified in the OPA. When a Reliability Coordinator performs an OPA, the analysis may reveal instances of possible SOL or IROL exceedances for pre- or post-Contingency conditions. In these instances, Reliability Coordinators are expected to ensure that there are plans in place to prevent or mitigate those SOLs or IROLs, should those operating conditions be encountered the next day. The Operating Plan may contain a description of the process by which specific prevention or mitigation plans for day-to-day SOL or IROL exceedances identified in the OPA are handled and communicated. This approach could alleviate any potential administrative burden associated with perceived requirements for continual day-to-day updating of "the Operating Plan document" for compliance purposes.

Standard IRO-008-2 – Guideline and Technical Basis

Version History

Version	Date	Action	Change Tracking
1	October 17, 2008	Adopted by NERC Board of Trustees	
1	March 17, 2011	Order issued by FERC approving IRO-008-1 (approval effective 5/23/11)	
1	February 28, 2014	Updated VSLs and VRF's based on June 24, 2013 approval.	
2	November 13, 2014	Adopted by NERC Board of Trustees	Revisions under Project 2014-03
2	November 19, 2015	FERC approved IRO-008-2. Docket No. RM15-16-000. Order No. 817	

Standard IRO-008-2 – Guideline and Technical Basis

Guidelines and Technical Basis

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Changes made to the proposed definitions were made in order to respond to issues raised in NOPR paragraphs 55, 73, and 74 dealing with analysis of SOLs in all time horizons, questions on Protection Systems and Special Protection Systems in NOPR paragraph 78, and recommendations on phase angles from the SW Outage Report (recommendation 27). The intent of such changes is to ensure that Real-time Assessments contain sufficient details to result in an appropriate level of situational awareness. Some examples include: 1) analyzing phase angles which may result in the implementation of an Operating Plan to adjust generation or curtail transactions so that a Transmission facility may be returned to service, or 2) evaluating the impact of a modified Contingency resulting from the status change of a Special Protection Scheme from enabled/in-service to disabled/out-of-service.

Rationale for R1:

Revised in response to NOPR paragraph 96 on the obligation of Reliability Coordinators to monitor SOLs. Measure M1 revised for consistency with TOP-003-3, Measure M1.

Rationale for R2 and R3:

Requirements added in response to IERP and SW Outage Report recommendations concerning the coordination and review of plans.

Rationale for R5 and R6:

In Requirements R5 and R6 the use of the term ‘impacted’ and the tie to the Operating Plan where notification protocols will be set out should minimize the volume of notifications.

IRO-009-2 – Reliability Coordinator Actions to Operate Within IROLs

A. Introduction

1. **Title:** Reliability Coordinator Actions to Operate Within IROLs
2. **Number:** IRO-009-2
3. **Purpose:** To prevent instability, uncontrolled separation, or cascading outages that adversely impact the reliability of the interconnection by ensuring prompt action to prevent or mitigate instances of exceeding Interconnection Reliability Operating Limits (IROLs).
4. **Applicability:**
 - 4.1. **Functional Entities:**
 - 4.1.1. Reliability Coordinator.
5. **Effective Date*:** See the Implementation Plan for IRO-009-2.

B. Requirements and Measures

- R1.** For each IROL (in its Reliability Coordinator Area) that the Reliability Coordinator identifies one or more days prior to the current day, the Reliability Coordinator shall have one or more Operating Processes, Procedures, or Plans that identify actions the Reliability Coordinator shall take or actions the Reliability Coordinator shall direct others to take (up to and including load shedding): *[Violation Risk Factor: Medium]* *[Time Horizon: Operations Planning or Same Day Operations]*
 - 1.1. That can be implemented in time to prevent the identified IROL exceedance.
 - 1.2. To mitigate the magnitude and duration of an IROL exceedance such that the IROL exceedance is relieved within the IROL's T_v .
- M1.** Each Reliability Coordinator shall have, and make available upon request, evidence to confirm that it has Operating Processes, Procedures, or Plans to address both preventing and mitigating the magnitude and duration of IROL exceedances in accordance with Requirement R1. This evidence shall include a list of any IROLs (and each associated T_v) identified in advance, along with one or more dated Operating Processes, Procedures, or Plans that will be used.
- R2.** Each Reliability Coordinator shall initiate one or more Operating Processes, Procedures, or Plans (not limited to the Operating Processes, Procedures, or Plans developed for Requirement R1) that are intended to prevent an IROL exceedance, as identified in the Reliability Coordinator's Real-time monitoring or Real-time Assessment. *[Violation Risk Factor: High]* *[Time Horizon: Real-time Operations]*
- M2.** Each Reliability Coordinator shall have, and make available upon request, evidence to confirm that it initiated one or more Operating Processes, Procedures or Plans (not limited to the Operating Processes, Procedures, or Plans developed for Requirements R1) in accordance with Requirement R2. This evidence could include, but is not

IRO-009-2 – Reliability Coordinator Actions to Operate Within IROLs

limited to, Operating Processes, Procedures, or Plans from Requirement R1, dated operating logs, dated voice recordings, dated transcripts of voice recordings, or other evidence.

- R3.** Each Reliability Coordinator shall act or direct others to act so that the magnitude and duration of an IROL exceedance is mitigated within the IROL's T_v , as identified in the Reliability Coordinator's Real-time monitoring or Real-time Assessment. *[Violation Risk Factor: High] [Time Horizon: Real-time Operations]*
- M3.** Each Reliability Coordinator shall have, and make available upon request, evidence to confirm that it acted or directed others to act in accordance with Requirement R3. This evidence could include, but is not limited to, Operating Processes, Procedures, or Plans, dated operating logs, dated voice recordings, dated transcripts of voice recordings, or other evidence.
- R4.** Each Reliability Coordinator shall operate to the most limiting IROL and T_v in instances where there is a difference in an IROL or its T_v between Reliability Coordinators that are responsible for that Facility (or group of Facilities). *[Violation Risk Factor: High] [Time Horizon: Real-time Operations]*
- M4.** Each Reliability Coordinator shall have, and make available upon request, evidence to confirm that it operated to the most limiting IROL and T_v in instances where there was a difference in an IROL or its T_v . Such evidence could include, but is not limited to, dated computer printouts, dated operator logs, dated voice recordings, dated transcripts of voice recordings, or other equivalent evidence in accordance with Requirement R4.

IRO-009-2 – Reliability Coordinator Actions to Operate Within IROLs

C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority:

The British Columbia Utilities Commission

1.2. Evidence Retention:

The following evidence retention period(s) identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show that it was compliant for the full-time period since the last audit.

The applicable entity shall keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation.

The Reliability Coordinator shall retain evidence of Requirement R1; Requirement R2; Requirement R3; and Requirement R4 for a rolling 12 months.

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records, and any reported IROL violations submitted since the last audit.

1.3. Compliance Monitoring and Enforcement Program

As defined in the NERC Rules of Procedure, “Compliance Monitoring and Enforcement Program” refers to the identification of the processes that will be used to evaluate data or information for the purpose of assessing performance or outcomes with the associated Reliability Standard.

1.4. Additional Compliance Information

None.

IRO-009-2 – Reliability Coordinator Actions to Operate Within IROLs

Violation Severity Levels

R #	Violation Severity Levels			
	Lower VSL	Moderate VSL	High VSL	Severe VSL
R1.				<p>An IROL in its Reliability Coordinator Area was identified one or more days in advance and the Reliability Coordinator does not have an Operating Process, Procedure, or Plan that identifies actions to prevent that IROL exceedance (Part 1.1).</p> <p style="text-align: center;">OR</p> <p>An IROL in its Reliability Coordinator Area was identified one or more days in advance and the Reliability Coordinator does not have an Operating Process, Procedure, or Plan that identifies actions to mitigate that IROL exceedance within the IROL's T_v. (Part 1.2).</p>
R2.				No Operating Processes, Procedures, or Plans were

IRO-009-2 – Reliability Coordinator Actions to Operate Within IROLs

R #	Violation Severity Levels			
	Lower VSL	Moderate VSL	High VSL	Severe VSL
				initiated that were intended to prevent a predicted IROL exceedance as identified in the Reliability Coordinator's Real-time monitoring or Real-time Assessment.
R3.				Actual system conditions showed that there was an IROL exceedance in its Reliability Coordinator Area, and that the IROL exceedance was not mitigated within the IROL's T_v .
R4.				The most limiting IROL or its T_v was not operated to between Reliability Coordinators that are responsible for the Facility (or group of Facilities) associated with the IROL.

D. Regional Variances

None.

IRO-009-2 – Reliability Coordinator Actions to Operate Within IROs

E. Associated Documents

None.

Version History

Version	Date	Action	Change Tracking
1	October 17, 2008	Adopted by NERC Board of Trustees	
1	March 17, 2011	FERC approved IRO-009-1	
2	August 13, 2015	Adopted by NERC Board of Trustees	Revised to address the recommendations of the Project 2012-09 Interconnected Reliability Operations Five-Year Review Team.
2	December 4, 2015	FERC approved IRO-009-2. Docket No. RD14-14-001, RD15-3-001 & RD15-5-001	

Supplemental Material

Standard Attachments

None.

Rationale

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT adoption, the text from the rationale text boxes was moved to this section.

Rationale for revisions to Requirement R1: The standard drafting team (IRO SDT) revised this requirement by combining IRO-009-1 Requirements R1 and R2 to form one requirement with two subparts to make the requirements more concise, as both requirements contained similar language.

Rationale for revisions to new Requirement R2 (previously Requirement R3): The IRO SDT revised the language of this requirement to improve clarity as well as consistency with similar NERC Board of Trustees (Board) approved standards, such as, TOP standard revisions (TOP-001-3 R14); “IROL exceedance,” “Real-time monitoring,” and “Real-time Assessments.”

Rationale for Revisions to Requirement R3 (previously Requirement R4): The IRO SDT removed the term “without delay” from the requirement upon determining that the point of time at which the requirement is triggered is inherent in the requirement itself. The IRO SDT also revised the language of this requirement to improve clarity as well as consistency with similar Board approved standards, such as, TOP standard revisions (TOP-001-3 R14); “IROL exceedance,” “Real-time monitoring,” and “Real-time Assessments.”

Rationale for revisions to Requirement R4 (previously Requirement R5): The IRO SDT revised the language of this requirement for clarity as well as consistency with similar Board approved standards, such as TOP standard revisions (TOP-001-3 R18). The IRO SDT retained clarifying language to limit applicability to appropriate affected RCs.

Standard IRO-010-2 — Reliability Coordinator Data Specification and Collection

A. Introduction

1. **Title:** Reliability Coordinator Data Specification and Collection
2. **Number:** IRO-010-2
3. **Purpose:** To prevent instability, uncontrolled separation, or Cascading outages that adversely impact reliability, by ensuring the Reliability Coordinator has the data it needs to monitor and assess the operation of its Reliability Coordinator Area.
4. **Applicability**
 - 4.1. Reliability Coordinator.
 - 4.2. Balancing Authority.
 - 4.3. Generator Owner.
 - 4.4. Generator Operator.
 - 4.5. Load-Serving Entity.
 - 4.6. Transmission Operator.
 - 4.7. Transmission Owner.
 - 4.8. Distribution Provider.
5. **Proposed Effective Date*:**

See Implementation Plan.
6. **Background**

See Project 2014-03 [project page](#).

B. Requirements

- R1. The Reliability Coordinator shall maintain a documented specification for the data necessary for it to perform its Operational Planning Analyses, Real-time monitoring, and Real-time Assessments. The data specification shall include but not be limited to: (*Violation Risk Factor: Low*) (*Time Horizon: Operations Planning*)
 - 1.1. A list of data and information needed by the Reliability Coordinator to support its Operational Planning Analyses, Real-time monitoring, and Real-time Assessments including non-BES data and external network data, as deemed necessary by the Reliability Coordinator.
 - 1.2. Provisions for notification of current Protection System and Special Protection System status or degradation that impacts System reliability.
 - 1.3. A periodicity for providing data.
 - 1.4. The deadline by which the respondent is to provide the indicated data.

Standard IRO-010-2 — Reliability Coordinator Data Specification and Collection

- M1.** The Reliability Coordinator shall make available its dated, current, in force documented specification for data.
- R2.** The Reliability Coordinator shall distribute its data specification to entities that have data required by the Reliability Coordinator’s Operational Planning Analyses, Real-time monitoring, and Real-time Assessments. (*Violation Risk Factor: Low*) (*Time Horizon: Operations Planning*)
- M2.** The Reliability Coordinator shall make available evidence that it has distributed its data specification to entities that have data required by the Reliability Coordinator’s Operational Planning Analyses, Real-time monitoring, and Real-time Assessments. This evidence could include but is not limited to web postings with an electronic notice of the posting, dated operator logs, voice recordings, postal receipts showing the recipient, date and contents, or e-mail records.
- R3.** Each Reliability Coordinator, Balancing Authority, Generator Owner, Generator Operator, Load-Serving Entity, Transmission Operator, Transmission Owner, and Distribution Provider receiving a data specification in Requirement R2 shall satisfy the obligations of the documented specifications using: (*Violation Risk Factor: Medium*) (*Time Horizon: Operations Planning, Same-Day Operations, Real-time Operations*)
- 3.1** A mutually agreeable format
 - 3.2** A mutually agreeable process for resolving data conflicts
 - 3.3** A mutually agreeable security protocol
- M3.** The Reliability Coordinator, Balancing Authority, Generator Owner, Generator Operator, Load-Serving Entity, Reliability Coordinator, Transmission Operator, Transmission Owner, and Distribution Provider receiving a data specification in Requirement R2 shall make available evidence that it satisfied the obligations of the documented specification using the specified criteria. Such evidence could include but is not limited to electronic or hard copies of data transmittals or attestations of receiving entities.

C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

The British Columbia Utilities Commission

1.2. Compliance Monitoring and Assessment Processes

As defined in the NERC Rules of Procedure, “Compliance Monitoring and Assessment Processes” refers to the identification of the processes that will be used to evaluate data or information for the purpose of assessing performance or outcomes with the associated reliability standard.

Standard IRO-010-2 — Reliability Coordinator Data Specification and Collection

1.3. Data Retention

The Reliability Coordinator, Balancing Authority, Generator Owner, Generator Operator, Load-Serving Entity, Transmission Operator, Transmission Owner, and Distribution Provider shall each keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation:

The Reliability Coordinator shall retain its dated, current, in force documented specification for the data necessary for it to perform its Operational Planning Analyses, Real-time monitoring, and Real-time Assessments for Requirement R1, Measure M1 as well as any documents in force since the last compliance audit.

The Reliability Coordinator shall keep evidence for three calendar years that it has distributed its data specification to entities that have data required by the Reliability Coordinator's Operational Planning Analyses, Real-time monitoring, and Real-time Assessments for Requirement R2, Measure M2.

Each Reliability Coordinator, Balancing Authority, Generator Owner, Generator Operator, Interchange Authority, Load-Serving Entity, Transmission Operator, Transmission Owner, and Distribution Provider receiving a data specification shall retain evidence for the most recent 90-calendar days that it has satisfied the obligations of the documented specifications in accordance with Requirement R3 and Measurement M3.

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records.

1.4. Additional Compliance Information

None.

Standard IRO-010-2 — Reliability Coordinator Data Specification and Collection

Table of Compliance Elements

R#	Time Horizon	VRF	Violation Severity Levels			
			Lower	Moderate	High	Severe
R1	Operations Planning	Low	The Reliability Coordinator did not include one of the parts (Part 1.1 through Part 1.4) of the documented specification for the data necessary for it to perform its Operational Planning Analyses, Real-time monitoring, and Real-time Assessments.	The Reliability Coordinator did not include two of the parts (Part 1.1 through Part 1.4) of the documented specification for the data necessary for it to perform its Operational Planning Analyses, Real-time monitoring, and Real-time Assessments.	The Reliability Coordinator did not include three of the parts (Part 1.1 through Part 1.4) of the documented specification for the data necessary for it to perform its Operational Planning Analyses, Real-time monitoring, and Real-time Assessments.	The Reliability Coordinator did not include any of the parts (Part 1.1 through Part 1.4) of the documented specification for the data necessary for it to perform its Operational Planning Analyses, Real-time monitoring, and Real-time Assessments. OR, The Reliability Coordinator did not have a documented specification for the data necessary for it to perform its Operational Planning Analyses, Real-time

Standard IRO-010-2 — Reliability Coordinator Data Specification and Collection

R#	Time Horizon	VRF	Violation Severity Levels			
			Lower	Moderate	High	Severe
						monitoring, and Real-time Assessments.
<p>For the Requirement R2 VSLs only, the intent of the SDT is to start with the Severe VSL first and then to work your way to the left until you find the situation that fits. In this manner, the VSL will not be discriminatory by size of entity. If a small entity has just one affected reliability entity to inform, the intent is that that situation would be a Severe violation.</p>						
R2	Operations Planning	Low	The Reliability Coordinator did not distribute its data specification as developed in Requirement R1 to one entity, or 5% or less of the entities, whichever is greater, that have data required by the Reliability Coordinator’s Operational Planning Analyses, Real-time monitoring, and Real-time Assessments.	The Reliability Coordinator did not distribute its data specification as developed in Requirement R1 to two entities, or more than 5% and less than or equal to 10% of the reliability entities, whichever is greater, that have data required by the Reliability Coordinator’s Operational Planning Analyses, and Real-time monitoring, and Real-time	The Reliability Coordinator did not distribute its data specification as developed in Requirement R1 to three entities, or more than 10% and less than or equal to 15% of the reliability entities, whichever is greater, that have data required by the Reliability Coordinator’s Operational Planning Analyses, Real-time	The Reliability Coordinator did not distribute its data specification as developed in Requirement R1 to four or more entities, or more than 15% of the entities, whichever is greater, that have data required by the Reliability Coordinator’s Operational Planning Analyses, Real-time monitoring, and Real-time

Standard IRO-010-2 — Reliability Coordinator Data Specification and Collection

R#	Time Horizon	VRF	Violation Severity Levels			
			Lower	Moderate	High	Severe
				Assessments.	monitoring, and Real-time Assessments.	Assessments.
R3	Operations Planning, Same-Day Operations, Real-time Operations	Medium	The responsible entity receiving a data specification in Requirement R2 satisfied the obligations of the documented specifications for data but failed to follow one of the criteria shown in Parts 3.1 – 3.3.	The responsible entity receiving a data specification in Requirement R2 satisfied the obligations of the documented specifications for data but failed to follow two of the criteria shown in Parts 3.1 – 3.3.	The responsible entity receiving a data specification in Requirement R2 satisfied the obligations of the documented specifications for data but failed to follow any of the criteria shown in Parts 3.1 – 3.3.	The responsible entity receiving a data specification in Requirement R2 did not satisfy the obligations of the documented specifications for data.

Standard IRO-010-2 — Guidelines and Technical Basis

D. Regional Variances

None

E. Interpretations

None

F. Associated Documents

None

Version History

Version	Date	Action	Change Tracking
1	October 17, 2008	Adopted by Board of Trustees	New
1a	August 5, 2009	Added Appendix 1: Interpretation of R1.2 and R3 as approved by Board of Trustees	Addition
1a	March 17, 2011	Order issued by FERC approving IRO-010-1a (approval effective 5/23/11)	
1a	November 19, 2013	Updated VRFs based on June 24, 2013 approval	
2	April 2014	Revisions pursuant to Project 2014-03	
2	November 13, 2014	Adopted by NERC Board of Trustees	Revisions under Project 2014-03
2	November 19, 2015	FERC approved IRO-010-2. Docket No. RM15-16-000	

Standard IRO-010-2 — Guidelines and Technical Basis

Guidelines and Technical Basis

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT adoption, the text from the rationale text boxes was moved to this section.

Rationale for Definitions:

Changes made to the proposed definitions were made in order to respond to issues raised in NOPR paragraphs 55, 73, and 74 dealing with analysis of SOLs in all time horizons, questions on Protection Systems and Special Protection Systems in NOPR paragraph 78, and recommendations on phase angles from the SW Outage Report (recommendation 27). The intent of such changes is to ensure that Real-time Assessments contain sufficient details to result in an appropriate level of situational awareness. Some examples include: 1) analyzing phase angles which may result in the implementation of an Operating Plan to adjust generation or curtail transactions so that a Transmission facility may be returned to service, or 2) evaluating the impact of a modified Contingency resulting from the status change of a Special Protection Scheme from enabled/in-service to disabled/out-of-service.

Rationale for Applicability Changes:

Changes were made to applicability based on IRO FYRT recommendation to address the need for UVLS and UFLS information in the data specification.

The Interchange Authority was removed because activities in the Coordinate Interchange standards are performed by software systems and not a responsible entity. The software, not a functional entity, performs the task of accepting and disseminating interchange data between entities. The Balancing Authority is the responsible functional entity for these tasks.

The Planning Coordinator and Transmission Planner were removed from Draft 2 as those entities would not be involved in a data specification concept as outlined in this standard.

Rationale:

Proposed Requirement R1, Part 1.1:

Is in response to issues raised in NOPR paragraph 67 on the need for obtaining non-BES and external network data necessary for the Reliability Coordinator to fulfill its responsibilities.

Proposed Requirement R1, Part 1.2:

Is in response to NOPR paragraph 78 on relay data.

Proposed Requirement R3, Part 3.3:

Standard IRO-010-2 — Guidelines and Technical Basis

Is in response to NOPR paragraph 92 where concerns were raised about data exchange through secured networks.

Corresponding changes have been made to proposed TOP-003-3.

Standard IRO-014-3 — Coordination Among Reliability Coordinators

A. Introduction

1. **Title:** Coordination Among Reliability Coordinators
2. **Number:** IRO-014-3
3. **Purpose:** To ensure that each Reliability Coordinator's operations are coordinated such that they will not adversely impact other Reliability Coordinator Areas and to preserve the reliability benefits of interconnected operations.
4. **Applicability:**
 - 4.1. Reliability Coordinator
5. **Effective Date*:**

See Implementation Plan.
6. **Background:**

See Project 2014-03 [project page](#).

B. Requirements and Measures

- R1. Each Reliability Coordinator shall have and implement Operating Procedures, Operating Processes, or Operating Plans, for activities that require notification or coordination of actions that may impact adjacent Reliability Coordinator Areas, to support Interconnection reliability. These Operating Procedures, Operating Processes, or Operating Plans shall include, but are not limited to, the following:
[Violation Risk Factor: Medium] [Time Horizon: Operations Planning, Same-Day Operations]
 - 1.1. Criteria and processes for notifications.
 - 1.2. Energy and capacity shortages.
 - 1.3. Control of voltage, including the coordination of reactive resources.
 - 1.4. Exchange of information including planned and unplanned outage information to support its Operational Planning Analyses and Real-time Assessments.
 - 1.5. Provisions for periodic communications to support reliable operations.
- M1. Each Reliability Coordinator shall have available the latest approved documented version of its Operating Procedures, Operating Processes, and Operating Plans that require notifications, or the coordination of actions among impacted Reliability Coordinators for conditions or activities that may impact adjacent Reliability Coordinator Areas. This documentation shall include dated, current in force documentation with the specified elements, and notes from periodic communications.

Standard IRO-014-3 — Coordination Among Reliability Coordinators

- R2.** Each Reliability Coordinator shall maintain its Operating Procedures, Operating Processes, or Operating Plans identified in Requirement R1 as follows: *[Violation Risk Factor: Low] [Time Horizon: Operations Planning, Same-Day Operations]*
- 2.1.** Review and update annually with no more than 15 months between reviews.
 - 2.2.** Obtain written agreement from all of the Reliability Coordinators required to take the indicated action(s) for each update.
 - 2.3.** Distribute to all Reliability Coordinators that are required to take the indicated action(s) within 30 days of an update.
- M2.** Each Reliability Coordinator shall have dated evidence that its Operating Procedures, Operating Processes, and Operating Plans that require one or more other Reliability Coordinators to take action were maintained as specified. This evidence may include but is not limited to dated documentation with confirmation of receipt, dated notice of acceptance or agreement to take specified actions, or dated electronic communications with confirmation of receipt and acceptance or agreement to take specified actions.
- R3.** Each Reliability Coordinator, upon identification of an expected or actual Emergency in its Reliability Coordinator Area, shall notify other impacted Reliability Coordinators. *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning, Same Day Operations, Real-time Operations]*
- M3.** Each Reliability Coordinator shall have and provide evidence which may include but is not limited to operator logs, voice recordings, or transcripts of voice recordings, electronic communications, or equivalent dated documentation, that will be used to determine that it, upon identification of an expected or actual Emergency in its Reliability Coordinator Area, notified other impacted Reliability Coordinators.
- R4.** Each impacted Reliability Coordinator shall operate as though the Emergency exists during each instance where Reliability Coordinators disagree on the existence of an Emergency. *[Violation Risk Factor: High] [Time Horizon: Operations Planning, Same-Day Operations, Real-time Operations]*
- M4.** Each Reliability Coordinator shall have and provide evidence which may include but is not limited to operator logs, voice recordings or transcripts of voice recordings, electronic communications, or equivalent documentation, that will be used to determine that it operated as though an Emergency existed during each instance where Reliability Coordinators disagreed on the existence of an Emergency.
- R5.** Each Reliability Coordinator that Identifies an Emergency in its Reliability Coordinator Area shall develop an action plan to resolve the Emergency during those instances where impacted Reliability Coordinators disagree on the existence of an Emergency. *[Violation Risk Factor: High][Time Horizon: Operations Planning, Same-Day Operations, Real-time Operations]*
- M5.** Each Reliability Coordinator that identifies an Emergency in its Reliability Coordinator Area shall have evidence that it developed an action plan during those instances

Standard IRO-014-3 — Coordination Among Reliability Coordinators

where impacted Reliability Coordinators disagreed on the existence of an Emergency. This evidence may include but is not limited to operator logs, voice recordings or transcripts of voice recordings, electronic communications, or equivalent dated documentation.

- R6.** Each impacted Reliability Coordinator shall implement the action plan developed by the Reliability Coordinator that identifies the Emergency during those instances where Reliability Coordinators disagree on the existence of an Emergency, unless such actions would violate safety, equipment, regulatory, or statutory requirements. *[Violation Risk Factor: High][Time Horizon: Operations Planning, Same-Day Operations, Real-time Operations]*
- M6.** Each impacted Reliability Coordinator shall have and provide evidence which may include but is not limited to operator logs, voice recordings or transcripts of voice recordings, electronic communications, or equivalent dated documentation, that will be used to determine that it implemented the action plan developed by the Reliability Coordinator who identifies the Emergency when Reliability Coordinators disagree on the existence of an Emergency unless such actions would have violated safety, equipment, regulatory, or statutory requirements.
- R7.** Each Reliability Coordinator shall assist Reliability Coordinators, if requested and able, provided that the requesting Reliability Coordinator has implemented its emergency procedures, unless such actions cannot be physically implemented or would violate safety, equipment, regulatory, or statutory requirements. *[Violation Risk Factor: High][Time Horizon: Real-time Operations]*
- M7.** Each Reliability Coordinator shall make available upon request, evidence that requested assistance was provided, if able, to requesting Reliability Coordinators unless such actions could not be physically implemented or would violate safety, equipment, regulatory, or statutory requirements. Such evidence could include but is not limited to dated operator logs, voice recordings or transcripts of voice recordings, electronic communications, or other equivalent evidence in electronic or hard copy format. If such a situation has not occurred, the Reliability Coordinator may provide an attestation.

C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

The British Columbia Utilities Commission

1.2. Compliance Monitoring and Assessment Processes:

As defined in the NERC Rules of Procedure, “Compliance Monitoring and Assessment Processes” refers to the identification of the processes that will be

Standard IRO-014-3 — Coordination Among Reliability Coordinators

used to evaluate data or information for the purpose of assessing performance or outcomes with the associated reliability standard.

1.3. Data Retention

The Reliability Coordinator shall keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation:

- Each Reliability Coordinator shall retain its current, in force document and any documents in force since the last compliance audit for Requirements R1 and R2 and Measures M1 and M2.
- Each Reliability Coordinator shall retain its most recent 12 months of evidence for Requirement R5 and Measure M5.
- Each Reliability Coordinator shall retain 3-calendar years plus current calendar year of evidence for Requirement R6 and Measure M6.
- Each Reliability Coordinator shall retain evidence for 90-calendar days for operator logs and voice recordings and for the period since the last compliance audit for other evidence for Requirements R3, R4, and R7 and Measures M3, M4, and M7.

If a Reliability Coordinator is found non-compliant, it shall keep information related to the non-compliance until found compliant, or for the time period specified above, whichever is longer.

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records.

1.4 Additional Compliance Information

None

Standard IRO-014-3 — Coordination Among Reliability Coordinators

Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Operations Planning, Same-Day Operations	Medium	The Reliability Coordinator has Operating Procedures, Operating Processes, or Operating Plans in place for activities that require notification or coordination of actions with impacted adjacent Reliability Coordinators to support Interconnection reliability but failed to address one of the topical areas identified in Parts 1.1 through 1.5.	The Reliability Coordinator has Operating Procedures, Operating Processes, or Operating Plans in place for activities that require notification, or coordination of actions with impacted adjacent Reliability Coordinators to support Interconnection reliability but failed to address two of the topical areas identified in Parts 1.1 through 1.5.	The Reliability Coordinator has Operating Procedures, Operating Processes, or Operating Plans in place for activities that require notification, or coordination of actions with impacted adjacent Reliability Coordinators to support Interconnection reliability but failed to address three of the topical areas identified in Parts 1.1 through 1.5.	The Reliability Coordinator failed to have Operating Procedures, Operating Processes, or Operating Plans in place for activities that require notification, or coordination of actions with impacted adjacent Reliability Coordinators to support Interconnection reliability. OR, The Reliability Coordinator failed to implement its Operating Procedures, Operating processes, or Operating Plans when activities required notification, or coordination of actions with impacted adjacent Reliability Coordinators to support Interconnection

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R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
						reliability.
R2	Operations Planning, Same-Day Operations	Lower	N/A	The Reliability Coordinator has Operating Procedures, Operating Processes, or Operating Plans identified in Requirement R1 but failed to address one of the parts specified in Requirement R2.	The Reliability Coordinator has Operating Procedures, Operating Processes, or Operating Plans identified in Requirement R1 but failed to address two of the parts specified in Requirement R2.	The Reliability Coordinator has Operating Procedures, Operating Processes, or Operating Plans identified in Requirement R1 but failed to address all three of the parts specified in Requirement R2.
<p>For the Requirement R3 VSLs only, the intent of the SDT is to start with the Severe VSL first and then to work your way to the left until you find the situation that fits. In this manner, the VSL will not be discriminatory by size. If a Reliability Coordinator has just one affected reliability entity to inform, the intent is that that situation would be a Severe violation.</p>						
R3	Operations Planning, Same-Day Operations, Real-time Operations	Medium	The Reliability Coordinator did not notify one other impacted Reliability Coordinator upon identification of an expected or actual Emergency in its Reliability Coordinator Area.	The Reliability Coordinator did not notify two other impacted Reliability Coordinators upon identification of an expected or actual Emergency in its Reliability Coordinator Area.	The Reliability Coordinator did not notify three other impacted Reliability Coordinators upon identification of an expected or actual Emergency in its Reliability Coordinator Area.	The Reliability Coordinator did not notify four or more other impacted Reliability Coordinators upon identification of an expected or actual Emergency in its Reliability Coordinator Area.

Standard IRO-014-3 — Coordination Among Reliability Coordinators

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R4	Operations Planning, Same-Day Operations, Real-time Operations	High	N/A	N/A	N/A	The Reliability Coordinator failed to operate as though the Emergency existed during an instance where Reliability Coordinators disagreed on the existence of an Emergency.
R5	Operations Planning, Same-Day Operations, Real-time Operations	High	N/A	N/A	N/A	The Reliability Coordinator that identifies the Emergency in its Reliability Coordinator Area failed to develop an action plan to resolve the Emergency during an instance where impacted Reliability Coordinators disagreed on the existence of Emergency.
R6	Real-time Operations, Same-Day Operations	High	N/A	N/A	N/A	The impacted Reliability Coordinator failed to implement the action plan developed by the Reliability Coordinator that identifies the

Standard IRO-014-3 — Coordination Among Reliability Coordinators

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
						Emergency during an instance where Reliability Coordinators disagreed on the existence of the Emergency.
R7	Real-time Operations	High	N/A	N/A	N/A	The Reliability Coordinator did not provide assistance to Reliability Coordinators, if requested and able, provided that the requesting Reliability Coordinator had implemented its emergency procedures, unless such actions could not physically be implemented or would have violated safety, equipment, regulatory, or statutory requirements.

Standard IRO-014-3 — Coordination Among Reliability Coordinators

D. Regional Variances

None.

E. Interpretations

None.

F. Associated Documents

Operating Plan - An Operating Plan includes general Operating Processes and specific Operating Procedures. It may be an overview document which provides a prescription for an Operating Plan for the next-day, or it may be a specific plan to address a specific SOL or IROL exceedance identified in the Operational Planning Analysis (OPA). Consistent with the NERC definition, Operating Plans can be general in nature, or they can be specific plans to address specific reliability issues. The use of the term Operating Plan in the revised TOP/IRO standards allows room for both. An Operating Plan references processes and procedures, including electronic data exchange, which are available to the System Operator on a daily basis to allow the operator to reliably address conditions which may arise throughout the day. It is valid for tomorrow, the day after, and the day after that. Operating Plans should be augmented by temporary operating guides which outline prevention/mitigation plans for specific situations which are identified day-to-day in an OPA or a Real-time Assessment (RTA). As the definition in the Glossary of Terms states, a restoration plan is an example of an Operating Plan. It contains all the overarching principles that the System Operator needs to work his/her way through the restoration process. It is not a specific document written for a specific blackout scenario but rather a collection of tools consisting of processes, procedures, and automated software systems that are available to the operator to use in restoring the system. An Operating Plan can in turn be looked upon in a similar manner. It does not contain a prescription for the specific set-up for tomorrow but contains a treatment of all the processes, procedures, and automated software systems that are at the operator's disposal. The existence of an Operating Plan, however, does not preclude the need for creating specific action plans for specific SOL or IROL exceedances identified in the OPA. When a Reliability Coordinator performs an OPA, the analysis may reveal instances of possible SOL or IROL exceedances for pre- or post-Contingency conditions. In these instances, Reliability Coordinators are expected to ensure that there are plans in place to prevent or mitigate those SOLs or IROLs, should those operating conditions be encountered the next day. The Operating Plan may contain a description of the process by which specific prevention or mitigation plans for day-to-day SOL or IROL exceedances identified in the OPA are handled and communicated. This approach could alleviate any potential administrative burden associated with perceived requirements for continual day-to-day updating of "the Operating Plan document" for compliance purposes.

Standard IRO-014-3 — Coordination Among Reliability Coordinators

Version History

Version	Date	Action	Change Tracking
1	August 10, 2005	<ol style="list-style-type: none"> 1. Changed incorrect use of certain hyphens (-) to “en dash (–).” 2. Hyphenated “30-day” when used as adjective. 3. Changed standard header to be consistent with standard “Title.” 4. Initial capped heading “Definitions of Terms Used in Standard.” 5. Added “periods” to items where appropriate. 6. Changed “Timeframe” to “Time Frame” in item D, 1.2. 7. Lower cased all words that are not “defined” terms — drafting team, self-certification. 8. Changed apostrophes to “smart” symbols. 9. Added comma in all word strings “Procedures, Processes, or Plans,” etc. 10. Added hyphens to “Reliability Coordinator-to-Reliability Coordinator” where used as adjective. 11. Removed comma in item 2.1.2. 12. Removed extra spaces between words where appropriate. 	January 20, 2006
1	February 7, 2006	Adopted by Board of Trustees	Revised
1	March 16, 2007	Approved by FERC	
2	August 4, 2011	<p>Revised per Project 2006-6; Revised existing requirements for clarity, retired R3 and R4 and incorporated requirements from IRO-015-1 and IRO-016-1 into this standard.</p> <p>Adopted by Board of Trustees</p>	Revised

Standard IRO-014-3 — Coordination Among Reliability Coordinators

3	November 13, 2014	Adopted by Board of Trustees	Revisions under Project 2014-03
3	November 19, 2015	FERC approved IRO-014-3. Docket No. RM15-16-000	

Standard IRO-014-3 — Guidelines and Technical Basis

Guidelines and Technical Basis

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for Terminology:

Terminology changed from Adverse Reliability Impact to Emergency for consistency amongst standards. Emergency is a more inclusive term.

Rationale for Requirement R7:

Language added for consistency with proposed TOP-001-3, Requirement R7.

Standard IRO-017-1 — Outage Coordination

A. Introduction

1. **Title: Outage Coordination**
2. **Number: IRO-017-1**
3. **Purpose:** To ensure that outages are properly coordinated in the Operations Planning time horizon and Near-Term Transmission Planning Horizon.
4. **Applicability:**
 - 4.1. Reliability Coordinator
 - 4.2. Transmission Operator
 - 4.3. Balancing Authority
 - 4.4. Planning Coordinator
 - 4.5. Transmission Planner
5. **Effective Date*:**

See Implementation Plan.
6. **Background:**

See Project 2014-03 [project page](#).

B. Requirements and Measures

- R1.** Each Reliability Coordinator shall develop, implement, and maintain an outage coordination process for generation and Transmission outages within its Reliability Coordinator Area. The outage coordination process shall: *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning]*
 - 1.1.** Identify applicable roles and reporting responsibilities including:
 - 1.1.1.** Development and communication of outage schedules.
 - 1.1.2.** Assignment of coordination responsibilities for outage schedules between Transmission Operator(s) and Balancing Authority(s).
 - 1.2.** Specify outage submission timing requirements.
 - 1.3.** Define the process to evaluate the impact of Transmission and generation outages within its Wide Area.
 - 1.4.** Define the process to coordinate the resolution of identified outage conflicts with its Transmission Operators and Balancing Authorities, and other Reliability Coordinators.
- M1.** Each Reliability Coordinator shall make available its dated, current, in force outage coordination process for generation and Transmission outages within its Reliability Coordinator Area.

