



ORDER NUMBER
G-115-22

IN THE MATTER OF
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

Creative Energy Vancouver Platforms Inc.
Application for Rates for the Core Steam System and Northeast False Creek Service Areas

BEFORE:

T. A. Loski, Panel Chair
A. C. Dennier, Commissioner
A. Pape-Salmon, Commissioner

on April 29, 2022

ORDER

WHEREAS:

- A. On November 1, 2021, Creative Energy Vancouver Platforms Inc. (Creative Energy) filed with the British Columbia Utilities Commission (BCUC) part one of its application for approval of rates for the Core Steam system (Core Steam System) and Northeast False Creek (NEFC) service areas, which addresses rate design (Application Part One). Specifically, Creative Energy proposes to consolidate the cost of service and rates of the NEFC service area with the Core Steam System, effective January 1, 2022 (Proposed Rate Design);
- B. In Application Part One, Creative Energy stated it will file the 2022 revenue requirements for the Core Steam System and NEFC service areas in mid-December 2021, based on the Proposed Rate Design (Application Part Two). Application Part One and Part Two are collectively referred to as the Application;
- C. In response to Directive 2 of Order G-339-21, Creative Energy filed on December 1, 2021, among other things:
 - 1. Application Part Two, which requests approval of interim and permanent rates, effective January 1, 2022, for the Core Steam System and NEFC service areas based on the Proposed Rate Design; and
 - 2. The 2022 revenue requirements and resulting rates, effective January 1, 2022, for each of the Core Steam System and NEFC service areas under the respective existing rate designs (Existing Rate Design);
- D. By Order G-11-22 dated January 14, 2022, the BCUC approved Creative Energy to charge rates for each of the Core Steam System and NEFC service areas based on the Existing Rate Design on an interim and refundable basis, effective January 1, 2022. The order also established a regulatory timetable for the

review of the Application, which included two rounds of information requests (IRs) to Creative Energy and further process to be determined;

- E. Upon reviewing Creative Energy's responses to the BCUC's and interveners' IR No. 1, the Panel issued Order G-104-22 and directed Creative Energy to engage and consult with Core Steam System customers regarding the purpose and content of the Application, among other things. The order also established an amended regulatory timetable, including a deadline to provide an update on the engagement and consultation activities. Order G-104-22 included the same BCUC and Intervener IR No. 2 deadline of April 28, 2022, as that set out in the regulatory timetable established by Order G-11-22;
- F. By letter dated April 21, 2022, Creative Energy filed an evidentiary update and errata to the Application, with supporting schedules and rates, to amend its request for permanent approval of thermal energy rates effective January 1, 2022. As part of the filing, Creative Energy included two corrections to its responses to BCUC IR No. 1 (Evidentiary Update);
- G. By Order G-107-22, the Panel adjourned the regulatory timetable established by Order G-104-22 until further notice;
- H. By letter dated April 28, 2022, Creative Energy informed the Panel of its intention to remain responsive to Order G-104-22 and to provide an update on customer engagement by May 25, 2022; and
- I. The Panel has reviewed the information on the evidentiary record and considers that establishing a regulatory timetable to restart the review of the Application is warranted.

NOW THEREFORE the BCUC orders as follows:

1. The review of the Application will proceed according to the regulatory timetable established in Appendix A to this order.
2. Directive 2 of Order G-104-22 is varied to read:

Creative Energy is directed to engage and consult with Core Steam System and NEFC customers regarding the purpose and content of the Application and Evidentiary Update, and to provide an opportunity for customers to provide feedback and comments. Once complete, Creative Energy is directed to file the following information:

- A description of the engagement and consultation activities with customers, with supporting rationale for activities selected and any supporting materials, if applicable;
- Method of notice provided to customers regarding any engagement and consultation activities; and
- Results of any feedback or comments received from customers.

3. Directive 3 of Order G-104-22 is varied to read:

Creative Energy is directed to file an update on the expected timelines to complete engagement and consultation activities with Core Steam customers by Wednesday, June 15, 2022.

DATED at the City of Vancouver, in the Province of British Columbia, this 29th day of April 2022.

BY ORDER

Original signed by:

T. A. Loski
Commissioner

Attachment

Creative Energy Vancouver Platforms Inc.
Application for Rates for the Core Steam System and Northeast False Creek Service Areas

REGULATORY TIMETABLE

Action	Date (2022)
BCUC and Intervener Information Request (IR) No. 2 to Creative Energy	Friday, May 27
Creative Energy Responses to BCUC and Intervener IR No. 2	Wednesday, June 15
Status Update on Engagement and Consultation Activities	Wednesday, June 15
Further Process	To be determined