



ORDER NUMBER
G-51-24

IN THE MATTER OF
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

Insurance Corporation of British Columbia
2024 Financial Allocation Methodology

BEFORE:

B. A. Magnan, Commissioner

on February 27, 2024

ORDER

WHEREAS:

- A. On January 31, 2024, the Insurance Corporation of British Columbia (ICBC) filed an application for approval with the British Columbia Utilities Commission (BCUC) to update its existing Financial Allocation Methodology for allocating revenues and costs among its Basic insurance, Optional insurance and Non-insurance business segments (Application);
- B. In the Application, ICBC proposes three categories of changes to the existing allocators:
- Replacement of work effort allocators with data-driven allocators;
 - Changes due to Enhanced Care and other business changes; and
 - Changes to improve cost causality;
- C. The BCUC's jurisdiction with respect to the regulation of ICBC's Basic insurance is set out by the *Insurance Corporation Act* and *Special Direction IC2 to the BCUC, BC Regulation 307/2004 as amended*. The BCUC has no jurisdiction over ICBC's Optional insurance business;
- D. By Order G-46-24 dated February 22, 2024, the BCUC established a regulatory timetable for the review of the Application, which included public notice, intervener registration, one round of BCUC and intervener information requests to ICBC, a letters of comment process, and final and reply arguments;
- E. By letter dated February 26, 2024, ICBC requests that the BCUC consider amending the regulatory timetable established by Order G-46-24, such that the BCUC and interveners will have adequate time to review an addendum to the Application which ICBC plans to file, by March 1, 2024, to provide additional clarity on the impact of ICBC's proposed changes on the Unallocated Loss Adjustment Expense;
- F. The BCUC has reviewed ICBC's request and determines that an amended regulatory timetable is warranted.

NOW THEREFORE the BCUC order as follows:

1. The regulatory timetable established by Order G-46-24 is amended, as set out in Appendix A of this order.
2. Directives 2, 3 and 4 of Order G-46-24 which relate to the deadlines for the ICBC to provide notice of the Application and confirmation to the BCUC are respectively varied as follows:
 - i) ICBC is directed to publish the Public Notice attached as Appendix B to this order on its website and social media platforms, as soon as reasonably possible, but no later than Wednesday, March 6, 2024. It must also publish weekly reminder posts on each social media platform until the conclusion of the intervener registration period on Wednesday, March 20, 2024.
 - ii) ICBC must provide notice of the Application and this order, electronically where possible, to all registered and interested parties in the ICBC 2021 Revenue Requirements Application and 2023 Revenue Requirements Application proceedings no later than Wednesday, March 6, 2024.
 - iii) ICBC is directed to provide written confirmation to the BCUC that it has complied with Directives 2i) and 2ii) of this order by Friday, March 22, 2024.

DATED at the City of Vancouver, in the Province of British Columbia, this 27th day of February 2024.

BY ORDER

Original signed by:

B. A. Magnan
Commissioner

Attachment

Insurance Corporation of British Columbia
2024 Financial Allocation Methodology

REGULATORY TIMETABLE

Action	Date (2024)
ICBC Addendum to Application	Friday, March 1
ICBC Notice of Application	Wednesday, March 6
Intervener Registration Deadline*	Wednesday, March 20
BCUC Information Request (IR) No. 1 to ICBC	Wednesday, March 27
Intervener IR No.1 to ICBC	Thursday, April 4
ICBC Responses to IRs	Thursday, April 25
Letters of Comment Deadline	Thursday, May 2
ICBC Reply to Letters of Comment and Final Argument	Thursday, May 9
Intervener Final Argument	Thursday, May 16
ICBC Reply Argument	Thursday, May 23

* In accordance with the BCUC [Rules of Practice and Procedure](#), any party who wishes to participate in the proceeding may submit a letter of comment, subscribe to a proceeding or request intervener status. Any party requesting intervener status must register with the BCUC by completing the [Request to Intervene Form](#) available on the BCUC's website. Those requesting intervener status are to specifically state the nature of their interest in the Application, the extent of their anticipated involvement in the proceeding and generally identify the issues they intend to pursue.



We want to hear from you

ICBC 2024 Financial Allocation Methodology Application

On January 31, 2024, ICBC filed an application seeking British Columbia Utilities Commission (BCUC) approval to update how it distributes revenues and costs among its Basic insurance, Optional insurance, and Non-insurance businesses. If approved, ICBC notes in its application that the proposed updates will have a very small or negligible impact on future Basic insurance rates.

The BCUC has started a public and transparent proceeding to review ICBC's application, which includes an opportunity to get involved. To participate in the proceeding, visit www.bcuc.com/get-involved.

GET INVOLVED

- Submit a letter of comment
- Subscribe to the proceeding
- Request intervener status

IMPORTANT DATES

1. **Wednesday, March 20, 2024** – Deadline to request intervener status with the BCUC
2. **Thursday, May 2, 2024** – Deadline to submit a letter of comment to share your views, opinions, and insights on the application

To request intervener status, please complete the [Request to Intervene Form](#) available on bcuc.com. [Subscribe to this Proceeding](#) on bcuc.com under “Get Involved” to receive email notifications when public documents are added to the proceeding.

CONTACT INFORMATION

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