Standard IRO-017-1 — Outage Coordination

- R2.** Each Transmission Operator and Balancing Authority shall perform the functions specified in its Reliability Coordinator’s outage coordination process. *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning]*
- M2.** Each Transmission Operator and Balancing Authority shall provide evidence upon request that it performed the functions specified in its Reliability Coordinator’s outage coordination process. Such evidence could include but is not limited to web postings with an electronic notice of the posting, dated operator logs, voice recordings, postal receipts showing the recipient, date and contents, or e-mail records.
- R3.** Each Planning Coordinator and Transmission Planner shall provide its Planning Assessment to impacted Reliability Coordinators. *[Violation Risk Factor: Medium] [Time Horizon: Long-term Planning]*
- M3.** Each Planning Coordinator and Transmission Planner shall provide evidence upon request showing that it provided its Planning Assessment to impacted Reliability Coordinators. Such evidence could include but is not limited to web postings with an electronic notice of the posting, dated operator logs, voice recordings, postal receipts showing the recipient, date and contents, or e-mail records.
- R4.** Each Planning Coordinator and Transmission Planner shall jointly develop solutions with its respective Reliability Coordinator(s) for identified issues or conflicts with planned outages in its Planning Assessment for the Near-Term Transmission Planning Horizon. *[Violation Risk Factor: Medium] [Time Horizon: Long-term Planning]*
- M4.** Each Planning Coordinator, and Transmission Planner shall provide evidence upon request showing that it jointly developed solutions with its respective Reliability Coordinator(s) for identified issues or conflicts with planned outages in its Planning Assessment for the Near-term Transmission Planning Horizon. Such evidence could include but is not limited to web postings with an electronic notice of the posting, dated operator logs, voice recordings, postal receipts showing the recipient, date and contents, or e-mail records.

C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Monitoring Process

The British Columbia Utilities Commission

1.2. Compliance Monitoring and Assessment Processes

As defined in the NERC Rules of Procedure, “Compliance Monitoring and Assessment Processes” refers to the identification of the processes that will be used to evaluate data or information for the purpose of assessing performance or outcomes with the associated reliability standard.

Standard IRO-017-1 — Outage Coordination

1.3. Data Retention

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

Each responsible entity shall keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation:

Each Reliability Coordinator shall retain its dated, current, in force, outage coordination process in accordance with Requirement R1 and Measurement M1 as well as any documents in force since the last compliance audit.

Each Transmission Operator and Balancing Authority shall retain evidence for three calendar years that it followed its Reliability Coordinator outage coordination process in accordance with Requirement R2 and Measurement M2.

Each Planning Coordinator and Transmission Planner shall retain evidence for three calendar years that it has its Planning Assessment to impacted Reliability Coordinators in accordance with Requirement R3 and Measurement M3.

Each Reliability Coordinator, Planning Coordinator, and Transmission Planner shall retain evidence for three calendar years that it has coordinated solutions within the Reliability Coordinator Area for identified issues or conflicts with planned outages in the Planning Assessment in accordance with Requirement R4 and Measurement M4.

If a responsible entity is found non-compliant, it shall keep information related to the non-compliance until mitigation is complete and approved or the time period specified above, whichever is longer.

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records.

1.4. Additional Compliance Information

None.

Standard IRO-017-1 — Outage Coordination

Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Operations Planning	Medium	The Reliability Coordinator did develop, implement, and maintain an outage coordination process for generation and Transmission outages within its Reliability Coordinator Area but it was missing one of the parts specified in Requirement R1 (Parts 1.1 – 1.4).	The Reliability Coordinator did develop, implement, and maintain an outage coordination process for generation and Transmission outages within its Reliability Coordinator Area but it was missing two of the parts specified in Requirement R1 (Parts 1.1 – 1.4).	The Reliability Coordinator did develop, implement, and maintain an outage coordination process for generation and Transmission outages within its Reliability Coordinator Area but it was missing three of the parts specified in Requirement R1 (Parts 1.1 – 1.4).	The Reliability Coordinator did develop, implement, and maintain an outage coordination process for generation and Transmission outages within its Reliability Coordinator Area but it was missing all four of the parts specified in Requirement R1 (Parts 1.1 – 1.4). OR, The Reliability Coordinator did not develop, implement, and maintain an outage coordination process for generation and Transmission outages within its Reliability Coordinator Area.
R2	Operations Planning	Medium	N/A	N/A	N/A	The Transmission Operator or Balancing Authority did not perform the functions specified in its Reliability Coordinator’s outage coordination process.
R3	Operations Planning	Medium	N/A	N/A	N/A	The Planning Coordinator or Transmission Planner did not provide its Planning Assessment to impacted Reliability Coordinators.

Standard IRO-017-1 — Outage Coordination

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R4	Operations Planning	Medium	N/A	N/A	N/A	The Planning Coordinator or Transmission Planner did not jointly develop solutions with its respective Reliability Coordinator(s) for identified issues or conflicts with planned outages in its Planning Assessment for the Near-term Transmission Planning Horizon.

Standard IRO-017-1 — Outage Coordination

D. Regional Variances

None.

E. Interpretations

None.

F. Associated Documents

Time Horizon: The official definition of the Operations Planning Time Horizon is: “operating and resource plans from day-ahead up to and including seasonal.” The SDT equates ‘seasonal’ as being up to one year out and that these requirements covers the period from day-ahead to one year out.

Version History

Version	Date	Action	Change Tracking
1	April 2014	New standard developed by Project 2014-03	New
1	November 13, 2014	Adopted by NERC Board of Trustees	Revisions under Project 2014-03
1	November 19, 2015	FERC approved IRO-017-1. Docket No. RM15-16-000	

Standard IRO-017-1 — Guideline and Technical Basis

Guidelines and Technical Basis

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

This standard is in response to issues raised in NOPR paragraph 90 and recommendations made by the Independent Expert Review Panel and SW Outage Report on the need for an outage coordination standard. It allows for one cohesive standard to address all outage coordination concerns as opposed to having multiple requirements spread throughout the various standards.

Rationale for Time Horizon:

The official definition of the Operations Planning Time Horizon is: “operating and resource plans from day-ahead up to and including seasonal.” The SDT equates ‘seasonal’ as being up to one year out and that these requirements covers the period from day-ahead to one year out.

Rationale for R3:

Planning Assessment is a defined term and a document that Planning Coordinators and Transmission Planners already have to produce for approved TPL-001-4. It is not a compilation of load flow studies but a textual summary of what was found in those studies including rationales and assumptions.

Rationale for R4:

The SDT has re-written Requirement R4 to show that the process starts with the Planning Assessments created by the Planning Coordinator and Transmission Planner and then those Planning Assessments are reviewed and reconciled as needed with the Reliability Coordinator. This is in response to comments in paragraph 90 of the FERC NOPR about directly involving the Reliability Coordinator in the planning process for periods beyond the present one year outreach as well as recommendations in the IERP. The re-write should not be construed as relieving the Reliability Coordinator of responsibilities in this area but simply as a reflection of how the process actually starts.

In the future, the SDT believes that such coordination should take place in the TPL standards and to support that position, the SDT has created an item in a draft SAR for TPL-001-4 that would revise Requirement R8 to make the Reliability Coordinator an explicit party in the review process described there.

In addition, the SDT will submit a request to the Functional Model Working Team to adjust the roles and responsibilities of the Reliability Coordinator to this new paradigm.

IRO-018-1 – Reliability Coordinator Real-time Reliability Monitoring and Analysis Capabilities

A. Introduction

- 1. Title:** Reliability Coordinator Real-time Reliability Monitoring and Analysis Capabilities
- 2. Number:** IRO-018-1
- 3. Purpose:** Establish requirements for Real-time monitoring and analysis capabilities to support reliable System operations.
- 4. Applicability:**
 - 4.1. Functional Entities:**
 - 4.1.1.** Reliability Coordinators
- 5. Effective Date*:** See Implementation Plan

B. Requirements and Measures

- R1.** Each Reliability Coordinator shall implement an Operating Process or Operating Procedure to address the quality of the Real-time data necessary to perform its Real-time monitoring and Real-time Assessments. The Operating Process or Operating Procedure shall include: *[Violation Risk Factor: Medium] [Time Horizon: Real-time Operations]*
 - 1.1.** Criteria for evaluating the quality of Real-time data;
 - 1.2.** Provisions to indicate the quality of Real-time data to the System Operator; and
 - 1.3.** Actions to address Real-time data quality issues with the entity(ies) responsible for providing the data when data quality affects Real-time Assessments.
- M1.** Each Reliability Coordinator shall have evidence it implemented its Operating Process or Operating Procedure to address the quality of the Real-time data necessary to perform its Real-time monitoring and Real-time Assessments. This evidence could include, but is not limited to: 1) an Operating Process or Operating Procedure in electronic or hard copy format meeting all provisions of Requirement R1; and 2) evidence the Reliability Coordinator implemented the Operating Process or Operating Procedure as called for in the Operating Process or Operating Procedure, such as dated operator or supporting logs, dated checklists, voice recordings, voice transcripts, or other evidence.
- R2.** Each Reliability Coordinator shall implement an Operating Process or Operating Procedure to address the quality of analysis used in its Real-time Assessments. The Operating Process or Operating Procedure shall include: *[Violation Risk Factor: Medium] [Time Horizon: Real-time Operations]*
 - 2.1.** Criteria for evaluating the quality of analysis used in its Real-time Assessments;
 - 2.2.** Provisions to indicate the quality of analysis used in its Real-time Assessments; and

IRO-018-1 – Reliability Coordinator Real-time Reliability Monitoring and Analysis Capabilities

- 2.3.** Actions to address analysis quality issues affecting its Real-time Assessments.
- M2.** Each Reliability Coordinator shall have evidence it implemented its Operating Process or Operating Procedure to address the quality of analysis used in its Real-time Assessments as specified in Requirement R2. This evidence could include, but is not limited to: 1) an Operating Process or Operating Procedure in electronic or hard copy format meeting all provisions of Requirement R2; and 2) evidence the Reliability Coordinator implemented the Operating Process or Operating Procedure as called for in the Operating Process or Operating Procedure, such as dated operator logs, dated checklists, voice recordings, voice transcripts, or other evidence.
- R3.** Each Reliability Coordinator shall have an alarm process monitor that provides notification(s) to its System Operators when a failure of its Real-time monitoring alarm processor has occurred. [*Violation Risk Factor: Medium*] [*Time Horizon: Real-time Operations*]
- M3.** Each Reliability Coordinator shall have evidence of an alarm process monitor that provides notification(s) to its System Operators when a failure of its Real-time monitoring alarm processor has occurred. This evidence could include, but is not limited to, operator logs, computer printouts, system specifications, or other evidence.

C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority:

The British Columbia Utilities Commission

1.2. Evidence Retention:

The following evidence retention period(s) identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show it was compliant for the full-time period since the last audit.

The Reliability Coordinator shall keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation.

The Reliability Coordinator shall retain evidence of compliance for Requirements R1 and R3 and Measures M1 and M3 for the current calendar year and one previous calendar year, with the exception of operator logs and voice recordings which shall be retained for a minimum of 90 calendar days, unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation.

IRO-018-1 – Reliability Coordinator Real-time Reliability Monitoring and Analysis Capabilities

The Reliability Coordinator shall retain evidence of compliance for Requirement R2 and Measure M2 for a rolling 30-day period, unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation.

If a Reliability Coordinator is found non-compliant it shall keep information related to the non-compliance until mitigation is complete and approved or for the time specified above, whichever is longer.

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records.

1.3. Compliance Monitoring and Enforcement Program

As defined in the NERC Rules of Procedure, “Compliance Monitoring and Enforcement Program” refers to the identification of the processes used to evaluate data or information for the purpose of assessing performance or outcomes with the associated Reliability Standard.

IRO-018-1 – Reliability Coordinator Real-time Reliability Monitoring and Analysis Capabilities

Violation Severity Levels

R #	Violation Severity Levels			
	Lower VSL	Moderate VSL	High VSL	Severe VSL
R1.	N/A	The Reliability Coordinator's Operating Process or Operating Procedure to address the quality of the Real-time data necessary to perform its Real-time monitoring and Real-time Assessments did not include one of the elements listed in Part 1.1 through Part 1.3.	The Reliability Coordinator's Operating Process or Operating Procedure to address the quality of the Real-time data necessary to perform its Real-time monitoring and Real-time Assessments did not include two of the elements listed in Part 1.1 through Part 1.3.	The Reliability Coordinator's Operating Process or Operating Procedure to address the quality of the Real-time data necessary to perform its Real-time monitoring and Real-time Assessments did not include any of the elements listed in Part 1.1 through Part 1.3; OR The Reliability Coordinator did not implement an Operating Process or Operating Procedure to address the quality of the Real-time data necessary to perform its Real-time monitoring and Real-time Assessments.
R2.	N/A	The Reliability Coordinator's Operating Process or Operating Procedure to address the quality of	The Reliability Coordinator's Operating Process or Operating Procedure to address the quality of	The Reliability Coordinator's Operating Process or Operating Procedure to address the quality of

IRO-018-1 – Reliability Coordinator Real-time Reliability Monitoring and Analysis Capabilities

		analysis used in its Real-time Assessments did not include one of the elements listed in Part 2.1 through Part 2.3.	analysis used in its Real-time Assessments did not include two of the elements listed in Part 2.1 through Part 2.3.	analysis used in its Real-time Assessments did not include any of the elements listed in Part 2.1 through Part 2.3; OR The Reliability Coordinator did not implement an Operating Process or Operating Procedure to address the quality of analysis used in its Real-time Assessments.
R3.	N/A	N/A	The Reliability Coordinator has an alarm process monitor but the alarm process monitor did not provide a notification(s) to its System Operators when a failure of its Real-time monitoring alarm processor occurred.	The Reliability Coordinator does not have an alarm process monitor that provides notification(s) to its System Operators when a failure of its Real-time monitoring alarm processor has occurred.

D. Regional Variances

None.

E. Associated Documents

- [Implementation Plan](#)

IRO-018-1 – Reliability Coordinator Real-time Reliability Monitoring and Analysis Capabilities

Version History

Version	Date	Action	Change Tracking
1	October 30, 2015	New standard developed in Project 2009-02 to respond to recommendations in Real-time Best Practices Task Force Report and FERC directives.	N/A
1	May 5, 2016	Adopted by the Board of Trustees.	New

Supplemental Material

Guidelines and Technical Basis

Real-time monitoring, or *monitoring* the Bulk Electric System (BES) in Real-time, is a primary function of Reliability Coordinators (RCs), Transmission Operators (TOPs), and Balancing Authorities (BAs) as required by TOP and IRO Reliability Standards. As used in TOP and IRO Reliability Standards, monitoring involves observing operating status and operating values in Real-time for awareness of system conditions. Real-time monitoring may include the following activities performed in Real-time:

- Acquisition of operating data;
- Display of operating data as needed for visualization of system conditions;
- Audible or visual alerting when warranted by system conditions; and
- Audible or visual alerting when monitoring and analysis capabilities degrade or become unavailable.

Requirement R1

The RC uses a set of Real-time data identified in IRO-010-1a Requirement R1 and IRO-010-2 Requirement R1 to perform its Real-time monitoring and Real-time Assessments. Requirements to perform monitoring and Real-time Assessments appear in other Reliability Standards.

The RC's Operating Process or Operating Procedure must contain criteria for evaluating the quality of Real-time data as specified in proposed IRO-018-1 Requirement R1 Part 1.1. The criteria support identification of applicable data quality issues, which may include:

- Data outside of a prescribed data range;
- Analog data not updated within a predetermined time period;
- Data entered manually to override telemetered information; or
- Data otherwise identified as invalid or suspect.

The Operating Process or Operating Procedure must include provisions for indicating the quality of Real-time data to operating personnel. Descriptions of quality indicators such as display color codes, data quality flags, or other such indicators as found in Real-time monitoring specifications could be used.

Requirement R1 Part 1.3 specifies the RC shall include actions to address Real-time data quality issues with the entity(ies) responsible for providing the data when data quality affects Real-time Assessments. Requirement R1 Part 1.3 is focused on addressing data point quality issues affecting Real-time Assessments. Other data quality issues of a lower priority are addressed according to an entity's operating practices and are not covered under Requirement R1 Part 1.3.

The RC's actions to address data quality issues are steps within existing authorities and capabilities that provide awareness and enable the RC to meet its obligations for performing the Real-time Assessment. Examples of actions to address data quality issues include, but are not limited to, the following:

- Notifying entities that provide Real-time data to the RC;

Supplemental Material

- Following processes established for resolving data conflicts as specified in IRO-010-1a, IRO-010-2, or other applicable Reliability Standards;
- Taking corrective actions on the RC's own data;
- Changing data sources or other inputs so that the data quality issue no longer affects the RC's Real-time Assessment; and
- Inputting data manually and updating as necessary.

The Operating Process or Operating Procedure must clearly identify to operating personnel how to determine the data that affects the quality of the Real-time Assessment so that effective actions can be taken to address data quality issues in an appropriate timeframe.

Requirement R2

Requirement R2 ensures RCs have procedures to address issues related to the quality of the analysis results used for Real-time Assessments. Requirements to perform Real-time Assessments appear in other Reliability Standards. Examples of the types of analysis used in Real-time Assessments include, as applicable, state estimation, Real-time Contingency analysis, Stability analysis or other studies used for Real-time Assessments.

Examples of the types of criteria used to evaluate the quality of analysis used in Real-time Assessments may include solution tolerances, mismatches with Real-time data, convergences, etc.

The Operating Process or Operating Procedure must describe how the quality of analysis results used in Real-time Assessment will be shown to operating personnel.

Requirement R3

Requirement R3 addresses recommendation S7 of the Real-time Best Practices Task Force report concerning operator awareness of alarm availability.

An alarm process monitor could be an application within a Real-time monitoring system or it could be a separate system. 'Heartbeat' or 'watchdog' monitors are examples of an alarm process monitor. An alarm process monitor should be designed and implemented such that a stall of the Real-time monitoring alarm processor does not cause a failure of the alarm process monitor.

Supplemental Material

Rationale

Rationale for Requirement R1: The Reliability Coordinator (RC) uses a set of Real-time data identified in IRO-010-1a Requirement R1 and IRO-010-2 Requirement R1 to perform its Real-time monitoring and Real-time Assessments. Requirements to perform Real-time monitoring and Real-time Assessments appear in other Reliability Standards.

The Operating Process or Operating Procedure must include provisions for indicating the quality of Real-time data to operating personnel. Descriptions of quality indicators such as display color codes, data quality flags, or other such indicators as found in Real-time monitoring specifications could be used.

Requirement R1 Part 1.3 of this standard specifies the RC shall include actions to address Real-time data quality issues affecting its Real-time Assessments in its Operating Process or Operating Procedure. Examples of actions to address Real-time data quality issues are provided in the Guidelines and Technical Basis section. These actions could be the same as the process used to resolve data conflicts required by IRO-010-2 Requirement R3 Part 3.2 provided that this process addresses Real-time data quality issues.

The revision in Part 1.3 to address Real-time data quality issues *when data quality affects Real-time Assessments* clarifies the scope of data points that must be covered by the Operating Process or Operating Procedure.

Rationale for Requirement R2: Requirement R2 ensures RCs have procedures to address issues related to the quality of the analysis results used for Real-time Assessments. Requirements to perform Real-time Assessments appear in other Reliability Standards. Examples of the types of analysis used in Real-time Assessments include, as applicable, state estimation, Real-time Contingency analysis, Stability analysis or other studies used for Real-time Assessments.

The Operating Process or Operating Procedure must include provisions for how the quality of analysis results used in Real-time Assessment will be shown to operating personnel. Operating personnel includes System Operators and staff responsible for supporting Real-time operations.

Rationale for Requirement R3: The requirement addresses recommendation S7 of the Real-time Best Practices Task Force report concerning operator awareness of alarm availability.

The requirement in Draft Two of the proposed standard has been revised for clarity by removing the term *independent*. The alarm process monitor must be able to provide notification of failure of the Real-time monitoring alarm processor. This capability could be provided by an application within a Real-time monitoring system or by a separate component used by the System Operator. The alarm process monitor must not fail with a simultaneous failure of the Real-time monitoring alarm processor.

Standard MOD-029-2a — Rated System Path Methodology

A. Introduction

1. **Title:** Rated System Path Methodology
2. **Number:** MOD-029-2a
3. **Purpose:** To increase consistency and reliability in the development and documentation of transfer capability calculations for short-term use performed by entities using the Rated System Path Methodology to support analysis and system operations.
4. **Applicability:**
 - 4.1. Each Transmission Operator that uses the Rated System Path Methodology to calculate Total Transfer Capabilities (TTCs) for ATC Paths.
 - 4.2. Each Transmission Service Provider that uses the Rated System Path Methodology to calculate Available Transfer Capabilities (ATCs) for ATC Paths.
5. **Proposed Effective Date*:** See Implementation Plan for the Revised Definition of “Remedial Action Scheme”

B. Requirements

- R1.** When calculating TTCs for ATC Paths, the Transmission Operator shall use a Transmission model which satisfies the following requirements: [*Violation Risk Factor: Lower*] [*Time Horizon: Operations Planning*]
- R1.1.** The model utilizes data and assumptions consistent with the time period being studied and that meets the following criteria:
 - R1.1.1.** Includes at least:
 - R1.1.1.1.** The Transmission Operator area. Equivalent representation of radial lines and facilities 161kV or below is allowed.
 - R1.1.1.2.** All Transmission Operator areas contiguous with its own Transmission Operator area. (Equivalent representation is allowed.)
 - R1.1.1.3.** Any other Transmission Operator area linked to the Transmission Operator’s area by joint operating agreement. (Equivalent representation is allowed.)
 - R1.1.2.** Models all system Elements as in-service for the assumed initial conditions.
 - R1.1.3.** Models all generation (may be either a single generator or multiple generators) that is greater than 20 MVA at the point of interconnection in the studied area.
 - R1.1.4.** Models phase shifters in non-regulating mode, unless otherwise specified in the Available Transfer Capability Implementation Document (ATCID).
 - R1.1.5.** Uses Load forecast by Balancing Authority.

Standard MOD-029-2a — Rated System Path Methodology

TTC level simultaneous with the flow on the existing path at its TTC level while at the same time honoring the reliability criteria outlined in R2.1. The Transmission Operator shall include the resolution of this adverse impact in its study report for the ATC Path.

- R2.6.** Where multiple ownership of Transmission rights exists on an ATC Path, allocate TTC of that ATC Path in accordance with the contractual agreement made by the multiple owners of that ATC Path.
- R2.7.** For ATC Paths whose path rating, adjusted for seasonal variance, was established, known and used in operation since January 1, 1994, and no action has been taken to have the path rated using a different method, set the TTC at that previously established amount.
- R2.8.** Create a study report that describes the steps above that were undertaken (R2.1 – R2.7), including the contingencies and assumptions used, when determining the TTC and the results of the study. Where three phase fault damping is used to determine stability limits, that report shall also identify the percent used and include justification for use unless specified otherwise in the ATCID.
- R3.** Each Transmission Operator shall establish the TTC at the lesser of the value calculated in R2 or any System Operating Limit (SOL) for that ATC Path. [*Violation Risk Factor: Lower*] [*Time Horizon: Operations Planning*]
- R4.** Within seven calendar days of the finalization of the study report, the Transmission Operator shall make available to the Transmission Service Provider of the ATC Path, the most current value for TTC and the TTC study report documenting the assumptions used and steps taken in determining the current value for TTC for that ATC Path. [*Violation Risk Factor: Lower*] [*Time Horizon: Operations Planning*]
- R5.** When calculating ETC for firm Existing Transmission Commitments (ETC_F) for a specified period for an ATC Path, the Transmission Service Provider shall use the algorithm below: [*Violation Risk Factor: Lower*] [*Time Horizon: Operations Planning*]

$$ETC_F = NL_F + NITS_F + GF_F + PTP_F + ROR_F + OS_F$$

Where:

NL_F is the firm capacity set aside to serve peak Native Load forecast commitments for the time period being calculated, to include losses, and Native Load growth, not otherwise included in Transmission Reliability Margin or Capacity Benefit Margin.

NITS_F is the firm capacity reserved for Network Integration Transmission Service serving Load, to include losses, and Load growth, not otherwise included in Transmission Reliability Margin or Capacity Benefit Margin.

GF_F is the firm capacity set aside for grandfathered Transmission Service and contracts for energy and/or Transmission Service, where executed prior to the effective date of a Transmission Service Provider's Open Access Transmission Tariff or "safe harbor tariff."

Standard MOD-029-2a — Rated System Path Methodology

PTP_F is the firm capacity reserved for confirmed Point-to-Point Transmission Service.

ROR_F is the firm capacity reserved for Roll-over rights for contracts granting Transmission Customers the right of first refusal to take or continue to take Transmission Service when the Transmission Customer’s Transmission Service contract expires or is eligible for renewal.

OS_F is the firm capacity reserved for any other service(s), contract(s), or agreement(s) not specified above using Firm Transmission Service as specified in the ATCID.

- R6.** When calculating ETC for non-firm Existing Transmission Commitments (ETC_{NF}) for all time horizons for an ATC Path the Transmission Service Provider shall use the following algorithm: [*Violation Risk Factor: Lower*] [*Time Horizon: Operations Planning*]

$$ETC_{NF} = NITS_{NF} + GF_{NF} + PTP_{NF} + OS_{NF}$$

Where:

NITS_{NF} is the non-firm capacity set aside for Network Integration Transmission Service serving Load (i.e., secondary service), to include losses, and load growth not otherwise included in Transmission Reliability Margin or Capacity Benefit Margin.

GF_{NF} is the non-firm capacity set aside for grandfathered Transmission Service and contracts for energy and/or Transmission Service, where executed prior to the effective date of a Transmission Service Provider’s Open Access Transmission Tariff or “safe harbor tariff.”

PTP_{NF} is non-firm capacity reserved for confirmed Point-to-Point Transmission Service.

OS_{NF} is the non-firm capacity reserved for any other service(s), contract(s), or agreement(s) not specified above using non-firm transmission service as specified in the ATCID.

- R7.** When calculating firm ATC for an ATC Path for a specified period, the Transmission Service Provider shall use the following algorithm: [*Violation Risk Factor: Lower*] [*Time Horizon: Operations Planning*]

$$ATC_F = TTC - ETC_F - CBM - TRM + Postbacks_F + counterflows_F$$

Where

ATC_F is the firm Available Transfer Capability for the ATC Path for that period.

TTC is the Total Transfer Capability of the ATC Path for that period.

ETC_F is the sum of existing firm commitments for the ATC Path during that period.

CBM is the Capacity Benefit Margin for the ATC Path during that period.

TRM is the Transmission Reliability Margin for the ATC Path during that period.

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Postbacks_F are changes to firm Available Transfer Capability due to a change in the use of Transmission Service for that period, as defined in Business Practices.

counterflows_F are adjustments to firm Available Transfer Capability as determined by the Transmission Service Provider and specified in their ATCID.

- R8.** When calculating non-firm ATC for an ATC Path for a specified period, the Transmission Service Provider shall use the following algorithm: [*Violation Risk Factor: Lower*] [*Time Horizon: Operations Planning*]

$$ATC_{NF} = TTC - ETC_F - ETC_{NF} - CBM_S - TRM_U + Postbacks_{NF} + counterflows_{NF}$$

Where:

ATC_{NF} is the non-firm Available Transfer Capability for the ATC Path for that period.

TTC is the Total Transfer Capability of the ATC Path for that period.

ETC_F is the sum of existing firm commitments for the ATC Path during that period.

ETC_{NF} is the sum of existing non-firm commitments for the ATC Path during that period.

CBM_S is the Capacity Benefit Margin for the ATC Path that has been scheduled during that period.

TRM_U is the Transmission Reliability Margin for the ATC Path that has not been released for sale (unreleased) as non-firm capacity by the Transmission Service Provider during that period.

Postbacks_{NF} are changes to non-firm Available Transfer Capability due to a change in the use of Transmission Service for that period, as defined in Business Practices.

counterflows_{NF} are adjustments to non-firm Available Transfer Capability as determined by the Transmission Service Provider and specified in its ATCID.

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C. Measures

- M1.** Each Transmission Operator that uses the Rated System Path Methodology shall produce any Transmission model it used to calculate TTC for purposes of calculating ATC for each ATC Path, as required in R1, for the time horizon(s) to be examined. (R1)
- M1.1.** Production shall be in the same form and format used by the Transmission Operator to calculate the TTC, as required in R1. (R1)
- M1.2.** The Transmission model produced must include the areas listed in R1.1.1 (or an equivalent representation, as described in the requirement) (R1.1)
- M1.3.** The Transmission model produced must show the use of the modeling parameters stated in R1.1.2 through R1.1.10; except that, no evidence shall be required to prove: 1) utilization of a Remedial Action Scheme where none was included in the model or 2) that no additions or retirements to the generation or Transmission system occurred. (R1.1.2 through R1.1.10)
- M1.4.** The Transmission Operator must provide evidence that the models used to determine TTC included Facility Ratings as provided by the Transmission Owner and Generator Owner. (R1.2)
- M2.** Each Transmission Operator that uses the Rated System Path Methodology shall produce the ATCID it uses to show where it has described and used additional modeling criteria in its ACTID that are not otherwise included in MOD-29 (R1.1.4, R1.1.9, and R1.1.10).
- M3.** Each Transmission Operator that uses the Rated System Path Methodology with paths with ratings established prior to January 1, 1994 shall provide evidence the path and its rating were established prior to January 1, 1994. (R2.7)
- M4.** Each Transmission Operator that uses the Rated System Path Methodology shall produce as evidence the study reports, as required in R.2.8, for each path for which it determined TTC for the period examined. (R2)
- M5.** Each Transmission Operator shall provide evidence that it used the lesser of the calculated TTC or the SOL as the TTC, by producing: 1) all values calculated pursuant to R2 for each ATC Path, 2) Any corresponding SOLs for those ATC Paths, and 3) the TTC set by the Transmission Operator and given to the Transmission Service Provider for use in R7 and R8 for each ATC Path. (R3)
- M6.** Each Transmission Operator shall provide evidence (such as logs or data) that it provided the TTC and its study report to the Transmission Service Provider within seven calendar days of the finalization of the study report. (R4)
- M7.** The Transmission Service Provider shall demonstrate compliance with R5 by recalculating firm ETC for any specific time period as described in (MOD-001 R2), using the algorithm defined in R5 and with data used to calculate the specified value for the designated time period. The data used must meet the requirements specified in MOD-029-2 and the ATCID. To account for differences that may occur when recalculating the value (due to mixing automated and manual processes), any recalculated value that is within +/- 15% or 15 MW, whichever is greater, of the

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originally calculated value, is evidence that the Transmission Service Provider used the algorithm in R5 to calculate its firm ETC. (R5)

- M8.** The Transmission Service Provider shall demonstrate compliance with R5 by recalculating non-firm ETC for any specific time period as described in (MOD-001 R2), using the algorithm defined in R6 and with data used to calculate this specified value for the designated time period. The data used must meet the requirements specified in the MOD-029 and the ATCID. To account for differences that may occur when recalculating the value (due to mixing automated and manual processes), any recalculated value that is within +/- 15% or 15 MW, whichever is greater, of the originally calculated value, is evidence that the Transmission Service Provider used the algorithm in R6 to calculate its non-firm ETC. (R6)
- M9.** Each Transmission Service Provider shall produce the supporting documentation for the processes used to implement the algorithm that calculates firm ATCs, as required in R7. Such documentation must show that only the variables allowed in R7 were used to calculate firm ATCs, and that the processes use the current values for the variables as determined in the requirements or definitions. Note that any variable may legitimately be zero if the value is not applicable or calculated to be zero (such as counterflows, TRM, CBM, etc...). The supporting documentation may be provided in the same form and format as stored by the Transmission Service Provider. (R7)
- M10.** Each Transmission Service Provider shall produce the supporting documentation for the processes used to implement the algorithm that calculates non-firm ATCs, as required in R8. Such documentation must show that only the variables allowed in R8 were used to calculate non-firm ATCs, and that the processes use the current values for the variables as determined in the requirements or definitions. Note that any variable may legitimately be zero if the value is not applicable or calculated to be zero (such as counterflows, TRM, CBM, etc...). The supporting documentation may be provided in the same form and format as stored by the Transmission Service Provider. (R8)

D. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

The British Columbia Utilities Commission

1.2. Compliance Monitoring Period and Reset Time Frame

Not applicable.

1.3. Data Retention

- The Transmission Operator and Transmission Service Provider shall keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation:
- The Transmission Operator shall have its latest models used to determine TTC for R1. (M1)

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- The Transmission Operator shall have the current, in force ATCID(s) provided by its Transmission Service Provider(s) and any prior versions of the ATCID that were in force since the last compliance audit to show compliance with R1. (M2)
- The Transmission Operator shall retain evidence of any path and its rating that was established prior to January 1, 1994. (M3)
- The Transmission Operator shall retain the latest version and prior version of the TTC study reports to show compliance with R2. (M4)
- The Transmission Operator shall retain evidence for the most recent three calendar years plus the current year to show compliance with R3 and R4. (M5 and M6)
- The Transmission Service Provider shall retain evidence to show compliance in calculating hourly values required in R5 and R6 for the most recent 14 days; evidence to show compliance in calculating daily values required in R5 and R6 for the most recent 30 days; and evidence to show compliance in calculating daily values required in R5 and R6 for the most recent sixty days. (M7 and M8)
- The Transmission Service Provider shall retain evidence for the most recent three calendar years plus the current year to show compliance with R7 and R8. (M9 and M10)
- If a Transmission Service Provider or Transmission Operator is found non-compliant, it shall keep information related to the non-compliance until found compliant.

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records.

1.4. Compliance Monitoring and Enforcement Processes:

The following processes may be used:

- Compliance Audits
- Self-Certifications
- Spot Checking
- Compliance Violation Investigations
- Self-Reporting
- Complaints

1.5. Additional Compliance Information

None.

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2. Violation Severity Levels

R #	Lower VSL	Moderate VSL	High VSL	Severe VSL
R1.	<p>The Transmission Operator used a model that met all but one of the modeling requirements specified in R1.1.</p> <p style="text-align: center;">OR</p> <p>The Transmission Operator utilized one to ten Facility Ratings that were different from those specified by a Transmission Owner or Generation Owner in their Transmission model. (R1.2)</p>	<p>The Transmission Operator used a model that met all but two of the modeling requirements specified in R1.1.</p> <p style="text-align: center;">OR</p> <p>The Transmission Operator utilized eleven to twenty Facility Ratings that were different from those specified by a Transmission Owner or Generation Owner in their Transmission model. (R1.2)</p>	<p>The Transmission Operator used a model that met all but three of the modeling requirements specified in R1.1.</p> <p style="text-align: center;">OR</p> <p>The Transmission Operator utilized twenty-one to thirty Facility Ratings that were different from those specified by a Transmission Owner or Generation Owner in their Transmission model. (R1.2)</p>	<p>The Transmission Operator used a model that did not meet four or more of the modeling requirements specified in R1.1.</p> <p style="text-align: center;">OR</p> <p>The Transmission Operator utilized more than thirty Facility Ratings that were different from those specified by a Transmission Owner or Generation Owner in their Transmission model. (R1.2)</p>
R2	<p>One or both of the following:</p> <ul style="list-style-type: none"> • The Transmission Operator did not calculate TTC using one of the items in sub-requirements R2.1-R2.6. • The Transmission Operator does not include one required item in the study report required in R2.8. 	<p>One or both of the following:</p> <ul style="list-style-type: none"> • The Transmission Operator did not calculate TTC using two of the items in sub-requirements R2.1-R2.6. • The Transmission Operator does not include two required items in the study report required in R2.8. 	<p>One or both of the following:</p> <ul style="list-style-type: none"> • The Transmission Operator did not calculate TTC using three of the items in sub-requirements R2.1-R2.6. • The Transmission Operator does not include three required items in the study report required in R2.8. 	<p>One or more of the following:</p> <ul style="list-style-type: none"> • The Transmission Operator did not calculate TTC using four or more of the items in sub-requirements R2.1-R2.6. • The Transmission Operator did not apply R2.7. • The Transmission Operator does not include four or more required items in the study report required in R2.8

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R #	Lower VSL	Moderate VSL	High VSL	Severe VSL
R3.	The Transmission Operator did not specify the TTC as the lesser of the TTC calculated using the process described in R2 or any associated SOL for more than zero ATC Paths, BUT, not more than 1% of all ATC Paths or 1 ATC Path (whichever is greater).	The Transmission Operator did not specify the TTC as the lesser of the TTC calculated using the process described in R2 or any associated SOL for more than 1% of all ATC Paths or 1 ATC Path (whichever is greater), BUT not more than 2% of all ATC Paths or 2 ATC Paths (whichever is greater).	The Transmission Operator did not specify the TTC as the lesser of the TTC calculated using the process described in R2 or any associated SOL for more than 2% of all ATC Paths or 2 ATC Paths (whichever is greater), BUT not more than 5% of all ATC Paths or 3 ATC Paths (whichever is greater).	The Transmission Operator did not specify the TTC as the lesser of the TTC calculated using the process described in R2 or any associated SOL, for more than 5% of all ATC Paths or 3 ATC Paths (whichever is greater).
R4.	The Transmission Operator provided the TTC and study report to the Transmission Service Provider more than seven, but not more than 14 calendar days after the report was finalized.	The Transmission Operator provided the TTC and study report to the Transmission Service Provider more than 14, but not more than 21 calendar days after the report was finalized.	The Transmission Operator provided the TTC and study report to the Transmission Service Provider more than 21, but not more than 28 calendar days after the report was finalized.	The Transmission Operator provided the TTC and study report to the Transmission Service Provider more than 28 calendar days after the report was finalized.
R5.	For a specified period, the Transmission Service Provider calculated a firm ETC with an absolute value different than that calculated in M7 for the same period, and the absolute value difference was more than 15% of the value calculated in the measure or 15MW, whichever is greater, but not more than 25% of the value calculated in the measure or 25MW, whichever is greater.	For a specified period, the Transmission Service Provider calculated a firm ETC with an absolute value different than that calculated in M7 for the same period, and the absolute value difference was more than 25% of the value calculated in the measure or 25MW, whichever is greater, but not more than 35% of the value calculated in the measure or 35MW, whichever is greater.	For a specified period, the Transmission Service Provider calculated a firm ETC with an absolute value different than that calculated in M7 for the same period, and the absolute value difference was more than 35% of the value calculated in the measure or 35MW, whichever is greater, but not more than 45% of the value calculated in the measure or 45MW, whichever is greater.	For a specified period, the Transmission Service Provider calculated a firm ETC with an absolute value different than that calculated in M7 for the same period, and the absolute value difference was more than 45% of the value calculated in the measure or 45MW, whichever is greater.

