



bcuc
British Columbia
Utilities Commission

Patrick Wruck
Commission Secretary

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February 28, 2022

Sent via email

Letter L-3-22

Mr. Tom Dixon
Easy Energy Inc.
Tom@easyenergy.ca

Re: Customer Choice Program – Third Party Verification Scripts

Dear Mr. Dixon,

The British Columbia Utilities Commission (BCUC) writes regarding Easy Energy Inc. (Easy)'s Customer Choice third party verification (TPV) scripts received on November 23, 2021.

Background

On October 28, 2021, the BCUC, following a review of Easy's license renewal application, issued Order A-5-21, renewing Easy's gas license, along with various conditions.

Conditions 3.g and 3.h of Order A-5-21 states that Easy must strictly adhere to the TPV script as outlined in Article 33 of the Code of Conduct for Gas Marketers and file updated TPV scripts with the BCUC.

Outcome

The BCUC has reviewed Easy's TPV script(s) and accepts the enclosed version to be in compliance with the Gas Marketer's Code of Conduct and Order A-5-21.

Easy is to utilize the approved script(s) in all TPV calls going forward or until such time that a new version of the script(s) has (have) been approved by the BCUC.

Sincerely,

Original signed by:

Patrick Wruck
Commission Secretary

DD/db
enclosure