



ORDER NUMBER
G-177-25

IN THE MATTER OF
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

Cambie Gardens Energy Limited Partnership
Terms of Service and Rates for the City of Vancouver and S.U.C.C.E.S.S. Affordable Housing Society

BEFORE:

M. Jaccard, Panel Chair
E. A. Brown, Commissioner

on July 16, 2025

ORDER

WHEREAS:

- A. By Order G-249-24, dated September 24, 2024, the British Columbia Utilities Commission (BCUC) issued its decision (Complaint Decision) regarding a complaint filed by S.U.C.C.E.S.S. Affordable Housing Society (SUCCESS) and the City of Vancouver (City). The complaint was regarding the inability to reach an agreement between Cambie Gardens Energy Limited Partnership (CGE) and SUCCESS on the rates and terms for the delivery of thermal energy service from the CGE thermal energy system (TES);
- B. The BCUC in the Complaint Decision provided recommendations and guidance to CGE and the City and SUCCESS with respect to rates and terms of the service agreement and directed that the parties had an additional six months from the date of Order G-249-24 to negotiate a long-term service agreement. The BCUC further directed that the parties were to provide notification to the BCUC if they were unable to reach agreement within this time period;
- C. By letters dated March 21, 2025 and March 25, 2025, with updates filed on April 28, 2025 and April 22, 2025 respectively, CGE and the City and SUCCESS confirmed that they had not reached agreement on a long-term service agreement;
- D. By Order G-147-25, dated June 16, 2025, the BCUC initiated a proceeding to set CGE's rates and terms of service with respect to its service to SUCCESS and established a regulatory timetable. The regulatory timetable included provision of notice to the other customers of the CGE TES, information to be filed by CGE, a letter of comment deadline, and submissions from CGE and the City and SUCCESS. Order G-147-25 also set out the topics CGE and the City and SUCCESS are to provide submissions on;
- E. On June 26, 2025, CGE filed the information requested in Order G-147-25, and requested to keep confidential: (i) certain aspects of its proposed service agreement (Proposed Agreement) with SUCCESS, (ii)

certain aspects of its assessment of how the Proposed Agreement implements the BCUC's recommendations provided in Order G-249-24, and (iii) its financial model in its entirety;

- F. On July 9, 2025, by Order G-174-25, the BCUC amended the regulatory timetable;
- G. On July 15, 2025, the City and SUCCESS requested an extension to file their submission from June 17, 2025, to June 24, 2025; and
- H. The BCUC has considered the request from the City and SUCCESS and finds an amended timetable is warranted.

NOW THEREFORE the BCUC orders that an amended regulatory timetable is established, as set out in Appendix A to this order.

DATED at the City of Vancouver, in the Province of British Columbia, this 16th day of July 2025.

BY ORDER

Electronically signed by Mark Jaccard

M. Jaccard
Commissioner

REGULATORY TIMETABLE

Action	Date (2025)
CGE to file a revised version of Exhibit B-1 and additional information as per Order G-174-25	Tuesday, July 22
CGE and the City and SUCCESS written submissions as per Order G-147-25	Thursday, July 24
CGE and the City and SUCCESS reply submissions as per Order G-147-25	Wednesday, August 6