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R #	Lower VSL	Moderate VSL	High VSL	Severe VSL
R6.	For a specified period, the Transmission Service Provider calculated a non-firm ETC with an absolute value different than that calculated in M8 for the same period, and the absolute value difference was more than 15% of the value calculated in the measure or 15MW, whichever is greater, but not more than 25% of the value calculated in the measure or 25MW, whichever is greater.	For a specified period, the Transmission Service Provider calculated a non-firm ETC with an absolute value different than that calculated in M8 for the same period, and the absolute value difference was more than 25% of the value calculated in the measure or 25MW, whichever is greater, but not more than 35% of the value calculated in the measure or 35MW, whichever is greater.	For a specified period, the Transmission Service Provider calculated a non-firm ETC with an absolute value different than that calculated in M8 for the same period, and the absolute value difference was more than 35% of the value calculated in the measure or 35MW, whichever is greater, but not more than 45% of the value calculated in the measure or 45MW, whichever is greater.	For a specified period, the Transmission Service Provider calculated a non-firm ETC with an absolute value different than that calculated in M8 for the same period, and the absolute value difference was more than 45% of the value calculated in the measure or 45MW, whichever is greater.
R7.	The Transmission Service Provider did not use all the elements defined in R7 when determining firm ATC, or used additional elements, for more than zero ATC Paths, but not more than 5% of all ATC Paths or 1 ATC Path (whichever is greater).	The Transmission Service Provider did not use all the elements defined in R7 when determining firm ATC, or used additional elements, for more than 5% of all ATC Paths or 1 ATC Path (whichever is greater), but not more than 10% of all ATC Paths or 2 ATC Paths (whichever is greater).	The Transmission Service Provider did not use all the elements defined in R7 when determining firm ATC, or used additional elements, for more than 10% of all ATC Paths or 2 ATC Paths (whichever is greater), but not more than 15% of all ATC Paths or 3 ATC Paths (whichever is greater).	The Transmission Service Provider did not use all the elements defined in R7 when determining firm ATC, or used additional elements, for more than 15% of all ATC Paths or more than 3 ATC Paths (whichever is greater).
R8.	The Transmission Service Provider did not use all the elements defined in R8 when determining non-firm ATC, or used additional elements, for more than zero ATC Paths, but not more than 5% of all ATC Paths or 1 ATC Path (whichever is greater).	The Transmission Service Provider did not use all the elements defined in R8 when determining non-firm ATC, or used additional elements, for more than 5% of all ATC Paths or 1 ATC Path (whichever is greater), but not more than 10% of all ATC Paths or 2 ATC Paths (whichever is greater).	The Transmission Service Provider did not use all the elements defined in R8 when determining non-firm ATC, or used additional elements, for more than 10% of all ATC Paths or 2 ATC Paths (whichever is greater), but not more than 15% of all ATC Paths or 3 ATC Paths (whichever is greater).	The Transmission Service Provider did not use all the elements defined in R8 when determining non-firm ATC, or used additional elements, for more than 15% of all ATC Paths or more than 3 ATC Paths (whichever is greater).

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Version History

Version	Date	Action	Change Tracking
1	8/26/2008	Adopted by NERC Board of Trustees	
1a	11/05/2009	Board approved Interpretation of R5 and R6	Interpretation (Project 2009-15)
1a	February 28, 2014	Updated VSLs based on June 24, 2013 approval.	
2a	November 13, 2014	Adopted by the NERC Board of Trustees	Replaced references to Special Protection System and SPS with Remedial Action Scheme and RAS
2a	November 19, 2015	FERC Order issued approving MOD-029-2a. Docket No. RM15-13-000.	

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Appendix 1

Requirement Number and Text of Requirement
<p>MOD-001-01 Requirement R2:</p> <p>R2. Each Transmission Service Provider shall calculate ATC or AFC values as listed below using the methodology or methodologies selected by its Transmission Operator(s):</p> <ul style="list-style-type: none"> R2.1. Hourly values for at least the next 48 hours. R2.2. Daily values for at least the next 31 calendar days. R2.3. Monthly values for at least the next 12 months (months 2-13). <p>MOD-001-01 Requirement R8:</p> <p>R8. Each Transmission Service Provider that calculates ATC shall recalculate ATC at a minimum on the following frequency, unless none of the calculated values identified in the ATC equation have changed:</p> <ul style="list-style-type: none"> R8.1. Hourly values, once per hour. Transmission Service Providers are allowed up to 175 hours per calendar year during which calculations are not required to be performed, despite a change in a calculated value identified in the ATC equation. R8.2. Daily values, once per day. R8.3. Monthly values, once per week.
Question #1
<p>Is the “advisory ATC” used under the NYISO tariff subject to the ATC calculation and recalculation requirements in MOD-001-1 Requirements R2 and R8? If not, is it necessary to document the frequency of “advisory” calculations in the responsible entity’s Available Transfer Capability Implementation Document?</p>
Response to Question #1
<p>Requirements R2 and R8 of MOD-001-1 are both related to Requirement R1, which defines that ATC methodologies are to be applied to specific “ATC Paths.” The NERC definition of ATC Path is “Any combination of Point of Receipt and Point of Delivery for which ATC is calculated; and any Posted Path.” Based on a review of the language included in this request, the NYISO Open Access Transmission Tariff, and other information posted on the NYISO Web site, it appears that the NYISO does indeed have multiple ATC Paths, which are subject to the calculation and recalculation requirements in Requirements R2 and R8. It appears from reviewing this information that ATC is defined in the NYISO tariff in the same manner in which NERC defines it, making it difficult to conclude that NYISO’s “advisory ATC” is not the same as ATC. In addition, it appears that pre-scheduling is permitted on certain external paths, making the calculation of ATC prior to day ahead necessary on those paths.</p> <p>The second part of NYISO’s question is only applicable if the first part was answered in the</p>

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negative and therefore will not be addressed.

Requirement Number and Text of Requirement

MOD-029-2a Requirements R5 and R6:

R5. When calculating ETC for firm Existing Transmission Commitments (ETC_F) for a specified period for an ATC Path, the Transmission Service Provider shall use the algorithm below:

$$ETC_F = NL_F + NITS_F + GF_F + PTP_F + ROR_F + OS_F$$

Where:

NL_F is the firm capacity set aside to serve peak Native Load forecast commitments for the time period being calculated, to include losses, and Native Load growth, not otherwise included in Transmission Reliability Margin or Capacity Benefit Margin.

$NITS_F$ is the firm capacity reserved for Network Integration Transmission Service serving Load, to include losses, and Load growth, not otherwise included in Transmission Reliability Margin or Capacity Benefit Margin.

GF_F is the firm capacity set aside for grandfathered Transmission Service and contracts for energy and/or Transmission Service, where executed prior to the effective date of a Transmission Service Provider's Open Access Transmission Tariff or "safe harbor tariff."

PTP_F is the firm capacity reserved for confirmed Point-to-Point Transmission Service.

ROR_F is the firm capacity reserved for Roll-over rights for contracts granting Transmission Customers the right of first refusal to take or continue to take Transmission Service when the Transmission Customer's Transmission Service contract expires or is eligible for renewal.

OS_F is the firm capacity reserved for any other service(s), contract(s), or agreement(s) not specified above using Firm Transmission Service as specified in the ATCID.

R6. When calculating ETC for non-firm Existing Transmission Commitments (ETC_{NF}) for all time horizons for an ATC Path the Transmission Service Provider shall use the following algorithm:

$$ETC_{NF} = NITS_{NF} + GF_{NF} + PTP_{NF} + OS_{NF}$$

Where:

$NITS_{NF}$ is the non-firm capacity set aside for Network Integration Transmission Service serving Load (i.e., secondary service), to include losses, and load growth not otherwise included in Transmission Reliability Margin or Capacity Benefit Margin.

GF_{NF} is the non-firm capacity set aside for grandfathered Transmission Service and contracts for energy and/or Transmission Service, where executed prior to the

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effective date of a Transmission Service Provider's Open Access Transmission Tariff or "safe harbor tariff."

PTP_{NF} is non-firm capacity reserved for confirmed Point-to-Point Transmission Service.

OS_{NF} is the non-firm capacity reserved for any other service(s), contract(s), or agreement(s) not specified above using non-firm transmission service as specified in the ATCID.

Question #2

Could OS_F in MOD-029-2a Requirement R5 and OS_{NF} in MOD-029-2a Requirement R6 be calculated using Transmission Flow Utilization in the determination of ATC?

Response to Question #2

This request for interpretation and the NYISO Open Access Transmission Tariff describe the NYISO's concept of "Transmission Flow Utilization;" however, it is unclear whether or not Native Load, Point-to-Point Transmission Service, Network Integration Transmission Service, or any of the other components explicitly defined in Requirements R5 and R6 are incorporated into "Transmission Flow Utilization." Provided that "Transmission Flow Utilization" does not include Native Load, Point-to-Point Transmission Service, Network Integration Transmission Service, or any of the other components explicitly defined in Requirements R5 and R6, it is appropriate to be included within the "Other Services" term. However, if "Transmission Flow Utilization" does incorporate those components, then simply including "Transmission Flow Utilization" in "Other Service" would be inappropriate.

Standard MOD-030-3 — Flowgate Methodology

A. Introduction

- 1. Title:** Flowgate Methodology
- 2. Number:** MOD-030-3
- 3. Purpose:** To increase consistency and reliability in the development and documentation of transfer capability calculations for short-term use performed by entities using the Flowgate Methodology to support analysis and system operations.
- 4. Applicability:**
 - 4.1.1** Each Transmission Operator that uses the Flowgate Methodology to support the calculation of Available Flowgate Capabilities (AFCs) on Flowgates.
 - 4.1.2** Each Transmission Service Provider that uses the Flowgate Methodology to calculate AFCs on Flowgates.
- 5. Proposed Effective Date*:** See Implementation Plan for the Revised Definition of “Remedial Action Scheme”

B. Requirements

- R1.** The Transmission Service Provider shall include in its “Available Transfer Capability Implementation Document” (ATCID): [*Violation Risk Factor: To Be Determined*] [*Time Horizon: Operations Planning*]
 - R1.1.** The criteria used by the Transmission Operator to identify sets of Transmission Facilities as Flowgates that are to be considered in Available Flowgate Capability (AFC) calculations.
 - R1.2.** The following information on how source and sink for transmission service is accounted for in AFC calculations including:
 - R1.2.1.** Define if the source used for AFC calculations is obtained from the source field or the Point of Receipt (POR) field of the transmission reservation.
 - R1.2.2.** Define if the sink used for AFC calculations is obtained from the sink field or the Point of Delivery (POD) field of the transmission reservation.
 - R1.2.3.** The source/sink or POR/POD identification and mapping to the model.
 - R1.2.4.** If the Transmission Service Provider’s AFC calculation process involves a grouping of generators, the ATCID must identify how these generators participate in the group.
- R2.** The Transmission Operator shall perform the following: [*Violation Risk Factor: To Be Determined*] [*Time Horizon: Operations Planning*]
 - R2.1.** Include Flowgates used in the AFC process based, at a minimum, on the following criteria:
 - R2.1.1.** Results of a first Contingency transfer analysis for ATC Paths internal to a Transmission Operator’s system up to the path capability such that at a minimum the first three limiting Elements and their worst associated Contingency combinations with an OTDF of at least 5% and within the Transmission Operator’s system are included as Flowgates.

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- A transfer from any Balancing Area within the Transmission Service Provider's area to a Balancing Area adjacent has at least a 5% PTDF or OTDF impact on the Flowgate.
 - The Transmission Operator may utilize distribution factors less than 5% if desired.
- R2.1.4.2.** The limiting Element/Contingency combination is included in the requesting Transmission Service Provider's methodology.
- R2.2.** At a minimum, establish a list of Flowgates by creating, modifying, or deleting Flowgate definitions at least once per calendar year.
- R2.3.** At a minimum, establish a list of Flowgates by creating, modifying, or deleting Flowgates that have been requested as part of R2.1.4 within thirty calendar days from the request.
- R2.4.** Establish the TFC of each of the defined Flowgates as equal to:
- For thermal limits, the System Operating Limit (SOL) of the Flowgate.
 - For voltage or stability limits, the flow that will respect the SOL of the Flowgate.
- R2.5.** At a minimum, establish the TFC once per calendar year.
- R2.5.1.** If notified of a change in the Rating by the Transmission Owner that would affect the TFC of a flowgate used in the AFC process, the TFC should be updated within seven calendar days of the notification.
- R2.6.** Provide the Transmission Service Provider with the TFCs within seven calendar days of their establishment.
- R3.** The Transmission Operator shall make available to the Transmission Service Provider a Transmission model to determine Available Flowgate Capability (AFC) that meets the following criteria: [*Violation Risk Factor: To Be Determined*] [*Time Horizon: Operations Planning*]
- R3.1.** Contains generation Facility Ratings, such as generation maximum and minimum output levels, specified by the Generator Owners of the Facilities within the model.
- R3.2.** Updated at least once per day for AFC calculations for intra-day, next day, and days two through 30.
- R3.3.** Updated at least once per month for AFC calculations for months two through 13.
- R3.4.** Contains modeling data and system topology for the Facilities within its Reliability Coordinator's Area. Equivalent representation of radial lines and Facilities 161kV or below is allowed.
- R3.5.** Contains modeling data and system topology (or equivalent representation) for immediately adjacent and beyond Reliability Coordination Areas.
- R4.** When calculating AFCs, the Transmission Service Provider shall represent the impact of Transmission Service as follows: [*Violation Risk Factor: To Be Determined*] [*Time Horizon: Operations Planning*]
- If the source, as specified in the ATCID, has been identified in the reservation and it is discretely modeled in the Transmission Service Provider's Transmission model, use the discretely modeled point as the source.

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- If the source, as specified in the ATCID, has been identified in the reservation and the point can be mapped to an “equivalence” or “aggregate” representation in the Transmission Service Provider’s Transmission model, use the modeled equivalence or aggregate as the source.
 - If the source, as specified in the ATCID, has been identified in the reservation and the point cannot be mapped to a discretely modeled point or an “equivalence” representation in the Transmission Service Provider’s Transmission model, use the immediately adjacent Balancing Authority associated with the Transmission Service Provider from which the power is to be received as the source.
 - If the source, as specified in the ATCID, has not been identified in the reservation use the immediately adjacent Balancing Authority associated with the Transmission Service Provider from which the power is to be received as the source.
 - If the sink, as specified in the ATCID, has been identified in the reservation and it is discretely modeled in the Transmission Service Provider’s Transmission model, use the discretely modeled point as the sink.
 - If the sink, as specified in the ATCID, has been identified in the reservation and the point can be mapped to an “equivalence” or “aggregate” representation in the Transmission Service Provider’s Transmission model, use the modeled equivalence or aggregate as the sink.
 - If the sink, as specified in the ATCID, has been identified in the reservation and the point cannot be mapped to a discretely modeled point or an “equivalence” representation in the Transmission Service Provider’s Transmission model, use the immediately adjacent Balancing Authority associated with the Transmission Service Provider receiving the power as the sink.
 - If the sink, as specified in the ATCID, has not been identified in the reservation use the immediately adjacent Balancing Authority associated with the Transmission Service Provider receiving the power as the sink.
- R5.** When calculating AFCs, the Transmission Service Provider shall: [*Violation Risk Factor: To Be Determined*] [*Time Horizon: Operations Planning*]
- R5.1.** Use the models provided by the Transmission Operator.
 - R5.2.** Include in the transmission model expected generation and Transmission outages, additions, and retirements within the scope of the model as specified in the ATCID and in effect during the applicable period of the AFC calculation for the Transmission Service Provider’s area, all adjacent Transmission Service Providers, and any Transmission Service Providers with which coordination agreements have been executed.
 - R5.3.** For external Flowgates, identified in R2.1.4, use the AFC provided by the Transmission Service Provider that calculates AFC for that Flowgate.
- R6.** When calculating the impact of ETC for firm commitments (ETC_{Fi}) for all time periods for a Flowgate, the Transmission Service Provider shall sum the following: [*Violation Risk Factor: To Be Determined*] [*Time Horizon: Operations Planning*]
- R6.1.** The impact of firm Network Integration Transmission Service, including the impacts of generation to load, in the model referenced in R5.2 for the Transmission Service Provider’s area, based on:

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- R6.1.1.** Load forecast for the time period being calculated, including Native Load and Network Service load
- R6.1.2.** Unit commitment and Dispatch Order, to include all designated network resources and other resources that are committed or have the legal obligation to run as specified in the Transmission Service Provider's ATCID.
- R6.2.** The impact of any firm Network Integration Transmission Service, including the impacts of generation to load in the model referenced in R5.2 and has a distribution factor equal to or greater than the percentage¹ used to curtail in the Interconnection-wide congestion management procedure used by the Transmission Service Provider, for all adjacent Transmission Service Providers and any other Transmission Service Providers with which coordination agreements have been executed based on:
 - R6.2.1.** Load forecast for the time period being calculated, including Native Load and Network Service load
 - R6.2.2.** Unit commitment and Dispatch Order, to include all designated network resources and other resources that are committed or have the legal obligation to run as specified in the Transmission Service Provider's ATCID.
- R6.3.** The impact of all confirmed firm Point-to-Point Transmission Service expected to be scheduled, including roll-over rights for Firm Transmission Service contracts, for the Transmission Service Provider's area.
- R6.4.** The impact of any confirmed firm Point-to-Point Transmission Service expected to be scheduled, filtered to reduce or eliminate duplicate impacts from transactions using Transmission service from multiple Transmission Service Providers, including roll-over rights for Firm Transmission Service contracts having a distribution factor equal to or greater than the percentage² used to curtail in the Interconnection-wide congestion management procedure used by the Transmission Service Provider, for all adjacent Transmission Service Providers and any other Transmission Service Providers with which coordination agreements have been executed.
- R6.5.** The impact of any Grandfathered firm obligations expected to be scheduled or expected to flow for the Transmission Service Provider's area.
- R6.6.** The impact of any Grandfathered firm obligations expected to be scheduled or expected to flow that have a distribution factor equal to or greater than the percentage³ used to curtail in the Interconnection-wide congestion management procedure used by the Transmission Service Provider, for all adjacent Transmission Service Providers and any other Transmission Service Providers with which coordination agreements have been executed.
- R6.7.** The impact of other firm services determined by the Transmission Service Provider.

¹ A percentage less than that used in the Interconnection-wide congestion management procedure may be utilized.

² A percentage less than that used in the Interconnection-wide congestion management procedure may be utilized.

³ A percentage less than that used in the Interconnection-wide congestion management procedure may be utilized.

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- R7.** When calculating the impact of ETC for non-firm commitments (ETC_{NFi}) for all time periods for a Flowgate the Transmission Service Provider shall sum: [*Violation Risk Factor: To Be Determined*] [*Time Horizon: Operations Planning*]
- R7.1.** The impact of all confirmed non-firm Point-to-Point Transmission Service expected to be scheduled for the Transmission Service Provider's area.
- R7.2.** The impact of any confirmed non-firm Point-to-Point Transmission Service expected to be scheduled, filtered to reduce or eliminate duplicate impacts from transactions using Transmission service from multiple Transmission Service Providers, that have a distribution factor equal to or greater than the percentage⁴ used to curtail in the Interconnection-wide congestion management procedure used by the Transmission Service Provider, for all adjacent Transmission Service Providers and any other Transmission Service Providers with which coordination agreements have been executed.
- R7.3.** The impact of any Grandfathered non-firm obligations expected to be scheduled or expected to flow for the Transmission Service Provider's area.
- R7.4.** The impact of any Grandfathered non-firm obligations expected to be scheduled or expected to flow that have a distribution factor equal to or greater than the percentage⁵ used to curtail in the Interconnection-wide congestion management procedure used by the Transmission Service Provider, for all adjacent Transmission Service Providers and any other Transmission Service Providers with which coordination agreements have been executed.
- R7.5.** The impact of non-firm Network Integration Transmission Service serving Load within the Transmission Service Provider's area (i.e., secondary service), to include load growth, and losses not otherwise included in Transmission Reliability Margin or Capacity Benefit Margin.
- R7.6.** The impact of any non-firm Network Integration Transmission Service (secondary service) with a distribution factor equal to or greater than the percentage⁶ used to curtail in the Interconnection-wide congestion management procedure used by the Transmission Service Provider, filtered to reduce or eliminate duplicate impacts from transactions using Transmission service from multiple Transmission Service Providers, for all adjacent Transmission Service Providers and any other Transmission Service Providers with which coordination agreements have been executed.
- R7.7.** The impact of other non-firm services determined by the Transmission Service Provider.
- R8.** When calculating firm AFC for a Flowgate for a specified period, the Transmission Service Provider shall use the following algorithm (subject to allocation processes described in the ATCID): [*Violation Risk Factor: To Be Determined*] [*Time Horizon: Operations Planning*]

$$AFC_F = TFC - ETC_{Fi} - CBM_i - TRM_i + Postbacks_{Fi} + counterflows_{Fi}$$

⁴ A percentage less than that used in the Interconnection-wide congestion management procedure may be utilized.

⁵ A percentage less than that used in the Interconnection-wide congestion management procedure may be utilized.

⁶ A percentage less than that used in the Interconnection-wide congestion management procedure may be utilized.

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Where:

AFC_F is the firm Available Flowgate Capability for the Flowgate for that period.

TFC is the Total Flowgate Capability of the Flowgate.

ETC_{Fi} is the sum of the impacts of existing firm Transmission commitments for the Flowgate during that period.

CBM_i is the impact of the Capacity Benefit Margin on the Flowgate during that period.

TRM_i is the impact of the Transmission Reliability Margin on the Flowgate during that period.

Postbacks_{Fi} are changes to firm AFC due to a change in the use of Transmission Service for that period, as defined in Business Practices.

counterflows_{Fi} are adjustments to firm AFC as determined by the Transmission Service Provider and specified in their ATCID.

- R9.** When calculating non-firm AFC for a Flowgate for a specified period, the Transmission Service Provider shall use the following algorithm (subject to allocation processes described in the ATCID): [*Violation Risk Factor: To Be Determined*] [*Time Horizon: Operations Planning*]

$$AFC_{NF} = TFC - ETC_{Fi} - ETC_{NFi} - CBM_{Si} - TRM_{Ui} + Postbacks_{NFi} + counterflows$$

Where:

AFC_{NF} is the non-firm Available Flowgate Capability for the Flowgate for that period.

TFC is the Total Flowgate Capability of the Flowgate.

ETC_{Fi} is the sum of the impacts of existing firm Transmission commitments for the Flowgate during that period.

ETC_{NFi} is the sum of the impacts of existing non-firm Transmission commitments for the Flowgate during that period.

CBM_{Si} is the impact of any schedules during that period using Capacity Benefit Margin.

TRM_{Ui} is the impact on the Flowgate of the Transmission Reliability Margin that has not been released (unreleased) for sale as non-firm capacity by the Transmission Service Provider during that period.

Postbacks_{NF} are changes to non-firm Available Flowgate Capability due to a change in the use of Transmission Service for that period, as defined in Business Practices.

counterflows_{NF} are adjustments to non-firm AFC as determined by the Transmission Service Provider and specified in their ATCID.

- R10.** Each Transmission Service Provider shall recalculate AFC, utilizing the updated models described in R3.2, R3.3, and R5, at a minimum on the following frequency, unless none of the calculated values identified in the AFC equation have changed: [*Violation Risk Factor: To Be Determined*] [*Time Horizon: Operations Planning*]

R10.1. For hourly AFC, once per hour. Transmission Service Providers are allowed up to 175 hours per calendar year during which calculations are not required to be performed, despite a change in a calculated value identified in the AFC equation.

R10.2. For daily AFC, once per day.

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R10.3. For monthly AFC, once per week.

R11. When converting Flowgate AFCs to ATCs for ATC Paths, the Transmission Service Provider shall convert those values based on the following algorithm: [*Violation Risk Factor: To Be Determined*] [*Time Horizon: Operations Planning*]

$$ATC = \min(P)$$

$$P = \{PATC_1, PATC_2, \dots, PATC_n\}$$

$$PATC_n = \frac{AFC_n}{DF_{np}}$$

Where:

ATC is the Available Transfer Capability.

P is the set of partial Available Transfer Capabilities for all “impacted” Flowgates honored by the Transmission Service Provider; a Flowgate is considered “impacted” by a path if the Distribution Factor for that path is greater than the percentage⁷ used to curtail in the Interconnection-wide congestion management procedure used by the Transmission Service Provider on an OTDF Flowgate or PTDF Flowgate.

PATC_n is the partial Available Transfer Capability for a path relative to a Flowgate *n*.

AFC_n is the Available Flowgate Capability of a Flowgate *n*.

DF_{np} is the distribution factor for Flowgate *n* relative to path *p*.

C. Measures

- M1.** Each Transmission Service Provider shall provide its ATCID and other evidence (such as written documentation) to show that its ATCID contains the criteria used by the Transmission Operator to identify sets of Transmission Facilities as Flowgates and information on how sources and sinks are accounted for in AFC calculations. (R1)
- M2.** The Transmission Operator shall provide evidence (such as studies and working papers) that all Flowgates that meet the criteria described in R2.1 are considered in its AFC calculations. (R2.1)
- M3.** The Transmission Operator shall provide evidence (such as logs) that it updated its list of Flowgates at least once per calendar year. (R2.2)
- M4.** The Transmission Operator shall provide evidence (such as logs and dated requests) that it updated the list of Flowgates within thirty calendar days from a request. (R2.3)
- M5.** The Transmission Operator shall provide evidence (such as data or models) that it determined the TFC for each Flowgate as defined in R2.4. (R2.4)
- M6.** The Transmission Operator shall provide evidence (such as logs) that it established the TFCs for each Flowgate in accordance with the timing defined in R2.5. (R2.5)
- M7.** The Transmission Operator shall provide evidence (such as logs and electronic communication) that it provided the Transmission Service Provider with updated TFCs within seven calendar days of their determination. (R2.6)

⁷ A percentage less than that used in the Interconnection-wide congestion management procedure may be utilized.

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- M8.** The Transmission Operator shall provide evidence (such as written documentation, logs, models, and data) that the Transmission model used to determine AFCs contains the information specified in R3. (R3)
- M9.** The Transmission Service Provider shall provide evidence (such as written documentation and data) that the modeling of point-to-point reservations was based on the rules described in R4. (R4)
- M10.** The Transmission Service Provider shall provide evidence including the models received from Transmission Operators and other evidence (such as documentation and data) to show that it used the Transmission Operator's models in calculating AFC. (R5.1)
- M11.** The Transmission Service Provider shall provide evidence (such as written documentation, electronic communications, and data) that all expected generation and Transmission outages, additions, and retirements were included in the AFC calculation as specified in the ATCID. (R5.2)
- M12.** The Transmission Service Provider shall provide evidence (such as logs, electronic communications, and data) that AFCs provided by third parties on external Flowgates were used instead of those calculated by the Transmission Operator. (R5.3)
- M13.** The Transmission Service Provider shall demonstrate compliance with R6 by recalculating firm ETC for any specific time period as described in (MOD-001 R2), using the requirements defined in R6 and with data used to calculate the specified value for the designated time period. The data used must meet the requirements specified in this standard and the ATCID. To account for differences that may occur when recalculating the value (due to mixing automated and manual processes), any recalculated value that is within +/- 15% or 15 MW, whichever is greater, of the originally calculated value, is evidence that the Transmission Service Provider used the requirements defined in R6 to calculate its firm ETC. (R6)
- M14.** The Transmission Service Provider shall demonstrate compliance with R7 by recalculating non-firm ETC for any specific time period as described in (MOD-001 R2), using the requirements defined in R7 and with data used to calculate the specified value for the designated time period. The data used must meet the requirements specified in the standard and the ATCID. To account for differences that may occur when recalculating the value (due to mixing automated and manual processes), any recalculated value that is within +/- 15% or 15 MW, whichever is greater, of the originally calculated value, is evidence that the Transmission Service Provider used the requirements in R7 to calculate its non-firm ETC. (R7)
- M15.** Each Transmission Service Provider shall produce the supporting documentation for the processes used to implement the algorithm that calculates firm AFCs, as required in R8. Such documentation must show that only the variables allowed in R8 were used to calculate firm AFCs, and that the processes use the current values for the variables as determined in the requirements or definitions. Note that any variable may legitimately be zero if the value is not applicable or calculated to be zero (such as counterflows, TRM, CBM, etc...). The supporting documentation may be provided in the same form and format as stored by the Transmission Service Provider. (R8)
- M16.** Each Transmission Service Provider shall produce the supporting documentation for the processes used to implement the algorithm that calculates non-firm AFCs, as required in R9. Such documentation must show that only the variables allowed in R9 were used to calculate non-firm AFCs, and that the processes use the current values for the variables as determined in the requirements or definitions. Note that any variable may legitimately be zero if the

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value is not applicable or calculated to be zero (such as counterflows, TRM, CBM, etc...). The supporting documentation may be provided in the same form and format as stored by the Transmission Service Provider. (R9)

- M17.** The Transmission Service Provider shall provide evidence (such as documentation, dated logs, and data) that it calculated AFC on the frequency defined in R10. (R10)
- M18.** The Transmission Service Provider shall provide evidence (such as documentation and data) when converting Flowgate AFCs to ATCs for ATC Paths, it follows the procedure described in R11. (R11)

D. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

The British Columbia Utilities Commission

1.2. Compliance Monitoring Period and Reset Time Frame

Not applicable.

1.3. Data Retention

The Transmission Operator and Transmission Service Provider shall keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation:

- The Transmission Service Provider shall retain its current, in force ATCID and any prior versions of the ATCID that were in force since the last compliance audit to show compliance with R1.
- The Transmission Operator shall have its latest model used to determine flowgates and TFC and evidence of the previous version to show compliance with R2 and R3.
- The Transmission Operator shall retain evidence to show compliance with R2.1, R2.3 for the most recent 12 months.
- The Transmission Operator shall retain evidence to show compliance with R2.2, R2.4 and R2.5 for the most recent three calendar years plus current year.
- The Transmission Service Provider shall retain evidence to show compliance with R4 for 12 months or until the model used to calculate AFC is updated, whichever is longer.
- The Transmission Service Provider shall retain evidence to show compliance with R5, R8, R9, R10, and R11 for the most recent calendar year plus current year.
- The Transmission Service Provider shall retain evidence to show compliance in calculating hourly values required in R6 and R7 for the most recent 14 days; evidence to show compliance in calculating daily values required in R6 and R7 for the most recent 30 days; and evidence to show compliance in calculating monthly values required in R6 and R7 for the most recent sixty days.
- If a Transmission Service Provider or Transmission Operator is found non-compliant, it shall keep information related to the non-compliance until found compliant.

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records.

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1.4. Compliance Monitoring and Enforcement Processes:

The following processes may be used:

- Compliance Audits
- Self-Certifications
- Spot Checking
- Compliance Violation Investigations
- Self-Reporting
- Complaints

1.5. Additional Compliance Information

None.

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2. Violation Severity Levels

R #	Lower VSL	Moderate VSL	High VSL	Severe VSL
R1.	<p>The Transmission Service Provider does not include in its ATCID one or two of the sub-requirements listed under R1.2, or the sub-requirement is incomplete.</p>	<p>The Transmission Service Provider does not include in its ATCID three of the sub-requirements listed under R1.2, or the sub-requirement is incomplete.</p>	<p>The Transmission Service Provider does not include in its ATCID the information described in R1.1.</p> <p style="text-align: center;">OR</p> <p>The Transmission Service Provider does not include in its ATCID the information described in R1.2 (1.2.1, 1.2.2., 1.2.3, and 1.2.4 are missing).</p>	<p>The Transmission Service Provider does not include in its ATCID the information described in R1.1 and R1.2 (1.2.1, 1.2.2., 1.2.3, and 1.2.4 are missing).</p>
R2.	<p>One or more of the following:</p> <ul style="list-style-type: none"> • The Transmission Operator established its list of Flowgates less frequently than once per calendar year, but not more than three months late as described in R2.2. • The Transmission Operator established its list of Flowgates more than thirty days, but not more than sixty days, following a request to create, modify or delete a flowgate as described in R2.3. • The Transmission Operator has not updated its Flowgate TFC when notified by the Transmission Owner in more than 7 days, but it has not been more than 14 days 	<p>One or more of the following:</p> <ul style="list-style-type: none"> • The Transmission Operator did not include a Flowgate in their AFC calculations that met the criteria described in R2.1. • The Transmission Operator established its list of Flowgates more than three months late, but not more than six months late as described in R2.2. • The Transmission Operator established its list of Flowgates more than sixty days, but not more than ninety days, following a request to create, modify or delete a flowgate as described in R2.3. • The Transmission Operator 	<p>One or more of the following:</p> <ul style="list-style-type: none"> • The Transmission Operator did not include two to five Flowgates in their AFC calculations that met the criteria described in R2.1. • The Transmission Operator established its list of Flowgates more than six months late, but not more than nine months late as described in R2.2. • The Transmission Operator established its list of Flowgates more than ninety days, but not more than 120 days, following a request to create, modify or delete a flowgate as described in R2.3. <p>The Transmission Operator</p>	<p>One or more of the following:</p> <ul style="list-style-type: none"> • The Transmission Operator did not include six or more Flowgates in their AFC calculations that met the criteria described in R2.1. • The Transmission Operator established its list of Flowgates more than nine months late as described in R2.2. • The Transmission Operator did not establish its list of internal Flowgates as described in R2.2. • The Transmission Operator established its list of Flowgates more than 120 days following a request to create, modify or delete a flowgate as described in

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R #	Lower VSL	Moderate VSL	High VSL	Severe VSL
	<p>since the notification (R2.5.1)</p> <ul style="list-style-type: none"> The Transmission Operator has not provided its Transmission Service Provider with its Flowgate TFCs within seven days (one week) of their determination, but is has not been more than 14 days (two weeks) since their determination. 	<p>has not updated its Flowgate TFCs at least once within a calendar year, and it has been not more than 15 months since the last update.</p> <ul style="list-style-type: none"> The Transmission Operator has not updated its Flowgate TFC when notified by the Transmission Owner in more than 14 days, but it has not been more than 21 days since the notification (R2.5.1) The Transmission Operator has not provided its Transmission Service Provider with its Flowgate TFCs in more than 14 days (two weeks) of their determination, but is has not been more than 21 days (three weeks) since their determination. 	<p>has not updated its Flowgate TFCs at least once within a calendar year, and it has been more than 15 months but not more than 18 months since the last update.</p> <ul style="list-style-type: none"> The Transmission Operator has not updated its Flowgate TFCs when notified by the Transmission Owner in more than 21 days, but it has not been more than 28 days since the notification (R2.5.1) The Transmission Operator has not provided its Transmission Service Provider with its Flowgate TFCs in more than 21 days (three weeks) of their determination, but is has not been more than 28 days (four weeks) since their determination. 	<p>R2.3.</p> <ul style="list-style-type: none"> The Transmission Operator did not establish its list of external Flowgates following a request to create, modify or delete an external flowgate as described in R2.3. The Transmission Operator did not determine the TFC for a flowgate as described in R2.4. The Transmission Operator has not updated its Flowgate TFCs at least once within a calendar year, and it has been more than 18 months since the last update. (R2.5) The Transmission Operator has not updated its Flowgate TFCs when notified by the Transmission Owner in more than 28 calendar days (R2.5.1) The Transmission Operator has not provided its Transmission Service Provider with its Flowgate TFCs in more than 28 days (4 weeks) of their determination.

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R #	Lower VSL	Moderate VSL	High VSL	Severe VSL
R3.	<p>One or more of the following:</p> <ul style="list-style-type: none"> • The Transmission Operator used one to ten Facility Ratings that were different from those specified by a Transmission or Generator Owner in their Transmission model. • The Transmission Operator did not update the model per R3.2 for one or more calendar days but not more than 2 calendar days • The Transmission Operator did not update the model for per R3.3 for one or more months but not more than six weeks 	<p>One or more of the following:</p> <ul style="list-style-type: none"> • The Transmission Operator used eleven to twenty Facility Ratings that were different from those specified by a Transmission or Generator Owner in their Transmission model. • The Transmission Operator did not update the model per R3.2 for more than 2 calendar days but not more than 3 calendar days • The Transmission Operator did not update the model for per R3.3 for more than six weeks but not more than eight weeks 	<p>One or more of the following:</p> <ul style="list-style-type: none"> • The Transmission Operator used twenty-one to thirty Facility Ratings that were different from those specified by a Transmission or Generator Owner in their Transmission model. • The Transmission Operator did not update the model per R3.2 for more than 3 calendar days but not more than 4 calendar days • The Transmission Operator did not update the model for per R3.3 for more than eight weeks but not more than ten weeks 	<p>One or more of the following:</p> <ul style="list-style-type: none"> • The Transmission Operator did not update the model per R3.2 for more than 4 calendar days • The Transmission Operator did not update the model for per R3.3 for more than ten weeks • The Transmission Operator used more than thirty Facility Ratings that were different from those specified by a Transmission or Generator Owner in their Transmission model. • The Transmission operator did not include in the Transmission model detailed modeling data and topology for its own Reliability Coordinator area. • The Transmission operator did not include in the Transmission modeling data and topology for immediately adjacent and beyond Reliability Coordinator area.
R4.	<p>The Transmission Service Provider did not represent the impact of Transmission Service as described in R4 for more than zero, but not more than</p>	<p>The Transmission Service Provider did not represent the impact of Transmission Service as described in R4 for more than 5%, but not more than</p>	<p>The Transmission Service Provider did not represent the impact of Transmission Service as described in R4 for more than 10%, but not more than</p>	<p>The Transmission Service Provider did not represent the impact of Transmission Service as described in R4 for more than 15% of all reservations; or</p>

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R #	Lower VSL	Moderate VSL	High VSL	Severe VSL
	5% of all reservations; or more than zero, but not more than 1 reservation, whichever is greater..	10% of all reservations; or more than 1, but not more than 2 reservations, whichever is greater..	15% of all reservations; or more than 2, but not more than 3 reservations, whichever is greater..	more than 3 reservations, whichever is greater..
R5.	The Transmission Service Provider did not include in the AFC process one to ten expected generation or Transmission outages, additions or retirements within the scope of the model as specified in the ATCID.	The Transmission Service Provider did not include in the AFC process eleven to twenty-five expected generation and Transmission outages, additions or retirements within the scope of the model as specified in the ATCID.	The Transmission Service Provider did not include in the AFC process twenty-six to fifty expected generation and Transmission outages, additions or retirements within the scope of the model as specified in the ATCID.	One or more of the following: <ul style="list-style-type: none"> • The Transmission Service Provider did not use the model provided by the Transmission Operator. • The Transmission Service Provider did not include in the AFC process more than fifty expected generation and Transmission outages, additions or retirements within the scope of the model as specified in the ATCID. • The Transmission Service provider did not use AFC provided by a third party.
R6.	For a specified period, the Transmission Service Provider calculated a firm ETC with an absolute value different than that calculated in M13 for the same period, and the absolute value difference was more than 15% of the value calculated in the measure or 15MW, whichever is greater, but not more than 25% of the value calculated in the measure or	For a specified period, the Transmission Service Provider calculated a firm ETC with an absolute value different than that calculated in M13 for the same period, and the absolute value difference was more than 25% of the value calculated in the measure or 25MW, whichever is greater, but not more than 35% of the value calculated in the measure or	For a specified period, the Transmission Service Provider calculated a firm ETC with an absolute value different than that calculated in M13 for the same period, and the absolute value difference was more than 35% of the value calculated in the measure or 35MW, whichever is greater, but not more than 45% of the value calculated in the measure or	For a specified period, the Transmission Service Provider calculated a firm ETC with an absolute value different than that calculated in M13 for the same period, and the absolute value difference was more than 45% of the value calculated in the measure or 45MW, whichever is greater.

