



**ORDER NUMBER**  
**G-264-19**

IN THE MATTER OF  
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

Creative Energy Vancouver Platforms Inc.  
Application for Interim Heating Rates for the Thermal Energy System  
at the Vancouver House Development

**BEFORE:**

T. A. Loski, Panel Chair  
E. B. Lockhart, Commissioner

on October 31, 2019

**ORDER**

**WHEREAS:**

- A. On October 2, 2019, Creative Energy Vancouver Platforms Inc. (Creative Energy) filed an application with the British Utilities Commission (BCUC) for the approval of interim rates, terms and conditions of service, and a Revenue Deficiency Deferral Account (RDDA) effective November 1, 2019, for its provision of thermal energy service for heating at the Vancouver House Development in the South Downtown area of Vancouver (Application);
- B. By Order G-60-19 dated October 28, 2019, the BCUC approved Creative Energy's interim rates, terms and conditions of service, and an RDDA on an interim and refundable basis, effective November 1, 2019; and
- C. The BCUC has commenced review of the Application and considers that establishing a regulatory timetable is warranted.

**NOW THEREFORE** the BCUC orders as follows:

1. A regulatory timetable for the review of the Application is established, as set out in Appendix A to this order (Regulatory Timetable).
2. Creative Energy is directed, as soon as reasonably possible, but no later than November 15, 2019, to:
  - a. Provide by email or mail, notice of the Application and this order to all registered interveners in the Creative Energy 2018-2022 Revenue Requirements Application and all affected customers, including all parties that have purchased units in the Vancouver House Development and any tenants of the Vancouver House Development; and
  - b. Post a copy of this order, the Application and the Public Notice attached as Appendix B, on the Creative Energy website.

3. Interveners who wish to participate in the regulatory proceeding are to register with the BCUC by completing the Request to Intervene form, available on the BCUC's website, by the date established in the Regulatory Timetable attached as Appendix A to this order. Those requesting intervener status are to specifically state the nature of their interest in the Application, identify generally the issues that they intend to pursue, and the extent of their anticipated involvement in the proceeding.
4. Members of the public are invited to make submissions on the Application by the date established in the Regulatory Timetable. Submissions must be filed in the [Letter of Comment Form](#) available on the BCUC website.

**DATED** at the City of Vancouver, in the Province of British Columbia, this 31<sup>st</sup> day of October 2019.

BY ORDER

*Original signed by:*

T. A. Loski  
Commissioner

Attachment

Creative Energy Vancouver Platforms Inc.  
Application for Interim Heating Rates for the Thermal Energy System  
at the Vancouver House Development

**REGULATORY TIMETABLE**

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Action	Date
Creative Energy notifies BCUC on publication of its notice of Application	Friday, November 15, 2019
Intervener registration	Friday, November 22, 2019
BCUC Information Request (IR) No. 1	Friday, November 29, 2019
Intervener IR No. 1	Friday, December 13, 2019
Creative Energy responses to BCUC IR No. 1	Friday, December 20, 2019
Creative Energy responses to Intervener IR No. 1	Friday, January 3, 2020
Further Process	To be determined



# We want to hear from you

## APPLICATION FOR INTERIM HEATING RATES FOR THE THERMAL ENERGY SYSTEM AT THE VANCOUVER HOUSE DEVELOPMENT

On October 2, 2019, Creative Energy Vancouver Platforms Inc. (Creative Energy) filed an application with the British Columbia Utilities Commission (BCUC) for the approval of interim rates, effective November 1, 2019, for its provision of heating service under its ownership and operation of the thermal energy system (TES) for heating at the Vancouver House Development in the South Downtown area of Vancouver. More information on the application can be found at [www.bcuc.com](http://www.bcuc.com) on our “Current Proceedings” page.

### HOW TO PARTICIPATE

- **Submit a letter of comment**
- **Register as an interested party**
- **Request intervener status**

### IMPORTANT DATES

1. **Friday, November 22, 2019** – Deadline to register as an intervener with the BCUC
2. **Friday, December 13, 2019** – Deadline for interveners to submit information requests

For more information on getting involved, please visit our website ([www.bcuc.com/get-involved](http://www.bcuc.com/get-involved)) or contact us at the information below.

All submissions will be added to the public record and posted on the BCUC’s website

### GET MORE INFORMATION

#### Creative Energy Vancouver Platforms Inc.



Suite 1 - 720 Beatty Street  
Vancouver, BC V6B 2M1



E: [info@creative.energy](mailto:info@creative.energy)



P: 604.688.9584

#### British Columbia Utilities Commission



Suite 410, 900 Howe Street  
Vancouver, BC Canada V6Z 2N3



E: [Commission.Secretary@bcuc.com](mailto:Commission.Secretary@bcuc.com)



P: 604.660.4700