



ORDER NUMBER
G-4-24

IN THE MATTER OF
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

FortisBC Alternative Energy Services
Telus Garden TES Complaint filed by Strata Plan EPS 3242 and
Georgia and Seymour Properties Limited Partnership

BEFORE:

B. A. Magnan, Panel Chair
W. M. Everett KC, Commissioner

on January 10, 2024

ORDER

WHEREAS:

- A. On January 5, 2023, the British Columbia Utilities Commission (BCUC) received a complaint from Strata Plan EPS 3242 and Georgia and Seymour Properties Limited Partnership (Customers) regarding the proposed rates of FortisBC Alternative Energy Services Inc. (FAES) for the TELUS Garden Thermal Energy System (TGTES) (Complaint);
- B. In the Complaint, the Customers raised two areas of concern: the allocation of Thermal Energy System Deferral Account recovery charges to the TGTES and the allocation of increased costs to the TGTES for overheads and shared services provided by FAES affiliates;
- C. By Orders C-1-13 issued February 4, 2013 and G-2-15 issued January 9, 2015, respectively, the BCUC granted FAES a Certificate of Public Convenience and Necessity and approved the rate design and rates for the TGTES, among other matters;
- D. Between January 5, 2023 and May 30, 2023, BCUC staff received information from FAES and the Customers through the BCUC complaints process. On June 20, 2023, the BCUC directed FAES to file supplementary information regarding the issues raised in the Complaint. FAES filed its response on June 30, 2023;
- E. On July 28, 2023, the BCUC determined that a public hearing for the review of the Complaint was warranted and established a regulatory timetable, which was subsequently amended by Order G-256-23, dated September 28, 2023;
- F. On August 4, 2023, the BCUC issued Information Request No. 1 (IR1) to FAES and the Customers. FAES and the Customers filed their IR1 responses on August 18, 2023, followed by the Customers' final argument on October 12, 2023, FAES' final argument on October 23, 2023, and the Customers' reply argument on October 27, 2023;

- G. By Order G-349-23 dated December 14, 2023, the BCUC reopened the evidentiary record of this proceeding and issued a Panel Information Request (IR) No. 1 to FAES and received FAES' responses on December 22, 2023; and
- H. The BCUC has reviewed the responses to Panel IR No. 1 and determines written submissions on the responses filed by FAES are warranted.

NOW THEREFORE the BCUC establishes a further regulatory timetable as set out in Appendix A to this order.

DATED at the City of Vancouver, in the Province of British Columbia, this 10th day of January 2024.

BY ORDER

Original signed by:

B. A. Magnan
Commissioner

Attachment

FortisBC Alternative Energy Services
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REGULATORY TIMETABLE

Action	Date (2024)
Customers' submissions regarding FAES' responses to Panel Information Request (IR) No. 1	Wednesday, January 17
FAES reply submission (if required)	Wednesday, January 24