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R #	Lower VSL	Moderate VSL	High VSL	Severe VSL
	25MW, whichever is greater..	35MW, whichever is greater.	45MW, whichever is greater.	
R7.	For a specified period, the Transmission Service Provider calculated a non-firm ETC with an absolute value different than that calculated in M14 for the same period, and the absolute value difference was more than 15% of the value calculated in the measure or 15MW, whichever is greater, but not more than 25% of the value calculated in the measure or 25MW, whichever is greater.	For a specified period, the Transmission Service Provider calculated a non-firm ETC with an absolute value different than that calculated in M14 for the same period, and the absolute value difference was more than 25% of the value calculated in the measure or 25MW, whichever is greater, but not more than 35% of the value calculated in the measure or 35MW, whichever is greater.	For a specified period, the Transmission Service Provider calculated a non-firm ETC with an absolute value different than that calculated in M14 for the same period, and the absolute value difference was more than 35% of the value calculated in the measure or 35MW, whichever is greater, but not more than 45% of the value calculated in the measure or 45MW, whichever is greater.	For a specified period, the Transmission Service Provider calculated a non-firm ETC with an absolute value different than that calculated in M14 for the same period, and the absolute value difference was more than 45% of the value calculated in the measure or 45MW, whichever is greater.
R8.	The Transmission Service Provider did not use all the elements defined in R8 when determining firm AFC, or used additional elements, for more than zero Flowgates, but not more than 5% of all Flowgates or 1 Flowgate (whichever is greater).	The Transmission Service Provider did not use all the elements defined in R8 when determining firm AFC, or used additional elements, for more than 5% of all Flowgates or 1 Flowgates (whichever is greater), but not more than 10% of all Flowgates or 2 Flowgates (whichever is greater).	The Transmission Service Provider did not use all the elements defined in R8 when determining firm AFC, or used additional elements, for more than 10% of all Flowgates or 2 Flowgates (whichever is greater), but not more than 15% of all Flowgates or 3 Flowgates (whichever is greater).	The Transmission Service Provider did not use all the elements defined in R8 when determining firm AFC, or used additional elements, for more than 15% of all Flowgates or more than 3 Flowgates (whichever is greater).
R9.	The Transmission Service Provider did not use all the elements defined in R8 when determining non-firm AFC, or used additional elements, for more than zero Flowgates, but	The Transmission Service Provider did not use all the elements defined in R9 when determining non-firm AFC, or used additional elements, for more than 5% of all Flowgates	The Transmission Service Provider did not use all the elements defined in R9 when determining non-firm AFC, or used additional elements, for more than 10% of all	The Transmission Service Provider did not use all the elements defined in R9 when determining non-firm AFC, or used additional elements, for more than 15% of all

Standard MOD-030-3 — Flowgate Methodology

R #	Lower VSL	Moderate VSL	High VSL	Severe VSL
	not more than 5% of all Flowgates or 1 Flowgate (whichever is greater).	or 1 Flowgate (whichever is greater), but not more than 10% of all Flowgates or 2 Flowgates (whichever is greater).	Flowgates or 2 Flowgates (whichever is greater), but not more than 15% of all Flowgates or 3 Flowgates (whichever is greater).	Flowgates or more than 3 Flowgates (whichever is greater).
R10	<p>One or more of the following:</p> <ul style="list-style-type: none"> ▪ For Hourly, the values described in the AFC equation changed and the Transmission Service provider did not calculate for one or more hours but not more than 15 hours, and was in excess of the 175-hour per year requirement. ▪ For Daily, the values described in the AFC equation changed and the Transmission Service provider did not calculate for one or more calendar days but not more than 3 calendar days. ▪ For Monthly, the values described in the AFC equation changed and the Transmission Service provider did not calculate for seven or more calendar days, but less than 14 calendar days. 	<p>One or more of the following:</p> <ul style="list-style-type: none"> ▪ For Hourly, the values described in the AFC equation changed and the Transmission Service provider did not calculate for more than 15 hours but not more than 20 hours, and was in excess of the 175-hour per year requirement. ▪ For Daily, the values described in the AFC equation changed and the Transmission Service provider did not calculate for more than 3 calendar days but not more than 4 calendar days. ▪ For Monthly, the values described in the AFC equation changed and the Transmission Service provider did not calculate for 14 or more calendar days, but less than 21 calendar days. 	<p>One or more of the following:</p> <ul style="list-style-type: none"> ▪ For Hourly, the values described in the AFC equation changed and the Transmission Service provider did not calculate for more than 20 hours but not more than 25 hours, and was in excess of the 175-hour per year requirement. ▪ For Daily, the values described in the AFC equation changed and the Transmission Service provider did not calculate for more than 4 calendar days but not more than 5 calendar days. ▪ For Monthly, the values described in the AFC equation changed and the Transmission Service provider did not calculate for 21 or more calendar days, but less than 28 calendar days. 	<p>One or more of the following:</p> <ul style="list-style-type: none"> ▪ For Hourly, the values described in the AFC equation changed and the Transmission Service provider did not calculate for more than 25 hours, and was in excess of the 175-hour per year requirement. ▪ For Daily, the values described in the AFC equation changed and the Transmission Service provider did not calculate for more than 5 calendar days. ▪ For Monthly, the values described in the AFC equation changed and the Transmission Service provider did not calculate for 28 or more calendar days.

Standard MOD-030-3 — Flowgate Methodology

R #	Lower VSL	Moderate VSL	High VSL	Severe VSL
R11.	N/A	N/A	N/A	The Transmission Service Provider did not follow the procedure for converting Flowgate AFCs to ATCs described in R11.

Standard MOD-030-3 — Flowgate Methodology

A. Regional Differences

None identified.

B. Associated Documents

Version History

Version	Date	Action	Change Tracking
2		Modified R2.1.1.3, R2.1.2.3, R2.1.3, R2.2, R2.3 and R11 Made conforming changes to M18 and VSLs for R2 and R11	Revised
3	November 13, 2014	Adopted by the NERC Board of Trustees	Replaced references to Special Protection System and SPS with Remedial Action Scheme and RAS
3	November 19, 2015	FERC Order issued approving MOD-030-3. Docket No. RM15-13-000.	

MOD-031-2 — Demand and Energy Data

A. Introduction

1. **Title: Demand and Energy Data**
2. **Number: MOD-031-2**
3. **Purpose:** To provide authority for applicable entities to collect Demand, energy and related data to support reliability studies and assessments and to enumerate the responsibilities and obligations of requestors and respondents of that data.

4. **Applicability:**

- 4.1. **Functional Entities:**

- 4.1.1 Planning Authority and Planning Coordinator (hereafter collectively referred to as the “Planning Coordinator”)

This proposed standard combines “Planning Authority” with “Planning Coordinator” in the list of applicable functional entities. The NERC Functional Model lists “Planning Coordinator” while the registration criteria list “Planning Authority,” and they are not yet synchronized. Until that occurs, the proposed standard applies to both “Planning Authority” and “Planning Coordinator.”

- 4.1.2 Transmission Planner

- 4.1.3 Balancing Authority

- 4.1.4 Resource Planner

- 4.1.5 Load-Serving Entity

- 4.1.6 Distribution Provider

5. **Effective Date*:**

- 5.1. See the MOD-031-2 Implementation Plan.

6. **Background:**

To ensure that various forms of historical and forecast Demand and energy data and information is available to the parties that perform reliability studies and assessments, authority is needed to collect the applicable data.

The collection of Demand, Net Energy for Load and Demand Side Management data requires coordination and collaboration between Planning Authorities (Planning Coordinators), Transmission and Resource Planners, Load-Serving Entities and Distribution Providers. Ensuring that planners and operators have access to complete and accurate load forecasts – as well as the supporting methods and assumptions used to develop these forecasts – enhances the reliability of the Bulk Electric System. Consistent documenting and information sharing activities will also improve efficient planning practices and support the identification of needed system reinforcements. Furthermore, collection of actual Demand and Demand Side Management

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performance during the prior year will allow for comparison to prior forecasts and further contribute to enhanced accuracy of load forecasting practices.

Data provided under this standard is generally considered confidential by Planning Coordinators and Balancing Authorities receiving the data. Furthermore, data reported to a Regional Entity is subject to the confidentiality provisions in Section 1500 of the North American Electric Reliability Corporation Rules of Procedure and is typically aggregated with data of other functional entities in a non-attributable manner. While this standard allows for the sharing of data necessary to perform certain reliability studies and assessments, any data received under this standard for which an applicable entity has made a claim of confidentiality should be maintained as confidential by the receiving entity.

B. Requirements and Measures

- R1.** Each Planning Coordinator or Balancing Authority that identifies a need for the collection of Total Internal Demand, Net Energy for Load, and Demand Side Management data shall develop and issue a data request to the applicable entities in its area. The data request shall include: *[Violation Risk Factor: Medium] [Time Horizon: Long-term Planning]*
- 1.1.** A list of Transmission Planners, Balancing Authorities, Load Serving Entities, and Distribution Providers that are required to provide the data (“Applicable Entities”).
 - 1.2.** A timetable for providing the data. (A minimum of 30 calendar days must be allowed for responding to the request).
 - 1.3.** A request to provide any or all of the following actual data, as necessary:
 - 1.3.1.** Integrated hourly Demands in megawatts for the prior calendar year.
 - 1.3.2.** Monthly and annual integrated peak hour Demands in megawatts for the prior calendar year.
 - 1.3.2.1.** If the annual peak hour actual Demand varies due to weather-related conditions (e.g., temperature, humidity or wind speed), the Applicable Entity shall also provide the weather normalized annual peak hour actual Demand for the prior calendar year.
 - 1.3.3.** Monthly and annual Net Energy for Load in gigawatthours for the prior calendar year.
 - 1.3.4.** Monthly and annual peak hour controllable and dispatchable Demand Side Management under the control or supervision of the System Operator in megawatts for the prior calendar year. Three values shall be reported for each hour: 1) the committed megawatts (the amount under control or supervision), 2) the dispatched megawatts (the amount, if any,

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activated for use by the System Operator), and 3) the realized megawatts (the amount of actual demand reduction).

- 1.4.** A request to provide any or all of the following forecast data, as necessary:
 - 1.4.1.** Monthly peak hour forecast Total Internal Demands in megawatts for the next two calendar years.
 - 1.4.2.** Monthly forecast Net Energy for Load in gigawatthours for the next two calendar years.
 - 1.4.3.** Peak hour forecast Total Internal Demands (summer and winter) in megawatts for ten calendar years into the future.
 - 1.4.4.** Annual forecast Net Energy for Load in gigawatthours for ten calendar years into the future.
 - 1.4.5.** Total and available peak hour forecast of controllable and dispatchable Demand Side Management (summer and winter), in megawatts, under the control or supervision of the System Operator for ten calendar years into the future.
- 1.5.** A request to provide any or all of the following summary explanations, as necessary,:
 - 1.5.1.** The assumptions and methods used in the development of aggregated Peak Demand and Net Energy for Load forecasts.
 - 1.5.2.** The Demand and energy effects of controllable and dispatchable Demand Side Management under the control or supervision of the System Operator.
 - 1.5.3.** How Demand Side Management is addressed in the forecasts of its Peak Demand and annual Net Energy for Load.
 - 1.5.4.** How the controllable and dispatchable Demand Side Management forecast compares to actual controllable and dispatchable Demand Side Management for the prior calendar year and, if applicable, how the assumptions and methods for future forecasts were adjusted.
 - 1.5.5.** How the peak Demand forecast compares to actual Demand for the prior calendar year with due regard to any relevant weather-related variations (e.g., temperature, humidity, or wind speed) and, if applicable, how the assumptions and methods for future forecasts were adjusted.
- M1.** The Planning Coordinator or Balancing Authority shall have a dated data request, either in hardcopy or electronic format, in accordance with Requirement R1.
- R2.** Each Applicable Entity identified in a data request shall provide the data requested by its Planning Coordinator or Balancing Authority in accordance with the data request issued pursuant to Requirement R1. *[Violation Risk Factor: Medium] [Time Horizon: Long-term Planning]*

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- M2.** Each Applicable Entity shall have evidence, such as dated e-mails or dated transmittal letters that it provided the requested data in accordance with Requirement R2.
- R3.** The Planning Coordinator or the Balancing Authority shall provide the data listed under Requirement R1 Parts 1.3 through 1.5 for their area to the applicable Regional Entity within 75 calendar days of receiving a request for such data, unless otherwise agreed upon by the parties. *[Violation Risk Factor: Medium] [Time Horizon: Long-term Planning]*
- M3.** Each Planning Coordinator or Balancing Authority, shall have evidence, such as dated e-mails or dated transmittal letters that it provided the data requested by the applicable Regional Entity in accordance with Requirement R3.
- R4.** Any Applicable Entity shall, in response to a written request for the data included in parts 1.3-1.5 of Requirement R1 from a Planning Coordinator, Balancing Authority, Transmission Planner or Resource Planner with a demonstrated need for such data in order to conduct reliability assessments of the Bulk Electric System, provide or otherwise make available that data to the requesting entity. This requirement does not modify an entity's obligation pursuant to Requirement R2 to respond to data requests issued by its Planning Coordinator or Balancing Authority pursuant to Requirement R1. Unless otherwise agreed upon, the Applicable Entity: *[Violation Risk Factor: Medium] [Time Horizon: Long-term Planning]*
- shall not be required to alter the format in which it maintains or uses the data;
 - shall provide the requested data within 45 calendar days of the written request, subject to part 4.1 of this requirement; unless providing the requested data would conflict with the Applicable Entity's confidentiality, regulatory, or security requirements
- 4.1.** If the Applicable Entity does not provide data requested because (1) the requesting entity did not demonstrate a reliability need for the data; or (2) providing the data would conflict with the Applicable Entity's confidentiality, regulatory, or security requirements, the Applicable Entity shall, within 30 calendar days of the written request, provide a written response to the requesting entity specifying the data that is not being provided and on what basis.
- M4.** Each Applicable Entity identified in Requirement R4 shall have evidence such as dated e-mails or dated transmittal letters that it provided the data requested or provided a written response specifying the data that is not being provided and the basis for not providing the data in accordance with Requirement R4.

C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

The British Columbia Utilities Commission

1.2. Evidence Retention

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

The Applicable Entity shall keep data or evidence to show compliance with Requirements R1 through R4, and Measures M1 through M4, since the last audit, unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation.

If an Applicable Entity is found non-compliant, it shall keep information related to the non-compliance until mitigation is complete and approved, or for the time specified above, whichever is longer.

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records.

1.3. Compliance Monitoring and Assessment Processes:

Compliance Audit

Self-Certification

Spot Checking

Compliance Investigation

Self-Reporting

Complaint

1.4. Additional Compliance Information

None

MOD-031-2 — Demand and Energy Data

Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Long-term Planning	Medium	N/A	N/A	N/A	The Planning Coordinator or Balancing Authority developed and issued a data request but failed to include either the entity(s) necessary to provide the data or the timetable for providing the data.
R2	Long-term Planning	Medium	<p>The Applicable Entity, as defined in the data request developed in Requirement R1, failed to provide all of the data requested in Requirement R1 part 1.5.1 through part 1.5.5</p> <p>OR</p> <p>The Applicable Entity, as defined in the data request developed in Requirement R1, provided the data requested in Requirement R1, but</p>	<p>The Applicable Entity, as defined in the data request developed in Requirement R1, failed to provide one of the requested items in Requirement R1 part 1.3.1 through part 1.3.4</p> <p>OR</p> <p>The Applicable Entity, as defined in the data request developed in Requirement R1, failed to provide one of the requested items in Requirement R1 part</p>	<p>The Applicable Entity, as defined in the data request developed in Requirement R1, failed to provide two of the requested items in Requirement R1 part 1.3.1 through part 1.3.4</p> <p>OR</p> <p>The Applicable Entity, as defined in the data request developed in Requirement R1, failed to provide two of the requested items in Requirement R1 part</p>	<p>The Applicable Entity, as defined in the data request developed in Requirement R1, failed to provide three or more of the requested items in Requirement R1 part 1.3.1 through part 1.3.4</p> <p>OR</p> <p>The Applicable Entity, as defined in the data request developed in Requirement R1, failed to provide three or more of the requested items in Requirement R1 part 1.4.1 through part 1.4.5</p>

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			<p>did so after the date indicated in the timetable provided pursuant to Requirement R1 part 1.2 but prior to 6 days after the date indicated in the timetable provided pursuant to Requirement R1 part 1.2.</p>	<p>1.4.1 through part 1.4.5</p> <p>OR</p> <p>The Applicable Entity, as defined in the data request developed in Requirement R1, provided the data requested in Requirement R1, but did so 6 days after the date indicated in the timetable provided pursuant to Requirement R1 part 1.2 but prior to 11 days after the date indicated in the timetable provided pursuant to Requirement R1 part 1.2.</p>	<p>1.4.1 through part 1.4.5</p> <p>OR</p> <p>The Applicable Entity, as defined in the data request developed in Requirement R1, provided the data requested in Requirement R1, but did so 11 days after the date indicated in the timetable provided pursuant to Requirement R1 part 1.2 but prior to 15 days after the date indicated in the timetable provided pursuant to Requirement R1 part 1.2.</p>	<p>OR</p> <p>The Applicable Entity, as defined in the data request developed in Requirement R1, failed to provide the data requested in the timetable provided pursuant to Requirement R1 prior to 16 days after the date indicated in the timetable provided pursuant to Requirement R1 part 1.2.</p>
R3	Long-term Planning	Medium	<p>The Planning Coordinator or Balancing Authority, in response to a request by the Regional Entity, made available the data requested, but did so after 75 days</p>	<p>The Planning Coordinator or Balancing Authority, in response to a request by the Regional Entity, made available the data requested, but did so after 80 days</p>	<p>The Planning Coordinator or Balancing Authority, in response to a request by the Regional Entity, made available the data requested, but did so after 85 days</p>	<p>The Planning Coordinator or Balancing Authority, in response to a request by the Regional Entity, failed to make available the data requested prior to 91 days or more from the date of</p>

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			from the date of request but prior to 81 days from the date of the request.	from the date of request but prior to 86 days from the date of the request.	from the date of request but prior to 91 days from the date of the request.	the request.
R4	Long-term Planning	Medium	<p>The Applicable Entity provided or otherwise made available the data to the requesting entity but did so after 45 days from the date of request but prior to 51 days from the date of the request</p> <p>OR</p> <p>The Applicable Entity that is not providing the data requested provided a written response specifying the data that is not being provided and on what basis but did so after 30 days of the written request but prior to 36 days of the written request.</p>	<p>The Applicable Entity provided or otherwise made available the data to the requesting entity but did so after 50 days from the date of request but prior to 56 days from the date of the request</p> <p>OR</p> <p>The Applicable Entity that is not providing the data requested provided a written response specifying the data that is not being provided and on what basis but did so after 35 days of the written request but prior to 41 days of the written request.</p>	<p>The Applicable Entity provided or otherwise made available the data to the requesting entity but did so after 55 days from the date of request but prior to 61 days from the date of the request</p> <p>OR</p> <p>The Applicable Entity that is not providing the data requested provided a written response specifying the data that is not being provided and on what basis but did so after 40 days of the written request but prior to 46 days of the written request.</p>	<p>The Applicable Entity failed to provide or otherwise make available the data to the requesting entity within 60 days from the date of the request</p> <p>OR</p> <p>The Applicable Entity that is not providing the data requested failed to provide a written response specifying the data that is not being provided and on what basis within 45 days of the written request.</p>

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D. Regional Variances

None.

E. Interpretations

None.

F. Associated Documents

None.

Version History

Version	Date	Action	Change Tracking
1	May 6, 2014	Adopted by the NERC Board of Trustees	
1	February 19, 2015	FERC order approving MOD-031-1	
2	November 5, 2015	Adopted by the NERC Board of Trustees	
2	February 18, 2016	FERC order approving MOD-031-2. Docket No. RD16-1-000	

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Rationale

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for R1:

Rationale for R1: To ensure that when Planning Coordinators (PCs) or Balancing Authorities (BAs) request data (R1), they identify the entities that must provide the data (Applicable Entity in part 1.1), the data to be provided (parts 1.3 – 1.5) and the due dates (part 1.2) for the requested data.

For Requirement R1 part 1.3.2.1, if the Demand does not vary due to weather-related conditions (e.g., temperature, humidity or wind speed), or the weather assumed in the forecast was the same as the actual weather, the weather normalized actual Demand will be the same as the actual demand reported for Requirement R1 part 1.3.2. Otherwise the annual peak hour weather normalized actual Demand will be different from the actual demand reported for Requirement R1 part 1.3.2.

Balancing Authorities are included here to reflect a practice in the WECC Region where BAs are the entity that perform this requirement in lieu of the PC.

Rationale for R2:

This requirement will ensure that entities identified in Requirement R1, as responsible for providing data, provide the data in accordance with the details described in the data request developed in accordance with Requirement R1. In no event shall the Applicable Entity be required to provide data under this requirement that is outside the scope of parts 1.3 - 1.5 of Requirement R1.

Rationale for R3:

This requirement will ensure that the Planning Coordinator or when applicable, the Balancing Authority, provides the data requested by the Regional Entity.

Rationale for R4:

This requirement will ensure that the Applicable Entity will make the data requested by the Planning Coordinator or Balancing Authority in Requirement R1 available to other applicable entities (Planning Coordinator, Balancing Authority, Transmission Planner or Resource Planner) unless providing the data would conflict with the Applicable Entity's confidentiality, regulatory, or security requirements. The sharing of documentation of the supporting methods and assumptions used to develop forecasts as well as information-sharing activities will improve the efficiency of planning practices and support the identification of needed system reinforcements.

The obligation to share data under Requirement R4 does not supersede or otherwise modify any of the Applicable Entity's existing confidentiality obligations. For instance, if an entity is prohibited from providing any of the requested data pursuant to confidentiality provisions of an Open Access Transmission Tariff or a contractual arrangement, Requirement R4 does not

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require the Applicable Entity to provide the data to a requesting entity. Rather, under Part 4.1, the Applicable Entity must simply provide written notification to the requesting entity that it will not be providing the data and the basis for not providing the data. If the Applicable Entity is subject to confidentiality obligations that allow the Applicable Entity to share the data only if certain conditions are met, the Applicable Entity shall ensure that those conditions are met within the 45-day time period provided in Requirement R4, communicate with the requesting entity regarding an extension of the 45-day time period so as to meet all those conditions, or provide justification under Part 4.1 as to why those conditions cannot be met under the circumstances.

WECC Standard PRC-004-WECC-2 — Protection System and Remedial Action Scheme Misoperation

A. Introduction

- 1. Title:** Protection System and Remedial Action Scheme Misoperation
- 2. Number:** PRC-004-WECC-2
- 3. Purpose:** Regional Reliability Standard to ensure all transmission and generation Protection System and Remedial Action Scheme (RAS) Misoperations on Transmission Paths and RAS defined in section 4 are analyzed and/or mitigated.

4. Applicability

- 4.1.** Transmission Owners of selected WECC major transmission path facilities and RAS listed in tables titled “Major WECC Transfer Paths in the Bulk Electric System” provided at <http://www.wecc.biz/Standards/Approved%20Standards/Supporting%20Tables/Table%20Major%20Paths%204-28-08.pdf> and “Major WECC Remedial Action Schemes (RAS)” provided at <http://www.wecc.biz/Standards/Approved%20Standards/Supporting%20Tables/Table%20Major%20RAS%204-28-08.pdf>.
 - 4.2.** Generator Owners that own RAS listed in the Table titled “Major WECC Remedial Action Schemes (RAS)” provided at <http://www.wecc.biz/Standards/Approved%20Standards/Supporting%20Tables/Table%20Major%20RAS%204-28-08.pdf>.
 - 4.3.** Transmission Operators that operate major transmission path facilities and RAS listed in Tables titled “Major WECC Transfer Paths in the Bulk Electric System” provided at <http://www.wecc.biz/Standards/Approved%20Standards/Supporting%20Tables/Table%20Major%20Paths%204-28-08.pdf> and “Major WECC Remedial Action Schemes (RAS)” provided at <http://www.wecc.biz/Standards/Approved%20Standards/Supporting%20Tables/Table%20Major%20RAS%204-28-08.pdf>.
- 5. Effective Date*:** See Implementation Plan for Revised Definition of “Remedial Action Scheme”

B. Requirements

The requirements below only apply to the major transmission paths facilities and RAS listed in the tables titled “Major WECC Transfer Paths in the Bulk Electric System” and “Major WECC Remedial Action Schemes (RAS).”

- R.1.** System Operators and System Protection personnel of the Transmission Owners and Generator Owners shall analyze all Protection System and RAS operations. [*Violation Risk Factor: Lower*] [*Time Horizon: Operations Assessment*]
 - R1.1.** System Operators shall review all tripping of transmission elements and RAS operations to identify apparent Misoperations within 24 hours.
 - R1.2.** System Protection personnel shall analyze all operations of Protection Systems and RAS within 20 business days for correctness to characterize whether a Misoperation has occurred that may not have been identified by System Operators.
- R.2.** Transmission Owners and Generator Owners shall perform the following actions for each Misoperation of the Protection System or RAS. It is not intended that Requirements R2.1 through R2.4 apply to Protection System and/or RAS actions that appear to be entirely reasonable and correct at the time of occurrence and associated system performance is fully compliant with NERC Reliability Standards. If the Transmission Owner or Generator Owner later finds the Protection System or RAS operation to be incorrect through System Protection

WECC Standard PRC-004-WECC-2 — Protection System and Remedial Action Scheme Misoperation

personnel analysis, the requirements of R2.1 through R2.4 become applicable at the time the Transmission Owner or Generator Owner identifies the Misoperation:

- R2.1.** If the Protection System or RAS has a Security-Based Misoperation and two or more Functionally Equivalent Protection Systems (FEPS) or Functionally Equivalent RAS (FERAS) remain in service to ensure Bulk Electric System (BES) reliability, the Transmission Owners or Generator Owners shall remove from service the Protection System or RAS that misoperated within 22 hours following identification of the Misoperation. Repair or replacement of the failed Protection System or RAS is at the Transmission Owners' and Generator Owners' discretion. *[Violation Risk Factor: High] [Time Horizon: Same-day Operations]*
- R2.2.** If the Protection System or RAS has a Security-Based Misoperation and only one FEPS or FERAS remains in service to ensure BES reliability, the Transmission Owner or Generator Owner shall perform the following. *[Violation Risk Factor: High] [Time Horizon: Same-day Operations]*
- R2.2.1.** Following identification of the Protection System or RAS Misoperation, Transmission Owners and Generator Owners shall remove from service within 22 hours for repair or modification the Protection System or RAS that misoperated.
- R2.2.2.** The Transmission Owner or Generator Owner shall repair or replace any Protection System or RAS that misoperated with a FEPS or FERAS within 20 business days of the date of removal. The Transmission Owner or Generator Owner shall remove the Element from service or disable the RAS if repair or replacement is not completed within 20 business days.
- R2.3.** If the Protection System or RAS has a Security-Based or Dependability-Based Misoperation and a FEPS and FERAS is not in service to ensure BES reliability, Transmission Owners or Generator Owners shall repair and place back in service within 22 hours the Protection System or RAS that misoperated. If this cannot be done, then Transmission Owners and Generator Owners shall perform the following. *[Violation Risk Factor: High] [Time Horizon: Same-day Operations]*
- R2.3.1.** When a FEPS is not available, the Transmission Owners shall remove the associated Element from service.
- R2.3.2.** When FERAS is not available, then
- 2.3.2.1.** The Generator Owners shall adjust generation to a reliable operating level, or
- 2.3.2.2.** Transmission Operators shall adjust the SOL and operate the facilities within established limits.
- R2.4.** If the Protection System or RAS has a Dependability-Based Misoperation but has one or more FEPS or FERAS that operated correctly, the associated Element or transmission path may remain in service without removing from service the Protection System or RAS that failed, provided one of the following is performed.
- R2.4.1.** Transmission Owners or Generator Owners shall repair or replace any Protection System or RAS that misoperated with FEPS and FERAS within 20 business days of the date of the Misoperation identification, or
- R2.4.2.** Transmission Owners or Generator Owners shall remove from service the associated Element or RAS. *[Violation Risk Factor: Lower] [Time Horizon: Operations Assessment]*

WECC Standard PRC-004-WECC-2 — Protection System and Remedial Action Scheme Misoperation

- R.3.** Transmission Owners and Generation Owners shall submit Misoperation incident reports to WECC within 10 business days for the following. *[Violation Risk Factor: Lower] [Time Horizon: Operations Assessment]*
- R3.1.** Identification of a Misoperation of a Protection System and/or RAS,
 - R3.2.** Completion of repairs or the replacement of Protection System and/or RAS that misoperated.

C. Measures

Each measure below applies directly to the requirement by number.

- M1.** Transmission Owners and Generation Owners shall have evidence that they reported and analyzed all Protection System and RAS operations.
 - M1.1** Transmission Owners and Generation Owners shall have evidence that System Operating personnel reviewed all operations of Protection System and RAS within 24 hours.
 - M1.2** Transmission Owners and Generation Owners shall have evidence that System Protection personnel analyzed all operations of Protection System and RAS for correctness within 20 business days.
- M2.** Transmission Owners and Generation Owners shall have evidence for the following.
 - M2.1** Transmission Owners and Generation Owners shall have evidence that they removed the Protection System or RAS that misoperated from service within 22 hours following identification of the Protection System or RAS Misoperation.
 - M2.2** Transmission Owners and Generation Owners shall have evidence that they removed from service and repaired the Protection System or RAS that misoperated per measurements M2.2.1 through M2.2.2.
 - M2.2.1** Transmission Owners and Generation Owners shall have evidence that they removed the Protection System or RAS that misoperated from service within 22 hours following identification of the Protection System or RAS Misoperation.
 - M2.2.2** Transmission Owners and Generation Owners shall have evidence that they repaired or replaced the Protection System or RAS that misoperated within 20 business days or either removed the Element from service or disabled the RAS.
 - M2.3** The Transmission Owners and Generation Owners shall have evidence that they repaired the Protection System or RAS that misoperated within 22 hours following identification of the Protection System or RAS Misoperation.
 - M2.3.1** The Transmission Owner shall have evidence that it removed the associated Element from service.
 - M2.3.2** The Generator Owners and Transmission Operators shall have documentation describing all actions taken that adjusted generation or SOLs and operated facilities within established limits.
 - M2.4** Transmission Owners and Generation Owners shall have evidence that they repaired or replaced the Protection System or RAS that misoperated including documentation that describes the actions taken.
 - M2.4.1** Transmission Owners and Generation Owners shall have evidence that they repaired or replaced the Protection System or RAS that misoperated

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within 20 business days of the misoperation identification.

M2.4.2 Transmission Owners and Generation Owners shall have evidence that they removed the associated Element or RAS from service.

M3. Transmission Owners and Generation Owners shall have evidence that they reported the following within 10 business days.

M3.1 Identification of all Protection System and RAS Misoperations and corrective actions taken or planned.

M3.2 Completion of repair or replacement of Protection System and/or RAS that misoperated.

D. Compliance

1. Compliance Monitoring Process

1.1 Compliance Monitoring Responsibility

The British Columbia Utilities Commission

1.2 Compliance Monitoring Period

Compliance Enforcement Authority may use one or more of the following methods to assess compliance:

- Misoperation Reports
- Reports submitted quarterly
- Spot check audits conducted anytime with 30 days notice given to prepare
- Periodic audit as scheduled by the Compliance Enforcement Authority
- Investigations
- Other methods as provided for in the Compliance Monitoring Enforcement Program

1.2.1 The Performance-reset Period is one calendar month.

1.3 Data Retention

Reliability Coordinators, Transmission Owners, and Generation Owners shall keep evidence for Measures M1 and M2 for five calendar years plus year to date.

1.4. Additional Compliance Information

None.

WECC Standard PRC-004-WECC-2 — Protection System and Remedial Action Scheme Misoperation

2. Violation Severity Levels

R1

Lower	Moderate	High	Severe
System Operating personnel of the Transmission Owner or Generator Owner did not review the Protection System Operation or RAS operation within 24 hours but did review the Protection System Operation or RAS operation within six business days.	System Operating personnel of the Transmission Owner or Generator Owner did not review the Protection System operation or RAS operation within six business days.	System Protection personnel of the Transmission Owner and Generator Owner did not analyze the Protection System operation or RAS operation within 20 business days but did analyze the Protection System operation or RAS operation within 25 business days.	System Protection personnel of the Transmission Owner or Generator Owner did not analyze the Protection System operation or RAS operation within 25 business days.

R2.1 and R2.2.1

Lower	Moderate	High	Severe
The Transmission Owner and Generator Owner did not remove from service, repair, or implement other compliance measures for the Protection System or RAS that misoperated as required within 22 hours but did perform the requirements within 24 hours.	The Transmission Owner and Generator Owner did not remove from service, repair, or implement other compliance measures for the Protection System or RAS that misoperated as required in less than 24 hours but did perform the requirements within 28 hours.	The Transmission Owner and Generator Owner did not perform the removal from service, repair, or implement other compliance measures for the Protection System or RAS that misoperated as required in less than 28 hours but did perform the requirements within 32 hours.	The Transmission Owner and Generator Owner did not perform the removal from service, repair, or implement other compliance measures for the Protection System or RAS that misoperated as required within 32 hours.

R2.3

Lower	Moderate	High	Severe
The Transmission Operator and Generator Owner did not adjust generation to a reliable operating level, adjust the SOL and operate the facilities within established limits or implement other compliance measures for the Protection System or RAS that misoperated as required within 22 hours but did perform the requirements within 24 hours.	The Transmission Operator and Generator Owner did not adjust generation to a reliable operating level, adjust the SOL and operate the facilities within established limits or implement other compliance measures for the Protection System or RAS that misoperated as required in less than 24 hours but did perform the requirements within 28 hours.	The Transmission Operator and Generator Owner did not adjust generation to a reliable operating level, adjust the SOL and operate the facilities within established limits or implement other compliance measures for the Protection System or RAS that misoperated as required in less than 28 hours but did perform the requirements within 32 hours.	The Transmission Operator and Generator Owner did not adjust generation to a reliable operating level, adjust the SOL and operate the facilities within established limits or implement other compliance measures for the Protection System or RAS that misoperated as required within 32 hours.

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R2.2.2 and R2.4

Lower	Moderate	High	Severe
The Transmission Owner and Generator Owner did not perform the required repairs, replacement, or system operation adjustments to comply with the requirements within 20 business days but did perform the required activities within 25 business days.	The Transmission Owner and Generator Owner did not perform the required repairs, replacement, or system operation adjustment to comply with the requirements within 25 business days but did perform the required activities within 28 business days.	The Transmission Owner and Generator Owner did not perform the required repairs, replacement, or system operation adjustment to comply with the requirements within 28 business days but did perform the required activities within 30 business days.	The Transmission Owner and Generator Owner did not perform the required repairs, replacement, or system operation adjustments to comply with the requirements within 30 business days.

R3.1

Lower	Moderate	High	Severe
The Transmission Owner and Generator Owner did not report the Misoperation and corrective actions taken or planned to comply with the requirements within 10 business days but did perform the required activities within 15 business days.	The Transmission Owner and Generator Owner did not report the Misoperation and corrective actions taken or planned to comply with the requirements within 15 business days but did perform the required activities within 20 business days.	The Transmission Owner and Generator Owner did not report the Misoperation and corrective actions taken or planned to comply with the requirements within 20 business days but did perform the required activities within 25 business days.	The Transmission Owner and Generator Owner did not report the Misoperation and corrective actions taken or planned to comply with the requirements within 25 business days.

R3.2

Lower	Moderate	High	Severe
The Transmission Owner and Generator Owner did not report the completion of repair or replacement of Protection System and/or RAS that misoperated to comply with the requirements within 10 business days of the completion but did perform the required activities within 15 business days.	The Transmission Owner and Generator Owner did not report the completion of repair or replacement of Protection System and/or RAS that misoperated to comply with the requirements within 15 business days of the completion but did perform the required activities within 20 business days.	The Transmission Owner and Generator Owner did not report the completion of repair or replacement of Protection System and/or RAS that misoperated to comply with the requirements within 20 business days of the completion but did perform the required activities within 25 business days.	The Transmission Owner and Generator Owner did not report the completion of repair or replacement of Protection System and/or RAS that misoperated to comply with the requirements within 25 business days of the completion.

WECC Standard PRC-004-WECC-2 — Protection System and Remedial Action Scheme Misoperation

Version History — Shows Approval History and Summary of Changes in the Action Field

Version	Date	Action	Change Tracking
1	April 16, 2008	Permanent Replacement Standard for PRC-STD-001-1 and PRC-STD-003-1	
1	April 21, 2011	FERC Order issued approving PRC-004-WECC-1 (approval effective June 27, 2011)	
2	November 13, 2014	Adopted by the NERC Board of Trustees	
2	November 19, 2015	FERC Order issued approving PRC-004-WECC-2. Docket No. RM15-13-000.	

A. Introduction

1. **Title:** Protection System, Automatic Reclosing, and Sudden Pressure Relaying Maintenance
2. **Number:** PRC-005-6
3. **Purpose:** To document and implement programs for the maintenance of all Protection Systems, Automatic Reclosing, and Sudden Pressure Relaying affecting the reliability of the Bulk Electric System (BES) so that they are kept in working order.
4. **Applicability:**
 - 4.1. **Functional Entities:**
 - 4.1.1 Transmission Owner
 - 4.1.2 Generator Owner
 - 4.1.3 Distribution Provider
 - 4.2. **Facilities:**
 - 4.2.1 Protection Systems and Sudden Pressure Relaying that are installed for the purpose of detecting Faults on BES Elements (lines, buses, transformers, etc.)
 - 4.2.2 Protection Systems used for underfrequency load-shedding systems installed per ERO underfrequency load-shedding requirements.
 - 4.2.3 Protection Systems used for undervoltage load-shedding systems installed to prevent system voltage collapse or voltage instability for BES reliability.
 - 4.2.4 Protection Systems installed as a Remedial Action Scheme (RAS) for BES reliability.
 - 4.2.5 Protection Systems and Sudden Pressure Relaying for generator Facilities that are part of the BES, except for generators identified through Inclusion I4 of the BES definition, including:
 - 4.2.5.1 Protection Systems that act to trip the generator either directly or via lockout or auxiliary tripping relays.
 - 4.2.5.2 Protection Systems and Sudden Pressure Relaying for generator step-up transformers for generators that are part of the BES.
 - 4.2.5.3 Protection Systems and Sudden Pressure Relaying for station service or excitation transformers connected to the generator bus of generators which are part of the BES, that act to trip the generator either directly or via lockout or tripping auxiliary relays.

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4.2.6 Protection Systems and Sudden Pressure Relaying for the following BES generator Facilities for dispersed power producing resources identified through Inclusion I4 of the BES definition:

4.2.6.1 Protection Systems and Sudden Pressure Relaying for Facilities used in aggregating dispersed BES generation from the point where those resources aggregate to greater than 75 MVA to a common point of connection at 100kV or above.

