



bcuc
British Columbia
Utilities Commission

Patrick Wruck
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September 15, 2017

Sent via email

Letter L-23-17

Mr. Fred James
Chief Regulatory Officer
Regulatory & Rates Group
British Columbia Hydro and Power Authority
16th Floor, 333 Dunsmuir Street
Vancouver, BC V6B 5R3
bchydroregulatorygroup@bchydro.com

**Re: British Columbia Hydro and Power Authority
Complaint filed by M.U. and L.Y. – Report Pursuant to Letter L-19-17**

Dear Mr. James:

Thank you for your letter dated September 14, 2017, providing a report summarizing the site meeting of September 7, 2017, and the proposed resolution between British Columbia Hydro and Power Authority (BC Hydro) and the Complainants in accordance with Letter L-19-17.

The Panel notes that the Complainants have a one week opportunity to respond with any comments on the submitted report and any proposed resolution. Upon receipt of all documents related to this matter, the Panel will review the evidence and make its findings accordingly. The Commission will then communicate these findings to BC Hydro and the Complainants.

With this direction from the Panel, BC Hydro can then finalize the resolution of this matter with the Complainants.

Sincerely,

Original signed by:

Patrick Wruck
Commission Secretary

IH/dg
cc: Complainant
(customer.relations@bchydro.com)