4.2.7 Automatic Reclosing¹, including:

4.2.7.1 Automatic Reclosing applied on the terminals of Elements connected to the BES bus located at generating plant substations where the total installed gross generating plant capacity is greater than the gross capacity of the largest BES generating unit within the Balancing Authority Area or, if a member of a Reserve Sharing Group, the largest generating unit within the Reserve Sharing Group.²

4.2.7.2 Automatic Reclosing applied on the terminals of all BES Elements at substations one bus away from generating plants specified in Section 4.2.7.1 when the substation is less than 10 circuit-miles from the generating plant substation.

4.2.7.3 Automatic Reclosing applied as an integral part of an RAS specified in Section 4.2.4.

5. Effective Date*: See the Implementation Plan for this standard.

6. Definitions Used in this Standard:

Automatic Reclosing – Includes the following Components:

- Reclosing relay
- Supervisory relay(s) or function(s) – relay(s) or function(s) that perform voltage and/or sync check functions that enable or disable operation of the reclosing relay
- Voltage sensing devices associated with the supervisory relay(s) or function(s)

¹ Automatic Reclosing addressed in Section 4.2.7.1 and 4.2.7.2 may be excluded if the equipment owner can demonstrate that a close-in three-phase fault present for twice the normal clearing time (capturing a minimum trip-close-trip time delay) does not result in a total loss of gross generation in the Interconnection exceeding the gross capacity of the largest relevant BES generating unit where the Automatic Reclosing is applied.

² The largest BES generating unit within the Balancing Authority Area or the largest generating unit within the Reserve Sharing Group, as applicable, is subject to change. As a result of such a change, the Automatic Reclosing Components subject to the standard could change effective on the date of such change.

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- Control circuitry associated with the reclosing relay or supervisory relay(s) or function(s)

Sudden Pressure Relaying – A system that trips an interrupting device(s) to isolate the equipment it is monitoring and includes the following Components:

- Fault pressure relay – a mechanical relay or device that detects rapid changes in gas pressure, oil pressure, or oil flow that are indicative of Faults within liquid-filled, wire-wound equipment
- Control circuitry associated with a fault pressure relay

Unresolved Maintenance Issue – A deficiency identified during a maintenance activity that causes the Component to not meet the intended performance, cannot be corrected during the maintenance interval, and requires follow-up corrective action.

Segment – Components of a consistent design standard, or a particular model or type from a single manufacturer that typically share other common elements. Consistent performance is expected across the entire population of a Segment. A Segment must contain at least sixty (60) individual Components.

Component Type –

- Any one of the five specific elements of a Protection System
- Any one of the four specific elements of Automatic Reclosing
- Any one of the two specific elements of Sudden Pressure Relaying

Component – Any individual discrete piece of equipment included in a Protection System, Automatic Reclosing, or Sudden Pressure Relaying.

Countable Event – A failure of a Component requiring repair or replacement, any condition discovered during the maintenance activities in Tables 1-1 through 1-5, Table 3, Tables 4-1 through 4-3, and Table 5, which requires corrective action or a Protection System Misoperation attributed to hardware failure or calibration failure.

Misoperations due to product design errors, software errors, relay settings different from specified settings, Protection System Component, Automatic Reclosing, or Sudden Pressure Relaying configuration or application errors are not included in Countable Events.

B. Requirements and Measures

- R1.** Each Transmission Owner, Generator Owner, and Distribution Provider shall establish a Protection System Maintenance Program (PSMP) for its Protection Systems, Automatic Reclosing, and Sudden Pressure Relaying identified in Section 4.2, Facilities. *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning]*

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The PSMP shall:

- 1.1.** Identify which maintenance method (time-based, performance-based per PRC-005 Attachment A, or a combination) is used to address each Protection System, Automatic Reclosing, and Sudden Pressure Relaying Component Type. All batteries associated with the station dc supply Component Type of a Protection System shall be included in a time-based program as described in Table 1-4 and Table 3.
 - 1.2.** Include the applicable monitored Component attributes applied to each Protection System, Automatic Reclosing, and Sudden Pressure Relaying Component Type consistent with the maintenance intervals specified in Tables 1-1 through 1-5, Table 2, Table 3, Table 4-1 through 4-3, and Table 5 where monitoring is used to extend the maintenance intervals beyond those specified for unmonitored Protection System, Automatic Reclosing, and Sudden Pressure Relaying Components.
- M1.** Each Transmission Owner, Generator Owner and Distribution Provider shall have a documented PSMP in accordance with Requirement R1.
- For each Protection System, Automatic Reclosing, and Sudden Pressure Relaying Component Type, the documentation shall include the type of maintenance method applied (time-based, performance-based, or a combination of these maintenance methods), and shall include all batteries associated with the station dc supply Component Types in a time-based program as described in Table 1-4 and Table 3. (Part 1.1)
- For Component Types that use monitoring to extend the maintenance intervals, the responsible entity(s) shall have evidence for each Protection System, Automatic Reclosing, and Sudden Pressure Relaying Component Type (such as manufacturer's specifications or engineering drawings) of the appropriate monitored Component attributes as specified in Tables 1-1 through 1-5, Table 2, Table 3, Table 4-1 through 4-3, and Table 5. (Part 1.2)
- R2.** Each Transmission Owner, Generator Owner, and Distribution Provider that uses performance-based maintenance intervals in its PSMP shall follow the procedure established in PRC-005 Attachment A to establish and maintain its performance-based intervals. [*Violation Risk Factor: Medium*] [*Time Horizon: Operations Planning*]
- M2.** Each Transmission Owner, Generator Owner, and Distribution Provider that uses performance-based maintenance intervals shall have evidence that its current performance-based maintenance program(s) is in accordance with Requirement R2, which may include, but is not limited to, Component lists, dated maintenance records, and dated analysis records and results.
- R3.** Each Transmission Owner, Generator Owner, and Distribution Provider that utilizes time-based maintenance program(s) shall maintain its Protection System, Automatic Reclosing, and Sudden Pressure Relaying Components that are included within the

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time-based maintenance program in accordance with the minimum maintenance activities and maximum maintenance intervals prescribed within Tables 1-1 through 1-5, Table 2, Table 3, Table 4-1 through 4-3, and Table 5. *[Violation Risk Factor: High] [Time Horizon: Operations Planning]*

- M3.** Each Transmission Owner, Generator Owner, and Distribution Provider that utilizes time-based maintenance program(s) shall have evidence that it has maintained its Protection System, Automatic Reclosing, and Sudden Pressure Relaying Components included within its time-based program in accordance with Requirement R3. The evidence may include, but is not limited to, dated maintenance records, dated maintenance summaries, dated check-off lists, dated inspection records, or dated work orders.
- R4.** Each Transmission Owner, Generator Owner, and Distribution Provider that utilizes performance-based maintenance program(s) in accordance with Requirement R2 shall implement and follow its PSMP for its Protection System, Automatic Reclosing, and Sudden Pressure Relaying Components that are included within the performance-based program(s). *[Violation Risk Factor: High] [Time Horizon: Operations Planning]*
- M4.** Each Transmission Owner, Generator Owner, and Distribution Provider that utilizes performance-based maintenance intervals in accordance with Requirement R2 shall have evidence that it has implemented the PSMP for the Protection System, Automatic Reclosing, and Sudden Pressure Relaying Components included in its performance-based program in accordance with Requirement R4. The evidence may include, but is not limited to, dated maintenance records, dated maintenance summaries, dated check-off lists, dated inspection records, or dated work orders.
- R5.** Each Transmission Owner, Generator Owner, and Distribution Provider shall demonstrate efforts to correct identified Unresolved Maintenance Issues. *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning]*
- M5.** Each Transmission Owner, Generator Owner, and Distribution Provider shall have evidence that it has undertaken efforts to correct identified Unresolved Maintenance Issues in accordance with Requirement R5. The evidence may include, but is not limited to, work orders, replacement Component orders, invoices, project schedules with completed milestones, return material authorizations (RMAs) or purchase orders.

C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

The British Columbia Utilities Commission

1.2. Evidence Retention

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

The Transmission Owner, Generator Owner, and Distribution Provider shall each keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation.

For Requirement R1, the Transmission Owner, Generator Owner, and Distribution Provider shall each keep its current dated PSMP, as well as any superseded versions since the preceding compliance audit, including the documentation that specifies the type of maintenance program applied for each Protection System, Automatic Reclosing, or Sudden Pressure Relaying Component Type.

For Requirement R2, Requirement R3, and Requirement R4, in cases where the interval of the maintenance activity is longer than the audit cycle, the Transmission Owner, Generator Owner, and Distribution Provider shall each keep documentation of the most recent performance of that maintenance activity for the Protection System, Automatic Reclosing, or Sudden Pressure Relaying Component. In cases where the interval of the maintenance activity is shorter than the audit cycle, documentation of all performances (in accordance with the tables) of that maintenance activity for the Protection System, Automatic Reclosing, or Sudden Pressure Relaying Component since the previous scheduled audit date shall be retained.

For Requirement R5 the Transmission Owner, Generator Owner, and Distribution Provider shall each keep documentation of Unresolved Maintenance Issues identified by the entity since the last audit, including all that were resolved since the last audit.

1.3. Compliance Monitoring and Assessment Processes:

Compliance Audits

Self-Certifications

Spot Checking

Compliance Investigations

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Self-Reporting

Complaints

1.4. Additional Compliance Information

None

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Table of Compliance Elements

Requirement Number	Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	The entity's PSMP failed to specify whether one Component Type is being addressed by time-based or performance-based maintenance, or a combination of both (Part 1.1).	The entity's PSMP failed to specify whether two Component Types are being addressed by time-based or performance-based maintenance, or a combination of both (Part 1.1).	<p>The entity's PSMP failed to specify whether three Component Types are being addressed by time-based or performance-based maintenance, or a combination of both. (Part 1.1).</p> <p>OR</p> <p>The entity's PSMP failed to include the applicable monitoring attributes applied to each Component Type consistent with the maintenance intervals specified in Tables 1-1 through 1-5, Table 2, Table 3, Tables 4-1 through 4-3, and Table 5 where monitoring is used to extend the maintenance intervals beyond those specified for unmonitored Components (Part 1.2).</p>	<p>The entity failed to establish a PSMP.</p> <p>OR</p> <p>The entity's PSMP failed to specify whether four or more Component Types are being addressed by time-based or performance-based maintenance, or a combination of both (Part 1.1).</p> <p>OR</p> <p>The entity's PSMP failed to include applicable station batteries in a time-based program (Part 1.1).</p>
R2	The entity uses performance-based maintenance intervals in its PSMP but failed to reduce Countable Events to no more than 4% within three years.	NA	The entity uses performance-based maintenance intervals in its PSMP but failed to reduce Countable Events to no more than 4% within four years.	<p>The entity uses performance-based maintenance intervals in its PSMP but:</p> <ol style="list-style-type: none"> 1) Failed to establish the technical justification described within Requirement R2 for the initial use of the performance-based PSMP <p>OR</p> <ol style="list-style-type: none"> 2) Failed to reduce Countable Events to no more than 4% within five years <p>OR</p> <ol style="list-style-type: none"> 3) Maintained a Segment with

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Requirement Number	Lower VSL	Moderate VSL	High VSL	Severe VSL
				less than 60 Components OR 4) Failed to: <ul style="list-style-type: none"> • Annually update the list of Components, OR • Annually perform maintenance on the greater of 5% of the Segment population or 3 Components, OR • Annually analyze the program activities and results for each Segment.
R3	For Components included within a time-based maintenance program, the entity failed to maintain 5% or less of the total Components included within a specific Component Type in accordance with the minimum maintenance activities and maximum maintenance intervals prescribed within Tables 1-1 through 1-5, Table 2, Table 3, Tables 4-1 through 4-3, and Table 5.	For Components included within a time-based maintenance program, the entity failed to maintain more than 5% but 10% or less of the total Components included within a specific Component Type in accordance with the minimum maintenance activities and maximum maintenance intervals prescribed within Tables 1-1 through 1-5, Table 2, Table 3, Tables 4-1 through 4-3, and Table 5.	For Components included within a time-based maintenance program, the entity failed to maintain more than 10% but 15% or less of the total Components included within a specific Component Type in accordance with the minimum maintenance activities and maximum maintenance intervals prescribed within Tables 1-1 through 1-5, Table 2, Table 3, Tables 4-1 through 4-3, and Table 5.	For Components included within a time-based maintenance program, the entity failed to maintain more than 15% of the total Components included within a specific Component Type in accordance with the minimum maintenance activities and maximum maintenance intervals prescribed within Tables 1-1 through 1-5, Table 2, Table 3, Tables 4-1 through 4-3, and Table 5.

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Requirement Number	Lower VSL	Moderate VSL	High VSL	Severe VSL
R4	For Components included within a performance-based maintenance program, the entity failed to maintain 5% or less of the annual scheduled maintenance for a specific Component Type in accordance with their performance-based PSMP.	For Components included within a performance-based maintenance program, the entity failed to maintain more than 5% but 10% or less of the annual scheduled maintenance for a specific Component Type in accordance with their performance-based PSMP.	For Components included within a performance-based maintenance program, the entity failed to maintain more than 10% but 15% or less of the annual scheduled maintenance for a specific Component Type in accordance with their performance-based PSMP.	For Components included within a performance-based maintenance program, the entity failed to maintain more than 15% of the annual scheduled maintenance for a specific Component Type in accordance with their performance-based PSMP.
R5	The entity failed to undertake efforts to correct 5 or fewer identified Unresolved Maintenance Issues.	The entity failed to undertake efforts to correct greater than 5 but less than or equal to 10 identified Unresolved Maintenance Issues.	The entity failed to undertake efforts to correct greater than 10 but less than or equal to 15 identified Unresolved Maintenance Issues.	The entity failed to undertake efforts to correct greater than 15 identified Unresolved Maintenance Issues.

D. Regional Variances

None.

E. Interpretations

None.

Supplemental Reference Documents

The following documents present a detailed discussion about determination of maintenance intervals and other useful information regarding establishment of a maintenance program.

1. *Supplementary Reference and FAQ - PRC-005-6 Protection System Maintenance*, Protection System Maintenance and Testing Standard Drafting Team (July 2015)
2. *Considerations for Maintenance and Testing of Auto-reclosing Schemes*, NERC System Analysis and Modeling Subcommittee, and NERC System Protection and Control Subcommittee (November 2012)
3. *Sudden Pressure Relays and Other Devices that Respond to Non-Electrical Quantities – SPCS Input for Standard Development in Response to FERC Order No. 758*, NERC System Protection and Control Subcommittee (December 2013)
4. *Sudden Pressure Relays and Other Devices that Respond to Non-Electrical Quantities – Supplemental Information to Support Project 2007-17.3: Protection System Maintenance and Testing* (October 31, 2014)

Version History

Version	Date	Action	Change Tracking
0	February 8, 2005	Adopted by NERC Board of Trustees	New
1	February 7, 2006	Adopted by NERC Board of Trustees	<ol style="list-style-type: none"> 1. Changed incorrect use of certain hyphens (-) to “en dash” (–) and “em dash (—).” 2. Added “periods” to items where appropriate. Changed “Timeframe” to “Time Frame” in item D, 1.2.
1	March 16, 2007	PRC-005-1 Approved by FERC. Docket No. RM06-16-000	
1a	February 17, 2011	Adopted by NERC Board of Trustees	Added Appendix 1 - Interpretation regarding applicability of standard to protection of radially

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Version	Date	Action	Change Tracking
			connected transformers developed in Project 2009-17
1a	September 26, 2011	Approved by FERC. Docket No. RD11-5-000	
1b	November 5, 2009	Adopted by NERC Board of Trustees	Interpretation of R1, R1.1, and R1.2 developed by Project 2009-10
1b	February 3, 2012	FERC Order approving revised definition of “Protection System”	Per footnote 8 of FERC’s order, the definition of “Protection System” supersedes interpretation “b” of PRC-005-1b upon the effective date of the modified definition (i.e., April 1, 2013) <i>See N. Amer. Elec. Reliability Corp., 138 FERC ¶ 61,095 (February 3, 2012).</i>
1b	February 3, 2012	PRC-005-1b Approved by FERC. Docket No. RM10-5-000	
1.1b	May 9, 2012	Adopted by NERC Board of Trustees	Errata change developed by Project 2010-07, clarified inclusion of generator interconnection Facility in Generator Owner’s responsibility
1.1b	September 19, 2013	PRC-005-1.1b Approved by FERC. Docket No. RM12-16-000	
2	November 7, 2012	Adopted by NERC Board of Trustees	Project 2007-17 - Complete revision, absorbing maintenance requirements from PRC-005-1.1b, PRC-008-0, PRC-011-0, PRC-017-0
2	October 17, 2013	Approved by NERC Standards Committee	Errata Change: The Standards Committee approved an errata change to the implementation plan for PRC-005-2 to add the phrase “or as otherwise made effective pursuant to the laws

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Version	Date	Action	Change Tracking
			applicable to such ERO governmental authorities;" to the second sentence under the "Retirement of Existing Standards" section. (no change to standard version number)
2	December 19, 2013	PRC-005-2 Approved by FERC. Docket No. RM13-7-000	
2	March 7, 2014	Adopted by NERC Board of Trustees	Modified R1 VSL in response to FERC directive (no change to standard version number)
2(i)	November 13, 2014	Adopted by NERC Board of Trustees	Applicability section revised by Project 2014-01 to clarify application of Requirements to BES dispersed power producing resources
2(i)	May 29, 2015	PRC-005-2(i) Approved by FERC. Docket No. RD15-3-000	
2(ii)	November 13, 2014	Adopted by NERC Board of Trustees	Replaced references to Special Protection System and SPS with Remedial Action Scheme and RAS
3	November 7, 2013	Adopted by the NERC Board of Trustees	Revised to address the FERC directive in Order No. 758 to include Automatic Reclosing in maintenance programs

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Version	Date	Action	Change Tracking
3	February 12, 2014	Approved by NERC Standards Committee	Errata Change: The Standards Committee approved errata changes to correct capitalization of certain defined terms within the definitions of “Unresolved Maintenance Issue” and “Protection System Maintenance Program”. The changes will be reflected in the definitions section of PRC-005-3 for “Unresolved Maintenance Issue” and in the NERC Glossary of Terms for “Protection System Maintenance Program”. (no change to standard version number)
3	March 7, 2014	Adopted by NERC Board of Trustees	Modified R1 VSL in response to FERC directive (no change to standard version number)
3	January 22, 2015	PRC-005-3 Approved by FERC. Docket No. RM14-8-000	
3(i)	November 13, 2014	Adopted by NERC Board of Trustees	Applicability section revised by Project 2014-01 to clarify application of Requirements to BES dispersed power producing resources
3(i)	May 29, 2015	PRC-005-3(i) Approved by FERC. Docket No. RD15-3-000	
3(ii)	November 13, 2014	Adopted by NERC Board of Trustees	Replaced references to Special Protection System and SPS with Remedial Action Scheme and RAS
4	November 13, 2014	Adopted by NERC Board of Trustees	Added Sudden Pressure Relaying in response to FERC Order No. 758
4	Sept 17, 2015	PRC-005-4 Approved by FERC. Docket No. RM15-9-000	

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Version	Date	Action	Change Tracking
5	May 7, 2015	Adopted by NERC Board of Trustees	Applicability section revised by Project 2014-01 to clarify application of Requirements to BES dispersed power producing resources.
6	November 5, 2015	Adopted by NERC Board of Trustees	Revised to add supervisory relays, the voltage sensing devices, and the associated control circuitry to Automatic Reclosing in accordance with the directives in FERC Order 803.
6	December 18, 2015	FERC Letter Order approving PRC-005-6. Docket No. RD16-2-000.	

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Table 1-1 Component Type - Protective Relay Excluding distributed UFLS and distributed UVLS (see Table 3)		
Component Attributes	Maximum Maintenance Interval ³	Maintenance Activities
Any unmonitored protective relay not having all the monitoring attributes of a category below.	6 Calendar Years	<p>For all unmonitored relays:</p> <ul style="list-style-type: none"> • Verify that settings are as specified <p>For non-microprocessor relays:</p> <ul style="list-style-type: none"> • Test and, if necessary calibrate <p>For microprocessor relays:</p> <ul style="list-style-type: none"> • Verify operation of the relay inputs and outputs that are essential to proper functioning of the Protection System. • Verify acceptable measurement of power system input values.
<p>Monitored microprocessor protective relay with the following:</p> <ul style="list-style-type: none"> • Internal self-diagnosis and alarming (see Table 2). • Voltage and/or current waveform sampling three or more times per power cycle, and conversion of samples to numeric values for measurement calculations by microprocessor electronics. • Alarming for power supply failure (see Table 2). 	12 Calendar Years	<p>Verify:</p> <ul style="list-style-type: none"> • Settings are as specified. • Operation of the relay inputs and outputs that are essential to proper functioning of the Protection System. • Acceptable measurement of power system input values.

³ For the tables in this standard, a calendar year starts on the first day of a new year (January 1) after a maintenance activity has been completed. For the tables in this standard, a calendar month starts on the first day of the first month after a maintenance activity has been completed.

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Table 1-1 Component Type - Protective Relay Excluding distributed UFLS and distributed UVLS (see Table 3)		
Component Attributes	Maximum Maintenance Interval ³	Maintenance Activities
<p>Monitored microprocessor protective relay with preceding row attributes and the following:</p> <ul style="list-style-type: none"> • Ac measurements are continuously verified by comparison to an independent ac measurement source, with alarming for excessive error (See Table 2). • Some or all binary or status inputs and control outputs are monitored by a process that continuously demonstrates ability to perform as designed, with alarming for failure (See Table 2). • Alarming for change of settings (See Table 2). 	12 Calendar Years	Verify only the unmonitored relay inputs and outputs that are essential to proper functioning of the Protection System.

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Table 1-2 Component Type - Communications Systems Excluding distributed UFLS and distributed UVLS (see Table 3)		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
Any unmonitored communications system necessary for correct operation of protective functions, and not having all the monitoring attributes of a category below.	4 Calendar Months	Verify that the communications system is functional.
	6 Calendar Years	Verify that the communications system meets performance criteria pertinent to the communications technology applied (e.g. signal level, reflected power, or data error rate). Verify operation of communications system inputs and outputs that are essential to proper functioning of the Protection System.
Any communications system with continuous monitoring or periodic automated testing for the presence of the channel function, and alarming for loss of function (See Table 2).	12 Calendar Years	Verify that the communications system meets performance criteria pertinent to the communications technology applied (e.g. signal level, reflected power, or data error rate). Verify operation of communications system inputs and outputs that are essential to proper functioning of the Protection System.
Any communications system with all of the following: <ul style="list-style-type: none"> • Continuous monitoring or periodic automated testing for the performance of the channel using criteria pertinent to the communications technology applied (e.g. signal level, reflected power, or data error rate, and alarming for excessive performance degradation). (See Table 2) • Some or all binary or status inputs and control outputs are monitored by a process that continuously demonstrates ability to perform as designed, with alarming for failure (See Table 2). 	12 Calendar Years	Verify only the unmonitored communications system inputs and outputs that are essential to proper functioning of the Protection System

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Table 1-3 Component Type - Voltage and Current Sensing Devices Providing Inputs to Protective Relays Excluding distributed UFLS and distributed UVLS (see Table 3)		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
Any voltage and current sensing devices not having monitoring attributes of the category below.	12 Calendar Years	Verify that current and voltage signal values are provided to the protective relays.
Voltage and Current Sensing devices connected to microprocessor relays with ac measurements that are continuously verified by comparison of sensing input value, as measured by the microprocessor relay, to an independent ac measurement source, with alarming for unacceptable error or failure (see Table 2).	No periodic maintenance specified	None.

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Table 1-4(a) Component Type – Protection System Station dc Supply Using Vented Lead-Acid (VLA) Batteries Excluding distributed UFLS and distributed UVLS (see Table 3)		
Protection System Station dc supply used only for non-BES interrupting devices for RAS, non-distributed UFLS systems, or non-distributed UVLS systems is excluded (see Table 1-4(e)).		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
Protection System Station dc supply using Vented Lead-Acid (VLA) batteries not having monitoring attributes of Table 1-4(f).	4 Calendar Months	Verify: <ul style="list-style-type: none"> • Station dc supply voltage Inspect: <ul style="list-style-type: none"> • Electrolyte level • For unintentional grounds
	18 Calendar Months	Verify: <ul style="list-style-type: none"> • Float voltage of battery charger • Battery continuity • Battery terminal connection resistance • Battery intercell or unit-to-unit connection resistance Inspect: <ul style="list-style-type: none"> • Cell condition of all individual battery cells where cells are visible – or measure battery cell/unit internal ohmic values where the cells are not visible • Physical condition of battery rack

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<p style="text-align: center;">Table 1-4(a) Component Type – Protection System Station dc Supply Using Vented Lead-Acid (VLA) Batteries Excluding distributed UFLS and distributed UVLS (see Table 3)</p> <p style="text-align: center;">Protection System Station dc supply used only for non-BES interrupting devices for RAS, non-distributed UFLS systems, or non-distributed UVLS systems is excluded (see Table 1-4(e)).</p>		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
	<p>18 Calendar Months</p> <p style="text-align: center;">-or-</p> <p>6 Calendar Years</p>	<p>Verify that the station battery can perform as manufactured by evaluating cell/unit measurements indicative of battery performance (e.g. internal ohmic values or float current) against the station battery baseline.</p> <p style="text-align: center;">-or-</p> <p>Verify that the station battery can perform as manufactured by conducting a performance or modified performance capacity test of the entire battery bank.</p>

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<p align="center">Table 1-4(b) Component Type – Protection System Station dc Supply Using Valve-Regulated Lead-Acid (VRLA) Batteries Excluding distributed UFLS and distributed UVLS (see Table 3)</p>		
<p align="center">Protection System Station dc supply used only for non-BES interrupting devices for RAS, non-distributed UFLS systems, or non-distributed UVLS systems is excluded (see Table 1-4(e)).</p>		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
Protection System Station dc supply with Valve Regulated Lead-Acid (VRLA) batteries not having monitoring attributes of Table 1-4(f).	4 Calendar Months	Verify: <ul style="list-style-type: none"> • Station dc supply voltage Inspect: <ul style="list-style-type: none"> • For unintentional grounds
	6 Calendar Months	Inspect: <ul style="list-style-type: none"> • Condition of all individual units by measuring battery cell/unit internal ohmic values.
	18 Calendar Months	Verify: <ul style="list-style-type: none"> • Float voltage of battery charger • Battery continuity • Battery terminal connection resistance • Battery intercell or unit-to-unit connection resistance Inspect: <ul style="list-style-type: none"> • Physical condition of battery rack

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<p style="text-align: center;">Table 1-4(b) Component Type – Protection System Station dc Supply Using Valve-Regulated Lead-Acid (VRLA) Batteries Excluding distributed UFLS and distributed UVLS (see Table 3)</p> <p style="text-align: center;">Protection System Station dc supply used only for non-BES interrupting devices for RAS, non-distributed UFLS systems, or non-distributed UVLS systems is excluded (see Table 1-4(e)).</p>		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
	6 Calendar Months -or- 3 Calendar Years	Verify that the station battery can perform as manufactured by evaluating cell/unit measurements indicative of battery performance (e.g. internal ohmic values or float current) against the station battery baseline. -or- Verify that the station battery can perform as manufactured by conducting a performance or modified performance capacity test of the entire battery bank.

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<p>Table 1-4(c) Component Type – Protection System Station dc Supply Using Nickel-Cadmium (NiCad) Batteries Excluding distributed UFLS and distributed UVLS (see Table 3)</p> <p>Protection System Station dc supply used only for non-BES interrupting devices for RAS, non-distributed UFLS system, or non-distributed UVLS systems is excluded (see Table 1-4(e)).</p>		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
Protection System Station dc supply Nickel-Cadmium (NiCad) batteries not having monitoring attributes of Table 1-4(f).	4 Calendar Months	<p>Verify:</p> <ul style="list-style-type: none"> • Station dc supply voltage <p>Inspect:</p> <ul style="list-style-type: none"> • Electrolyte level • For unintentional grounds
	18 Calendar Months	<p>Verify:</p> <ul style="list-style-type: none"> • Float voltage of battery charger • Battery continuity • Battery terminal connection resistance • Battery intercell or unit-to-unit connection resistance <p>Inspect:</p> <ul style="list-style-type: none"> • Cell condition of all individual battery cells. • Physical condition of battery rack

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<p style="text-align: center;">Table 1-4(c) Component Type – Protection System Station dc Supply Using Nickel-Cadmium (NiCad) Batteries Excluding distributed UFLS and distributed UVLS (see Table 3)</p> <p style="text-align: center;">Protection System Station dc supply used only for non-BES interrupting devices for RAS, non-distributed UFLS system, or non-distributed UVLS systems is excluded (see Table 1-4(e)).</p>		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
	6 Calendar Years	Verify that the station battery can perform as manufactured by conducting a performance or modified performance capacity test of the entire battery bank.

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<p align="center">Table 1-4(d) Component Type – Protection System Station dc Supply Using Non Battery Based Energy Storage Excluding distributed UFLS and distributed UVLS (see Table 3)</p> <p align="center">Protection System Station dc supply used only for non-BES interrupting devices for RAS, non-distributed UFLS system, or non-distributed UVLS systems is excluded (see Table 1-4(e)).</p>		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
Any Protection System station dc supply not using a battery and not having monitoring attributes of Table 1-4(f).	4 Calendar Months	Verify: <ul style="list-style-type: none"> • Station dc supply voltage Inspect: <ul style="list-style-type: none"> • For unintentional grounds
	18 Calendar Months	Inspect: Condition of non-battery based dc supply
	6 Calendar Years	Verify that the dc supply can perform as manufactured when ac power is not present.

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Table 1-4(e) Component Type – Protection System Station dc Supply for non-BES Interrupting Devices for RAS, non-distributed UFLS, and non-distributed UVLS systems		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
Any Protection System dc supply used for tripping only non-BES interrupting devices as part of a RAS, non-distributed UFLS, or non-distributed UVLS system and not having monitoring attributes of Table 1-4(f).	When control circuits are verified (See Table 1-5)	Verify Station dc supply voltage.

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Table 1-4(f) Exclusions for Protection System Station dc Supply Monitoring Devices and Systems		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
Any station dc supply with high and low voltage monitoring and alarming of the battery charger voltage to detect charger overvoltage and charger failure (See Table 2).	No periodic maintenance specified	No periodic verification of station dc supply voltage is required.
Any battery based station dc supply with electrolyte level monitoring and alarming in every cell (See Table 2).		No periodic inspection of the electrolyte level for each cell is required.
Any station dc supply with unintentional dc ground monitoring and alarming (See Table 2).		No periodic inspection of unintentional dc grounds is required.
Any station dc supply with charger float voltage monitoring and alarming to ensure correct float voltage is being applied on the station dc supply (See Table 2).		No periodic verification of float voltage of battery charger is required.
Any battery based station dc supply with monitoring and alarming of battery string continuity (See Table 2).		No periodic verification of the battery continuity is required.
Any battery based station dc supply with monitoring and alarming of the intercell and/or terminal connection detail resistance of the entire battery (See Table 2).		No periodic verification of the intercell and terminal connection resistance is required.
Any Valve Regulated Lead-Acid (VRLA) or Vented Lead-Acid (VLA) station battery with internal ohmic value or float current monitoring and alarming, and evaluating present values relative to baseline internal ohmic values for every cell/unit (See Table 2).		No periodic evaluation relative to baseline of battery cell/unit measurements indicative of battery performance is required to verify the station battery can perform as manufactured.
Any Valve Regulated Lead-Acid (VRLA) or Vented Lead-Acid (VLA) station battery with monitoring and alarming of each cell/unit internal ohmic value (See Table 2).		No periodic inspection of the condition of all individual units by measuring battery cell/unit internal ohmic values of a station VRLA or Vented Lead-Acid (VLA) battery is required.

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Table 1-5 Component Type - Control Circuitry Associated With Protective Functions Excluding distributed UFLS and distributed UVLS (see Table 3), Automatic Reclosing (see Table 4), and Sudden Pressure Relaying (see Table 5) Note: Table requirements apply to all Control Circuitry Components of Protection Systems, and RAS except as noted.		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
Trip coils or actuators of circuit breakers, interrupting devices, or mitigating devices (regardless of any monitoring of the control circuitry).	6 Calendar Years	Verify that each trip coil is able to operate the circuit breaker, interrupting device, or mitigating device.
Electromechanical lockout devices which are directly in a trip path from the protective relay to the interrupting device trip coil (regardless of any monitoring of the control circuitry).	6 Calendar Years	Verify electrical operation of electromechanical lockout devices.
Unmonitored control circuitry associated with RAS. (See Table 4-2(b) for RAS which include Automatic Reclosing.)	12 Calendar Years	Verify all paths of the control circuits essential for proper operation of the RAS.
Unmonitored control circuitry associated with protective functions inclusive of all auxiliary relays.	12 Calendar Years	Verify all paths of the trip circuits inclusive of all auxiliary relays through the trip coil(s) of the circuit breakers or other interrupting devices.
Control circuitry associated with protective functions and/or RAS whose integrity is monitored and alarmed (See Table 2).	No periodic maintenance specified	None.

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Table 2 – Alarming Paths and Monitoring		
In Tables 1-1 through 1-5, Table 3, Tables 4-1 through 4-3, and Table 5 alarm attributes used to justify extended maximum maintenance intervals and/or reduced maintenance activities are subject to the following maintenance requirements		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
<p>Any alarm path through which alarms in Tables 1-1 through 1-5, Table 3, Tables 4-1 through 4-3, and Table 5 are conveyed from the alarm origin to the location where corrective action can be initiated, and not having all the attributes of the “Alarm Path with monitoring” category below.</p> <p>Alarms are reported within 24 hours of detection to a location where corrective action can be initiated.</p>	12 Calendar Years	Verify that the alarm path conveys alarm signals to a location where corrective action can be initiated.
<p>Alarm Path with monitoring:</p> <p>The location where corrective action is taken receives an alarm within 24 hours for failure of any portion of the alarming path from the alarm origin to the location where corrective action can be initiated.</p>	No periodic maintenance specified	None.

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Table 3 Maintenance Activities and Intervals for distributed UFLS and distributed UVLS Systems		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
Any unmonitored protective relay not having all the monitoring attributes of a category below.	6 Calendar Years	<p>Verify that settings are as specified.</p> <p>For non-microprocessor relays:</p> <ul style="list-style-type: none"> • Test and, if necessary calibrate. <p>For microprocessor relays:</p> <ul style="list-style-type: none"> • Verify operation of the relay inputs and outputs that are essential to proper functioning of the Protection System. • Verify acceptable measurement of power system input values.
<p>Monitored microprocessor protective relay with the following:</p> <ul style="list-style-type: none"> • Internal self-diagnosis and alarming (See Table 2). • Voltage and/or current waveform sampling three or more times per power cycle, and conversion of samples to numeric values for measurement calculations by microprocessor electronics. <p>Alarming for power supply failure (See Table 2).</p>	12 Calendar Years	<p>Verify:</p> <ul style="list-style-type: none"> • Settings are as specified. • Operation of the relay inputs and outputs that are essential to proper functioning of the Protection System. • Acceptable measurement of power system input values.
<p>Monitored microprocessor protective relay with preceding row attributes and the following:</p> <ul style="list-style-type: none"> • AC measurements are continuously verified by comparison to an independent ac measurement source, with alarming for excessive error (See Table 2). • Some or all binary or status inputs and control outputs are monitored by a process that continuously demonstrates ability to perform as 	12 Calendar Years	<p>Verify only the unmonitored relay inputs and outputs that are essential to proper functioning of the Protection System.</p>

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Table 3 Maintenance Activities and Intervals for distributed UFLS and distributed UVLS Systems		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
designed, with alarming for failure (See Table 2). Alarming for change of settings (See Table 2).		
Voltage and/or current sensing devices associated with UFLS or UVLS systems.	12 Calendar Years	Verify that current and/or voltage signal values are provided to the protective relays.
Protection System dc supply for tripping non-BES interrupting devices used only for a UFLS or UVLS system.	12 Calendar Years	Verify Protection System dc supply voltage.
Control circuitry between the UFLS or UVLS relays and electromechanical lockout and/or tripping auxiliary devices (excludes non-BES interrupting device trip coils).	12 Calendar Years	Verify the path from the relay to the lockout and/or tripping auxiliary relay (including essential supervisory logic).
Electromechanical lockout and/or tripping auxiliary devices associated only with UFLS or UVLS systems (excludes non-BES interrupting device trip coils).	12 Calendar Years	Verify electrical operation of electromechanical lockout and/or tripping auxiliary devices.
Control circuitry between the electromechanical lockout and/or tripping auxiliary devices and the non-BES interrupting devices in UFLS or UVLS systems, or between UFLS or UVLS relays (with no interposing electromechanical lockout or auxiliary device) and the non-BES interrupting devices (excludes non-BES interrupting device trip coils).	No periodic maintenance specified	None.
Trip coils of non-BES interrupting devices in UFLS or UVLS systems.	No periodic maintenance specified	None.

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<p style="text-align: center;">Table 4-1 Maintenance Activities and Intervals for Automatic Reclosing Components Component Type – Reclosing and Supervisory Relay</p> <p style="text-align: center;">Note: In cases where Components of Automatic Reclosing are common to Components listed in Table 1-1 through 1-5, the Components only need to be tested once during a distinct maintenance interval.</p>		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
<p>Any unmonitored reclosing relay or supervisory relay not having all the monitoring attributes of a category below.</p>	<p>6 Calendar Years</p>	<p>Verify that settings are as specified.</p> <p>For non-microprocessor reclosing or supervisory relays:</p> <ul style="list-style-type: none"> • Test and, if necessary calibrate <p>For microprocessor reclosing or supervisory relays:</p> <ul style="list-style-type: none"> • Verify operation of the relay inputs and outputs that are essential to proper functioning of the Automatic Reclosing. <p>For microprocessor supervisory relays:</p> <ul style="list-style-type: none"> • Verify acceptable measurement of power system input values.
<ul style="list-style-type: none"> • Monitored microprocessor reclosing relay or supervisory relay with the following: Internal self-diagnosis and alarming (See Table 2). • Alarming for power supply failure (See Table 2). <p>For supervisory relay:</p> <ul style="list-style-type: none"> • Voltage waveform sampling three or more times per power cycle, and conversion of samples to numeric values for measurement calculations by microprocessor electronics. 	<p>12 Calendar Years</p>	<p>Verify:</p> <ul style="list-style-type: none"> • Settings are as specified. • Operation of the relay inputs and outputs that are essential to proper functioning of the Automatic Reclosing. <p>For supervisory relays:</p> <ul style="list-style-type: none"> • Verify acceptable measurement of power system input values.

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<p style="text-align: center;">Table 4-1 Maintenance Activities and Intervals for Automatic Reclosing Components Component Type – Reclosing and Supervisory Relay</p> <p>Note: In cases where Components of Automatic Reclosing are common to Components listed in Table 1-1 through 1-5, the Components only need to be tested once during a distinct maintenance interval.</p>		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
<p>Monitored microprocessor reclosing relay or supervisory relay with preceding row attributes and the following:</p> <ul style="list-style-type: none"> • Some or all binary or status inputs and control outputs are monitored by a process that continuously demonstrates ability to perform as designed, with alarming for failure (See Table 2). • Alarming for change of settings (See Table 2). <p>For supervisory relay:</p> <ul style="list-style-type: none"> • Ac measurements are continuously verified by comparison to an independent ac measurement source, with alarming for excessive error (See Table 2). 	<p>12 Calendar Years</p>	<p>Verify only the unmonitored relay inputs and outputs that are essential to proper functioning of the Automatic Reclosing.</p>

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<p style="text-align: center;">Table 4-2(a) Maintenance Activities and Intervals for Automatic Reclosing Components Component Type – Control Circuitry Associated with Reclosing and Supervisory Relays that are NOT an Integral Part of an RAS Note: In cases where Components of Automatic Reclosing are common to Components listed in Table 1-5, the Components only need to be tested once during a distinct maintenance interval.</p>		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
Unmonitored Control circuitry associated with Automatic Reclosing that is not an integral part of an RAS.	12 Calendar Years	Verify that Automatic Reclosing, upon initiation, does not issue a premature closing command to the close circuitry.
Control circuitry associated with Automatic Reclosing that is not part of an RAS and is monitored and alarmed for conditions that would result in a premature closing command. (See Table 2)	No periodic maintenance specified	None.

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<p align="center">Table 4-2(b) Maintenance Activities and Intervals for Automatic Reclosing Components Component Type – Control Circuitry Associated with Reclosing and Supervisory Relays that ARE an Integral Part of an RAS Note: In cases where Components of Automatic Reclosing are common to Components listed in Table 1-5, the Components only need to be tested once during a distinct maintenance interval.</p>		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
Close coils or actuators of circuit breakers or similar devices that are used in conjunction with Automatic Reclosing as part of an RAS (regardless of any monitoring of the control circuitry).	6 Calendar Years	Verify that each close coil or actuator is able to operate the circuit breaker or mitigating device.
Unmonitored close control circuitry associated with Automatic Reclosing used as an integral part of an RAS.	12 Calendar Years	Verify all paths of the control circuits associated with Automatic Reclosing that are essential for proper operation of the RAS.
Control circuitry associated with Automatic Reclosing that is an integral part of an RAS whose integrity is monitored and alarmed. (See Table 2)	No periodic maintenance specified	None.

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Table 4-3 Maintenance Activities and Intervals for Automatic Reclosing Components Component Type – Voltage Sensing Devices Associated with Supervisory Relays Note: In cases where Components of Automatic Reclosing are common to Components listed in Table 1-3, the Components only need to be tested once during a distinct maintenance interval.		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
Any voltage sensing devices not having monitoring attributes of the category below.	12 Calendar Years	Verify that voltage signal values are provided to the supervisory relays.
Voltage sensing devices that are connected to microprocessor supervisory relays with ac measurements that are continuously verified by comparison of sensing input value, as measured by the microprocessor relay, to an independent ac measurement source, with alarming for unacceptable error or failure. (See Table 2)	No periodic maintenance specified	None.

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<p style="text-align: center;">Table 5 Maintenance Activities and Intervals for Sudden Pressure Relaying</p> <p style="text-align: center;">Note: In cases where Components of Sudden Pressure Relaying are common to Components listed in Table 1-5, the Components only need to be tested once during a distinct maintenance interval.</p>		
Component Attributes	Maximum Maintenance Interval	Maintenance Activities
Any fault pressure relay.	6 Calendar Years	Verify the pressure or flow sensing mechanism is operable.
Electromechanical lockout devices which are directly in a trip path from the fault pressure relay to the interrupting device trip coil (regardless of any monitoring of the control circuitry).	6 Calendar Years	Verify electrical operation of electromechanical lockout devices.
Unmonitored control circuitry associated with Sudden Pressure Relaying.	12 Calendar Years	Verify all paths of the trip circuits inclusive of all auxiliary relays through the trip coil(s) of the circuit breakers or other interrupting devices.
Control circuitry associated with Sudden Pressure Relaying whose integrity is monitored and alarmed (See Table 2).	No periodic maintenance specified	None.

PRC-005 — Attachment A

Criteria for a Performance-Based Protection System Maintenance Program

Purpose: To establish a technical basis for initial and continued use of a performance-based Protection System Maintenance Program (PSMP).

To establish the technical justification for the initial use of a performance-based PSMP:

1. Develop a list with a description of Components included in each designated Segment, with a minimum Segment population of 60 Components.
2. Maintain the Components in each Segment according to the time-based maximum allowable intervals established in Tables 1-1 through 1-5, Table 3, Tables 4-1 through 4-3, and Table 5 until results of maintenance activities for the Segment are available for a minimum of 30 individual Components of the Segment.
3. Document the maintenance program activities and results for each Segment, including maintenance dates and Countable Events for each included Component.
4. Analyze the maintenance program activities and results for each Segment to determine the overall performance of the Segment and develop maintenance intervals.
5. Determine the maximum allowable maintenance interval for each Segment such that the Segment experiences Countable Events on no more than 4% of the Components within the Segment, for the greater of either the last 30 Components maintained or all Components maintained in the previous year.

To maintain the technical justification for the ongoing use of a performance-based PSMP:

1. At least annually, update the list of Components and Segments and/or description if any changes occur within the Segment.
2. Perform maintenance on the greater of 5% of the Components (addressed in the performance based PSMP) in each Segment or 3 individual Components within the Segment in each year.
3. For the prior year, analyze the maintenance program activities and results for each Segment to determine the overall performance of the Segment.
4. Using the prior year's data, determine the maximum allowable maintenance interval for each Segment such that the Segment experiences Countable Events on no more than 4% of the Components within the Segment, for the greater of either the last 30 Components maintained or all Components maintained in the previous year.

If the Components in a Segment maintained through a performance-based PSMP experience 4% or more Countable Events, develop, document, and implement an action plan to reduce the Countable Events to less than 4% of the Segment population within 3 years.

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for revisions to Automatic Reclosing:

To address directives from FERC Order No. 803 addressing Automatic Reclosing, the definition for Automatic Reclosing was revised to add supervisory relays, the associated voltage sensing devices, and the associated control circuitry.

Rationale for revisions to Component Type:

With the revision of the definition of Automatic Reclosing, there are four specific elements of this definition, rather than two as stated in the prior version.

Standard PRC-015-1 — Remedial Action Scheme Data and Documentation

A. Introduction

1. **Title:** Remedial Action Scheme Data and Documentation
2. **Number:** PRC-015-1
3. **Purpose:** To ensure that all Remedial Action Schemes (RAS) are properly designed, meet performance requirements, and are coordinated with other protection systems. To ensure that maintenance and testing programs are developed and misoperations are analyzed and corrected.
4. **Applicability:**
 - 4.1. Transmission Owner that owns a RAS
 - 4.2. Generator Owner that owns a RAS
 - 4.3. Distribution Provider that owns a RAS
5. **Effective Date*:** See Implementation Plan for the Revised Definition of “Remedial Action Scheme”

B. Requirements

- R1. The Transmission Owner, Generator Owner, and Distribution Provider that owns a RAS shall maintain a list of and provide data for existing and proposed RAS as specified in Reliability Standard PRC-013-1 R1.
- R2. The Transmission Owner, Generator Owner, and Distribution Provider that owns a RAS shall have evidence it reviewed new or functionally modified RAS in accordance with the Regional Reliability Organization’s procedures as defined in Reliability Standard PRC-012-1_R1 prior to being placed in service.
- R3. The Transmission Owner, Generator Owner, and Distribution Provider that owns a RAS shall provide documentation of RAS data and the results of Studies that show compliance of new or functionally modified RAS with NERC Reliability Standards and Regional Reliability Organization criteria to affected Regional Reliability Organizations and NERC on request (within 30 calendar days).

C. Measures

- M1. The Transmission Owner, Generator Owner, and Distribution Provider that owns a RAS shall have evidence it maintains a list of and provides data for existing and proposed RAS as defined in Reliability Standard PRC-013-1_R1.
- M2. The Transmission Owner, Generator Owner, and Distribution Provider that owns a RAS shall have evidence it reviewed new or functionally modified RAS in accordance with the Regional Reliability Organization’s procedures as defined in Reliability Standard PRC-012-1_R1 prior to being placed in service.
- M3. The Transmission Owner, Generator Owner, and Distribution Provider that owns a RAS shall have evidence it provided documentation of RAS data and the results of studies that show compliance of new or functionally modified RAS with NERC standards and Regional Reliability Organization criteria to affected Regional Reliability Organizations and NERC on request (within 30 calendar days).

Standard PRC-015-1 — Remedial Action Scheme Data and Documentation

D. Compliance

1. Compliance Monitoring Process

1.1. Compliance Monitoring Responsibility

The British Columbia Utilities Commission

1.2. Compliance Monitoring Period and Reset Timeframe

On request (within 30 calendar days).

1.3. Data Retention

None specified.

1.4. Additional Compliance Information

None.

2. Levels of Non-Compliance

2.1. Level 1: RAS owners provided RAS data, but was incomplete according to the Regional Reliability Organization RAS database requirements.

2.2. Level 2: RAS owners provided results of studies that show compliance of new or functionally modified RAS with the NERC Planning Standards and Regional Reliability Organization criteria, but were incomplete according to the Regional Reliability Organization procedures for Reliability Standard PRC-012-1_R1.

2.3. Level 3: Not applicable.

2.4. Level 4: No RAS data was provided in accordance with Regional Reliability Organization RAS database requirements for Standard PRC-012-1_R1, or the results of studies that show compliance of new or functionally modified RAS with the NERC Reliability Standards and Regional Reliability Organization criteria were not provided in accordance with Regional Reliability Organization procedures for Reliability Standard PRC-012-1_R1.

E. Regional Differences

1. None identified.

Version History

Version	Date	Action	Change Tracking
0	April 1, 2005	Effective Date	New
1	November 13, 2014	Adopted by the NERC Board of Trustees	Replaced references to Special Protection System and SPS with Remedial Action Scheme and RAS
1	November 19, 2015	FERC Order issued approving PRC-015-1. Docket No. RM15-13-000.	

Standard PRC-016-1 — Remedial Action Scheme Misoperations

A. Introduction

1. **Title: Remedial Action Scheme Misoperations**
2. **Number:** PRC-016-1
3. **Purpose:** To ensure that all Remedial Action Schemes (RAS) are properly designed, meet performance requirements, and are coordinated with other protection systems. To ensure that maintenance and testing programs are developed and misoperations are analyzed and corrected.
4. **Applicability:**
 - 4.1. Transmission Owner that owns a RAS.
 - 4.2. Generator Owner that owns a RAS.
 - 4.3. Distribution Provider that owns a RAS.
5. **Effective Date*:** See Implementation Plan for the Revised Definition of “Remedial Action Scheme”

B. Requirements

- R1. The Transmission Owner, Generator Owner, and Distribution Provider that owns a RAS shall analyze its RAS operations and maintain a record of all misoperations in accordance with the Regional RAS review procedure specified in Reliability Standard PRC-012-1_R1.
- R2. The Transmission Owner, Generator Owner, and Distribution Provider that owns a RAS shall take corrective actions to avoid future misoperations.
- R3. The Transmission Owner, Generator Owner, and Distribution Provider that owns a RAS shall provide documentation of the misoperation analyses and the corrective action plans to its Regional Reliability Organization and NERC on request (within 90 calendar days).

C. Measures

- M1. The Transmission Owner, Generator Owner, and Distribution Provider that owns a RAS shall have evidence it analyzed RAS operations and maintained a record of all misoperations in accordance with the Regional RAS review procedure specified in Reliability Standard PRC-012-1_R1.
- M2. The Transmission Owner, Generator Owner, and Distribution Provider that owns a RAS shall have evidence it took corrective actions to avoid future misoperations.
- M3. The Transmission Owner, Generator Owner, and Distribution Provider that owns a RAS shall have evidence it provided documentation of the misoperation analyses and the corrective action plans to the affected Regional Reliability Organization and NERC on request (within 90 calendar days).

D. Compliance

1. **Compliance Monitoring Process**
 - 1.1. **Compliance Monitoring Responsibility**
The British Columbia Utilities Commission

Standard PRC-016-1 — Remedial Action Scheme Misoperations

1.2. Compliance Monitoring Period and Reset Time Frame

On request [within 90 calendar days of the incident or on request (within 30 calendar days) if requested more than 90 calendar days after the incident.]

1.3. Data Retention

None specified.

1.4. Additional Compliance Information

None.

2. Levels of Non-Compliance

2.1. Level 1: Documentation of RAS misoperations is complete but documentation of corrective actions taken for all identified RAS misoperations is incomplete.

2.2. Level 2: Documentation of corrective actions taken for RAS misoperations is complete but documentation of RAS misoperations is incomplete.

2.3. Level 3: Documentation of RAS misoperations and corrective actions is incomplete.

2.4. Level 4: No documentation of RAS misoperations or corrective actions.

E. Regional Differences

None identified.

Version History

Version	Date	Action	Change Tracking
0	April 1, 2005	Effective Date	New
0	February 8, 2005	Adopted by NERC Board of Trustees	New
0	July 3, 2007	Change reference in Measure 1 from “PRC-016-0_R1” to “PRC-012-1_R1.”	Errata
0.1	October 29, 2008	BOT adopted errata changes; updated version number to “0.1”	Errata
0.1	May 13, 2009	FERC Approved – Updated Effective Date	Revised
1	November 13, 2014	Adopted by the NERC Board of Trustees	Replaced references to Special Protection System and SPS with Remedial Action Scheme and RAS
1	November 19, 2015	FERC Order issued approving PRC-016-1. Docket No. RM15-13-000.	

Standard PRC-017-1 — Remedial Action Scheme Maintenance and Testing

A. Introduction

1. **Title:** Remedial Action Scheme Maintenance and Testing
2. **Number:** PRC-017-1
3. **Purpose:** To ensure that all Remedial Action Schemes (RAS) are properly designed, meet performance requirements, and are coordinated with other protection systems. To ensure that maintenance and testing programs are developed and misoperations are analyzed and corrected.
4. **Applicability:**
 - 4.1. Transmission Owner that owns a RAS
 - 4.2. Generator Owner that owns a RAS
 - 4.3. Distribution Provider that owns a RAS
5. **Effective Date*:** See Implementation Plan for the Revised Definition of “Remedial Action Scheme”

B. Requirements

- R1. The Transmission Owner, Generator Owner, and Distribution Provider that owns a RAS shall have a system maintenance and testing program(s) in place. The program(s) shall include:
 - R1.1. RAS identification shall include but is not limited to:
 - R1.1.1. Relays.
 - R1.1.2. Instrument transformers.
 - R1.1.3. Communications systems, where appropriate.
 - R1.1.4. Batteries.
 - R1.2. Documentation of maintenance and testing intervals and their basis.
 - R1.3. Summary of testing procedure.
 - R1.4. Schedule for system testing.
 - R1.5. Schedule for system maintenance.
 - R1.6. Date last tested/maintained.
- R2. The Transmission Owner, Generator Owner, and Distribution Provider that owns a RAS shall provide documentation of the program and its implementation to the appropriate Regional Reliability Organizations and NERC on request (within 30 calendar days).

C. Measures

- M1. The Transmission Owner, Generator Owner, and Distribution Provider that owns a RAS shall have a system maintenance and testing program(s) in place that includes all items in Reliability Standard PRC-017-1_R1.
- M2. The Transmission Owner, Generator Owner, and Distribution Provider that owns a RAS shall have evidence it provided documentation of the program and its implementation to the appropriate Regional Reliability Organizations and NERC on request (within 30 calendar days).

Standard PRC-017-1 — Remedial Action Scheme Maintenance and Testing

D. Compliance

1. Compliance Monitoring Process

1.1. Compliance Monitoring Responsibility

The British Columbia Utilities Commission

Timeframe:

On request (30 calendar days.)

1.2. Compliance Monitoring Period and Reset Timeframe

Compliance Monitor: Regional Reliability Organization.

1.3. Data Retention

None specified.

1.4. Additional Compliance Information

None.

2. Levels of Non-Compliance

2.1. Level 1: Documentation of the maintenance and testing program was incomplete, but records indicate implementation was on schedule.

2.2. Level 2: Complete documentation of the maintenance and testing program was provided, but records indicate that implementation was not on schedule.

2.3. Level 3: Documentation of the maintenance and testing program was incomplete, and records indicate implementation was not on schedule.

2.4. Level 4: Documentation of the maintenance and testing program, or its implementation, was not provided.

E. Regional Differences

1. None identified.

Version History

Version	Date	Action	Change Tracking
0	April 1, 2005	Effective Date	New
1	November 13, 2014	Adopted by the NERC Board of Trustees	Replaced references to Special Protection System and SPS with Remedial Action Scheme and RAS
1	November 19, 2015	FERC Order issued approving PRC-017-1. Docket No. RM15-13-000.	

Standard PRC-023-4 — Transmission Relay Loadability

A. Introduction

1. **Title:** Transmission Relay Loadability
2. **Number:** PRC-023-4
3. **Purpose:** Protective relay settings shall not limit transmission loadability; not interfere with system operators' ability to take remedial action to protect system reliability and; be set to reliably detect all fault conditions and protect the electrical network from these faults.
4. **Applicability:**
 - 4.1. **Functional Entity:**
 - 4.1.1 Transmission Owner with load-responsive phase protection systems as described in PRC-023-4 - Attachment A, applied at the terminals of the circuits defined in 4.2.1 (*Circuits Subject to Requirements R1 – R5*).
 - 4.1.2 Generator Owner with load-responsive phase protection systems as described in PRC-023-4 - Attachment A, applied at the terminals of the circuits defined in 4.2.1 (*Circuits Subject to Requirements R1 – R5*).
 - 4.1.3 Distribution Provider with load-responsive phase protection systems as described in PRC-023-4 - Attachment A, applied at the terminals of the circuits defined in 4.2.1 (*Circuits Subject to Requirements R1 – R5*), provided those circuits have bi-directional flow capabilities.
 - 4.1.4 Planning Coordinator
 - 4.2. **Circuits:**
 - 4.2.1 **Circuits Subject to Requirements R1 – R5:**
 - 4.2.1.1 Transmission lines operated at 200 kV and above, except Elements that connect the GSU transformer(s) to the Transmission system that are used exclusively to export energy directly from a BES generating unit or generating plant. Elements may also supply generating plant loads.
 - 4.2.1.2 Transmission lines operated at 100 kV to 200 kV selected by the Planning Coordinator in accordance with Requirement R6.
 - 4.2.1.3 Transmission lines operated below 100 kV that are part of the BES and selected by the Planning Coordinator in accordance with Requirement R6.
 - 4.2.1.4 Transformers with low voltage terminals connected at 200 kV and above.
 - 4.2.1.5 Transformers with low voltage terminals connected at 100 kV to 200 kV selected by the Planning Coordinator in accordance with Requirement R6.
 - 4.2.1.6 Transformers with low voltage terminals connected below 100 kV that are part of the BES and selected by the Planning Coordinator in accordance with Requirement R6.
 - 4.2.2 **Circuits Subject Requirement R6:**
 - 4.2.2.1 Transmission lines operated at 100 kV to 200 kV and transformers with low voltage terminals connected at 100 kV to 200 kV, except Elements that connect the GSU transformer(s) to the Transmission system that are used exclusively to export energy directly from a BES generating unit or generating plant. Elements may also supply generating plant loads.

***Mandatory BC Effective Dates:**

R1-R5 Circuits 4.2.1.1 and 4.2.1.4: Oct. 1, 2017 except R1 criterion 6 which will not become effective until PRC-025-1 R1 is completely effective. Until then, PRC-023-2 R1 Criterion 6 remains in effect.

R1-R5 Circuits 4.2.1.2, 4.2.1.3, 4.2.1.5, 4.2.1.6 and R6: To be determined

Standard PRC-023-4 — Transmission Relay Loadability

4.2.2.2 Transmission lines operated below 100 kV and transformers with low voltage terminals connected below 100 kV that are part of the BES, except Elements that connect the GSU transformer(s) to the Transmission system that are used exclusively to export energy directly from a BES generating unit or generating plant. Elements may also supply generating plant loads.

5. **Effective Dates***: See Implementation Plan for the Revised Definition of “Remedial Action Scheme”.

B. Requirements

R1. Each Transmission Owner, Generator Owner, and Distribution Provider shall use any one of the following criteria (Requirement R1, criteria 1 through 13) for any specific circuit terminal to prevent its phase protective relay settings from limiting transmission system loadability while maintaining reliable protection of the BES for all fault conditions. Each Transmission Owner, Generator Owner, and Distribution Provider shall evaluate relay loadability at 0.85 per unit voltage and a power factor angle of 30 degrees. [*Violation Risk Factor: High*] [*Time Horizon: Long Term Planning*].

Criteria:

1. Set transmission line relays so they do not operate at or below 150% of the highest seasonal Facility Rating of a circuit, for the available defined loading duration nearest 4 hours (expressed in amperes).
2. Set transmission line relays so they do not operate at or below 115% of the highest seasonal 15-minute Facility Rating¹ of a circuit (expressed in amperes).
3. Set transmission line relays so they do not operate at or below 115% of the maximum theoretical power transfer capability (using a 90-degree angle between the sending-end and receiving-end voltages and either reactance or complex impedance) of the circuit (expressed in amperes) using one of the following to perform the power transfer calculation:
 - An infinite source (zero source impedance) with a 1.00 per unit bus voltage at each end of the line.
 - An impedance at each end of the line, which reflects the actual system source impedance with a 1.05 per unit voltage behind each source impedance.
4. Set transmission line relays on series compensated transmission lines so they do not operate at or below the maximum power transfer capability of the line, determined as the greater of:
 - 115% of the highest emergency rating of the series capacitor.
 - 115% of the maximum power transfer capability of the circuit (expressed in amperes), calculated in accordance with Requirement R1, criterion 3, using the full line inductive reactance.
5. Set transmission line relays on weak source systems so they do not operate at or below 170% of the maximum end-of-line three-phase fault magnitude (expressed in amperes).
6. Not used.

¹ When a 15-minute rating has been calculated and published for use in real-time operations, the 15-minute rating can be used to establish the loadability requirement for the protective relays.

Standard PRC-023-4 — Transmission Relay Loadability

7. Set transmission line relays applied at the load center terminal, remote from generation stations, so they do not operate at or below 115% of the maximum current flow from the load to the generation source under any system configuration.
8. Set transmission line relays applied on the bulk system-end of transmission lines that serve load remote to the system so they do not operate at or below 115% of the maximum current flow from the system to the load under any system configuration.
9. Set transmission line relays applied on the load-end of transmission lines that serve load remote to the bulk system so they do not operate at or below 115% of the maximum current flow from the load to the system under any system configuration.
10. Set transformer fault protection relays and transmission line relays on transmission lines terminated only with a transformer so that the relays do not operate at or below the greater of:
 - 150% of the applicable maximum transformer nameplate rating (expressed in amperes), including the forced cooled ratings corresponding to all installed supplemental cooling equipment.
 - 115% of the highest operator established emergency transformer rating.
- 10.1 Set load-responsive transformer fault protection relays, if used, such that the protection settings do not expose the transformer to a fault level and duration that exceeds the transformer's mechanical withstand capability².
11. For transformer overload protection relays that do not comply with the loadability component of Requirement R1, criterion 10 set the relays according to one of the following:
 - Set the relays to allow the transformer to be operated at an overload level of at least 150% of the maximum applicable nameplate rating, or 115% of the highest operator established emergency transformer rating, whichever is greater, for at least 15 minutes to provide time for the operator to take controlled action to relieve the overload.
 - Install supervision for the relays using either a top oil or simulated winding hot spot temperature element set no less than 100° C for the top oil temperature or no less than 140° C for the winding hot spot temperature³.
12. When the desired transmission line capability is limited by the requirement to adequately protect the transmission line, set the transmission line distance relays to a maximum of 125% of the apparent impedance (at the impedance angle of the transmission line) subject to the following constraints:
 - a. Set the maximum torque angle (MTA) to 90 degrees or the highest supported by the manufacturer.
 - b. Evaluate the relay loadability in amperes at the relay trip point at 0.85 per unit voltage and a power factor angle of 30 degrees.
 - c. Include a relay setting component of 87% of the current calculated in Requirement R1, criterion 12 in the Facility Rating determination for the circuit.

² As illustrated by the "dotted line" in IEEE C57.109-1993 - *IEEE Guide for Liquid-Immersed Transformer Through-Fault-Current Duration*, Clause 4.4, Figure 4.

³ IEEE standard C57.91, Tables 7 and 8, specify that transformers are to be designed to withstand a winding hot spot temperature of 180 degrees C, and Annex A cautions that bubble formation may occur above 140 degrees C.

Standard PRC-023-4 — Transmission Relay Loadability

- 13.** Where other situations present practical limitations on circuit capability, set the phase protection relays so they do not operate at or below 115% of such limitations.
- R2.** Each Transmission Owner, Generator Owner, and Distribution Provider shall set its out-of-step blocking elements to allow tripping of phase protective relays for faults that occur during the loading conditions used to verify transmission line relay loadability per Requirement R1. *[Violation Risk Factor: High] [Time Horizon: Long Term Planning]*
- R3.** Each Transmission Owner, Generator Owner, and Distribution Provider that uses a circuit capability with the practical limitations described in Requirement R1, criterion 7, 8, 9, 12, or 13 shall use the calculated circuit capability as the Facility Rating of the circuit and shall obtain the agreement of the Planning Coordinator, Transmission Operator, and Reliability Coordinator with the calculated circuit capability. *[Violation Risk Factor: Medium] [Time Horizon: Long Term Planning]*
- R4.** Each Transmission Owner, Generator Owner, and Distribution Provider that chooses to use Requirement R1 criterion 2 as the basis for verifying transmission line relay loadability shall provide its Planning Coordinator, Transmission Operator, and Reliability Coordinator with an updated list of circuits associated with those transmission line relays at least once each calendar year, with no more than 15 months between reports. *[Violation Risk Factor: Lower] [Time Horizon: Long Term Planning]*
- R5.** Each Transmission Owner, Generator Owner, and Distribution Provider that sets transmission line relays according to Requirement R1 criterion 12 shall provide an updated list of the circuits associated with those relays to its Regional Entity at least once each calendar year, with no more than 15 months between reports, to allow the ERO to compile a list of all circuits that have protective relay settings that limit circuit capability. *[Violation Risk Factor: Lower] [Time Horizon: Long Term Planning]*
- R6.** Each Planning Coordinator shall conduct an assessment at least once each calendar year, with no more than 15 months between assessments, by applying the criteria in PRC-023-4, Attachment B to determine the circuits in its Planning Coordinator area for which Transmission Owners, Generator Owners, and Distribution Providers must comply with Requirements R1 through R5. The Planning Coordinator shall: *[Violation Risk Factor: High] [Time Horizon: Long Term Planning]*
- 6.1** Maintain a list of circuits subject to PRC-023-4 per application of Attachment B, including identification of the first calendar year in which any criterion in PRC-023-4, Attachment B applies.
- 6.2** Provide the list of circuits to all Regional Entities, Reliability Coordinators, Transmission Owners, Generator Owners, and Distribution Providers within its Planning Coordinator area within 30 calendar days of the establishment of the initial list and within 30 calendar days of any changes to that list.

C. Measures

- M1.** Each Transmission Owner, Generator Owner, and Distribution Provider shall have evidence such as spreadsheets or summaries of calculations to show that each of its transmission relays is set according to one of the criteria in Requirement R1, criterion 1 through 13 and shall have evidence such as coordination curves or summaries of calculations that show that relays set per criterion 10 do not expose the transformer to fault levels and durations beyond those indicated in the standard. (R1)

Standard PRC-023-4 — Transmission Relay Loadability

- M2.** Each Transmission Owner, Generator Owner, and Distribution Provider shall have evidence such as spreadsheets or summaries of calculations to show that each of its out-of-step blocking elements is set to allow tripping of phase protective relays for faults that occur during the loading conditions used to verify transmission line relay loadability per Requirement R1. (R2)
- M3.** Each Transmission Owner, Generator Owner, and Distribution Provider with transmission relays set according to Requirement R1, criterion 7, 8, 9, 12, or 13 shall have evidence such as Facility Rating spreadsheets or Facility Rating database to show that it used the calculated circuit capability as the Facility Rating of the circuit and evidence such as dated correspondence that the resulting Facility Rating was agreed to by its associated Planning Coordinator, Transmission Operator, and Reliability Coordinator. (R3)
- M4.** Each Transmission Owner, Generator Owner, or Distribution Provider that sets transmission line relays according to Requirement R1, criterion 2 shall have evidence such as dated correspondence to show that it provided its Planning Coordinator, Transmission Operator, and Reliability Coordinator with an updated list of circuits associated with those transmission line relays within the required timeframe. The updated list may either be a full list, a list of incremental changes to the previous list, or a statement that there are no changes to the previous list. (R4)
- M5.** Each Transmission Owner, Generator Owner, or Distribution Provider that sets transmission line relays according to Requirement R1, criterion 12 shall have evidence such as dated correspondence that it provided an updated list of the circuits associated with those relays to its Regional Entity within the required timeframe. The updated list may either be a full list, a list of incremental changes to the previous list, or a statement that there are no changes to the previous list. (R5)
- M6.** Each Planning Coordinator shall have evidence such as power flow results, calculation summaries, or study reports that it used the criteria established within PRC-023-4, Attachment B to determine the circuits in its Planning Coordinator area for which applicable entities must comply with the standard as described in Requirement R6. The Planning Coordinator shall have a dated list of such circuits and shall have evidence such as dated correspondence that it provided the list to the Regional Entities, Reliability Coordinators, Transmission Owners, Generator Owners, and Distribution Providers within its Planning Coordinator area within the required timeframe. (R6)

D. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

The British Columbia Utilities Commission

1.2. Data Retention

The Transmission Owner, Generator Owner, Distribution Provider and Planning Coordinator shall keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation:

The Transmission Owner, Generator Owner, and Distribution Provider shall each retain documentation to demonstrate compliance with Requirements R1 through R5 for three calendar years.

Standard PRC-023-4 — Transmission Relay Loadability

The Planning Coordinator shall retain documentation of the most recent review process required in Requirement R6. The Planning Coordinator shall retain the most recent list of circuits in its Planning Coordinator area for which applicable entities must comply with the standard, as determined per Requirement R6.

If a Transmission Owner, Generator Owner, Distribution Provider, or Planning Coordinator is found non-compliant, it shall keep information related to the non-compliance until found compliant or for the time specified above, whichever is longer.

The Compliance Enforcement Authority shall keep the last audit record and all requested and submitted subsequent audit records.

1.3. Compliance Monitoring and Assessment Processes

- Compliance Audit
- Self-Certification
- Spot Checking
- Compliance Violation Investigation
- Self-Reporting
- Complaint

1.4. Additional Compliance Information

None.

Standard PRC-023-4 — Transmission Relay Loadability

2. Violation Severity Levels:

Requirement	Lower	Moderate	High	Severe
R1	N/A	N/A	N/A	<p>The responsible entity did not use any one of the following criteria (Requirement R1 criterion 1 through 13) for any specific circuit terminal to prevent its phase protective relay settings from limiting transmission system loadability while maintaining reliable protection of the BES for all fault conditions.</p> <p>OR</p> <p>The responsible entity did not evaluate relay loadability at 0.85 per unit voltage and a power factor angle of 30 degrees.</p>
R2	N/A	N/A	N/A	<p>The responsible entity failed to ensure that its out-of-step blocking elements allowed tripping of phase protective relays for faults that occur during the loading conditions used to verify transmission line relay loadability per Requirement R1.</p>
R3	N/A	N/A	N/A	<p>The responsible entity that uses a circuit capability with the practical limitations described in Requirement R1 criterion 7, 8, 9, 12, or 13 did not use the calculated circuit capability as the Facility Rating of the circuit.</p>

Standard PRC-023-4 — Transmission Relay Loadability

Requirement	Lower	Moderate	High	Severe
				OR The responsible entity did not obtain the agreement of the Planning Coordinator, Transmission Operator, and Reliability Coordinator with the calculated circuit capability.
R4	N/A	N/A	N/A	The responsible entity did not provide its Planning Coordinator, Transmission Operator, and Reliability Coordinator with an updated list of circuits that have transmission line relays set according to the criteria established in Requirement R1 criterion 2 at least once each calendar year, with no more than 15 months between reports.
R5	N/A	N/A	N/A	The responsible entity did not provide its Regional Entity, with an updated list of circuits that have transmission line relays set according to the criteria established in Requirement R1 criterion 12 at least once each calendar year, with no more than 15 months between reports.
R6	N/A	The Planning Coordinator used the criteria established within Attachment B to determine the circuits in its Planning Coordinator area for which applicable entities must comply with the standard and met parts 6.1 and 6.2, but more	The Planning Coordinator used the criteria established within Attachment B to determine the circuits in its Planning Coordinator area for which applicable entities must comply with the standard and met parts 6.1 and 6.2, but 24	The Planning Coordinator failed to use the criteria established within Attachment B to determine the circuits in its Planning Coordinator area for which applicable entities must comply with the standard.

Standard PRC-023-4 — Transmission Relay Loadability

Requirement	Lower	Moderate	High	Severe
		<p>than 15 months and less than 24 months lapsed between assessments.</p> <p>OR</p> <p>The Planning Coordinator used the criteria established within Attachment B at least once each calendar year, with no more than 15 months between assessments to determine the circuits in its Planning Coordinator area for which applicable entities must comply with the standard and met 6.1 and 6.2 but failed to include the calendar year in which any criterion in Attachment B first applies.</p> <p>OR</p> <p>The Planning Coordinator used the criteria established within Attachment B at least once each calendar year, with no more than 15 months between assessments to determine the circuits in its Planning Coordinator area for which applicable entities must comply with the standard and met 6.1 and 6.2 but provided the list of circuits to the Reliability Coordinators, Transmission Owners, Generator Owners, and Distribution Providers within its Planning Coordinator area between 31 days and 45 days after the list was established or updated.</p>	<p>months or more lapsed between assessments.</p> <p>OR</p> <p>The Planning Coordinator used the criteria established within Attachment B at least once each calendar year, with no more than 15 months between assessments to determine the circuits in its Planning Coordinator area for which applicable entities must comply with the standard and met 6.1 and 6.2 but provided the list of circuits to the Reliability Coordinators, Transmission Owners, Generator Owners, and Distribution Providers within its Planning Coordinator area between 46 days and 60 days after list was established or updated. (part 6.2)</p>	<p>OR</p> <p>The Planning Coordinator used the criteria established within Attachment B, at least once each calendar year, with no more than 15 months between assessments to determine the circuits in its Planning Coordinator area for which applicable entities must comply with the standard but failed to meet parts 6.1 and 6.2.</p> <p>OR</p> <p>The Planning Coordinator used the criteria established within Attachment B at least once each calendar year, with no more than 15 months between assessments to determine the circuits in its Planning Coordinator area for which applicable entities must comply with the standard but failed to maintain the list of circuits determined according to the process described in Requirement R6. (part 6.1)</p> <p>OR</p> <p>The Planning Coordinator used the criteria established within Attachment B at least once each calendar year, with no more than 15 months between assessments to determine the circuits in its Planning Coordinator area for which applicable entities must comply with the standard and met</p>

Standard PRC-023-4 — Transmission Relay Loadability

Requirement	Lower	Moderate	High	Severe
		(part 6.2)		<p>6.1 but failed to provide the list of circuits to the Reliability Coordinators, Transmission Owners, Generator Owners, and Distribution Providers within its Planning Coordinator area or provided the list more than 60 days after the list was established or updated. (part 6.2)</p> <p>OR</p> <p>The Planning Coordinator failed to determine the circuits in its Planning Coordinator area for which applicable entities must comply with the standard.</p>

Standard PRC-023-4 — Transmission Relay Loadability

E. Regional Differences

None.

F. Supplemental Technical Reference Document

1. The following document is an explanatory supplement to the standard. It provides the technical rationale underlying the requirements in this standard. The reference document contains methodology examples for illustration purposes it does not preclude other technically comparable methodologies.

“Determination and Application of Practical Relaying Loadability Ratings,” Version 1.0, June 2008, prepared by the System Protection and Control Task Force of the NERC Planning Committee, available at:

http://www.nerc.com/fileUploads/File/Standards/Relay_Loadability_Reference_Doc_Clean_Final_2008July3.pdf

Version History

Version	Date	Action	Change Tracking
1	February 12, 2008	Approved by Board of Trustees	New
1	March 19, 2008	Corrected typo in last sentence of Severe VSL for Requirement 3 — “then” should be “than.”	Errata
1	March 18, 2010	Approved by FERC	
1	Filed for approval April 19, 2010	Changed VRF for R3 from Medium to High; changed VSLs for R1, R2, R3 to binary Severe to comply with Order 733	Revision
2	March 10, 2011 approved by Board of Trustees	Revised to address initial set of directives from Order 733	Revision (Project 2010-13)
2	March 15, 2012	FERC order issued approving PRC-023-2 (approval becomes effective May 7, 2012)	
3	November 7, 2013	Adopted by NERC Board of Trustees	Supplemental SAR to Clarify applicability for consistency with PRC-025-1 and other minor corrections.

Standard PRC-023-4 — Transmission Relay Loadability

Version	Date	Action	Change Tracking
4	November 13, 2014	Adopted by the NERC Board of Trustees	Replaced references to Special Protection System and SPS with Remedial Action Scheme and RAS
4	November 19, 2015	FERC Order issued approving PRC-023-4. Docket No. RM15-13-000.	

Standard PRC-023-4 — Transmission Relay Loadability

PRC-023-4 — Attachment A

1. This standard includes any protective functions which could trip with or without time delay, on load current, including but not limited to:
 - 1.1. Phase distance.
 - 1.2. Out-of-step tripping.
 - 1.3. Switch-on-to-fault.
 - 1.4. Overcurrent relays.
 - 1.5. Communications aided protection schemes including but not limited to:
 - 1.5.1 Permissive overreach transfer trip (POTT).
 - 1.5.2 Permissive under-reach transfer trip (PUTT).
 - 1.5.3 Directional comparison blocking (DCB).
 - 1.5.4 Directional comparison unblocking (DCUB).
 - 1.6. Phase overcurrent supervisory elements (i.e., phase fault detectors) associated with current-based, communication-assisted schemes (i.e., pilot wire, phase comparison, and line current differential) where the scheme is capable of tripping for loss of communications.
2. The following protection systems are excluded from requirements of this standard:
 - 2.1. Relay elements that are only enabled when other relays or associated systems fail. For example:
 - Overcurrent elements that are only enabled during loss of potential conditions.
 - Elements that are only enabled during a loss of communications except as noted in section 1.6.
 - 2.2. Protection systems intended for the detection of ground fault conditions.
 - 2.3. Protection systems intended for protection during stable power swings.
 - 2.4. Not used.
 - 2.5. Relay elements used only for Remedial Action Schemes applied and approved in accordance with NERC Reliability Standards PRC-012 through PRC-017 or their successors.
 - 2.6. Protection systems that are designed only to respond in time periods which allow 15 minutes or greater to respond to overload conditions.
 - 2.7. Thermal emulation relays which are used in conjunction with dynamic Facility Ratings.
 - 2.8. Relay elements associated with dc lines.
 - 2.9. Relay elements associated with dc converter transformers.

Standard PRC-023-4 — Transmission Relay Loadability

PRC-023-4 — Attachment B

Circuits to Evaluate

- Transmission lines operated at 100 kV to 200 kV and transformers with low voltage terminals connected at 100 kV to 200 kV.
- Transmission lines operated below 100 kV and transformers with low voltage terminals connected below 100 kV that are part of the Bulk Electric System.

Criteria

If any of the following criteria apply to a circuit, the applicable entity must comply with the standard for that circuit.

- B1.** The circuit is a monitored Facility of a permanent flowgate in the Eastern Interconnection, a major transfer path within the Western Interconnection as defined by the Regional Entity, or a comparable monitored Facility in the Québec Interconnection, that has been included to address reliability concerns for loading of that circuit, as confirmed by the applicable Planning Coordinator.
- B2.** The circuit is a monitored Facility of an Interconnection Reliability Operating Limit (IROL), where the IROL was determined in the planning horizon pursuant to FAC-010.
- B3.** The circuit forms a path (as agreed to by the Generator Operator and the transmission entity) to supply off-site power to a nuclear plant as established in the Nuclear Plant Interface Requirements (NPIRs) pursuant to NUC-001.
- B4.** The circuit is identified through the following sequence of power flow analyses⁴ performed by the Planning Coordinator for the one-to-five-year planning horizon:
- a. Simulate double contingency combinations selected by engineering judgment, without manual system adjustments in between the two contingencies (reflects a situation where a System Operator may not have time between the two contingencies to make appropriate system adjustments).
 - b. For circuits operated between 100 kV and 200 kV evaluate the post-contingency loading, in consultation with the Facility owner, against a threshold based on the Facility Rating assigned for that circuit and used in the power flow case by the Planning Coordinator.
 - c. When more than one Facility Rating for that circuit is available in the power flow case, the threshold for selection will be based on the Facility Rating for the loading duration nearest four hours.
 - d. The threshold for selection of the circuit will vary based on the loading duration assumed in the development of the Facility Rating.

⁴ Past analyses may be used to support the assessment if no material changes to the system have occurred since the last assessment

Standard PRC-023-4 — Transmission Relay Loadability

- i. If the Facility Rating is based on a loading duration of up to and including four hours, the circuit must comply with the standard if the loading exceeds 115% of the Facility Rating.
 - ii. If the Facility Rating is based on a loading duration greater than four and up to and including eight hours, the circuit must comply with the standard if the loading exceeds 120% of the Facility Rating.
 - iii. If the Facility Rating is based on a loading duration of greater than eight hours, the circuit must comply with the standard if the loading exceeds 130% of the Facility Rating.
- e. Radially operated circuits serving only load are excluded.
- B5.** The circuit is selected by the Planning Coordinator based on technical studies or assessments, other than those specified in criteria B1 through B4, in consultation with the Facility owner.
- B6.** The circuit is mutually agreed upon for inclusion by the Planning Coordinator and the Facility owner.

Standard TOP-001-3 — Transmission Operations

A. Introduction

1. **Title: Transmission Operations**
2. **Number: TOP-001-3**
3. **Purpose:** To prevent instability, uncontrolled separation, or Cascading outages that adversely impact the reliability of the Interconnection by ensuring prompt action to prevent or mitigate such occurrences.
4. **Applicability:**
 - 4.1. Balancing Authority
 - 4.2. Transmission Operator
 - 4.3. Generator Operator
 - 4.4. Distribution Provider
5. **Effective Date*:**

See Implementation Plan.
6. **Background:**

See Project 2014-03 [project page](#).

B. Requirements and Measures

- R1.** Each Transmission Operator shall act to maintain the reliability of its Transmission Operator Area via its own actions or by issuing Operating Instructions. *[Violation Risk Factor: High][Time Horizon: Same-Day Operations, Real-time Operations]*
- M1.** Each Transmission Operator shall have and provide evidence which may include but is not limited to dated operator logs, dated records, dated and time-stamped voice recordings or dated transcripts of voice recordings, electronic communications, or equivalent documentation, that will be used to determine that it acted to maintain the reliability of its Transmission Operator Area via its own actions or by issuing Operating Instructions.
- R2.** Each Balancing Authority shall act to maintain the reliability of its Balancing Authority Area via its own actions or by issuing Operating Instructions. *[Violation Risk Factor: High][Time Horizon: Same-Day Operations, Real-time Operations]*
- M2.** Each Balancing Authority shall have and provide evidence which may include but is not limited to dated operator logs, dated records, dated and time-stamped voice recordings or dated transcripts of voice recordings, electronic communications, or equivalent documentation, that will be used to determine that it acted to maintain the reliability of its Balancing Authority Area via its own actions or by issuing Operating Instructions.

Standard TOP-001-3 — Transmission Operations

- R3.** Each Balancing Authority, Generator Operator, and Distribution Provider shall comply with each Operating Instruction issued by its Transmission Operator(s), unless such action cannot be physically implemented or it would violate safety, equipment, regulatory, or statutory requirements. *[Violation Risk Factor: High] [Time Horizon: Same-Day Operations, Real-Time Operations]*
- M3.** Each Balancing Authority, Generator Operator, and Distribution Provider shall make available upon request, evidence that it complied with each Operating Instruction issued by the Transmission Operator(s) unless such action could not be physically implemented or it would have violated safety, equipment, regulatory, or statutory requirements. Such evidence could include but is not limited to dated operator logs, voice recordings or transcripts of voice recordings, electronic communications, or other equivalent evidence in electronic or hard copy format. In such cases, the Balancing Authority, Generator Operator, and Distribution Provider shall have and provide copies of the safety, equipment, regulatory, or statutory requirements as evidence for not complying with the Transmission Operator's Operating Instruction. If such a situation has not occurred, the Balancing Authority, Generator Operator, or Distribution Provider may provide an attestation.
- R4.** Each Balancing Authority, Generator Operator, and Distribution Provider shall inform its Transmission Operator of its inability to comply with an Operating Instruction issued by its Transmission Operator. *[Violation Risk Factor: High] [Time Horizon: Same-Day Operations, Real-Time Operations]*
- M4.** Each Balancing Authority, Generator Operator, and Distribution Provider shall make available upon request, evidence which may include but is not limited to dated operator logs, voice recordings or transcripts of voice recordings, electronic communications, or equivalent evidence in electronic or hard copy format, that it informed its Transmission Operator of its inability to comply with its Operating Instruction issued. If such a situation has not occurred, the Balancing Authority, Generator Operator, or Distribution Provider may provide an attestation.
- R5.** Each Transmission Operator, Generator Operator, and Distribution Provider shall comply with each Operating Instruction issued by its Balancing Authority, unless such action cannot be physically implemented or it would violate safety, equipment, regulatory, or statutory requirements. *[Violation Risk Factor: High] [Time Horizon: Same-Day Operations, Real-Time Operations]*
- M5.** Each Transmission Operator, Generator Operator, and Distribution Provider shall make available upon request, evidence that it complied with each Operating Instruction issued by its Balancing Authority unless such action could not be physically implemented or it would have violated safety, equipment, regulatory, or statutory requirements. Such evidence could include but is not limited to dated operator logs, voice recordings or transcripts of voice recordings, electronic communications, or other equivalent evidence in electronic or hard copy format. In such cases, the Transmission Operator, Generator Operator, and Distribution Provider shall have and

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provide copies of the safety, equipment, regulatory, or statutory requirements as evidence for not complying with the Balancing Authority's Operating Instruction. If such a situation has not occurred, the Transmission Operator, Generator Operator, or Distribution Provider may provide an attestation.

- R6.** Each Transmission Operator, Generator Operator, and Distribution Provider shall inform its Balancing Authority of its inability to comply with an Operating Instruction issued by its Balancing Authority. *[Violation Risk Factor: High] [Time Horizon: Same-Day Operations, Real-Time Operations]*
- M6.** Each Transmission Operator, Generator Operator, and Distribution Provider shall make available upon request, evidence which may include but is not limited to dated operator logs, voice recordings or transcripts of voice recordings, electronic communications, or equivalent evidence in electronic or hard copy format, that it informed its Balancing Authority of its inability to comply with its Operating Instruction. If such a situation has not occurred, the Transmission Operator, Generator Operator, or Distribution Provider may provide an attestation.
- R7.** Each Transmission Operator shall assist other Transmission Operators within its Reliability Coordinator Area, if requested and able, provided that the requesting Transmission Operator has implemented its comparable Emergency procedures, unless such assistance cannot be physically implemented or would violate safety, equipment, regulatory, or statutory requirements. *[Violation Risk Factor: High] [Time Horizon: Real-Time Operations]*
- M7.** Each Transmission Operator shall make available upon request, evidence that comparable requested assistance, if able, was provided to other Transmission Operators within its Reliability Coordinator Area unless such assistance could not be physically implemented or would have violated safety, equipment, regulatory, or statutory requirements. Such evidence could include but is not limited to dated operator logs, voice recordings or transcripts of voice recordings, electronic communications, or other equivalent evidence in electronic or hard copy format. If no request for assistance was received, the Transmission Operator may provide an attestation.
- R8.** Each Transmission Operator shall inform its Reliability Coordinator, known impacted Balancing Authorities, and known impacted Transmission Operators of its actual or expected operations that result in, or could result in, an Emergency. *[Violation Risk Factor: High] [Time Horizon: Operations Planning, Same-Day Operations, Real-Time Operations]*
- M8.** Each Transmission Operator shall make available upon request, evidence that it informed its Reliability Coordinator, known impacted Balancing Authorities, and known impacted Transmission Operators of its actual or expected operations that result in, or could result in, an Emergency. Such evidence could include but is not limited to dated operator logs, voice recordings or transcripts of voice recordings,

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electronic communications, or other equivalent evidence. If no such situations have occurred, the Transmission Operator may provide an attestation.

- R9.** Each Balancing Authority and Transmission Operator shall notify its Reliability Coordinator and known impacted interconnected entities of all planned outages, and unplanned outages of 30 minutes or more, for telemetering and control equipment, monitoring and assessment capabilities, and associated communication channels between the affected entities. *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning, Same-Day Operations, Real-Time Operations]*
- M9.** Each Balancing Authority and Transmission Operator shall make available upon request, evidence that it notified its Reliability Coordinator and known impacted interconnected entities of all planned outages, and unplanned outages of 30 minutes or more, for telemetering and control equipment, monitoring and assessment capabilities, and associated communication channels. Such evidence could include but is not limited to dated operator logs, voice recordings or transcripts of voice recordings, electronic communications, or other equivalent evidence. If such a situation has not occurred, the Balancing Authority or Transmission Operator may provide an attestation.
- R10.** Each Transmission Operator shall perform the following as necessary for determining System Operating Limit (SOL) exceedances within its Transmission Operator Area: *[Violation Risk Factor: High] [Time Horizon: Real-Time Operations]*
- 10.1.** Within its Transmission Operator Area, monitor Facilities and the status of Special Protection Systems, and
- 10.2.** Outside its Transmission Operator Area, obtain and utilize status, voltages, and flow data for Facilities and the status of Special Protection Systems.
- M10.** Each Transmission Operator shall have, and provide upon request, evidence that could include but is not limited to Energy Management System description documents, computer printouts, SCADA data collection, or other equivalent evidence that will be used to confirm that it monitored or obtained and utilized status, voltages, and flow data for Facilities and the status of Special Protection Systems as required to determine any System Operating Limit (SOL) exceedances within its Transmission Operator Area.
- R11.** Each Balancing Authority shall monitor its Balancing Authority Area, including the status of Special Protection Systems that impact generation or Load, in order to maintain generation-Load-interchange balance within its Balancing Authority Area and support Interconnection frequency. *[Violation Risk Factor: High] [Time Horizon: Real-Time Operations]*
- M11.** Each Balancing Authority shall have, and provide upon request, evidence that could include but is not limited to Energy Management System description documents, computer printouts, SCADA data collection, or other equivalent evidence that will be

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used to confirm that it monitors its Balancing Authority Area, including the status of Special Protection Systems that impact generation or Load, in order to maintain generation-Load-interchange balance within its Balancing Authority Area and support Interconnection frequency.

- R12.** Each Transmission Operator shall not operate outside any identified Interconnection Reliability Operating Limit (IROL) for a continuous duration exceeding its associated IROL T_v . *[Violation Risk Factor: High] [Time Horizon: Real-time Operations]*
- M12.** Each Transmission Operator shall make available evidence to show that for any occasion in which it operated outside any identified Interconnection Reliability Operating Limit (IROL), the continuous duration did not exceed its associated IROL T_v . Such evidence could include but is not limited to dated computer logs or reports in electronic or hard copy format specifying the date, time, duration, and details of the excursion. If such a situation has not occurred, the Transmission Operator may provide an attestation that an event has not occurred.
- R13.** Each Transmission Operator shall ensure that a Real-time Assessment is performed at least once every 30 minutes. *[Violation Risk Factor: High] [Time Horizon: Real-time Operations]*
- M13.** Each Transmission Operator shall have, and make available upon request, evidence to show it ensured that a Real-Time Assessment was performed at least once every 30 minutes. This evidence could include but is not limited to dated computer logs showing times the assessment was conducted, dated checklists, or other evidence.
- R14.** Each Transmission Operator shall initiate its Operating Plan to mitigate a SOL exceedance identified as part of its Real-time monitoring or Real-time Assessment. *[Violation Risk Factor: High] [Time Horizon: Real-time Operations]*
- M14.** Each Transmission Operator shall have evidence that it initiated its Operating Plan for mitigating SOL exceedances identified as part of its Real-time monitoring or Real-time Assessments. This evidence could include but is not limited to dated computer logs showing times the Operating Plan was initiated, dated checklists, or other evidence.
- R15.** Each Transmission Operator shall inform its Reliability Coordinator of actions taken to return the System to within limits when a SOL has been exceeded. *[Violation Risk Factor: Medium] [Time Horizon: Real-Time Operations]*
- M15.** Each Transmission Operator shall make available evidence that it informed its Reliability Coordinator of actions taken to return the System to within limits when a SOL was exceeded. Such evidence could include but is not limited to dated operator logs, voice recordings or transcripts of voice recordings, or dated computer printouts. If such a situation has not occurred, the Transmission Operator may provide an attestation.
- R16.** Each Transmission Operator shall provide its System Operators with the authority to approve planned outages and maintenance of its telemetering and control

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equipment, monitoring and assessment capabilities, and associated communication channels between affected entities. *[Violation Risk Factor: High] [Time Horizon: Operations Planning, Same-Day Operations, Real-time Operations]*

- M16.** Each Transmission Operator shall have, and provide upon request, evidence that could include but is not limited to a documented procedure or equivalent evidence that will be used to confirm that the Transmission Operator has provided its System Operators with the authority to approve planned outages and maintenance of telemetering and control equipment, monitoring and assessment capabilities, and associated communication channels between affected entities.
- R17.** Each Balancing Authority shall provide its System Operators with the authority to approve planned outages and maintenance of its telemetering and control equipment, monitoring and assessment capabilities, and associated communication channels between affected entities. *[Violation Risk Factor: High] [Time Horizon: Operations Planning, Same-Day Operations, Real-time Operations]*
- M17.** Each Balancing Authority shall have, and provide upon request, evidence that could include but is not limited to a documented procedure or equivalent evidence that will be used to confirm that the Balancing Authority has provided its System Operators with the authority to approve planned outages and maintenance of its telemetering and control equipment, monitoring and assessment capabilities, and associated communication channels between affected entities.
- R18.** Each Transmission Operator shall operate to the most limiting parameter in instances where there is a difference in SOLs. *[Violation Risk Factor: High] [Time Horizon: Operations Planning, Same-Day Operations, Real-time Operations]*
- M18.** Each Transmission Operator shall have, and provide upon request, evidence that could include but is not limited to operator logs, voice recordings, electronic communications, or equivalent evidence that will be used to determine if it operated to the most limiting parameter in instances where there is a difference in SOLs.
- R19.** Each Transmission Operator shall have data exchange capabilities with the entities that it has identified that it needs data from in order to maintain reliability in its Transmission Operator Area. *[Violation Risk Factor: High] [Time Horizon: Operations Planning, Same-Day Operations, Real-time Operations]*
- M19.** Each Transmission Operator shall have, and provide upon request, evidence that could include, but is not limited to, operator logs, system specifications, or other evidence that it has data exchange capabilities with the entities that it has identified that it needs data from in order to maintain reliability in its Transmission Operator Area.
- R20.** Each Balancing Authority shall have data exchange capabilities with the entities that it has identified that it needs data from in order to maintain reliability in its Balancing Authority Area. *[Violation Risk Factor: High] [Time Horizon: Operations Planning, Same-Day Operations, Real-time Operations]*

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M20. Each Balancing Authority shall have, and provide upon request, evidence that could include, but is not limited to, operator logs, system specifications, or other evidence that it has data exchange capabilities with the entities that it has identified that it needs data from in order to maintain reliability in its Balancing Authority Area.

C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

The British Columbia Utilities Commission

1.2. Compliance Monitoring and Assessment Processes

As defined in the NERC Rules of Procedure, “Compliance Monitoring and Assessment Processes” refers to the identification of the processes that will be used to evaluate data or information for the purpose of assessing performance or outcomes with the associated reliability standard.

1.3. Data Retention

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

Each Balancing Authority, Transmission Operator, Generator Operator, and Distribution Provider shall each keep data or evidence for each applicable Requirement R1 through R11, and R15 through R20 and Measure M1 through M11, and M15 through M20 for the current calendar year and one previous calendar year, with the exception of operator logs and voice recordings which shall be retained for a minimum of ninety calendar days, unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation.

Each Transmission Operator shall retain evidence for three calendar years of any occasion in which it has exceeded an identified IROL and its associated IROL T_v as specified in Requirement R12 and Measure M12 and that it initiated its Operating Plan to mitigate a SOL exceedance as specified in Requirement R14 and Measurement M14.

Each Transmission Operator shall keep data or evidence for Requirement R13 and Measure M13 for a rolling 30-day period, unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation.

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If a Balancing Authority, Transmission Operator, Generator Operator, or Distribution Provider is found non-compliant, it shall keep information related to the non-compliance until mitigation is complete and approved or the time period specified above, whichever is longer.

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records.

1.4. Additional Compliance Information

None.

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Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Same-Day Operations, Real-time Operations	High	N/A	N/A	N/A	The Transmission Operator failed to act to maintain the reliability of its Transmission Operator Area via its own actions or by issuing Operating Instructions.
R2	Same-Day Operations, Real-time Operations	High	N/A	N/A	N/A	The Balancing Authority failed to act to maintain the reliability of its Balancing Authority Area via its own actions or by issuing Operating Instructions.
R3	Same-Day Operations, Real-Time Operations	High	N/A	N/A	N/A	The responsible entity did not comply with an Operating Instruction issued by the Transmission Operator, and such action could have been physically implemented and would not have violated safety, equipment, regulatory, or statutory requirements.
R4	Same-Day Operations, Real-Time Operations	High	N/A	N/A	N/A	The responsible entity did not inform its Transmission Operator of its inability to comply with an Operating Instruction issued by its Transmission Operator.

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R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R5	Same-Day Operations, Real-time Operations	High	N/A	N/A	N/A	The responsible entity did not comply with an Operating Instruction issued by the Balancing Authority, and such action could have been physically implemented and would not have violated safety, equipment, regulatory, or statutory requirements.
R6	Same-Day Operations, Real-Time Operations	High	N/A	N/A	N/A	The responsible entity did not inform its Balancing Authority of its inability to comply with an Operating Instruction issued by its Balancing Authority.
R7	Real-Time Operations	High	N/A	N/A	N/A	The Transmission Operator did not provide comparable assistance to other Transmission Operators within its Reliability Coordinator Area, when requested and able, and the requesting entity had implemented its Emergency procedures, and such actions could have been physically implemented and would not have violated safety, equipment, regulatory, or statutory requirements.

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R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
<p>For the Requirements R8 and R9 VSLs only, the intent of the SDT is to start with the Severe VSL first and then to work your way to the left until you find the situation that fits. In this manner, the VSL will not be discriminatory by size of entity. If a small entity has just one affected reliability entity to inform, the intent is that that situation would be a Severe violation.</p>						
R8	Operations Planning, Same-Day Operations, Real-Time Operations	High	<p>The Transmission Operator did not inform one known impacted Transmission Operator or 5% or less of the known impacted Transmission Operators, whichever is greater, of its actual or expected operations that resulted in, or could have resulted in, an Emergency on respective Transmission Operator Areas.</p> <p>OR,</p> <p>The Transmission Operator did not inform one known impacted Balancing Authorities or 5% or less of the known</p>	<p>The Transmission Operator did not inform two known impacted Transmission Operators or more than 5% and less than or equal to 10% of the known impacted Transmission Operators, whichever is greater, of its actual or expected operations that resulted in, or could have resulted in, an Emergency on respective Transmission Operator Areas.</p> <p>OR,</p> <p>The Transmission Operator did not inform two known impacted Balancing Authorities or more</p>	<p>The Transmission Operator did not inform three known impacted Transmission Operators or more than 10% and less than or equal to 15% of the known impacted Transmission Operators, whichever is greater, of its actual or expected operations that resulted in, or could have resulted in, an Emergency on respective Transmission Operator Areas.</p> <p>OR,</p> <p>The Transmission Operator did not inform three known impacted Balancing Authorities or more than 10% and less than or equal to 15% of the known impacted Balancing Authorities, whichever is greater, of</p>	<p>The Transmission Operator did not inform its Reliability Coordinator of its actual or expected operations that resulted in, or could have resulted in, an Emergency on those respective Transmission Operator Areas.</p> <p>OR</p> <p>The Transmission Operator did not inform four or more known impacted Transmission Operators or more than 15% of the known impacted Transmission Operators of its actual or expected operations that resulted in, or could have resulted in, an Emergency on those respective Transmission Operator Areas.</p> <p>OR,</p> <p>The Transmission Operator did not inform four or more known impacted Balancing Authorities or more than 15% of the known impacted</p>

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R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			impacted Balancing Authorities, whichever is greater, of its actual or expected operations that resulted in, or could have resulted in, an Emergency on respective Balancing Authority Areas.	than 5% and less than or equal to 10% of the known impacted Balancing Authorities, whichever is greater, of its actual or expected operations that resulted in, or could have resulted in, an Emergency on respective Balancing Authority Areas.	its actual or expected operations that resulted in, or could have resulted in, an Emergency on respective Balancing Authority Areas.	Balancing Authorities of its actual or expected operations that resulted in, or could have resulted in, an Emergency on respective Balancing Authority Areas.
R9	Operations Planning, Same-Day Operations, Real-Time Operations	Medium	The responsible entity did not notify one known impacted interconnected entity or 5% or less of the known impacted entities, whichever is greater, of a planned outage, or an unplanned outage of 30 minutes or more, for telemetering and control equipment, monitoring and assessment capabilities, or associated	The responsible entity did not notify two known impacted interconnected entities or more than 5% and less than or equal to 10% of the known impacted entities, whichever is greater, of a planned outage, or an unplanned outage of 30 minutes or more, for telemetering and control equipment, monitoring and assessment capabilities, or	The responsible entity did not notify three known impacted interconnected entities or more than 10% and less than or equal to 15% of the known impacted entities, whichever is greater, of a planned outage, or an unplanned outage of 30 minutes or more, for telemetering and control equipment, monitoring and assessment capabilities, or associated communication	The responsible entity did not notify its Reliability Coordinator of a planned outage, or an unplanned outage of 30 minutes or more, for telemetering and control equipment, monitoring and assessment capabilities, and associated communication channels. OR, The responsible entity did not notify four or more known impacted interconnected entities or more than 15% of the known impacted entities, whichever is greater, of a planned outage, or an

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R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			communication channels between the affected entities.	associated communication channels between the affected entities.	channels between the affected entities.	unplanned outage of 30 minutes or more, for telemetering and control equipment, monitoring and assessment capabilities, or associated communication channels between the affected entities.
R10	Real-Time Operations	High	N/A	The Transmission Operator did not monitor one of the items listed in Requirement R10, Part 10.1. OR, The Transmission Operator did not obtain and utilize one of the items listed in Requirement R10, Part 10.2.	The Transmission Operator did not monitor one of the items listed in Requirement R10, Part 10.1 and did not obtain and utilize one of the items listed in Requirement R10, Part 10.2.	The Transmission Operator did not monitor Facilities and the status of Special Protection Systems within its Transmission Operator Area and did not obtain and utilize data deemed as necessary from outside its Transmission Operator Area.
R11	Real-Time Operations	High	N/A	N/A	The Balancing Authority did not monitor the status of Special Protection Systems that impact generation or Load, in order to maintain generation-Load-interchange	The Balancing Authority did not monitor its Balancing Authority Area, in order to maintain generation-Load-interchange balance within its Balancing Authority Area and support Interconnection frequency.

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R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
					balance within its Balancing Authority Area and support Interconnection frequency.	
R12	Real-Time Operations	High	N/A	N/A	N/A	The Transmission Operator exceeded an identified Interconnection Reliability Operating Limit (IROL) for a continuous duration greater than its associated IROL T _v .
R13	Same-Day Operations, Real-Time Operations	High	For any sample 24-hour period within the 30-day retention period, the Transmission Operator's Real-time Assessment was not conducted for one 30-minute period within that 24-hour period.	For any sample 24-hour period within the 30-day retention period, the Transmission Operator's Real-time Assessment was not conducted for two 30-minute periods within that 24-hour period.	For any sample 24-hour period within the 30-day retention period, the Transmission Operator's Real-time Assessment was not conducted for three 30-minute periods within that 24-hour period.	For any sample 24-hour period within the 30-day retention period, the Transmission Operator's Real-time Assessment was not conducted for four or more 30-minute periods within that 24-hour period.
R14.	Real-Time Operations	High	N/A	N/A	N/A	The Transmission Operator did not initiate its Operating Plan for mitigating a SOL exceedance identified as part of its Real-time monitoring or Real-time Assessment

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R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R15.	Real-Time Operations	Medium	N/A	N/A	N/A	The Transmission Operator did not inform its Reliability Coordinator of actions taken to return the System to within limits when a SOL had been exceeded.
R16.	Operations Planning, Same-Day Operations, Real-Time Operations	High	N/A	N/A	N/A	The Transmission Operator did not provide its System Operators with the authority to approve planned outages and maintenance of its telemetering and control equipment, monitoring and assessment capabilities, and associated communication channels between affected entities.
R17.	Operations Planning, Same-Day Operations, Real-Time Operations	High	N/A	N/A	N/A	The Balancing Authority did not provide its System Operators with the authority to approve planned outages and maintenance of its telemetering and control equipment, monitoring and assessment capabilities, and associated communication channels between affected entities.

Standard TOP-001-3 — Transmission Operations

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R18	Operations Planning, Same-Day Operations, Real-time Operations	High	N/A	N/A	N/A	The Transmission Operator failed to operate to the most limiting parameter in instances where there was a difference in SOLs.
R19	Operations Planning, Same-Day Operations, Real-time Operations	High	The Transmission Operator did not have data exchange capabilities with one identified entity, or 5% or less of the applicable entities, whichever is greater.	The Transmission Operator did not have data exchange capabilities with two identified entities, or more than 5% or less than or equal to 10% of the applicable entities, whichever is greater.	The Transmission Operator did not have data exchange capabilities with three identified entities, or more than 10% or less than or equal to 15% of the applicable entities, whichever is greater.	The Transmission Operator did not have data exchange capabilities with four or more identified entities or greater than 15% of the applicable entities, whichever is greater.
R20	Operations Planning, Same-Day Operations, Real-time Operations	High	The Balancing Authority did not have data exchange capabilities with one identified entity, or 5% or less of the applicable entities, whichever is greater.	The Balancing Authority did not have data exchange capabilities with two identified entities, or more than 5% or less than or equal to 10% of the applicable entities, whichever is greater.	The Balancing Authority did not have data exchange capabilities with three identified entities, or more than 10% or less than or equal to 15% of the applicable entities, whichever is greater.	The Balancing Authority did not have data exchange capabilities with four or more identified entities or greater than 15% of the applicable entities, whichever is greater.

Standard TOP-001-3 — Transmission Operations

D. Regional Variances

None.

E. Interpretations

None.

F. Associated Documents

The SDT has created the SOL Exceedance White Paper as guidance on SOL issues and the URL for that document is: <http://www.nerc.com/pa/stand/Pages/TOP0013RI.aspx>.

Operating Plan - An Operating Plan includes general Operating Processes and specific Operating Procedures. It may be an overview document which provides a prescription for an Operating Plan for the next-day, or it may be a specific plan to address a specific SOL or IROL exceedance identified in the Operational Planning Analysis (OPA). Consistent with the NERC definition, Operating Plans can be general in nature, or they can be specific plans to address specific reliability issues. The use of the term Operating Plan in the revised TOP/IRO standards allows room for both. An Operating Plan references processes and procedures, including electronic data exchange, which are available to the System Operator on a daily basis to allow the operator to reliably address conditions which may arise throughout the day. It is valid for tomorrow, the day after, and the day after that. Operating Plans should be augmented by temporary operating guides which outline prevention/mitigation plans for specific situations which are identified day-to-day in an OPA or a Real-time Assessment (RTA). As the definition in the Glossary of Terms states, a restoration plan is an example of an Operating Plan. It contains all the overarching principles that the System Operator needs to work his/her way through the restoration process. It is not a specific document written for a specific blackout scenario but rather a collection of tools consisting of processes, procedures, and automated software systems that are available to the operator to use in restoring the system. An Operating Plan can in turn be looked upon in a similar manner. It does not contain a prescription for the specific set-up for tomorrow but contains a treatment of all the processes, procedures, and automated software systems that are at the operator's disposal. The existence of an Operating Plan, however, does not preclude the need for creating specific action plans for specific SOL or IROL exceedances identified in the OPA. When a Reliability Coordinator performs an OPA, the analysis may reveal instances of possible SOL or IROL exceedances for pre- or post-Contingency conditions. In these instances, Reliability Coordinators are expected to ensure that there are plans in place to prevent or mitigate those SOLs or IROLs, should those operating conditions be encountered the next day. The Operating Plan may contain a description of the process by which specific prevention or mitigation plans for day-to-day SOL or IROL exceedances identified in the OPA are handled and communicated. This approach could alleviate any potential administrative burden associated with perceived requirements for continual day-to-day updating of "the Operating Plan document" for compliance purposes.

Standard TOP-001-3 — Transmission Operations

Version History

Version	Date	Action	Change Tracking
0	April 1, 2005	Effective Date	New
0	August 8, 2005	Removed “Proposed” from Effective Date	Errata
1	November 1, 2006	Adopted by Board of Trustees	Revised
1a	May 12, 2010	Added Appendix 1 – Interpretation of R8 approved by Board of Trustees on May 12, 2010	Interpretation
1a	September 15, 2011	FERC Order issued approved the Interpretation of R8 (FERC Order became effective November 21, 2011)	Interpretation
2	May 6, 2012	Revised under Project 2007-03	Revised
2	May 9, 2012	Adopted by Board of Trustees	Revised
3	February 12, 2015	Adopted by Board of Trustees	Revisions under Project 2014-03
3	November 19, 2015	FERC approved TOP-001-3. Docket No. RM15-16-000. Order No. 817.	

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for Requirement R3:

The phrase ‘cannot be physically implemented’ means that a Transmission Operator may request something to be done that is not physically possible due to its lack of knowledge of the system involved.

Rationale for Requirement R10:

Standard TOP-001-3 — Transmission Operations

New proposed Requirement R10 is derived from approved IRO-003-2, Requirement R1, adapted to the Transmission Operator Area. This new requirement is in response to NOPR paragraph 60 concerning monitoring capabilities for the Transmission Operator. New Requirement R11 covers the Balancing Authorities. Monitoring of external systems can be accomplished via data links.

Rationale for Requirement R13:

The new Requirement R13 is in response to NOPR paragraphs 55 and 60 concerning Real-time analysis responsibilities for Transmission Operators and is copied from approved IRO-008-1, Requirement R2. The Transmission Operator's Operating Plan will describe how to perform the Real-time Assessment. The Operating Plan should contain instructions as to how to perform Operational Planning Analysis and Real-time Assessment with detailed instructions and timing requirements as to how to adapt to conditions where processes, procedures, and automated software systems are not available (if used). This could include instructions such as an indication that no actions may be required if system conditions have not changed significantly and that previous Contingency analysis or Real-time Assessments may be used in such a situation.

Rationale for Requirement R14:

The original Requirement R8 was deleted and original Requirements R9 and R11 were revised in order to respond to NOPR paragraph 42 which raised the issue of handling all SOLs and not just a sub-set of SOLs. The SDT has developed a white paper on SOL exceedances that explains its intent on what needs to be contained in such an Operating Plan. These Operating Plans are developed and documented in advance of Real-time and may be developed from Operational Planning Assessments required per proposed TOP-002-4 or other assessments. Operating Plans could be augmented by temporary operating guides which outline prevention/mitigation plans for specific situations which are identified day-to-day in an Operational Planning Assessment or a Real-time Assessment. The intent is to have a plan and philosophy that can be followed by an operator.

Rationale for Requirements R16 and R17:

In response to IERP Report recommendation 3 on authority.

Rationale for Requirement R18:

Moved from approved IRO-005-3.1a, Requirement R10. Transmission Service Provider, Distribution Provider, Load-Serving Entity, Generator Operator, and Purchasing-Selling Entity are deleted as those entities will receive instructions on limits from the responsible entities cited in the requirement. Note – Derived limits replaced by SOLs for clarity and specificity. SOLs include voltage, Stability, and thermal limits and are thus the most limiting factor.

Rationale for Requirements R19 and R20:

Added for consistency with proposed IRO-002-4, Requirement R1. Data exchange capabilities are required to support the data specification concept in proposed TOP-003-3.

Standard TOP-002-4 — Operations Planning

A. Introduction

1. **Title: Operations Planning**
2. **Number: TOP-002-4**
3. **Purpose:** To ensure that Transmission Operators and Balancing Authorities have plans for operating within specified limits.
4. **Applicability:**
 - 4.1. Transmission Operator
 - 4.2. Balancing Authority
5. **Effective Date*:**

See Implementation Plan.
6. **Background:**

See Project 2014-03 [project page](#).

B. Requirements and Measures

- R1.** Each Transmission Operator shall have an Operational Planning Analysis that will allow it to assess whether its planned operations for the next day within its Transmission Operator Area will exceed any of its System Operating Limits (SOLs). *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning]*
- M1.** Each Transmission Operator shall have evidence of a completed Operational Planning Analysis. Such evidence could include but is not limited to dated power flow study results.
- R2.** Each Transmission Operator shall have an Operating Plan(s) for next-day operations to address potential System Operating Limit (SOL) exceedances identified as a result of its Operational Planning Analysis as required in Requirement R1. *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning]*
- M2.** Each Transmission Operator shall have evidence that it has an Operating Plan to address potential System Operating Limits (SOLs) exceedances identified as a result of the Operational Planning Analysis performed in Requirement R1. Such evidence could include but it is not limited to plans for precluding operating in excess of each SOL that was identified as a result of the Operational Planning Analysis.
- R3.** Each Transmission Operator shall notify entities identified in the Operating Plan(s) cited in Requirement R2 as to their role in those plan(s). *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning]*
- M3.** Each Transmission Operator shall have evidence that it notified entities identified in the Operating Plan(s) cited in Requirement R2 as to their role in the plan(s). Such evidence could include but is not limited to dated operator logs, or e-mail records.

Standard TOP-002-4 — Operations Planning

- R4.** Each Balancing Authority shall have an Operating Plan(s) for the next-day that addresses: *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning]*
- 4.1** Expected generation resource commitment and dispatch
 - 4.2** Interchange scheduling
 - 4.3** Demand patterns
 - 4.4** Capacity and energy reserve requirements, including deliverability capability
- M4.** Each Balancing Authority shall have evidence that it has developed a plan to operate within the criteria identified. Such evidence could include but is not limited to dated operator logs or e-mail records.
- R5.** Each Balancing Authority shall notify entities identified in the Operating Plan(s) cited in Requirement R4 as to their role in those plan(s). *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning]*
- M5.** Each Balancing Authority shall have evidence that it notified entities identified in the plan(s) cited in Requirement R4 as to their role in the plan(s). Such evidence could include but is not limited to dated operator logs or e-mail records.
- R6.** Each Transmission Operator shall provide its Operating Plan(s) for next-day operations identified in Requirement R2 to its Reliability Coordinator. *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning]*
- M6.** Each Transmission Operator shall have evidence that it provided its Operating Plan(s) for next-day operations identified in Requirement R2 to its Reliability Coordinator. Such evidence could include but is not limited to dated operator logs or e-mail records.
- R7.** Each Balancing Authority shall provide its Operating Plan(s) for next-day operations identified in Requirement R4 to its Reliability Coordinator. *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning]*
- M7.** Each Balancing Authority shall have evidence that it provided its Operating Plan(s) for next-day operations identified in Requirement R4 to its Reliability Coordinator. Such evidence could include but is not limited to dated operator logs or e-mail records.

Standard TOP-002-4 — Operations Planning

C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority

The British Columbia Utilities Commission

1.2. Compliance Monitoring and Assessment Processes

As defined in the NERC Rules of Procedure, “Compliance Monitoring and Assessment Processes” refers to the identification of the processes that will be used to evaluate data or information for the purpose of assessing performance or outcomes with the associated reliability standard.

1.3. Data Retention

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

Each Transmission Operator and Balancing Authority shall keep data or evidence to show compliance for each applicable Requirement for a rolling 90-calendar days period for analyses, the most recent 90-calendar days for voice recordings, and 12 months for operating logs and e-mail records unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation.

If a Transmission Operator or Balancing Authority is found non-compliant, it shall keep information related to the non-compliance until found compliant or the time period specified above, whichever is longer.

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records

1.4. Additional Compliance Information

None.

Standard TOP-002-4 — Operations Planning

Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Operations Planning	Medium	N/A	N/A	N/A	The Transmission Operator did not have an Operational Planning Analysis allowing it to assess whether its planned operations for the next day within its Transmission Operator Area exceeded any of its System Operating Limits (SOLs).
R2	Operations Planning	Medium	N/A	N/A	N/A	The Transmission Operator did not have an Operating Plan to address potential System Operating Limit (SOL) exceedances identified as a result of the Operational Planning Analysis performed in Requirement R1.

Standard TOP-002-4 — Operations Planning

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
<p>For the Requirement R3 and R5 VSLs only, the intent of the SDT is to start with the Severe VSL first and then to work your way to the left until you find the situation that fits. In this manner, the VSL will not be discriminatory by size of entity. If a small entity has just one affected reliability entity to inform, the intent is that that situation would be a Severe violation.</p>						
R3	Operations Planning	Medium	The Transmission Operator did not notify one impacted entity or 5% or less of the entities, whichever is greater identified in the Operating Plan(s) as to their role in the plan(s).	The Transmission Operator did not notify two entities or more than 5% and less than or equal to 10% of the impacted entities, whichever is greater, identified in the Operating Plan(s) as to their role in the plan(s).	The Transmission Operator did not notify three impacted entities or more than 10% and less than or equal to 15% of the entities, whichever is greater, identified in the Operating Plan(s) as to their role in the plan(s).	The Transmission Operator did not notify four or more entities or more than 15% of the impacted NERC identified in the Operating Plan(s) as to their role in the plan(s).
R4	Operations Planning	Medium	The Balancing Authority has an Operating Plan but it does not address one of the criteria in Requirement R4.	The Balancing Authority has an Operating Plan but it does not address two of the criteria in Requirement R4.	The Balancing Authority has an Operating Plan but it does not address three of the criteria in Requirement R4.	The Balancing Authority did not have an Operating Plan.
R5	Operations Planning	Medium	The Balancing Authority did not notify one impacted entity or 5% or less	The Balancing Authority did not notify two entities or more than 5% and	The Balancing Authority did not notify three impacted entities or	The Balancing Authority did not notify four or more entities or more than

Standard TOP-002-4 — Operations Planning

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			of the entities, whichever is greater, identified in the Operating Plan(s) as to their role in the plan(s).	less than or equal to 10% of the impacted entities, whichever is greater, identified in the Operating Plan(s) as to their role in the plan(s).	more than 10% and less than or equal to 15% of the entities, whichever is greater, identified in the Operating Plan(s) as to their role in the plan(s).	15% of the impacted entities identified in the Operating Plan(s) as to their role in the plan(s).
R6	Operations Planning	Medium	N/A	N/A	N/A	The Transmission Operator did not provide its Operating Plan(s) for next-day operations as identified in Requirement R2 to its Reliability Coordinator.
R7	Operations Planning	Medium	N/A	N/A	N/A	The Balancing Authority did not provide its Operating Plan(s) for next-day operations as identified in Requirement R4 to its Reliability Coordinator.

Standard TOP-002-4 — Operations Planning

D. Regional Variances

None.

E. Interpretations

None.

F. Associated Documents

Operating Plan - An Operating Plan includes general Operating Processes and specific Operating Procedures. It may be an overview document which provides a prescription for an Operating Plan for the next-day, or it may be a specific plan to address a specific SOL or IROL exceedance identified in the Operational Planning Analysis (OPA). Consistent with the NERC definition, Operating Plans can be general in nature, or they can be specific plans to address specific reliability issues. The use of the term Operating Plan in the revised TOP/IRO standards allows room for both. An Operating Plan references processes and procedures which are available to the System Operator on a daily basis to allow the operator to reliably address conditions which may arise throughout the day. It is valid for tomorrow, the day after, and the day after that. Operating Plans should be augmented by temporary operating guides which outline prevention/mitigation plans for specific situations which are identified day-to-day in an OPA or a Real-time Assessment (RTA). As the definition in the Glossary of Terms states, a restoration plan is an example of an Operating Plan. It contains all the overarching principles that the System Operator needs to work his/her way through the restoration process. It is not a specific document written for a specific blackout scenario but rather a collection of tools consisting of processes, procedures, and automated software systems that are available to the operator to use in restoring the system. An Operating Plan can in turn be looked upon in a similar manner. It does not contain a prescription for the specific set-up for tomorrow but contains a treatment of all the processes, procedures, and automated software systems that are at the operator's disposal. The existence of an Operating Plan, however, does not preclude the need for creating specific action plans for specific SOL or IROL exceedances identified in the OPA. When a Reliability Coordinator performs an OPA, the analysis may reveal instances of possible SOL or IROL exceedances for pre- or post-Contingency conditions. In these instances, Reliability Coordinators are expected to ensure that there are plans in place to prevent or mitigate those SOLs or IROLs, should those operating conditions be encountered the next day. The Operating Plan may contain a description of the process by which specific prevention or mitigation plans for day-to-day SOL or IROL exceedances identified in the OPA are handled and communicated. This approach could alleviate any potential administrative burden associated with perceived requirements for continual day-to-day updating of "the Operating Plan document" for compliance purposes.

Standard TOP-002-4 — Operations Planning

Version History

Version	Date	Action	Change Tracking
0	April 1, 2005	Effective Date	New
0	August 8, 2005	Removed "Proposed" from Effective Date	Errata
1	August 2, 2006	Adopted by Board of Trustees	Revised
2	November 1, 2006	Adopted by Board of Trustees	Revised
2	June 14, 2007	Fixed typo in R11., (subject to ...)	Errata
2a	February 10, 2009	Added Appendix 1 – Interpretation of R11 approved by BOT on February 10, 2009	Interpretation
2a	December 2, 2009	Interpretation of R11 approved by FERC on December 2, 2009	Same Interpretation
2b	November 4, 2010	Added Appendix 2 – Interpretation of R10 adopted by the Board of Trustees	
2b	October 20, 2011	FERC Order issued approving the Interpretation of R10 (FERC's Order became effective on October 20, 2011)	
2.1b	March 8, 2012	Errata adopted by Standards Committee; (Removed unnecessary language from the Effective Date section. Deleted retired sub-requirements from Requirement R14)	Errata
2.1b	April 11, 2012	Additional errata adopted by Standards Committee; (Deleted language from retired sub-requirement from Measure M7)	Errata
2.1b	September 13, 2012	FERC approved	Errata
3	May 6, 2012	Revisions under Project 2007-03	Revised

Standard TOP-002-4 — Operations Planning

3	May 9, 2012	Adopted by Board of Trustees	Revised
4	April 2014	Revisions under Project 2014-03	Revised
4	November 13, 2014	Adopted by NERC Board of Trustees	Revisions under Project 2014-03
4	November 19, 2015	FERC approved TOP-002-4. Docket No. RM15-16-000. Order No. 817.	

Standard TOP-002-4 — Guidelines and Technical Basis

Guidelines and Technical Basis

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for Definitions:

Changes made to the proposed definitions were made in order to respond to issues raised in NOPR paragraphs 55, 73, and 74 dealing with analysis of SOLs in all time horizons, questions on Protection Systems and Special Protection Systems in NOPR paragraph 78, and recommendations on phase angles from the SW Outage Report (recommendation 27). The intent of such changes is to ensure that Real-time Assessments contain sufficient details to result in an appropriate level of situational awareness. Some examples include: 1) analyzing phase angles which may result in the implementation of an Operating Plan to adjust generation or curtail transactions so that a Transmission facility may be returned to service, or 2) evaluating the impact of a modified Contingency resulting from the status change of a Special Protection Scheme from enabled/in-service to disabled/out-of-service.

Rationale for R1:

Terms deleted in Requirement R1 as they are now contained in the revised definition of Operational Planning Analysis

Rationale for R2:

The change to Requirement R2 is in response to NOPR paragraph 42 and in concert with proposed changes made to proposed TOP-001-4

Rationale for R3:

Changes in response to IERP recommendation

Rationale for R4 and R5:

These Requirements were added to address IERP recommendations

Rationale for R6 and R7:

Added in response to SW Outage Report recommendation 1

Standard TOP-003-3 — Operational Reliability Data

A. Introduction

1. **Title: Operational Reliability Data**
2. **Number: TOP-003-3**
3. **Purpose:** To ensure that the Transmission Operator and Balancing Authority have data needed to fulfill their operational and planning responsibilities.
4. **Applicability:**
 - 4.1. Transmission Operator
 - 4.2. Balancing Authority
 - 4.3. Generator Owner
 - 4.4. Generator Operator
 - 4.5. Load-Serving Entity
 - 4.6. Transmission Owner
 - 4.7. Distribution Provider
5. **Effective Date*:**

See Implementation Plan.
6. **Background:**

See Project 2014-03 [project page](#).

B. Requirements and Measures

- R1.** Each Transmission Operator shall maintain a documented specification for the data necessary for it to perform its Operational Planning Analyses, Real-time monitoring, and Real-time Assessments. The data specification shall include, but not be limited to: *[Violation Risk Factor: Low] [Time Horizon: Operations Planning]*
 - 1.1. A list of data and information needed by the Transmission Operator to support its Operational Planning Analyses, Real-time monitoring, and Real-time Assessments including non-BES data and external network data as deemed necessary by the Transmission Operator.
 - 1.2. Provisions for notification of current Protection System and Special Protection System status or degradation that impacts System reliability.
 - 1.3. A periodicity for providing data.
 - 1.4. The deadline by which the respondent is to provide the indicated data.
- M1.** Each Transmission Operator shall make available its dated, current, in force documented specification for data.

Standard TOP-003-3 — Operational Reliability Data

- R2.** Each Balancing Authority shall maintain a documented specification for the data necessary for it to perform its analysis functions and Real-time monitoring. The data specification shall include, but not be limited to: *[Violation Risk Factor: Low] [Time Horizon: Operations Planning]*
- 2.1.** A list of data and information needed by the Balancing Authority to support its analysis functions and Real-time monitoring.
 - 2.2.** Provisions for notification of current Protection System and Special Protection System status or degradation that impacts System reliability.
 - 2.3.** A periodicity for providing data.
 - 2.4.** The deadline by which the respondent is to provide the indicated data.
- M2.** Each Balancing Authority shall make available its dated, current, in force documented specification for data.
- R3.** Each Transmission Operator shall distribute its data specification to entities that have data required by the Transmission Operator's Operational Planning Analyses, Real-time monitoring, and Real-time Assessment. *[Violation Risk Factor: Low] [Time Horizon: Operations Planning]*
- M3.** Each Transmission Operator shall make available evidence that it has distributed its data specification to entities that have data required by the Transmission Operator's Operational Planning Analyses, Real-time monitoring, and Real-time Assessments. Such evidence could include but is not limited to web postings with an electronic notice of the posting, dated operator logs, voice recordings, postal receipts showing the recipient, date and contents, or e-mail records.
- R4.** Each Balancing Authority shall distribute its data specification to entities that have data required by the Balancing Authority's analysis functions and Real-time monitoring. *[Violation Risk Factor: Low] [Time Horizon: Operations Planning]*
- M4.** Each Balancing Authority shall make available evidence that it has distributed its data specification to entities that have data required by the Balancing Authority's analysis functions and Real-time monitoring. Such evidence could include but is not limited to web postings with an electronic notice of the posting, dated operator logs, voice recordings, postal receipts showing the recipient, or e-mail records.
- R5.** Each Transmission Operator, Balancing Authority, Generator Owner, Generator Operator, Load-Serving Entity, Transmission Owner, and Distribution Provider receiving a data specification in Requirement R3 or R4 shall satisfy the obligations of the documented specifications using: *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning, Same-Day Operations, Real-time Operations]*
- 5.1.** A mutually agreeable format
 - 5.2.** A mutually agreeable process for resolving data conflicts
 - 5.3.** A mutually agreeable security protocol

Standard TOP-003-3 — Operational Reliability Data

- M5.** Each Transmission Operator, Balancing Authority, Generator Owner, Generator Operator, Load-Serving Entity, Transmission Owner, and Distribution Provider receiving a data specification in Requirement R3 or R4 shall make available evidence that it has satisfied the obligations of the documented specifications. Such evidence could include, but is not limited to, electronic or hard copies of data transmittals or attestations of receiving entities.

C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Monitoring Process

The British Columbia Utilities Commission

1.2. Compliance Monitoring and Assessment Processes

As defined in the NERC Rules of Procedure, “Compliance Monitoring and Assessment Processes” refers to the identification of the processes that will be used to evaluate data or information for the purpose of assessing performance or outcomes with the associated reliability standard.

1.3. Data Retention

The following evidence retention periods identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show that it was compliant for the full time period since the last audit.

Each responsible entity shall keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation:

Each Transmission Operator shall retain its dated, current, in force, documented specification for the data necessary for it to perform its Operational Planning Analyses, Real-time monitoring, and Real-time Assessments in accordance with Requirement R1 and Measurement M1 as well as any documents in force since the last compliance audit.

Each Balancing Authority shall retain its dated, current, in force, documented specification for the data necessary for it to perform its analysis functions and Real-time monitoring in accordance with Requirement R2 and Measurement M2 as well as any documents in force since the last compliance audit.

Each Transmission Operator shall retain evidence for three calendar years that it has distributed its data specification to entities that have data required by the Transmission Operator’s Operational Planning Analyses, Real-time monitoring,

Standard TOP-003-3 — Operational Reliability Data

and Real-time Assessments in accordance with Requirement R3 and Measurement M3.

Each Balancing Authority shall retain evidence for three calendar years that it has distributed its data specification to entities that have data required by the Balancing Authority's analysis functions and Real-time monitoring in accordance with Requirement R4 and Measurement M4.

Each Balancing Authority, Generator Owner, Generator Operator, Load-Serving Entity, Transmission Operator, Transmission Owner, and Distribution Provider receiving a data specification in Requirement R3 or R4 shall retain evidence for the most recent 90-calendar days that it has satisfied the obligations of the documented specifications in accordance with Requirement R5 and Measurement M5.

If a responsible entity is found non-compliant, it shall keep information related to the non-compliance until mitigation is complete and approved or the time period specified above, whichever is longer.

The Compliance Enforcement Authority shall keep the last audit records and all requested and submitted subsequent audit records.

1.4. Additional Compliance Information

None.

Standard TOP-003-3 — Operational Reliability Data

Table of Compliance Elements

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R1	Operations Planning	Low	The Transmission Operator did not include one of the parts (Part 1.1 through Part 1.4) of the documented specification for the data necessary for it to perform its Operational Planning Analyses, Real-time monitoring, and Real-time Assessments.	The Transmission Operator did not include two of the parts (Part 1.1 through Part 1.4) of the documented specification for the data necessary for it to perform its Operational Planning Analyses, Real-time monitoring, and Real-time Assessments.	The Transmission Operator did not include three of the parts (Part 1.1 through Part 1.4) of the documented specification for the data necessary for it to perform its Operational Planning Analyses, Real-time monitoring, and Real-time Assessments.	The Transmission Operator did not include four of the parts (Part 1.1 through Part 1.4) of the documented specification for the data necessary for it to perform its Operational Planning Analyses, Real-time monitoring, and Real-time Assessments. OR, The Transmission Operator did not have a documented specification for the data necessary for it to perform its Operational Planning Analyses, Real-time monitoring, and Real-time Assessments.
R2	Operations	Low	The Balancing	The Balancing	The Balancing	The Balancing

Standard TOP-003-3 — Operational Reliability Data

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
	Planning		Authority did not include one of the parts (Part 2.1 through Part 2.4) of the documented specification for the data necessary for it to perform its analysis functions and Real-time monitoring.	Authority did not include two of the parts (Part 2.1 through Part 2.4) of the documented specification for the data necessary for it to perform its analysis functions and Real-time monitoring.	Authority did not include three of the parts (Part 2.1 through Part 2.4) of the documented specification for the data necessary for it to perform its analysis functions and Real-time monitoring.	Authority did not include four of the parts (Part 2.1 through Part 2.4) of the documented specification for the data necessary for it to perform its analysis functions and Real-time monitoring. OR, The Balancing Authority did not have a documented specification for the data necessary for it to perform its analysis functions and Real-time monitoring.
<p>For the Requirement R3 and R4 VSLs only, the intent of the SDT is to start with the Severe VSL first and then to work your way to the left until you find the situation that fits. In this manner, the VSL will not be discriminatory by size of entity. If a small entity has just one affected reliability entity to inform, the intent is that that situation would be a Severe violation.</p>						
R3	Operations Planning	Low	The Transmission Operator did not distribute its data specification to one	The Transmission Operator did not distribute its data specification to two	The Transmission Operator did not distribute its data specification to three	The Transmission Operator did not distribute its data specification to four

Standard TOP-003-3 — Operational Reliability Data

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
			entity, or 5% or less of the entities, whichever is greater, that have data required by the Transmission Operator's Operational Planning Analyses, Real-time monitoring, and Real-time Assessments.	entities, or more than 5% and less than or equal to 10% of the reliability entities, whichever is greater, that have data required by the Transmission Operator's Operational Planning Analyses, Real-time monitoring, and Real-time Assessments.	entities, or more than 10% and less than or equal to 15% of the reliability entities, whichever is greater, that have data required by the Transmission Operator's Operational Planning Analyses, Real-time monitoring, and Real-time Assessments.	or more entities, or more than 15% of the entities that have data required by the Transmission Operator's Operational Planning Analyses, Real-time monitoring, and Real-time Assessments.
R4	Operations Planning	Low	The Balancing Authority did not distribute its data specification to one entity, or 5% or less of the entities, whichever is greater, that have data required by the Balancing Authority's analysis functions and Real-time monitoring.	The Balancing Authority did not distribute its data specification to two entities, or more than 5% and less than or equal to 10% of the entities, whichever is greater, that have data required by the Balancing Authority's analysis functions and Real-time monitoring.	The Balancing Authority did not distribute its data specification to three entities, or more than 10% and less than or equal to 15% of the entities, whichever is greater, that have data required by the Balancing Authority's analysis functions and Real-time monitoring.	The Balancing Authority did not distribute its data specification to four or more entities, or more than 15% of the entities that have data required by the Balancing Authority's analysis functions and Real-time monitoring.

Standard TOP-003-3 — Operational Reliability Data

R #	Time Horizon	VRF	Violation Severity Levels			
			Lower VSL	Moderate VSL	High VSL	Severe VSL
R5	Operations Planning, Same-Day Operations, Real-time Operations	Medium	The responsible entity receiving a data specification in Requirement R3 or R4 satisfied the obligations in the data specification but did not meet one of the criteria shown in Requirement R5 (Parts 5.1 – 5.3).	The responsible entity receiving a data specification in Requirement R3 or R4 satisfied the obligations in the data specification but did not meet two of the criteria shown in Requirement R5 (Parts 5.1 – 5.3).	The responsible entity receiving a data specification in Requirement R3 or R4 satisfied the obligations in the data specification but did not meet three of the criteria shown in Requirement R5 (Parts 5.1 – 5.3).	The responsible entity receiving a data specification in Requirement R3 or R4 did not satisfy the obligations of the documented specifications for data.

Standard TOP-003-3 — Operational Reliability Data

D. Regional Variances

None.

E. Interpretations

None.

F. Associated Documents

None.

Version History

Version	Date	Action	Change Tracking
0	April 1, 2005	Effective Date	New
0	August 8, 2005	Removed "Proposed" from Effective Date	Errata
1		Modified R1.2 Modified M1 Replaced Levels of Non-compliance with the Feb 28, BOT approved Violation Severity Levels (VSLs)	Revised
1	October 17, 2008	Adopted by NERC Board of Trustees	
1	March 17, 2011	Order issued by FERC approving TOP-003-1 (approval effective 5/23/11)	
2	May 6, 2012	Revised under Project 2007-03	Revised
2	May 9, 2012	Adopted by Board of Trustees	Revised
3	April 2014	Changes pursuant to Project 2014-03	Revised
3	November 13, 2014	Adopted by Board of Trustees	Revisions under Project 2014-03
3	November 19, 2015	FERC approved TOP-003-3. Docket No. RM15-16-000, Order No. 817	

Standard TOP-003-3 — Guidelines and Technical Basis

Guidelines and Technical Basis

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for Definitions:

Changes made to the proposed definitions were made in order to respond to issues raised in NOPR paragraphs 55, 73, and 74 dealing with analysis of SOLs in all time horizons, questions on Protection Systems and Special Protection Systems in NOPR paragraph 78, and recommendations on phase angles from the SW Outage Report (recommendation 27). The intent of such changes is to ensure that Real-time Assessments contain sufficient details to result in an appropriate level of situational awareness. Some examples include: 1) analyzing phase angles which may result in the implementation of an Operating Plan to adjust generation or curtail transactions so that a Transmission facility may be returned to service, or 2) evaluating the impact of a modified Contingency resulting from the status change of a Special Protection Scheme from enabled/in-service to disabled/out-of-service.

Rationale for R1:

Changes to proposed Requirement R1, Part 1.1 are in response to issues raised in NOPR paragraph 67 on the need for obtaining non-BES and external network data necessary for the Transmission Operator to fulfill its responsibilities.

Proposed Requirement R1, Part 1.2 is in response to NOPR paragraph 78 on relay data. The language has been moved from approved PRC-001-1.

Corresponding changes have been made to Requirement R2 for the Balancing Authority and to proposed IRO-010-2, Requirement R1 for the Reliability Coordinator.

Rationale for R5:

Proposed Requirement R5, Part 5.3 is in response to NOPR paragraph 92 where concerns were raised about data exchange through secured networks.

TOP-010-1 – Real-time Reliability Monitoring and Analysis Capabilities

A. Introduction

1. **Title:** Real-time Reliability Monitoring and Analysis Capabilities
2. **Number:** TOP-010-1
3. **Purpose:** Establish requirements for Real-time monitoring and analysis capabilities to support reliable System operations.
4. **Applicability:**
 - 4.1. **Functional Entities:**
 - 4.1.1. Transmission Operators
 - 4.1.2. Balancing Authorities
5. **Effective Date*:** See Implementation Plan

B. Requirements and Measures

- R1.** Each Transmission Operator shall implement an Operating Process or Operating Procedure to address the quality of the Real-time data necessary to perform its Real-time monitoring and Real-time Assessments. The Operating Process or Operating Procedure shall include: *[Violation Risk Factor: Medium] [Time Horizon: Real-time Operations]*
 - 1.1. Criteria for evaluating the quality of Real-time data;
 - 1.2. Provisions to indicate the quality of Real-time data to the System Operator; and
 - 1.3. Actions to address Real-time data quality issues with the entity(ies) responsible for providing the data when data quality affects Real-time Assessments.
- M1.** Each Transmission Operator shall have evidence that it implemented its Operating Process or Operating Procedure to address the quality of the Real-time data necessary to perform its Real-time monitoring and Real-time Assessments. This evidence could include, but is not limited to: 1) an Operating Process or Operating Procedure in electronic or hard copy format meeting all provisions of Requirement R1; and 2) evidence the Transmission Operator implemented the Operating Process or Operating Procedure as called for in the Operating Process or Operating Procedure, such as dated operator logs, dated checklists, voice recordings, voice transcripts, or other evidence.
- R2.** Each Balancing Authority shall implement an Operating Process or Operating Procedure to address the quality of the Real-time data necessary to perform its analysis functions and Real-time monitoring. The Operating Process or Operating Procedure shall include: *[Violation Risk Factor: Medium] [Time Horizon: Real-time Operations]*
 - 2.1. Criteria for evaluating the quality of Real-time data;
 - 2.2. Provisions to indicate the quality of Real-time data to the System Operator; and

TOP-010-1 – Real-time Reliability Monitoring and Analysis Capabilities

- 2.3.** Actions to address Real-time data quality issues with the entity(ies) responsible for providing the data when data quality affects its analysis functions.
- M2.** Each Balancing Authority shall have evidence that it implemented its Operating Process or Operating Procedure to address the quality of the Real-time data necessary to perform its analysis functions and Real-time monitoring. This evidence could include, but is not limited to: 1) an Operating Process or Operating Procedure in electronic or hard copy format meeting all provisions of Requirement R2; and 2) evidence the Balancing Authority implemented the Operating Process or Operating Procedure as called for in the Operating Process or Operating Procedure, such as dated operator logs, dated checklists, voice recordings, voice transcripts, or other evidence.
- R3.** Each Transmission Operator shall implement an Operating Process or Operating Procedure to address the quality of analysis used in its Real-time Assessments. The Operating Process or Operating Procedure shall include: *[Violation Risk Factor: Medium] [Time Horizon: Real-time Operations]*
- 3.1.** Criteria for evaluating the quality of analysis used in its Real-time Assessments;
- 3.2.** Provisions to indicate the quality of analysis used in its Real-time Assessments; and
- 3.3.** Actions to address analysis quality issues affecting its Real-time Assessments.
- M3.** Each Transmission Operator shall have evidence it implemented its Operating Process or Operating Procedure to address the quality of analysis used in its Real-time Assessments as specified in Requirement R3. This evidence could include, but is not limited to: 1) an Operating Process or Operating Procedure in electronic or hard copy format meeting all provisions of Requirement R3; and 2) evidence the Transmission Operator implemented the Operating Process or Operating Procedure as called for in the Operating Process or Operating Procedure, such as dated operator logs, dated checklists, voice recordings, voice transcripts, or other evidence.
- R4.** Each Transmission Operator and Balancing Authority shall have an alarm process monitor that provides notification(s) to its System Operators when a failure of its Real-time monitoring alarm processor has occurred. *[Violation Risk Factor: Medium] [Time Horizon: Real-time Operations]*
- M4.** Each Transmission Operator and Balancing Authority shall have evidence of an alarm process monitor that provides notification(s) to its System Operators when a failure of its Real-time monitoring alarm processor has occurred. This evidence could include, but is not limited to, operator logs, computer printouts, system specifications, or other evidence.

C. Compliance

1. Compliance Monitoring Process

1.1. Compliance Enforcement Authority:

The British Columbia Utilities Commission

1.2. Evidence Retention:

The following evidence retention period(s) identify the period of time an entity is required to retain specific evidence to demonstrate compliance. For instances where the evidence retention period specified below is shorter than the time since the last audit, the Compliance Enforcement Authority may ask an entity to provide other evidence to show it was compliant for the full-time period since the last audit.

The applicable entity shall keep data or evidence to show compliance as identified below unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation.

The applicable entity shall retain evidence of compliance for Requirements R1, R2, and R4, and Measures M1, M2, and M4 for the current calendar year and one previous calendar year, with the exception of operator logs and voice recordings which shall be retained for a minimum of 90 calendar days, unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation.

The Transmission Operator shall retain evidence of compliance for Requirement R3 and Measure M3 for a rolling 30-day period, unless directed by its Compliance Enforcement Authority to retain specific evidence for a longer period of time as part of an investigation.

If an applicable entity is found non-compliant it shall keep information related to the non-compliance until mitigation is complete and approved or for the time specified above, whichever is longer.

1.3. Compliance Monitoring and Enforcement Program

As defined in the NERC Rules of Procedure, “Compliance Monitoring and Enforcement Program” refers to the identification of the processes used to evaluate data or information for the purpose of assessing performance or outcomes with the associated Reliability Standard.

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Violation Severity Levels

R #	Violation Severity Levels			
	Lower VSL	Moderate VSL	High VSL	Severe VSL
R1.	N/A	The Transmission Operator's Operating Process or Operating Procedure to address the quality of the Real-time data necessary to perform its Real-time monitoring and Real-time Assessments did not include one of the elements listed in Part 1.1 through Part 1.3.	The Transmission Operator's Operating Process or Operating Procedure to address the quality of the Real-time data necessary to perform its Real-time monitoring and Real-time Assessments did not include two of the elements listed in Part 1.1 through Part 1.3.	The Transmission Operator's Operating Process or Operating Procedure to address the quality of the Real-time data necessary to perform its Real-time monitoring and Real-time Assessments did not include any of the elements listed in Part 1.1 through Part 1.3; OR The Transmission Operator did not implement an Operating Process or Operating Procedure to address the quality of the Real-time data necessary to perform its Real-time monitoring and Real-time Assessments.
R2.	N/A	The Balancing Authority's Operating Process or Operating Procedure to address the quality of the	The Balancing Authority's Operating Process or Operating Procedure to address the quality of the	The Balancing Authority's Operating Process or Operating Procedure to address the quality of the

TOP-010-1 – Real-time Reliability Monitoring and Analysis Capabilities

		Real-time data necessary to perform its analysis functions and Real-time monitoring did not include one of the elements listed in Part 2.1 through Part 2.3.	Real-time data necessary to perform its analysis functions and Real-time monitoring did not include two of the elements listed in Part 2.1 through Part 2.3.	Real-time data necessary to perform its analysis functions and Real-time monitoring did not include any of the elements listed in Part 2.1 through Part 2.3; OR The Balancing Authority did not implement an Operating Process or Operating Procedure to address the quality of the Real-time data necessary to perform its analysis functions and Real-time monitoring.
R3.	N/A	The Transmission Operator's Operating Process or Operating Procedure to address the quality of analysis used in its Real-time Assessments did not include one of the elements listed in Part 3.1 through Part 3.3.	The Transmission Operator's Operating Process or Operating Procedure to address the quality of analysis used in its Real-time Assessments did not include two of the elements listed in Part 3.1 through Part 3.3.	The Transmission Operator's Operating Process or Operating Procedure to address the quality of analysis used in its Real-time Assessments did not include any of the elements listed in Part 3.1 through Part 3.3; OR The Transmission Operator did not implement an Operating Process or Operating Procedure to address the quality of

TOP-010-1 – Real-time Reliability Monitoring and Analysis Capabilities

				analysis used in its Real-time Assessments.
R4.	N/A	N/A	The responsible entity has an alarm process monitor but the alarm process monitor did not provide notification(s) to its System Operators when a failure of its Real-time monitoring alarm processor occurred.	The responsible entity does not have an alarm process monitor that provides notification(s) to its System Operators when a failure of its Real-time monitoring alarm processor has occurred.

D. Regional Variances

None.

E. Associated Documents

- [Implementation Plan](#)

Version History

Version	Date	Action	Change Tracking
1	October 30, 2015	New standard developed in Project 2009-02 to respond to recommendations in Real-time Best Practices Task Force Report and FERC directives.	N/A
1	May 5, 2016	Adopted by the Board of Trustees	New

Supplemental Material

Guidelines and Technical Basis

Real-time monitoring, or monitoring the Bulk Electric System (BES) in Real-time, is a primary function of Reliability Coordinators (RCs), Transmission Operators (TOPs), and Balancing Authorities (BAs) as required by TOP and IRO Reliability Standards. As used in TOP and IRO Reliability Standards, monitoring involves observing operating status and operating values in Real-time for awareness of system conditions. Real-time monitoring may include the following activities performed in Real-time:

- Acquisition of operating data;
- Display of operating data as needed for visualization of system conditions;
- Audible or visual alerting when warranted by system conditions; and
- Audible or visual alerting when monitoring and analysis capabilities degrade or become unavailable.

Requirement R1

The TOP uses a set of Real-time data identified in TOP-003-3 Requirement R1 to perform its Real-time monitoring and Real-time Assessments. Functional requirements to perform monitoring and Real-time Assessments appear in other Reliability Standards.

The TOP's Operating Process or Operating Procedure must contain criteria for evaluating the quality of Real-time data as specified in proposed TOP-010-1 Requirement R1 Part 1.1. The criteria support identification of applicable data quality issues, which may include:

- Data outside of a prescribed data range;
- Analog data not updated within a predetermined time period;
- Data entered manually to override telemetered information; or
- Data otherwise identified as invalid or suspect.

The Operating Process or Operating Procedure must include provisions for indicating the quality of Real-time data to operating personnel. Descriptions of quality indicators such as display color codes, data quality flags, or other such indicators as found in Real-time monitoring specifications could be used.

Requirement R1 Part 1.3 specifies the TOP shall include actions to address Real-time data quality issues with the entity(ies) responsible for providing the data when data quality affects Real-time Assessments. Requirement R1 Part 1.3 is focused on addressing data point quality issues affecting Real-time Assessments. Other data quality issues of a lower priority are addressed according to an entity's operating practices and are not covered under Requirement R1 Part 1.3.

The TOP's actions to address data quality issues are steps within existing authorities and capabilities that provide awareness and enable the TOP to meet its obligations for performing the Real-time Assessment. Examples of actions to address data quality issues include, but are not limited to, the following:

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- Notifying entities that provide Real-time data to the TOP;
- Following processes established for resolving data conflicts as specified in TOP-003-3, or other applicable Reliability Standards;
- Taking corrective actions on the TOP's own data;
- Changing data sources or other inputs so that the data quality issue no longer affects the TOP's Real-time Assessment; and
- Inputting data manually and updating as necessary.

The Operating Process or Operating Procedure must clearly identify to operating personnel how to determine the data that affects the quality of the Real-time Assessment so that effective actions can be taken to address data quality issues in an appropriate timeframe.

Requirement R2

The BA uses a set of Real-time data identified in TOP-003-3 Requirement R2 to perform its analysis functions and Real-time monitoring. Requirements to perform monitoring appear in other Reliability Standards.

The BA's Operating Process or Operating Procedure must contain criteria for evaluating the quality of Real-time data as specified in proposed TOP-010-1 Requirement R2 Part 2.1. The criteria supports identification of applicable data quality issues, which may include:

- Data outside of a prescribed data range;
- Analog data not updated within a predetermined time period;
- Data entered manually to override telemetered information; or
- Data otherwise identified as invalid or suspect.

The Operating Process or Operating Procedure must include provisions for indicating the quality of Real-time data to operating personnel. Descriptions of quality indicators such as display color codes, data quality flags, or other such indicators as found in Real-time monitoring specifications could be used.

Requirement R2 Part 2.3 specifies the BA shall include in its Operating Process or Operating Procedure actions to address Real-time data quality issues when data quality affects its analysis functions. Requirement R2 Part 2.3 is focused on addressing data point quality issues affecting analysis functions. Other data quality issues of a lower priority are addressed according to an entity's operating practices and are not covered under Requirement R2 Part 2.3.

The BA's actions to address data quality issues are steps within existing authorities and capabilities that provide awareness and enable the BA to meet its obligations for performing its analysis functions. Examples of actions to address data quality issues include, but are not limited to, the following:

- Notifying entities that provide Real-time data to the BA;

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- Following processes established for resolving data conflicts as specified in TOP-003-3 or other applicable Reliability Standards;
- Taking corrective actions on the BA's own data;
- Changing data sources or other inputs so that the data quality issue no longer affects the BA's analysis functions; and
- Inputting data manually and updating as necessary.

The Operating Process or Operating Procedure must clearly identify to operating personnel how to determine the data that affects the analysis quality so that effective actions can be taken to address data quality issues in an appropriate timeframe.

Requirement R3

Requirement R3 ensures TOPs have procedures to address issues related to the quality of the analysis results used for Real-time Assessments. Requirements to perform Real-time Assessments appear in other Reliability Standards. Examples of the types of analysis used in Real-time Assessments may include, as applicable, state estimation, Real-time Contingency analysis, Stability analysis or other studies used for Real-time Assessments.

Examples of the types of criteria used to evaluate the quality of analysis used in Real-time Assessments may include solution tolerances, mismatches with Real-time data, convergences, etc.

The Operating Process or Operating Procedure must describe how the quality of analysis results used in Real-time Assessment will be shown to operating personnel.

Requirement R4

Requirement R4 addresses recommendation S7 of the Real-time Best Practices Task Force report concerning operator awareness of alarm availability.

An alarm process monitor could be an application within a Real-time monitoring system or it could be a separate system. 'Heartbeat' or 'watchdog' monitors are examples of an alarm process monitor. An alarm process monitor should be designed and implemented such that a stall of the Real-time monitoring alarm processor does not cause a failure of the alarm process monitor.

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Rationale

Rationale for Requirement R1: The Transmission Operator (TOP) uses a set of Real-time data identified in TOP-003-3 Requirement R1 to perform its Real-time monitoring and Real-time Assessments. Functional requirements to perform Real-time monitoring and Real-time Assessments appear in other Reliability Standards.

The Operating Process or Operating Procedure must include provisions for indicating the quality of Real-time data to operating personnel. Descriptions of quality indicators such as display color codes, data quality flags, or other such indicators as found in Real-time monitoring specifications could be used.

Requirement R1 Part 1.3 of this standard specifies the TOP shall include actions to address Real-time data quality issues affecting its Real-time Assessments in its Operating Process or Operating Procedure. Examples of actions to address Real-time data quality issues are provided in the Guidelines and Technical Basis section. These actions could be the same as the process used to resolve data conflicts required by TOP-003-3 Requirement R5 Part 5.2, provided that this process addresses Real-time data quality issues.

The revision in Part 1.3 to address Real-time data quality issues *when data quality affects Real-time Assessments* clarifies the scope of data points that must be covered by the Operating Process or Operating Procedure.

Rationale for Requirement R2: The Balancing Authority (BA) uses a set of Real-time data identified in TOP-003-3 Requirement R2 to perform its analysis functions and Real-time monitoring. Requirements to perform monitoring appear in other Reliability Standards.

The Operating Process or Operating Procedure must include provisions for indicating the quality of Real-time data to operating personnel. Descriptions of quality indicators such as display color codes, data quality flags, or other such indicators as found in Real-time monitoring specifications could be used.

Requirement R2 Part 2.3 of this standard specifies the BA shall include actions to address Real-time data quality issues affecting its analysis functions in its Operating Process or Operating Procedure. Examples of actions to address Real-time data quality issues are provided in the Guidelines and Technical Basis section. These actions could be the same as the process to resolve data conflicts required by TOP-003-3 Requirement R5 Part 5.2 provided that this process addresses Real-time data quality issues.

The revision in Part 2.3 to address Real-time data quality issues *when data quality affects its analysis functions* clarifies the scope of data points that must be covered by the Operating Process or Operating Procedure.

Rationale for Requirement R3: Requirement R3 ensures TOPs have procedures to address issues related to the quality of the analysis results used for Real-time Assessments. Requirements to perform Real-time Assessments appear in other Reliability Standards. Examples of the types of analysis used in Real-time Assessments include, as applicable, state

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estimation, Real-time Contingency analysis, Stability analysis or other studies used for Real-time Assessments.

The Operating Process or Operating Procedure must include provisions for how the quality of analysis results used in Real-time Assessment will be shown to operating personnel. Operating personnel includes System Operators and staff responsible for supporting Real-time operations.

Rationale for Requirement R4: The requirement addresses recommendation S7 of the Real-time Best Practices Task Force report concerning operator awareness of alarm availability.

The requirement in Draft Two of the proposed standard has been revised for clarity by removing the term *independent*. The alarm process monitor must be able to provide notification of failure of the Real-time monitoring alarm processor. This capability could be provided by an application within a Real-time monitoring system or by a separate component used by the System Operator. The alarm process monitor must not fail with a simultaneous failure of the Real-time monitoring alarm processor.